



Office of Mayor and CEO

Monthly Review

Period - June 2020



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OVERVIEW

This report is for the Office of the Mayor and CEO for June 2020.

- The 2019/20 financial year will go down as one that was extreme in its variability. Up to March of this year the organisation was tracking well to most of its key targets, our customer service levels were continuing to improve, we remained on target to meet our budget and the work on our capital delivery and asset management starting to see positive results.

Then an unprecedented pandemic event occurred. It is very pleasing to now be able to note that MRC has handled the event well in the way we have interacted with our community, managed staff wellbeing and continued to provide critical and essential services to our region. While COVID 19 remains a real threat, I would like to thank the Councillors and staff of MRC for the way the situation has been managed.

- The safety of our staff, the community and contractors Safety continues to be the highest priority for officers with our safety performance in 2019/20 highlighting we have a way to go to be where we want to be. That said we continue to perform better than the average of other large Queensland councils.
- We continue to forecast a small deficit for the financial year and although we are disappointed with any deficit, given the serious impacts of COVID 19 have had, the result is a good one.
- Council approved the 2020/21 budget in its June meeting and while the forecast result will be a very large deficit it is fantastic to see the support measures included for business and community groups in that budget to assist the community as we fight hard to come out of COVID 19.
- The year also had another significant list of capital projects to complete and excellent progress has been made on some of the priority "signature" projects for the future in the Mountain Bike Project, Mackay Waterfront and the Northern Beaches Community Hub. While none of these projects are physically complete yet the work done in the last 12 months on strategic land purchases, master planning and design has placed us in great stead to complete these in the next few years.
- Pleasingly we will achieve most of our targets and actions for the year across the organisation and given the circumstances this is a credit to the staff.



SAFETY

1.1. Overview

During the quarter, two lost time injuries were recorded:

- Whilst walking over an uneven surface in the field an employee slipped and suffered an ankle sprain.
- An employee who had been bending over hit their head on the metal edge of a staircase as they were standing up, resulting in a mild concussion.

For the 2019/20-year, six lost time injuries have been recorded and a total of 363 days have been lost. While the number of lost time injuries is slightly higher than the previous year the total days lost is very high compared to recent years with three injuries contributing to most of the days lost.

Our performance on our lead indicators was generally positive although more effort will need to be put into completing safety corrective actions on time.

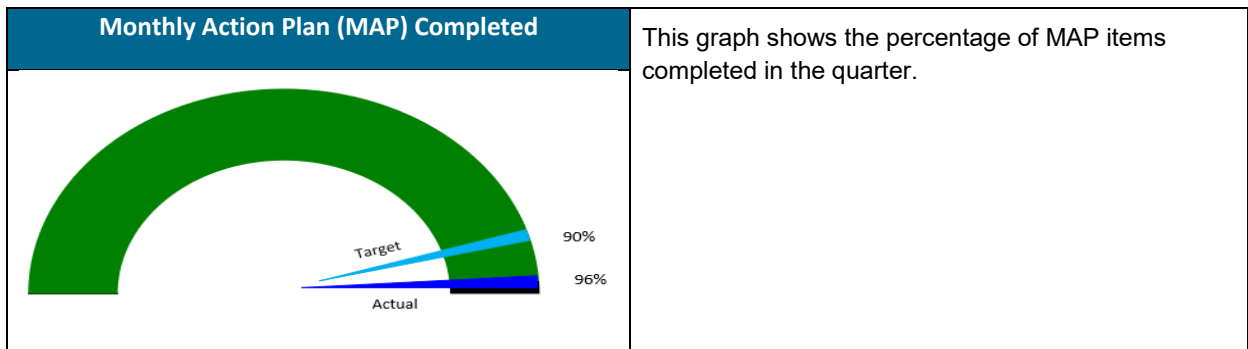
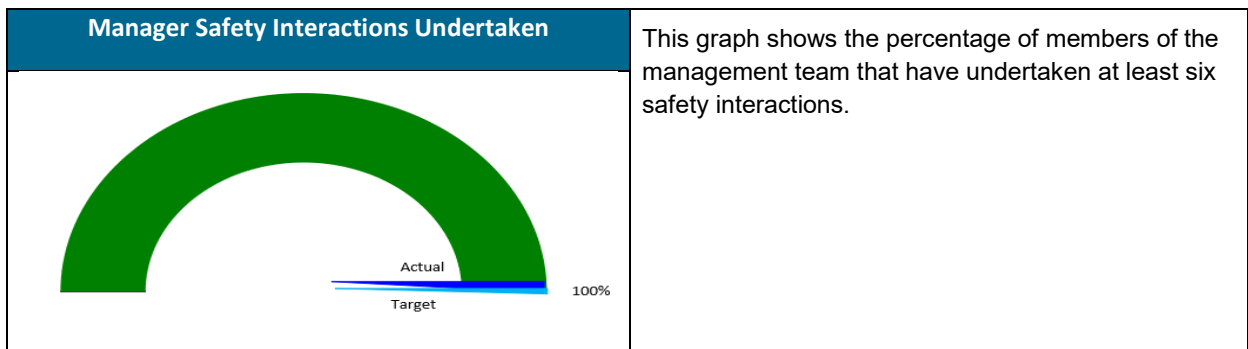
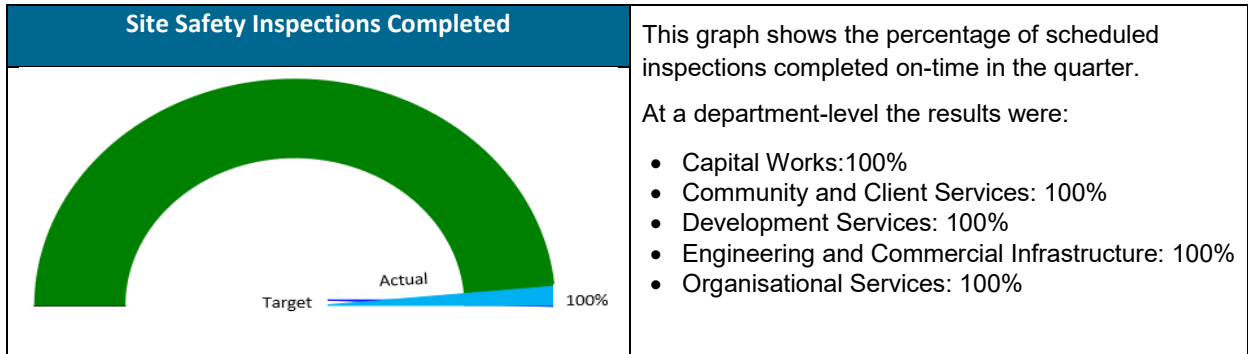
Safety activities conducted during the quarter include:

