Purpose

To review Community Services Department highlights and significant issues for the month ending 31 October 2012.

Background and Discussion

Highlights and Significant Issues for October 2012 are as follows: -

<table>
<thead>
<tr>
<th>COMMUNITY SERVICES HIGHLIGHTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>• The age-friendly communities forum, co-hosted by Council and COTA Qld, was held on 23 October. Guest speakers, Prof Jeni Warburton from Latrobe University and Mark Tucker-Evans from COTA Qld, provided a range of important information to approx 30 attendees covering the history and features of age-friendly communities. Attendees provided ideas and suggestions for ways to make the Mackay region more age-friendly.</td>
</tr>
<tr>
<td>• A community meeting to plan activities to commemorate 150 years of South Sea Islanders in Australia was held in Mackay on 7 October. Meeting was well attended and the ASSI 150 years Steering Committee was formed. First meeting of the steering committee will be held on 1 November.</td>
</tr>
<tr>
<td>• 101 people are now actively participating in a range of physical activity programs in rural localities across the Mackay Regional Council area, with new participants joining every week. Current activities include:</td>
</tr>
<tr>
<td>• Mirani: Gentle exercise - 6 currently attending</td>
</tr>
<tr>
<td>• Aqua aerobics - 13 attending</td>
</tr>
<tr>
<td>• Finch Hatton – Yoga – 5 attending</td>
</tr>
<tr>
<td>• Eungella – Yoga – 4 attending</td>
</tr>
<tr>
<td>• North Eton – Chi ball – 10 attending</td>
</tr>
<tr>
<td>• Seaforth – Gentle exercise – 12 attending</td>
</tr>
<tr>
<td>• Tai chi – 25 attending</td>
</tr>
<tr>
<td>• Calen – Healthy Cooking and nutrition – 10 attending</td>
</tr>
<tr>
<td>• Habana - Tai Chi - 16 attending</td>
</tr>
<tr>
<td>• Two artworks by Danie Mellor, commissioned by Artspace Mackay to commemorate Mackay's 150th birthday, will be unveiled in the Cox Rayner Gallery on Thursday 15 November. The project saw the artist travel to Mackay for a short residency at the Botanic Gardens, provide professional development for five local artists who then conducted art workshops for 250 schoolchildren from outlying schools around the region. This was all made possible due to sponsorship from BMC (Billiton Mitsui Coal) and the Artspace Mackay Foundation, as well as assistance from Mackay Regional Botanic Gardens. The artworks will be on display until February 2013.</td>
</tr>
</tbody>
</table>
COMMUNITY SERVICES MANAGEMENT

- Briefings held with Council on Community Engagement, Library review, Building Accommodation and RDA funding opportunities.
- Participated in CQU Regional Engagement Committee and consultation session for CQU sporting precinct.
- Spoke at CQU annual community engagement forum.
- Chaired Northern Beaches Library planning committee.
- Attended Rural Affairs Advisory Committee, Safeplan Committee and sustainability framework planning meeting with AECOM.
- Met with NBN representatives regarding Mackay Rollout.
- Participated in Corporate Change Workshop with Professor Victor Callan.

COMMUNITY SERVICES TRAINING

Manager Recreation Services attended the 2-day World Health Organization Western Pacific Region ‘Healthy Cities Leadership Course’ (invitation only), as part of winning the LGAQ Healthy Leaders Award (Senior Manager).

COMMUNITY DEVELOPMENT AND LIBRARIES

Management

- Welcomed home Mackay students from very successful Matsuura Exchange
- Teleconference held with John Ross (IAP2) regarding Manager’s Community Engagement sessions in November
- Attended Community Information Barbecue held with residents of Half Tide Beach as final input into design of Grenden Park
- Facilitated launch of “Good Access is Good Business” booklet
- Attended “Attentional Intelligence” seminar/lunch held by AIM

Community Development

- Community Development attended and supported local input into the Indigenous Strategic Assessment Workshop for the Great Barrier Reef Marine Park Authority held in Rockhampton. The workshop was used to incorporate Indigenous cultural values into a 25 year management plan of the Marine Park.
- The ‘Good Access is Good Business’ guide was officially launched on 22 October at MECC Foyer. Although guest speakers were really insightful, the attendance from business sector, the target group of the resource, was poor.

Locality Development

- The Calen Camera Club was successful in its RADF submission for a 2-day photography workshop in Calen. The workshop is scheduled for 17-18 November and will be facilitated by Mr Rowan Bestmann.
- The “Coffee & Company in Calen” mornings began weekly on 8th October, and have been very successful with approx 30 women attending over the course of the month.
• Following the steering group meeting for the redevelopment of Grendon Park at Half Tide a community information session was held on 12 October. The session allowed community members to view the concept plans and provide their feedback. Overall the residents were very positive about the proposed upgrade of the park and the infrastructure.

• Mackay Child Friendly Community Action Group, a network of local service providers, held its Children’s Week event at John Breen Park on 26 October. Around 400 children and their families / carers took part in the range of activities.

Inkind Assistance

• Special Children’s Christmas Party
  15 star pickets with caps, 5 rolls of barrier mesh & 1 picket driver $0.00
  (No cost unless loaned items are not returned)

• Mackay West Rotary Club Inc
  12 general waste bins, 2 electrical power distribution boards $446.05

• St Patricks Catholic Church
  12 general waste bins $178.54

Art & Culture Grants for the month of October 2012

• Mackay State High School
  Selected to participate in the Queensland Optiminds State competition. $425.00

• Victoria Park State School
  Selected to participate in the Queensland Interschool State Chess Final. $425.00

• Selected to participate in the Queensland Optiminds State competition $425.00

• Mackay West State School
  Selected to participate in the Queensland Optiminds State competition and the Optiminds International competition. $900.00

Multicultural Partnership Program

• The adult literacy/numeracy program, operated by George Street Neighbourhood Centre will cease due to the withdrawal of State Government funding. As many migrants relied on this service to develop their literacy / numeracy skills the LAMP Officer is meeting with local services to identify alternative mechanisms to fulfil this need within the community.

• Support is being provided to the Regional Social Development Centre for the official launch of the Welcome to Mackay Centre to be held on 16 November.

Multicultural CAMS

• CAMS Officer has assisted Australian South Sea Islander groups in Mackay, Innisfail and Rockhampton to apply to Multicultural Affairs Queensland for funding to hold events during 2013.

• Following a series of workshops where Solomon Island children learnt five custom dances, their first public performance occurred at Global Grooves where
11 children performed. The group also performed at a dinner for Rotary and are becoming more experienced and confident with each practice and performance.

**Resilience Project**
- A second “Code Red” emergency management information session was held in Hampden Valley on 10 October. 25 residents from the area attended the session.
- Preparedness information talks have been held at Eimeo Road State School, the Parkinson’s Support Group, migrants English language classes at TAFE and Eaglemount Retirement Village.
- A business preparedness information session was held for Northern Beaches businesses on 17 October. The session was well attended and the group have decided to meet again on 21 November. Due to the success of this session further business information sessions are planned for 27 November for West Mackay businesses, 28 November for North Mackay businesses and 29 November for Walkerston businesses.
- The Deaf Society from Townsville will deliver a preparedness information session for people who are deaf or hearing impaired in Mackay at the TAFE on 10 November from 2-4pm.
- The Mackay Disaster Exhibition is currently on display at the Sarina library 13 – 27 November before moving to the Mirani Library.
- The Emergency Shopping Bags have been distributed to the community at shopping centre displays held at Sarina Woolworths, Mt Pleasant shopping Centre, Caneland Central, Woolworths Walkerston, Ooralea and Northern Beaches.

**Active Healthy Rural Communities Project**
- A Tai Chi – a – thon is planned for the 30th November 2012 at Seaforth. The aim is to bring as many of the participants from all the areas together for a Tai Chi relaxation session and a healthy Christmas light lunch.
- ‘Beat It’ training was held 16 -18 October with 7 health providers completing the training. These new trainers will be able to run programs early in the new year.

