



Development Services

Monthly Review Report

May 2019

Executive Summary

DEVELOPMENT SERVICES

May has been another busy month for Development Services, with a number of significant projects nearing completion or well underway, and some new projects commencing.

An important milestone was reached for the Mackay Waterfront Priority Development Area (PDA) project in May with the Development Scheme for the PDA approved by the Minister and commencing on 24 May. The Mackay Waterfront master plan including cost estimates for the delivery of the public realm improvements is being finalised. Overall, this exciting project to reinvigorate the Mackay City Centre is progressing well.

The business case for the Northern Beaches Community Hub is nearing completion, with the draft report finalised by the consultants. The draft report is being reviewed by officers and Council will be briefed on the status of this project in June.

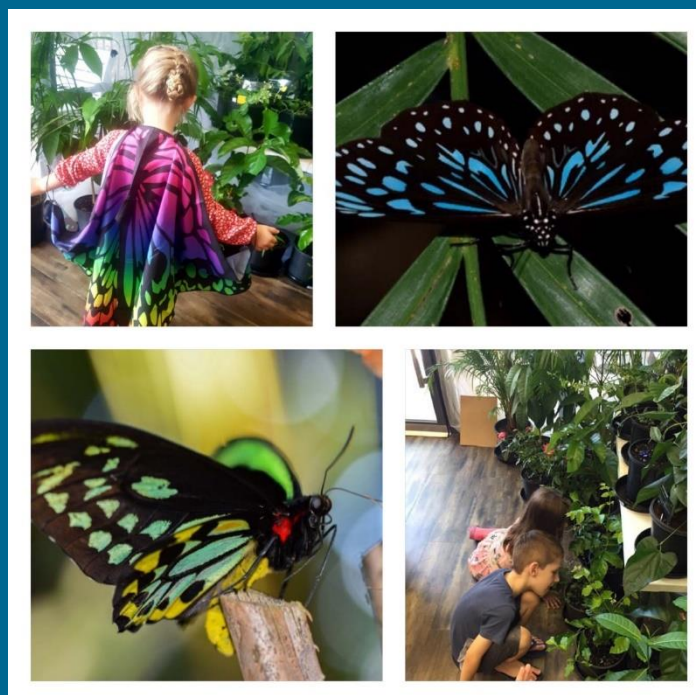
A series of resident survey sessions were held to inform the flood studies for communities affected by Tropical Cyclone Debbie in May. These sessions were generally well attended and valuable input was obtained from residents.

Consultants have been appointed to prepare a Regional Events Strategy and the new Economic Development Strategy. These are important projects to guide the Economic Development and Tourism Program and Council as a whole into the future, and are due to be finalised in September 2019. Stakeholder consultation for these projects will commence in July.

The final fish habitat structures were installed in Kinchant Dam in May. A total of 194 structures have now been deployed at 36 locations around Kinchant Dam in an effort to increase areas of habitat for barramundi, improving fishing opportunities and the region's tourism potential. Works at the Botanic Gardens including car park upgrades and shade sail replacement were completed with signage upgrades within the Gardens underway.



Aletta Nugent
Director Development Services



Winged Wonders display at the Mackay Regional Botanic Gardens attracted nearly 4000 people through the doors in 8 days!

Development News 05/2019

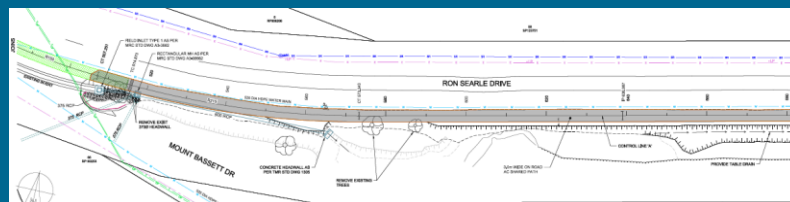
Updates on significant developments currently being assessed by Council

APPLICATION LODGED

DA-2019-64

109A Sydney Street, Mackay

The application proposes the development of a two-story commercial building for use as indoor sport and recreation (gymnasium). Car parking and a small reception/retail area will be located on ground level with the main gym area located on the second floor.



APPLICATION LODGED

PTW-2019-6

Lot 66 Harbour Road, Mackay Harbour

Prescribed Tidal Works for shared cycle and pedestrian pathway.

APPLICATION APPROVED

DA-2019-22

29-33 Maggiolo Drive, Paget

The application is proposing the expansion of an existing industrial warehouse use, by formalising the current use of an adjoining vacant parcel of industrial land for hardstand storage. The proposal also includes the enlargement of the parcel to allow for future expansion.



APPLICATION APPROVED

OW-2019-9

41-43 Arana Drive, Rural View

Bulk earthworks for future service station.



Monthly Safety Review

Summary

Eight injuries to an MRC employee were reported in May:

- A worker was bitten by unknown insects.
- A worker cut their finger while removing a piece of wood that became stuck under their mower. The mower had been stopped and was not running at the time.
- A worker injured their wrist when lifting a small sand bag.
- A worker had a foreign object in eye when whipper snipping.
- A worker felt pain in their back while operating mower.
- A worker who was crawling on ground felt a strain in their neck when returning to their feet.
- A worker reported an injured shoulder after repetitive mulching and hedging.
- A worker felt pain in their shoulder when lifting rubbish bags from bin.

Two near miss incidents were reported in May:

- A still was left operating overnight causing a minor spill.
- A worker spilt some chemical onto their shirt. There was no exposure to skin.

One incident involving a contractor was reported in May:

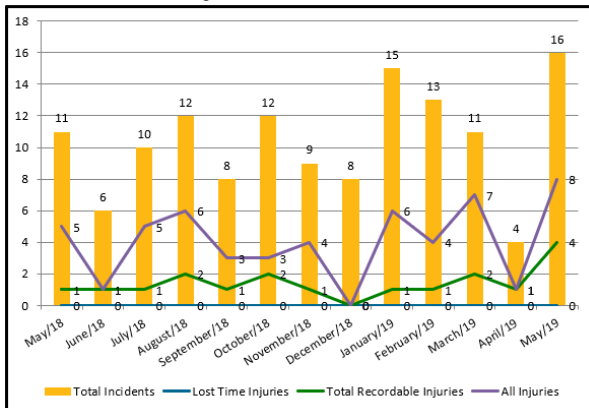
- A vehicle driven by a member of the public braked heavily approaching a contractor traffic controller after a delay in raising the 'stop' sign. The vehicle did not enter the worksite.

Five asset damage incidents were reported in May:

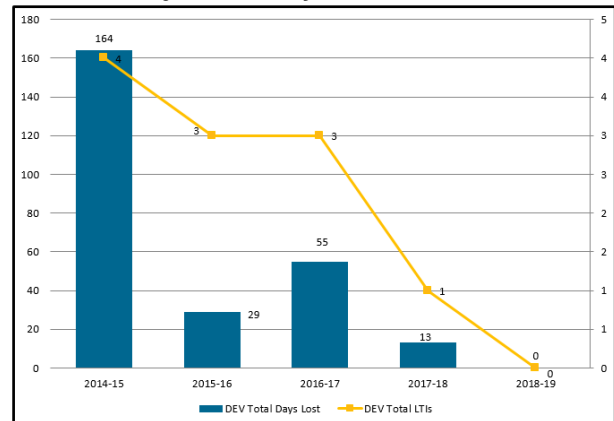
- While mowing a fence line, the mower hit a water pipe in long grass.
- A passing vehicle flicked up a rock hitting vehicle windscreen.
- While digging the surface of a garden bed for planting, an irrigation cable was hit and damaged. DBYD and irrigation plans were checked before work commenced.
- A support pin fell out of trailer stabiliser when driving along the road, causing damage to leg.
- While whipper snipping a drain, a rock flicked up hitting member of public's vehicle windscreen.

