FINAL MINUTES

24 February 2010

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Declaration of Potential Conflict of Interest

Nil.

ORDINARY MEETING MINUTES

1. ATTENDANCE:

His Worship the Mayor, Cr C Meng (Chairperson), Crs G R Christensen, D T Comerford, P F Steindl, D J Perkins, D R Hatfield, D E Camilleri, W A Cameron, G R Thomsen, K J Casey and K L May were in attendance at the commencement of the meeting. Also present was Mr P Franks (Chief Executive Officer) and Ms D Jeffery (Minute Secretary).

The meeting commenced at 10:09am.

2. ABSENT ON COUNCIL BUSINESS:

Nil.

3. APOLOGIES:

Nil.

4. CONDOLENCES:

Condolences were expressed at the passing of Neville Burston.

5. CONFIRMATION OF MINUTES:

5.1 ORDINARY MEETING MINUTES - 17 FEBRUARY 2010

THAT the Minutes of the Ordinary Meeting held on 17 February 2010 be confirmed.

Moved Cr Comerford **Seconded Cr Casey**

CARRIED

6. BUSINESS ARISING OUT OF MINUTES OF PREVIOUS MEETING:

Nil.

7. MAYORAL MINUTES:

Nil.

8. CORRESPONDENCE AND OFFICERS' REPORTS:

8.1 CORPORATE SERVICES HIGHLIGHTS AND SIGNIFICANT ISSUES REPORT - MONTH ENDING 31 JANUARY 2010

Author DIRECTOR CORPORATE SERVICES

Purpose

To review the attached Corporate Services Department Highlights and Significant Issues report for the month ending 31 January 2010.

Officer's Recommendation

THAT the attached report be received.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Camilleri **Seconded Cr Steindl**

CARRIED

8.2 EXECUTIVE FINANCIAL PERFORMANCE REPORT - FOR THE SEVEN MONTHS TO 31 JANUARY 2010

Author DIRECTOR CORPORATE SERVICES

Purpose

To present the Executive Performance Report for the seven months to 31 January 2010.

Background/Discussion

The Progress at a Glance summary for the month ending 31 January 2010 indicates that most Programs are in line with the 2009/2010 Budget. These are still subject to the December 2009 Budget Review.

As at 31 January 2010, Council's Operating Income totalled $172,711,823 and Operating Expenditure totalled $116,010,353. Total Capital Expenditure to date equals $65,369,039.

In relation to operating expenditure, Employee Costs equates to 55.17% spent and Goods and Services 43.82% spent.

Consultation and Communication

Chief Executive Officer, Directors, Executive Managers and Program Managers.

Resource Implications

Nil.

Conclusion

Overall most Programs are in line with budget for the seven months to 31 January 2010.

Officer's Recommendation

THAT the Executive Financial Performance Report for the seven months to 31 January 2010 be received.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Camilleri **Seconded Cr Steindl**

CARRIED

8.3 COMMUNITY SERVICES HIGHLIGHTS AND SIGNIFICANT ISSUES REPORT - JANUARY 2010

Author Director Community Services

Purpose

Attached is a copy of the Community Services Highlights and Significants Issues report for January 2010 for information purposes.

Officer's Recommendation

THAT the report be received.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Steindl **Seconded Cr Perkins**

CARRIED

8.4 MACKAY ENTERTAINMENT AND CONVENTION CENTRE PERFORMANCE MANAGEMENT REPORT

Author Manager Convention Precinct and Events

Purpose

Attached is the Performance Management Report for the Mackay Entertainment and Convention Centre for the period ended 31 January 2010.

Officer's Recommendation

THAT the Performance Management Report be received.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Christensen **Seconded Cr Perkins**

CARRIED

8.5 DISABILITY DISCRIMINATION ACT (DDA) 1992 - ACTION PLAN

Author Manager Community Development

Purpose

The purpose of the Disability Discrimination Act 1992 (DDA'92) Action Plan project was to develop and document an enduring and realistic approach to achieving, as far as possible, DDA compliance of all Council services, programs and facilities within a reasonable and achievable timeframe.

Background/Discussion

The Action Plan will also meet the requirements of the Qld Anti Discrimination Act 1991. It is noted that under the Local Government Bill, there is named a specific corporate responsibility for 'establishing and implementing practices about access and equity to ensure that members of the community have access to (1) local government programs and (2) appropriate avenues for reviewing local government decisions (Chapter 2, Part 1, Section 13, 3).

The DDA project was initiated in early 2008. It has been completed with contributions from Bryce Holliday of Access ALL WAYS, Mackay Regional Council Community Development staff and Michelle Feenan of Engagement Plus.

The scope of the project was to review the DDA Action Plans of the former councils and develop a new Action Plan reflective of changing needs and community profile as well as new geographic boundaries. Another emphasis of the project has been to not only focus on disability but to also consider the needs of our ageing population.

The process has included a review of current Council practices resulting in suggestions for changes in systems and practices which will create a more inclusive organization and community. Not only will implementation of the plan eliminate discrimination and avoid complaints it will also serve as a good governance tool for Council.

Consultation and Communication

The process of development has included considerable consultation with Mackay Regional Council's managerial staff, specifically, an initial presentation to the Strategic Leadership Team, an internal technical workshop for managers and other relevant staff, three consultation workshops to inform and encourage continued input into the development of the plan and a series of one-on-one interviews with relevant Council managers.

Community consultation has included workshops in Mackay, Mirani and Sarina, one workshop with members of Council's Mobility and Access Advisory Committee, three follow up community meetings to inform on various stages of development and encourage further input, a Survey Form (made available on website and through Council outlets) and a focus group meeting. The draft Action Plan was made available for final comment in December 2009.

Resource Implications

Potential limitations on Council's financial resources to implement the Action Plan was raised and discussed in depth at the internal consultation workshops. The limitations have been reflected in the recommendations put forward.

For items requiring minimum/no budget allocation, proposed timeframes suggested for implementation are Years One and Two. Bringing in an accredited access consultant to input into designs of key projects and including training to develop expertise inhouse will result in best practice outcomes with no requirement at a later date to either add to or redo work. The prioritization of schedules of upgrades and projects for inclusion in the 10 year Capital Works Plan and future budgets has been left with the relevant departments to consider with input from the community.

Conclusion

The DDA Action Plan reflects Council's Mission Statement in the Corporate Plan 2009 – 2014. Implementation of the Action Plan sits under the two Strategic Priorities of 'Community & Lifestyle' and 'Organizational Excellence' and meets associated Corporate Objectives.

Implementation of the DDA Action Plan will:-

1) Raise awareness of the equitable access and discrimination issues that exist for residents and visitors to the Mackay region
2) Guide and improve Council's planning, design and implementation processes to incorporate best practice access and equity principles in the provision of facilities, services, information and open space provision and in conducting Council activities
3) Strengthen Council's ability to pursue equitable access through development assessment
4) Strengthen Council's ability to pursue equitable access through lobbying State and Commonwealth Government and other providers of facilities, services, information and open space
5) Increase representation of disadvantaged groups in Council's public participation activities
6) Decrease the risk of legal action.

Officer's Recommendation

THAT the draft DDA Action Plan be adopted

AND THAT the recommendations in the plan be formally endorsed.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Christensen **Seconded Cr Cameron**

CARRIED

8.6 MACKAY NETBALL INC - FUTURE EXPANSION

Author Manager Recreation Services

Purpose

To consider a request from Mackay Netball Association Inc. (Mackay Netball) seeking approval to occupy additional land recently identified as stadium car parking.

Background/Discussion

Mackay Netball currently lease land in Casey Avenue, being part of the large Recreation Reserve area under Council's Trusteeship (Lot 532 in CI3835). Mackay Netball is currently in the process of renewing the lease through Council's Property Services program, which is to be inclusive of an additional allocated area equivalent to four (4) netball courts (section A on attached map).

Previously, Mackay Netball was informed that Council was unable to assign further areas, outside the aforementioned area equivalent to four (4) netball courts, until traffic studies and the like had been undertaken in relation to the stadium development. These traffic studies have now been completed.

As netball has the fourth highest sport participation rate for a club-based sport in Australia and Mackay Netball has experienced a participation growth rate of almost fifty (50) percent in the juniors category over the past two (2) years, the club would like Council to consider the request to occupy additional land in addition to the area equivalent to four (4) netball courts. The club expressed a desire to expand, as they are at full capacity and hence require additional land at some stage in the future to cater for growth. This additional land (section B on attached map) has recently been identified as stadium car parking, as part of traffic studies conducted by Council's Technical Services program.

For this request to be granted, whilst retaining stadium car parking provisions as concluded from traffic studies, it is suggested that Mackay Netball is able to occupy the additional land under the proviso that the club dedicate space and undertake the cost of providing the equivalent of two-hundred (200) car parking spaces at a location within the South Mackay sporting precinct area. Options could potentially include Mackay Netball negotiating with Mackay Basketball regarding their car park lease area, or others such as Junior Tennis, South's Cricket, etc.

It should be noted that some of the sporting groups and facilities in the area, including Mackay Netball, have very limited car parking of their own and therefore any car parking development in the South Mackay sporting precinct area was seen as a benefit to all neighbouring sporting groups and organisations, including Mackay Netball.

Consultation and Communication

A significant amount of consultation has occurred between staff of Council's Technical Services and Recreation Services programs, representatives of Mackay Netball and surrounding clubs and organisations in regards to the car park development. This consultation took place in various formats, including meetings between individual sporting groups and Council representatives as well as multiple group public consultation meetings.

Resource Implications

There are no direct implications to Council, except for the possibility to re-survey lease boundaries and renew leases dependent upon what option Mackay Netball pursue.

Conclusion

Given that Mackay Netball have operated from the site for many years without incident and are rapidly expanding their membership base, it is recommended that approval be granted for Mackay Netball to occupy additional land that has recently been identified as stadium car parking at any time in the future, under the proviso that Mackay Netball dedicate space and undertake the cost of providing the equivalent of two-hundred (200) car spaces in the South Mackay sporting precinct area to maintain the total amount of car parking spaces required as concluded from Council traffic studies.

Officer's Recommendation

THAT Council agree to grant approval for Mackay Netball to occupy additional land marked A on the attached map. In addition Council agree to grant approval for Mackay Netball to occupy land marked B on the attached map and recently identified as stadium car parking at any time in the future, under the proviso that Mackay Netball dedicate space and undertake the cost of providing the equivalent of two-hundred (200) car spaces in the South Mackay sporting precinct area to maintain the total amount of car parking spaces required as concluded from council traffic studies.

Council Resolution

THAT the matter be deferred to the Ordinary Meeting of 3 March 2010.

Moved Cr Steindl **Seconded Cr Perkins**

CARRIED

8.7 MACKAY REGIONAL COUNCIL WASTE MANAGEMENT STRATEGY 2010 - 2019

Author Manager Waste Services

Purpose

To seek council adoption of the Waste Management Strategy.

Background

In August 2008, Council engaged Aurecon Australia Pty Ltd to develop a Waste Management Strategy for Mackay Regional Council.

Councillors have been regularly updated on the progress of the strategy throughout the last 18 months and were provided with a copy of the Draft Regional Waste Strategy for comment on 15th January 2010.

A Council Briefing was held 3rd February 2010 to discuss the Draft Strategy and seek final comment from Councillors.

The Regional Waste Strategy has been revised to include feedback received from Councillors and a final version of the document completed. The Strategy incorporates an identified 10 Year Capital Works Programme.

Discussion

The Regional Waste Strategy has identified a number of critical projects, region wide, requiring completion within the next 10 years that will ensure a high level of customer service is maintained taking into consideration the estimated regional population growth and that:

- Council complies with its legal obligations under the Queensland Environmental Protection Act 1994;
- Seamless transition of filling operations at Hogan's Pocket Landfill from cell 1 to cell 2 and subsequent cells;
- Design and installation of a landfill gas collection system at Hogan's Pocket Landfill that complies with Environmental Authority conditions and will reduce Council's liability under the federal governments proposed Emissions Trading Scheme by minimising carbon emissions;
- Delivery of a network of transfer stations across the region to replace current non-compliant landfill sites; and
- Delivery of a Former Landfill Remediation programme across the region.

At the 3rd February 2010 Council Briefing, Councillors requested that an 'Options Paper' for Green Waste Bin Collection Services be prepared and submitted for future consideration. The Green Waste Bin Options Paper is being prepared separately and will be reported to Council as soon as practicable. The likely timeframe for delivery of this Options Paper is eight weeks.

Consultation and Communication

The Waste Management Strategy was prepared by Aurecon Consultants in consultation with the Manager Waste Services, Mackay Waste Services Staff, the Director Water and Waste Services, the Manager Strategic Planning, Department of Environment and Resource Management (DERM), Mackay Region Councillors, and representatives from Contractors that currently provide waste collection and disposal services to Mackay Regional Council.

Resource Implications

Budget allocation has been provided as part of the 09/10 operational and capital budget to progress the implementation of the strategy. Estimated capital expenditure requirements have been previously outlined to council in the preliminary 10 year Capital Plan for Mackay Waste Services. The approved Waste Management Strategy report will now be used to finalise the 10 yr Capital Plan for Mackay Waste Services as part of the overall Mackay Regional Council Long Term Financial Strategy, which is currently being developed.

Conclusions

It is in the best interests of Council and the community to adopt the Waste Management Strategy.

Officer's Recommendations

THAT Council adopt the Waste Management Strategy.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Thomsen **Seconded Cr Perkins**

CARRIED

Crs Christensen and May recorded their votes against the Motion.

8.8 INFLOW & INFILTRATION INSPECTION PROGRAM

Author Manager Planning & Sustainability

Purpose

The purpose of this report is to seek Council approval for an inspection program that will enable monitoring for compliance of properties with respect to inflow and infiltration of stormwater and/or groundwater into private house drains. This forms part of the overall management of inflow and infiltration, and under Section 1098 of the Local Government Act 1993, there needs to be a Council resolution for an "approved inspection program".

Background

The wastewater collection system is connected to each property and transfers wastewater from each home or business to the wastewater treatment plant via housedrains, sewers (gravity and rising mains) and pumping stations. The wastewater collection system is not designed to cope with, or carry runoff from rainfall. During wet weather substantial rainwater runoff enters the wastewater collection system which results in the following:

- the capacity of the wastewater collection system is overloaded, which may result in overflows;
- sewage overflows from the system;
- an increase in the cost of operations and maintenance of the system; and
- upgrades to the wastewater collection system, all resulting in higher sewage charges.

Rainwater runoff can enter the wastewater collection system in a number of ways including:

- the connection of stormwater downpipes and stormwater drainage pipes to the wastewater collection system (these connections are illegal);
- through gully trap grates that are not at the correct height above ground level or surrounding surface levels subjected to stormwater ponding; and

- tree roots in drainage pipes that allow groundwater to enter at joints, cracked pipes and damaged pipe joints.

It is recognised that during extreme rainfall events, it is not possible to completely prevent stormwater from entering the wastewater collection system.

Mackay Water Services proposes to reduce the volume of inflow and infiltration into the wastewater collection system by carrying out systematic inspections throughout the region as identified by the Inflow and Infiltration Management Plan for Mackay and Sarina (Jan 2010).

These systematic inspections will include maintenance hole inspections and the smoke testing of the wastewater collection system which includes both Council assets (maintenance holes, sewer, house connections and pump stations) and private housedrains, gully traps and plumbing within each property. House drains are the responsibility of each property owner and they are required to maintain their private drainage to ensure that prohibited substances do not enter the wastewater collection system. (The housedrain from each property connects to either a house connection at either a sewer or maintenance hole, the house connections, sewers and maintenance holes are Council's responsibility.)

When an inspection of a property's housedrains identifies a defect, which is allowing stormwater or groundwater to enter the wastewater collection system, the property owner will be advised of the defect and asked to rectify the problem. After this original advice, a minimum twenty-one (21) days will be allowed before the property is reinspected, if the defect has not been rectified the property owner will be issued a defect letter with a minimum of fourteen (14) days to have the works completed. The time allowed for rectification within the defect letter may vary depending on the severity of the defect, cost to repair, timing of the year (e.g. wet season versus dry) and availability of resources. Any costs associated with fixing the identified defect is the property owner's responsibility.

Objectives of the Approved Inspection Program

The objectives of the Inflow and Infiltration Inspection Program are to:

1. To verify and/or update the existing asset data in Hanson with information obtaining during the data capture completed as part of the inspection program;

2. Identification of defects of any Council assets (sewers, maintenance holes, house connections and sewage pump stations) and the creation of Hanson Work Orders for rectification works to be completed by Mackay Water Services; and

3. Identification of defects in private housedrains which are causing unacceptable entry of stormwater or groundwater into the wastewater collection system. These defects may include the identification of damaged house drains and the discharging of rainfall runoff into the house drains via downpipes or low overflow relief gullies. Where items requiring rectification have been identified as part of the inspection program, a defect letter will be issued to request that the property owner rectify the defect. It is the property owner's responsibility to ensure that their house drains are in accordance with the Plumbing and Drainage Act 2002.

As part of the Inspection Program, Council Officers may make entry on land for local government purposes in accordance with Section 1070 of the Local Government Act 1993 for

Officers to carry out the inspection and smoke testing of properties. Whilst the Officers have power of entry to a privately owned property, Council should remove any doubt by passing resolution regarding the extent of the inspection program.

Pursuant to Section 1098 of the Local Government Act 1993, Council must approve the systematic inspection program. The approved resolution must state the following:

a) The purpose of the program.
b) When the program starts.
c) For a systematic inspection program:
I. If placed in a part of the Local Government's area are to be entered and inspected – a description of the part; and
II. If a type of place is to be entered and inspected – a description of the type.
d) The period (not more than three (3) months or another period prescribed under the registrations) over which the program is to be carried out.

Section 1099 of the Act requires Council to give notice of an inspection program. Such notice must be given at least fourteen (14) days, but not more than twenty-eight (28) days before an approved program starts.

To ensure that the Local Government Act 1993 requirements are met, it is intended that the following occurs:
1. That the report is considered at Council's 24th February 2010.
2. On Saturday 27th February 2010 a notice will be placed in the newspaper.
3. On the 15th March 2010 the program will commence.

The Program Inspections are proposed as follows:

Areas of Inspection
Area 1 (see Attachment 1)
- Evan St SPS and Goldsmith St SPS – The area of East Mackay contained by Binnington Esp, Shakespeare St, Rae St, Evan St, Clark St, Scott St, Mclean St, Reef Pde and Iluka Crt.
- SPS001, SPS002, SPS003, SPS004 and SPS008 – The area contained within the township of Sarina.

Area 2 (See Attachment 2)
- Gooseponds SPS – The area of North Mackay as per the below sketch but generally contained by Green St, Annie Wood Ave, Daniel St, Quarry St and the Railway Line.

Area 3 (See Attachment 3)
- Beaconsfield Road SPS No1, Holts Rd St SPS and Beaconsfield Road No 2 – The areas of Beaconsfield, Andergrove, Mount Pleasant, Glenella and North Mackay contained by Bruce Hwg, Malcolmson St, Burgess St, Pittman St, Eaglemount, Beaconsfield Rd, Holts Rd, Mackay-Bucasia Rd, Tolcher St and Davey St.

Type of Place to be Entered and Inspected
All residential, commercial and industrial properties (excluding building or structure, or part of a building or structure, used for residential purposes).

The period of Inspection Program

The inspection program for each area will run for three (3) months.

- Area 1 from the 15th March 2010 until 13th June 2010;
- Area 2 from the 15th June 2010 until 12th September 2010;
- Area 3 from the 13th September 2010 until 12th December 2010;

Recovery of Costs

Mackay Regional Council has received legal advice from King and Company Solicitors on the 14th October 2009, regarding Council directing landowners to undertake remedial works, options where the land owner fails to undertake the remedial work and the recovery of costs if Council undertakes the remedial works.

Under Subsection 34(3) of the Water Supply Act provides Mackay Regional Council with the clear power to recover the costs it incurs in undertaking the work from the owner as a debt. Recovery as a debt means that Council may commence proceedings against the owner to recover the debt in any court of competent jurisdiction. As the expected debt is expected to be in the vicinity of approximately $3,000, the Magistrates Court is a court of competent jurisdiction. Alternatively, Council may wish to recover the cost of this work as a rate.

Consultation and Communication

Mackay Water Services has developed a Communication Plan for the Inflow and Infiltration Inspection Program to achieve the following objectives:

- to inform residents of the target areas of the systematic property inspections in accordance with Section 1098 of the Local Government Act 1993;
- educate the community about the issue of inflow and infiltration in to the wastewater collection system and its impact;
- develop community awareness about inflow and infiltration testing (i.e. smoke testing, CCTV, visual inspections and dye testing);
- assist in the reduction of illegal stormwater connections into wastewater collection system through communication education and awareness; and
- to educate internal departments within Council about the issues and impacts of inflow and infiltration.

The objectives of the communication plan is to be achieved by the use of television, radio and newspaper advertisements plus the circulation of an information brochure and a fact sheet explaining the issues of inflow and infiltration and what works that Mackay Water Services is performing to reduce the inflow and infiltration into the wastewater collection system .

Resource Implications

Three (3) existing officers from within the sewerage team have been reallocated to work full time on the I/I program. The reallocation of these staff is already catered for within the approved budget for I/I.

Conclusion

The management of inflow and infiltration within the waste water system is a major tool available to Council to assist in minimising overflows occurring in properties and having a

system working efficiently and effectively. As a result of the Inflow and Infiltration Management, the inspection program has targeted areas experiencing issues and high risk.

The proposed outcomes from implementing the Inflow and Infiltration Inspection Program include:

- reduced hydraulic loading on the sewage network;
- minimising environmental impacts;
- deferral of asset augmentation;
- Reducing customer complaints; and
- Reduced energy costs at sewage pump stations and treatment plant.

The Inspection Program has been developed with respect to the recommendations of the I/I Management Report and the anecdotal evidences of existing areas experiencing sewage overflows.

Officer's Recommendation

THAT Council approves the inspection program as listed below, as per the Water Supply (Safety and Reliability) Act 2008, in relation to prohibited substances entering the wastewater collection system by inflow or infiltration.

The period of Inspection Program
The inspection program for each area will run for three (3) months.
- Area 1 from the 15th March 2010 until 13th June 2010;
- Area 2 from the 15th June 2010 until 12th September 2010;
- Area 3 from the 13th September 2010 until 12th December 2010;

Areas of Inspection
Area 1 (see Attachment 1)
- Evan St SPS and Goldsmith St SPS – The area of East Mackay contained by Binnington Esp, Shakespeare St, Rae St, Evan St, Clark St, Scott St, Mclean St, Reef Pde and Iluka Crt.
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Area 2 (See Attachment 2)
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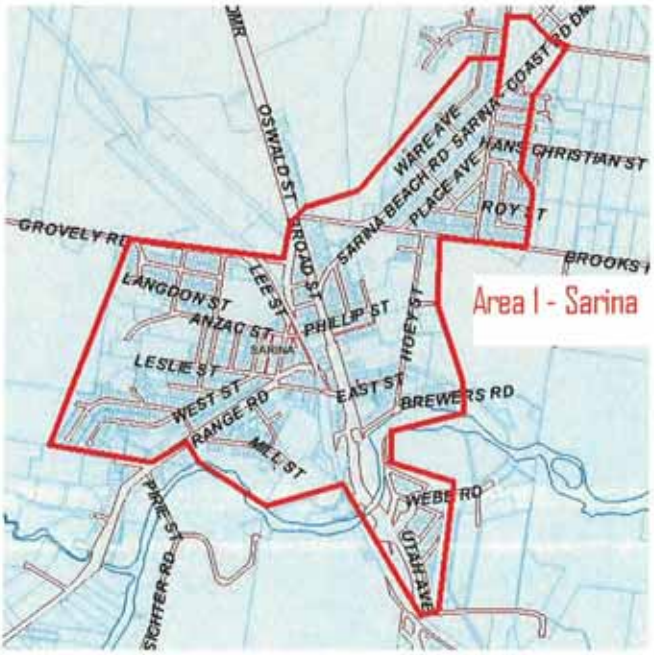
Council Resolution

THAT the Officer's Recommendation be adopted.