**Sister City Relationship**
- **2012 Scholarship Program**
  Positive feedback has been received about the recent trip to Matsuura from both chaperones and students. Everyone enjoyed the visit and particularly appreciated the experience of home-stays in Matsuura. The visit made the *Nagasaki Times*, with a short article about the group being published in the newspaper.
- **2013 Scholarship Program**
  Applications have been received from students and chaperones for the 2013 scholarship trip to Matsuura and interviews will take place in November.
- **2013 Citizens' Tour to Matsuura**
  The advisory committee has commenced planning for the 2013 citizens' trip and quotes have been called for.
Libraries

• General

ABC Open Digital Stories Workshops

• Thursday 4th October. 15 people attended the first workshop in the IT room at Gordon White Library for a 2hr session with ABC Open producer, Dan Battely. Introduction to the library partnership and digital skills program. The session is held every fortnight with a further 12 and 8 attending subsequent sessions.

• Young People’s Services

School Visits / Visits to Schools:

• Thursday 11 October: 17 children aged 3-4 years from the Goodstart Early Learning Centre visited Mackay City Library for a Storytime session, tour of the library and to borrow books with their new library cards.
• Monday 15 October: 22 children from Bucasia Kindergarten visited Gordon White Library for a Storytime session and a tour of the library.
• Friday 19 October: 23 children from Bucasia Kindergarten visited Gordon White Library for a Storytime session and a tour of the library.
• Friday 19 October: 12 Year 11 students from Sarina State School visited Sarina Library.
• Thursday 25 October: 25 Year 2 students from Andergrove State School visited Mackay City Library for an introduction to the Library, a tour and storytelling.
• Thursday 25 October: 50 Year 3 students from St Francis Xavier visited Mackay City Library for an introduction to the Library, a tour and storytelling.
• Tuesday 30 October: 18 children aged 3 – 5 years from Grandma’s Place Child Care Centre visited Sarina Library for an introduction to the library and storytelling.
• Tuesday 30 October: 52 Year 5 students from St Francis Xavier visited Mackay City Library to view the art exhibition (North Mackay State High School Year 12 students), and introduction to the library, a tour and some free browsing time.

School Holiday Activities:
Activities for school aged children were fully booked at all branches except Walkerston Library for both weeks of the September / October school holidays. “Mystery Mayhem” themed craft activities held in the first week (September) were well attended by a total of 150 children
The Drop-In Gaming Mornings held at Gordon White Library and Mackay City Library in the second week of the school holidays (October) were a great success with 120 children enjoying a range of online (Minecraft etc), console (x-box, Wii), big board games (connect 4, chess, checkers, snakes and ladders) and traditional games (cards, trouble, monopoly etc).

**Baby Bounce sessions:**
The beginning of term 4 saw the introduction of a second Baby Bounce session to our weekly program. Increased numbers over the past year have led to this trial and the attendance figures for both sessions this month have proved the additional session necessary and very worthwhile. Feedback re the staggered time slots has also been positive with parents attending the most convenient session depending on their baby’s routine.

Session times for Baby Bounce:
- Mondays 9.30am Gordon White Library
- Mondays 11.00am Mackay City Library

**Baby Welcoming Ceremony: Sunday 14 October Mackay Regional Botanic Gardens**
Young People’s Services staff represented the Libraries with a stand highlighting the services and resources for young children. Many of the families in attendance already visit the library and attend Baby Bounce sessions or Storytime sessions on a regular basis and a number of the other visitors to the stand had heard of the services but had not yet attended. Following the Baby Welcoming Ceremony 8 new families attended the next Baby Bounce session for the first time!

![Image](image.jpg)

**Current year**

<table>
<thead>
<tr>
<th>Event</th>
<th>Previous year</th>
<th>Current year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storytime</td>
<td>1184</td>
<td>1117</td>
</tr>
<tr>
<td>Baby Bounce</td>
<td>208</td>
<td>283</td>
</tr>
<tr>
<td>School Holiday Activities</td>
<td>76</td>
<td>153</td>
</tr>
<tr>
<td>Young Adult Activities</td>
<td>0</td>
<td>35</td>
</tr>
</tbody>
</table>
Manga Freaks!
Local ‘Manga Freaks’ got to hang out together and chat with Sayaka Kudo, our lovely Japanese FOML who was keen to share her passion re all things Manga and Anime.

- Statistics

<table>
<thead>
<tr>
<th>Information Requests</th>
<th>Previous year</th>
<th>Current year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ask a Library queries</td>
<td>5</td>
<td>8</td>
</tr>
<tr>
<td>Interlibrary Loans – Requests made</td>
<td>139</td>
<td>101</td>
</tr>
<tr>
<td>Interlibrary Loans – Requests received</td>
<td>103</td>
<td>95</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Top Website Visits</th>
<th>Previous year</th>
<th>Current year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Website Visits</td>
<td>34928</td>
<td>24870</td>
</tr>
<tr>
<td>Website Visits – WebOPAC</td>
<td>23367</td>
<td>16421</td>
</tr>
<tr>
<td>Website Visits - Home</td>
<td>8392</td>
<td>3919</td>
</tr>
<tr>
<td>Website Visits – Online Resources</td>
<td>466</td>
<td>783</td>
</tr>
<tr>
<td>Website Visits – Branches</td>
<td>466</td>
<td>770</td>
</tr>
<tr>
<td>Website Visit – My Details and Membership</td>
<td>219</td>
<td>393</td>
</tr>
<tr>
<td>Website Visits – Collections</td>
<td>n/a</td>
<td>229</td>
</tr>
<tr>
<td>Website Visits – Activities &amp; Events</td>
<td>95</td>
<td>226</td>
</tr>
<tr>
<td>Website Visits – Heritage Library</td>
<td>88</td>
<td>214</td>
</tr>
<tr>
<td>Website Visits – Mackay Libraries’ Databases</td>
<td>128</td>
<td>195</td>
</tr>
<tr>
<td>Website Visits – Services</td>
<td>143</td>
<td>192</td>
</tr>
<tr>
<td>Website Visits – For Kids</td>
<td>98</td>
<td>152</td>
</tr>
<tr>
<td>Website Visit - Online Resources – For Kids/Baby Bounce</td>
<td>n/a</td>
<td>126</td>
</tr>
<tr>
<td>Heritage Collection Room</td>
<td>Previous year</td>
<td>Current year</td>
</tr>
<tr>
<td>--------------------------</td>
<td>---------------</td>
<td>--------------</td>
</tr>
<tr>
<td>No. of visitors to Heritage Collection</td>
<td>65</td>
<td>75</td>
</tr>
<tr>
<td>No. of research inquiries * up to 1 hr research required</td>
<td>10</td>
<td>16</td>
</tr>
<tr>
<td>Microfilm Reader Bookings</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>Number of projects</td>
<td>Not recorded</td>
<td>2</td>
</tr>
<tr>
<td>No. of digitised photographs in image collection</td>
<td>Not recorded</td>
<td>0</td>
</tr>
</tbody>
</table>

- Membership and loan statistics

New members

<table>
<thead>
<tr>
<th>Library Branch</th>
<th>Previous Year</th>
<th>Current Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gordon White Library</td>
<td>152</td>
<td>262</td>
</tr>
<tr>
<td>Mackay City Library</td>
<td>164</td>
<td>120</td>
</tr>
<tr>
<td>Mirani Library</td>
<td>11</td>
<td>21</td>
</tr>
<tr>
<td>Mobile Library</td>
<td>11</td>
<td>4</td>
</tr>
<tr>
<td>Sarina Library</td>
<td>44</td>
<td>35</td>
</tr>
<tr>
<td>Walkerston Library</td>
<td>10</td>
<td>22</td>
</tr>
</tbody>
</table>

Loans

<table>
<thead>
<tr>
<th>Library Branch</th>
<th>Previous Year</th>
<th>Current Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gordon White Library</td>
<td>29224</td>
<td>28363</td>
</tr>
<tr>
<td>Mackay City Library</td>
<td>20736</td>
<td>21042</td>
</tr>
<tr>
<td>Mirani Library</td>
<td>2737</td>
<td>3026</td>
</tr>
<tr>
<td>Mobile Library</td>
<td>2019</td>
<td>1927</td>
</tr>
<tr>
<td>Sarina Library</td>
<td>4638</td>
<td>4276</td>
</tr>
<tr>
<td>Walkerston Library</td>
<td>1929</td>
<td>1845</td>
</tr>
</tbody>
</table>

The Mobile Library was off the road for a period of 3 weeks due to damage caused by the break and enter incident. All loans were renewed for Library customers unable to visit an alternate branch.

