



Development Services

Monthly Review Report

August 2017

Executive Summary

DEVELOPMENT SERVICES

It is pleasing from a safety perspective to start the first two months of the financial year with no lost time injuries. Managers and coordinators across the department have been out across Council undertaking Safety Interactions to continue to highlight the importance we place on safety as an organisation.

In the Parks program it was exciting to have the Governor of Queensland open the new Lamberts Beach lookout this month and with whales in abundant supply the lookout is proving to be very well utilised. On the back of that opening we will now start consultation and design on the North Mackay Rotary Lookout which when complete will provide another important addition to our tourism related assets in the region. The new Visitor Information Centre is also well on its way to completion with the civil works now underway.

It is promising to see some construction works for private development underway as well as the value of operational works tracking above last year, but it should also be noted that overall development applications are below that of the last two years and this trend may continue potentially given the lowering of many levels of assessment now that the new planning scheme is in place.

Council's events attraction program continues to attract significant attention and this month we host the region's largest ever outdoor concert when Elton John visits Mackay on 22 September followed by the Mackay City Centre's after party on 23 September.



Gerard Carlyon
Director Development Services



Whale Watching Pavilion at Lamberts Beach Lookout, officially opened on August 18.

Development News 08/2017

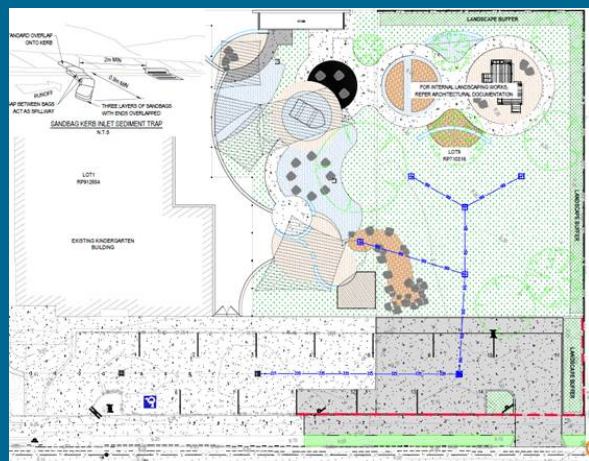
Updates on Significant Developments Currently Being Assessed by Council

APPLICATION LODGED

DA-2017-90

217 Shakespeare Street, Mackay

The application proposes the establishment of a crematorium within an existing commercial building adjacent an existing Funeral Parlor.



APPLICATION LODGED

OW-2017-22

404 Bridge Road & 46 Holland Street, West Mackay

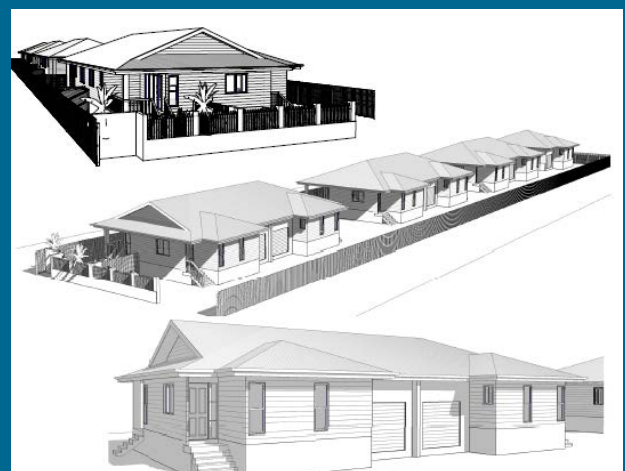
Extension to the existing St Francis Xavier Kindergarten. The works include stormwater, car parks, sediment and erosion control and landscaping.

APPLICATION APPROVED

DA-2017-59

21 Prospect Street, Mackay

Council has approved an application for seven multiple dwelling units (all containing two bedrooms) on vacant site in Prospect Street.