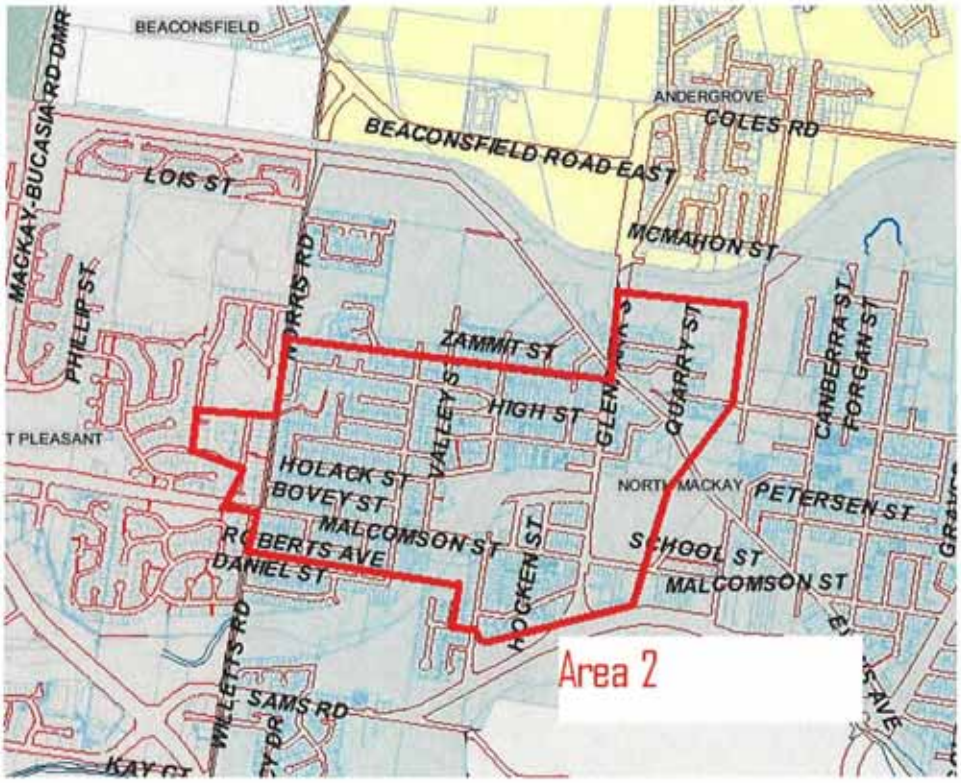
Moved Cr Comerford **Seconded Cr Perkins**

CARRIED

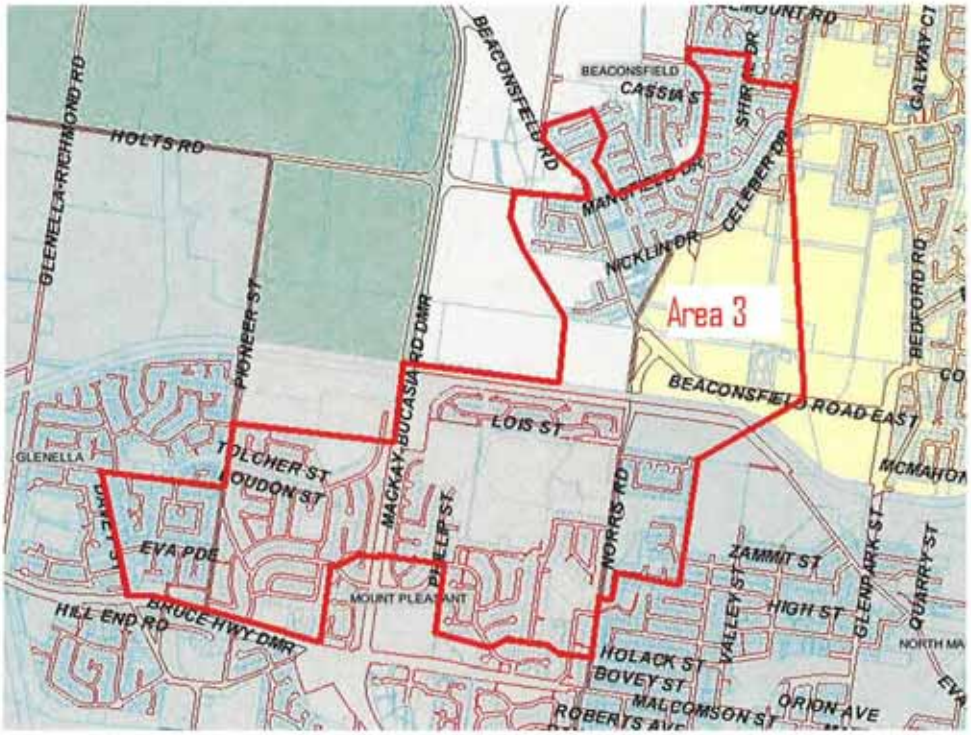
Attachment 1 – Area 1



Attachment 2 – Area 2



Attachment 3 – Area 3



8.9 NORTH QUEENSLAND LOCAL GOVERNMENT ASSOCIATION 2010 CONFERENCE

Author Chief Executive Officer

Purpose

This report is to request that Council nominate its delegates and observers to attend the NQLGA Conference to be hosted by Carpentaria Shire Council from 5th to 7th May 2010 in Normanton.

Background/Discussion

In accordance with the rules of the Association, Mackay Regional Council is entitled to be represented by two official delegates. Other Councillors may attend the Conference as observers but do not have voting rights.

Resource Implications

Costs of attendance are catered for in the current budget.

Conclusion

It is proposed that Council nominate its delegates and endorse the attendance of other Councillors as observers to attend the North Queensland Local Government Association's 2010 Conference to be held in Normanton from 5th to 7th May 2010.

Officer's Recommendation

THAT Cr Col Meng, the Mayor and Cr Greg Thomsen be appointed as Mackay Regional Council's official delegates to attend the 2010 NQLGA Conference.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Casey **Seconded Cr Hatfield**

CARRIED

9. CONSIDERATION OF COMMITTEE REPORTS:

9.1 DRAFT MINUTES - CITY FOCUS ADVISORY COMMITTEE MEETING

Author Manager Economic Development

Purpose

Attached is a copy of the draft City Focus Advisory Committee minutes of 4 February 2010 for information purposes and consideration of recommendations.

Advisory Committee's Recommendation

THAT Council considers budget funding to set up and maintain a full City Centre website, including a comprehensive database to assist communications.

AND THAT Council considers preparation of a Masterplan to guide the revitalisation of the City Centre.

Officer's Recommendation

THAT the minutes be received.

AND THAT the recommendations of the City Focus Advisory Committee be adopted.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Perkins **Seconded Cr Steindl**

CARRIED

10. RECEIPT OF PETITIONS:

Nil.

11. TENDERS:

11.1 SUPPLY & DELIVERY OF PIPE & FITTINGS FOR EIMEO ROAD TRUNK MAIN

File No **MRC 2010-034 Supply & Delivery of Pipe & Fittings for Eimeo Road Trunk Main**
Author **Water Services – Manager Infrastructure Services**

Purpose

To present to Council for approval a preferred tenderer for contract MRC 2010-034 Supply & Delivery of Pipe & Fittings for Eimeo Road Trunk Main

Background/Discussion

The Eimeo Rd Trunk Main project will be delivered by contract and managed by Water Service staff.
This will be done through two separate contracts, the first being the procurement of the pipe and associated fittings and the second a contract to install the main. The tender to install the main will be separately advertised shortly with an anticipated commencement date, on site, of early April 2010. The project completion date is scheduled for before the 30 June 2010. The approval of the procurement contract now ensures that the pipe and fittings will be available and on site when the installation contractor is ready to commence.

Tenders were invited on the 19th December 2009, via Council's website and advertised locally in the Daily Mercury, requesting submissions for companies suitably experienced and resourced for the supply & delivery of pipe & fittings.

The following submissions were received by 2.30pm 19 January 2010

Tyco Water Pty Ltd
Vinidex Pty Ltd
Crevet Pty Ltd
A.C. Whalan Pty Ltd

The evaluation panel conducted an initial compliance check on 28 January 2010, to identify submissions that were non-conforming with the immediate requirements of the Request for Tender (RFT). This included compliance with the contractual requirements and provision of requested information.

Two submissions were progressed through to the qualitative criteria assessment on the basis that all terms and conditions and mandatory requirements of the RFT had been met. AC Whalan (QLD) Pty Ltd and Vinidex Systems and Solutions submissions did not progress to the qualitative criteria assessment on the basis of failure to address the criteria in the RFT.

During the evaluation the tenderers were assessed against the nominated qualitative criteria.

The weighting attributed to each qualitative criteria was:

- Availability of Pipe and Fittings 40%
- Conformance to Australian Standards 25%

- Price 25%
- Local Content 10%

The tendered Lump Sum Fixed Prices are listed below

Tyco Water Pty Ltd	$297,704.46
Crevet Pty Ltd	$437,593.96

At the end of the assessment process, the assessment team ranked Tyco Water Pty Ltd as the preferred tenderer followed by Crevet Pty Ltd.

Consultation and Communication

The evaluation of the tenders was conducted by:
- Capital Works Engineer – Water Services
- Senior Engineer – Water Services
- Contracts Office – Procurement and Plant

The recommendation of the preferred tenderer was then presented to the Executive Manager Water Services and Director Water & Waste Services.

Resource Implications

This procurement package will be funded from the Water & Waste Services capital project 60211, Eimeo Rd Trunk Main, as part of the 2009/2010 budget. The recommended tender price is slightly higher than the budget estimate of $290,304 for this component of the project. The additional $7,400.46 will be covered from the contingency allowance within the overall project budget.

Conclusion

That awarding the contract to Tyco Water Pty Ltd represents the most advantageous outcome based on the ability to supply the pipes and fittings requested and demonstrated value for money to Mackay Regional Council

Officer's Recommendation

THAT the fixed price tender from Tyco Water Pty Ltd, of $297,704.46 (excluding GST), be accepted for the provision of MRC 2010-034 Supply & Delivery of Pipe & Fittings for the Eimeo Road Truck Main project.

Council Resolution

THAT the Officer's Recommendation be adopted.

Moved Cr Comerford **Seconded Cr Camilleri**

CARRIED

12. CONSIDERATION OF NOTIFIED MOTIONS

Nil.

13. LATE BUSINESS:

13.1 CENTRELINK CAR PARKING

THAT the CEO write to Centrelink indicating that their car parking requirements as per their recent EOI are not in line with Council's Planning requirements.

Moved Cr Camilleri **Seconded Cr Perkins**

CARRIED

14. PUBLIC PARTICIPATION:

Nil.

15. CONFIDENTIAL REPORTS:

15.1 MRC 2010-010 PAGET DEPOT PROJECT - SUPERINTENDENCY SERVICES

Council Resolution

THAT the matter be deferred to the Ordinary Meeting of 3 March 2010.

Moved Cr Casey **Seconded Cr Camilleri**

CARRIED

16. MEETING CLOSURE

The meeting closed at 11:14am. .

17. FOR INFORMATION ONLY

17.1 DEVELOPMENT APPLICATION INFORMATION - 07.02.2010 TO 13.02.2010

For Council Information Only – No Decision Required.

Development Application Received

App no	Address	Applicant	Description	Status
MCUCD-IDAS-2008/666	30-32 Tidemann Street, WALKERSTON	Justin J Mifsud	Amendment to Plan of Development - Material Change of Use - Boundary Relaxation for Dwelling House within Flood and Inundation Overlay	Decision Notice Issued
RECONF-IDAS-2008/255	391 Bee Creek Road, EUNGELLA	Alan B Fredrickson (Jnr)	Reconfiguration of 1 Lot to create 3 Rural Lots.	Application Lodged
CON-ASPA-2010/16	14 Shanks Street, BUCASIA	Gemini Homes (QLD) Pty Ltd	Dwelling House - Front Boundary Variation Setback for Garage	Decided
MCUCD-IDAS-2003/60	40 Mulherin Drive, MACKAY HARBOUR	Studio Tekton Pty Ltd	Request a Change to Development Approval - Material Change of Use - Code Assessment - Marina International Hotel.	Application Lodged
MCUI-ASPA-2010/32	L 700 Schmidtkes Road, OORALEA	Justin Peel	Residential Storage Shed	Application Lodged
CON-ASPA-2010/10	48 Poulsen Drive, MARIAN	Malco Constructions	Residential Storage Shed	Decided

Development Application Finalised

App No	Location	Applicant	Description	Officer
Approved Subject to Conditions				-
CON-ASPA-2010/12	11-13 Eyre Place ERAKALA QLD 4740	Bradley J Kirkpatrick and Jillian S Kirkpatrick	Siting Relaxation	Darryl Bibay
MCUC-ASPA-2010/21	29 Hangan Street BUCASIA QLD 4750	Choice Homes Pty Ltd	Dual Occupancy	Darryl Bibay
RECONF-IDAS-2009/411	L 1 Pinevale Road PINEVALE QLD 4741	Michael A Sarich	Reconfiguration of a Lot - Boundary Realignment	Dean Appleton
MCUC-ASPA-2010/20	76 Evan Street EAST MACKAY QLD 4740	Matthew I Lawless	Home-Based Business - Hairdressing Salon	Josephine McCann
CON-ASPA-2010/13	148 Walkerston-Homebush Road WALKERSTON QLD 4751	Matthew J Zammit	Boundary Relaxation for Shed	Julie Brook
CON-ASPA-2010/14	24 Clipper Court BUCASIA QLD 4750	Vision Patios Pty Ltd	Residential Storage Shed greater than 9 metres in length	Julie Brook
MCUC-ASPA-2010/7	5 Webb Court RURAL VIEW QLD 4740	Totalspan Mackay	Residential Storage Shed not complying with the acceptable solutions	Julie Brook
MCUIMP-IDAS-2009/186	147 Andrew Fordyce Road MOUNT JUKES QLD 4740	Peter M Schofield	Tourist Facility	Leah Sorohan
CON-ASPA-2010/11	27 Turnbuckle Street SHOAL POINT QLD 4750	Chris Neale Constructions P/L	Setback Relaxation	Simon Halcrow

App No	Location	Applicant	Description	Officer
MCUIMP-IDAS-2009/391	82 West Street SARINA QLD 4737	Development Planning & Approvals	Material Change of Use - Multiple Dwelling	Simon Halcrow
MCUIMP-IDAS-2009/392	66 West Street SARINA QLD 4737	Development Planning & Approvals	Material Change of Use - Multiple Dwelling (2 Units)	Simon Halcrow
MCUIMP-IDAS-2009/393	78 West Street SARINA QLD 4737	Development Planning & Approvals	Material Change of Use - Multiple Dwelling (2 Units)	Simon Halcrow
Application Withdrawn				-
MCUI-ASPA-2010/11	729 Grasstree Road SARINA QLD 4737	Grasstree Landscaping & Design Pty Ltd	Home Based Business-Impact	Darryl Bibay
MCUI-ASPA-2010/6	24 Clipper Court BUCASIA QLD 4750	Vision Patios Pty Ltd	Residential Storage Shed greater than 10% of the site	Julie Brook
MCUC-ASPA-2010/19	18 Pauline Street WALKERSTON QLD 4751	Roger A Bacon	Residential Storage Shed	Sonia Cannell
Negotiated Decision				-
RECONF-IDAS-2007/536	L 904 Boveys Road RICHMOND QLD 4740	Pointglen Developments Pty Ltd	Reconfiguration of a lot and boundary realignment to create 112 urban residential allotments, 3 open space allotments and balance land in stages (stage 1 - 37 Urban Residential lots & 2 open space) (stage 2 - 38 Urban Residential lots) (stage 3 - 37 Urban Residential lots 1 x open space & balance land) - Richmond Hills Estate	Dennis O'Riely

Confirmed on Wednesday 3 March 2010.

.....

MAYOR

CORPORATE SERVICES HIGHLIGHTS AND SIGNIFICANT ISSUES REPORT – MONTH ENDING JANUARY 2010

Author: **DIRECTOR CORPORATE SERVICES**

Purpose

To review the Corporate Services Department Highlights and Significant Issues for the month ending 31 January 2010.

Background and Discussion

Highlights and Significant Issues for period are as follows: -

DIRECTOR CORPORATE SERVICES

CORPORATE SERVICES MANAGEMENT

- Sustainability Initiatives
- Alliance issues and meeting
- Meetings with David Spearitt re: Corporate Services Reviews
- Sustainable Futures Meeting
- Meetings re Safe plan
- Workplace Consultative Team
- Progress Vehicle Policy
- Various Project Meetings

WORKPLACE CONSULTATIVE COMMITTEE

- API Cards Review – Availability of Wish / Coles Gift Cards.
- Review of existing Workplace Consultative Committee Sub-Committees and the addition of Women in Local Government Sub-Committee.
- Review of Health & Wellbeing initiatives.

EXECUTIVE MANAGEMENT- GOVERNANCE GROUP

GOVERNANCE

- Interim Community Planning Working Group established to draft scope of works for Council review.
- Draft Risk Management Policy and Framework completed.
- Local Laws review project commenced.
- Draft of new format for Operational Plan being finalised.

ASSET MANAGEMENT

- Asset Management Policy Complete.
- Proof of concept exercise for Asset Management Systems underway.

INTERNAL AUDIT

- First full program of audits completed with action list generated for improvements.

FINANCIAL SERVICES

- Long Term Budgeting continuing
- Annual Budget 10/11 commenced
- Rates processed for 2nd Levy – to issue Feb

EXECUTIVE MANAGEMENT – ADMINISTRATION SERVICES

ADMINISTRATION

- Executive Manager involved in negotiation and settlement of Farrelly's Rd Infrastructure Agreements to allow Farrelly's Rd construction contract to be awarded.
- Regional and Local Community Infrastructure Program (RLCIP) SP$120M fund application submitted on 11th January for the Mackay Regional Botanic Gardens – funding request of $2.465M.
- Application lodged 28th January under the State Natural Disaster Resilience Program (NDRP) for the McEwens Beach Sand Replenishment Project. Grant funding sought totals $393,544.
- Expression of Interest lodged under the State Attorney-General's Department Crime Prevention Projects funding program for the project of CCTV Installation in the Mackay CBD District. Such EOI involved a project of $149,000 for installation and limited maintenance of cameras, and was submitted in conjunction with the Mackay Police.

CUSTOMER SERVICE

- Development of generic Pathway training course to be rolled out to Council staff via Learning & Development.
- Participation in strategy development for MiSite Intranet site.
- Initiation of Business Improvement Reference Group for various business support sections across Council.
- On-going review and update of forms and fact sheets.
- Progression of High Priority Business Improvement projects, including process for lodging NOEs, training – travel and accommodation, the purchasing card process and the room booking process.
- Review of after hours communication processes with Brisbane City Council (after hours service provider).

INFORMATION SERVICES

- Server Virtualisation Tenders received. Report for alternate solution being prepared given that tendered amounts greatly exceeded budgeted amount.
- Conflicker Virus outbreak analysed and procedures reviewed. Council's Servers have been patched.
- Commencement of projects - Sarina Cemetery data import, Identity Management for IT Assets, LIMS Lab invoicing into Finance1 and Botanical Gardens Database.
- Evaluation of improved Minute Manager Software.
- Prototype of new MIMAPS/MILIS interface/information provision presented to Councillors and Council Management.
- Working with Building Services to redevelop Council Chambers and Reception Room – data and phone services for Council and Counter Disaster Management.
- Blackberry Updates completed – entire fleet on v282.
- Delivery of Rural Aerial photographs to GIS Team.

PROCUREMENT & PLANT

- Manager involvement in Sustainability Futures Committee – as chair of Working Group.
- Manager involvement in Transport Working Group.
- New PPE/Premixed concrete contracts commenced with standardised delivery locations implemented for all supply contracts.
- Over 75% of plant replacement program either delivered or ordered.
- Contracts staff issued 11 tenders and formal request for quotations.
- New Contracts Officer – Vivien Rowe to commence 1st March 2010.

HUMAN RESOURCES

Recruitment

- Staff Requisitions lodged – 36
- Positions Filled – 32
- Current Vacancies - 53

Learning and Development

General Training

- Computer training – 20 attendances
- Finance One training – 7 attendances
- Corporate Induction – 27 attendances

Mandatory Training

▪ Authorised Persons training - 16 attendances.
▪ CPR - 4 attendances.

Trainees and Apprentices

▪ 1 Trainee successfully completed traineeship and continued employment with MRC.
▪ 1 Trainee successfully completed traineeship, ceasing employment with Council, but continuing studies elsewhere.
▪ 3 Trainees commenced.
▪ Enrolment of one (1) employee into nationally accredited training.

General Human Resources
▪ This week KIOSK, the new version 3, is to be implemented in HR which means no more payslips.
▪ Sandra Murtagh HR's new Team Leader started with us on Monday 25 January 2010.

Workplace Health & Safety
▪ Management of 22 workers compensation claims and non-work related return to work programs for staff, includes 4 new claims with 5 being finalised.
▪ 35 incident reports received, recorded and distributed for comment (26 staff and 9 non-staff).
▪ 4 incident related Notifications to WH&S Queensland regarding workplace injuries and then undertaking the related incident investigations.
▪ Presentation of contractor, staff and volunteer WH&S inductions.
▪ Participation in WH&S inspection of Bluewater Lagoon then assisting Recreation Services work through the 31 Improvement and Dangerous good Notices relating to the inspection of the Bluewater Lagoon and Pioneer Pool.
▪ Participate in Hazard Inspection in the Engineering Service Maintenance and Customer Service areas.
▪ Workplace Health & Safety Officer Peter Leaver attended Fire Warden training.

CORPORATE COMMUNICATIONS

- Successful staging of Australia Day activities at Finch Hatton, Sarina, Mackay – positive feedback and strong sponsorship support from community and corporate sector (Special prize packs given to all award recipients).

Lamington Eating Competition – Finch Hatton

Mayor with Citizen and Young Citizen of the Year 2010

Live concert by Australian Idol Luke Dickens attracted strong youth support, which was target audience

- Re-designed internal Grapevine newsletter with increased pages.
- Annual Report printed and posted to other local authorities (entry into Qld Reporting Awards).
- Website visits for January – Hits are at 1,285,000 in Jan 2010 – 12 months ago Hits were just over 1 million – equates to about a 25% increase in traffic in 12 months.
- Visitors spending an average of 6 minutes on the site.
- Facebook numbers at 144 – investigating new methods including media campaign to bolster friend numbers.
- Facilitated "Official Launch" of Shade Sail work in Sarina involving Mayor and Federal MP Kirsten Livermore.
- Co-ordinated council presence at Suncorp Summer Extravaganza at Bluewater Quay in January, which was a ZINC-Suncorp event.
- Marketing campaigns finalised for Water Services – Trade Waste and Inflow Inspections as well as extensive Australia Day promotion.
- Developed email subscription service for Libraries, Community Directory & Planning newsletters – now assessing similar email subscription for other council-related information.
- Completed production of new Sarina Sugar Shed DVD to be used as introduction for tours to replace out-dated version. The professionally shot DVD will also be sold at the facility.

CRITICAL ACTIVITIES PROPOSED FOR THE FOLLOWING MONTH

▪ I.T Strategic Plan
▪ 2010/2011 Budget Preparation
▪ Progress Long Term Strategic Financial Plan
▪ Review format 2010/2011 Operational Plan
▪ Roll out Kiosk – (Human Resources)
▪ December 2009 Quarter Budget Review

Consultation

Corporate Services Management Team.

Resource Implications

Nil.

Conclusion

Programs are largely in line with Operating Plans and Budgets for the seven month period to 31 January 2010.

Officer's Recommendation

THAT this report be received.