Mirani Library achieved 3000+ monthly loans for the first time since August 2010.

Bolinda Digital eAudiobooks

<table>
<thead>
<tr>
<th>Month</th>
<th>Users</th>
<th>Loans</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aug</td>
<td>636</td>
<td>390</td>
</tr>
<tr>
<td>Sept</td>
<td>644</td>
<td>592</td>
</tr>
<tr>
<td>Oct</td>
<td>656</td>
<td>546</td>
</tr>
</tbody>
</table>
Visitors

<table>
<thead>
<tr>
<th>Library Branch</th>
<th>Previous Year</th>
<th>Current Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gordon White Library</td>
<td>11720</td>
<td>11985</td>
</tr>
<tr>
<td>Mackay City Library</td>
<td>11452</td>
<td>12123</td>
</tr>
<tr>
<td>Mirani Library</td>
<td>1586</td>
<td>2063</td>
</tr>
<tr>
<td>Mobile Library</td>
<td>867</td>
<td>434</td>
</tr>
<tr>
<td>Sarina Library</td>
<td>3516</td>
<td>3286</td>
</tr>
<tr>
<td>Walkerston Library</td>
<td>4283</td>
<td>1738</td>
</tr>
</tbody>
</table>

**Eisteddfod occurred during the month of October impacting on Library customer car parking at Mackay City Library.**

**Museums**

**Mackay Historical Society and Museum**

The Brinawarr anchor and the Palms Mill rollers are now located on the new concrete slab at the front of the museum.

**Visitor Numbers**

8 adults and 2 children visited the Museum during October

**Pioneer Valley Museum at Mirani**

- 7 Friends attended the WHAM meeting in Proserpine on 6 October
- One attended the Regional Museums Meeting on 30 October
- Regional MDO has visited Museum and discussed Draft Significance Assessment report
- The RADF funded display at the 2011 Museum’s Conference has won a GAMMA award to be presented on 17 November in Caboolture. Qld Museum and Gallery Services has funded one of the Museum Friends to go down and accept the award

**Visitor Numbers**

16 visitors during the month of October

**Sarina Historical Society and Museum Inc**

- 2 volunteers attended the Heritage meeting on 12 October
- 2 volunteers attended Regional Museums meeting on 30 October – MDO from Rockhampton in attendance
- Memory Lane books have been nominated for a Heritage Award and have also been contributed for placement in the M150 Time Capsule
- Volunteer hours for October = 311 hours

**Visitor Numbers**

- 75 adults and 30 children visited the Museum in October
Greenmount Homestead

- Attended Small Museums Conference in Toowoomba
- Several short meetings attended regarding the Time Capsule and Remembrance Day

Visitor Numbers

- Total visitors = 69
- 1 wedding held in the grounds of the Homestead

RECREATION SERVICES

Management / Sport and Recreation

- Manager Recreation Services and CQUUniversity representatives met with the appointed consultants to progress on the design of the Sports Hub concept for the Ooralea site. Director Community Services, Sport and Recreation Coordinator and Sport and Recreation Officer attended a stakeholders meeting on site at CQUUniversity to discuss the plans and to put forward ideas and opinions. The finalised designs are anticipated to be received late November.
- Manager Recreation Services met with consulting firm working on behalf of the Queensland Government to develop active communities related case studies based on programs initiated by Mackay Regional Council.
- The ‘Request for Expression of Interest’ (REOI) for the management of Memorial Swim Centre and/or Pioneer Swim Centre was advertised this month.

- A media launch was held at the Bluewater Quay celebrating four new activities added to the ‘Active...in the City’ program. Cr. Martin and Cr. Steindl attended and participated in various activities.

- Cr Steindl, Manager Recreation Services and Sport and Recreation Coordinator attended a Sarina Skate Park Committee meeting. The meeting was called to specifically discuss the Queensland Government’s $100k ‘Get Playing’ funding opportunity currently available and the possibility to apply for this grant to go towards the development of a skate park in Sarina’s Brewers Park Sporting Precinct. The application process commenced and is due early December 2012.
- Tender information was opened for application to lease five available land sites in the Mackay region. The sites are available for lease to not-for-profit sport and/or recreation groups. Applications close end November.
Registrations for the 2013 Mackay Sports Expo/Sign-On Day opened. Sporting/recreational groups have until 30 November to secure their spot. The 2013 event will be held at the MECC on Sunday 10 February. This will be the events’ 3rd year, which has become known as the largest and most successful Sport Expo/Sign-On Day in Queensland.

**Media / PR**

**Media coverage**
- Grant application to complete the Bluewater Quay – Sandfly Creek section of the Bluewater Trail.
- Magpie at Memorial Swim Centre.
- Request for Expressions of Interest for the management of Memorial and/or Pioneer Swim Centres.
- The launch of new activities as part of the ‘Active in the City’ program.
- Council’s Learn to Swim lessons at Memorial and Pioneer Swim Centres.
- ‘Focus on Sarina’ program.

**Aquatic Facilities**

**Bluewater Lagoon**
- General attendance continues to rise as temperatures increase.

**Memorial Pool**
- Bookings
  - 9 x Sporting Club bookings
  - 41 x School bookings
  - 10 x Community Group bookings

**Pioneer Pool**
- Bookings
  - 2 x sporting club bookings
  - 33 x School bookings
  - 6 x Swim and Survive bookings
  - 2 x Community Group Bookings
  - 3 x Club Nights
- Commencement of new lifeguard personnel.
- Staff training resumed following restrictions due to staff shortages.
- Council’s Term 4 Learn-to-Swim (LTS) program commenced.
- The 2012/2013 swimming season has seen four new qualified teachers join the Council’s LTS program and 3 cadetship positions being filled.
- Council’s Swim and Survive programs commenced for six schools.
- Activities & Promotions Coordinator attended the inaugural Baby Welcoming ceremony at the Botanical Gardens and Health and Wellbeing Expo, promoting various activities and events.

**Mirani Pool**
- Water temperatures rise to 25 degrees during the month encouraging greater attendance.

**Sarina Pool**
- Pool Lessee purchased pool blankets for the facility to minimise heat loss and chemical usage.

The following customers have attended the Aquatic Facilities for October 2012:
## Bluewater Lagoon

<table>
<thead>
<tr>
<th>Type of Customer</th>
<th>Bluewater Lagoon October 2011</th>
<th>Bluewater Lagoon October 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GRAND TOTAL</strong></td>
<td>39,476*</td>
<td>28,589**</td>
</tr>
</tbody>
</table>

* Source: Lifeguard Statistics - Monthly Reports October 2012 - Visitations PDF by Surf Lifesaving Queensland (SLSQ)  
** Source: Traffic/People Counting System

## Memorial Pool**

<table>
<thead>
<tr>
<th>Type of Customer</th>
<th>Memorial Pool October 2011</th>
<th>Memorial Pool October 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons 15 years or older</td>
<td>831</td>
<td>1,200</td>
</tr>
<tr>
<td>Children from 3 years to persons under 15 years</td>
<td>169</td>
<td>315</td>
</tr>
<tr>
<td>Pensioner</td>
<td>26</td>
<td>63</td>
</tr>
<tr>
<td>Non-Swimmer</td>
<td>22</td>
<td>41</td>
</tr>
<tr>
<td>School Swimming</td>
<td>754</td>
<td>1,056</td>
</tr>
<tr>
<td>MRC Access</td>
<td>14</td>
<td>98</td>
</tr>
<tr>
<td>Access Card Entries</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>Adult Swim For Fitness</td>
<td>-</td>
<td>27</td>
</tr>
<tr>
<td>Mission Inflatable</td>
<td>-</td>
<td>16</td>
</tr>
<tr>
<td>General Memberships</td>
<td>470</td>
<td>692</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>2,376</td>
<td>3,513</td>
</tr>
</tbody>
</table>