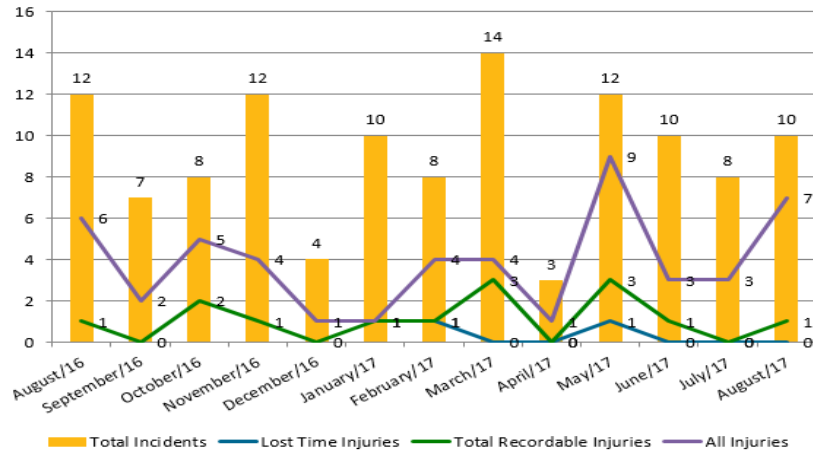
Monthly Safety Review

Summary

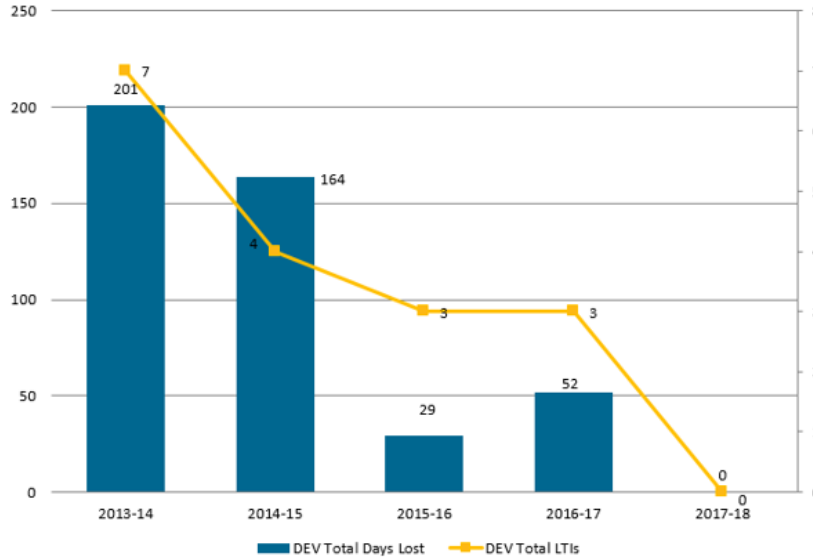
Ten incidents were reported during August.

No lost time injuries or lost days were recorded in August.

Incidents and Injuries



Lost Time Injuries & Days Lost



Department	2013-14		2014-15		2015-16		2016-17		2017-18	
	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost
Development Engineering										
Development Assessment										
Parks, Environment & Sustainability	6	179	4	164	3	29	3	52	0	0
Strategic Planning										
Economic Development	1	22								
Development Services	7	201	4	164	3	29	3	52	0	0

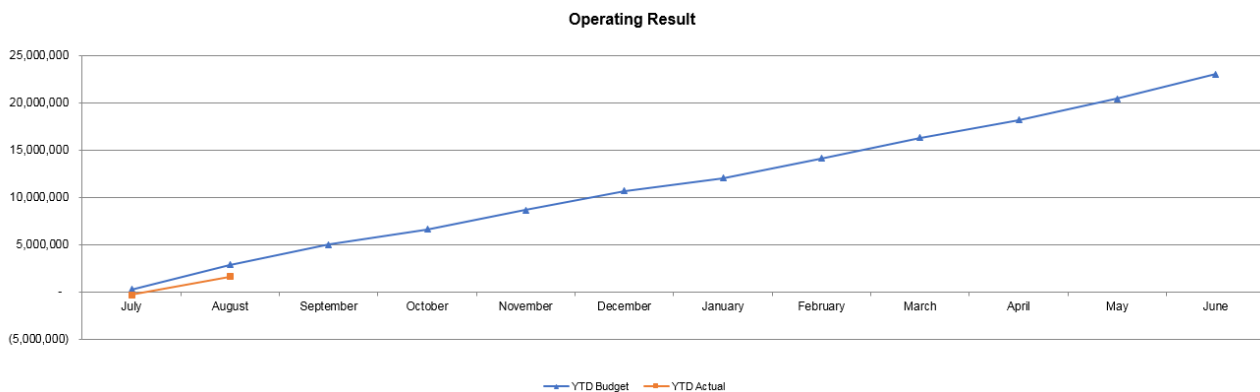
Financial Report

The directorate has commenced the year well from a finance perspective with overall operations running slightly below budget due to some large scale projects in the Economic Development and Parks, Environment and Sustainability programs with timing issues which will be rectified in the coming months.

Operating Results	YTD budget	YTD actual	Variance	%	Status
Development Services Management	55,831	62,194	6,363	111%	🔴
Strategic Planning	291,895	306,672	14,777	105%	🟡
Development Assessment	(16,801)	(100,732)	(83,931)	600%	🔴
Development Engineering	78,330	18,391	(59,940)	23%	🚩
Economic Development	184,074	(374,671)	(558,745)	-204%	🚩
Parks, Environment & Sustainability	2,282,581	1,725,324	(557,257)	76%	🚩
TOTAL OPERATIONAL	2,875,912	1,637,179	(1,238,733)	57%	🚩

Legend	🔴	Actuals more than 10% over Budget	🚩	Actuals between 10% & 50% under Budget
	🟡	Actuals between 5% & 10% over Budget	🚩	Actuals more than 50% under Budget
	🟢	Actuals between 5% over & 10% under Budget		