Each incident is investigated, and appropriate corrective measures implemented to reduce future risks.

Incidents and Injuries



Lost Time Injuries & Days Lost



Department	2014-15		2015-16		2016-17		2017-18		2018-19	
	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost
Development Engineering										
Development Assessment										
Parks, Environment & Sustainability	4	164	3	29	3	55	1	13		
Strategic Planning										
Economic Development & Tourism										
Development Services	4	164	3	29	3	55	1	13	0	0

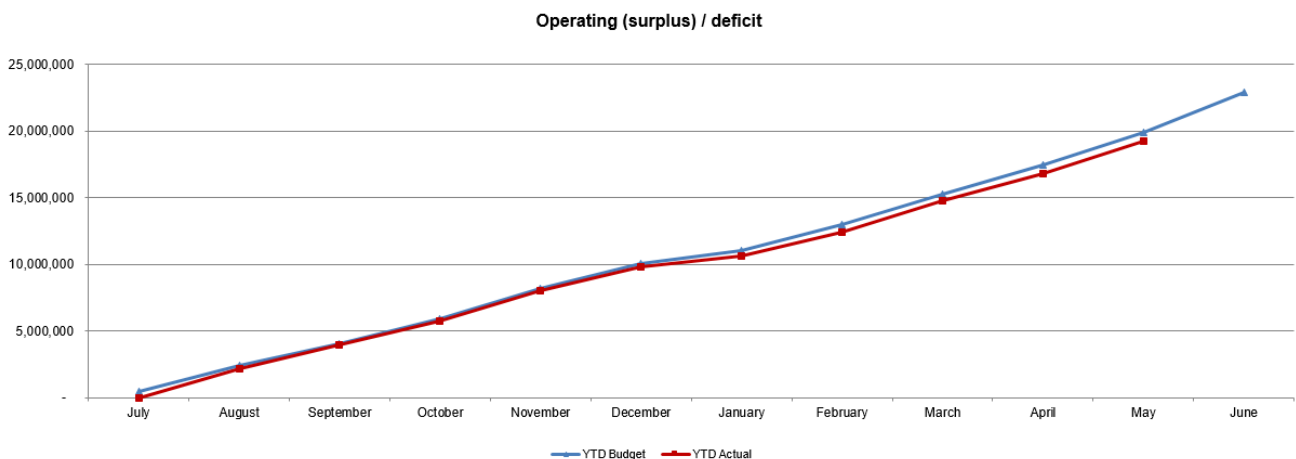
Financial Report

The Development Services budget is on track following some adjustments made through the March Budget Review. A number of projects in the Strategic Planning and Economic Development and Tourism Programs have commenced or will reach important milestones in the last month of the financial year, meaning there is still some significant expenditure to occur within these Projects, within the available budget.

Operating Results	YTD budget	YTD actual	Variance	Status
Development Services Management	392,151	299,710	(92,441)	🟢
Strategic Planning	1,397,290	1,174,033	(223,257)	🟢
Development Assessment	(46,473)	(53,599)	(7,126)	🟢
Development Engineering	210,212	72,047	(138,165)	🟢
Economic Development & Tourism	2,178,085	1,969,298	(208,787)	🟢
Parks, Environment & Sustainability	15,760,066	15,808,533	48,467	🟢
TOTAL OPERATIONAL	19,891,331	19,270,021	(621,310)	🟢

Legend	
🟢	YTD Variance favourable of budget
🟡	YTD Variance unfavourable, between 0% and 5% of YTD Budget
🔴	YTD Variance unfavourable, more than 5% of YTD Budget

Operating Results

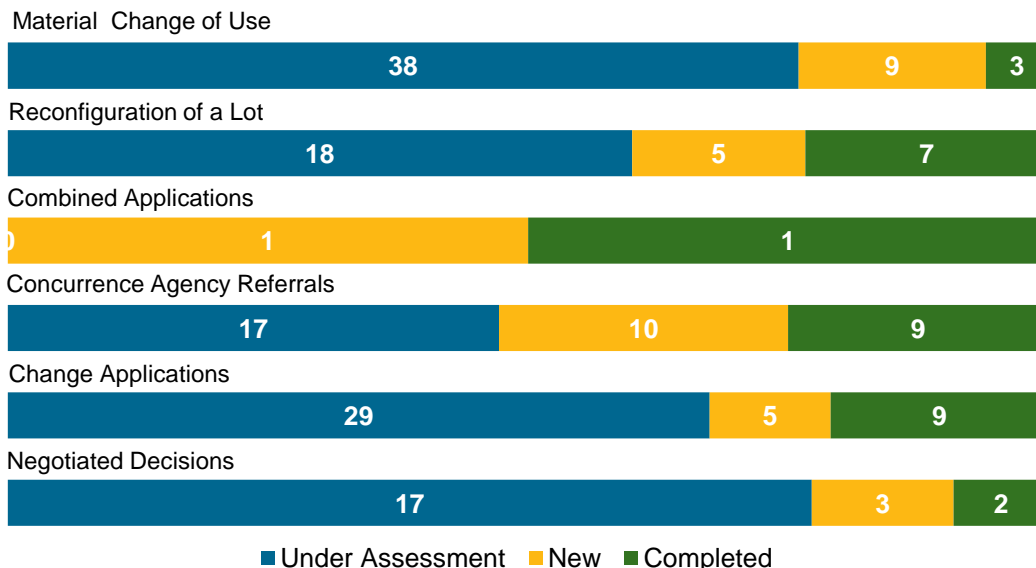


Review of Operations

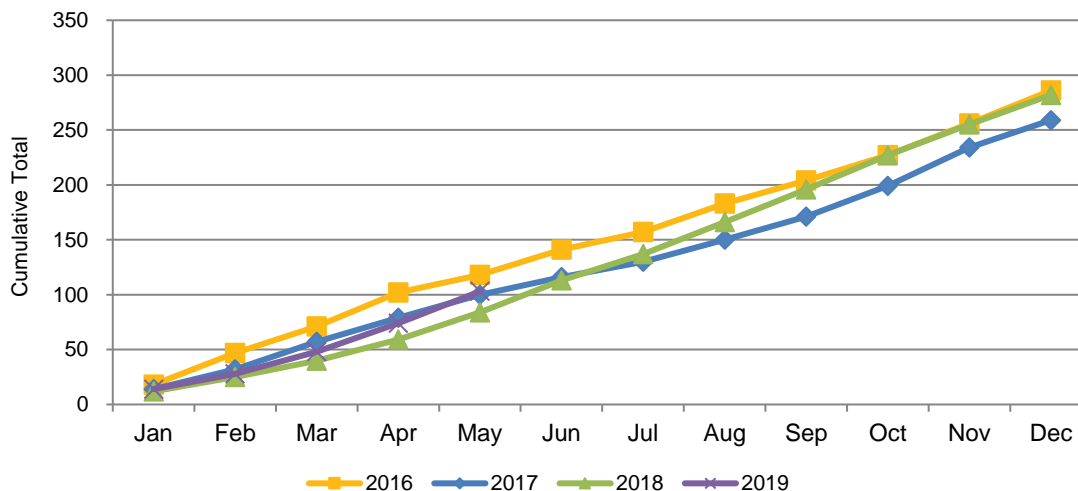
- On Track
- Potential Issue
- Definite Issue

