



INFORMATION BULLETIN

Purchase of Trade Waste Measuring Devices (Meters and AMRs)

Issue Date 26/06/2020

Department Engineering and Commercial Infrastructure

Program Water Network

ISSUE

ECI012

1 Purpose of this Information Bulletin

Advise clients of the changes to the process for purchasing trade waste meters and associated Automatic Meter Reading devices (AMR) through Mackay Regional Council (MRC).

2 Background

All trade waste generators are required to install and maintain suitable meters (as approved by Council) to all trade waste areas to ensure the accurate measurement of trade waste discharge to sewer. These meters must also be fitted with a council approved Automatic Meter Reading (AMR) device. Approved meters and AMR devices may be purchased through Council.

3 Details

Commonly used trade waste meters can now be purchased directly from Councils Customer Service Dept. 15mm hot and cold trade waste meters, and 20mm cold trade waste meters can be paid for and collected over the counter at Councils Main Administration building at 73 Gordon Street, Mackay.

A Request for Trade Waste Meters form is available on MRC's website for completion. The link to the website for this request form is:

https://www.mackay.qld.gov.au/residents/services/water/trade_waste

Other not common trade waste meters can be ordered via the same process; however, collection may be delayed and will be confirmed at time of purchase.

Any Trade Waste Meter set up 80mm and over must be ordered via the previous process of:

- Email quotes.water@mackay.qld.gov.au with the following essential information:
 1. Name and mobile number of the person requesting quote/order;
 2. Address and business name of where the meters are to be installed;
 3. Quantity, size (diameter), hot water or cold water indication, and AMR requirements.

5 Date of Effect

01 July 2020

6 Enquiries

Please direct enquiries concerning this information bulletin to Mackay Regional Council Engineering and Commercial Infrastructure, Plumbing & Trade Waste Section: 1300 MACKAY (622 529) or council@mackay.qld.gov.au.

Issuer: Mackay Regional Council Engineering and Commercial Infrastructure

Issuer Position: Inspection Coordinator