Multi Visit Passes Sold (persons 15 years or older)  66  100  
Multi Visit Passes Sold (children)  -  -  

Total Kiosk Revenue  $5,030.95  $3,304.50

** Source: LINKS Software System

## Pioneer Pool**

<table>
<thead>
<tr>
<th>Type of Customer</th>
<th>Pioneer Pool October 2011</th>
<th>Pioneer Pool October 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons 15 years or older</td>
<td>790</td>
<td>1,020</td>
</tr>
<tr>
<td>Children from 3 years to persons under 15 years</td>
<td>640</td>
<td>533</td>
</tr>
<tr>
<td>Pensioner</td>
<td>16</td>
<td>31</td>
</tr>
<tr>
<td>Non-Swimmer</td>
<td>114</td>
<td>61</td>
</tr>
<tr>
<td>School Swimming</td>
<td>919</td>
<td>721</td>
</tr>
<tr>
<td>MRC Access</td>
<td>6</td>
<td>15</td>
</tr>
<tr>
<td>Mission Inflatable Entry</td>
<td>47</td>
<td>11</td>
</tr>
<tr>
<td>Access Card Entries</td>
<td>-</td>
<td>5</td>
</tr>
<tr>
<td>Learn to Swim Attendance</td>
<td>-</td>
<td>3,712</td>
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<tr>
<td>General Memberships</td>
<td>150</td>
<td>634</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td>4,275</td>
<td>6,743</td>
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</table>

Multi Visit Pass (persons 15 years or older)  57  53  
Multi Visit Pass (children)  -  -  

Total Kiosk Revenue  $7,157.95  $6,998.94

** Source: LINKS Software System

Multi-Visit Pass Attendance MSC and PSC  2012 - 1,263  2011 - 995
### Mirani Pool***

<table>
<thead>
<tr>
<th>Type of Customer</th>
<th>Mirani Pool October 2011</th>
<th>Mirani Pool October 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons 15 years or older</td>
<td>486</td>
<td>363</td>
</tr>
<tr>
<td>Children from 3 years to persons under 15 years</td>
<td>577</td>
<td>252</td>
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<tr>
<td>Spectators</td>
<td>-</td>
<td>104</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>1,063</strong></td>
<td><strong>719</strong></td>
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*** Source: Information received from Lessee of Mirani Pool

### Sarina Pool****

<table>
<thead>
<tr>
<th>Type of Customer</th>
<th>Sarina Pool October 2011</th>
<th>Sarina Pool October 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons 15 years or older</td>
<td>285</td>
<td>128</td>
</tr>
<tr>
<td>Children from 3 years to persons under 15 years</td>
<td>523</td>
<td>466</td>
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<tr>
<td>Spectators</td>
<td>-</td>
<td>21</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>808</strong></td>
<td><strong>615</strong></td>
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****Source: Information received from Lessee of Sarina Pool

### Revenue Received:**

<table>
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<tr>
<th>Type of Customer</th>
<th>Pioneer Pool October 2011</th>
<th>Memorial Pool October 2012</th>
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<tbody>
<tr>
<td>Actual Gate</td>
<td>$10,060.50</td>
<td>$7,498.00</td>
</tr>
<tr>
<td>Season Tickets</td>
<td>$1,975.00</td>
<td>$2,065.00</td>
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<tr>
<td>Miscellaneous</td>
<td>$7,455.05</td>
<td>$7,358.94</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$19,490.55</strong></td>
<td><strong>$16,921.94</strong></td>
</tr>
</tbody>
</table>

** Multi-visit pass sales component of Actual Gate

** Source: Monthly Reconciliation Spreadsheet (Microsoft Excel)

### PROPERTY SERVICES

**Management**

- Site meeting at Middle Creek Dam to discuss Blue Green Algae and use of the dam for water sports with the Sarina Ski Club advised that the dam was closed to all users until the level of Blue Green Algae decreased to the required standard.
- Represented Council in several QCAT Hearings pertaining to the Mirani Caravan Park, resulting in a tenant and his possessions being removed from the park.
- Attended a tour of the Farleigh Sugar Mill with Crs Martin, Bonanno and Steindl.
- Presented briefing to Council pertaining to the Pioneer Shire Council Building & Accommodation.
- Attendance at Reclassification Committee meeting.
**Property Services**

**Capital Works**

90051 - Mirani Caravan Park  
Electrical up-grade has been completed. Currently looking at up-grading the hydraulics infrastructure and sample public solar lighting has been installed for investigation.

90060 - 42 Wellington St  
Painting to Peel Street facade is now complete.

90061 – HR Relocation to Wellington St  
Fergus Builders have commenced to carry out minor building works and alteration to accommodate the relocation of HR into the rear area of Wellington Street.

90123 – Old Town Hall  
Plumbing works and repairs is now completed. Restoration and painting repairs internally will commence in the New Year.

90127 – Greenmount Homestead  
Application to carry out restoration works is still with DERM.

90130 - Mackay City Library  
A re-roof to the whole lower roofed area will shortly commence to the City library. Awaiting arrival of carpet to public entry area.

90131 – Gordon White Library  
Minor modifications to joinery and floor coverings are now complete.

90135 – Artspace  
Plumber has completed replacing gutters along Gordon Street. The Upper level gutters will be replaced shortly and this should rectify issues of leaking roof.

90148 – Sarina Library  
A/C Plant has now been replaced.

90355 – Mirani Railway Station  
Re-roofing of the old railway station will commence shortly.

90356 – Sarina Tourism Arts & Crafts.  
Electrical Upgrade is required and application to Ergon has been lodged – this will take 40 weeks for Ergon to complete. Refurbishment to the existing toilets is to commence shortly.

90374 - Sarina Gallery – Yukan  
Toilet upgrades will be carried out shortly. Painting of repairs and new works will be carried out at the same time.

90378 – Ness Street Depot  
Works to up-grade the amenities is now complete, simply awaiting final plumbing approval.

90392 – Admin  
Investigating the replacement of fluro tubes with LED lights. Have currently sought several proposals for Solar Panels to be installed.
Other Significant Maintenance Works

Slade Point Hall.
Hall was broken into for a second time in a month. Work has recently been completed to rectify vandalism and damage throughout.

Sarina Tourism Arts & Crafts
The complex was broken into and vandalised. Work has been carried out to rectify.

Sarina Museum
The museum underwent extensive vandalism due to a break and enter. Work has been mostly completed and still awaiting some finishing touches.

Mackay Child Care Centre
Rectification of the ceiling panels currently underway. Works can only occur over the weekend and should be finished shortly.

Mirani Admin
Painting to the front facade is completed.

Pioneer Shire Building
Proposal and quotes were submitted to council to remove asbestos, demolition of additions, rectify structural issues, install a/c, carry out an electrical up-grade, replace roof, repaint, recarpet, make disabled compliant..... carry out works to make building occupiable and code compliant in keeping with the premise’s heritage listing.

Brewers Park
A new property pole is being arranged to replace the existing pole which may soon be deemed hazardous.

Artspace
New compressor installed and commissioned to the art store.

Updating Fire Evacuation Plans
Updating of all fire evacuation plans through all Council facilities – (ongoing).

Wellington St Clearout
All stored furniture, files and partitions that had built up over several years were removed from the Paget room of Wellington Street.

Refurbishment of Hall Floors – Mirani Hall, Bakers Creek Hall and Tommy Webster Hall. As part of the ongoing floor refurbishments of the community halls Mirani, Bakers Creek and Tommy Webster Halls have now been completed.