DEVELOPMENT ASSESSMENT

Volume of Operations



Cumulative Number of Approved Development Assessment Applications

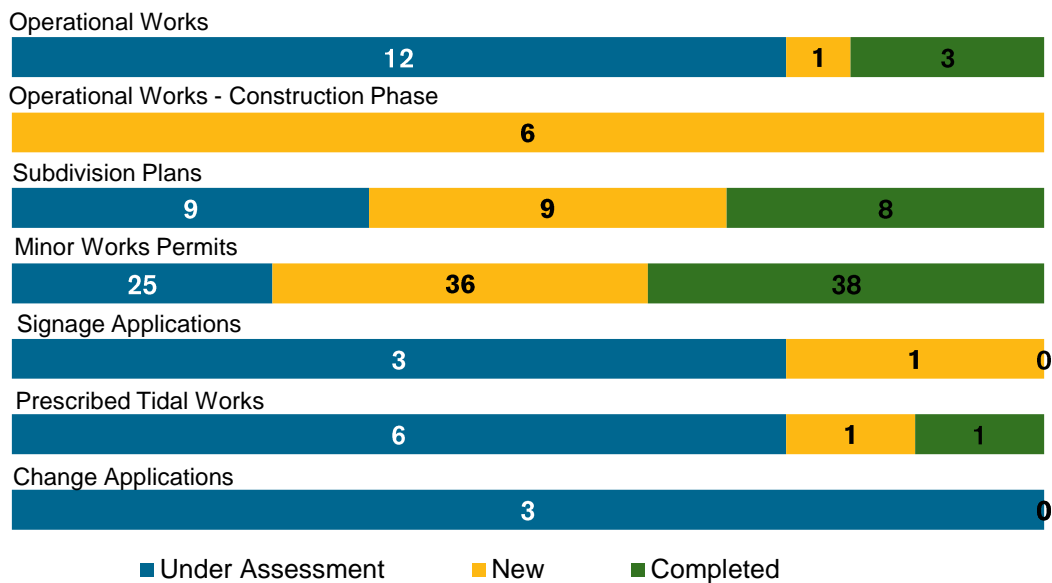


Development Assessment Performance Against Legislative Timeframes

Application	Status	% Decided
MCU Code (85% in 40 Days)	●	100% decided in 40 days.
MCU Impact (50% in 40 Days)	●	No application decided.
ROL (85% in 40 Days)	●	100% decided in 40 days.
Concurrence Agency (85% in 10 Days)	●	89% decided in 10 days.

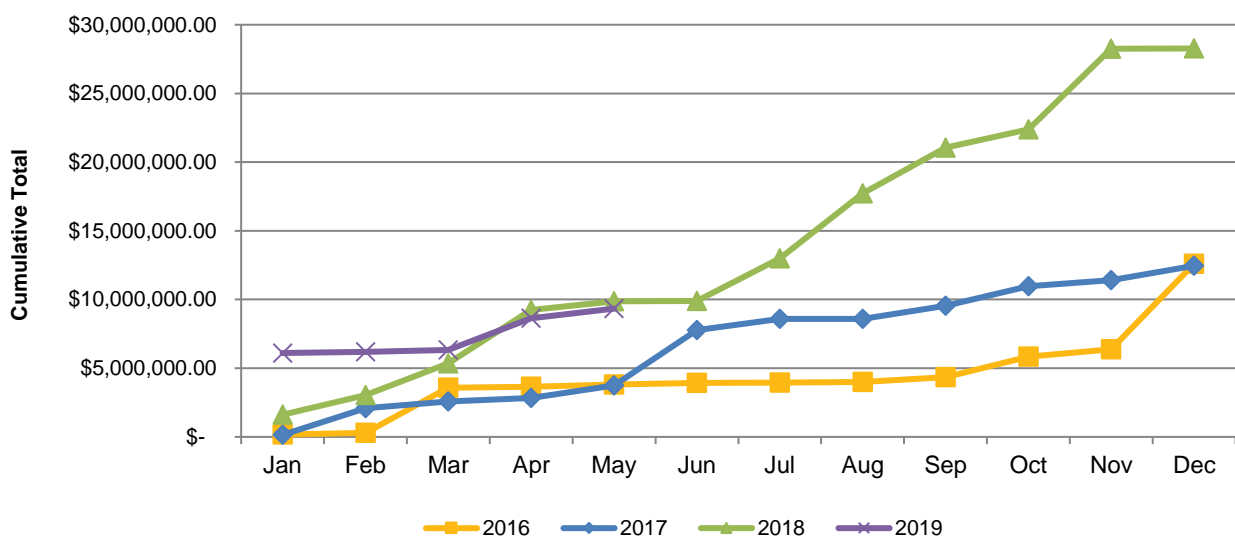
DEVELOPMENT ENGINEERING

Volume of Operations



Cumulative Value of Approved Operational Works

Three Operational Works applications were approved in May with a total value of works of \$690,647.00.



Development Engineering Performance Against Legislative Timeframes

Application	Status	% Decided
Minor Works (85% in <20 Days)	🟢	97% decided in 20 days.
Signage Applications (85% in <20 Days)	🟢	No applications decided.
Operational Works (85% in 40 Days)	🟡	50% decided in 40 days. Decision period for one application was extended at applicant's request.
Plan Sealing (85% decided in 20 days without action notice)	🟢	100% decided in 20 days without Action Notice.

STRATEGIC PLANNING



Regional and Local Area Planning		
Projects	Status	Description / Update of Project
Sarina Town Centre Revitalisation Study	*	Technical report to support the development of a business case is progressing.
Mackay Region Industrial Land Provision Study	*	Long term study to consider development and infrastructure options for industry investigation precincts in the Mackay Region Planning Scheme. Study will be ongoing in 2020.
Mackay Waterfront Priority Development Area	*	<p>The Development Scheme has been approved by the Minister for Economic Development Queensland and commenced on 24 May 2019. The Development Scheme and PDA submissions report were published on Council's website and are available to download.</p> <p>The draft of the Mackay Waterfront master plan, along with the cost estimates for the delivery of the public realm improvements, are currently being finalised. The master plan will be a key tool for assessing priorities for the Mackay Waterfront PDA area.</p> <p>Infrastructure and network investigation projects funded under the Queensland Government Maturing the Infrastructure Pipeline program are ongoing and the project milestones are on track.</p>
Mackay Region Planning Scheme Amendment	*	<p>Proposed Minor amendment 3 (amending Flood hazard and updating SPP mapping) and Administrative amendment 5 (supporting the Minor amendment 3) to the planning scheme are proposed to be considered by Council in June. The proposed amendments to the road hierarchy overlay maps (Qualified State Interest Amendment 1 of 2018) have been previously adopted by Council. It is anticipated that a proposed consolidated version of the scheme will be adopted by Council, which will contain all 3 amendments.</p> <p>The Major amendment 1 to the planning scheme relating to self-contained recreational vehicle grounds was submitted to the State for a State Planning Policy interest review prior to undertaking public consultation.</p>
Mirani Master Plan	*	The Mirani Master Plan is now being managed by Strategic Planning, in consultation with the Property Services program. Consultants have been appointed and have completed initial consultation with Council's technical staff and councilors. A draft master plan is due in June 2019.
Community Growth Profiles	*	<p>The intent is to develop a <i>series of community growth profiles</i> that present the growth narrative and statistics in an easily accessible format, that is specific to the geographic location, describes the historic and future growth drivers and trends and what the future growth means for the community.</p> <p>The project is on track and draft profiles expected in July 2019.</p>

Transport & Infrastructure Planning		
Projects	Status	Description / Update of Project
Growth Allocation Model	●	The Growth Allocation Model allocates and maps future urban growth over a 20-year projection period based on growth scenarios. The model has been updated in 2018 based on the Queensland Government Population Projections.
Mackay Region Transport Strategy	●	Project planning has commenced with project anticipated to start in mid-2019.
Transport Modelling	●	Further transport modelling will be considered as part of preparing the Mackay Region Transport Strategy.
Engineering Design Guidelines Review	●	Internal discussions are occurring in relation to the update of the Engineering Design Guidelines for Stormwater and Landscape. Draft Guidelines are expected to be available in August.