Mackay
REGIONAL COUNCIL

Executive Financial Performance Report

For the month of January 2010

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

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MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT
FOR THE MONTH OF JANUARY 2010

PROGRESS AT A GLANCE

Program	Indicator	Comments
Office of the CEO	●	
Corporate Projects	●	
Development Services – Department Management	●	
Strategic Planning	●	
Development Assessment – Planning	●	
Health and Regulatory	●	
Development Assessment – Engineering	●	
Corporate Services – Department Management	●	
Human Resources	●	
Financial Services	●	
Procurement and Plant	●	
Information Services	●	
Customer Services	●	
Corporate Communications	●	
Governance	●	
Asset Management	●	
Internal Audit	●	
Councillor Support	●	
Community Services – Department Management	●	
Economic Development	●	
Community Development & Library Services	●	
Mackay Convention Precinct & Events	●	Convention Centre income less than budget, and festivals expenditure higher than anticipated.
Recreation Services	●	
Property Services	●	

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

Program	Indicator	Comments
Engineering Services – Department Management	●	
Maintenance	●	
Technical Services	●	Capital allocation on road off alignment issues being addressed as part of budget review
Parks and Environment	●	
Construction	●	
WWS Management	●	
WWS Planning & Sustainability	●	
WWS Infrastructure Delivery	●	ID PM's wages budgeted to capital. Actual against operations and need to be journalled to Capital projects
WWSL Operations	●	
WWS Waste Services	●	
WWS Business Services	●	

Indicators:

- ● Budget on Track
- ● Potential Budget Issue
- ● Definite Budget Issue

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT - COUNCIL BY FUND

	GENERAL			WATER		
	Budget 2009/2010	Actual 2009/2010	% of Budget	Budget 2009/2010	Actual 2009/2010	% of Budget
Operating Revenue						
Rates & Utility Charges	81,741,493	81,055,263	99.17%	26,399,102	19,066,252	72.22%
Less: Discounts and Remissions	(8,343,950)	(4,763,677)	57.09%	(1,075,290)	(545,876)	50.77%
Fees & Charges	9,184,800	5,209,162	56.72%	964,530	688,735	71.41%
Sales - Contract & Recoverable Work	3,375,543	1,620,475	48.01%	1,219,000	753,815	61.84%
Operating Grants & Subsidies	27,789,106	10,810,582	38.90%	-	-	0.00%
Operating Contributions	-	38,928	100.00%	-	-	0.00%
Interest Earned	2,035,000	1,051,458	51.67%	365,000	559,315	153.24%
Other Revenue	6,814,233	2,551,359	37.44%	107,000	40,595	37.94%
Community Services Obligations	(381,048)	(222,278)	58.33%	173,383	101,140	58.33%
Internal Transfers - Revenue	14,571,600	9,876,529	67.78%	55,000	100,285	182.34%
Internal Revenue Distribution	0	(1,093,053)	0.00%	-	-	0.00%
	$ 136,786,778	$ 105,144,866	77.50%	$ 28,207,725	$ 20,764,261	73.61%
Less: Operating Expenses						
Employee Cost	50,160,091	27,953,815	55.73%	6,278,584	3,480,941	55.44%
Goods, Services & Other Operational Costs	60,823,597	27,868,674	45.82%	6,928,561	3,018,373	43.56%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	1,867,793	954,519	51.54%	927,516	545,339	58.80%
Other Expenses	3,592,072	1,657,871	46.15%	153,606	92,984	60.53%
Depreciation	29,902,286	17,443,000	58.33%	8,460,251	4,935,147	58.33%
Corporate Overheads & Competitive Neutrality Costs	(2,381,071)	(1,388,958)	58.33%	1,406,009	820,172	58.33%
Internal Transfers - Expenses	8,988,230	7,639,867	84.99%	1,094,592	499,589	45.64%
	$ 152,953,008	$ 82,129,788	53.70%	$ 25,249,319	$ 13,392,544	53.04%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus/Deficit Brought Forward from Prior Year	251,188	251,188	100.00%	(3,653,874)	(3,653,874)	100.00%
Transfer from Capital for Unfunded Depreciation	(5,404,336)	(3,152,529)	58.33%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	374,471	2,562,984	684.43%	459,547	0	0.00%
Inter-Function Dividends & Return on Capital	(8,748,097)	(5,103,057)	58.33%	3,357,053	1,958,287	58.33%
Transfers from Reserves	(5,127,021)	(2,850,453)	55.79%	(1,418,351)	(389,852)	27.49%
Transfers to Reserves	2,487,475	2,534,124	101.88%	4,214,029	4,518,715	107.23%
	($ 16,166,321)	($ 5,757,743)	35.60%	$ 2,958,406	$ 2,433,266	82.25%
Operating Surplus (Deficit)	$ 0	$ 29,782,822		$ -	$ 4,938,451	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	374,471	2,562,984	684.43%	459,547	0	0.00%
Capital Grants	29,198,333	5,183,097	17.75%	5,240,491	4,133,017	78.87%
Capital Contributions	5,552,592	3,122,896	56.24%	-	725,156	100.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	2,673	761,456	28486.95%	-	-	0.00%
Capital Internal Transfers - Revenue	7,292,038	2,147,083	29.44%	-	34,728	100.00%
Transfers from Capital Reserves	35,193,531	25,238,760	71.71%	17,668,005	5,684,866	32.19%
Transfers to Capital Reserves	(20,405,816)	(8,411,944)	41.22%	(376,800)	(725,156)	192.45%
New Loans	25,774,000	-	-100.00%	6,000,000	-	-100.00%
Proceeds from Sale of Assets	17,700,500	11,750,037	66.38%	-	-	0.00%
Funded Depreciation	24,497,950	14,290,471	58.33%	8,460,251	4,935,147	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	(11,304,761)	100.00%	-	(4,656,792)	100.00%
	$ 125,180,281	$ 45,340,079	36.22%	$ 37,441,495	$ 10,130,965	27.06%
Capital Expenditure						
Capital Expenditure (refer Schedules)	114,124,286	40,702,061	35.66%	33,763,398	9,128,897	27.04%
Capital Internal Transfers - Expense	8,384,073	3,327,598	39.69%	2,456,507	209,968	8.55%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	2,671,923	1,310,320	49.04%	1,221,590	792,100	64.84%
	$ 125,180,281	$ 45,340,079	36.22%	$ 37,441,495	$ 10,130,965	27.06%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT - COUNCIL BY FUND CONT'D

	WASTE WATER			WASTE SERVICES		
	Budget 2009/2010	Actual 2009/2010	% of Budget	Budget 2009/2010	Actual 2009/2010	% of Budget
Operating Revenue						
Rates & Utility Charges	29,044,409	29,192,438	100.51%	13,469,600	13,675,855	101.53%
Less: Discounts and Remissions	(2,595,850)	(1,319,424)	50.83%	(765,500)	(392,548)	51.29%
Fees & Charges	1,167,300	669,252	57.33%	5,002,686	2,884,727	57.66%
Sales - Contract & Recoverable Work	895,000	265,349	29.65%	-	-	0.00%
Operating Grants & Subsidies	-	8,311	100.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	330,000	280,379	84.96%	267,000	219,179	82.09%
Other Revenue	-	10,000	100.00%	271,304	63,494	23.40%
Community Services Obligations	207,665	121,138	58.33%	-	-	0.00%
Internal Transfers - Revenue	80,000	69,330	86.66%	80,000	55,326	69.16%
Internal Revenue Distribution	-	-	0.00%	-	-	0.00%
	$ 29,128,524	$ 29,296,771	100.58%	$ 18,325,090	$ 16,595,925	99.07%
Less: Operating Expenses						
Employee Cost	5,436,628	2,749,129	50.55%	897,906	451,053	50.23%
Goods, Services & Other Operational Costs	8,867,966	3,187,580	35.94%	14,585,467	5,887,563	40.37%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	3,006,901	1,559,657	51.87%	1,243,391	646,603	52.00%
Other Expenses	379,066	252,919	66.72%	100,129	95,921	95.80%
Depreciation	7,589,774	4,415,701	58.33%	166,858	97,334	58.33%
Corporate Overheads & Competitive Neutrality Costs	823,111	480,148	58.33%	151,952	88,639	58.33%
Internal Transfers - Expenses	969,957	497,290	51.27%	115,752	77,483	66.94%
	$ 27,055,393	$ 13,142,424	48.58%	$ 17,261,451	$ 7,345,596	42.55%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus/Deficit Brought Forward from Prior Year	(470,391)	(470,391)	100.00%	(505,265)	(505,265)	100.00%
Transfer from Capital for Unfunded Depreciation	(1,740,327)	(1,015,191)	58.33%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	(130,524)	-	-100.00%	1,025,894	254,958	24.85%
Inter-Function Dividends & Return on Capital	5,147,610	3,002,772	58.33%	243,425	141,998	58.33%
Transfers from Reserves	(1,334,151)	(347,829)	26.07%	(205,680)	(88,798)	43.17%
Transfers to Reserves	600,915	777,013	129.31%	505,265	540,482	106.97%
	$ 2,073,132	$ 1,946,375	93.89%	$ 1,063,639	$ 343,375	32.28%
Operating Surplus (Deficit)	$ 0	$ 14,207,972		($ 0)	$ 8,816,954	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	(130,524)	-	-100.00%	1,025,894	254,958	24.85%
Capital Grants	2,203,706	4,412,119	200.21%	-	-	0.00%
Capital Contributions	-	955,342	100.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	40,000	100.00%	-	-	0.00%
Transfers from Capital Reserves	19,549,570	9,460,524	48.15%	826,488	184,789	22.36%
Transfers to Capital Reserves	(6,390,198)	(4,194,886)	65.65%	-	-	0.00%
New Loans	7,589,501	-	-100.00%	700,000	-	-100.00%
Proceeds from Sale of Assets	-	18,182	100.00%	-	-	0.00%
Funded Depreciation	5,829,447	3,400,510	58.33%	166,858	97,334	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	(4,731,876)	100.00%	-	-	0.00%
	$ 28,751,501	$ 9,360,915	32.56%	$ 2,719,240	$ 537,081	19.75%
Capital Expenditure						
Capital Expenditure (refer Schedules)	26,841,659	8,429,320	31.40%	1,791,213	97,719	5.46%
Capital Internal Transfers - Expense	69,426	80,385	115.79%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	1,840,416	851,209	46.25%	928,027	439,362	47.34%
	$ 28,751,501	$ 9,360,915	32.56%	$ 2,719,240	$ 537,081	19.75%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT - COUNCIL BY FUND CONT'D

	TOTAL		
	Budget 2009/2010	Actual 2009/2010	% of Budget
Operating Revenue			
Rates & Utility Charges	150,654,604	142,999,807	94.92%
Less: Discounts and Remissions	(12,780,590)	(7,021,624)	54.94%
Fees & Charges	16,319,316	9,451,895	57.92%
Sales - Contract & Recoverable Work	5,489,543	2,639,638	48.08%
Operating Grants & Subsidies	27,789,106	10,818,993	38.93%
Operating Contributions	-	38,928	100.00%
Interest Earned	2,997,000	2,110,321	70.41%
Other Revenue	7,192,537	2,655,449	37.05%
Community Services Obligations	-	0	100.00%
Internal Transfers - Revenue	14,786,600	10,101,470	68.32%
Internal Revenue Distribution	0	(1,093,053)	0.00%
	$ 212,448,117	$ 172,711,823	81.30%
Less: Operating Expenses			
Employee Cost	62,775,309	34,634,939	55.17%
Goods, Services & Other Operational Costs	91,205,582	39,962,191	43.82%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%
Finance Costs (incl Interest Expense)	7,045,602	3,716,118	52.74%
Other Expenses	4,224,869	2,100,694	49.72%
Depreciation	46,099,169	26,891,102	58.33%
Corporate Overheads & Competitive Neutrality Costs	-	0	100.00%
Internal Transfers - Expenses	11,168,632	8,705,229	77.94%
	$ 222,519,262	$ 116,010,353	52.13%
Less: Transfers			
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%
Retained Surplus/Deficit Brought Forward from Prior Year	(4,378,342)	(4,378,342)	100.00%
Transfer from Capital for Unfunded Depreciation	(7,144,663)	(4,167,720)	58.33%
Transfer (to) Capital General Revenue Expended	1,729,388	2,817,942	162.94%
Inter-Function Dividends & Return on Capital	0	(0)	-333.33%
Transfers from Reserves	(8,085,203)	(3,686,941)	45.60%
Transfers to Reserves	7,807,675	8,370,334	107.21%
	($ 10,071,145)	($ 1,044,728)	10.37%
Operating Surplus (Deficit)	$ 0	$ 57,746,198	
CAPITAL SUMMARY			
Capital Funding			
General Revenue Used for Capital Purposes	1,729,388	2,817,942	162.94%
Capital Grants	36,642,530	13,728,232	37.47%
Capital Contributions	5,552,602	4,804,394	86.53%
Capital Contributions - Non Cash Developer	-	-	0.00%
Capital Other Revenue	2,673	761,456	28486.96%
Capital Internal Transfers - Revenue	7,292,038	2,221,811	30.47%
Transfers from Capital Reserves	73,327,594	40,568,939	55.33%
Transfers to Capital Reserves	(27,172,814)	(13,331,986)	49.06%
New Loans	40,063,501	-	-100.00%
Proceeds from Sale of Assets	17,700,500	11,768,219	66.49%
Funded Depreciation	38,954,506	22,723,462	58.33%
Capital Funding Brought Forward	-	-	0.00%
Capital Funding Carried Forward	-	(20,693,429)	100.00%
	$ 194,092,517	$ 65,369,039	33.68%
Capital Expenditure			
Capital Expenditure (refer Schedules)	176,520,556	58,357,997	33.06%
Capital Internal Transfers - Expense	10,910,006	3,618,051	33.16%
Capital Expenditure (Carried Over)	-	-	0.00%
Capital - Non Cash Developer Contributions		-	0.00%
Loan Repayments	6,661,955	3,392,991	50.93%
	$ 194,092,517	$ 65,369,039	33.68%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – BY DEPARTMENT CONT'D

	Corporate Services Office of CEO Budget 2009/2010	Actual 2009/2010	% of Budget	Community Services Budget 2009/2010	Actual 2009/2010	% of Budget
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	820,500	813,284	99.12%
Less: Discounts and Remissions	-	-	0.00%	(700)	(680)	97.11%
Fees & Charges	140,500	83,785	59.63%	3,010,150	1,629,295	54.13%
Sales - Contract & Recoverable Work	65,000	14,983	23.05%	-	(251)	100.00%
Operating Grants & Subsidies	612,551	464,129	75.77%	398,038	171,557	43.13%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	471,517	100.00%	-	-	0.00%
Other Revenue	185,267	129,135	69.70%	4,299,712	1,408,894	32.77%
Community Services Obligations	-	-	0.00%	1,465,017	854,593	58.33%
Internal Transfers - Revenue	12,913,385	7,295,862	56.50%	-	173,050	100.00%
Internal Revenue Distribution	24,448,963	11,214,977	45.87%	12,768,280	6,364,695	49.85%
	$ 38,366,666	$ 19,674,388	51.28%	$ 22,760,997	$ 11,414,528	50.15%
Less: Operating Expenses						
Employee Cost	15,506,097	8,899,048	57.39%	8,734,102	4,915,833	56.28%
Goods, Services & Other Operational Costs	12,229,948	5,959,427	48.73%	11,446,771	5,183,710	45.29%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	2,058,480	749,515	36.41%	1,224,092	638,967	52.20%
Depreciation	4,467,444	2,606,009	58.33%	1,004,166	585,764	58.33%
Corporate Overheads & Competitive Neutrality Costs	254,192	148,279	58.33%	339,429	198,000	58.33%
Internal Transfers - Expenses	492,575	366,954	74.50%	488,044	252,542	51.75%
	$ 35,008,736	$ 18,729,231	53.50%	$ 23,236,604	$ 11,774,816	50.67%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus/Deficit Brought Forward from Prior	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	2,587,019	227,848	8.81%	(225,105)	(395,063)	175.50%
Inter-Function Dividends & Return on Capital	1,572,835	917,488	58.33%	459,080	262,547	58.33%
Transfers from Reserves	(802,925)	(671,695)	83.66%	(1,520,382)	(1,045,917)	68.79%
Transfers to Reserves	-	471,517	100.00%	810,809	406,002	49.52%
	$ 3,356,931	$ 945,158	28.16%	($ 475,607)	($ 772,431)	162.41%
Operating Surplus (Deficit)	$ -	($ 0)		($ 0)	$ 412,143	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	2,587,019	227,848	8.81%	- 225,105	- 395,063	175.50%
Capital Grants	-	-	0.00%	506,185	242,174	47.84%
Capital Contributions - Cash	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	334,578	100.00%	-	1,705	100.00%
Capital Internal Transfers - Revenue	68,539	108,769	158.47%	-	-	0.00%
Transfers from Capital Reserves	3,786,685	3,733,119	98.59%	5,382,635	3,152,239	58.56%
Transfers to Capital Reserves	(8,735,084)	(1,246,212)	14.27%	(12,185)	(12,185)	100.00%
Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	17,700,500	11,706,118	66.13%	-	43,920	100.00%
Funded Depreciation	4,467,444	2,606,009	58.33%	1,004,166	585,764	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	(9,990,900)	100.00%	-	(59,552)	100.00%
	$ 19,875,213	$ 7,479,329	37.63%	$ 6,655,696	$ 3,558,993	53.47%
Capital Expenditure						
Capital Expenditure (refer Schedules)	18,075,213	6,979,329	33.08%	6,655,696	3,548,621	53.32%
Capital Internal Transfers - Expense	1,800,000	1,500,000	83.33%	-	10,372	100.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 19,875,213	$ 7,479,329	37.63%	$ 6,655,696	$ 3,558,993	53.47%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – BY DEPARTMENT

	Corporate Revenue & Expenses Budget 2009/2010	Actual 2009/2010	% of Budget	Development Services Budget 2009/2010	Actual 2009/2010	% of Budget
Operating Revenue						
Rates & Utility Charges	77,082,593	76,364,786	99.07%	-	-	0.00%
Less: Discounts and Remissions	(8,338,200)	(4,757,325)	57.06%	-	-	0.00%
Fees & Charges	630,000	360,425	57.21%	4,972,150	2,808,298	56.48%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	6,400,000	4,077,428	63.71%	40,000	40,000	100.00%
Operating Contributions	-	-	0.00%	-	38,928	100.00%
Interest Earned	2,035,000	530,449	26.07%	-	7,959	100.00%
Other Revenue	-	0	100.00%	97,700	63,570	65.07%
Community Services Obligations	(2,554,568)	(1,490,165)	58.33%	-	-	0.00%
Internal Transfers - Revenue	-	-	0.00%	412,035	225,766	54.79%
Internal Revenue Distribution	(89,373,034) -	53,645,860	60.02%	4,018,972	1,815,663	45.18%
	($ 14,118,208)	$ 21,439,738	-151.86%	$ 9,540,857	$ 5,000,185	52.41%
Less: Operating Expenses						
Employee Cost	(2,729,383)	(1,185,675)	43.44%	7,005,162	3,595,605	51.33%
Goods, Services & Other Operational Costs	2,020,292	1,448,080	71.68%	2,205,232	734,871	33.32%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	1,867,793	964,519	51.64%	-	-	0.00%
Other Expenses	3,000	-	-100.00%	290,000	235,754	81.29%
Depreciation	1,560,148	910,086	58.33%	-	-	0.00%
Corporate Overheads & Competitive Neutrality Costs	(5,192,600)	(3,029,017)	58.33%	253,592	147,929	58.33%
Internal Transfers - Expenses	14,830	7,738	52.18%	912,298	565,624	62.00%
	($ 2,455,920)	($ 884,269)	36.01%	$ 10,666,284	$ 5,279,983	49.50%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus/Deficit Brought Forward from Prior	251,188	251,188	100.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	1,111,775	400,234	36.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	(12,766,123)	(7,446,905)	58.33%	232,880	135,847	58.33%
Transfers from Reserves	(259,128)	(251,188)	96.94%	(1,358,307)	(423,603)	31.19%
Transfers to Reserves	-	-	0.00%	-	7,959	100.00%
	($ 11,662,289)	($ 7,046,671)	60.42%	($ 1,125,427)	($ 279,798)	24.86%
Operating Surplus (Deficit)	$ 0	$ 29,370,679		$ -	($ 0)	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	1,111,775	400,234	36.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions - Cash	-	-	0.00%	-	52,500	100.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	(52,500)	100.00%
Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	1,560,148	910,086	58.33%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	-	0.00%
	$ 2,671,923	$ 1,310,320	49.04%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	2,671,923	1,310,320	49.04%	-	-	0.00%
	$ 2,671,923	$ 1,310,320	49.04%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – BY DEPARTMENT CONT'D

	Engineering Services			Water & Waste Services		
	Budget 2009/2010	Actual 2009/2010	% of Budget	Budget 2009/2010	Actual 2009/2010	% of Budget
Operating Revenue						
Rates & Utility Charges	3,838,400	3,887,193	101.27%	68,913,111	61,934,544	89.87%
Less: Discounts and Remissions	(5,050)	(5,672)	112.32%	(4,436,540)	(2,257,948)	50.89%
Fees & Charges	432,000	327,378	75.78%	7,134,516	4,242,714	59.47%
Sales - Contract & Recoverable Work	3,310,543	1,605,753	48.50%	2,114,000	1,019,163	48.21%
Operating Grants & Subsidies	20,338,518	6,057,468	29.78%	-	8,311	100.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	41,533	100.00%	962,000	1,058,863	110.07%
Other Revenue	2,231,554	949,761	42.56%	378,304	114,089	30.16%
Community Services Obligations	708,503	413,293	58.33%	381,048	222,278	58.33%
Internal Transfers - Revenue	1,245,180	2,181,849	175.08%	215,000	224,942	104.62%
Internal Revenue Distribution	49,136,818	33,157,472	68.68%	-	-	0.00%
	$ 80,237,466	$ 48,615,027	60.59%	$ 75,661,339	$ 66,566,957	87.98%
Less: Operating Expenses						
Employee Cost	21,644,113	11,728,804	54.19%	12,615,218	6,681,124	52.96%
Goods, Services & Other Operational Costs	32,921,454	14,542,586	44.17%	30,381,985	12,093,516	39.80%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	5,177,808	2,751,599	53.14%
Other Expenses	16,500	33,635	203.85%	632,797	442,824	69.98%
Depreciation	22,870,528	13,341,142	58.33%	16,195,883	9,448,182	58.33%
Corporate Overheads & Competitive Neutrality Costs	1,964,316	1,145,851	58.33%	2,381,071	1,388,958	58.33%
Internal Transfers - Expenses	7,080,484	6,438,009	90.93%	2,180,401	1,074,362	49.27%
	$ 86,497,394	$ 47,230,027	54.60%	$ 69,565,163	$ 33,880,565	48.70%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus/Deficit Brought Forward from Prior	-	-	0.00%	(4,629,530)	(4,629,530)	100.00%
Transfer from Capital for Unfunded Depreciation	(5,404,336)	(3,152,529)	58.33%	(1,740,327)	(1,015,191)	58.33%
Transfer (to) Capital General Revenue Expended	(3,099,218)	2,329,965	-75.18%	1,354,917	254,958	18.82%
Inter-Function Dividends & Return on Capital	1,762,229	1,027,967	58.33%	8,748,097	5,103,057	58.33%
Transfers from Reserves	(1,185,279)	(468,940)	39.46%	(2,958,181)	(825,489)	27.94%
Transfers to Reserves	1,667,675	1,648,646	98.86%	5,320,200	5,836,210	109.70%
	($ 6,259,928)	$ 1,385,000	-22.14%	$ 6,095,176	$ 4,723,015	77.49%
Operating Surplus (Deficit)	$ 0	($ 0)		$ -	$ 27,963,377	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	(3,099,218)	2,329,965	-75.18%	1,354,917	254,958	18.82%
Capital Grants	28,592,147	4,940,923	17.22%	7,444,197	8,545,135	114.79%
Capital Contributions - Cash	5,552,602	3,070,396	55.30%	-	1,681,498	100.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	2,573	425,173	16906.21%	-	-	0.00%
Capital Internal Transfers - Revenue	7,223,400	2,038,314	28.22%	-	74,728	100.00%
Transfers from Capital Reserves	26,924,201	18,353,411	70.52%	38,134,063	15,330,179	40.20%
Transfers to Capital Reserves	(11,656,547)	(7,101,047)	60.91%	(5,766,998)	(4,920,042)	72.71%
Loans	25,774,000	-	-100.00%	14,289,501	-	-100.00%
Proceeds from Sale of Assets	-	-	0.00%	-	19,182	100.00%
Funded Depreciation	17,466,192	10,188,612	58.33%	14,456,556	8,432,991	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	(1,254,310)	100.00%	-	(9,388,668)	100.00%
	$ 95,977,450	$ 32,991,437	34.37%	$ 68,912,236	$ 20,028,961	29.06%
Capital Expenditure						
Capital Expenditure (refer Schedules)	89,393,378	31,228,554	34.93%	62,386,279	17,601,493	28.21%
Capital Internal Transfers - Expense	6,584,073	1,762,883	26.77%	2,525,933	344,796	13.65%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	3,990,032	2,082,672	52.20%
	$ 95,977,450	$ 32,991,437	34.37%	$ 68,912,236	$ 20,028,961	29.06%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – BY DEPARTMENT CONT'D

	Total		
	Budget 2009/2010	Actual 2009/2010	% of Budget
Operating Revenue			
Rates & Utility Charges	150,554,604	142,999,807	94.92%
Less: Discounts and Remissions	(12,780,590)	(7,021,624)	54.94%
Fees & Charges	16,319,316	9,461,895	57.92%
Sales - Contract & Recoverable Work	5,489,543	2,639,638	48.08%
Operating Grants & Subsidies	27,789,106	10,818,993	38.93%
Operating Contributions	-	38,928	100.00%
Interest Earned	2,997,000	2,110,321	70.41%
Other Revenue	7,192,537	2,665,449	37.06%
Community Services Obligations	-	0	100.00%
Internal Transfers - Revenue	14,786,600	10,101,470	68.32%
Internal Revenue Distribution	0	(1,093,053)	0.00%
	$ 212,448,117	$ 172,711,823	81.30%
Less: Operating Expenses			
Employee Cost	62,775,309	34,634,939	55.17%
Goods, Services & Other Operational Costs	91,205,682	39,962,191	43.82%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%
Finance Costs (Incl Interest Expense)	7,045,502	3,716,118	52.74%
Other Expenses	4,224,859	2,100,594	49.72%
Depreciation	46,099,169	26,891,182	58.33%
Corporate Overheads & Competitive Neutrality Costs	-	0	100.00%
Internal Transfers - Expenses	11,168,632	8,705,229	77.94%
	$ 222,519,262	$ 116,010,353	52.13%
Less: Transfers			
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%
Retained Surplus/Deficit Brought Forward from Prior	(4,378,342)	(4,378,342)	100.00%
Transfer from Capital for Unfunded Depreciation	(7,144,663)	(4,167,720)	58.33%
Transfer (to) Capital General Revenue Expended	1,729,388	2,817,942	162.94%
Inter-Function Dividends & Return on Capital	0	(0)	-333.33%
Transfers from Reserves	(8,085,203)	(3,686,941)	45.60%
Transfers to Reserves	7,807,675	8,370,334	107.21%
	($ 10,071,145)	($ 1,044,728)	10.37%
Operating Surplus (Deficit)	$ 0	$ 57,746,198	
CAPITAL SUMMARY			
Capital Funding			
General Revenue Used for Capital Purposes	1,729,388	2,817,942	162.94%
Capital Grants	36,642,530	13,728,232	37.47%
Capital Contributions - Cash	5,552,602	4,804,394	86.53%
Capital Contributions - Non Cash Developer	-	-	0.00%
Capital Other Revenue	2,673	761,456	28486.96%
Capital Internal Transfers - Revenue	7,292,038	2,221,811	30.47%
Transfers from Capital Reserves	73,327,594	40,568,939	55.33%
Transfers to Capital Reserves	(27,172,814)	(13,331,986)	49.06%
Loans	40,063,501	-	-100.00%
Proceeds from Sale of Assets	17,700,500	11,768,219	66.49%
Funded Depreciation	38,954,506	22,723,462	58.33%
Capital Funding Brought Forward	-	-	0.00%
Capital Funding Carried Forward	-	(20,693,429)	100.00%
	$ 194,092,517	$ 65,369,039	33.68%
Capital Expenditure			
Capital Expenditure (refer Schedules)	176,520,556	58,357,997	33.06%
Capital Internal Transfers - Expense	10,910,006	3,618,051	33.16%
Capital Expenditure (Carried Over)	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%
Loan Repayments	6,661,955	3,392,991	50.93%
	$ 194,092,517	$ 65,369,039	33.68%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – DEVELOPMENT SERVICES