Building Maintenance Requests
Over 220 BMR’s were received by Property Services during the month of October.

Property Co-ordinations

Mirani Caravan Park – Electrical upgrade works proceeding as planned. Ergon transformer works are not scheduled until April next year, so the project will be on hold for several months until that is completed. The whole project will be finalised this Financial year.

After QCAT decisions, a tenant was removed from the park. He did not remove his possessions and Council had to remove and store them. This will be for a maximum of 3
months, or until the owner claims them and pays related costs. After 3 months Council, will dispose of these by auction, to try and recover costs.

There were major break-ins at Field of Dreams and Slade Pt Hall with damage to doors, walls and furniture. Police are investigating both incidents and repairs were undertaken at both premises by Property Services staff.

Hall Floors at Walkerston, Mirani and Bakers Ck were repaired and recoated (a photo of Mirani hall is below).

![Mirani Hall](image)

Prior to the works at Walkerston there was significant damage done to the floor by a hirer (sparklers damaged the floor). Thankfully this was able to be rectified by the contractors with a bit of extra work.

Air Conditioning at Artspace has had some major problems with replacement of 2 Compressors and other components over the last 2 months. There are also operating problems with the air quality within the Galleries. Reports have been compiled that indicate major expenditure will be required within 12 months to rectify the issues. A report for Management is being compiled.

A meeting was held with Disaster Management staff about emergency power needs for other Council buildings. It was decided that permanent emergency power units would be required for Sarina and Mirani Admin centres. Costs are being compiled for this. It was also required that permanent emergency power should be available at Gordon White Library, as it is denoted as a second emergency control centre for emergency management and it is also earmarked as a second business centre in Council’s Disaster business plans. A study is being undertaken by Logicamms to identify all the issues necessary to provide this facility to Gordon White.

Ergon Building – Credit Union ceases tenancy end of November. Council staff have also been in discussion with the new owners as to whether Council would be interested in utilising a purpose built structure on that site. Concept plans have been provided for discussion.
Leases

Program Staff are currently dealing with 40 leases

- Glenella Hall, Hill End Road – Report in process of being prepared – have received Land Management Plan (LMP).
- On-going negotiations with the Mackay Touch Association in regards to the establishment of a new lease.
- Dows Creek Hall – Report ratified and lease documents being prepared.
- Negotiations to extend the lease area for Dolphins Soccer and Norths Netball to include car parking area and inclusion of sub lease for AFL Kangaroos are on-going.
- Report being prepared for Telstra lease renewal at Black Mountain.
- Issues with Mackay & District Motorcross lease – Report prepared to go to Council.
- Lease expired on RP907578/900 – applying for exemption for tender due to nature of the lease and location (lease is for pumping water from river to household) – report went to Council but was deferred, awaiting additional information.
- Looking at sites as requested by Visionstream for NBN.
- SP100853/211 – Greenknoll Rd Pleystowe, Lease has expired, tender called and evaluation completed.
- Meetings held with both HTM and Yamadi regarding their land requirements and the recently surrendered Rotary lease in Loughnane Court resulting in draft lease documents being forwarded to both groups for consideration.
- CQU Signage – agreement signed. Parks staff are liaising with CQU re works at base of sign.

- Mackay Kennel Club – Lease area to be re-negotiated to reflect park surrounds, meeting held with Kennel Club, report prepared.
- Formalising agreement with Qld Police for antenna at Hicks Road.
- Armstrong Beach Area Progress Association – issues with Dept of Community Safety requiring tenure over land for Rural Fire Brigade
- Grazing lease at Midge Point – lease is to be surrendered, Council is now looking at returning this reserve back to State.Awaiting surrender form to be returned to Council.

Council Freehold Land Register – in process of preparing briefing for Council, to be presented on the 21 November 2012.
Land Dealings

- Dedication of Quail Street USL to Reserve to enable appropriate signage to be installed to deter illegal motorbike riding in the area.

Property Services are currently dealing with:-
- 16 Road Realignments
- 9 Land Acquisitions of property for Council purposes
- 2 Land Encroachments
- 3 Easements being established

Sarina Sugar Shed

The Sugar Shed range of products was extended this month through the release of two new products in the Chefs Gusto range being Tomato Relish and Onion Relish, these products will be included in this year’s Christmas Hampers.

Applications have been made for the Sarina Sugar Shed in two categories of the Queensland Tourism Awards, winners will be announced on Friday 23 November 2012.

Sugar Shed staff are making the most of the last three weeks of this year’s crushing season by crushing as much cane as possible to ensure that ample stocks of syrup for rum production is available in the off season.

As the weather warms up tours start to taper off and staff are now concentrating their efforts on our Christmas Hamper selling and gift shop sales leading up to Christmas.

MACKAY CONVENTION PRECINCT AND EVENTS

Management

- Managed an extremely busy month of events with two major Festivals, River to Reef and Global Grooves, at the same time welcoming over 36,000 people to the MECC which held 145 events, 115 which were Eisteddfod sessions.
- Coordinated installation of City and regional Christmas decorations which will be fully installed in time for Carols in the City on 1 December. This year new street banners and a new Christmas Tree will be placed in the Mackay CBD
- Attended Artspace Foundation meeting, and assisted Executive Officer and Vice Chairperson, Mayor Cr Deirdre Comerford to seek nominations for vacant Foundation positions
- Assisted with the coordination of the Vintage Valuations Roadshow, an initiative of the Artspace Foundation which attracted over 300 visitors and raised in excess of $5000 for the Foundation
- Attended Major Events Committee meeting and Tourism and Hospitality Showcase meeting with various stakeholders at Mackay Tourism Ltd Offices
- Contracted a major international act to appear at Virgin Australia Stadium Mackay, at the same time managing ticketing contract, and hospitality franchises. This significant event will generate income, and provide an economic stimulus for region, and it is highly pleasing Mackay secured a weekend booking for this event.
Media embargoes will be lifted on 14 November when a Press Conference announcing the event will take place

- Met with representatives from Ticketek regarding MackayTix’s Ticketek franchise
- Met with representatives from Ticket Master as Mackay Tix will be selling certain Ticket Master events from November
- Attended Artspace Revitalisation Working Group meeting
- In conjunction with Community Development, launched the MECC’s new automated doors funded through a Commonwealth Government grant at the launch of Council’s Better Access Guide.
- Declined the position of Vice President Australian Performing Arts Centres Association, as the time and travel coupled with resourcing issues at the MECC provide a significant impost to undertaking this voluntary position.
- Coordinated M150 Christmas Grants which were well received by the community. A total of 19 applications were received with 7 grants awarded.

_Mackay Entertainment and Convention Centre_

**Overview**

A very busy October saw the theatre in use every day, and the Convention Centre used for a myriad of eclectic events. Although somewhat short staffed, the MECC staff coped admirably as the Centre operated 24 hours a day for a 21 day period, essentially due to the Eisteddfod. The Centre and staff eagerly await November which sees the arrival of a new Head of Staging and the appointment of a new lighting technician which will make a noticeable difference to operations.

Performing Arts hirers include the Mackay Eisteddfod, Leisa Payne School of Dance, Theatre Arts Mackay, Roby Rogers Dance School, Sarina Performing Arts, World Festival of Music, the Queensland Symphony Orchestra (two performances – school children and general public) and the Imperial Russian Ballet who performed _Sleeping Beauty_ to a delighted audience of 600.

Corporate, private and community hirers included MARABISDA (two day forum), National Australia Bank (business breakfast), Australia Waste Management Conference, Mackay State High School (2 bookings, reunion and Awards Night), Pearson Professional, Mines Rescue Dinner, Lendlease Retail Awards, Harvey World Travel Expo, City Impact Church, National Apprenticeship Program, an album launch for musician Brad Butcher, Sullivan & Nicolaides Skin Cancer Conference, Council with the Health and Well Being Expo, MAIN Industry Awards, MAIN Safety Conference, and Mackay Sugar who held their AGM which included a live feed to shareholders in Mossman.