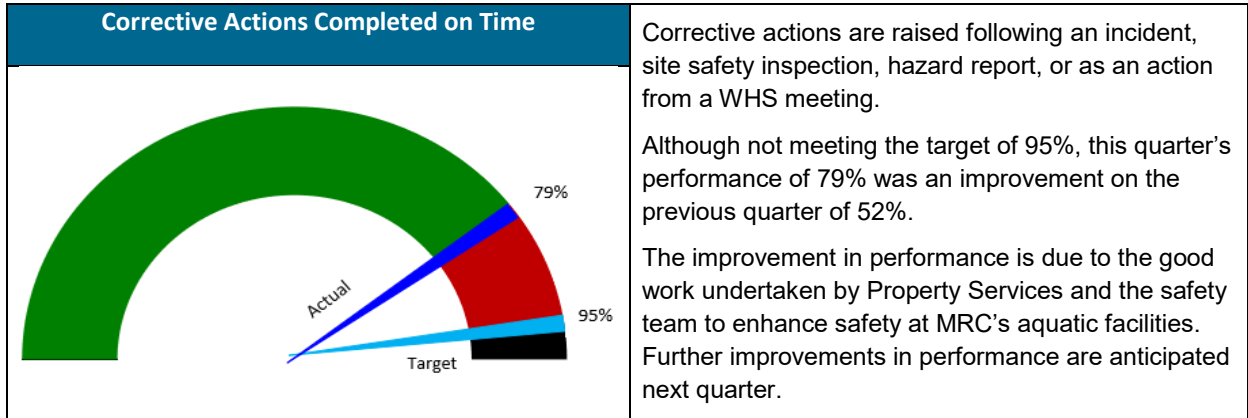
- Undertook a risk assessment of MRC activities with potential exposure to occupational violence or aggression. Consultation with key stakeholders to be undertaken.
- Reviewed and updated hazardous substances registers and manifests at depots.
- Participated in safety in design meetings for upcoming major works, including developing a risk register.
- In consultation with MECC teams, continued review of safe working procedures – including consultation with subject matter experts for particular work at height risks hazards.
- Liaised with Procurement and Plant team and workgroups to identify safety improvements when purchasing new trailers.
- Investigated and reported on critical incidents including identifying appropriate corrective actions for implementation.
- In consultation with Property Services, completed the transfer of the Fire Safety Advisor role and associated responsibilities to the WHS Team.
- Attendance by WHS Team members (via Skype and Zoom) at local safety networking meetings hosted by Resource Industry Network.
- Other activities include procedure reviews, safety observations and interactions, health and safety committee meetings, and pre-start meetings and toolbox talks.
- Data for this report is current up to June 24, 2020.
- There is a glossary at the back of the safety report which explains terms and acronyms.

1.2 Lead Indicators

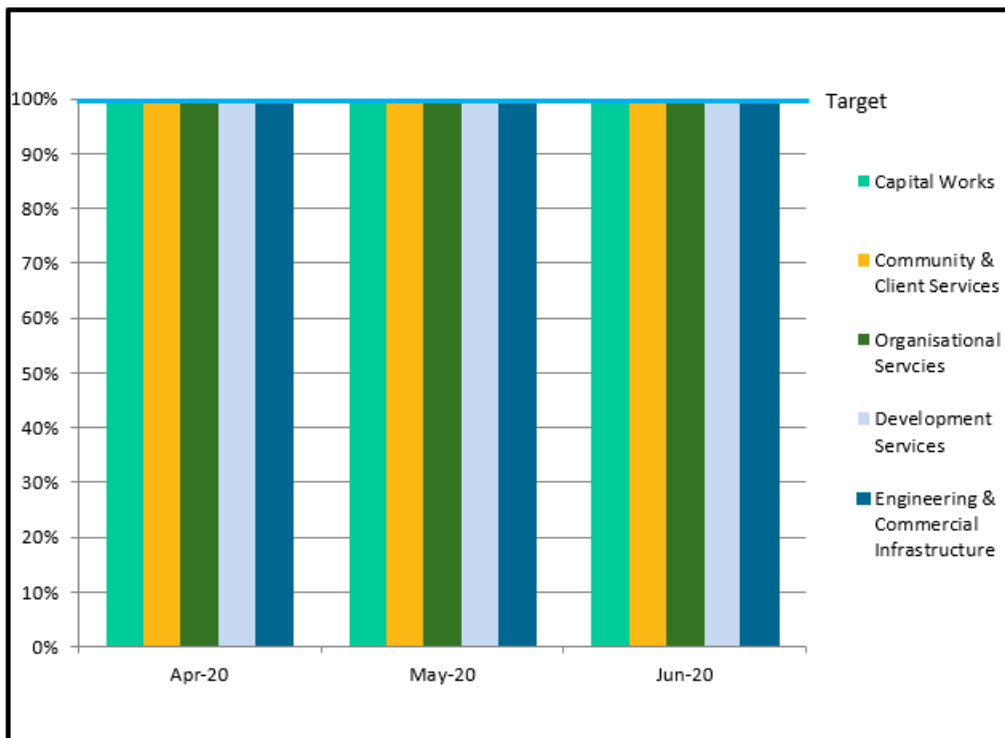
Quarterly Result

The program-specific data behind the graphs below is shown in section 2.4.



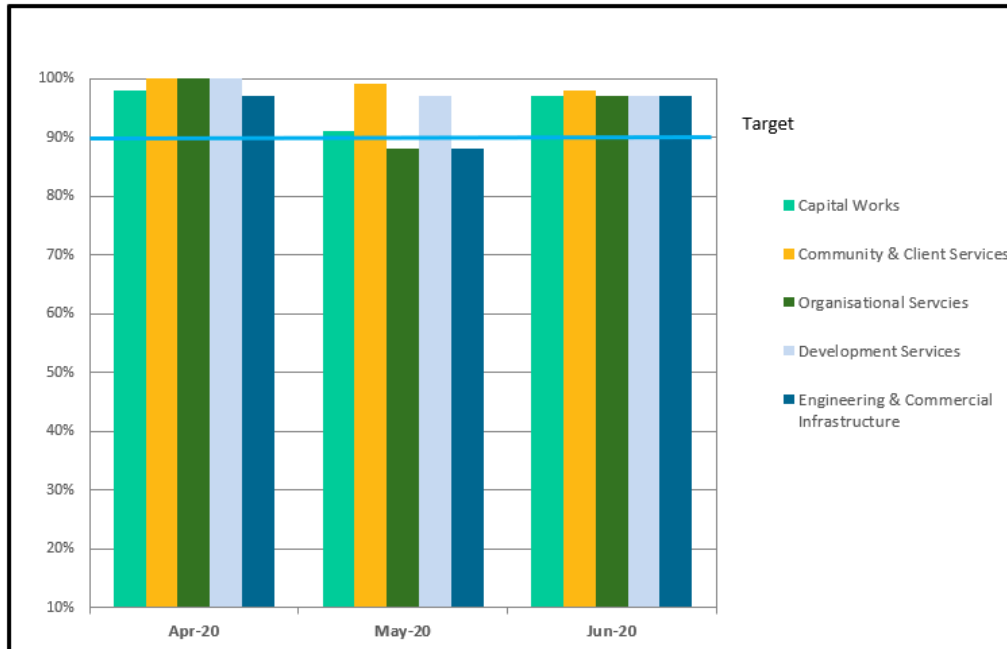


Site Safety Inspections Completed



A target of 100% has been set for the completion of scheduled site safety inspections. This graph provides a snapshot of the percentage completed at the end of each month.