Operating Results

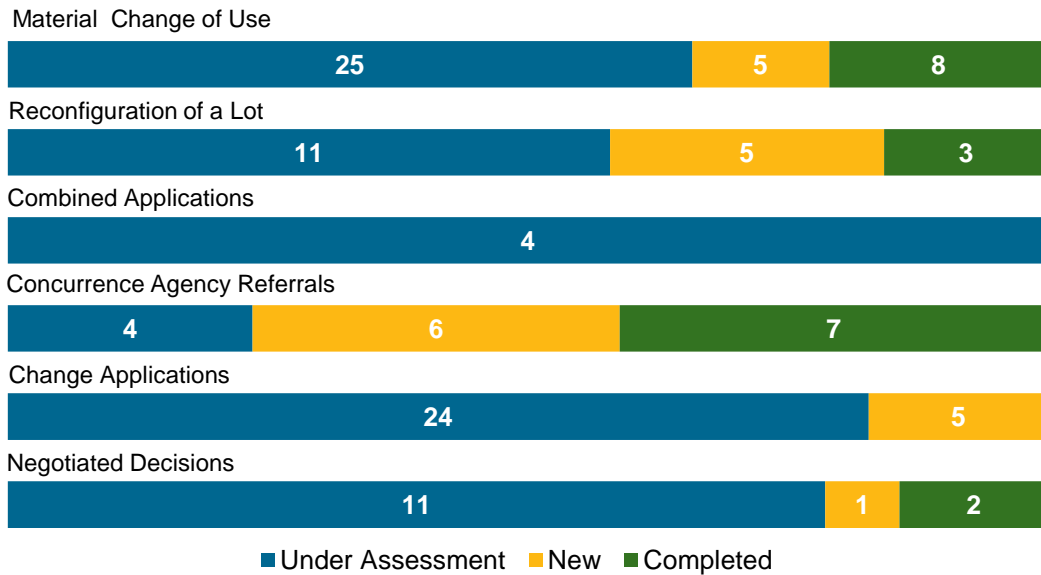


Review of Operations

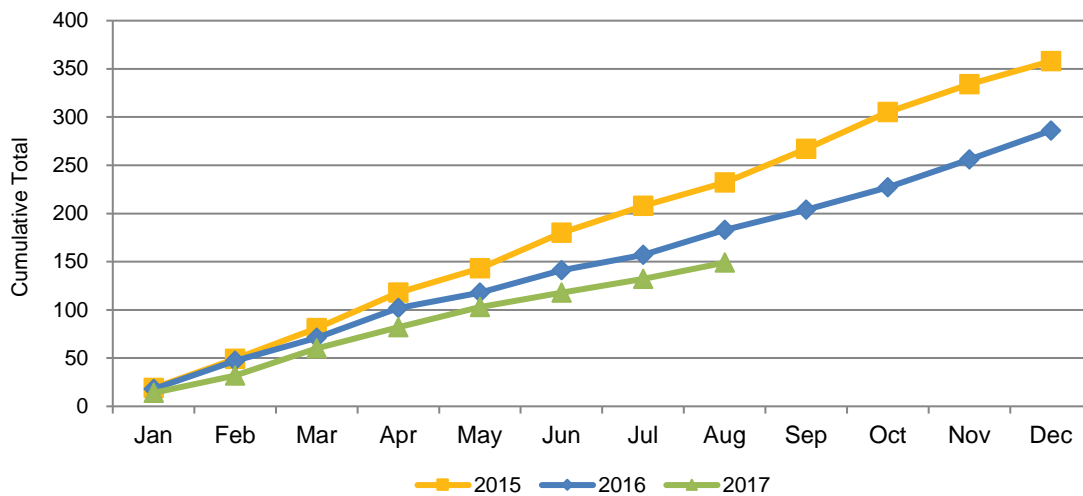
- On Track
- Potential Issue
- Definite Issue

DEVELOPMENT ASSESSMENT

Volume of Operations



Cumulative Number of Approved Development Assessment Applications

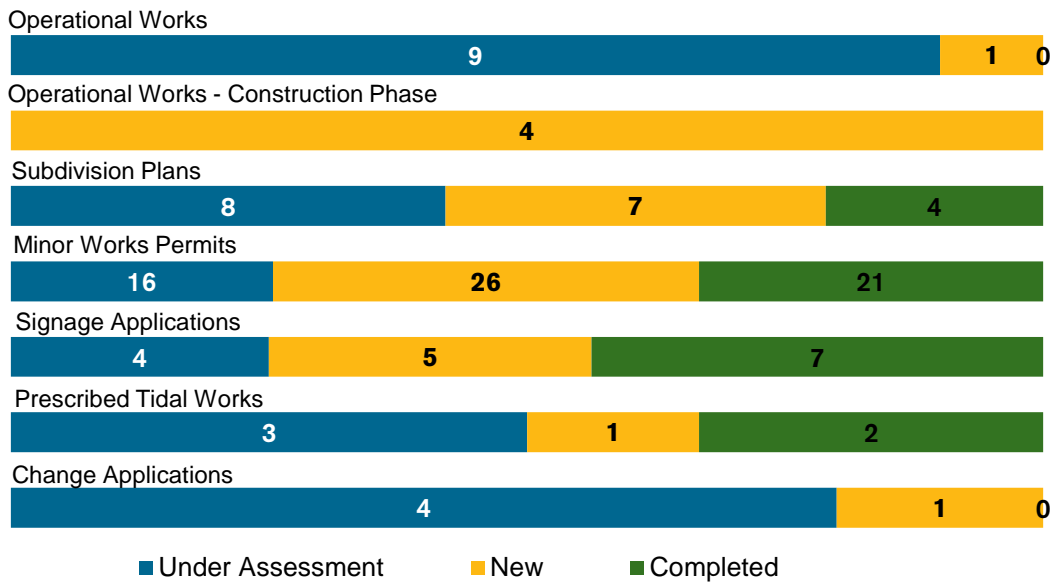


Development Assessment Performance Against Legislative Timeframes

Application	Status	% Decided
MCU Code (85% in 40 Days)	●	100% decided in 40 days.
MCU Impact (50% in 40 Days)		No applications decided.
ROL (85% in 40 Days)	●	100% decided in 40 days.
Concurrence Agency (85% in 10 Days)	●	75% decided in 10 days.
FastTrack / Streamlined Applications		No applications decided.