	Departmental Management Budget 2009/2010	Actual 2009/2010	%	Strategic Planning Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	-	-	0.00%	-	-	0.00%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	40,000	40,000	100.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	-	-	0.00%	2,000	1,480	74.00%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	-	1,092	100.00%
Internal Revenue Distribution	699,787	240,748	34.40%	1,045,619	323,329	30.92%
	$ 699,787	$ 240,748	34.40%	$ 1,087,619	$ 365,901	33.64%
Less: Operating Expenses						
Employee Cost	661,784	198,619	30.01%	772,738	381,695	49.42%
Goods, Services & Other Operational Costs	25,400	28,359	111.65%	1,361,307	252,359	18.58%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	3,000	1,145	38.16%	1,500	-	-100.00%
Depreciation			0.00%			0.00%
Corporate Overheads & Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	9,603	12,625	131.48%	65,381	54,392	83.19%
	$ 699,787	$ 240,748	34.40%	$ 2,100,926	$ 688,447	31.43%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	(1,193,307)	(322,746)	29.25%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	($ 1,193,307)	($ 322,746)	29.25%
Operating Surplus (Deficit)	$ -	$ -		$ -	$ -	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%			0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – DEVELOPMENT SERVICES CONT'D

	Development Assessment Budget 2009/2010	Actual 2009/2010	%	Health & Regulatory Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	2,000,000	948,662	47.43%	1,572,169	1,171,369	79.05%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	38,928	100.00%
Interest Earned	-	-	0.00%	-	7,959	100.00%
Other Revenue	-	-	0.00%	95,700	62,080	64.88%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	43,527	100.00%	122,035	719	0.59%
Internal Revenue Distribution	(55,509)	244,022	-439.61%	2,180,172	932,804	42.79%
	$ 1,944,491	$ 1,236,291	63.57%	$ 4,070,057	$ 2,213,868	54.39%
Less: Operating Expenses						
Employee Cost	1,466,500	821,164	56.00%	2,908,592	1,593,123	54.75%
Goods, Services & Other Operational Costs	28,200	14,586	51.76%	664,325	359,484	52.75%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	200,000	197,021	98.51%	59,590	11,531	16.59%
Depreciation			0.00%			0.00%
Corporate Overheads & Competitive Neutrality Costs	107,512	62,773	58.33%	-	-	0.00%
Internal Transfers - Expenses	315,796	193,447	61.26%	426,649	259,772	58.78%
	$ 2,117,108	$ 1,289,002	60.88%	$ 4,070,057	$ 2,205,910	54.20%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	82,383	48,056	58.33%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	(255,000)	(100,957)	39.59%	-	-	0.00%
Transfers to Reserves	-	-	0.00%	-	7,959	100.00%
	($ 172,617)	($ 52,901)	30.59%	$ -	$ 7,959	100.00%
Operating Surplus (Deficit)	$ -	$ -		$ -	($ 0)	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	52,500	100.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	(52,500)	100.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)			0.00%			0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – CORPORATE SERVICES

	Departmental Management Budget 2009/2010	Actual 2009/2010	%	Organisational Development Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	-	-	0.00%	-	-	0.00%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	349,551	376,542	107.72%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	-	-	0.00%	-	1,300	100.00%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	-	-	0.00%
Internal Revenue Distribution	280,474	175,828	62.69%	4,195,953	1,821,668	43.41%
	$ 280,474	$ 175,828	62.69%	$ 4,545,503	$ 2,199,510	48.39%
Less: Operating Expenses						
Employee Cost	262,557	165,462	63.02%	2,059,566	1,220,579	59.55%
Goods, Services & Other Operational Costs	5,500	3,122	56.77%	2,875,557	1,325,797	46.11%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	-	-	0.00%	70,500	12,896	18.29%
Depreciation	-	-	0.00%	-	-	0.00%
Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	12,417	7,243	58.33%	43,245	47,898	110.76%
	$ 280,474	$ 175,828	62.69%	$ 5,048,868	$ 2,615,170	51.80%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Ye	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	(503,365)	(415,660)	82.58%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
			-			-
	$ -	$ -	0.00%	($ 503,365)	($ 415,660)	82.58%
Operating Surplus (Deficit)	-	-		0	-	
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – DEVELOPMENT SERVICES CONT'D

	Development Engineering Budget 2009/2010	Actual 2009/2010	%	Total Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	1,300,000	688,277	52.94%	4,972,159	2,808,299	56.48%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	40,000	40,000	100.00%
Operating Contributions	-	-	0.00%	-	38,928	100.00%
Interest Earned	-	-	0.00%	-	7,959	100.00%
Other Revenue	-	-	0.00%	97,700	63,579	65.07%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	290,000	180,430	62.22%	412,035	225,766	54.79%
Internal Revenue Distribution	148,902	74,758	50.21%	4,018,972	1,815,663	45.18%
	$ 1,738,902	$ 943,466	54.26%	$ 9,540,857	$ 5,000,185	52.41%
Less: Operating Expenses						
Employee Cost	1,195,549	601,002	50.27%	7,005,162	3,595,805	51.33%
Goods, Services & Other Operational Costs	136,000	89,073	65.49%	2,205,232	734,871	33.32%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	16,000	26,067	162.85%	290,000	235,754	81.29%
Depreciation			0.00%	-	-	0.00%
Corporate Overheads & Competitive Neutrality Costs	145,980	85,155	58.33%	253,592	147,929	58.33%
Internal Transfers - Expenses	94,876	54,369	57.33%	912,296	565,624	62.00%
	$ 1,588,405	$ 855,575	53.87%	$ 10,666,284	$ 5,279,983	49.50%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	150,497	87,790	58.33%	232,880	135,847	58.33%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	(1,358,307)	(423,603)	31.19%
Transfers to Reserves	-	-	0.00%	-	7,959	100.00%
	$ 150,497	$ 87,790	58.33%	($ 1,125,427)	($ 279,798)	24.86%
Operating Surplus (Deficit)	$ -	$ -		$ -	($ 0)	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	62,500	100.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	(62,500)	100.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)			0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – CORPORATE SERVICES CONT'D

	Financial Services Budget 2009/2010	Actual 2009/2010	%	Procurement & Plant Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	149,000	83,675	59.77%	-	(495)	100.00%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	240,000	64,058	26.69%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	471,517	100.00%	-	-	0.00%
Other Revenue	158,900	89,959	56.61%	-	-	0.00%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	14,830	27,738	187.04%	12,741,955	7,225,512	56.71%
Internal Revenue Distribution	3,633,199	1,849,565	50.91%	2,545,375	798,812	31.38%
	3,946,929 $	2,522,454	63.91% $	15,527,330 $	8,087,887	52.09%
Less: Operating Expenses						
Employee Cost	2,579,740	1,446,864	56.09%	2,998,873	1,722,037	57.42%
Goods, Services & Other Operational Costs	836,208	282,137	33.74%	4,872,650	2,799,656	57.46%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	565,980	314,150	52.09%	280,000	255,065	91.09%
Depreciation	-	-	0.00%	3,165,999	1,846,833	58.33%
Competitive Neutrality Costs	-	-	0.00%	254,192	148,279	58.33%
Internal Transfers - Expenses	53,708	36,494	67.95%	257,989	170,683	66.16%
	$ 3,975,636 $	2,079,646	52.31% $	11,829,703 $	6,942,551	58.69%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Ye	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	2,124,791	227,848	10.72%
Inter-Function Dividends & Return on Capital	-	-	0.00%	1,572,836	917,488	58.33%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	(28,708)	(28,708)	100.00%	-	-	0.00%
Transfers to Reserves	-	471,517	100.00%	-	-	0.00%
		-		-		-
	($ 28,708) $	442,809	-1542.47% $	3,697,627 $	1,145,336	30.97%
Operating Surplus (Deficit)	0	-		-	-	
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	2,124,791	227,848	10.72%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	54,138	88,545	163.56%
Transfers from Capital Reserves	-	-	0.00%	1,583,413	1,583,413	100.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	1,700,000	948,867	55.82%
Funded Depreciation	-	-	0.00%	3,165,999	1,846,833	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	-	0.00%
	$ - $	-	0.00% $	8,628,341 $	4,695,507	54.42%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	8,628,341	4,695,507	54.42%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ - $	-	0.00% $	8,628,341 $	4,695,507	54.42%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – CORPORATE SERVICES CONT'D

	Information Services Budget 2009/2010	Actual 2009/2010	%	Office of the CEO Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	-	-	0.00%	-	-	0.00%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	3,000	1,262	42.06%	-	-	0.00%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	21,660	100.00%	-	-	0.00%
Internal Revenue Distribution	5,939,093	2,834,392	47.72%	450,723	279,228	61.95%
	$ 5,942,093	$ 2,857,213	48.08%	$ 450,723	$ 279,228	61.95%
Less: Operating Expenses						
Employee Cost	2,120,874	1,164,656	54.91%	406,537	263,232	64.75%
Goods, Services & Other Operational Costs	2,139,462	1,024,094	47.87%	24,501	6,914	28.22%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	-	-	0.00%	5,000	1,460	29.20%
Depreciation	1,301,445	759,176	58.33%	-	-	0.00%
Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	20,505	12,208	59.54%	14,685	7,622	51.90%
	$ 5,582,286	$ 2,960,134	53.03%	$ 450,723	$ 279,228	61.95%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Ye	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	462,728	(0)	0.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	(102,921)	(102,921)	100.00%	-	-	0.00%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
			-			-
	$ 359,807	($ 102,921)	-28.60%	$ -	$ -	0.00%
Operating Surplus (Deficit)	- -	0		- 0	-	
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	462,728	(0)	0.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	14,500	18,724	129.13%	-	-	0.00%
Transfers from Capital Reserves	1,985,431	1,931,855	97.30%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	888	100.00%	-	-	0.00%
Funded Depreciation	1,301,445	759,176	58.33%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	(1,641,362)	100.00%	-	-	0.00%
	$ 3,764,104	$ 1,069,282	28.41%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	3,764,104	1,069,282	28.41%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	- -	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 3,764,104	$ 1,069,282	28.41%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – CORPORATE SERVICES CONT'D

	Internal Audit Budget 2009/2010	Actual 2009/2010	%	Asset Management Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	-	-	0.00%	-	-	0.00%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	-	-	0.00%	-	-	0.00%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	156,600	-	-100.00%
Internal Revenue Distribution	200,875	116,576	58.03%	502,236	319,568	63.63%
	$ 200,875	$ 116,576	58.03%	$ 658,836	$ 319,568	48.50%
Less: Operating Expenses						
Employee Cost	185,675	115,209	62.05%	544,382	342,041	62.83%
Goods, Services & Other Operational Costs	5,200	195	3.75%	208,907	73,332	35.10%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	10,000	1,171	11.71%	-	-	0.00%
Depreciation	-	-	0.00%	-	-	0.00%
Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	-	-	0.00%	7,954	6,602	83.00%
	$ 200,875	$ 116,576	58.03%	$ 761,242	$ 421,975	55.43%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets			0.00%			0.00%
Retained Surplus (Deficit) Brought Forward from Prior Ye	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended			0.00%			0.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	(102,407)	(102,407)	100.00%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
			-			-
	$ -	$ -	0.00%	($ 102,407)	($ 102,407)	100.00%
Operating Surplus (Deficit)	-	-	0	-	-	
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	-	0.00%
			0.00%			0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – CORPORATE SERVICES CONT'D

	Customer Services Budget 2009/2010	Actual 2009/2010	%	Corporate Communications Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	500	-	-100.00%	-	-	0.00%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	23.000	23.529	102.30%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	17.367	20.604	118.64%	6.000	13.515	225.28%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	-	21.053	100.00%
Internal Revenue Distribution	2.048.089	1.084.560	52.95%	999.723	482.842	48.30%
	$ 2.088.957	$ 1.128.694	54.03%	$ 1.005.723	$ 517.411	51.45%
Less: Operating Expenses						
Employee Cost	1.883.465	1.050.909	55.80%	526.986	303.843	57.66%
Goods, Services & Other Operational Costs	173.740	57.875	33.31%	469.200	206.896	44.10%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	-	909	100.00%	-	-	0.00%
Depreciation	-	-	0.00%	-	-	0.00%
Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	31.751	19.000	59.84%	9.537	6.672	69.96%
	$ 2.088.957	$ 1.128.694	54.03%	$ 1.005.723	$ 517.411	51.45%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Ye	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	-	-	0.00%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
	-		-			-
	$ -	$ -	0.00%	$ -	$ -	0.00%
Operating Surplus (Deficit)	-	-		-	-	
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-		0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – CORPORATE SERVICES CONT'D

	Goverance			Administration		
	Budget 2009/2010	Actual 2009/2010	%	Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	-	605	100.00%	-	-	0.00%
Sales - Contract & Recoverable Work	-	-	0.00%	65.000	14.983	23.05%
Operating Grants & Subsidies	-	-	0.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	-	2.494	100.00%	-	-	0.00%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	-	-	0.00%
Internal Revenue Distribution	1.795.783	431.896	24.05%	323.098	178.444	55.23%
	$ 1.795.783	$ 434.995	24.22%	$ 388.098	$ 193.427	49.84%
Less: Operating Expenses						
Employee Cost	369.407	210.314	56.93%	278.758	176.793	63.42%
Goods, Services & Other Operational Costs	293.124	50.367	17.18%	95.600	4.407	4.61%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	1.187.000	160.756	13.54%	-	3.108	100.00%
Depreciation	-	-	0.00%	-	-	0.00%
Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	11.777	35.558	301.94%	14.240	9.119	64.04%
	$ 1.861.308	$ 456.995	24.55%	$ 388.598	$ 193.427	49.78%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets			0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Ye	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	(500)	-	-100.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	(66.524)	(22.000)	33.68%	-	-	0.00%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
			-			-
	($ 66.524)	($ 22.000)	33.68%	($ 500)	$ -	-100.00%
Operating Surplus (Deficit)	- 0	-		-	-	
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	(500)	-	-100.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	334.578	100.00%
Capital Internal Transfers - Revenue	-	1.500	100.00%	-	-	0.00%
Transfers from Capital Reserves	213.195	213.195	100.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	(8.735.084)	(1.246.212)	14.27%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	16.000.500	10.756.363	67.23%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	(28.124)	100.00%	-	(8.316.759)	100.00%
	$ 213.195	$ 186.571	87.51%	$ 7.264.916	$ 1.527.970	21.03%
Capital Expenditure						
Capital Expenditure (refer Schedules)	213.195	186.571	87.51%	5.464.916	27.970	0.51%
Capital Internal Transfers - Expense	-	-	0.00%	1.800.000	1.500.000	83.33%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 213.195	$ 186.571	87.51%	$ 7.264.916	$ 1.527.970	21.03%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – CORPORATE SERVICES CONT'D

	Councillor Support Budget 2009/2010	Actual 2009/2010	%	Total Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	-	-	0.00%	140,500.00	83,785	59.63%
Sales - Contract & Recoverable Work	-	-	0.00%	65,000.00	14,983	23.05%
Operating Grants & Subsidies	-	-	0.00%	612,550.53	464,129	75.77%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	471,517	100.00%
Other Revenue	-	-	0.00%	185,267.42	129,135	69.70%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	12,913,385.03	7,295,862	56.50%
Internal Revenue Distribution	1,534,344	841,599	54.85%	24,448,963.44	11,214,977	45.87%
	$ 1,534,344	$ 841,599	54.85%	$ 38,365,666	$ 19,674,388	51.28%
Less: Operating Expenses						
Employee Cost	1,289,277	709,109	55.00%	16,506,097	8,899,048	57.39%
Goods Services & Other Operational Costs	230,300	124,635	54.12%	12,229,948	5,959,427	48.73%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	-	-	0.00%	2,058,480	749,515	36.41%
Depreciation	-	-	0.00%	4,467,444	2,606,009	58.33%
Competitive Neutrality Costs	-	-	0.00%	254,192	148,279	58.33%
Internal Transfers - Expenses	14,767	7,855	53.20%	492,575	366,954	74.50%
	$ 1,534,344	$ 841,599	54.85%	$ 35,008,736	$ 18,729,231	53.50%
Less: Transfers				-	-	
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Ye	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	2,587,019	227,848	8.81%
Inter-Function Dividends & Return on Capital	-	-	0.00%	1,572,836	917,488	58.33%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	802,925 -	671,696	83.66%
Transfers to Reserves	-	-	0.00%	-	471,517	100.00%
			-			-
	$ -	$ -	0.00%	3,356,931	945,158	28.16%
Operating Surplus (Deficit)	-	0		- -	0	
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	2,587,019	227,848	8.81%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	334,578	100.00%
Capital Internal Transfers - Revenue	-	-	0.00%	68,638	108,769	158.47%
Transfers from Capital Reserves	4,656	4,656	100.00%	3,786,695	3,733,119	98.59%
Transfers to Capital Reserves	-	-	0.00%	(8,735,094) -	1,246,212	14.27%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	17,700,500	11,706,118	66.13%
Funded Depreciation	-	-	0.00%	4,467,444	2,606,009	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	(4,656)	100.00%	- -	9,990,900	100.00%
	$ 4,656	$ -	-100.00%	19,875,213	7,479,329	37.63%
Capital Expenditure						
Capital Expenditure (refer Schedules)	4,656	-	-100.00%	18,075,213	5,979,329	33.08%
Capital Internal Transfers - Expense	-	-	0.00%	1,800,000	1,500,000	83.33%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 4,656	$ -	-100.00%	19,875,213	$ 7,479,329	37.63%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – COMMUNITY SERVICES

	Departmental Management Budget 2009/2010	Actual 2009/2010	%	Property Services Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	-	-	0.00%	79,500	57,899	72.73%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	-	-	0.00%	779,750	466,672	59.72%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	-	52,883	100.00%
Internal Revenue Distribution	246,443	167,906	68.13%	2,582,888	1,080,846	41.85%
	$ 246,443	$ 167,906	68.13%	$ 3,442,238	$ 1,657,298	48.15%
Less: Operating Expenses						
Employee Cost	224,203	156,810	69.94%	901,491	475,796	52.78%
Goods, Services & Other Operational Costs	8,000	2,789	34.87%	2,131,151	1,248,523	58.58%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	-	-	0.00%	-	13,835	100.00%
Depreciation			0.00%		-	0.00%
Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	14,240	8,307	58.33%	73,063	34,145	46.73%
	$ 246,443	$ 167,906	68.13%	$ 3,105,705	$ 1,772,299	57.07%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	451,533	-	-100.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	(115,000)	(115,000)	100.00%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ 336,533	($ 115,000)	-34.17%
Operating Surplus (Deficit)	-	0		0	0	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	451,533	-	-100.00%
Capital Grants	-	-	0.00%	12,185	-	-100.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	779,388	532,794	68.35%
Transfers to Capital Reserves	-	-	0.00%	(12,185)	(12,185)	100.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	(59,552)	100.00%
	$ -	$ -	0.00%	$ 1,230,921	$ 461,057	37.45%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	1,230,921	460,989	37.45%
Capital Internal Transfers - Expense	-	-	0.00%	-	67	100.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ 1,230,921	$ 461,057	37.45%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – COMMUNITY SERVICES CONT'D

	Community Development & Library Services Budget 2009/2010	Actual 2009/2010	%	Mackay Convention Precinct Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	-	-	0.00%
Less: Discounts and Remissions	-	-	0.00%	-	-	0.00%
Fees & Charges	49,000	33,908	69.20%	2,166,650	1,109,158	51.19%
Sales - Contract & Recoverable Work	-	(261)	100.00%	-	-	0.00%
Operating Grants & Subsidies	398,038	149,657	37.60%	-	22,000	100.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	78,562	37,908	48.25%	3,244,900	760,762	23.44%
Community Services Obligations	-	-	0.00%	606,682	353,898	58.33%
Internal Transfer - Income	-	5,209	100.00%	-	111,342	100.00%
Internal Revenue Distribution	4,387,707	2,277,129	51.90%	2,548,374	2,111,184	82.84%
	$ 4,913,307	$ 2,503,540	50.95%	$ 8,566,605	$ 4,468,344	52.16%
Less: Operating Expenses						
Employee Cost	3,365,098	1,900,086	56.66%	2,825,788	1,517,068	53.69%
Goods, Services & Other Operational Costs	1,142,233	357,929	31.34%	5,181,373	2,651,634	51.37%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	438,000	258,488	59.02%	103,590	55,340	53.47%
Depreciation			0.00%	666,051	392,599	58.33%
Competitive Neutrality Costs	-	-	0.00%	238,406	139,070	58.33%
Internal Transfers - Expenses	146,307	84,722	57.91%	83,420	85,312	102.27%
	$ 5,091,638	$ 2,602,124	51.21%	$ 9,098,637	$ 4,841,119	53.21%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	52,000	65,541	126.04%	(477,051)	(225,912)	47.36%
Inter-Function Dividends & Return on Capital	-	-	0.00%	305,373	178,134	58.33%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	(220,332)	(164,125)	74.49%	(350,255)	(324,997)	92.79%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
	($ 168,332)	($ 98,584)	58.57%	($ 521,932)	($ 372,775)	71.42%
Operating Surplus (Deficit)	- 0	- 0		-	0	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	52,000	65,541	126.04%	(477,051)	(225,912)	47.36%
Capital Grants	484,000	242,174	48.02%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	1,705	100.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	67,138	11,962	17.82%	1,973,261	1,973,261	100.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	6,011	100.00%	-	37,909	100.00%
Funded Depreciation	-		0.00%	666,051	392,696	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-		0.00%
	$ 613,138	$ 327,393	53.40%	$ 2,162,261	$ 2,167,954	100.73%
Capital Expenditure						
Capital Expenditure (refer Schedules)	613,138	327,361	53.39%	2,162,261	2,158,184	100.28%
Capital Internal Transfers - Expense	-	32	100.00%	-	9,771	100.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 613,138	$ 327,393	53.40%	$ 2,162,261	$ 2,167,954	100.73%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – COMMUNITY SERVICES CONT'D

	Recreation Services Budget 2009/2010	Actual 2009/2010	%	Urban Renewal & Economic Development Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	829,500	813,284	98.12%
Less: Discounts and Remissions	-	-	0.00%	(700)	(680)	97.11%
Fees & Charges	249,000	163,798	65.78%	465,900	264,536	56.78%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	194,500	144,161	74.12%	2,000	391	19.55%
Community Services Obligations	858,336	500,696	58.33%	-	-	0.00%
Internal Transfer - Income	-	3,625	100.00%	-	-	0.00%
Internal Revenue Distribution	2,320,651	727,630	31.35%	682,218		-100.00%
	$ 3,622,487	$ 1,539,909	42.51%	$ 1,959,918	$ 1,077,530	54.70%
Less: Operating Expenses						
Employee Cost	1,178,473	736,177	62.47%	249,049	128,996	51.80%
Goods, Services & Other Operational Costs	2,066,911	694,134	33.58%	917,104	218,702	23.85%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	83,152	48,336	58.13%	599,440	262,969	43.87%
Depreciation	348,116	203,067	58.33%			0.00%
Competitive Neutrality Costs	101,023	58,930	58.33%	-	-	0.00%
Internal Transfers - Expenses	41,402	25,325	61.17%	129,612	14,732	11.37%
	$ 3,819,077	$ 1,765,968	46.24%	$ 1,895,204	$ 625,400	33.00%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	(251,588)	(234,691)	93.28%	-	-	0.00%
Inter-Function Dividends & Return on Capital	144,707	84,412	58.33%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	(89,709)	(75,780)	84.47%	(745,087)	(366,015)	49.12%
Transfers to Reserves	-	-	0.00%	819,809	406,002	49.52%
	($ 196,590)	($ 226,059)	114.99%	$ 74,713	$ 39,988	53.52%
Operating Surplus (Deficit)	0	-		-	412,143	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	(251,588)	(234,691)	93.28%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	2,384,808	618,483	25.93%	178,049	15,759	8.85%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	348,116	203,067	58.33%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-		0.00%	-	-	0.00%
	$ 2,481,336	$ 586,839	23.65%	$ 178,049	$ 15,759	8.85%
Capital Expenditure						
Capital Expenditure (refer Schedules)	2,481,336	586,337	23.63%	178,049	15,759	8.85%
Capital Internal Transfers - Expense	-	502	100.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%			0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 2,481,336	$ 586,839	23.65%	$ 178,049	$ 15,759	8.85%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – COMMUNITY SERVICES CONT'D