Monthly Action Plans Completed



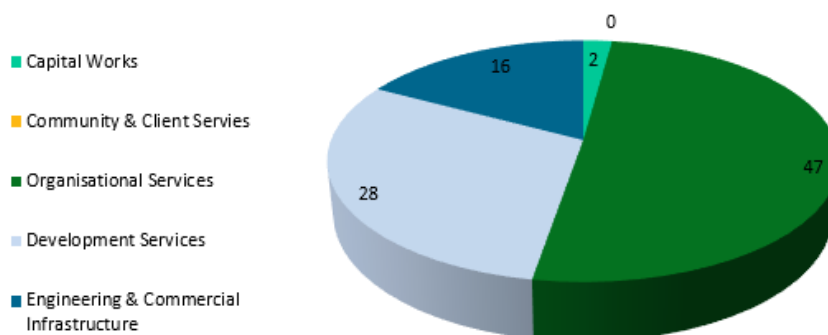
Lead Indicators Break-up by Program

Details for each Department and Program are shown in the table below.

Department / Program	Site Safety Inspection			Manager Safety Interactions			MAPs	Corrective Actions	
	¼ Actual	¼ Target	% Achv'd	¼ Actual	¼ Target	% Achv'd	¼ Achv'd	% of CA's actioned on time	
Capital Works	CW Management			7	6	100%	100%		
	Major Projects			10	6	100%	96%		
	Field Services	4	4	100%	6	6	100%	95%	100%
	Contract Services				8	6	100%	96%	81%
	Portfolio Management				6	6	100%	92%	
	Design Services				6	6	100%	93%	
	Total	4	4	100%	43	36	100%	95%	83%
Community & Client Services	CCS Management			6	6	100%	100%		
	Corporate Communication			6	6	100%	99%		
	Community Lifestyle	8	8	100%	-	-	100%	98%	100%
	MECC & Events	1	1	100%	6	6	100%	99%	100%
	Emergency Management	2	2	100%	-	-	100%	100%	100%
	Health & Reg Services	4	4	100%	7	6	100%	98%	100%
	Total	15	15	100%	25	24	100%	99%	100%
Development Services	DEV Management			7	6	100%	100%		
	Development Engineering			8	6	100%	95%	50%	
	Development Assessment			6	6	100%	96%	100%	
	Parks	20	20	100%	6	6	100%	99%	96%
	Strategic Planning				6	6	100%	99%	
	Economic Development				6	6	100%	97%	88%
	Total	20	20	100%	39	36	100%	98%	89%
Engineering & Commercial	ECl Management			14	12	100%	100%		
	T'sport & Drain Infra Plng			6	6	100%	100%	75%	
	Civil Operations	23	23	100%	7	6	100%	100%	96%
	Waste Services	3	3	100%	6	6	100%	73%	92%
	Water Network	10	10	100%	7	6	100%	94%	44%
	Water & Sew Infra Plng				6	6	100%	91%	
	Water Treatment	2	2	100%	6	6	100%	96%	100%
	Asset Management				6	6	100%	97%	
Total	38	38	100%	58	54	100%	94%	86%	
Organisational Services	ORG Management			6	6	100%	100%	100%	
	Financial Services			6	6	100%	100%		
	Shared Services			7	6	100%	83%		
	Procurement & Plant	2	2	100%	7	6	100%	98%	96%
	Property Services	11	11	100%	6	6	100%	100%	53%
	Governance & Safety				6	6	100%	99%	92%
	People & Culture				5	5	100%	83%	
	Information Services				6	6	100%	93%	100%
	Office of the Mayor & CEO				7	6	100%	100%	
	Executive Officer				6	6	100%	-	
Total	13	13	100%	62	59	100%	95%	67%	

Corrective Action Status Report

Total Active Corrective Actions



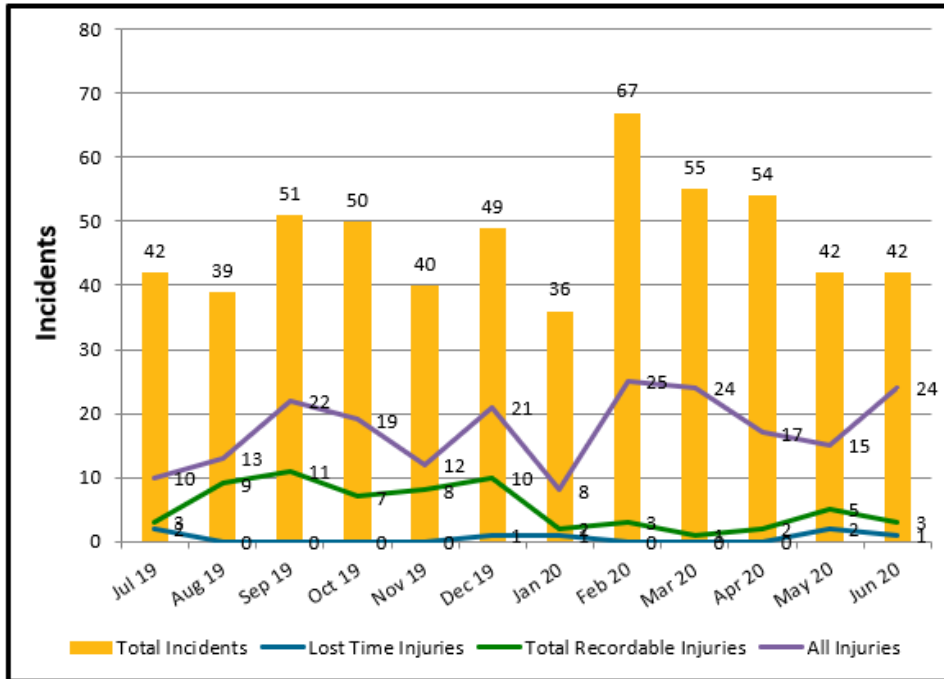
Department	CAs Outstanding (not yet due)	CAs Overdue				% of active CA's overdue
		<30 days	30-60 days	60 -360 days	>12 months	
Capital Works	2	0	0	0	0	0%
Community & Client Services	0	0	0	0	0	0%
Organisational Services	32	15	0	0	0	32%
Development Services	28	0	0	0	0	0%
Engineering & Commercial Infrastructure	16	0	0	0	0	0%
Mackay Regional Council	78	15	0	0	0	16%

This table details corrective actions which are:

- Outstanding – that is active actions which are not yet due; and
- Overdue – that is active actions not completed by the 'action due date'.

1.3 Incidents and Injuries

Incidents and Injuries



One hundred thirty-eight incidents were reported during the quarter.

The following injuries to MRC employees were reported in June:

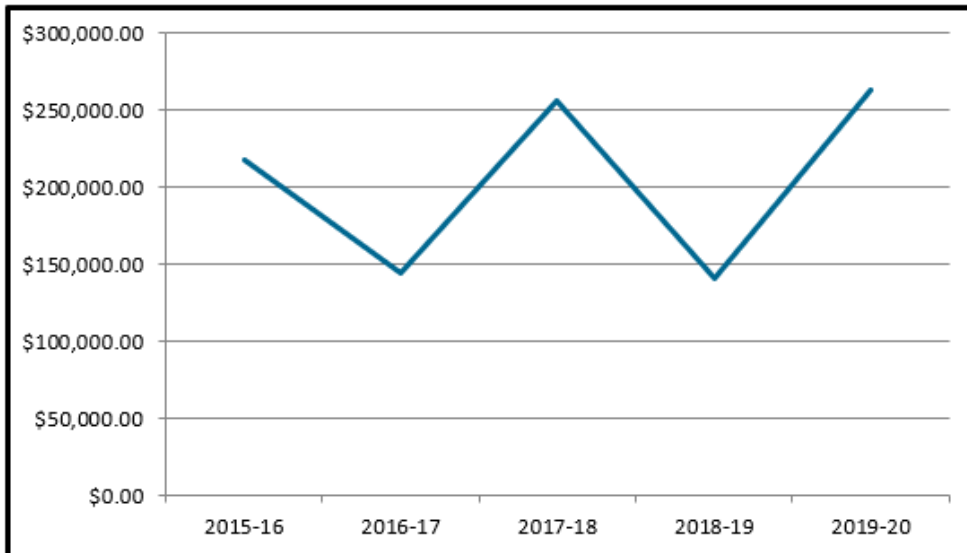
- Lower back strain whilst standing up from kneeling position.
- Ear injury after change of pressure whilst driving down Eungella Range.
- Small gash on head when hit by the protruding latch of an opening gate.
- Mild concussion after bumping head on metal staircase while standing up. (lost time injury).
- Insect bite on neck.
- Minor knee strain whilst walking on sloping ground.
- Elbow bruising after hitting a wall whilst trimming trees.
- Small burn on finger after it came into contact with whipper snipper exhaust whilst snipper was being loaded into vehicle tray.
- Ankle strain after falling whilst stepping off path.
- Neck pain whilst starting whipper snipper.
- Lower back pain following mowing over rough and uneven ground.
- Ankle strain after stepping into small hole on uneven ground.
- Insect became stuck in eye.
- Suspected spider bite on neck.
- Ankle pain whilst stepping onto mower. Aggravation of pre-existing injury.
- Rubbed eye and a piece of grit lodged under eye lid.
- Muscle strain after twisting sideways whilst looking out rear of tractor slasher.
- Knee strain. Potential aggravation of pre-existing injury.
- Laceration on lip when hit by a shifter, after it slipped in hand whilst being used to tighten a fitting.
- Lower back pain whilst lifting a piece of timber.



- Sign fell from shelf hitting head.
- Back pain while moving furniture and setting up training room.
- Knee strain after standing on rock and losing footing.
- Eye irritation from dust.

Each incident is investigated, and appropriate corrective measures implemented to reduce future risks.

Workers Compensation Claims Costs

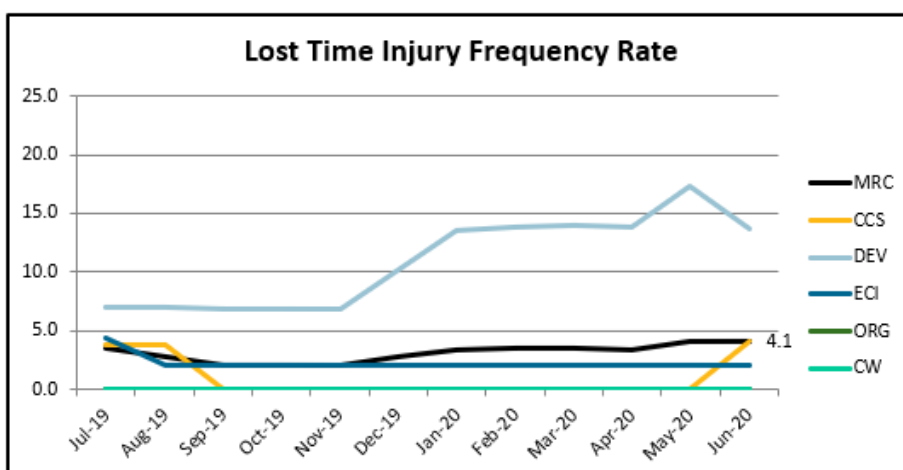


This graph depicts the total worker’s compensation claim costs over five years.

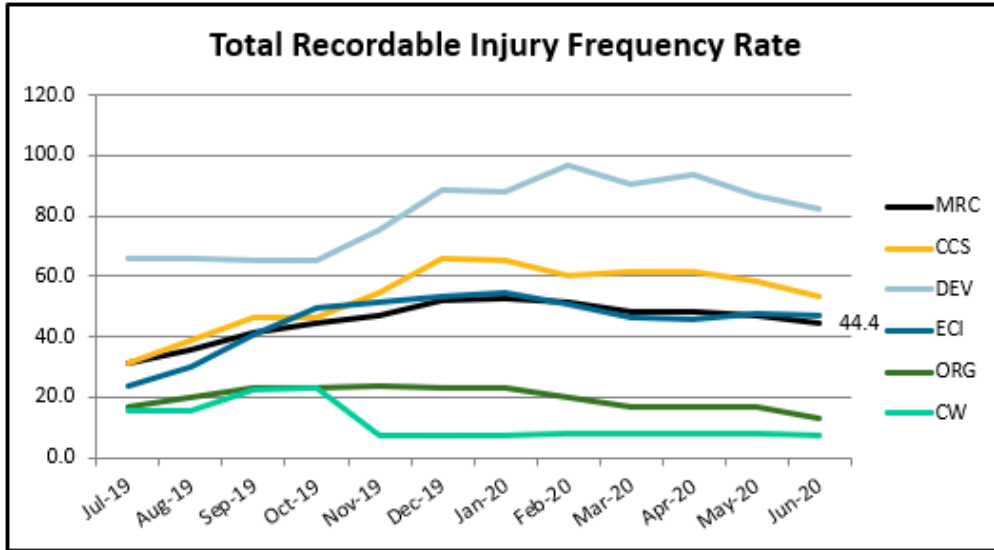
Claim costs are payments made in relation to accepted claims. This includes compensation payouts and medical costs and expenses relating to claims.

The costs of claims are a factor in determine MRC’s workers compensation premium.

Injury Frequency Rates 12 month rolling average

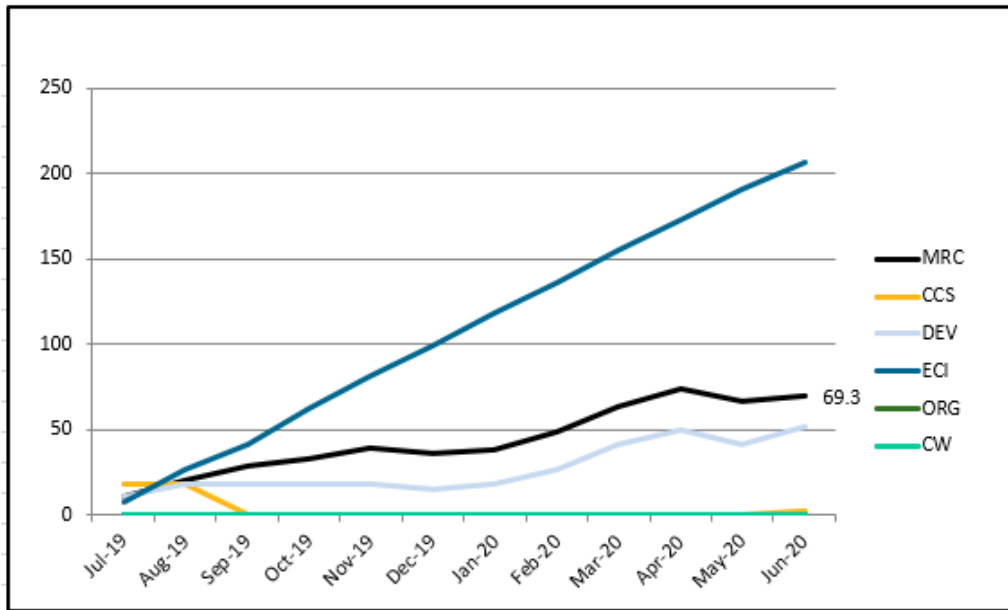


MRC recorded two LTI's during the quarter (in May and June), which explains the increase in the LTIFR for Community and Client Services (CCS) and MRC.