Waterways		
Projects	Status	Description / Update of Project
Mackay Region Coastal and Inland Flood Hazard Adaptation Strategy (CIFHAS)	●	The current stage is nearing completion. Funding for the next phases (5-8) under the QCoast2100 was unsuccessful and the actions will be revised to be considered as part of Council's budget process.
Mackay Floodplain Management Plan	●	The Flood Study has been completed and the Plan is in draft format with mitigation options identified and tested. The draft documents are being peer reviewed and stakeholder engagement will occur later in 2019.
Bakers Creek South Mackay Stormwater Trunk Infrastructure Study	●	The flood study is complete and adopted. The amendment to the planning scheme is proposed to go to Council for adoption in mid-June.
Flood Studies for Tropical Cyclone Debbie affected communities	●	Community engagement was launched at the end of March and resident survey sessions occurred on 19, 25 and 26 May. The survey will close at the end of June.

ECONOMIC DEVELOPMENT & TOURISM

Events and Tourism		
Raise awareness of the Mackay region as a tourism destination, increasing the destination appeal, extended and return visitation		
Business Priority	Status	Update of Project
Attract events which bring economic benefit to the Mackay region	●	<p>Regional Events Strategy Council has appointed Luminair as the consultant to develop the Mackay Region Events Strategy (2020 – 2025). Economic Development met with Luminair on Wednesday, 29 May to discuss the project establishment. The plan of approach for this strategy is four-phased. Phase one mobilisation is underway and due to be completed by 7 June. Phase two investigation is also underway and due to be completed by 31 July 2019.</p> <p>Invest Mackay Events and Conference Attraction Program Events / conferences held in May Three events were held in May:</p> <ul style="list-style-type: none"> • Bowls Multi-Disability Nationals • Transmoto 8-Hour • Mackay Marina Run <p>Events / conferences approved in May: Two new confidential events were approved through the program.</p>

<p>Identify new tourism experiences and business opportunities in conjunction with Mackay Tourism Ltd and existing tourism providers.</p>		<p>Tourist Drive Signage Tourist guiding road signage is being developed for the Hibiscus Coast and Pioneer Valley tourist drives. The project is designed to encourage regional visitor dispersal which is key to growing overnight visitor expenditure. DTMR approval was received on 16 May. Review of tourist signage designs have been finalised and contractor is proceeding with manufacture. Contractor has advised delays experienced with required approval has impacted on schedule to commence installation.</p>
<p>Promotion of the Mackay Region tourism brand</p>		<p>Recreational Vehicle Attraction Council's Strategic Planning Program are progressing amendments to the Mackay Region Planning Scheme to reflect the findings of the Camping Choices Regulatory Review. Economic Development is providing assistance and will be involved in the public consultation process related to these amendments.</p>

Industry Development and Support
 To facilitate collaboration and growth opportunities within and across industry sectors including resources, agriculture, health and tourism.

Business Priority	Status	Update of Project
<p>Maintain strong partnerships through communication networks with key industry and regional development stakeholders</p>		<p>Business Beacon The launch of the Mackay Business Beacon was held on 27 May 2019. A further promotional opportunity will be held at a combined end of financial year event planned for Friday, 28 June. The Business Beacon is a website platform that will allow local organisations to share business events across the region.</p> <p>Invested in Mackay - Newsletter On 14 June, the first edition of the new bi-monthly <i>Invested in Mackay</i> newsletter will be launched. The update will offer industry stakeholders, local businesses, community members and non-local investors an overview of current and future economic development initiatives and opportunities by Mackay Regional Council and industry stakeholders.</p> <p>This newsletter will replace the previous versions of <i>Regional Focus Business Network</i>, <i>Sarina Focus Business Network</i> and <i>Evans Avenue Network</i>. Objectives of this initiative are to increase the subscriber base and offer a medium to connect and engage with stakeholders and industry influencers as well as promote news stories relevant to the economic development of the Mackay region.</p>
<p>Identify and support delivery of industry sector priorities</p>		<p>Resource Centre of Excellence The tender for detailed design was awarded and project inception undertaken in April. Economic Development is assisting the Capital Works Program with the detailed design stage and stakeholder engagement.</p> <p>Economic Development Strategy 2020-2025 The tender for the Economic Development Strategy 2020-2025 was awarded to Lucid Economics. Economic Development met with the consultants on 29 May to discuss project establishment, project approach and timeframes. The consultant is currently undertaking the Economic Baseline Review/Health Check stage of the Strategy.</p> <p>Austmine 2019 Conference and Exhibition Economic Development provided support to the Resource Industry Network (RIN) to send five Mackay METS businesses to the Austmine Conference and Exhibition in Brisbane from 21 – 23 May. A representative from Council also attended and provided support to participants.</p>

	<p>Resource Industry Network – Annual Awards Council supported the RIN Awards in May and invited key industry stakeholders to share the night. The gala dinner is an annual event where our region celebrates the outstanding achievements of our local resources sector.</p> <p>Greater Whitsunday Food Network Economic Development supported the first Greater Whitsunday Food Network (GWFN) agritourism farm tour. Economic Development also assisted GWFN by coordinating a revised application to the Local Buying Foundation, as well as an application to the CQ Bushfires Category C Bushfire Funding Grant program. The projects will assist the Network to facilitate business skills training, agritourism initiatives, and brand development activities.</p> <p>Finch Hatton Art Trail Economic Development is currently assisting the Finch Hatton Progress Association to progress their ‘Finch Hatton Art Trail’ concept. The concept was undertaken by the Progress Association and provides a high-level concept focused on public realm upgrades in Finch Hatton to showcase local art and highlight the natural beauty of the Pioneer Valley. Economic Development is working with the Progress Association to consider priorities, approval processes and funding sources.</p> <p>The Progress Association is currently sourcing quotes and seeking funding sources for several aspects of the concept including an art installation as entry statement to the township.</p> <p>As part of this project, a large amount of overgrown vegetation at the Hot Water Gully in Finch Hatton has been cleared by Council. The Finch Hatton Progress Association has passed on their gratitude for Council’s assistance and is pleased with the outcome.</p>
<p>Support industry sectors to access international markets in accordance with industry sector profile priorities.</p>	<p>MIW METS Export Hub The project is due to begin on 1 June and will commence with the development of a scope for the capability mapping consultancy and preparation of the position description for the employment of a Regional Export Manager. The Economic Development Program is assisting by providing input as a METs Export Hub Steering Committee Member.</p> <p>Study Greater Whitsunday The Brand Activation Project has identified a draft positioning statement and key themes for Study Greater Whitsunday. These are being reviewed by Study Greater Whitsunday committee members. The project also incorporated a photoshoot which visited CQ University, Trade Training Centre, Mynesight and medical facilities. This project will develop a suite of materials that identify the unique attributes of the Mackay Isaac Whitsunday region which will be communicated to international students through photography, student testimonials and web content. The messaging will align to Study Queensland’s branding.</p> <p>Trade and Investment Queensland Workshops Trade and Investment Queensland is running a series of business workshops for small to medium-sized businesses in regional Queensland looking to explore and grow their export markets. The <i>Create Winning Investment Proposals</i> workshop was held in May.</p>