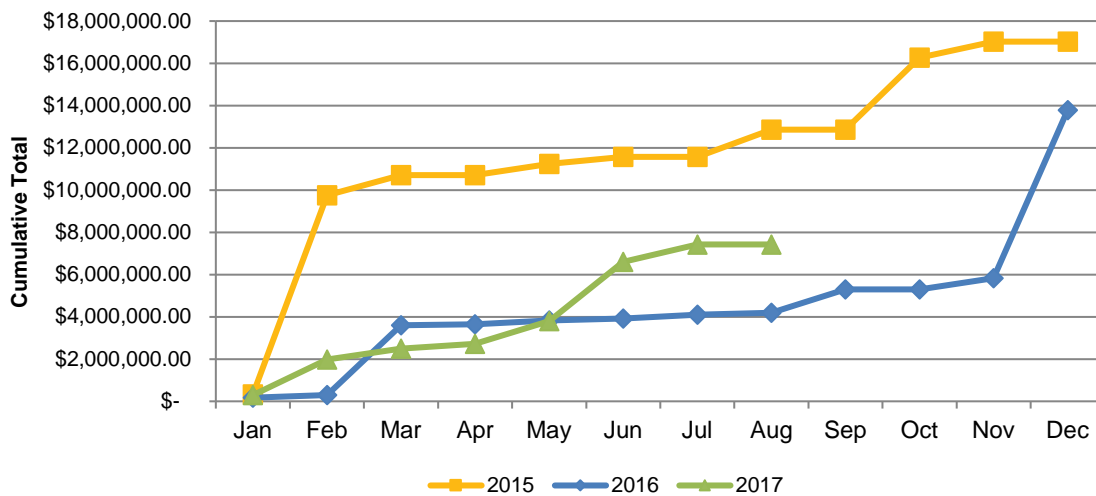
DEVELOPMENT ENGINEERING

Volume of Operations



Cumulative Value of Approved Operational Works

No Operational Works applications were approved in August 2017.



Development Engineering Performance Against Legislative Timeframes

Application	Status	% Decided
Minor Works (85% in <10 Days)	🟢	91% decided in 10 days.
Signage Applications (85% in <20 Days)	🔴	29% decided in 20 days. Lengthy negotiations with Transport & Main Roads and compliance matters has resulted in a below average KPI.
Operational Works (85% in 40 Days)	No applications decided.	
Plan Sealing (85% decided in 20 days without action notice)	🟢	100% decided in 20 days without Action Notice.

STRATEGIC PLANNING

Regional and Local Area Planning		
Projects	Status	Description / Update of Project
Mackay Region Planning Scheme	●	With the Mackay Region Planning Scheme finalised with Administrative and Alignment Amendments that commenced on July 31, the focus for August was on implementation of the Planning Scheme, with various information and training sessions conducted and marketing on the benefits of the new scheme commenced.
Sarina Town Centre Revitalisation Study	●	Initial community consultation was completed in August. See events table below.
Mackay Region Industrial Land Provision Study	●	Long term study to consider infrastructure options for developing industrial precincts identified in the proposed planning scheme. Study will be ongoing for 2017/18.
Planning Scheme Policy – Open Space Policy	●	Draft policy to set service standards for open space provisions under the Mackay Region Planning Scheme. Consultation on the draft policy planned to commence in September 2017.
Mackay Waterfront Redevelopment	●	Potential redevelopment opportunities at the Pioneer River and Binnington Esplanade waterfronts are being investigated. Consultation on initial concepts are now complete and comments being considered.
<p>Project Update – Sarina Town Centre Revitalisation Study Initial consultation on the project concluded in August. Consultation included a school design competition, Connecting Mackay blog updated, consultation stations at the Sarina Markets, Sarina Show and Sarina Beach Coconut Festival and consultation workshop sessions with property owners, business operators and other key stakeholders. Comments on a range of categories such as traffic and roads, attractions and facilities, pedestrians and bikes and open space were received. These comments are now being considered in the concept design option for Broad Street and in preparing a wider revitalisation strategy for the study area.</p>		



Transport & Infrastructure Planning		
Projects	Status	Description/Update of Project
Growth Allocation Model	●	A model to allocate and map future urban growth over a 20 year projection period based on growth scenarios. Further modelling scheduled to be undertaken following the release of the 2016 Census data and updated projections to be released in early 2018.
Transport Modelling	●	Transport model developed and further scenario testing undertaken during 2016/17. Model updates and further updates will be investigated in 2017/18.
Development of a Local Government Infrastructure Plan (LGIP)	●	Project planning and preparation for the project is underway. Preparation of the Draft LGIP commenced and is set to be completed by June 2018. Consultation planned for November 2017.
Mackay Isaac Whitsunday Regional Transport Plan (State Government)	●	Council has been working with Transport and Main Roads and the Whitsunday and Isaac Regional Council's on the development of the State Government's Regional Transport Plan
Amendments to the Adopted Infrastructure Charges Resolution (AICR)	●	A review of the existing AICR has commenced, with a view to preparing an updated AICR in the second half of 2017.
<p>Project Update – AICR Review of the AICR and preparing a LGIP has commenced. Reports to Council will be prepared for Council to consider these projects in the coming months.</p>		