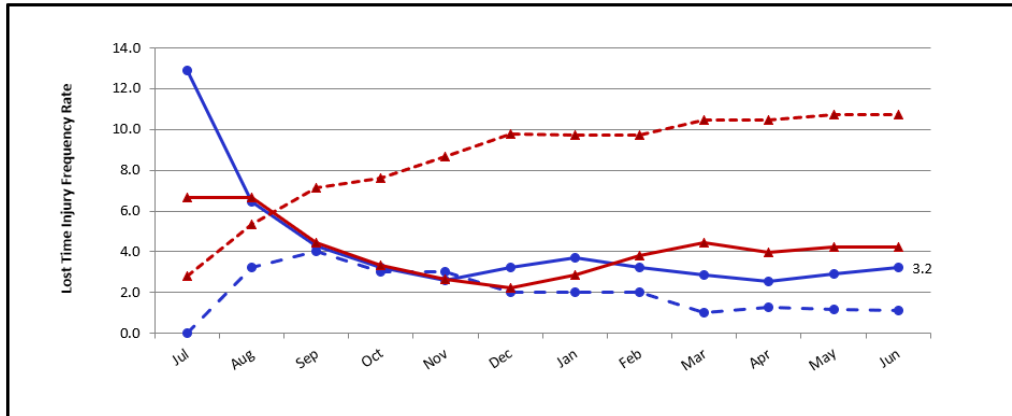
Ten recordable injuries were reported during the quarter.

Duration Rates 12 month rolling average



This graph shows the relative severity of injuries as represented by the average of days lost for each lost time injury. It is calculated by dividing the number of days lost by the number of LTIs over a rolling 12-month period.

Lost Time Injury Frequency Rate Comparison



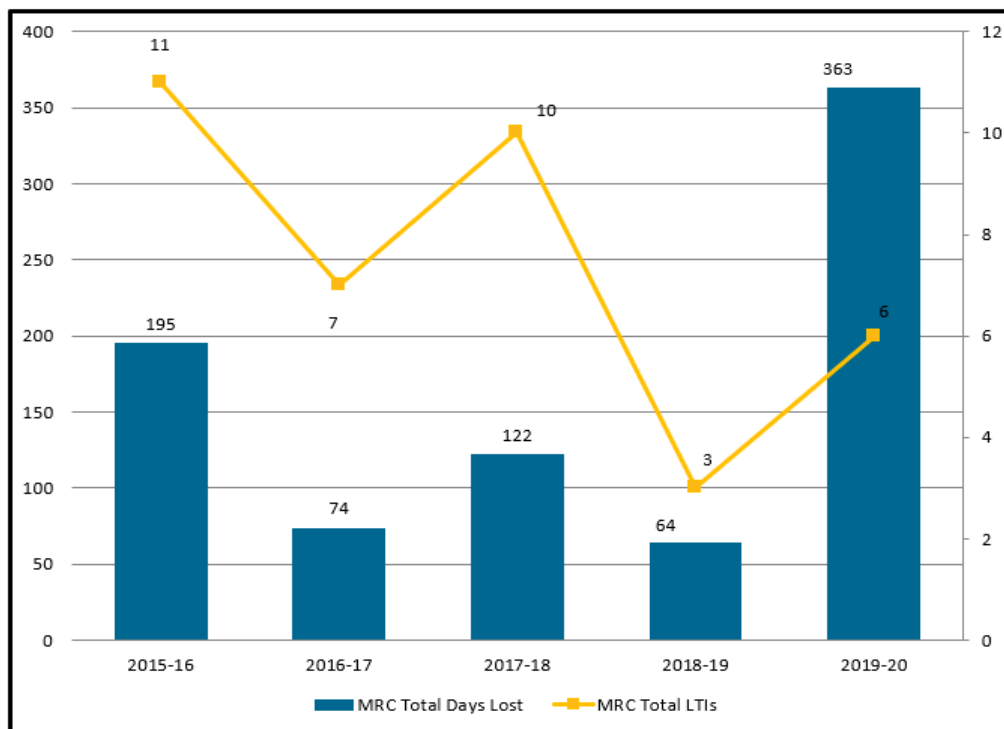
Legend

MRC	This year		All Group E Councils	This year	
	Last year			Last year	

This data is provided by MRC’s workers compensation insurer LGW, and shows the cumulative LTI frequency rate over the course of the current financial year, compared to similar sized local governments (Group E councils).

MRC has recorded four LTIs. This has resulted in an LTI frequency rate of 3.2, which is below the *All Group E Councils* rate.

Lost Time Injuries and Days Lost



Department	2015-16		2016-17		2017-18		2018-19		2019-20	
	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost
Capital Works										
Community & Client Services	2	4	3	6	1	1	1	18	1	2
Organisational Services	1	4			2	25				
Development Services	3	29	3	55	1	13	1	33	4	154
Engineering & Commercial Infrastructure	5	158	1	13	6	83	1	13	1	207
Mackay Regional Council	11	195	7	74	10	122	3	64	6	363

For the 2019-20-year, six lost time injuries have been recorded:

- In July 2019, while standing up from a crouching position an employee felt severe back pain. Three days were lost.
- In July 2019, an employee fell as they were alighting from mobile plant, suffering from concussion. The employee has not yet been able to return to work and continues to receive medical support.
- In December 2019, while alighting from mobile plant, an employee suffered a shoulder injury requiring surgery. Eighty-two days were lost as they recovered. The person is now recovering at work whilst undertaking suitable duties.
- In January 2020 an employee suffered an ankle injury whilst alighting from a vehicle. Sixty-six days were lost as they recovered. The person is now recovering at work whilst undertaking suitable duties.
- In May 2020, whilst walking over an uneven surface in the field an employee slipped and suffered an ankle sprain. Three days were lost as the worker recovered.
- In June 2020, an employee who had been bending over hit their head on the metal edge of a staircase as they were standing up, resulting in a mild concussion. Two days were lost.



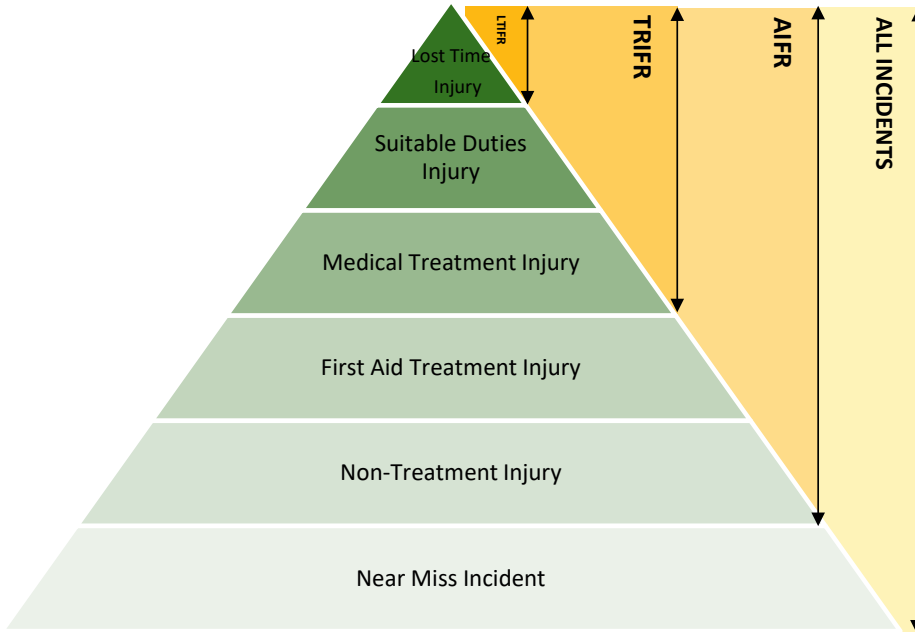
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WHS Incident Summary