	Total		
	Budget 2009/2010	Actual 2009/2010	%
Operating Revenue			
Rates & Utility Charges	820,500	813,284	99.12%
Less: Discounts and Remissions	- 700	- 680	97.11%
Fees & Charges	3,010,150	1,629,295	54.13%
Sales - Contract & Recoverable Work	-	- 261	100.00%
Operating Grants & Subsidies	398,038	171,657	43.13%
Operating Contributions	-	-	0.00%
Interest Earned	-	-	0.00%
Other Revenue	4,299,712	1,408,894	32.77%
Community Services Obligations	1,465,017	854,593	58.33%
Internal Transfer - Income	-	173,050	100.00%
Internal Revenue Distribution	12,768,280	6,364,695	49.85%
	$ 22,760,997	$ 11,414,528	50.15%
Less: Operating Expenses			
Employee Cost	8,734,102	4,915,833	56.28%
Goods, Services & Other Operational Costs	11,446,771	5,183,710	45.29%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%
Other Expenses	1,224,092	638,957	52.20%
Depreciation	1,004,166	585,764	58.33%
Competitive Neutrality Costs	339,429	198,000	58.33%
Internal Transfers - Expenses	488,044	252,542	51.75%
	$ 23,236,604	$ 11,774,816	50.67%
Less: Transfers			
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%
Transfer (to) Capital General Revenue Expended	(225,105)	(395,063)	175.50%
Inter-Function Dividends & Return on Capital	450,080	262,547	58.33%
Constrained funds carried forward	-	-	0.00%
Transfers from Reserves	(1,520,382)	(1,045,917)	68.79%
Transfers to Reserves	819,800	406,002	49.52%
	($ 475,507)	($ 772,431)	162.41%
Operating Surplus (Deficit)	0.00	412,143	
CAPITAL SUMMARY			
Capital Funding			
General Revenue Used for Capital Purposes	(225,105)	(395,063)	175.50%
Capital Grants	506,185	242,174	47.84%
Capital Contributions	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%
Capital Other Revenue	-	1,705	100.00%
Capital Internal Transfers - Revenue	-	-	0.00%
Transfers from Capital Reserves	5,382,635	3,152,230	58.56%
Transfers to Capital Reserves	- 12,185	- 12,185	100.00%
New Loans	-	-	0.00%
Proceeds from Sale of Assets	-	43,920	100.00%
Funded Depreciation	1,004,166	585,764	58.33%
Capital Funding Brought Forward	-	-	0.00%
Capital Funding Carried Forward	-	- 59,552	100.00%
	$ 6,655,696	$ 3,558,993	53.47%
Capital Expenditure			
Capital Expenditure (refer Schedules)	6,655,696	3,548,621	53.32%
Capital Internal Transfers - Expense	-	10,372	100.00%
Capital Expenditure (Carried Over)	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%
Loan Repayments	-	-	0.00%
	$ 6,655,696	$ 3,558,993	53.47%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

BUDGET SNAPSHOT – ENGINEERING SERVICES

	Departmental Management Budget 2009/2010	Actual 2009/2010	%	Maintenance Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	450,000	448,427	99.65%	-	-	0.00%
Less: Discounts and Remissions	-	(654)	100.00%	-	-	0.00%
Fees & Charges	-	-	0.00%	-	-	0.00%
Sales - Contract & Recoverable Work	-	-	0.00%	2,848,200	1,572,047	55.19%
Operating Grants & Subsidies	11,500	45,532	395.93%	20,232,742	5,941,853	29.37%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	-	-	0.00%	2,053,479	870,719	42.40%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	-	1,768,383	100.00%
Internal Revenue Distribution	1,583,054	3,543,060	223.81%	20,439,529	14,314,463	70.03%
	$ 2,044,554	$ 4,035,365	197.42%	$ 45,573,941	$ 24,467,464	53.69%
Less: Operating Expenses						
Employee Cost	1,085,443	477,908	44.03%	9,905,299	5,795,907	58.52%
Goods, Services & Other Operational Costs	151,500	86,788	57.29%	26,158,798	11,775,749	45.02%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	-	-	0.00%	-	21,882	100.00%
Depreciation	-	-	0.00%	-	-	0.00%
Competitive Neutrality Costs	-	-	0.00%	1,775,214	1,035,542	58.33%
Internal Transfers - Expenses	165,610	91,152	55.04%	4,316,585	4,939,530	114.43%
	$ 1,402,554	$ 655,848	46.76%	$ 42,155,898	$ 23,569,610	55.91%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation			0.00%			0.00%
Transfer (to) Capital General Revenue Expended	200,000	2,940,892	1470.45%	1,800,186	-	-100.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	1,548,007	903,004	58.33%
Constrained funds carried forward			0.00%			0.00%
Transfers from Reserves	(8,000)	(8,000)	100.00%	(5,150)	(5,150)	100.00%
Transfers to Reserves	450,000	447,625	99.47%	75,000	-	-100.00%
	$ 642,000	$ 3,380,517	526.56%	$ 3,418,043	$ 897,854	26.27%
Operating Surplus (Deficit)	0.00	-		0	0	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	200,000	2,940,892	1470.45%	1,800,186	-	-100.00%
Capital Grants	-	26,246	100.00%	19,210,329	1,683,530	8.76%
Capital Contributions - Cash	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	2,331,067	-	-100.00%	-	-	0.00%
Transfers from Capital Reserves	3,106,814	1,130,668	36.39%	1,739,440	1,578,727	90.76%
Transfers to Capital Reserves	(7,500,000)	-	-100.00%	-	-	0.00%
New Loans	13,321,000	-	-100.00%	-		0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	-	0.00%	-	(1,254,310)	100.00%
	$ 11,458,881	$ 4,097,805	35.76%	$ 22,749,956	$ 2,007,947	8.83%
Capital Expenditure						
Capital Expenditure (refer Schedules)	11,458,881	4,040,626	35.26%	19,657,623	1,509,227	7.68%
Capital Internal Transfers - Expense	-	57,179	100.00%	3,092,332	498,720	16.13%
Capital Expenditure (Carried Over)			0.00%			0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 11,458,881	$ 4,097,805	35.76%	$ 22,749,956	$ 2,007,947	8.83%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – ENGINEERING SERVICES CONT'D

	Technical Services Budget 2009/2010	Technical Services Actual 2009/2010	%	Parks and Environment Budget 2009/2010	Parks and Environment Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	1,129,500	1,146,235	101.48%
Less: Discounts and Remissions	-	-	0.00%	(1,750)	(1,673)	95.58%
Fees & Charges	10,000	27,344	273.44%	422,000	300,034	71.10%
Sales - Contract & Recoverable Work	1,000	119	11.89%	461,343	33,587	7.28%
Operating Grants & Subsidies	47,275	47,275	100.00%	47,000	22,808	48.53%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	41,533	100.00%
Other Revenue	95,584	482	0.50%	82,500	61,468	74.51%
Community Services Obligations	-	-	0.00%	708,503	413,293	58.33%
Internal Transfer - Income	46,180	11,712	25.36%	-	1,776	100.00%
Internal Revenue Distribution	2,856,047.67	1,146,597	40.15%	13,899,187	6,708,957	48.30%
	$ 3,056,087	$ 1,233,529	40.39%	$ 16,739,283	$ 8,728,019	52.14%
Less: Operating Expenses						
Employee Cost	957,946	550,086	57.42%	8,489,607	4,239,995	49.94%
Goods, Services & Other Operational Costs	2,260,192	857,025	37.92%	4,293,963	1,790,222	41.69%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	2,000	1,000	50.00%	4,500	8,999	199.97%
Depreciation	-	-	0.00%	1,384,974	807,901	58.33%
Competitive Neutrality Costs	-	-	0.00%	189,102	110,309	58.33%
Internal Transfers - Expenses	78,687	33,833	43.00%	2,416,604	1,297,599	53.72%
	$ 3,298,825	$ 1,441,945	43.71%	$ 16,777,750	$ 8,255,025	49.20%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation			0.00%			0.00%
Transfer (to) Capital General Revenue Expended	53,000	21,522	40.61%	(517,974)	(628,028)	121.25%
Inter-Function Dividends & Return on Capital	-	-	0.00%	214,223	124,963	58.33%
Constrained funds carried forward			0.00%			0.00%
Transfers from Reserves	(310,663)	(244,863)	78.82%	(862,466)	(210,035)	24.35%
Transfers to Reserves	14,925	14,925	100.00%	1,127,750	1,186,095	105.17%
	($ 242,738)	($ 208,416)	85.86%	($ 38,468)	$ 472,994	-1229.59%
Operating Surplus (Deficit)	-	-		0	0	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	53,000	21,522	40.61%	(517,974)	(628,028)	121.25%
Capital Grants	-	-	0.00%	42,472	-	-100.00%
Capital Contributions - Cash	-	-	0.00%	-	496,306	100.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	2,673	7,673	287.06%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	50,543	50,543	100.00%	3,632,203	2,043,060	56.25%
Transfers to Capital Reserves	-	-	0.00%	-	(496,306)	100.00%
New Loans			0.00%	405,000	-	-100.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation			0.00%	1,384,974	807,901	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-		0.00%	-		0.00%
	$ 103,543	$ 72,065	69.60%	$ 4,949,347	$ 2,230,606	45.07%
Capital Expenditure						
Capital Expenditure (refer Schedules)	103,543	72,065	69.60%	4,912,067	2,190,336	44.59%
Capital Internal Transfers - Expense	-	-	0.00%	37,280	40,270	108.02%
Capital Expenditure (Carried Over)			0.00%			0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 103,543	$ 72,065	69.60%	$ 4,949,347	$ 2,230,606	45.07%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – ENGINEERING SERVICES CONT'D

	Construction			Total		
	Budget 2009/2010	Actual 2009/2010	%	Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	2,258,900	2,292,531	101.49%	3,838,400	3,887,193	101.27%
Less Discounts and Remissions	(3,300)	(3,345)	101.37%	(5,050)	(5,672)	112.32%
Fees & Charges	-	-	0.00%	432,000	327,378	75.78%
Sales - Contract & Recoverable Work	-	-	0.00%	3,310,543	1,605,753	48.50%
Operating Grants & Subsidies	-	-	0.00%	20,339,518	6,057,468	29.78%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	41,533	100.00%
Other Revenue	-	17,001	100.00%	2,231,554	949,761	42.56%
Community Services Obligations	-	-	0.00%	708,503	413,293	58.33%
Internal Transfer - Income	1,200,000	399,978	33.33%	1,246,180	2,181,849	175.08%
Internal Revenue Distribution	9,368,001	7,444,395	79.47%	48,136,818	33,157,472	68.88%
	$ 12,822,601	$ 10,150,649	79.16%	$ 80,237,466	$ 48,616,027	60.59%
Less: Operating Expenses						
Employee Cost	1,205,817	663,908	55.06%	21,644,113	11,728,804	54.19%
Goods, Services & Other Operational Costs	57,000	32,802	57.55%	32,921,454	14,542,586	44.17%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	10,000	1,754	17.54%	16,500	33,535	203.85%
Depreciation	21,485,555	12,533,240	58.33%	22,870,528	13,341,142	58.33%
Competitive Neutrality Costs	-	-	0.00%	1,964,316	1,145,851	58.33%
Internal Transfers - Expenses	103,995	75,995	72.98%	7,060,484	6,438,009	90.93%
	$ 22,862,367	$ 13,307,699	58.21%	$ 86,497,394	$ 47,230,027	54.60%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	-	-	0.00%	-	-	0.00%
Transfer from Capital for Unfunded Depreciation	(5,404,336)	(3,152,529)	58.33%	(5,404,336)	(3,152,529)	58.33%
Transfer (to) Capital General Revenue Expended	(4,634,430)	(4,421)	0.10%	(3,099,218)	2,329,965	-75.18%
Inter-Function Dividends & Return on Capital	-	-	0.00%	1,762,229	1,027,967	58.33%
Constrained funds carried forward			0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	(1,186,279)	(468,049)	39.45%
Transfers to Reserves	-	-	0.00%	1,657,675	1,648,545	99.45%
	($ 10,038,766)	($ 3,156,950)	31.45%	($ 6,269,928)	$ 1,386,000	-22.14%
Operating Surplus (Deficit)	-	-		0	0	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	(4,634,430)	(4,421)	0.10%	(3,099,218)	2,329,965	-75.18%
Capital Grants	9,439,346	3,231,147	34.23%	28,692,147	4,940,923	17.22%
Capital Contributions - Cash	5,552,502	2,574,090	46.36%	5,552,502	3,070,396	55.30%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	417,500	100.00%	2,673	425,173	15906.21%
Capital Internal Transfers - Revenue	4,892,332	2,038,314	41.66%	7,223,400	2,038,314	28.22%
Transfers from Capital Reserves	17,495,201	13,550,413	77.45%	25,024,201	18,353,411	79.52%
Transfers to Capital Reserves	(4,158,547)	(6,604,741)	158.82%	(11,658,547)	(7,101,047)	60.91%
New Loans	12,048,000	-	-100.00%	25,774,000	-	-100.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	16,081,219	9,380,711	58.33%	17,466,192	10,188,612	58.33%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-		0.00%	-	(1,254,310)	100.00%
	$ 56,715,723	$ 24,583,013	43.34%	$ 95,977,450	$ 32,991,437	34.37%
Capital Expenditure						
Capital Expenditure (refer Schedules)	53,261,263	23,416,299	43.96%	89,393,378	31,228,554	34.93%
Capital Internal Transfers - Expense	3,454,460	1,166,714	33.77%	6,584,073	1,762,883	26.77%
Capital Expenditure (Carried Over)			0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%
	$ 56,715,723	$ 24,583,013	43.34%	$ 95,977,450	$ 32,991,437	34.37%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – WATER & WASTE SERVICES

	Water and Waste Services Management Budget 2009/2010	Actual 2009/2010	%	Planning & Sustainability Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	53,755,102	46,948,203	87.34%	-	-	0.00%
Less: Discounts and Remissions	(3,658,640)	(1,854,415)	50.69%	-	-	0.00%
Fees & Charges	430,000	266,048	61.87%	-	-	0.00%
Sales - Contract & Recoverable Work	1,555,000	882,632	56.76%	45,000	4,440	9.87%
Operating Grants & Subsidies	-	-	0.00%	-	8,311	100.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	695,000	359,000	51.64%	-	-	0.00%
Other Revenue	-	10,000	100.00%	-	-	0.00%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	54,911	100.00%	-	-	0.00%
Internal Revenue Distribution	-	-	0.00%	-	-	0.00%
	$ 52,776,462	$ 46,656,277	88.42%	$ 45,000	$ 12,751	28.34%
Less: Operating Expenses						
Employee Cost	1,016,643	432,606	42.54%	770,479	313,482	40.69%
Goods, Services & Other Operational Costs	744,754	494,802	66.44%	2,695,460	283,688	10.52%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	68,569	4,162	6.24%	-	4,232	100.00%
Depreciation	-	-	0.00%	-	-	0.00%
Corporate Overheads & Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	162,322	84,422	52.01%	86,444	22,332	25.83%
	$ 1,990,289	$ 1,015,890	51.04%	$ 3,552,383	$ 623,734	17.56%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year			0.00%			0.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	-	-	0.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	-	-	0.00%	(2,204,112)	(416,600)	18.90%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	($ 2,204,112)	($ 416,600)	18.90%
Operating Surplus (Deficit)	50,786,062	45,659,388		- 1,303,270 -	194,383	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	-	-	0.00%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	-	-	0.00%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	-	-	0.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	-	-	0.00%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-		0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	-	-	0.00%	-	-	0.00%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – WATER & WASTE SERVICES CONT'D

	Infrastructure Delivery Budget 2009/2010	Actual 2009/2010	%	Operations Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	-	-	0.00%	1,688,400	1,310,485	77.62%
Less: Discounts and Remissions	-	-	0.00%	(12,600)	(10,884)	87.07%
Fees & Charges	-	-	0.00%	1,592,300	1,026,836	64.48%
Sales - Contract & Recoverable Work	-	-	0.00%	514,000	132,092	25.70%
Operating Grants & Subsidies	-	-	0.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	-	-	0.00%	-	-	0.00%
Other Revenue	-	-	0.00%	107,000	40,595	37.94%
Community Services Obligations	-	-	0.00%	-	-	0.00%
Internal Transfer - Income	-	-	0.00%	-	-	0.00%
Internal Revenue Distribution	-	-	0.00%	-	-	0.00%
	$ -	$ -	0.00%	$ 3,889,200	$ 2,499,125	64.26%
Less: Operating Expenses						
Employee Cost	268,442	214,840	80.03%	8,231,534	4,522,733	54.94%
Goods, Services & Other Operational Costs	378,649	173,275	45.64%	10,924,070	4,946,462	45.28%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	-	-	0.00%
Other Expenses	-	3,549	100.00%	35,215	11,119	31.57%
Depreciation	16,030,025	9,360,848	58.33%	-	-	0.00%
Corporate Overheads & Competitive Neutrality Costs	-	-	0.00%	-	-	0.00%
Internal Transfers - Expenses	29,197	29,594	101.35%	1,694,558	825,064	48.69%
	$ 16,707,314	$ 9,772,297	58.48%	$ 20,885,477	$ 10,305,369	49.34%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets			0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year			0.00%			0.00%
Transfer from Capital for Unfunded Depreciation	(1,740,327)	(1,015,191)	58.33%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	329,023	-	-100.00%	-	-	0.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	-	-	0.00%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	(548,389)	(321,001)	58.55%	-	-	0.00%
Transfers to Reserves	-	-	0.00%	-	-	0.00%
	($ 1,959,693)	($ 1,336,282)	68.19%	$ -	$ -	0.00%
Operating Surplus (Deficit)	- 14,747,621	- 8,436,925		- 16,996,268	- 7,806,243	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	329,023	-	-100.00%	-	-	0.00%
Capital Grants	7,444,197	8,545,135	114.79%	-	-	0.00%
Capital Contributions	-	1,681,498	100.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	74,728	100.00%	-	-	0.00%
Transfers from Capital Reserves	37,307,575	15,145,390	40.60%	-	-	0.00%
Transfers to Capital Reserves	(6,766,998)	(4,920,042)	72.71%	-	-	0.00%
New Loans	13,589,501	-	-100.00%	-	-	0.00%
Proceeds from Sale of Assets	-	18,182	100.00%	-	-	0.00%
Funded Depreciation	14,289,698	8,330,657	58.33%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-	(9,388,656)	100.00%	-		0.00%
	$ 66,192,996	$ 19,491,893	29.45%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	63,605,057	17,503,774	28.88%	-	-	0.00%
Capital Internal Transfers - Expense	2,525,933	344,796	13.65%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	3,062,006	1,643,310	53.67%	-	-	0.00%
	$ 69,192,996	$ 19,491,880	29.45%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – WATER & WASTE SERVICES CONT'D

	Waste Services Budget 2009/2010	Actual 2009/2010	%	Business Services Budget 2009/2010	Actual 2009/2010	%
Operating Revenue						
Rates & Utility Charges	13,459,630	13,676,865	101.53%	-	-	0.00%
Less: Discounts and Remissions	(765,500)	(392,648)	51.29%	-	-	0.00%
Fees & Charges	5,002,686	2,894,727	57.68%	109,530	65,103	59.44%
Sales - Contract & Recoverable Work	-	-	0.00%	-	-	0.00%
Operating Grants & Subsidies	-	-	0.00%	-	-	0.00%
Operating Contributions	-	-	0.00%	-	-	0.00%
Interest Earned	267,000	183,954	68.90%	-	515,010	100.00%
Other Revenue	271,304	63,494	23.40%	-	-	0.00%
Community Services Obligations	-	-	0.00%	391,049	222,279	56.83%
Internal Transfer - Income	80,000	55,326	69.16%	135,000	114,704	84.97%
Internal Revenue Distribution	-	-	0.00%	-	-	0.00%
	$ 18,325,090	$ 16,470,708	89.88%	$ 625,579	$ 916,095	146.76%
Less: Operating Expenses						
Employee Cost	772,790	413,976	53.45%	1,555,229	784,488	50.44%
Goods, Services & Other Operational Costs	14,503,147	5,880,734	40.55%	1,134,904	314,555	27.72%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Finance Costs (incl Interest Expense)	-	-	0.00%	5,177,806	2,751,599	53.14%
Other Expenses	100,126	96,895	96.74%	430,795	322,795	74.93%
Depreciation	166,858	97,334	58.33%	-	-	0.00%
Corporate Overheads & Competitive Neutrality Costs	-	-	0.00%	2,381,071	1,388,958	58.33%
Internal Transfers - Expenses	100,609	73,269	72.83%	107,271	39,691	37.00%
	$ 15,643,530	$ 6,561,279	41.94%	$ 10,787,080	$ 5,602,087	51.93%
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year			0.00%	(4,629,539)	(4,629,539)	100.00%
Transfer from Capital for Unfunded Depreciation	-	-	0.00%	-	-	0.00%
Transfer (to) Capital General Revenue Expended	1,025,894	254,958	24.85%	-	-	0.00%
Inter-Function Dividends & Return on Capital	-	-	0.00%	8,748,097	5,103,057	58.33%
Constrained funds carried forward	-	-	0.00%	-	-	0.00%
Transfers from Reserves	(205,680)	(88,798)	43.17%	-	-	0.00%
Transfers to Reserves	-	-	0.00%	5,320,200	5,836,210	109.70%
	$ 820,214	$ 166,160	20.26%	$ 9,438,757	$ 5,309,737	56.25%
Operating Surplus (Deficit)	1,861,347	9,743,269		- 19,600,270 -	10,993,729	
CAPITAL SUMMARY						
Capital Funding						
General Revenue Used for Capital Purposes	1,025,894	254,958	24.85%	-	-	0.00%
Capital Grants	-	-	0.00%	-	-	0.00%
Capital Contributions	-	-	0.00%	-	-	0.00%
Capital Contributions - Non Cash Developer	-	-	0.00%	-	-	0.00%
Capital Other Revenue	-	-	0.00%	-	-	0.00%
Capital Internal Transfers - Revenue	-	-	0.00%	-	-	0.00%
Transfers from Capital Reserves	826,488	184,789	22.36%	-	-	0.00%
Transfers to Capital Reserves	-	-	0.00%	-	-	0.00%
New Loans	700,000	-	-100.00%	-	-	0.00%
Proceeds from Sale of Assets	-	-	0.00%	-	-	0.00%
Funded Depreciation	166,858	97,334	58.33%	-	-	0.00%
Capital Funding Brought Forward	-	-	0.00%	-	-	0.00%
Capital Funding Carried Forward	-		0.00%	-	-	0.00%
	$ 2,719,240	$ 537,081	19.75%	$ -	$ -	0.00%
Capital Expenditure						
Capital Expenditure (refer Schedules)	1,791,213	97,719	5.46%	-	-	0.00%
Capital Internal Transfers - Expense	-	-	0.00%	-	-	0.00%
Capital Expenditure (Carried Over)	-	-	0.00%	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%	-	-	0.00%
Loan Repayments	928,027	439,362	47.34%	-	-	0.00%
	$ 2,719,240	$ 537,081	19.75%	$ -	$ -	0.00%