Investment Attraction and Growth		
To attract new businesses, facilitate investment and support existing businesses to realise growth opportunities		
Business Priority	Status	Update of Project
Support and facilitate investment in emerging industries and opportunities for diversification	*	<p>Split Spaces Mackay Economic Development is providing support to MackHack, an innovative and entrepreneurial event designed to create, test and discover solutions for the mining industry. The event is being held from 7 June – 9 June at Split Spaces. Economic Development will hold a debrief with the Split Spaces Community Manager post-event.</p> <p>Startup Mackay Economic Development will continue to engage with Startup Mackay to discuss future partnership opportunities as requested.</p> <p>MIW Biofutures Steering Committee Mackay Regional Council is a member of the newly formed MIW Biofutures Steering Committee. The Queensland Biofutures 10-year Roadmap and Action Plan identifies Queensland agricultural regions as playing a key role in the growth of biofutures and the opportunity to grow bio feedstocks. The Mackay Isaac Whitsunday (MIW) region has a range of heritage crops and emerging industrial biotechnologies and bioproducts. The Committee will agree on and deliver MIW biofutures priority actions to position the region for biofutures opportunities.</p>
Support business growth and investment opportunities through the implementation of strategies such as the Mountain Bike Strategy, Recreational Fishing Strategy and Recreational Vehicle attraction.	*	<p>Recreational Fishing Strategy Economic Development is delivering an action plan linked to the \$100,000 State funding for implementation of the Mackay Region Recreational Fishing Strategy.</p> <p>A large focus of the action plan is delivering marketing initiatives which support the promotion and awareness of the Mackay Region as a fishing destination. Current initiatives include:</p> <ul style="list-style-type: none"> • Advertising in fishing magazines. • Partnering with Mackay Tourism and Tourism Events Queensland on the delivery of a Business Case for a locally created fishing event. • Hosting of fishing media personalities to the Mackay region. • Development of a fishing guide promoting the freshwater fishing opportunities in the region's impoundments and creeks and the Kinchant Dam Habitat Enhancement Project. • Promotion of the Voluntary Code of Practice for the Net Free Zone. • Delivery of the 'Hooked on Mackay' Facebook Page. • Development of welcome and interactive signage at boat ramps in the net free zone. <p>Mountain Bike Strategy The draft Mountain Bike Strategy was adopted by Council on 13 February 2019. The delivery of a Feasibility/Business Case to further investigate the Eungella-Finch Hatton Mountain Bike Park is currently underway. The feasibility study work has entered the detailed investigation phase and Council appointed consultants, World Trail and Otium Planning Group were on-site in April to undertake stakeholder engagement and investigate trail options. The consultants, officers and Councillors met with several stakeholders to discuss the progress of the feasibility study. The</p>

		consultants are currently progressing the feasibility study based on feedback and investigations to date.
Proactive targeting and attracting business to the Mackay region.	*	<p>Facilitating Development in Mackay Region Policy</p> <p>An information brochure has been developed to detail the incentives and benefits of the individual schedules of the Facilitating Development Policy. The brochure is available either online or as hard copy and can be sourced from Economic Development.</p> <p>An overview of current applications under the Policy is as follows:</p> <ul style="list-style-type: none"> • Ten Expression of Interest applications are currently under assessment. • Four applications have progressed through the Expression of Interest assessment stage; however, Stage 2 application have not yet been submitted. • Seven Stage 2 application are currently under review and will progress for Council consideration at future Council meeting dates in June and July.
Explore opportunities for growth and development and facilitate investment opportunities	*	Economic Development's First Point of Contact service continues to assist with development enquiries as requested. Several enquiries were received this month with most being from out-of-region investors.

Liveability
To support and promote a vibrant, sustainable and affordable community which encourages people to live, work and play in the Mackay region.

Business Priority	Status	Update of Project
Activate regional localities to achieve social, economic and environmental potential	*	<p>Activate My Place (AMP) Program</p> <p>Economic Development continues to work with the successful applicants from Round 1 of the AMP Program. Current updates on approvals include:</p> <ul style="list-style-type: none"> • The Mackay Hospital Foundation conducted their event, Cinema under the Stars, on 3 May. Over 250 people attended the event. • The Fifth Lane project is progressing and planning has commenced for an activation on Saturday, 27 July during the Mackay Festival of Arts. A temporary studio space has been established at 33 Wood Street which enabled two weeks of art workshops during Easter School holidays to take place, the work the children have created will form part of the art installation on Fifth Lane. • The Slade Point Water Tower maintenance works are currently being undertaken. The concept design for the artwork has been lodged through Council's Public Artworks Application Process. An official opening for the project was held on 29 May and due to weather delays the unveiling of the work has been delayed. <p>The implementation of future initiatives under the Activate My Place program will be reviewed once Round 1 projects have been completed.</p> <p>Mackay Pride Façade Improvement Scheme</p> <p>Expressions of interest opened on 1 July 2018 and are currently being assessed as received. Two applications have been funded in 18/19 and a further two applications have recently been approved. Since increased advertising was undertaken in March 2019, Economic Development has been assisting six businesses with the application process.</p>

<p>Activate Mackay City Centre</p>	<p>✱</p>	<p>Business Engagement May was the second month of a 3-month promotion by Mackay City Centre offering businesses free Wi-Fi advertising, opportunities for marketing their business at the Greater Whitsundays Farmers Market and Twilight Market and to sponsor the stage entertainment at the monthly River Street Twilight Market. These promotional opportunities were made possible due to the Mackay City Centre partnership with the GWFN.</p> <p>Dining Guide – Eat Mackay Design work is in the final stage for a new look 2019 Dinning Guide to replace the 2018 Flavours of the World publication. Eat Mackay will be published and distributed in June.</p> <p>Mackay Laneway Project – Fifth Lane The Fifth Lane project is progressing and planning has commenced for an activation on Saturday, 27 Jul, during the Mackay Festival of Arts. A temporary studio space has been established at 33 Wood Street which will continue to be used as a base for participating artists to work from.</p> <p>The maintenance and waste management issues in Fifth Lane are continuing to be addressed with business owners and Council departments.</p> <p>Italian Street Party The Italian Street Party event was held on Saturday, 18 May and was a resounding success. Packed with a pasta eating competition, talented dance performances, kids cooking lessons and craft activities, not to mention delicious food and outstanding entertainment. Organisers estimate that 12,000 people attended the event.</p>
<p>Promote the Mackay Region</p>	<p>✱</p>	<p>The Economic Development Program continues to work with Mackay Tourism Ltd on opportunities to promote the Mackay Region. Economic Development has been working closely with Mackay Tourism Ltd on a campaign for visiting friends and relatives (VFR).</p>
<p>Support for tertiary education</p>	<p>✱</p>	<p>Economic Development continues to work with Central Queensland University and James Cook University as required. Current engagement with the tertiary education sector is focused on opportunities for the Resource Centre of Excellence and Study Greater Whitsunday projects.</p>