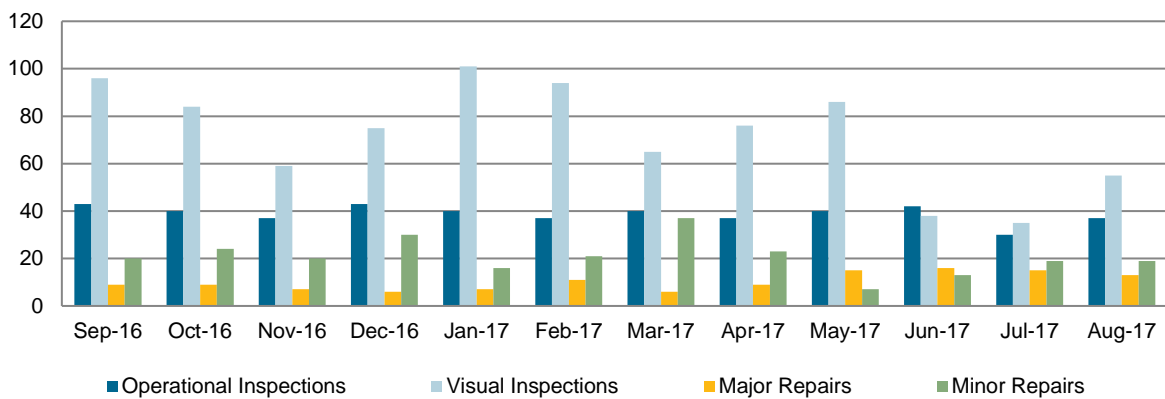
Waterways		
Projects	Status	Description/Update of Project
Mackay Region Coastal and Inland Flood Hazard Adaptation Strategy (CIFHAS)	●	Project to identify the Mackay Regions coastal and flood hazards and identify adaptation options to minimize the adverse impacts of these hazards. See project update below for further detail.
Mackay Floodplain Management Plan	●	The second meeting for the Mackay Floodplain Management Plan was held on May 23 which provided an update of project progress and items requiring clarification for progress. Additional information has been gathered and provided to the consultant. Baseline modelling is underway, project pending progress of Terrestrial LiDAR and flood damage curve information.

Erosion Prone Area Review	☀	Detailed studies of Town Beach and Blacks Beach are underway to refine our understanding of erosion prone areas, which may assist with potential future planning scheme zone amendments. Recommendations of the study are being considered.
Flood Damage Curves	☀	A consultant was appointed and has completed a survey of building stock in Mackay using 19 residential properties and six commercial properties. Surveys were undertaken in June and information is being considered. The study will provide information on damage to properties for incremental flood height above floor level which will assist in defining the real flood risk of the region.
Project Update – Erosion Prone Area Review Reports on the erosion prone areas for two pilot areas have been received and recommendations being considered.		