It is also pleasing to report an increasing range of forward bookings including several international acts, such as the triple bill Blondie, The Stranglers and The Saints, English singer John Waites, and several acts which have not gone on sale yet. Excellent media attention is being generated and the Centre has received much positive praise regarding the acts playing and on sale.

_Just a quick thank you from all of us in Mackay ... you are doing great things in securing bigger named acts and your work is really appreciated_

Shane Bowman – Clarion Hotel
EVERYTHING was AMAZING. I loved it all, wish it didn't go so fast. Thank you so much for all you have done, it wouldn't have been anywhere near as good as it was without you. Leisa Van Der Wolf (wedding client)

I just wanted to say thank you for a fabulous night on Saturday, we have had awesome feedback that the room looked amazing and food was fabulous – so thank you so much.

So again it was a fabulous event thanks to you. MAIN – Karen McIntyre

Capital Program

Due to the Centre being used so extensively in October, capital projects were not undertaken. The Centre’s “quiet” months of January and February will see extensive capital delivery.

Development/Other Issues

Staffing has again been challenging, although it is expected November will see new starters and appointments which will see the Centre with a full complement of technical staff the first time this has occurred for two years.

Entrepreneurial

Two entrepreneurial performances were held this month. The Flood an Australian gothic drama played to a small but appreciative audience. This was one of only few dramas to play at the Centre this year, and required a subsidy as regrettably most dramas do. Pop Rock Opera featuring talented multicultural performers singing in the genres of pop, rock and opera was specifically programmed in the lead up to Global Grooves for Mackay’s rapidly growing multicultural community. Despite advertising and a promotional lunchtime concert at Caneland, this performance did not sell well and also required a subsidy.

Performance

<table>
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<tr>
<th>Type</th>
<th>Actual Attendance</th>
<th># of Events</th>
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</thead>
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<tr>
<td>Awards Evening</td>
<td>250</td>
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<tr>
<td>Cocktail Party</td>
<td>50</td>
<td>1</td>
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<tr>
<td>Concert</td>
<td>856</td>
<td>1</td>
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<tr>
<td>Conference</td>
<td>131</td>
<td>2</td>
</tr>
<tr>
<td>Entrepreneurial Event</td>
<td>171</td>
<td>2</td>
</tr>
<tr>
<td>Event</td>
<td>350</td>
<td>3</td>
</tr>
<tr>
<td>Exhibition</td>
<td>1000</td>
<td>1</td>
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<tr>
<td>Function</td>
<td>280</td>
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<tr>
<td>Gala Dinner</td>
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<td>2</td>
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<tr>
<td>Meeting</td>
<td>113</td>
<td>2</td>
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<tr>
<td>Performing Arts</td>
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<td>115</td>
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<td>Rehearsal Space</td>
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<td>Trade Fair / Expo</td>
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<tr>
<td>Workshop</td>
<td>30</td>
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36187 145
### THREE YEAR COMPARISONS

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<th>2010-2011</th>
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<td>External Ticket</td>
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<tr>
<td>Sales</td>
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<tr>
<td>Performances</td>
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<tr>
<td>Sales</td>
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<td>Performances</td>
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<td>External Ticket</td>
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<tr>
<td>Events</td>
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<tr>
<td>Attendance</td>
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<tr>
<td>External Ticket</td>
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<td></td>
</tr>
<tr>
<td>Sales</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**JUL**
- Performances: 24
- Events: 23
- Attendance: 9,624
- External Ticket Sales: 1,772

**AUG**
- Performances: 12
- Events: 27
- Attendance: 12,812
- External Ticket Sales: 4,390

**SEP**
- Performances: 20
- Events: 27
- Attendance: 22,513
- External Ticket Sales: 4,262

**OCT**
- Performances: 118
- Events: 31
- Attendance: 36,187
- External Ticket Sales: 247

**NOV**
- Performances: 16
- Events: 48
- Attendance: 23,199
- External Ticket Sales: 852

**DEC**
- Performances: 36
- Events: 54
- Attendance: 12,479
- External Ticket Sales: 514

**JAN**
- Performances: 0
- Events: 167
- Attendance: 30,237
- External Ticket Sales: 0

**FEB**
- Performances: 4
- Events: 15
- Attendance: 14,754
- External Ticket Sales: 8,494

**MAR**
- Performances: 13
- Events: 30
- Attendance: 9,691
- External Ticket Sales: 3,769

**APR**
- Performances: 4
- Events: 23
- Attendance: 6,013
- External Ticket Sales: 2,440

**MAY**
- Performances: 14
- Events: 19
- Attendance: 10,601
- External Ticket Sales: 1,484

**JUN**
- Performances: 13
- Events: 13
- Attendance: 8,383
- External Ticket Sales: 1,173

**TOTAL**
- Performances: 174
- Events: 108
- Attendance: 81,136
- External Ticket Sales: 10,671

*This table includes "maintenance" as events/attendance until March 2011 when it has been excluded from reporting

**NOTE:** December 2011-Jan 2012 - Ice City

**#NOTE:** October is Eisteddfod Month

### Non-Financial Indicators as at OCT 2012

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Year to date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Performances fully cost recovered</td>
<td>50% 42%</td>
</tr>
<tr>
<td>Minimum number of catered functions</td>
<td>140 62</td>
</tr>
<tr>
<td>Average attendance at shows</td>
<td>Auditorium 550 Auditorium 402</td>
</tr>
<tr>
<td></td>
<td>Foyer/space 100 Foyer/space 64</td>
</tr>
<tr>
<td></td>
<td>Halls 600 Halls 400</td>
</tr>
<tr>
<td></td>
<td>One Hall only 200 One Hall only 200</td>
</tr>
<tr>
<td>Number of non-utilised days</td>
<td>90 1</td>
</tr>
<tr>
<td>Number of Performances at the MECC</td>
<td>200 61</td>
</tr>
<tr>
<td>Yearly occupancy of facility</td>
<td>173,890 91,136</td>
</tr>
<tr>
<td>Average Response time for Patrons enquiries</td>
<td>&lt;48 hours &lt;48</td>
</tr>
<tr>
<td>Customer Hire Satisfaction</td>
<td>80% 83%</td>
</tr>
<tr>
<td>Ratio of Complaints to a sample of Patron Usage</td>
<td>5% 1%</td>
</tr>
<tr>
<td>Are adequate range of facilities being provided</td>
<td>70% 83%</td>
</tr>
<tr>
<td>Would you use the Centre again</td>
<td>70% 83%</td>
</tr>
</tbody>
</table>
Festivals and Events

New Year’s Eve

After sending out 50 sponsorship proposals two naming rights sponsors have been secured for both the Adult (Bridges Restaurant) and Family (Dalrymple Bay Coal Terminal Pty Ltd) NYE Parties. The Family New Year’s Eve party to occur at the MECC Nth Foyer from 6pm to 9.00pm features Brisbane’s Pineapple Productions who are providing workshops and concert performers and a parade for the children. The parade will end up on the Council lawns to watch the 9pm fireworks. The adult NYE party will take place at Bluewater Quay from 7 pm to Midnight. The first two hours will feature DJ Funky, followed by Natural Culture and then The Queen of Rock, a Suzie Quatro tribute band, will perform to midnight where the traditional fireworks will be launched on the North side of the River allowing patrons to view from the Forgan Bridge and Bluewater Quay. Bridges Restaurant will be providing extra security to patrol their licensed area. This will be the only licensed area on the night. SeaFm & HotFM will be the radio sponsors.

River Rock to Mountain Top Festival

The new committee has started to plan for next year’s festival.

Mackay Festival of Arts 6-21 July 2013

Planning has commenced for 2013 which will acknowledge the 150th Anniversary of the importation of Australian South Sea Islanders to Mackay.

Additionally the QLD Music Festival will come to Mackay and take place under the Festival of Arts umbrella.