Sarina Sugar Shed					
To manage and operate a sustainable tourism facility, which provides a range of tourism products and experiences to promote the region's heritage					
Strategy / Project	Status	Description / Update of Project			
Operate a successful tourism facility which meets its performance targets	*	<ul style="list-style-type: none"> Staff and volunteers from Sarina Sugar Shed attended the 2019 Canegrowers Mackay AG Trade Expo at Western Suburbs Leagues Club. Cowan's Bus Services visited the Sarina Sugar Shed on their first north coast tour with 34 international passengers on board. Sarina Sugar Shed launched a new Pineapple Sweet Chilli sauce made from local pineapples. It has been selling well since its release and receiving excellent feedback. 			
Business Operations (excluding accruals)		Item	May	YTD	Annual Target
	*	Tour Visitation (Paid)	605	9566	10,000
		Visitation (Total)	1182	- *	-
		Volunteer Hours	309	- *	-
		Item	May	YTD	Annual Budget
	*	Ticket Sales	\$11,907	\$156,319	\$160,000
	*	Retail Sales	\$24,019	\$296,242	\$289,000
	*	Total Income (incl. Ticket income)	\$35,926	\$452,561	\$449,000
	*	Total Expenses	\$70,169	\$702,509	\$755,170

*YTD data will be available commencing 2019/20 reporting year.

Economic Indicators (Quarterly)

Indicator	Mar 18	Dec 18	Sep 18	Jun 18	Mar 18	Dec 17
Employment						
Unemployment rate	No data available	3.9%	3.7%	3.8%	4.3%	5%
Employed persons	No data available	65,291	66,678	65,790	65,359	64,288
Real Estate						
Median house sale	No data available	\$343,000	\$340,000	\$342,000	\$340,000	\$330,000
Res vacancy rate	No data available	1.7%	0.9%	1.9%	3.6%	3%
Residential Lot Supply						
Lots Approved	287	297	433 [#]	128	27	51
Lots Endorsed	45	52	125 [#]	74	46	27

*Data relates to the Mackay Local Government Area and is updated on a quarterly basis as it is received by Council. There is often a 3-6 month lag from the receipt of data for a previous quarter.

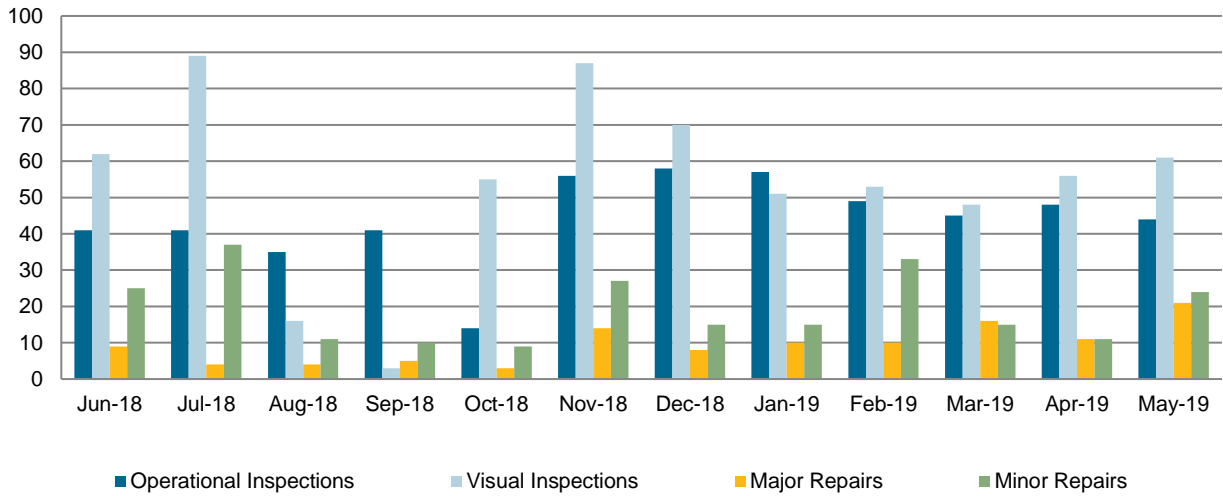
[#]Change in calculation method adopted from this reporting period.

e-Statistics

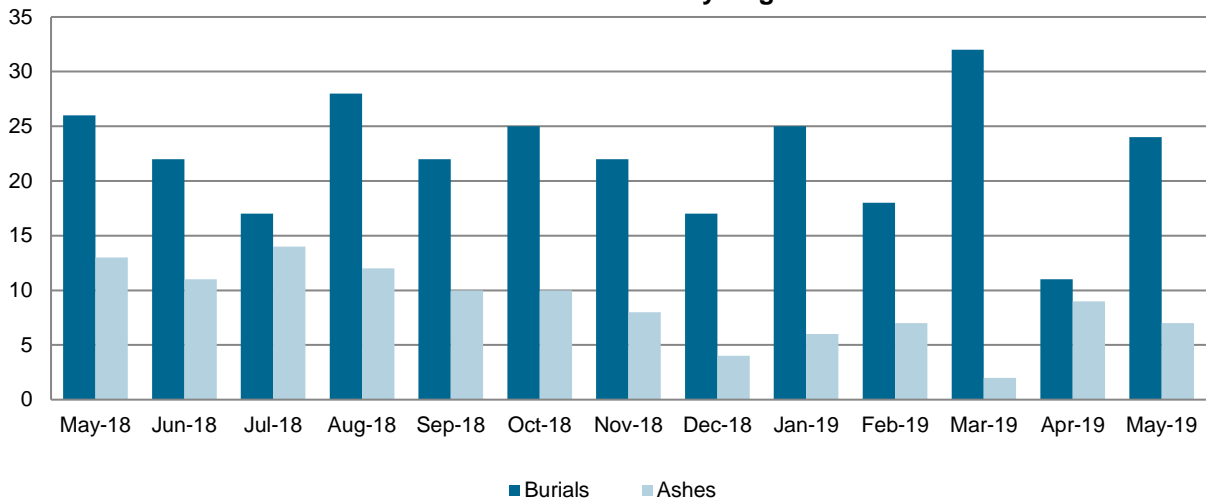
Subscribers	May	April	March
City Centre Business Network	1,104	1,092	1,027
City Centre Facebook Likes	6,269	6,261	6,244
City Centre Instagram Followers	1,290	1,287	1,269
City Centre Wi-Fi Sessions	1,107	1,185	1,103 users
	7,884 sessions	8,404 sessions	10,018 sessions
Regional Focus Business Network	140	142	143
Sarina Businesses Network	161	167	167
Evans Avenue Network	59	61	61
City Centre Community	4,642	4,642	4,241
Mackay Region Joblink Analytic Report	570 Users	567 users	614 users
	2,871 views	2,908 views	3,375 views
Sarina Field of Dreams Usage Wi-Fi	78 Users	103 users	103 users
	1467 sessions	1025 sessions	1,056 sessions
Hooked on Mackay Facebook Likes	1,044	955	921
Net Free Zone Voluntary Code	335	325	315