PARKS, ENVIRONMENT & SUSTAINABILITY

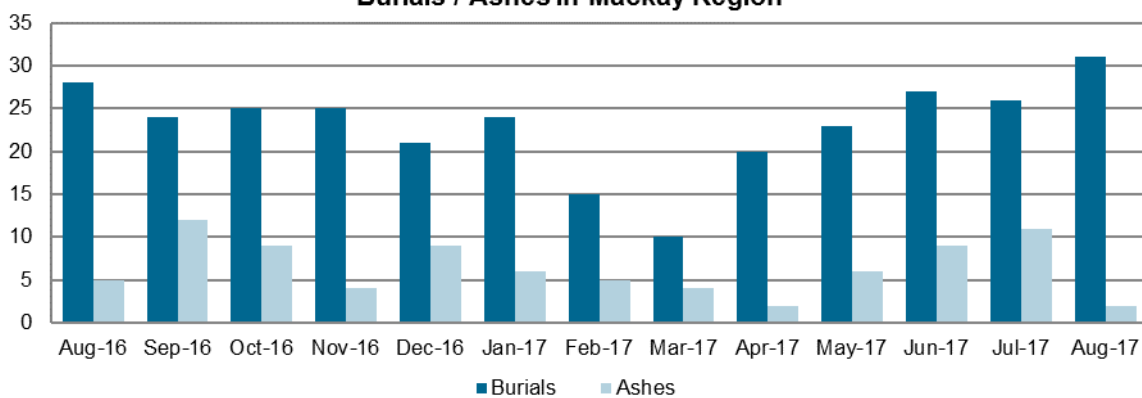
Parks Building Services Activities

Play Equipment Inspection and Maintenance

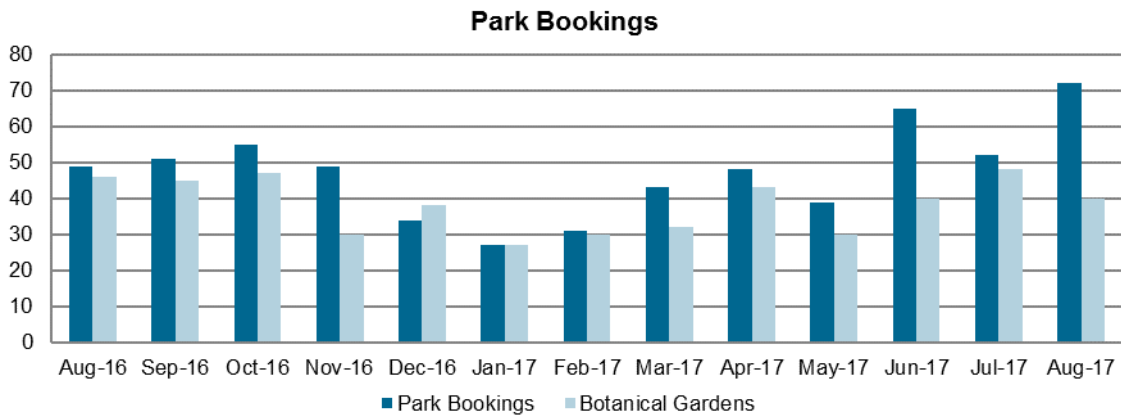


Cemeteries

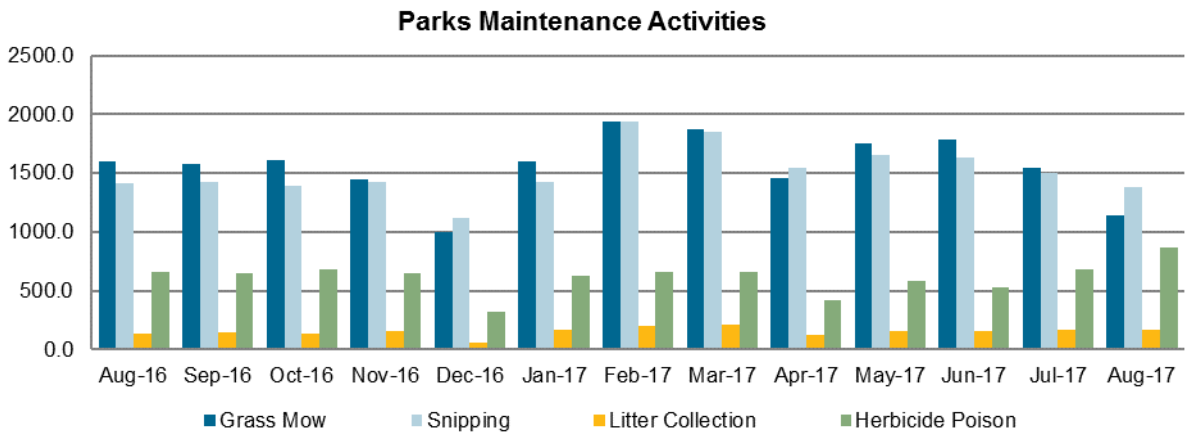
Burials / Ashes in Mackay Region



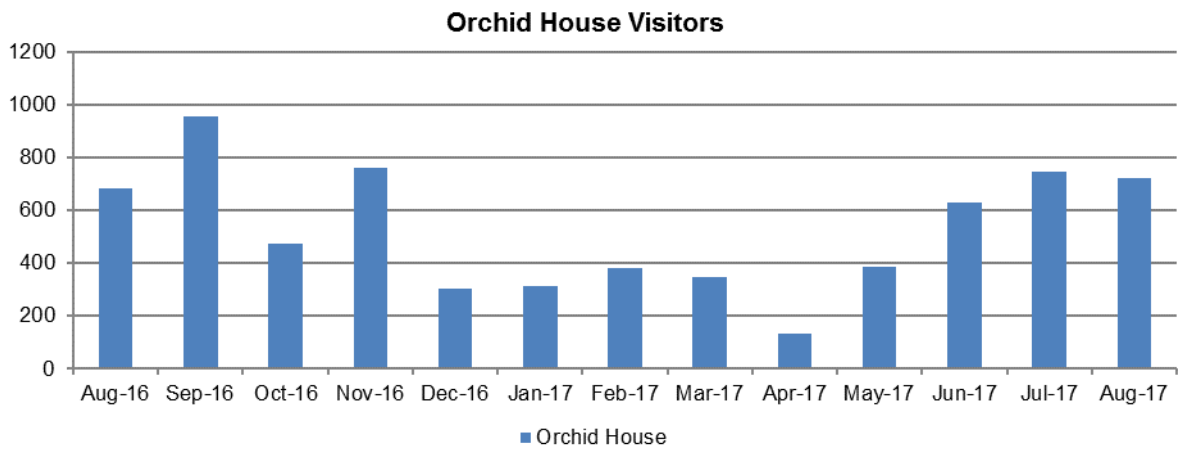
Administration – Parks Bookings



Grass Maintenance Activities



Horticulture



Natural Environment Projects		
Project	Status	Description / Update of Project
Environmental Sustainability Strategy	●	The Environmental Sustainability Strategy was adopted by Council on 23 August 2017.
Vegetation Vandalism Policy	●	The Vegetation Vandalism Policy was adopted by Council on 23 August 2017.
20 Million Trees Program	●	Two grant applications were made for funding under the 20 million trees program.
Midge Point and Lamberts Beach SEMPS	●	Councillor briefing sessions were held regarding the Midge Point and Lamberts Beach SEMPS and potential disaster recovery works.
Tree Planting	●	A tree planting session was held with students from Mercy College at Lagoons Creek Wetland.
Reef Catchments Stakeholder day	●	Staff gave presentations on the Gooseponds, Lamberts Beach and the Sustainability Strategy during the Reef Catchments stakeholder day.

