

A guide to reading your water meter and conducting a leak test



Integrated smart water meter



Mechanical water meter with remote reader attached

Locating your water meter

Most water meters are at ground level and have a plastic or metal lid. They are usually located in line with the left or right boundary at the front of your property.

How to conduct a leak test

- **Read your meter and record figures**
- **Do not use any water for a number of hours, you may like to do this overnight**
- **Reread your meter and record figures**

Any difference in the reading indicates a leak exists! The amount of difference indicates the severity of the problem. Council recommends that you perform self checks on your water meter at regular intervals.

Council's water meters

Council has two types of water meters, an integrated smart water meter and a mechanical water meter.

The integrated smart water meter, has a remote reader (AMR) built into the meter and are replacing the mechanical water meter.

Reading the integrated smart water meter

The top row of numbers on the integrated smart water meter represents the number of kilolitres that the meter has registered. The meter registers this amount as m³ (1m³ is equal to 1kL) and these numbers calculate your water bill.

The bottom row of numbers in the red box displays the litres you've used. An additional fourth

and fifth number is now provided which indicates hundredths of a litre. These dials will tell you if you have a water leak.

Reading the mechanical water meter

The first five white dials calculate your water bill.

The next three red dials with white numbers is your daily consumption. The first dial is in hundreds of litres, the second is in tens of litres and the third dial is in single litres. The single litre dial, lets you know if you have a water leak.

**For more information
phone council on
1300 MACKAY
(622 529) or visit
mackay.qld.gov.au**