PARKS, ENVIRONMENT & SUSTAINABILITY

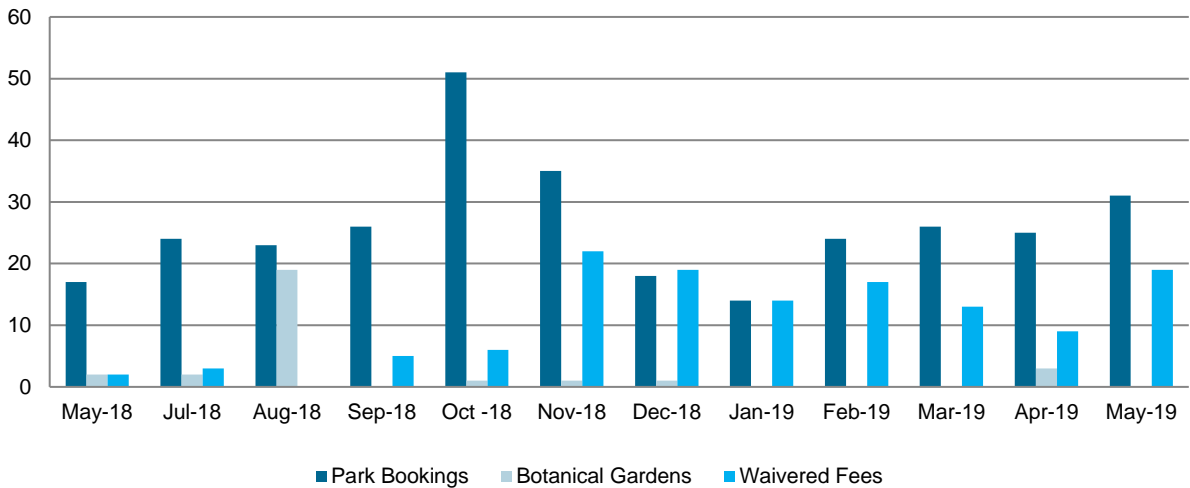
Play Equipment Inspection and Maintenance