Capital Works Projects		
Project	Status	Description / Update of Project
W4Q Rubber Softfall Replacement Canelands Park	●	Replacement of rubber soft fall in Canelands Park playground has been completed. Treatment of minor corrosion to the shade sail columns and repairs to the shade sails and fittings was also completed while the playground was closed.
W4Q Mansfield Park Upgrade	●	Upgrading of Mansfield Dr park is currently in progress and almost complete. The project involves new play equipment with shade structures, multipurpose sports court, a picnic shelter, paths and tree planting. Play equipment and shade structures have been completed to date with final works to complete the multipurpose sports court, programmed for September 11 and should be completed in two days.
W4Q Amenities Upgrade Seaforth Campground	●	The front amenities block at Seaforth Campground is currently being refurbished and works are almost complete. Works involve replacing cracked brick cubicle dividing walls, upgrade/replacement of old plumbing fittings, replacement of hot water systems, new vanity bench/sinks and seats, replacement of all cubicle doors and fittings, new epoxy flake flooring and a full repaint. Works will be completed and the amenities opened in time for the September school holidays.
W4Q Vic Bridger Park Play Calen	●	Construction of a new shaded playground has been completed. Additional works involving replacing the old septic tanks and installing a new dispersion area have also been completed. Industrial fencing was removed and the playground was opened to the public on August 31.
Lamberts Beach Whale Watching Lookout	●	Works on the shelter, ramps, landscaped area, carpark and fencing has been completed. An official opening ceremony was held on August 18.
W4Q Queens Park Play Equipment	●	Works on what will be Mackay's largest playground have commenced. The project involves construction of a large skywalk slide structure and other play equipment for all ages. Picnic shelters, barbeques, concrete paths, drinking fountain and park fencing will also be constructed as part of the project. Works on concrete paths are almost complete, with construction of the play equipment to commence on September 13.

Botanic Gardens Projects		
Project	Status	Description / Update of Project
Pathway Upgrades	●	Lower lagoon concrete pathway complete. Boardwalk to be completed in early September.
Operational Depot & Nursery	●	Stage 1 on track for completion at the start of September.
Furniture, Fixtures and Shelters	●	Quotes being obtained for new/replacement furniture. Signage strategy under review.
Irrigation and Service Infrastructure	●	Quotes being sourced. Works due to begin in September.

Requests for Maintenance Work



ECONOMIC DEVELOPMENT

Revitalise the City Centre		
Strategy / Project	Status	Description / Update of Project
Business Attraction	★	<ul style="list-style-type: none"> Enlightened Financial Solutions – 54 Gordon St. Riot Art and Craft – Caneland Central.
Marketing	★	<p>Television Commercial Campaign (TVC) Continued in August, featured 1 x 30 second generic TVC and 1 x 30 professional services TVC on Channel WIN and NINE.</p> <p>Active in the City Continues each week at Bluewater Quay. Zumba (Sundays 10am) attracts approximately 35 participants each week. Since commencing in July, Tai Chi has gained a regular following of over 20 people each session. Tai Chi is held in Wood Street Park each Monday from 5pm to 6pm.</p> <p>Professional Services Campaign Commenced July 3, and includes a weekly press advertisement in the Daily Mercury featuring a different category each week. Articles published in August included Technology Services, Real Estate, Solicitors and Banking.</p> <p>Activating Vacant Spaces The first jointly funded (Mackay City Centre and RADF) “Activate our Space” project commenced on August 8. “Plastic Boutique”, located in Shop 6 – The Dome, is hosting free community workshops for 4 weeks before opening as a shop for a further 2 weeks. Plastic Boutique creates art pieces using recycled plastics and draws attention to the impacts on plastic on the environment. The project has already drawn significant attention of the media, including radio, newspaper and television.</p>
Events	★	<p>‘Still Standing’ Post Elton John Street Party – September 23 Social media campaign has commenced and plans are in progress to host this event in September. Stallholders are finalised and the television campaign is due to commence on September 11.</p>
Facade Improvement Scheme - City Centre	★	Expressions of Interest opened on August 8 and are currently being considered as received.
City Centre Digital Subscribers	★	<ul style="list-style-type: none"> Facebook – 5,426 Instagram – 1,168 City Centre WiFi Sessions – 3,514

Strong Local Businesses with a Global Reach		
Strategy / Project	Status	Description / Update of Project
Resources Industry Network (RIN) Export Group	★	Members of the Export Group including Diacon, Vayeron, East West Lighting, Mackay Conveyor Equipment, Resource Industry Network and Mackay Regional Council, attended Asia-Pacific’s International Mining Exhibition (AIMEX) 2017 in Sydney (August 29-31). Support for the Mackay contingent was provided by the Economic Development program.
International Education and Training	★	A presentation to the TIQ International Education and Training Partnership Fund moderation panel was conducted by GW3 and this month in support of our application to explore the feasibility of establishing an education and training cluster. The outcome of our application should be known by end of September.
Resource Centre of Excellence	★	Quotes are being sought for the delivery of a pre-feasibility study and business case for the Mackay Resource Centre of Excellence. This study will form the first stage of the project. A joint funding application with RIN was submitted in July under the Regional Jobs and Investment Package. If successful, this funding application will support the second stage of the project which will investigate detailed design and feasibility.