Department / Program		Incident Data (2 nd Quarter)						Incident History 2019-20 financial year (YTD)							
		LTI	TRI	All Injury	Near Miss	AD	NSM	Total Incidents	LTI	TRI	All Injury	Near Miss	AD	NSM	Total Incidents
Capital Works	CW Management														
	Major Projects													1	1
	Field Services			1	1	5	1	8		1	3	2	9	5	19
	Contract Services						4	4						9	9
	Portfolio Management														
	Design Services			2				2			3				3
	Total			3	1	5	5	14		1	6	2	9	15	32
Community & Client Services	CCS Management														
	Corporate Comm.			1				1			3				3
	Community Lifestyle	1	1	4	1		2	7	1	2	11	9	3	24	47
	MECC & Events			2	1			3		10	29	2		11	42
	Emergency Manag.				1			1				1		1	2
	Health & Reg			2	1	1		4		1	6	1	7		14
Total	1	1	9	4	1	2	16	1	13	49	13	10	36	108	
Development Services	DEV Management														
	Development Eng										1	1			2
	Development Ass														
	Parks,	1	5	22	2	15	1	40	4	23	76	10	40	10	136
	Strategic Planning		1	1				1		1	1	1			2
	Economic Dev			1				1			2	2	1		5
Total	1	6	24	2	15	1	42	4	24	80	14	41	10	145	
1 Engineering & Commercial	ECI Management														
	Tran Drain Infra Plng			1		1		2		1	4	2	2		8
	Civil Operations			11	6	15	4	36	1	15	40	13	55	14	122
	Waste Services		1	2			9	11		2	3	1	1	38	41
	Water Network		1	3		6		9		3	11	1	16	2	32
	Water & Sew Infra PI			1				1		1	2				2
	Water Treatment									1	2	5		2	9
	Assets Management											1			1
Total		2	18	6	22	13	59	1	23	62	23	74	56	215	
Organisational Services	ORG Management														
	Financial Services														
	Shared Services										2				2
	Procurement & Plant			1			4	1			3		3		6
	Property Services							4		1	2	1		48	51
	Governance & Safety					1		1			2		1		3
	People & Culture										1				1
	Information Services		1	1				1		2	2				2
	Office of the Mayor & CEO									1	1			1	2
Total		1	2		1	4	7		4	13	1	4	49	67	

1.4 Definitions

Incident Hierarchy



Incident Definitions

Incident	Any unplanned event resulting in or having a potential for injury or ill health.
Lost Time Injury (LTI)	A work injury that results in a fatality, or an inability to work at least one full day / shift or part of a day / shift, any time after the day / shift in which the injury occurred. As determined by the treating doctor.
Suitable Duties Injury (SDI)	A work injury that results in an injured worker remaining in the workplace, but not being able to return to their normal duties on the next day or scheduled shift. Work is undertaken, subject to restrictions, as determined by the treating doctor.
Medical Treatment Injury (MTI)	A work injury that results in an injured worker being treated by a qualified health professional e.g. doctor, nurse, physiotherapist.
First Aid Treatment Injury (FAI)	A work injury that results in an injured worker being provided treatment which is normally given by a first aider.
Non-Treatment Injury	A work injury which did not require treatment by a first aider or health professional e.g. doctor.
Near Miss Incident (NM)	An incident that could have or had the potential to cause injury or loss.

Recordable Injury (RI)	Incidents that result in an LTI, SDI and MTI.
Lost time injury frequency rate (LTIFR)	The number of lost-time injuries per million hours worked. Calculated as follows: $\frac{\text{No of LTI} \times 1,000,000}{\text{total hours worked during period}}$
Total Recordable Injury Frequency Rate (TRIFR)	The number of recordable injuries per million hours worked. Calculated as follows: $\frac{\text{No of RI} \times 1,000,000}{\text{total hours worked during period}}$
All Injury Frequency Rate (AIFR)	The sum of RIs and FAIs per million hours worked. Calculated as follows: $\frac{\text{No of injuries} \times 1,000,000}{\text{total hours worked during period}}$

Notifiable Incident	Incidents that are notifiable to Workplace Health and Safety QLD (WHSQ). Includes an incident that results in the death, serious injury, or serious illness of a person, or involves a dangerous incident.
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KEY INITIATIVES

2.1. Summary of key projects and initiatives

This section provides a summary of key initiatives linked directly to the Office of the Mayor and CEO for 2019/20. Many of these initiatives utilise staff and resources from key areas of the business however are not necessarily reported through Standing Committee reports.

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
Safety in the workplace Practise a "safety first" attitude to ensure the safety and wellbeing of council employees, contractors and volunteers.	Implement the actions contained in the 2019-2020 Safety Action Plan	Percentage of actions completed in accordance with the Safety Action Plan	Jul 19	Jun 20	●	Actions completed as per target
Our culture Foster a culture where staff willingly engage in council's values and expected service delivery outcomes for our community.	Implement new Employee Value Proposition framework: <ul style="list-style-type: none"> • new marketing aspects of public recruitment activities; • revised new starter packs; • tailored inductions to job families; and • new employee effectiveness survey regime. 	Increased new employee engagement and satisfaction	Jul 19	Dec 20	●	A business case for the alteration of timeframes of the People & Culture action plan was approved by SLPT in November 2019. Due to adjustments in priorities, this key initiative will now be completed by 31 December 2020. It is necessary for a number of other initiatives to be completed first as they contribute to this activity.
Our people Implement industry-leading people management practices including recruitment, training and development, performance management, and workforce planning.	Develop the 2020-2025 People and Culture Strategy	Strategy approved by SLPT	Jul 19	Jun 20	●	The due date of this initiative was adjusted to 30 June 2020 in the SLPT business case referred to above.