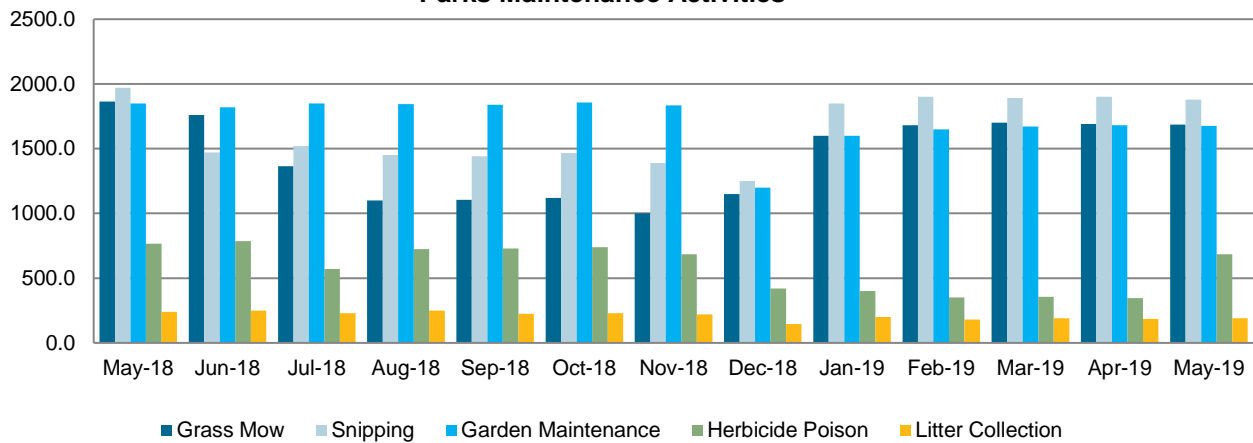
Burials / Ashes in Mackay Region



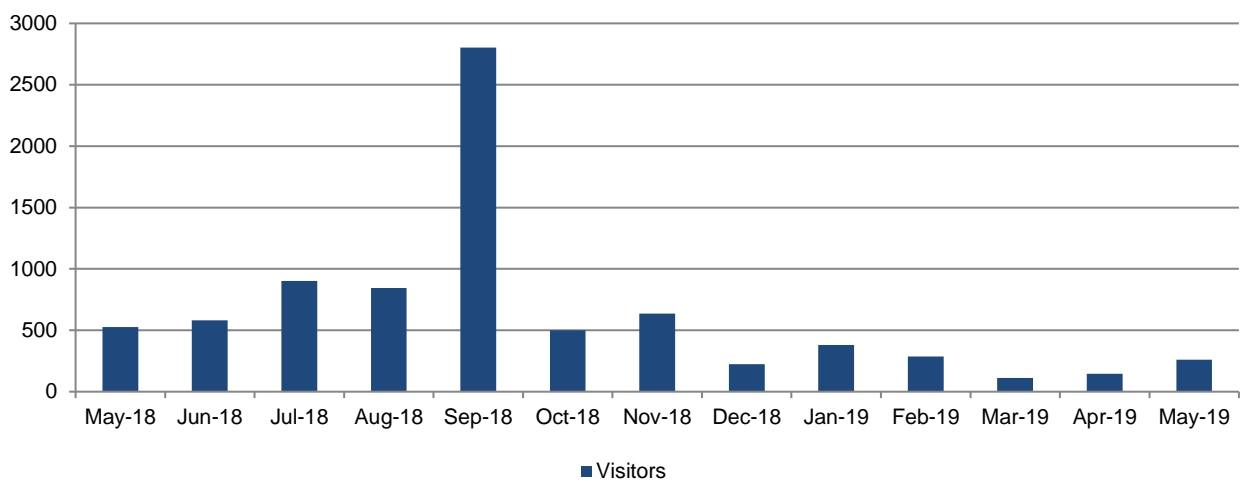
Park Bookings



Parks Maintenance Activities



Orchid House Visitors



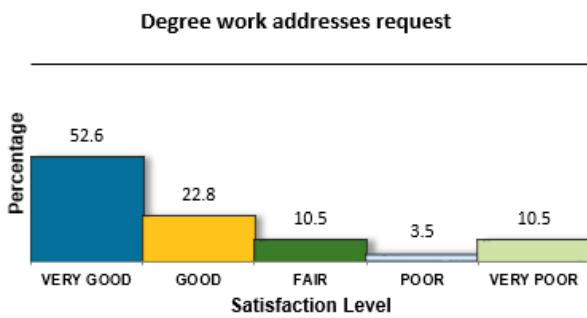
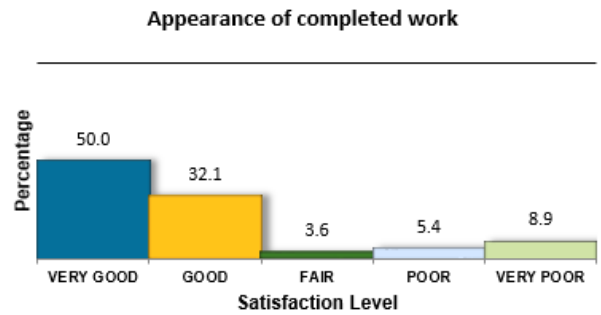
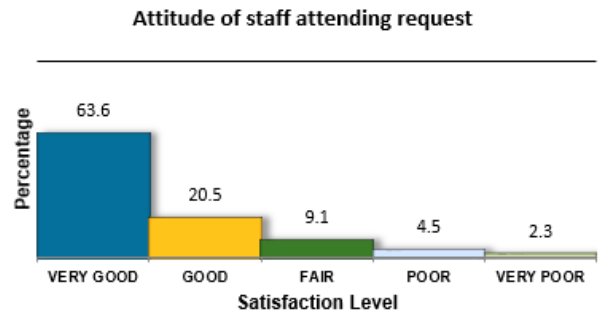
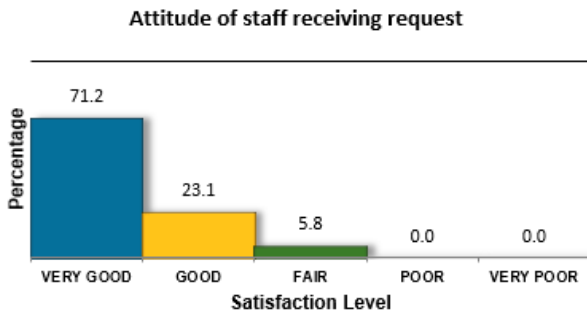
Natural Environment Projects		
Project	Status	Description / Update of Project
Marine Stranding Training	★	Staff attended a training session with the Department of Environment and Sustainability on marine strandings. Each year, council staff attend several marine stranding events and need to be able to collect the relevant data and respond appropriately. The most common strandings involve marine turtles.
Volunteer Week Celebrations	★	Staff celebrated with Natural Environment Volunteers including the MNEC Nursery Volunteers as part of Volunteer Week.
Presentations and activities	★	Staff were involved in a guided walk at Town Beach, hosted Mackay Christian College students at the MNEC nursery and Mercy College students at Wetland Walkabout.
National Tree Day	★	Preparations are underway to make Council's 10 th National Tree Day at Far Beach the biggest event yet. Sponsors have been confirmed, site preparation is underway, and plants are growing in the MNEC nursery.
Kinchant Dam Fish Hotels	★	The final fish habitat structures were installed at Kinchant Dam. A total of 194 structures have now been installed.
Plant Supply	★	Local native plants grown at the Mackay Natural Environment Centre Nursery were supplied for many projects across the region during May, including the Lamberts Beach NDRRA funded beach restoration project, and several riparian restoration projects including St Helens Creek, Cattle Creek, Oaky Creek and Gregory River.
Platypus Beach and Cattle Creek	★	Reprofiling work occurred at Platypus Beach and Cattle Creek to repair wet-season damage and re-establish the beach areas.

Capital Works Projects		
Project	Status	Description / Update of Project
W4Q Barber Drive Park Upgrade	*	The park upgrade involves paths and steps through the park connecting Barber Drive with Chapman Court. A play equipment area, picnic shelter, retaining walls, fencing, garden beds and tree planting will also be constructed to complete the upgrade. Stage one works, involving concrete path, play area and picnic shelter to the lower section of the park, are complete. Stage two works, involving steps, garden beds and retaining walls is almost complete. Planting of the garden beds, a tidy up and turf to disturbed areas is all that remains to complete the project.
Jubilee Park Amenities	*	Works on refurbishing the amenities has commenced. Roof sheeting has been replaced, old paintwork stripped and repainted. Replacement of the stainless-steel pedestals, basins and associated pipework is in progress.

Botanic Gardens Projects		
Project	Status	Description / Update of Project
Carpark Upgrades	*	Cremorne upgrades have been completed. Surface treatment completed. New pavers have been laid in the old tree beds extending the number of car parking spaces available. Line marking completed. Solar light installation completed. Project completed.
Shade Sail Replacement	*	Shade sails delivered and installed. Project completed.
Signage Upgrades	*	Design manual completed. Café wall interpretative signage designed, fabrication pending. Entry signage - Aurecon prepared the Geotech results with a new footing design for the wharf logs to enable building certification post construction. Wharf logs chosen and prepared. Construction pending.

Requests for Maintenance Work

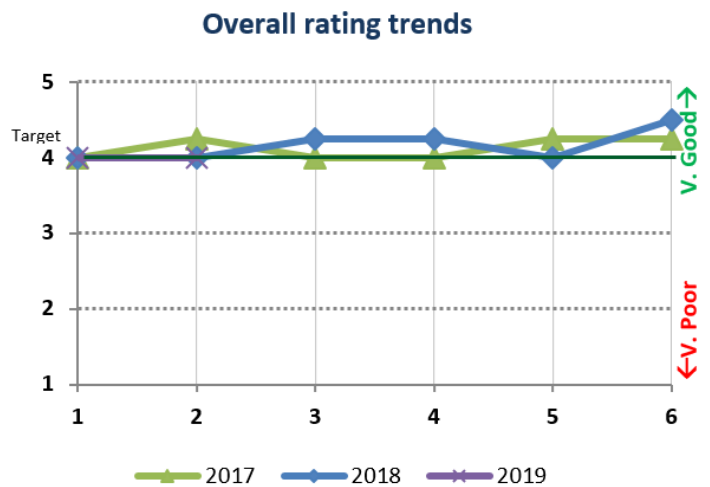
Results of Customer Survey (March / April 2019)



Representative Comments

- Very polite, professional and helpful.
- Prompt and friendly
- Excellent. The Maintenance did an excellent tidy job and removed the hazardous branches.
- Excellent
- Job well done.
- No time, it's not done. Do job before sending out feedback form.
- Still a dump site full of concrete put there by council.
- Has not occurred. Only response has been this email
- It is still not done.
- I have used the Snap, Send, Solve previously and have found the council's response to be excellent.
- I think council do a great job under significant pressures to maintain and improve our public parks and facilities. A big thank-you from our family.

Trends



UPCOMING EVENTS

Date	Event	Location
1 June	Botanic Gardens Day	MRBG
11 October	Movies in the Meadow	MRBG
13 December	Christmas in the Gardens	MRBG
Every Friday April – October	Free guided walks	MRBG
12 and 13 July 9 and 10 August 6 and 7 September 4 and 5 October	Free Native Plant Giveaways	MNEC – Swayne St North Mackay
26 and 28 July	Schools Tree Day and National Tree Day	Far Beach
23 June	Queensland Woman's Winter Series - Gold Coast SUNS Vs Brisbane Lions – Invest Mackay Funded	Great Barrier Reef Arena, Harrup Park
28 June	2019 Mountain Bike Australia XCO (Cross Country) National Cup Round and UCI Class 2 (C2) Event – Invest Mackay Funded	Rowallan Park
29 June	Riversessions Festival – Invest Mackay Funded	Old Mulherin Park, Mackay Harbour
27 July	Fifth Lane Activation	Fifth Lane, Mackay City
9 August	Fire in the Sky 2019	Bluewater Quay
9 August	Future Workforces Summit	MECC
13 – 14 August	2019 AFL Queensland Schools Cup - North QLD Finals – Invest Mackay Funded	Great Barrier Reef Arena, Harrup Park
23 – 25 August	Girlfriends Gaggle - Red Hat Society Function/Conference – Invest Mackay Funded	Mackay Region
28 – 29 August	Variety Bash – Start Region – Invest Mackay Funded	Mackay
31 August	Bluewater Fling	Bluewater Quay
31 August – 7 September	2019 Oceania Athletics Masters Athletics – Invest Mackay Funded	Mackay ARC
3 – 6 September	Bowls Multi-Disability State – Invest Mackay Funded	Souths Suburbans Bowls Club
8 September	Beach Motorcycle Races at Grasstree Beach – Invest Mackay Funded	Grasstree Beach
23 – 29 September	Etnies Rumble on the Reef – Invest Mackay Funded	Sugar Bowl, Norris Road
23 – 29 September	2019 BMX QLD State Championships – Invest Mackay Funded	Sarina BMX Club, Hoey Street Sarina