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

BUDGET SNAPSHOT – WATER & WASTE SERVICES CONT'D

	TOTAL		
	Budget 2009/2010	Actual 2009/2010	%
Operating Revenue			
Rates & Utilit/ Charges	68,913,111	61,934,544	89.87%
Less: Discounts and Remissions	(4,426,640)	(2,257,948)	50.99%
Fees & Charges	7,134,516	4,242,714	59.47%
Sales - Contract & Recoverable Work	2,114,000	1,019,163	48.21%
Operating Grants & Subsidies	-	8,311	100.00%
Operating Contributions	-	-	0.00%
Interest Earned	962,000	1,058,863	110.07%
Other Revenue	378,304	114,089	30.16%
Community Services Obligations	381,048	222,279	58.33%
Internal Transfer - Income	215,000	224,942	104.62%
Internal Revenue Distribution	-	-	0.00%
	75,661,339	65,566,957	87.98%
Less: Operating Expenses			
Employee Cost	12,615,218	6,681,124	52.96%
Goods, Services & Other Operational Costs	30,381,985	12,093,516	39.80%
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%
Finance Costs (incl Interest Expense)	5,177,808	2,751,599	53.14%
Other Expenses	632,797	442,824	69.98%
Depreciation	16,196,883	9,448,182	58.33%
Corporate Overheads & Competitive Neutrality Costs	2,381,071	1,388,958	58.33%
Internal Transfers - Expenses	2,180,401	1,074,362	49.27%
	69,566,163	33,880,565	48.70%
Less: Transfers			
Transfer from Capital re Loss on Disposal of Assets	-	-	0.00%
Retained Surplus (Deficit) Brought Forward from Prior Year	(4,629,530)	(4,629,530)	100.00%
Transfer from Capital for Unfunded Depreciation	(1,740,327)	(1,015,191)	58.33%
Transfer (to) Capital General Revenue Expended	1,354,917	254,958	18.82%
Inter-Function Dividends & Return on Capital	8,748,097	5,103,057	58.33%
Constrained funds carried forward	-	-	0.00%
Transfers from Reserves	(2,958,181)	(826,489)	27.94%
Transfers to Reserves	5,320,200	5,836,210	109.70%
	$ 6,095,176	$ 4,723,015	77.49%
Operating Surplus (Deficit)	-	27,963,377	
CAPITAL SUMMARY			
Capital Funding			
General Revenue Used for Capital Purposes	1,354,917	254,958	18.82%
Capital Grants	7,444,197	8,545,135	114.79%
Capital Contributions	-	1,681,498	100.00%
Capital Contributions - Non Cash Developer	-	-	0.00%
Capital Other Revenue	-	-	0.00%
Capital Internal Transfers - Revenue	-	74,728	100.00%
Transfers from Capital Reserves	38,134,063	15,330,179	40.20%
Transfers to Capital Reserves	(5,765,998)	(4,920,042)	72.71%
New Loans	14,289,501	-	-100.00%
Proceeds from Sale of Assets	-	18,182	100.00%
Funded Depreciation	14,456,556	8,432,991	58.33%
Capital Funding Brought Forward	-	-	0.00%
Capital Funding Carried Forward	-	(9,388,668)	100.00%
	$ 68,912,236	$ 20,028,961	29.06%
Capital Expenditure			
Capital Expenditure (refer Schedules)	62,396,270	17,601,493	28.21%
Capital Internal Transfers - Expense	2,525,933	344,796	13.65%
Capital Expenditure (Carried Over)	-	-	0.00%
Capital - Non Cash Developer Contributions	-	-	0.00%
Loan Repayments	3,990,032	2,082,672	52.20%
	$ 68,912,235	$ 20,028,961	29.06%

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

FINANCIAL PERFORMANCE REPORT – MACKAY ENTERTAINMENT & CONVENTION CENTRE

	Convention Centre		Entertainment Centre	
	Budget 2009/2010	Actual 2009/2010	Budget 2009/2010	Actual 2009/2010
Operating Revenue				
Rates & Utility Charges	-	-	-	-
Less: Discounts and Remissions	-	-	-	-
Fees & Charges	1,360,000	559,474	719,000	507,024
Sales - Contract & Recoverable Work	-	-	-	-
Operating Grants & Subsidies	-	-	-	-
Operating Contributions	-	-	-	-
Interest Earned	-	-	-	-
Other Revenue	2,728,000	338,752	206,000	162,947
Community Services Obligations	-	-	606,682	353,898
Internal Transfers	-	85,842	-	25,468
Internal Revenue Distribution	$98,676	1,773,862	1,313,853	446,181
	$4,186,676	$2,757,930	$2,845,535	$603,156
Less: Operating Expenses				
Employee Cost	809,407	354,705	1,331,495	727,819
Goods, Services & Other Operational Costs	3,242,450	1,121,532	776,400	561,729
Transfer from Capital re Loss on Disposal of Assets	-	-	-	-
Finance Costs (incl Interest Expense)	-	-	-	-
Other Expenses	75,000	48,116	16,000	-
Depreciation	107,646	62,794	464,720	271,087
Corporate Overheads & Competitive Neutrality Costs	-	-	238,406	139,070
Inter-Function Expenditure for Services Provided	59,819	64,242	7,861	10,579
	$4,294,322	$1,651,389	$2,834,881	$1,710,284
Less: Transfers				
Transfer from Capital re Loss on Disposal of Assets	-	-	-	-
Retained Surplus (Deficit) Brought Forward from Prior Yea	-	-	-	-
Transfer from Capital for Unfunded Depreciation	-	-	-	-
Transfer (to) Capital General Revenue Expended	(107,646)	1,106,541	(294,720)	(1,285,262)
Inter-Function Dividends & Return on Capital	-	-	305,373	178,134
Other Transfers Between Functions	-	-	-	-
Net Transfers from Reserves	0	-	-	-
Net Transfers to Reserves	-	-	-	-
	($107,646)	$1,106,541	$10,654	($1,107,128)
Operating Surplus	$0	$0	($0)	$0
Capital Summary				
Capital Funding				
General Revenue Used for Capital Purposes	107,646	1,106,541	294,720	1,285,262
Capital Grants	-	-	-	-
Capital Contributions	-	-	-	-
Capital Contributions - Non Cash Developer	-	-	-	-
Capital Other Revenue	-	-	-	-
Capital Internal Transfers - Revenue	-	-	-	-
Transfers from Capital Reserves	702,356	702,356	1,270,611	1,270,611
Transfers to Capital Reserves	-	-	-	-
New Loans				
Proceeds from Sale of Assets	-	37,909	-	-
Funded Depreciation	107,646	62,794	464,720	271,087
Capital Funding Brought Forward	-	-	-	-
Capital Funding Carried Forward	-	-	-	-
	$702,356	$1,909,599	$1,440,611	$256,435
Capital Expenditure				
Capital Expenditure (refer Schedules)	702,356	1,899,828	1,440,611	256,435
Capital Internal Transfers - Expense	-	9,771		
Capital - Non Cash Developer Contributions	-	-	-	-
Loan Repayments	-	-	-	-
	$702,356	$1,909,599	$1,440,611	$256,435

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

FINANCIAL PERFORMANCE REPORT – MACKAY ENTERTAINMENT & CONVENTION CENTRE CONT'D...

	Artspace		Festivals & Events		TOTAL	
	Budget 2009/2010	Actual 2009/2010	Budget 2009/2010	Actual 2009/2010	Budget 2009/2010	Actual 2009/2010
Operating Revenue						
Rates & Utility Charges	-	-	-	-	-	-
Less: Discounts and Remissions	-	-	-	-	-	-
Fees & Charges	70.000	19.385	17.650	23.275	2.166.650	1.109.158
Sales - Contract & Recoverable Work	-	-	-	-	-	-
Operating Grants & Subsidies	-	-	-	22.000	-	22.000
Operating Contributions	-	-	-	-	-	-
Interest Earned	-	-	-	-	-	-
Other Revenue	85.000	23.370	225.900	235.693	3.244.900	760.762
Community Services Obligations	-	-	-	-	606.682	353.090
Internal Transfers	-	32	-	-	-	111.342
Internal Revenue Distribution	752.912	391.990	382.933	391.514	2.548.374	2.111.184
	$907.912	$434.777	$626.483	$672.481	$8.566.606	$4.468.344
Less: Operating Expenses						
Employee Cost	439.771	276.736	245.115	157.809	2.825.788	1.517.668
Goods, Services & Other Operational Costs	542.149	232.803	620.374	745.570	5.181.373	2.661.634
Transfer from Capital re Loss on Disposal of Assets	-	-	-	-	-	-
Finance Costs (incl Interest Expense)	-	-	-	-	-	-
Other Expenses	7.500	4.951	5.000	2.272	103.500	55.340
Depreciation	83.685	48.816			656.051	382.696
Corporate Overheads & Competitive Neutrality Costs	-	-	-	-	238.406	139.070
Inter-Function Expenditure for Services Provided	15.740	9.231	-	1.260	83.420	85.312
	$1.088.845	$572.536	$870.489	$906.911	$9.088.538	$4.841.119
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets					-	-
Retained Surplus (Deficit) Brought Forward from Prior Yea	-	-	-	-	-	-
Transfer from Capital for Unfunded Depreciation	-	-	-	-	-	-
Transfer (to) Capital General Revenue Expended	- 74.685	- 47.190	0	-	- 477.051	- 225.912
Inter-Function Dividends & Return on Capital	-	-	-	-	306.373	178.134
Other Transfers Between Functions	-	-	-	-	-	-
Net Transfers from Reserves	(106.249)	(90.568)	(244.006)	(234.429)	350.255	324.997
Net Transfers to Reserves	-	-	-	-	-	-
	($180.933)	($137.758)	($244.006)	($234.429)	($521.932)	($372.775)
Operating Surplus	$0	$0	$0	$0	$0	$0
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	- 74.685	- 47.190			- 477.051	- 225.912
Capital Grants	-	-	-	-	-	-
Capital Contributions	-	-	-	-	-	-
Capital Contributions - Non Cash Developer	-	-	-	-	-	-
Capital Other Revenue	-	-	-	-	-	-
Capital Internal Transfers - Revenue	-	-	-	-	-	-
Transfers from Capital Reserves	294	294	-	-	1.973.261	1.973.261
Transfers to Capital Reserves	-	-	-	-	-	-
New Loans					-	-
Proceeds from Sale of Assets	-	-	-	-	-	37.909
Funded Depreciation	83.685	48.816			656.051	382.696
Capital Funding Brought Forward	-	-			-	-
Capital Funding Carried Forward	-	-			-	-
	59.294	$1.920	$0	$0	$2.152.261	$2.167.954
Capital Expenditure						
Capital Expenditure (refer Schedules)	9.294	1.920			2.152.261	2.158.184
Capital Internal Transfers - Expense					-	9.771
Capital - Non Cash Developer Contributions					-	-
Loan Repayments	-	-	-	-	-	-
	59.294	$1.920	$0	$0	$2.152.261	$2.167.954

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

FINANCIAL PERFORMANCE REPORT – MACKAY ENTERTAINMENT & CONVENTION CENTRE CONT'D...

MECC	Org Bud 09/10	Rev Bud 09/10	YTD Budget	YTD Actual
Operating Income *	$5,375,050	$5,411,550	$3,156,738	$2,003,263
Operating Expenses	($8,773,015)	($9,088,538)	($5,301,647)	($4,841,119)
Operating Contribution Required by Council	($3,397,965)	($3,676,988)	($2,144,909)	($2,837,857)
Operating Contribution	$74.32	$80.42	$46.58	$61.63

* Excluding CSO's and Internal Revenue Distribution

COMMENTS -

MECC income is significantly less than budget projections. This is partly because of the late access to the venue (originally expected April 2009, and delayed until July 2009), and the subsequent inability to show prospective hirers the venue and confirm bookings. The second half of the financial year indicates income should track well for next six months.

Significant start up expenses which were unbudgeted for because of the late access has also been met (these expenses had been budgeted for in the 08/09 financial year), however this was noted early and expenditure subsequently restricted.

The Coal to Coast Festival – Sarina which Council financially auspiced resulted in significant unbudgeted expenditure, and this Festival did not reach income targets.

The Festival of Arts program also met with significant unbudgeted expenditure with sponsorship not enough to defray Council costs.

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

FINANCIAL PERFORMANCE REPORT – WATER & WASTE SERVICES

	Water		Waste Water		Mackay Water	
	Budget 2009/2010	Actual 2009/2010	Budget 2009/2010	Actual 2009/2010	Budget 2009/2010	Actual 2009/2010
Operating Revenue						
Rates & Utility Charges	26,399,102	19,066,252	29,044,409	29,192,438	55,443,511	48,258,689
Less: Discounts and Remissions	(1,075,290)	(545,876)	(2,595,850)	(1,319,424)	(3,671,140)	(1,865,300)
Fees & Charges	964,530	688,735	1,167,300	669,252	2,131,830	1,357,987
Sales - Contract & Recoverable Work	1,219,000	753,815	895,000	265,349	2,114,000	1,019,163
Operating Grants & Subsidies	-	-	-	8,311	-	8,311
Operating Contributions	-	-	-	-	-	-
Interest Earned	365,000	559,315	330,000	280,379	695,000	839,693
Other Revenue	107,000	40,595	-	10,000	107,000	50,595
Community Services Obligations	173,383	101,140	207,665	121,138	381,048	222,278
Internal Transfers	55,000	100,285	80,000	69,330	135,000	169,615
Internal Revenue Distribution	-		-		-	-
	$28,207,725	$20,764,261	$29,128,524	$29,296,771	$57,336,249	$50,061,032
Less: Operating Expenses						
Employee Cost	6,278,684	3,480,941	5,438,628	2,749,129	11,717,312	6,230,070
Goods, Services & Other Operational Costs	6,928,561	3,018,373	8,867,956	3,187,580	15,796,518	6,205,953
Transfer from Capital re Loss on Disposal of Assets	-	-	-	-	-	-
Finance Costs (incl Interest Expense)	927,516	545,339	3,006,901	1,559,657	3,934,417	2,104,996
Other Expenses	153,606	92,984	379,066	252,919	532,671	345,903
Depreciation	8,460,251	4,935,147	7,569,774	4,415,701	16,030,025	9,350,848
Corporate Overheads & Competitive Neutrality Costs	1,406,009	820,172	823,111	480,148	2,229,119	1,300,320
Inter-Function Expenditure for Services Provided	1,094,692	499,589	969,957	497,290	2,064,649	996,879
	$25,249,319	$13,392,544	$27,055,393	$13,142,424	$52,304,712	$26,534,969
Less: Transfers						
Transfer from Capital re Loss on Disposal of Assets	-	-	-	-	-	-
Retained Surplus Brought Forward from Prior Year	(3,653,874)	(3,653,874)	(470,391)	(470,391)	(4,124,265)	(4,124,265)
Transfer from Capital for Unfunded Depreciation	-	-	(1,740,327)	(1,015,191)	(1,740,327)	(1,015,191)
Transfer (to) Capital General Revenue Expended	459,547	0	130,524	-	329,023	0
Inter-Function Dividends & Return on Capital	3,357,063	1,958,287	5,147,610	3,002,772	8,504,673	4,961,059
Other Transfers Between Functions	-	-	-	-	-	-
Transfer from Capital Reserves	(1,418,351)	(389,862)	(1,334,151)	(347,829)	(2,752,501)	(737,691)
Transfer to Capital Reserves	4,214,020	4,518,715	600,915	777,013	4,814,935	5,295,728
	$2,958,406	$2,433,266	$2,073,132	$1,946,375	$5,031,538	$4,379,641
Operating Surplus	$0	$4,938,451	$0	$14,207,972	$0	$19,146,423
Capital Summary						
Capital Funding						
General Revenue Used for Capital Purposes	459,547	0	(130,524)	0	329,023	(0)
Capital Grants	5,240,491	4,133,017	2,203,706	4,412,119	7,444,197	8,545,135
Capital Contributions - Cash	-	725,156	-	956,342	-	1,681,498
Capital Contributions - Non Cash Developer	-	-	-	-	-	-
Capital Other Revenue	-	-	-	-	-	-
Capital Internal Transfers - Revenue	-	34,728	-	40,000	-	74,728
Transfers from Capital Reserves	17,658,005	5,684,866	19,649,570	9,460,524	37,307,575	15,145,390
Transfers to Capital Reserves	(376,800)	(725,156)	(6,390,198)	(4,194,886)	(6,766,998)	(4,920,042)
New Loans	6,000,000	-	7,589,501	-	13,589,501	-
Proceeds from Sale of Assets	-	-	-	18,182	-	18,182
Funded Depreciation	8,460,251	4,935,147	5,829,447	3,400,510	14,289,698	8,335,657
Capital Funding Brought Forward	-	-	-	-	-	-
Capital Funding Carried Forward	0	(4,656,792)	-	(4,731,876)	-	(9,388,668)
	$37,441,495	$10,130,965	$28,751,501	$9,360,915	$66,192,996	$19,491,880
Capital Expenditure						
Capital Expenditure (refer Schedules)	33,763,398	9,128,897	26,841,659	8,429,320	60,605,057	17,558,217
Capital Internal Transfers - Expense	2,456,507	209,968	69,426	80,385	2,525,933	290,353
Loan Repayments	1,221,590	792,100	1,840,416	851,209	3,062,006	1,643,310
	$37,441,495	$10,130,965	$28,751,501	$9,360,915	$66,192,996	$19,491,880

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

FINANCIAL PERFORMANCE REPORT – WATER & WASTE SERVICES CONT'D

Mackay Water				
Description	Budget 09/10	Rev Budget 09/10	YTD Budget	YTD Actual
Operating Income	$57,336,249	$57,336,249	$33,446,145	$50,061,032
Operating Expenses	($51,317,203)	($52,304,712)	($30,511,082)	($26,534,969)
Net Operating Surplus before Tax	$6,019,047	$5,031,538	$2,935,064	$23,526,063

COMMENTS -

As at 31 January net operating surplus is above budget. The 2 main contributing factors are:
Income – is above the YTD budget as it includes processing for the 2nd rating period, and
Expenditure – is below budget, primarily through major planning studies and modelling still being in the data collection phase, hence payments for contracts and consultants will occur towards the end of the financial year.

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

CAPITAL SCHEDULES – DEVELOPMENT SERVICES

	Budget 2009/2010	Actual 2009/2010	% Spent	Estimated Start Date	Estimated Finish Date	Status/Comment
Departmental Management						
	-	-	0%			
Strategic Planning						
	-	-	0%			
Development Assessment - Planning						
	-	-	0%			
Water & Waste						
90035 - Nuisance Management - Capital	-	-				
	-	-	0%			
Development Assessment - Engineering						
	-	-	0%			
Total	$ -	$ -	0%			

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

CAPITAL SCHEDULES – CORPORATE SERVICES

	Budget 2009/2010	Actual 2009/2010	% Spent	Estimated Start Date	Estimated Finish Date	Status/Comment
Departmental Management						
	-	-	0%			
Organisational Development						
	-	-	0%			
Financial Services						
	-	-	0%			
Procurement & Plant						
10325 - Office Furn & Equip	526,781	22,499		1-Jul-09	30-Jun-10	Items replaced as requested
10353 - New Staff - Office Furn & Equip	93,666	2,254		1-Jul-09	30-Jun-10	Order as new staff recruited
10390 - Plant & Equipment - Replacement Program	6,313,353	3,593,803		1-Jul-09	30-Jun-10	77% of budget delivered/ordered
10393 - Plant & Equipment - New Requests	1,063,683	552,626		1-Jul-09	30-Jun-10	52% of budget delivered/ordered
10394 - New Staff - Plant & Equipment	1,000,659	524,356		1-Jul-09	30-Jun-10	54% of budget delivered/ordered
10402 - Mirani & Sarina Workshop	30,000	-		1-Nov-09	31-Mar-10	Installation to begin in February
	9,028,341	4,695,537	54%			
Information Services						
10307 - Corporate Backup Software Upgrade	50,000	-		1-Mar-10	30-May-10	Included in Server Virtualisation tender
10309 - HAF Eda - Online DA System	50,000	-			1-Apr-10	Waiting on product decision by HAF
10314 - GIS Arcinfo Licence	26,000	26,260			30-Oct-09	Completed
10315 - Server Virtualisation	52,000	-		1-Mar-09	30-May-10	Tender closed 28/01/10, assessing
10317 - On-Line Services	63,357	3,693		1-Jul-09	30-Jun-10	In test available to Rates Section
10318 - New Staff - IT Equipment	187,989	49,323			1-Dec-09	Ongoing as New Staff appointed
10319 - Aerial Photograpy	130,000	-		1-Oct-09	31-Mar-10	Urban in GIS
10320 - Computer Equipment Strategic	1,146,981	398,640		1-Jul-08	30-May-10	Ongoing
10321 - Computer Software Strategic	671,514	245,401		1-Jul-08	30-May-10	Ongoing
10322 - Computer Equip & Software Non Strategic	567,148	139,224			30-May-10	1 Item on hold
10323 - Computer Systems Business Continuity	129,933	-			30-May-10	Included in server virtualisation tender
10354 - Photocopiers	21,030	21,911		1-Feb-10	1-Apr-10	Completed
10357 - Chris21 Upgrade version - February	10,000	-		1-Feb-10	1-Mar-10	Installed
14000 - IT Sever Room Redevelopment	145,455	129,034		1-Jul-09	1-Mar-10	95% complete - in operation
90103 - Archival Storage	35,000	22,230			1-Mar-10	Dongas delivered
90200 - Corporate Computer Systems	457,269	123,125			30-Jun-10	Ongoing
90201 - Communications Remote Sites	15,921	10,502		1-Jul-09	30-Jun-10	As required in line with draft
	3,794,194	1,059,282	28%			
Office of the CEO Management						
	-	-	0%			
Internal Audit						
	-	-	0%			
Asset Management						
	-	-	0%			
Customer Services						
	-	-	0%			
Corporate Communications						
	-	-	0%			
Governance						
90112 - Mackay Regional Council - Entry Signage	167,179	155,066		1-Sep-10	15-Nov-09	Koumala & Midge Point install by late Feb
90113 - Mackay Regional Council - Facility Signage	26,015	12,481		1-Jun-25		continuing to identify signage
90114 - Mackay Regional Signage - Internal Signage	20,000	19,014		1-Jul-09	1-Sep-10	ongoing review of areas
	213,195	186,571	88%			
Corporate Projects						
10302 - Land	-	10,247		1-Jul-07	30-Jun-08	No Major activities costs for transfer
10304 - Caneland's Land Sale Infrastructure Upgd	7,264,916	1,517,723		1-Jul-08	31-Mar-10	1st stage land settled
	7,264,916	1,527,970	21%			
Councillor Support						
10399 - Plant & Equipment - Councillor Support	4,656	-				
	4,656	-	0%			
Total	$ 19,875,213	$ 7,479,329	38%			

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

CAPITAL SCHEDULES – COMMUNITY SERVICES

	Budget 2009/2008	Actual 2009/2010	% Spent	Estimated Start Date	Estimated Finish Date	Status/Comment
Departmental Management						
	-	-	0%			
Property Services						
90356 - Council Buildings - Electronic securit upgra	65,000	442				Final Specification sent to Contracts
90358 - Brewers Park Sporting Complex	50,000	530				Consultant investigation conducted
90359 - Mirani Museum Air Conditioner Replacement	32,300	-				Awaiting quote clarification
20214 - Slade Point Community Hall - Floor & Roof re	19,500	6,345				completed
20215 - Andergrove Neighbourhood Centre - Upgrad	11,600	-				Quotations to be sourced
20215 - Andergrove Neighbourhood Centre - Drainag	10,000	-				Works Program to undertake work
22002 - Administration Building- IT Service Room	110,000	68,279		1-May-09	29-Jan-10	Project in final stages
29009 - Bedford Road Council House - Carpet Repla	3,500	3,486				Completed
90050 - Mirani Caravan Park Upgrade	15,120	9,997		1-Jul-08	30-Jun-09	Project on hold
90101 - Relocation within Admin Building	307,505	165,733		1-Jul-08	30-Jun-09	95% completed
90115 - Admin Building - Air Conditioner heater elem	49,083	-				Draft Specification completed
90117 - Council Chambers Refurbishment	70,000	-				70% Completed
90280 - Pensioner Cottages Assets - CCS	13,874	11,233		20-May-09	10-Jul-09	completed
90283 - Holmes Dr Comm Housing Units - Bathroom	50,000	12,637				Awaiting revised quotations
90300 - Library Building Improvement Plan	7,770	7,770		1-Jul-08	14-Aug-09	completed
90322 - City Library Replace Glass	-	543		1-Jun-09	17-Jul-09	completed
90323 - City Library Reline Sewer	9,172	9,194		26-Jun-09	20-Jul-09	completed
90331 - Lagoons Hut - New Thatching	99,667	93,767		15-Jun-09	14-Aug-09	completed
90334 - Mirani Community Hall Capital Works	179	400		1-May-09	30-Jun-09	completed
90335 - Sarina Band Hut	21,768	7,769		1-Jun-09	31-Mar-10	Project on hold
90339 - Greenmount Homestead - 3 phase powerto	43,000	162				Awaiting confirmation of offer
90341 - City Library - Air Conditioner Replacement	63,153	-				Awaiting confirmation of start date
90342 - Artspace - Air Conditioner Upgrade	14,000	9,710				Completed
90408 - Sarina Cultural Hall Airconditioning	10,023	7,819		30-Jun-09	17-Aug-09	completed
90445 - Sarina Cultural Hall - Bar/Sound System/Sta	59,461	11,032				Bar upgrade commenced
90447 - Sarina Cultural Hall - Replace Dishwashers	10,000	10,958				75% completed
90482 - Sarina Sugar Shed Improvements	70,443	23,242		1-Jul-08	8-May-09	80% completed
90484 - Sarina Field of Dreams Entrance Signage	8,715	-		4-May-09	17-Jul-09	Final signage design nearing completion
	1,230,921	461,067	37%			
Library Services						
10445 - Library Books	547,175	-		1-Jul-09	30-Jun-09	Exp on track in line with State Grant
90303 - City Library - Capital Plant & Equipment	63,962	24,922		1-Jul-09	30-Jun-10	Awaiting adjustment - budget reviev
90304 - Library Purchases - Books Adult Fiction	-	59,412		1-Jul-09	30-Jun-10	67% expended
90305 - Library Purchases - Books Adult Non-Fict	-	52,968		1-Jul-09	30-Jun-10	73% expended
90306 - Library Purchases - Books Large Print	-	37,867		1-Jul-09	30-Jun-10	75% expended
90307 - Library Purchases - Videos	-	22,552		1-Jul-09	30-Jun-10	91% expended
90309 - Library Purchases - CD's	-	3,624		1-Jul-09	30-Jun-10	23% expended
90310 - Library Purchases - Taped Books	-	40,228		1-Jul-09	30-Jun-10	79% expended
90311 - Library Purchases - Mags/Newspapers	-	31,706		1-Jul-09	30-Jun-10	68% expended
90312 - Library Purchases - Books Reference	-	5,504		1-Jul-09	30-Jun-10	52% expended
90313 - Library Purchases - Books Jnr Fiction	-	10,451		1-Jul-09	30-Jun-10	42% expended
90314 - Library Purchases - Books Jnr NonFiction	-	2,825		1-Jul-09	30-Jun-10	28% expended
90315 - Library Purchases - Books Young Adult	-	7,583		1-Jul-09	30-Jun-10	50% expended
90316 - Library Purchases - Books Picture	-	8,815		1-Jul-09	30-Jun-10	21% expended
90317 - Library Purchases - YP Audio	-	12,099		1-Jul-09	30-Jun-10	66% expended
90318 - Library Purchases - LAL Collection	-	3,127		1-Jul-09	30-Jun-10	40% expended
90320 - Library Purchases - Cultural Services	-	617		1-Jul-09	30-Jun-10	40% expended
90321 - Library Purchases - Quick Read Books	-	2,313		1-Jul-09	23-Jun-10	26% expended
90329 - Mobile Library	-	490		1-Apr-09	1-Jun-09	Finalised
90335 - Greenmount Homestead Capital Expenditure	2,000	-		1-Jul-07	30-Jun-08	Finalised
	613,139	327,393	53%			
Mackay Convention Precinct						
10385 - UEC Theatre Equipment	243,511	70,837		1-Jul-08	30-Jun-10	Nearing completion on track
10385 - UEC Facility Upgrade	1,200,000	179,598		1-Jul-09	30-Jun-10	Nearing completion
10443 - Artspace - Reseal Timber Floor	9,000	-		1-Jul-09	31-Aug-09	Works complete
90312 - Mackay Convention Precinct	702,355	1,909,599		1-Nov-04	30-Jun-10	Defect rectification & carpark wrk to go
90400 - Artspace - Equipment	294	1,820		1-Jul-07	30-Jun-08	Completed
	2,152,261	2,167,854	101%			
Recreation Services						
90406 - Mirani Pool Capital Expenditure	31,970	-		1-Jul-09	30-Jun-10	Works scheduled autumn/winter 2010
90408 - Aquatic Facilities - Lagoon Assoc Works	1,447,548	-		1-Jul-09	30-Jun-10	Decision yet to be made on project scope
90410 - Aquatic Facilities - Lagoon Style	874,093	555,395		1-Jul-09	1-Sep-09	Project completed
90411 - Pioneer Pool Capital Expenditure	78,579	20,921		1-Jul-09	30-Jun-10	Works scheduled autumn/winter 2010
90412 - Memorial Pool Capital Expenditure	48,047	10,822		1-Jul-09	30-Jun-10	Works scheduled autumn/winter 2010
	2,481,335	586,839	24%			
Urban Renewal & Economic Development						
90003 - City Centre Works	178,040	15,709		1-Jul-08	30-Jun-09	Priorities currently being confirmed
	178,040	15,709	9%			
Total	$ 6,855,696	$ 3,558,993	52%			