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
	Implement a whole of business training needs analysis (TNA) system inclusive of cost analysis at strategic and operational levels	Whole of business TNA system implemented	Jun 19	Jun 20	●	This initiative is basically now complete.
	Undertake 2020 Enterprise Agreement negotiations	Complete EA negotiations by deadline with a fair and responsible outcome for employees and council	Aug 19	Jun 20	●	At April meeting of the bargaining unit it was agreed to suspend negotiations due to COVID 19
Governance and performance Ensure that council complies with all of its statutory obligations, minimises its exposure to litigation, manages its risk, undertakes targeted internal audits, and meets community expectations of transparency and performance reporting.	Deliver an internal audit program targeting areas of highest risk and greatest potential for business improvement gains	Audits completed in accordance with the approved Internal Audit Plan	Jul 19	Jun 20	●	Actions completed to target.
	Improve fraud control through the development and implementation of the Fraud Corruption and Prevention Action Plan	Percentage of actions completed in accordance with the Fraud and Corruption Prevention Action Plan			●	Actions completed to target
	Annual review of Corporate Register of Strategies	Register reviewed and alignment with Business Plans/Action Plans complete			●	Complete
	Provide efficient and cost-effective legal services to all MRC departments and functions	Proportion of legal services provided in-house in 2019-2020 is greater than 2018-2019			●	Target exceeded

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
Financial Governance Meet or better 19/20 budget targets for operational and capital. Ensure LTFF data and information is sustainable and accurate.		Meet business budget target. Stretch target to achieve/exceed full year budget	Jul 19	Jun 20	🔴	Full year budget now expected to be a small deficit solely as a result of COVID 19 impacts.
		Implement new processes to ensure all capital projects and inputs into LTFF are consistent applied across Council and fully implemented by Jul 20	Jul 19	Jun 20	🟢	A significant amount of work has been undertaken and complete to target
Capital Delivery Improve capital delivery and associated planning outcomes efficiency	Deliver the capital works program for 19/20 as planned and introduce future years planning structure and review.	Percentage of the capital works program including carry-overs completed against the original budget including carry-overs considering scope changes, contingency and project savings and new or deferred projects ~95%	Jul 19	Jun 20	🟡	After March reforecast, expecting delivery for full year to be ~ 90% of reforecast total
		- Business case identification process embedded for projects 2 years out form current	Jul 19	Mar 20	🟢	complete
		- Pre-design works projects approved and set for > 70% of total works one year out	Jul 19	Jan 20	🟢	Complete
Asset management Ensure that asset management aligns to the council's strategic direction and that effective asset management practices are in place	Update Asset Management Development Plan to include actions relevant until June 2022	Asset Management Development Plan is updated and endorsed by the Asset Management Working Group	Apr 19	Jun 20	🟢	Complete.

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
to optimise the use of council's assets required to deliver services to the community.	The corporate maintenance management system is used for the majority of works completed for the following asset classes: <ul style="list-style-type: none"> roads; drainage; water; waste water; and parks. 	Maintenance management reports are generated from the corporate system, demonstrating that work orders have been completed				Civil Operations Mobile Maintenance Management System implementation complete for sealed roads Parks pilot project has commenced Stormwater and Roads data cleanse under way
Environment	Increase recycling and reuse by diverting waste from landfill and raising community awareness to reduce the costs of providing waste services, gain the economic advantages of producing material for reuse and reducing the impact on the environment	Monitor and report the impacts of the current change to markets and government policy on MRC's recycling service. Develop and agreed strategy on way forward.	Jul 19	Ongoing	●	Targets met.
Disaster preparedness Build community preparedness and responsiveness to emergencies and natural disasters.	Monitor existing disaster preparedness arrangements across all MRC programs and identify opportunities for improvement	Emergency management response is reviewed after all significant events or if there is a change in State policy or legislation	Jul 19	Ongoing	●	complete.

2.2 Summary of key projects and initiatives – Key Capital Projects

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
Economy – Activation of the Mackay Waterfront	Work in Partnership with the community, government agencies and other stakeholders	Finalise key projects within PDA that will be focus for next 2-3 years. Commence	Jul 19	Jun 20	●	Initial PDA public realm projects being designed now for planned

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
	to deliver an urban waterfront Priority Development Area (PDA)	those projects to concept/detailed design phase Seek external investment through marketing of PDA and placemaking initiatives				construction in next 18-24 months. EOI to go to market in early July
	Enhance the aesthetic and recreational aspects of the Pioneer River and Binnington Esplanade.	Complete Queens Park and BWL State funding (\$8.8M) project	Jul 19	Jul 20	★	Both projects will be complete in July 2020 with only minor delays experienced due to COVID and some other factors.
Camilleri Street Park Upgrade	Advocate, seek funding, commence works and complete key projects linked to the promotion and liveability of the Mackay region	Complete all works at Park by Jan 20	Jul 18	Jan 20	★	Complete.
Qantas Regional Pilot Academy	Finalise detail with Qantas and other stakeholders for the new pilot academy for Mackay	Finalise agreements with key stakeholders by June 2020	Jul 19	Jun 20	★	Qantas has announced that whilst still committed to the 2 nd Australian site in Mackay that due to COVID 19 impacts they have postponed any planning until at least the end of 2020.
Resource Centre of Excellence	Advocate, seek funding, commence works and complete key projects linked to the promotion and liveability of the Mackay region	Complete Stage 1 of project by April 2020. Commence discussions on future stages with key stakeholders	Mar 18 Jul 19	Apr 20 Jul 20	★ ★	Project basically now complete Discussions commenced with RIN, GW3 and external parties re future stages.
Works for Queensland	Plan for delivery of public infrastructure and services to match the	Complete identified and approved projects under the Works for	Jul 19	Jun 21	★	Targets met.

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
	needs of our changing population	Queensland (W4Q) Round 3				
Shovel ready Projects Community facilities Provide community facilities to improve the liveability of the region ensuring equitable focus.	Northern Beaches Community Hub	Acquire site for Hub and commence detailed design in 19/20	Jul 19	Jun 20	★	Land has now been acquired in Rural View and master panning of the site is progressing.
	Sarina CBD Revitalisation	Seek external funding for project	Jul 19	Jun 20	★	Business case draft focus with aim to look for external funding opportunities as they arise.
	Mountain Biking	Complete feasibility study and if agreeable move into concept/detailed design phase by Jun 20	Jul 19	Jul 20	★	Targets met for the full year.
	New Mackay Animal Facility	Complete detailed design and finalise funding for project	Jul 19	Jun 20	★	External funding for \$1.27M was announced in May 2020. Land tenure issue with State now finalised. Detailed design underway.
	Mirani Heritage Precinct	Complete masterplan and feasibility and make decision on concept design phase and seek funding	Jul 19	Jun 20	★	External Funding was announced in May 2020 for \$292K to complete detailed design for this project.
	Sarina Sugar Shed Business Analysis	Complete business case analysis	Jul 19	Jul 20	★	Business case complete and briefing provided to Councillors. Will work on development of a strategy in 2020/21.

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
	Brewers park Masterplan	Update masterplan and complete key infrastructure drainage and other projects as first priority.	Jul 19	Jun 20	🟡	Review of previous masterplan commenced however not complete with drainage projects the major priority as part of 19/20 budget.