Coal to Coast Festival

This year’s Festival was very successful in terms of numbers attending and feedback from the audience. There was a record box office and this year’s festival returned a small profit for the third year in a row. The committee are looking at adding a ute muster to next year’s festival program. Officers are to seek guidance from Council as to Council’s involvement in the 2013 event.

River 2 Reef Festival

This year’s River 2 Reef Festival recorded high attendance due to strong community support and an excellent media campaign by radio sponsors SeaFM & HotFM. The Thiess River 2 Reef bike ride had over 1000 participants and made for a terrific spectacle as riders rode through the city. The Raft Race and Pelican Push organised by the Childhood Cancer Support group had record entrants and the Leukaemia Foundations World’s Greatest Sea Food Grill also increased their participation three fold. Community dance groups wish to add a large scale dance event into next year’s festival. This would occur along the Bluewater Trail and link Canelands and the Bluewater Quay. This may also lead to running activities at low tide directly opposite the Bluewater Lagoon and Canelands.

Global Grooves

Another successful Global Grooves Festival completed in terms of attendance, media comment and audience feedback.

The day started with over 70 people taking part in the Citizenship Ceremony and then the Queensland Minister for Multiculturalism, the Hon Glenn Elms officially opened the Festival.

New to Global Grooves were The Australian South Sea Island Community and the Cook Island community (Kia Okotai Arts & Cultural Group) setting up their own ‘village’
huts. Unfortunately for the ASSI’s, the planned trip of the West Ambae Dancers did not eventuate due to visa problems. However the ASSI had young women dancers perform throughout the day to large crowds and the Kia Okotai wove baskets, costumes and carved their drums. Both communities had many visitors and each had elders on hand to answer questions from the community plus tell stories about their cultural traditions. The Nyong Fillipino Village expanded from last year and once again proved very popular. The Fijian Indian Community performed for the first time. The standard of local dancers improved once again and special mention should be given to the Kia Okotai, Fijian men, Indonesian, Filipino street parade and dance event, Nepalese traditional dance and contemporary and traditional Indian Dance. The headline bands were both from Brisbane, African band Joe Tee and Afrodisa and Indian Bhangra band, the Brisbane Babas Band. They both proved to be very popular. Whilst there were less community cultural groups selling food this year, (Nepalese, Filipino, Peruvian and Indian) all sold out as did the commercial ethnic food sellers.

The National Costume parade proved ever popular with new families turning up without prior registering. Over 40 people displayed with pride their national costumes.

The Indian community had much more input into the running of the Diwali Festival of light. Organising prayers, traditional dance and music before the Brisbane Babas Band really got the crowd dancing before the lamp parade and fireworks.

**Christmas Tree Lighting Ceremonies in the Mackay Region 1-8 December 2012**

The MECC has been booked for Saturday 1 December for the major Christmas Tree Lighting ceremony. There has been strong response from regional communities applying for council community grants to fund their own celebrations in their region.

**Artspace Mackay**

Visitors: 2,628 people visited Artspace during Oct 2012 (inc. Town Hall) 3,531 people visited Artspace during Oct 2011 (inc. Town Hall)

*It is noted that smaller attendances are currently being received due to the current closure of Foodspace cafe*

**Exhibitions:**

<table>
<thead>
<tr>
<th>Gallery</th>
<th>Dates</th>
<th>Exhibition</th>
</tr>
</thead>
<tbody>
<tr>
<td>McAleese Gallery</td>
<td>13th October</td>
<td>Shaun Gladwell: Afghanistan</td>
</tr>
<tr>
<td>McAleese Gallery</td>
<td>19th October-1 December</td>
<td>Jenny Sages- Paths to portraiture</td>
</tr>
<tr>
<td>ASM Foyer</td>
<td>13th October</td>
<td>Fiona Foley: Flotsam and Jetsam</td>
</tr>
<tr>
<td>ASM Foyer</td>
<td>19th October-1 December</td>
<td>Creative Generation</td>
</tr>
<tr>
<td>Cox Rayner Gallery</td>
<td>8th September-9th February</td>
<td>Ted Barraclough: A rare bird: An exhibition of whittled wooden sculptures which capture the essence of native Australian birds.</td>
</tr>
</tbody>
</table>
MacAleese Gallery / Foyer / Cox Rayner Gallery

**Shaun Gladwell: Afghanistan** (McAleese Gallery)
The Australian War Memorial commissioned internationally acclaimed video artist Shaun Gladwell to travel with the Australian Defence Force through Afghanistan and numerous bases in the Middle East for several weeks as an official war artist. His task was to record and interpret the experiences of Australian servicemen and women who are a part of Operation Slipper. This commission continues a distinguished tradition of official war art, which was established during the First World War. Gladwell’s use of the video medium is the first in the history of the scheme.

**Jenny Sages: Paths to portraiture** (McAleese Gallery)
This travelling exhibition from the National Portrait Gallery explores the process of portrait making through large-scale portraits, abstract landscapes, preparatory and finished drawings, photographs, and objects and materials related to the work of artist Jenny Sages. Sages has twice won the Portia Geach Memorial Award for portraiture, and has been a finalist nineteen times in the NSW Archibald Prize for portraiture. She won the Wynne Prize for landscape in 2005.

**Fiona Foley: Flotsam and jetsam** (Foyer Gallery)
This exhibition is a series of recent works on paper by Indigenous Australian artist Fiona Foley. In contrast to her public art sculptures along Mackay’s Blue Water Trail, Foley’s latest work is a collection of colourful gouaches inspired by mangrove habitats and coastal flotsam and jetsam that she witnessed during a visit to her ancestral homeland of Fraser Island.

**Creative Generation** (Foyer Gallery)
An initiative of the Department of Education and Training, this exhibition highlights a range of outstanding work by visual art and design students from secondary schools throughout the Mackay region. Selected finalists from the region go on to compete in the statewide Creative Generation Excellence Awards in Visual Art and Design.

**Ted Barraclough: A rare bird** (Cox Rayner Gallery)
Ted Barraclough is an emerging artist in his 70’s working in Queensland who grew up in the bush, with an affinity for local birdlife. He whittled and carved as a young boy and his continued interest in bird-watching and carving eventually melded into his present art form, creating small, whittled wooden sculptures which capture the essence of native Australian birds.

Collectors’ Cabinet

**Queen Elizabeth’s Diamond Jubilee High Tea**
This beautiful knitted and crochet food was created by the residents of Good Shepherd Lodge. Being the year of the Queen’s Diamond Jubilee, the challenge was to knit, sew or crochet foods for a “High Tea”. The exhibit won first prize in the **Craft Section – Senior Citizens over 70 years** at this year’s Mackay Regional show and will be on display in the foyer of Artspace for the next 2 months.
### October Public Programs & Education:

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
<th>Location</th>
<th>Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 Oct</td>
<td>Outreach Artspace artists book collection visit to Holy Spirit</td>
<td>Holy Spirit school</td>
<td>90</td>
</tr>
<tr>
<td>9 Oct</td>
<td>BMA Kidspace toddler art program</td>
<td>Seminar room</td>
<td>142 participants</td>
</tr>
<tr>
<td>11 Oct</td>
<td>Kindergarten group tour of gallery – 4-5yr olds</td>
<td>Cox Rayner and McAleese Gallery</td>
<td>22</td>
</tr>
<tr>
<td>13 Oct</td>
<td>Kids art club with Rosemary payne</td>
<td>Seminar room</td>
<td>24</td>
</tr>
<tr>
<td>14 Oct</td>
<td>Baby welcoming ceremony – Artspace partook with an activity for kids</td>
<td>Botanic gardens</td>
<td>10</td>
</tr>
<tr>
<td>20 Oct</td>
<td>Kids art club with Rosemary payne</td>
<td>Seminar room</td>
<td>24</td>
</tr>
<tr>
<td>20 Oct</td>
<td>Jenny Sages floor talk with Dr Sarah Engledow</td>
<td>McAleese Gallery</td>
<td>27</td>
</tr>
<tr>
<td>24 Oct</td>
<td>St Johns School, Walkerston, Yrs 4&amp;5</td>
<td>McAleese Gallery and Cox Rayner</td>
<td>57</td>
</tr>
<tr>
<td>25 Oct</td>
<td>Andergrove State School Yr 2 – gallery tour</td>
<td>McAleese and Cox Rayner Galleries</td>
<td>28</td>
</tr>
<tr>
<td>25 Oct</td>
<td>MWSS self guided tour of exhibitions Yr 3&amp;4</td>
<td>McAleese and Cox Rayner Galleries</td>
<td>45</td>
</tr>
<tr>
<td>27 Oct</td>
<td>Vintage Valuations day – an Artspace Mackay Foundation event</td>
<td>McAleese Gallery</td>
<td>550</td>
</tr>
<tr>
<td>30 Oct</td>
<td>St Francis Yr 5s – tour of gallery and info on how to hold your own exhibition</td>
<td>McAleese and Cox Rayner Galleries</td>
<td>55</td>
</tr>
</tbody>
</table>