Working to Support Local Business		
Strategy / Project	Status	Description / Update of Project
Mackay Events & Conference Attraction Program	*	<p>Events/conferences held in August Seven events/conferences were held:</p> <ul style="list-style-type: none"> • Sugar City Con • Mackay Mountain Marathon • 2017 Australia vs Japan Men's Rugby 7's International Matches • Mackay Airport Beach Horse Races • Sarina Beach Coconut Festival • Seaforth Car Show and Megamarkets • Taxi Council Queensland Conference <p>Events/conferences approved in August Three new events/conferences were approved through the program include:</p> <ul style="list-style-type: none"> • 2018 Pro Darts Series • TimberFest Music, Arts & Lifestyle Festival • Hibiscus Coast Spring Showcase
Mackay Pride Facade Improvement Scheme - Round 4	*	Expressions of Interest opened on August 8 and are currently being considered as received.

Partnerships for Economic Development		
Strategy / Project	Status	Description / Update of Project
Implementation of the Economic Development Strategy	*	<p>Mackay Region Fishing Strategy The Fishing Strategy was adopted at the August Council meeting. Economic Development will now instigate the development of a 'Steering Group' to guide delivery of the Strategy. It is expected that one of the first actions will be to commence preparations on a five-year marketing plan.</p> <p>Mountain Bike Strategy Economic Development is working with Community Lifestyle and other stakeholders to prepare the scope of a Mountain Bike Strategy. Consultant quotes will be sought in the coming month.</p> <p>General Aviation Continuing to provide advice to airstrip operators as requested.</p>
Facilitating Development in Mackay Region Policy	*	Two applications were approved at the Economic Development and Planning Standing Committee and one application was approved at the August Ordinary Council meeting. Two applications are currently under assessment.
Mackay Information Technology Network (MITN)	*	Economic Development provided support to the Mackay IT Network Business Information Session on August 22. MITN committee members and participants who attended the event were very happy with the venue, timing, format and quality of all the presentations and showcase, however, the lack of attendance was disappointing. Feedback suggests that with more marketing lead time, registration of attendance and potentially a nominal registration fee, better attendance may result for future sessions.
Week of Wagyu	*	A working group is being established to identify and coordinate activities complementary to the annual Australian Wagyu Association national conference which will be held in Mackay on May 2-4, 2018.

Attracting & Keeping Young People in the Region		
Strategy / Project	Status	Description / Update of Project
Support and incubate to foster creativity & commercialise ideas and start ups	*	<p>Split Spaces Mackay Economic Development will continue to engage with Split Spaces Mackay to discuss future partnership opportunities as requested. Support is currently being provided for a visit by the Queensland Chief Entrepreneur scheduled for September and to the twelve-month Coder Dojo Youth Entrepreneur Program.</p> <p>Advancing Regional Innovation Program Mackay Regional Council has provided support as a key partner to GW3 the Advancing Regional Innovation Program for the delivery of a Regional Collaborative Action Plan across Mackay, Isaac and Whitsunday. Minister for Innovation, Science and the Digital Economy visited Mackay in August to announce \$500,000 funding over three years.</p>

Place Management of Suburbs & Localities		
Strategy / Project	Status	Description / Update of Project
Place Making	●	Economic Development are reviewing possible place making activities in regional localities and will implement a new program in 2017/18.
Sarina Field of Dreams	●	New Mackay Region Visitor Information Centre & Parkland Development Vassallo Construction were awarded possession of site for upgrades to the Sarina Field of Dreams Parklands on August 28, with works noticeably commencing late August / early September. Landscaping and car parking upgrades are anticipated to be complete by January 2018, subject to weather. It is anticipated the tender for the design and construct component of the new Mackay Region Visitor Information Centre will be awarded in September, with works forecast to commence in October / November 2017, and continuing through to June 2018.

Place Management of Suburbs & Localities		
Strategy / Project	Status	Description / Update of Project
Recreational Vehicle Attraction	●	The preparation of a Regulatory Framework Review was endorsed at the August Council meeting. External quotes are now being sought for the delivery of the RV Strategy.

Sarina Sugar Shed					
Strategy / Project	Status	Description / Update of Project			
		Item	August	YTD	Annual Target
Business Operations	●	Visitation	1,374	3,194	10,000
		Item	August	YTD	Annual Budget
	●	Ticket Sales	\$26,318	\$52,008	\$185,000
	●	Retail Sales	\$32,753	\$60,525	\$327,00
	●	Total Income (incl. Tickets income)	\$59,071	\$112,533	\$512,000
	●	Total Expenses	\$78,741	\$118,240	\$809,664

e-Statistics						
Subscribers	August	July	June	May	Apr	Mar
City Centre Business Network	1,111	1,127	950	960	972	981
Regional Focus Business Network	153	155	171	171	173	177
Sarina Businesses Network	184	186	198	198	198	199
Evans Avenue Network	71	72	88	88 (expired emails & review)	132	132
City Deals Club Subscribers	3,675	3,668	3,666	3,687	3,743	3,789
Mackay Region Joblink Analytic Report	497 Users 1,047 Views	485 Users 551 Views	478 Users 652 Views	453 Users 625 Views	447 Users 1942 Views	435 Users 2,899 views

UPCOMING EVENTS

Date	Event	Location
Sep 22	Elton John and his band	BB Print Stadium
Sep 23	Still Standing Street Party	Wood Street, Mackay
Sep 23	TimberFest	Rowallan Park
Sep 25 – Oct 1	Eungella Bird Week & Bushwalking Festival	Eungella
Sep 29 - Oct 2	Bulls Masters Country Challenge Cup	Harrup Park
Sep 30	River 2 Reef Charity Ride	Bluewater Trail
Sep 30 - Oct 1	Queensland State Mountain Bike Championships	Rowallan Park