2.3 Summary of key projects and initiatives – Key Economic Stimulus/Liveability Initiatives

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
Prioritise the promotion of the Mackay Region Promote the Mackay Region through the development of a shared brand.	Provide funding support to Mackay Tourism Ltd for destination marketing and delivery of visitor information services	Destination marketing and visitor information services delivery actions are completed, in accordance with the Mackay Tourism Ltd Funding Agreement 2017-2020	Jul 19	Jun 20	🟢	Complete as per target
Sustainability Promote sustainable practices and respond to climate change in council operations.	Implement the Environmental Sustainability Strategy (2017-2022)	Environmental Sustainability Strategy actions for 2019/20 are completed or initiated	Jul 19	Jun 20	🟢	Completed as per plan
	Continue implementation of energy efficiency initiatives at MRC facilities to reduce energy costs and improve energy productivity, including: <ul style="list-style-type: none"> replace existing lighting with LED lighting as part of the scheduled maintenance program; and replace air conditioning 	Scheduled energy efficiency initiatives are completed on time and on budget	Jul 19	Jun 20	🟢	Targets generally met as per plan

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
	systems at various MRC buildings and facilities					
Libraries, museums and art Enhance lifelong learning opportunities that improve literacy and public access to information and knowledge, history and art.	Develop a Museum Strategy	Adopted Museum Strategy	Jul 19	Jun 20	●	Strategy not finalised by end of year however process started and will be complete early in 2020/21 year.
Partnerships for a diversified economy Champion the growth of globally competitive local industries by working with industry stakeholders. Support the economic development and viability of the Region by implementing the Mackay Regional Council Economic Development Strategy 2015 -2020 (EDS) in partnership with key stakeholders including GW3, Mackay Tourism, RIN, Mackay Region Chamber of Commerce, Regional Development Australia, Urban Development Institute of Australia, universities, state and federal government agencies, and other business and industry groups.	Implement the Mackay Region Economic Development Strategy (2020-2025)	Economic Development Strategy funded actions for 2019-2020 are delivered	Jul 19	Jun 20	●	Actions completed as per target
	Manage and promote the Facilitating Development in Mackay Region Policy	Undertake review of policy and monitor applications	Jul 19	Jun 20	●	Review undertaken in late 2019 as per plan.
	Implement Mackay Region Mountain Bike Strategy actions for which Economic Development & Tourism is lead program	2019-2020 funded actions are delivered	Jul 19	Jun 20	●	Complete as per targets
Strong local businesses with a global reach Support stakeholder groups to assist Mackay and Regional business and industry to become export-ready and extend the global	Develop relationships with key international trade related stakeholders in collaboration with Trade and Investment Queensland	Number of international trade related activities completed	Jul 19	Jun 20	●	On-going however lower priority as a result of COVID 19

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
reach of their products and services. Develop networks that capitalise on the government's trading relationships and free trade agreements.	(TIQ), GW3 and Regional Development Australia					
Facilitate development Utilising the Planning Scheme to deliver an integrated approach to the facilitation of development and sustainable growth. Facilitate catalytic land and infrastructure developments by attracting investment through joint ventures and partnerships with the private sector, and by working with State and Federal governments on joint initiatives.	Facilitate catalytic land and infrastructure development by <ul style="list-style-type: none"> attracting investment through joint ventures and partnerships with the private sector; and by working with state and federal governments on joint initiatives	Minimum of four advocacy activities undertaken for identified opportunities	Jul 19	Jun 20	🟡	Generally met targets through GW3 and other initiatives
Mackay Ring Road Support the construction of Mackay's Ring Road network	Advocate for delivery of Stage 2 of the Mackay Ring Road which will connect the Bruce Highway north of Mackay to Harbour Road and the Mackay Port	Advocacy for State and Federal Government Stage 2 Mackay Ring Road funding is completed	Jul 19	Jun 20	🟢	Ongoing advocacy to finalise full funding commitments for this project
Bowen Basin Service Link Support the implementation of the proposed Bowen Basin Service Link	Support Department of Transport and Main Roads in the design and construction phases of the Mackay to Bowen Basin Service Link	Preliminary design commenced	Jul 19	Jun 20	🟢	We understand from the State this project is on track and an announcement of project commencement has now been formally issued.
Northern Australia Alliance Participate as a strategic and active	Assist Greater Whitsunday Alliance (GW3) to participate as a	Number of Mackay Regional issues that GW3 advocate on behalf of the region	Jul 19	Jun 20	🟢	Working with GW3 on regional priorities and economic

Strategy	Action	Measure	Start Date	Est Complete Date	Status	Comments
partner in the Northern Australia Alliance ensuring the Mackay Region maximises these opportunities to advocate for, and influence, government policies for the benefit of the Region.	strategic and active regional partner, ensuring the Mackay Region maximises opportunities to advocate for, and influence, government policies for the benefit of the region					support as a result of COVID 19

● On Track
 ● Potential Issues
 ● Definite Issue

2.4 Cyclone Debbie and NQ & FNQ Monsoon Trough Update

Cyclone Debbie - Beach Restoration (Category D & Resilience)

The State Government funded beach restoration projects are still awaiting acquittal by QRA.

NQ & FNQ Monsoon Trough – Road Restoration Works

The Boundary Creek Causeway on Doughertys Road has been completed.

The Dalrymple Road Landslips roadworks are progressing, but ongoing wet weather has delayed completion until late July. The micro piling contractor will now commence once the roadworks is finished and will be completed in October.

Gravelling works are progressing and will be completed in late 2020.

The minor works projects at Staffords Road and Porter Road have been completed. Other projects are being scheduled for completion over the next two months. The largest project, Armstrong Beach Road pavement repairs (\$200k), is being documented so that quotes can be called.

GREATER WHITSUNDAY COUNCILS OF MAYORS (GWCoM'S)

3.1. Greater Whitsunday Council of Mayors (GWCoM's) – formerly Whitsunday Regional Organisation of Councils (WROC)

Joint group in conjunction with the Councils of Isaac and Whitsunday.

Membership involves the Mayor and CEO of each of the three (3) Councils, supported by various staff.

A CEO's Group has been established as part of the GWCoM's. The intent of this group is to handle the 'business' matters and look for possible synergies between Councils at CEO level and allowing focus on higher level and strategic issues for the region by the wider group.

Meetings continue in the development of a regional project lists for COVID-19 recovery funding.

The last GWCoM's meeting was last held on 11 June 2020.

At the June meeting Directors welcomed Rod Ferguson, newly appointed CEO of Whitsunday Regional Council.

The meeting also included participation from the following groups –

- Department of Premier and Cabinet
- Mackay Isaac Whitsunday Regional Development Australia (MIWRDA)
- Department of State Development, Tourism and Innovation
- Greater Whitsunday Alliance (GW3)

The LGAQ also participated by videoconference, presenting a report on the following items –

1. COVID-19 Funding Advocacy - Battleplan for Queensland local communities
2. COVID-19 impact on councils
3. Local government legislation update
4. 2020 local government elections: review of ECQ's performance
5. Waste Update
6. Review of the Strong and Sustainable Resource Communities Act 2017
7. Planning & Development Update – COVID-19 issues and responses
8. 1080 Stockpile Depletion and Commencement of Medicines and Poisons Act 2019
9. Support for local government biosecurity planning
10. Reef Advocacy
11. Managing risks from climatic changes
12. Queensland Climate Resilient Councils Program (Q CRC)
13. Review of Local Government Training Package (LGA04)
14. Rural Water and Wastewater Guarantee
15. Event - Future Economies Series
16. COVID-19 Water Supply Steering Committee
17. LGAQ Submissions Update



The Regional Social Development Coalition (RSDC) also presented to the meeting, with the key topics being –

- Areas of focus
- Leveraging of funding opportunities in delivery of projects
- 12-month KPI's –
 - 30 Organisations individually assisted
 - 24 Community capability workshops delivered
 - 15 Interagency meetings attended
 - 15 Localities, 6 community Forums
 - 3 Regional Forums – Women in Leadership, NDIS/Aged Care Providers
 - Socio-economic forum in planning
- Forward planned works including COVID-19 community recovery and supporting communities

The next planned meeting for GWCoM's is Thursday 20 August 2020 at 10am to be held in the Whitsundays