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

CAPITAL SCHEDULES – ENGINEERING SERVICES

	Budget 2009/2010	Actual 2009/2010	% Spent	Estimated Start Date	Estimated Finish Date	Status/Comment
Department Management						
10403 - Cib Centre Works	200,000	-				
10404 - Generator	150,000	-				
10405 - Emergency Services	300,000	19,503				
10406 - Disaster Response	-	220				
90015 - Blue Water Quay	535,894	1,787,157		1-Jul-07	31-Mar-09	Work in Progress
90019 - G150 Project - Artistic Infrastructure	1,362,956	438,129				
90440 - Disaster Management	137,994	8,997		1-Sep-06	30-Jun-09	Ongoing
90468 - Depot Dev - Site Works	-	16,772		1-Mar-09	31-Dec-09	Under review
90470 - Depot Redevelopment	8,152,097	-		1-Mar-09	31-Dec-09	Under review
90471 - Paget Depot - URC Costs	-	181,356				
90472 - Paget Depot - Professional Fees	-	1,041,465				
90473 - Paget Depot - External Infrastructure Costs	-	922,469				
90475 - Paget Depot - Crichtons Road	-	81,842				
Engineering Services Management Sub-Total	11,458,881	4,097,802	36%			
Maintenance						
10397 - Plant & Equipment - Maintenance	43,415	14,924		1-Jul-09	30-Jun-10	On-going
52500 - Roads - Flood Damage	6,562,211	225,909		1-Oct-09	31-May-10	Project funding finishes 30/06/2010
52501 - Absolon Street - NDRRA 2008 Event	165,127	16,822		8-Feb-10	30-May-10	Tenders closed 29 Jan. Being assessed
52502 - Allambie Avenue - NDRRA 2008 Event	74,506	20,877		1-Mar-10	30-Jun-10	Tender documentation being compiled
52503 - Amhurst Street - NDRRA 2008 Event	107,335	4,248		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52504 - Andrew Milne Drive - NDRRA 2008 Event	87,329	7,110		11-Jan-10	1-May-10	Contract awarded to BUD constructions
52505 - Bally Keel Road - NDRRA 2008 Event	265,063	-		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52506 - Balnagowan Mandurana Road - NDRRA 20	535,971	72,216		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52507 - Barnes Lane - NDRRA 2008 Event	67,266	21,339		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52508 - Barter Drive - NDRRA 2008 Event	148,486	8,511		11-Jan-10	30-May-10	Contract awarded to BUD constructions
52509 - Bells Road - NDRRA 2008 Event	328,082	25,551		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52510 - Bergmans Road - NDRRA 2008 Event	185,475	41,217		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52511 - Bernborough Avenue - NDRRA 2008 Event	130,848	9,073		11-Jan-10	30-May-10	Contract awarded to BUD constructions
52512 - Bridge Road - NDRRA 2008 Event	375,841	12,507		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52513 - Brisbane Street - NDRRA 2008 Event	106,934	-		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52514 - Brookfield Drive - NDRRA 2008 Event	232,009	6,710		7-Dec-09	1-May-10	Contract awarded to Epoca constructions
52515 - Bucas Drive - NDRRA 2008 Event	27,710	5,807		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52516 - Bundensen Street - NDRRA 2008 Event	69,686	8,411		1-Apr-10	1-Jun-10	Design under review
52517 - Canberra Street - NDRRA 2008 Event	84,018	7,551		11-Jan-10	30-May-10	Contract awarded to BUD constructions
52518 - Cannan Street - NDRRA 2008 Event	154,074	11,700		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52519 - Cape Hillsborough Road - NDRRA 2008 Ev	84,847	10,242		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52520 - Cheribon Street - NDRRA 2008 Event	38,896	5,704		11-Jan-10	30-May-10	Contract awarded to BUD Constructions
52521 - Clares Road - NDRRA 2008 Event	248,570	41,154		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52522 - Condor Parade - NDRRA 2008 Event	1,122,054	97,814		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52523 - Cowleys Road - NDRRA 2008 Event	449,671	17,126		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52525 - Creal Street - NDRRA 2008 Event	89,725	2,735		1-Mar-10	30-Jun-10	Tenders close 05/02/2010
52526 - Cutler Drive - NDRRA 2008 Event	117,420	3,584		11-Jan-10	30-May-10	Contract awarded to BUD constructions
52527 - David Muir Street - NDRRA 2008 Event	205,003	9,828		11-Jan-10	30-May-10	Contract awarded to BUD Constructions
52528 - Daviyn Drive - NDRRA 2008 Event	51,637	6,831		11-Jan-10	30-May-10	Contract awarded to BUD Constructions
52529 - Eaglemount Drive - NDRRA 2008 Event	94,064	7,921		11-Jan-10	30-May-10	Contract awarded to BUD Constructions
52530 - East Funnell Creek Road- NDRRA 2008 Ev	389,919	20,486		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52531 - East Inneston Road- NDRRA 2008 Event	92,122	21,010		1-Mar-10	30-Jun-10	Ready to be tendered
52532 - Elizabeth Street - NDRRA 2008 Event	55,001	4,334		1-Mar-10	30-Jun-10	Ready to be tendered
52533 - Field Street - NDRRA 2008 Event	176,332	-		30-Jan-10	1-May-10	Construction by in-house resources
52534 - Forsden Street - NDRRA 2008 Event	102,279	6,457		11-Jan-10	30-May-10	Contract awarded to BUD Constructions
52535 - Gable Street - NDRRA 2008 Event	79,769	2,630		1-Mar-10	30-Jun-10	Tenders close 05/02/2010
52536 - Garrett Road - NDRRA 2008 Event	2,236	31,915		1-Mar-10	30-Jun-10	Completed
52537 - Geeberga Buttuwa Road - NDRRA 2008 Ev	308,111	26,231		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52538 - Goldsmith Street - NDRRA 2008 Event	97,759	3,825		8-Feb-10	30-May-10	Tenders closed 29 Jan. Being assessed
52539 - Grasstree Beach Road - NDRRA 2008 Ever	122,382	41,464		1-Mar-10	30-Jun-10	Completed
52540 - Grass Road - NDRRA 2008 Event	144,679	2,911		1-Oct-09	24-Dec-09	Deleted
52541 - Hampden Court - NDRRA 2008 Event	99,756	11,744		15-Mar-10	30-Jun-10	Ready to be tendered
52542 - Hans Christian Street- NDRRA 2008 Event	73,787	5,162		7-Dec-09	1-May-10	Awarded to Epoca Contractors
52543 - Hansens Road - NDRRA 2008 Event	158,591	30,503		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52544 - Hiley Street - NDRRA 2008 Event	122,933	6,593		7-Dec-09	1-May-10	Awarded to Epoca Contractors
52545 - Holmes Road - NDRRA 2008 Event	186,278	21,089		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52546 - Illawong Drive- NDRRA 2008 Event	8,240	17,987		1-Oct-09	24-Dec-09	To be completed as variation
52547 - Joanne Street - NDRRA 2008 Event	49,234	2,277		8-Feb-10	30-May-10	Tenders closed 29 Jan. Being assessed
52548 - Kippen Street - NDRRA 2008 Event	221,051	4,934		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52549 - Kinchela Road- NDRRA 2008 Event	68,235	10,590		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52550 - Landing Road - NDRRA 2008 Event	79,335	22,860		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52551 - Lansdowne Road - NDRRA 2008 Event	130,458	26,163		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52552 - Lembergs Road - NDRRA 2008 Event	145,078	18,549		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52553 - Link Street - NDRRA 2008 Event	45,511	-		8-Feb-10	30-May-10	Tenders close 05/02/2010
52555 - Lorne Road - NDRRA 2008 Event	50,491	16,821		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52556 - Lourdon Street - NDRRA 2008 Event	133,771	8,025		11-Jan-10	30-May-10	Contract awarded to BUD Constructions
52557 - Lowanna Avenue - NDRRA 2008 Event	146,824	20,977		1-Mar-10	30-Jun-10	Design complete
52558 - Marwood Sunnyside Road - NDRRA 2008 E	269,677	26,596		15-Mar-10	30-Jun-10	Design Complete
52559 - Maudsley Road - NDRRA 2008 Event	48,652	17,973		1-Mar-10	30-Jun-10	To be completed as variation
52560 - Mazlins Road - NDRRA 2008 Event	83,017	25,365		15-Mar-10	30-Jun-10	Design complete
52561 - Milton Street - NDRRA 2008 Event	363,723	16,509		1-Mar-10	30-Jun-10	Tenders clause 05/02/2010
52562 - Mimosa Drive - NDRRA 2008 Event	47,432	21,491		1-Mar-10	30-Jun-10	Tender documentation being compiled
52563 - Miran Khan Drive - NDRRA 2008 Event	360,000	54,717		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52564 - Munbura Road - NDRRA 2008 Event	49,582	26,155		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52565 - Napier Street - NDRRA 2008 Event	171,255	-		8-Feb-10	30-May-10	Tenders closed 29 Jan. Being assessed
52566 - Murrays Road - NDRRA 2008 Event	50,381	7,206		11-Jan-10	30-May-10	Contract awarded to BUD Constructions
52567 - Nella Drive - NDRRA 2008 Event	89,775	4,104		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52568 - North Inneston - NDRRA 2008 Event	16,317	16,706		19-Sep-06	27-Jul-09	Completed
52569 - Old Bowen Road - NDRRA 2008 Event	223,336	32,703		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52570 - Paradise Street - NDRRA 2008 Event	566,442	30,027		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52571 - Petersens Road - NDRRA 2008 Event	293,696	19,972		15-Mar-10	30-Jun-10	Design being finalised
52572 - Pinder Street - NDRRA 2008 Event	38,415	2,269		8-Feb-10	30-May-10	Tenders closed 29 Jan. Being assessed
52573 - Pompey Street - NDRRA 2008 Event	51,775	4,187		8-Feb-10	30-May-10	Tenders closed 29 Jan. Being assessed
52574 - Potts Road - NDRRA 2008 Event	16,038	26,244		1-Oct-09	24-Dec-09	Deleted
52575 - Prospect Street - NDRRA 2008 Event	289,950	21,599		1-Mar-10	30-Jun-10	Tenders close 05/02/2010

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

CAPITAL SCHEDULES – ENGINEERING SERVICES CONT'D

52575 - Pugsley Street - NDRRA 2008 Event	197,393	9,318		11-Jan-10	30-May-10	Contract awarded to BMD Constructions
52577 - Raleigh Street - NDRRA 2008 Event	54,848	5,343		11-Jan-10	30-May-10	Contract awarded to BMD Constructions
52578 - Schnia Street - NDRRA 2008 Event	33,994	5,189		11-Jan-10	30-May-10	Contract awarded to BMD Constructions
52579 - Slingardies Road - NDRRA 2008 Event	184,386	26,345		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52580 - Stockroute Road - NDRRA 2008 Event	261,209	74,498		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52581 - Teasdale Road - NDRRA 2008 Event	204,666	26,354		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52582 - Turners Paddock Road - NDRRA 2008 Eve	642,031	75,102		1-Oct-08	24-Dec-09	Design Complete
52583 - Watland Street - NDRRA 2008 Event	133,866	13,975		15-Mar-10	30-Jun-10	Design Complete. In Final Review
52584 - Willets Road - NDRRA 2008 Event	57,889	6,835		11-Jan-10	30-May-10	Contract awarded to BMD Constructions
52585 - Walkerston Homebush Road - NDRRA 200	360,186	24,030		1-Mar-10	30-Jun-10	Design Complete. In Final Review
52589 - Malcomson Street - NDRRA 2008 Event	262,314	262,314				Completed
52595 - Alexandria Road - NDRRA 2008 Event	226,341	-				Transferred to CWP projects
52596 - Beaconsfield Road - NDRRA 2008 Event	54,732	-				Transferred to CWP projects
52597 - Connors Road - NDRRA 2008 Event	178,122	-				Part capital works project 50370
52598 - Credlin St - NDRRA 2008 Event	77,445	-				Part capital works project 52051
52599 - Shinn Street - NDRRA 2008 Event	83,994	-				Part capital works project 52083
52600 - Shakespeare St - NDRRA 2008 Event	316,927	-				Part capital works project 50469
52601 - Wellington St - NDRRA 2008 Event	55,954	-				Part capital works project 50480
52602 - Armstrong Beach Rd- NDRRA 2008 Event	197,029	-				Transferred to CWP projects
52603 - Devereux Creek Rd - NDRRA 2008 Event	103,212	-				Part capital works project 51327
52604 - Gorge Rd - NDRRA 2008 Event	103,191	-				Part capital works project 51311
52605 - Kemps Rd - NDRRA 2008 Event	44,530	-				Part capital works project 51320
52606 - Kinchant Dam Rd - NDRRA 2008 Event	39,501	-				Part capital works project 51305
52607 - Leichhardt Way - NDRRA 2008 Event	147,354	-				Part capital works project 51315
52608 - Slayts Rd- NDRRA 2008 Event	43,651	-				Part capital works project 51320
52609 - School Rd - NDRRA 2008 Event	85,406	-				Part capital works project 51358
90457 - Calen Depot	23,000	-		1-Feb-10	30-May-10	To be completed as variation
90458 - Sarina Depot	21,000	-		1-Feb-10	30-May-10	Site of storage being finalised
Maintenance Sub-Total	22,749,855	2,997,947	9%			
Technical Services						
45031 - Galeas Road, Septimus	-	2,500				Compulsory Acquisition commenced
45902 - Old Bowen Coach Road, Balnagowan	-	1,000				Revised Offer Submitted
45935 - Barrie Lane, Homebush	-	445				Sim Open and closing to DERM
53247 - Goatbromacks Road	20,400	21,005				Acquisition Complete
55596 - Connors Road	4,300	4,300			19-Sep-09	Acquisition Complete
90540 - Asset Services - Traffic Counters	25,000	25,000		1-Jul-07	30-Jun-09	Ongoing
90551 - Land under Roads Resumption & Compen	37,481	-				Ongoing
90552 - Neils Road - Land Acquisition	15,362	15,362				RP plan under preparation
90558 - Upper Alligator Road	-	1,452				Sim Open and Closing to DERM
Technical Services Sub Total	103,543	72,065	70%			
Parks & Recreation						
20000 - Parks Loan Program	125,135	-		1-Jul-09	30-Jun-10	Ongoing
20001 - McEwans Bch Fshore Reveg	30,000	-			1-May-10	Completed
20010 - Queens Park Reg Pt Dev	498,725	608		1-Mar-10	30-Jun-10	LA consultants fee pending
20028 - Walkerston Cemetery - Land Acquisition	300,000	-		1-Sep-09	30-Jun-10	LA consultants fee pending
20030 - Jaycee Park Picnic Facilities	13,920	8,402		1-Sep-08	30-Jun-10	Completed
20031 - Minor Playground Equipment	30,450	30,450		1-Jul-09	30-Jun-10	ongoing
20035 - Roundabout Upgrades Streetscapes	27,500	2,394		1-Oct-09	1-Feb-10	Rationalisation in progress
20068 - St Helens Camping Ground Signage/Fencii	45,000	24,955		1-Oct-09	30-Jun-10	in progress
20100 - Gooseponds Reg. Park Devel. staged U/G	60,000	29,250		1-Sep-09	30-Jun-10	Works in construction
20133 - Mt Bassett New Section Development	132,783	55,707		1-Jul-09	30-Jun-10	Ongoing upgrade to roads and cemetery
20171 - Camilleri Street - Regional Park Develop	40,000	7,574		1-Nov-09	30-May-10	Topdress in April
20176 - Railway Corridor Park Upgrade	88,000	-		1-Apr-10	30-Jun-10	LA consultants fee pending
20177 - Iluka Park - Recreation Play Facilities	369,252	331,552		1-Aug-09	30-Jun-10	Pre tender period
20179 - Rubber Softfall Undersurfacing- Streets(	40,813	4,004		1-Jul-09	30-Jun-10	Ongoing 50 % completed
20185 - Mt Bassett Cemetery - Landscape Beams	11,743	3,076		1-Jul-09	28-Feb-10	Ongoing
20186 - Mackay Cemetery - Internal Pathways	40,000	-		3-Nov-09	30-Jun-10	Roadworks pending weather
20189 - Walkerston Cemetery - Concept Plan	9,783	-		5-Jan-10	30-Mar-10	LA consultants fee pending
20200 - Bucasia Beach Foreshore - Irrigation	66,239	66,239		1-Aug-09	30-Oct-09	completed
20206 - Slade Point Reserve	17,572	16,312		1-Aug-09	30-Oct-09	completed
20217 - Paget Park - Upgrade	30,000	2,906			30-Jun-10	Design detail/minor wks
20218 - Roof Shed & Shade Sail	11,224	-		1-Oct-09	30-Jun-10	NEC revised scheduled
20219 - Propagation Facility	4,000	-		1-Nov-09	30-Jun-10	Scheduled
20223 - Walkerston Cemetery - Stillborn Section	7,397	3,002		1-Jul-09	1-Mar-10	In progress
20224 - Bucasia Swimming Enclosure	3,620	3,620		15-Oct-09	27-Jun-09	In progress
20226 - Town Entry Statement Gargett	30,789	16,712		15-Nov-09	1-Feb-10	Awaiting invoices
20227 - Jim Ideule Street - Stage 2	10,952	89		30-Nov-09	30-Mar-10	Contract with Maintenance
20228 - Railway Park Mirani	35,000	5,744		1-Jul-09	30-Apr-10	In progress
20231 - Middle Creek Dam Facilities	5,634	5,634		1-Jul-09	30-Jun-10	weather disrupted
20235 - Pioneer Pool Garden Shed	13,277	13,277		1-Jul-09	1-Nov-09	Completed
20237 - Field of Dreams Shade Cover	4,729	2,451		1-Oct-09	30-Mar-10	In progress
20238 - West St Park Shade Cover & Play Equipmer	10,388	7,769		30-Oct-09	28-Feb-10	90 % completed
20240 - Broad Street Rotunda Refurbishment	5,704	5,704		1-Jul-09	30-Mar-10	Weather delayed
20246 - Camilleri Road - RLCIP Funding	53,477	53,477			30-Sep-09	Completed
20247 - Northview - RLCIP Funding	51,649	51,649			30-Sep-09	Completed
20248 - Botanic Gardens - RLCIP Funding	43,453	43,453			30-Sep-09	Completed
20249 - Walkerston Skatebowl - RLCIP Funding	67,773	67,773			30-Sep-09	Completed
20250 - Kemmis Park Skatebowl - RLCIP Funding	115,786	115,786			30-Sep-09	Completed
20252 - Slade Point Skate Bowl - RLCIP Funding	1,874	1,874			30-Sep-09	Completed
20254 - Johnson Park Mirani - RLCIP Funding	1,110	1,110			30-Sep-09	Completed
20255 - Sarina Beach - RLCIP Funding	22,060	22,060			30-Sep-09	Completed
20256 - Melba Park Armstrong Beach - RLCIP Fund	18,010	18,010			30-Sep-09	Completed
20257 - Gucta Park - RLCIP Funding	35,269	35,269			30-Sep-09	Completed
20258 - Lamberts Beach - RLCIP Funding	37,241	37,241			30-Sep-09	Completed
20259 - Queens Park - RLCIP Funding	26,280	26,280			30-Sep-09	Completed
20260 - Bucasia Esplanade - RLCIP Funding	30,039	30,039			30-Sep-09	Completed
20261 - Information Centre Cot Storey - RLCIP Func	28,320	28,320			30-Sep-09	Completed