**Total participants in Artspace public programs in October 2012**: 1074
Overview

Planning is underway for the Libris Awards in 2013. This is Artspace Mackay’s National Artists Book Prize, a nationwide competition aimed at promoting and developing Mackay Regional Council’s outstanding collection of artists books (the largest in regional Australia, and third largest behind the National Gallery of Australia and the State Library of Queensland). The competition will be held in the McAleese Gallery in May/June 2013. Artspace Mackay Director, has secured a $10,000 sponsorship from Dalrymple Bay Coal Terminal for first prize.

ECONOMIC DEVELOPMENT

Management

Mackay Hosts Food Tourism Seminar “Paddock to Plate”

Food tourism offers the region a range of ‘wins’ – from enhancing the overall visitor experience, to opportunities for new enterprises and value-adds to existing business. A seminar was held on Tuesday 9 October at Mackay Regional Council through a partnership between Council, the Department of State Development and Infrastructure Planning (DSDIP), with support from Mackay Tourism. Food tourism expert presenter Rose Wright led the seminar which aimed to bring local food producers and suppliers together to examine supply chain links and opportunities for building product and experiences based upon local foods.

Active in the City new program media launch

New additions to the Active in the City program were released to the media on Thursday, October 11 at the Bluewater Quay. The media launch included Tourism and Economic Development portfolio councillor Greg Martin and Sports, Recreation & Facilities portfolio councillor Paul Steindl demonstrating new additions to the program Street SUP (sponsored by Adrenalin Rush) and Zumba (sponsored by Battery World Mackay.) Aqua Aerobics and Multi Fit have also been included on the program.

Digital Economy and Mackay meeting

A seminar convened at the Department of State Development, Infrastructure and Planning (DSDIP) office introduced regional practitioners to John Williams, the Queensland Government’s Principal Project Officer for the Digital Economy. The seminar offered economic development practitioners the chance to compare notes on current digital economy initiatives and planned programs, linked to the national broadband rollout. The event linked to
A Mackay Area IT Network Digital Economy “How to” Workshop series held in Mackay, this month in partnership with MAIN.

**Council Hosts Broadband Seminar and Digital Economy workshop**

A workshop held at Council on 30 October brought regional economic development practitioners, members of the Mackay IT Network, and council officers, together with Ryan Williams, NBNCo’s Community Account Manager, to learn more about the latest update on the broadband rollout for Mackay. Mackay City Centre, East Mackay and Paget are included in the fibre footprint rollout, as are other locations around the region. Full details are available from: [http://www.nbnco.com.au/rollout/rollout-map.html](http://www.nbnco.com.au/rollout/rollout-map.html)

**Planning Institute of Australia (PIA) State Conference**

Manager of Economic Development, Julie Cardiff attended the 2012 PIA Conference: “Reinvigorate” in Cairns. The conference provided presentations from a range of speakers and a focus on City Centre urban renewal projects and strategy projects, with a chance to meet and speak with council economic development staff and consultants for the Cairns City Centre Strategy document.

**Spring Showcase Competition launched**

The Spring Showcase competition seeks to promote retail businesses and encourage spend in the Mackay City Centre. The competition, and associated media campaign was launched in October in the lead up to a Spring Showcase event, being held on November 2 - a free event for the public.

Competition entries went into the draw to win a $500 City Centre spend and personal style session. Spring Showcase attendees will also be able to enter on the day, with the winner drawn and announced during the event. Taking advantage of Mackay’s sesquicentenary, the event will showcase City retailers, including long established and newly established businesses in an entertaining format, with cuisine demonstrations, a fashion parade and more.

**Qantaslink River 2 Reef festival and Spring Fun in the City competition**

Economic Development took part in the Qantaslink River 2 Reef festival with a mackaycitycentre.com.au promotion. A City Centre promotional marquee, on the day included information on Mackay City Centre initiatives, businesses and the Spring Fun in the City competition. The Spring Fun in the City competition required participants to make a purchase at participating city businesses and validate their spring entry forms. Entries went in the draw to win over $1,000 in prizes and shopping vouchers. In addition to the over $1,000 prize pool, Mackay Music have kindly supplied a $100 gift voucher to giveaway as a Spring Fun in the city prize.
The competition winners were announced at the Qantaslink River 2 Reef festival on Saturday, October 6. Winners included:
- J Ryan won a $100 voucher to Jeremiah Bullfrog
- R Coburn won a $100 voucher to Mackay Music
- W Young won a $100 voucher to Carrolls newsagency
- S Amoore won a $100 voucher to the Coffee Club, Wood Street
- Deanne Merrick won a $100 voucher to J&R Hair Designers
- B Rudek Shaw won a $100 gift voucher to Affordable Hair
- P McKelrie won a $100 voucher to J&R Hair Designers
- B Tipokoroa won a $100 voucher to Mackay Music
- K Mikina won a $100 voucher to Ray White Mackay City
- S Veldhuis won a $100 voucher to Sinful Coffee
- T Heathwood won a $100 voucher to Whot’s Hot

The Spring Fun in the City competition aimed to strengthen links between the River to Reef Festival and City business.

REDC AGM

The REDC AGM was held at Souths Leagues Club on Thursday, October 11 and saw the election of new board members. Reports presented by REDC CEO Narelle Pearse, highlighted new ventures for REDC including a three year partnership with BMA to form C-Res (QLd) Pty Ltd. C-Res delivers BMA’s “local buy” program which supports local industry in the Bowen Basin. REDC has also entered into strategic partnerships with member organisations across the region, including MAIN, Mackay Chamber of Commerce, Urban Development Institute of Australia (UDIA), Master Builders and Mackay Tourism. These partnerships mean that members of these organisations will also be members of REDC and will receive all REDC reports and publications free of charge. Links to REDC publications are included from the economic development pages of council’s website.

Mackay Chamber of Commerce AGM

Economic Development attended the Mackay Chamber of Commerce AGM held at the Windmill on Tuesday, October 16. The event included special guest speaker, Melissa Schembri, who provided insight into creating a happy workplace, retaining staff and creating a positive work environment. The AGM also included a vote for the new management committee. Elected committee members are:
- Tim Miles (Chair)
- Kylie Porter (Deputy Chair)
- Krystal Prentice (Secretary)
- Peter Jones-Trifelly (Treasurer)
- Gavan Porter
- Karen May
- Sue Thompson
- Kathy Farren-Price
- Raelene Phillips

**Council's Business Networks**

City Centre Business Network: 720 (last month 719)  
Regional Focus Business Network: 169 (last month 158)  
Sarina Business Network: 206 (last month 206)

City Deals Club Subscribers: 1,979

**City Centre marketing**

**Web**

*Mackaycitycentre.com.au*

Outstanding figures were achieved for the month of October 2012 for mackaycitycentre.com.au.
- The number of total visits was 12,016 and;
- A total of 31,500 page views

**Consultation**

There has been consultation with Community Services Program Managers.

**Resource Implications**

Nil.

**Conclusion**

All programs are performing well for this stage of the year and meeting the majority of operational plan goals.

**Director's Recommendation**

THAT this report be received.