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

CAPITAL SCHEDULES – ENGINEERING SERVICES CONT'D

20262 - Willets Road Park - RLCIP Funding	29,745	29,745		30-Sep-09	Completed
20263 - Valley View - RLCIP Funding	28,979	28,979		30-Sep-09	Completed
20264 - St Helens Beach - RLCIP Funding	23,484	23,484		30-Sep-09	Completed
20265 - Stan Camm - RLCIP Funding	16,397	16,397		30-Sep-09	Completed
20266 - Haliday Bay - RLCIP Funding	31,255	31,255		30-Sep-09	Completed
20267 - Cape Hillsborough - RLCIP Funding	39,074	39,074		30-Sep-09	Completed
20268 - Eimeo Esplanade - RLCIP Funding	15,835	15,835		30-Sep-09	Completed
20269 - Neil Baker Park Marian - RLCIP Funding	34,027	34,027		30-Sep-09	Completed
20270 - Illawong Beach - RLCIP Funding	599	599		30-Sep-09	Completed
20271 - Muller Park - RLCIP Funding	29,139	29,139		30-Sep-09	Completed
20272 - Valetta Gardens Park - RLCIP Funding	30,399	30,399		30-Sep-09	Completed
20273 - Bookfield Dve Park Sarina - RLCIP Fundin	280	280		30-Sep-09	Completed
20274 - Seaforth Camping Ground - RLCIP Funding	11,732	11,732		30-Sep-09	Completed
20275 - Leapview Park - RLCIP Funding	52,136	52,136		30-Sep-09	Completed
20276 - Apex Park Sarina - RLCIP Funding	35,863	35,863		30-Sep-09	Completed
20277 - Playground RLCIP Funding Header	20,973	20,973		30-Sep-09	Completed
20300 - Boulder Creek - Picnic Facility Upgrade	5,000	1,288	1-Sep-09	30-Nov-09	In progress
20301 - Annie Wood Park - Replace Footbridges	50,000	41,025	1-Sep-09	1-Feb-10	Invoices pending
20302 - Allan Cameron Park - Install BBQ	10,000	3,814	1-Sep-09	30-Jun-10	90% complete
20303 - George Moore Park - Footpath extension & I	5,329	5,329	1-Sep-09	30-Nov-09	Completed
20304 - Local Park Development - Facility Upgrades	15,000	-	1-Jul-09	30-Jun-10	Ongoing
20305 - Lando Avenue Park - Fence and paint equip	8,000	3,000	1-Nov-09	28-Feb-10	80% completed
20306 - John Breen Park - Oval Upgrade	40,000	-	1-Mar-10	31-May-10	Scheduled March
20307 - Apex Park Sarina - 2 x BBQ, Table replace &	60,000	54,227	1-Oct-09	1-Jan-10	completed
20308 - Midge Point - Shelter replacement, sand re	50,000	43,222	1-Sep-09	2-Sep-09	80% completed
20309 - St Helens Beach Esplanade - Power conne	40,000	3,814	1-Oct-09	30-Jun-10	Power pending
20310 - Seaforth Beach - fencing	5,000	-	1-Dec-09	31-Mar-10	Contractor pending
20311 - Blacks Beach - Stairs from Camilleri Street	20,000	-	1-Nov-09	30-Jun-10	consultants in review
20312 - Foreshore Parks - General. Seating replac	9,000	7,856		30-Oct-09	90% completed
20313 - Owen Jenkins Drive Park - Park Benches	2,430	2,430	1-Aug-09	30-Dec-09	95% complete
20315 - Eimeo Beach - Lifeguard Tower	40,000	-	1-Nov-09	31-May-10	Scheduled
20316 - Grasstree Beach - 3 x shelter replace, picni	77,000	-	1-Mar-10	30-Jun-10	in progress
20317 - Archibald/Peak Downs - Intersection Lands	20,000	-	1-Mar-10	30-Jun-10	40% Completed
20318 - Peak Downs - Walkerston Replace Memo	9,877	9,877	1-Mar-09	31-Mar-10	40% Completed
20319 - Hoits Road Roundabout	60,000	-	1-Oct-09	30-Jun-10	Design Pending
20320 - Eimeo Road/Bucasia Road - Landscape	20,000	-	1-Oct-09	30-Jun-10	Design Pending
20321 - Shelters - roof replacement	20,000	9,994	1-Sep-09	30-Jun-10	95% Complete
20322 - Shelters - painting	5,000	-		30-Jun-10	In progress
20323 - Shelters - upgrading	15,000	15,816		30-Jun-10	In progress
20324 - Structures - Queens Park Rotunda	80,000	8,639	30-Nov-09	30-Apr-10	In progress
20325 - Structures - Caneland Soundshell	50,000	-	1-Feb-10	30-Jun-10	Demolition Completed
20327 - General Locations - Programmed Upgrade	70,000	44,376		30-Jun-10	In Progress
20328 - Grasstree Beach & Apex Pk	150,000	29,367	1-Oct-09	30-Jun-10	40% Completed
20329 - Mt Bassett - Columbarium Wall	20,000	-	1-May-09	30-Jun-10	Ongoing
20330 - Mirani - Internal Road Upgrade	40,000	5,395	1-Nov-09	31-May-10	90% Completed
20331 - Seaforth - Acacia Avenue.	20,000	-	1-May-10	30-Jun-10	Scheduled
20332 - Habana Park - Tree Planting	5,000	4,818	1-Dec-09	30-Jun-10	Scheduled
20333 - Bakers Creek Hall	50,000	-	1-Apr-10	30-Jun-10	Scheduled
20334 - Mansfield Park Solar Lighting	13,240	13,240	1-Sep-09	1-Jan-10	Completed
20399 - Plant & Equipment at Cost - Parks	9,876	4,157	1-Jul-09	1-Jun-10	Ongoing yearly project
21120 - Sarina Coastal Sustainable Landscapes	11,333	-	1-Jul-09	30-Jun-10	ongoing
21121 - Sarina Sustainable Landscapes Armstrong	17,528	17,528	1-Jul-09	30-Jun-10	in progress
21122 - Sarina Sustainable Landscapes Sarina Be	4,901	4,901	1-Jul-09	30-Jun-10	in progress
21123 - Sarina Sustainable Landscapes Campwin	11,084	11,084	1-Jul-09	30-Jun-10	in progress
21124 - Sarina Sustainable Landscapes Grasstree	20,256	20,421	1-Jul-09	30-Jun-10	in progress
21125 - Sarina Sustainable Landscapes Salonika E	7,898	7,898	1-Jul-09	30-Jun-10	in progress
21126 - Sarina Sustainable Landscapes Half Tide E	4,337	4,337	1-Jul-09	30-Jun-09	in progress
21127 - Sarina Sustainable Landscapes Hay Point	616	616	1-Jul-09	30-Jun-10	in progress
21128 - Sarina Sustainable Landscapes Louisa Ci	7,122	7,319	1-Jul-09	30-Jun-10	in progress
21129 - Sarina Sustainable Landscapes Freshwate	892	892		30-Jun-10	In progress
29003 - Botanic Gardens	195,531	124,705	1-Aug-09	1-Jun-10	Ongoing
29005 - Botanic Gardens - Bitumen Path Repairs	40,134	16,889	1-Aug-09	1-Mar-10	deferred - Mackay Water Upgrade
29007 - Botanic Gardens - Planning Consultants F	85,438	19,138	1-Jun-09	30-Jun-10	In progress
29008 - Botanic Gardens - Tamarind Toilets	200,000	101,338	15-Sep-09	28-Feb-10	95% complete
29010 - Botanic Gardens - Plant & Equipment	3,000	-	1-Sep-09	30-Jun-10	in progress
29011 - Botanic Gardens - Balmoral Sector Regior	20,000	-	1-Sep-09	30-Jun-10	Quotes being sort
29012 - Botanic Gardens - Shelter Update	5,000	-	1-Sep-09	30-Jun-10	Quotes bing sort
29013 - Botanic Gardens - Shelter Update	1,000	-	1-Sep-09	30-Jun-10	Quotes being sort
29015 - Botanic Gardens - Orientation Gardens.	15,000	859	1-Sep-09	30-Jun-10	Quotes being sort
29016 - Botanic Gardens - Administration Building	52,000	-	1-Sep-09	1-May-10	order issued
29017 - Botanic Gardens - Computer syst expansio	10,000	-	1-Sep-09	30-Jun-10	scheduled
29018 - Botanic Gardens - Decks & Handrails	10,000	-	1-Sep-09	30-Jun-10	scheduled
29019 - Botanic Gardens - Courtyard	4,000	-	1-Sep-09	30-Jun-10	scheduled
29020 - Botanic Gardens - Cloud Garden	7,500	-	1-Sep-09	30-Jun-10	scheduled
29021 - Botanic Gardens - Summerlands Sector 18	15,000	-	1-Sep-09	30-Jun-10	scheduled
29022 - Botanic Gardens - Operational upgrades	10,000	-	1-Sep-09	30-Jun-10	ongoing
29023 - Botanic Gardens - 10,000 step project	5,000	-	1-Sep-09	30-Jun-10	completed
90338 - Marian Lawn Cemetery Capital Works	57,441	3,616	1-Jul-09	1-Mar-10	95% complete
Parks & Recreation Sub Total	4,949,347	2,239,595	45%		

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CAPITAL SCHEDULES – ENGINEERING SERVICES CONT'D

Construction					
10381 - Floating Plant and Loose Tools	-	53,927	11-Jul-09	30-Jun-10	Ongoing
20024 - Eton & District Pony Club	33,549	-	1-Nov-05	30-Jun-10	Complete Except Disabled Access
25788 - Ulrani Skate Park	10,228	5,597	10-Apr-09	25-Jun-09	Completed
45036 - George and Evan Street	53,000	297			Design Commenced
45037 - Blacks Beach Cove Trunk I/S	-	1,857,089			
50014 - Unspecified Traffic & Road Safety (Header /	50,000	-	1-Jul-07	30-Jun-08	Header - amts to be allocated to jobs
50040 - Glenpark St/ Evans Ave/ Short St	847,704	4,123			Design commenced
50045 - LATM Initatives (Header A/c)	200,000	2,080	1-Jul-07	30-Jun-09	Header - amts to be allocated to jobs
50054 - Walnut Rd Rehab	3,789	3,789	5-Mar-06	31-Oct-06	Completed
50071 - Crane St	881	881	31-Jul-07	28-Sep-07	Completed
50119 - QT Bus Shelters (55%)	130,000	398	25-Sep-09	31-Jan-10	work in progress
50181 - Northern Part of Blacks Beach	175,107	175,107	14-May-08	30-Jun-10	completed awaiting final invoices
50185 - Binnington Esplanade	11,188	13,992			Design Complete
50193 - Bold Street Pugsley Street Intersection	-	37,177	12-May-07	30-Aug-09	Completed
50195 - Seaforth School	-	675	1-Jan-05	28-Apr-05	Completed
50217 - Paradise Street Rehabilitation	5,369	5,369	1-Apr-05	30-Jun-05	Completed
50222 - Casey Avenue Bridges	1,887,000	1,065,169	21-Sep-09	31-Mar-10	temporary ring work in progress
50227 - Mt Pleasant - Schithra Estate	4,510	-			Work to be allocated
50229 - Connors Rd and Farrells La Int	52,380	64,433	1-Jun-07	31-Mar-10	Awaiting Ergon lighting
50231 - Malcomson St (Greenfields)	291,516	27,970	1-Jan-07	30-Jun-10	Design in progress
50237 - Bridge Road Reconstruction	495,457	328,532	1-Jul-07	18-Sep-09	completed awaiting final invoices
50238 - Glendaragh Road Reconstruction	595,929	310,033	30-Oct-08	30-Jun-10	Stage 2 to commence 15/10/09
50255 - Cape Hillsborough Road - TRAFFIC	-	10,677		15-Oct-09	completed
50263 - High Street	-	275	5-Apr-09	30-Jun-09	Complete
50272 - Malcomson Street Rehabilitation	(222)	(222)	2-Jun-08	31-Oct-08	complete
50312 - Bedford Road	1,080,928	1,899,217	1-Nov-08	31-Jan-10	Ongoing
50316 - Geoffrey Nolan Drive Splitter Island	-	570	1-Jul-05	31-Jul-05	Completed
50318 - Alfred Macalister Street Roundabout	50,000	16,124		25-Sep-09	Completed
50320 - Hoey Street Traffic Island	590	590	1-Jan-06	30-Jun-06	Completed
50344 - Kennedy Street Pedestrian Refuge	12,590	3,049	4-Jan-09	31-Jan-10	Work planned January 10
50345 - Frank Cowley Pedestrian Refuge	9,521	-	1-Jul-07	31-Dec-08	Design complete
50347 - Fernleigh Avenue & Maple Drive	20,858	2,920	1-Dec-08	28-Feb-10	Work planned Feb 10
50348 - Milton St & Kippen St Intersection	15,000	3,379	5-Mar-08	28-Feb-10	Work planned Feb 10
50349 - Evan Street & Prospect St Intersection	-	1			Design complete
50359 - Branscombe Road	-	236	11-May-09	30-Mar-09	Completed
50361 - McColl Street	-	926	11-May-09	30-Mar-09	Completed
50363 - Caledonian Drive Stormwater Initiatives	592,923	38,152			Detail design in progress
50362 - Archibald/Paradise Sts Intersection	497,842	6,359			Design in progress
50363 - Milton Street at Archibald Street	-	7,369	1-Apr-09	30-Nov-09	Completed
50364 - Mackay Bucasia Road. Upgrade Barter Driv	184,975	184,975			DMR contribution Complete
50366 - Bridge Road / Paradise St Intersection	50,000	1,574			Design commenced
50367 - Paradise & Bridge Road Intersection	300,000	-			Concept study complete
50368 - Net Rist Analysis LRRS Sarina & Mirani	20,000	-			Waiting RRG direction on progress
50374 - Le Gardes Road & Barrow Hill Road	-	6,001			Planned June 2010
50376 - Connors Road Upgrade	5,393,004	471,421			Design in progress
50377 - Pioneer Street & Holts Road (intersectio	17,724	26,054			Design in Progress
50378 - Blacks Beach Road - Downstream Drainag	300,000	-			Subject to Developer contribution
50380 - Hurley Road Dust Seal St Helens Beach	-	111	7-Nov-08	27-Mar-09	Completed
50381 - Bucasia Boat Ramp (Widening & Carpark)	-	2,514	2-Jun-08	21-Dec-08	Completed
50384 - Pioneer St & Phillip St Intersection Upg	-	2,054	20-Apr-09	31-Aug-09	Completed
50385 - Holts Road & Woodwards Road	107,160	26,494			Design in progress
50387 - Kenilworth Street Reconstruction	300,506	358,784	27-Apr-09	25-Sep-09	Completed
50400 - Lawson Street Shoulder Treatment	51,280	-	1-Jul-07	30-Jun-10	Design complete
50407 - Tooes Road Bridge over St Helens Creek	1,200	2,677		28-Feb-09	Completed awaiting final invoices
50409 - Alexandria Road Shoulder Treatment	286,554	149,419	31-Aug-09	24-Sep-09	Completed
50410 - Pound Street Shoulder Treatment	12,380	12,380	31-Aug-09	11-Sep-09	Completed
50411 - Parry Street Shoulder Treatment	99,841	1,863			Design in progress
50416 - Duncan Street Shoulder Treatment	90,828	92,791	10-Aug-09	15-Sep-09	Completed
50417 - Beaton Street Shoulder Treatment	84,972	93,888	11-Aug-09	29-Aug-09	Completed
50421 - Edward Street Shoulder Treatment	135,006	119,292	16-Jul-09	28-Aug-09	Completed
50422 - Dimmock Street Shoulder Treatment	34,572	282,524	1-May-09	15-Oct-09	Completed
50429 - Apsley Creek Boat Ramp	55,543	55,543	24-Mar-09	31-Aug-09	Completed
50430 - Boundary Road West Drainage Study	15,034	33,384			Design complete
50431 - Eungella Dam Road - Chn 22.35 to 23.92m	200,000	15,514			Design in progress
50432 - West Plane Creek Road - Chn 2.33 to 2.90r	75,000	7,646			Design in progress
50433 - West Plane Creek Road	120,000	3,549			Design in progress
50434 - Grasstree Beach Road - Chn 3.95 to 4.2km	152,000	-			Design commenced
50435 - West Plane Creek Road	255,000	3,972			Design in progress
50438 - Eversleigh Road - Ch 4.5 - 4.8m	200,000	27,845			Design commenced
50439 - Archibald Street / Central Park Drive	50,000	4,002			Design commenced
50440 - Mackenzie Street / Bridge Road - TRAFFIC	20,000	457			Design complete
50441 - Blacks Beach Rd/Barber Dr - TRAFFIC	25,000	559			Design Complete
50442 - Keelys Road / Slade Point Road - TRAFFI	60,000	-			DMR contribution only
50443 - O'Brien / Denman Streets - TRAFFIC	45,000	824			Design Complete
50444 - Kilgour / Kippen Streets Intersection - TRAF	7,000	619			Design complete
50445 - Pioneer Street - School Zone Treatment - TI	500,000	487	15-Dec-09	31-Jan-10	Work planned Jan 10
50446 - Vines / Pheasant Streets - TRAFFIC	11,000	2,407			Design commenced
50447 - Arcad Avenue Marian - TRAFFIC	15,000	121			Design Under Review
50448 - Grassbee Beach Bikeway / Footway	140,000	5,199			Design commenced
50449 - Constant Creek - Ramp Reconstruction & C	475,000	1,435		30-Jun-11	DMR funded deferred 10/11
50450 - Andrew Fordyce Road - Bus turn around	10,000	891			Design complete
50451 - Seagull Street Reconstruction	40,000	19,159			Design commenced
50452 - Investigator Street Drainage	35,000	1,811			Design complete
50453 - Bezimas Drain near Tropical Avenue	20,000	-			Project to be confirmed
50454 - McEwans Beach Road Widening	50,000	20,318			Design Commenced
50455 - Marlwood / Sunnyside Sarina - Homebush F	50,000	5,249			Design complete
50456 - Hill Street Sarina	80,000	4,722			Design commenced
50457 - Keelys Road - Asphalt Overlay	450,000	17,808			Design commenced

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CAPITAL SCHEDULES – ENGINEERING SERVICES CONT'D

50458 - Bridge Road - Kilgour to Scott Street (Right)	80,145	1,294			Design complete
50459 - Bridge Road - Holland to Hume Street	134,830	1,833			Design complete
50460 - Campbell Street - Goldsmith to Clark Street	8,292	441			Design complete
50461 - Macalister Street - Victoria to River Street (L	46,706	2,552			Design complete
50462 - Nelson Street - River to Victoria Street (Righ	44,617	431			Design complete
50463 - Kuttabul Ut Jukes Road	154,122	1,200			Design complete
50464 - Rocky Waterholes Wallingford Road	138,257	1,148			Design complete
50465 - Brisbane Street - Shakespeare to Alfred Str	100,601	1,584			Design complete
50466 - Brisbane Street - Shakespeare to Alfred Str	110,392	952			Design complete
50467 - Link Street - Hedges to Goldsmith Street	106,526	3,056			Design Complete
50468 - Napier Street - Absolon to Joanne Street	360,353	5,155			Design complete
50469 - Shakespeare Street - Rae to Hague Street	570,219	1,917			Design complete
50470 - Fifteenth Lane - Milne Lane to shop access	13,244	184			Design complete
50471 - Ut Blackwood Access Road - Chn 500 to 1C	67,995	500			Design complete
50472 - Glendon Street Roundabout - Chn 950 to 9	4,519	139			Design complete
50473 - Macalister Street - Victoria to River Street (R	122,651	5,206			Design complete
50474 - Macalister Street - Gordon to Victoria Street	69,000	3,594			Design complete
50475 - Carlyle Street - River to Victoria Street (Left)	68,869	1,579			Design complete
50476 - Nelson Street - River to Victoria Street (Cent	45,073	1,478			Design complete
50477 - Nelson Street - Victoria to Gordon Street (Ri	117,202	1,468			Design complete
50478 - Wood Street - Gordon to Victoria Street (Left	132,579	1,284			Design complete
50480 - Wellington Street - Shakespeare to Alfred (C	166,924	10,838			Design complete
50481 - CWMD Boundary Road West - Culvert	1,100,000	5,668			Design Complete
50483 - CBD Brick Outfomm SED restoration	300,000	-	19-Oct-09	28-Feb-10	Tender documentation complete
50487 - Petersen Street Sarina - Chn 0 to 203	225,000	8,748			Design commenced
50488 - Leslie Street Sarina - Chn 0 to 350	68,000	6,265			Design commenced
50490 - Alfred Street Kerb & Channel - Carlyle to Te	75,000	4,676			Design complete
50491 - Tropical Avenue / Fleurs Way Footpath	102,600	71,179	19-Oct-09	30-Nov-09	Completed awaiting final invoices
50492 - Black Street Footpath	60,000	58,282	4-Jan-10	31-Jan-10	Work in progress
50493 - Mackay-Bucasia Rd Shared Path	5,000	493			Design Commenced
50494 - Branscombe Rd Footpath Walkerston	72,000	898			Design complete
50495 - Nonis Road Traffic Signals - TRAFFIC	177,000	37,542			Design commenced
50497 - Glendaragh & Miclere-Farleigh Rd Intersect	1,170,000	133	1-Apr-10	30-Jun-10	Awaiting ILRD Approval
50498 - Milton / Shakespeare Street Intersection	65,000	-			
50499 - Sydney / Shakespeare Street Intersection	59,000	-			
50500 - Malcomson / Valley Street Intersection	30,981	-			
51008 - Ut Martin Loop - Gainham to Morrows Rd	-	189			Project Not Known
51009 - Marian Hampden Rd / Intersection to Mirabi	-	171			Future reseal program
51010 - Blackmur Street, Marian - Ch 0.00 to 0.22	-	155			Future reseal program
51011 - Chivers Street, Marian - Ch 0.00 to 0.35	-	141			Future reseal program
51012 - Paul Street, Marian - Ch 0.00 to 0.25	-	137			Future reseal program
51013 - Reg Smith Street, Marian - Ch 0.00 to 0.14	-	108			Future reseal program
51014 - Alan Street, Marian - Ch 0.00 to 0.05	-	192			Future reseal program
51015 - Alan Street, Marian - Ch 0.05 to 0.21	-	59			Future reseal program
51016 - Cameron Street, Marian - Ch 0.00 to 0.15	-	171			Future reseal program
51017 - Ridgeway Court, Marian - Ch 0.00 to 0.23	-	88			Future reseal program
51018 - Ridgeway Court, Marian - Ch 0.23 to 0.25	-	119			Future reseal program
51019 - West Street, Marian - Ch 0.00 to 0.26	-	117			Future reseal program
51020 - Alice Street, Mirani - Ch 0.00 - 1.33	-	117			Future reseal program
51021 - Catherine Street, Mirani	-	90			Future reseal program
51022 - Alexandra Street, Mirani	-	88			Future reseal program
51023 - Deanna Street, Mirani - Ch 0.00 to 0.15	-	119			Future reseal program
51024 - Heather Street, Mirani - Ch 0.00 to 0.15	-	117			Future reseal program
51025 - Augusta Street, Mirani - Ch 0.00 to 0.15	-	122			Future reseal program
51026 - Helena Street, Mirani - Ch 0.00 to 0.72	-	117			Future reseal program
51027 - Mary Street, Mirani - Ch 0.00 to 0.32	-	117			Future reseal program
51028 - Louise Street, Mirani - Ch 0.00 to 0.32	-	117			Future reseal program
51029 - Maud Street, Mirani - Ch 0.00 to 0.63	-	117			Future reseal program
51030 - Carolina Street, Mirani - Ch 0.00 to 0.32	-	180			Future reseal program
51031 - Victoria Street, Mirani - Ch 0.00 to 0.45	-	176			Future reseal program
51032 - Victoria Street, Mirani - Ch 0.00 to 0.45	-	117			Future reseal program
51033 - Devereux Creek Rd - Ch 4.53 to 4.87	-	611			Future reseal program
51040 - Blue Water Trail - Iluka Park Stage 2	595,000	-			Tender documentation complete
51268 - Broad Street - Reconstruction - Sarina	169,000	11,742			Design complete ILRD delivery
51283 - Sarina Primary School Set Down	15,977	15,977		31-Jul-09	Completed
51286 - Disable Bus Stop Upgrade	35,141	-	9-Nov-09	31-Jan-10	Work in progress
51288 - Credition Loop Road	100,000	37,237			Design commenced
51292 - Sarina Kindergarten Car Park	84,499	83,719	9-Mar-09	31-Oct-09	Completed awaiting final invoices
51293 - Railway Square Upgrade	46,553	12,177	23-Nov-09	28-Feb-10	Work in progress
51297 - Wilson's drain - Sarina	-	5,540			Completed
51300 - Alexandra St Pedestrian refuge - Mirani	8,653	-			Design in Progress
51301 - Pinnacle St Footpath @ Primary School	56,000	2,199			Design complete
51302 - Kennys Road - Railway Crossing Footpath	4,797	-	1-May-09	31-Dec-09	Completed awaiting final invoices
51304 - Mly Eungella Rd Bus Stop -Orange Grove E	10,514	173	9-Jan-09	9-Apr-09	Completed
51307 - Eungella Dam Road Bus Set-Down	32,124	940			Design complete
51310 - Lizzie Creek Rd Concrete Floodways	-	9,604			Design complete
51311 - Gorge Road - Widen & Overlay	867,751	17,009			Design complete
51314 - Owens Creek Loop Rd - Widen & Overlay	79,018	4,684			Design in progress
51315 - Leichhardt Road - Widen and overlay	147,364	-	1-Sep-08	30-Nov-08	Complete
51316 - Creditos Loop Rd - Gravel and seal	280,000	22,325			Design commenced
51317 - Gorge Road - Gravel and seal	21,704	17,229	1-Nov-08		Work in Progress
51318 - Barbara Street - Widen both sides	30,000	50,714	23-Nov-09	31-Jan-10	work in progress
51320 - Stuhts/ Kennys Road Reconstruction - Mirani	279,031	725,628			
51324 - Anzac Ave-Kennys Rd Intersection Upgrade	239,397	71,007	7-Sep-09	31-Jan-10	Work in progress
51325 - Anzac Av-Tolcher Lane Intersection	185,664	-	-		Design complete
51327 - Devereux Creek Road - Widen and overlay	750,471	52,855	7-Sep-09	31-Mar-10	Work in progress
51330 - Pinnacle - Septimus Road Bridge Repairs	92,859	94,089	1-Jul-08	31-Oct-09	Completed
51333 - Bally Keel Road/ Hay Point Road, 1.93 - 5.7	85	235	6-Apr-09	30-Jun-10	Design complete
51338 - Tumor Paddock Road/Bruce Highway, 3.21	-	32,169	6-Apr-09	30-Jun-10	Design complete
51339 - Grassfree Beach Road - Stage 1	-	3	1-Mar-08	31-Aug-08	Completed
51340 - Grassfree Beach Road - Stage 2	318,335	15,452	-		Design complete
51341 - Petersen Street - Sarina Chn 203-737	68,000	-	1-Oct-08	25-Mar-09	Completed

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

CAPITAL SCHEDULES – ENGINEERING SERVICES CONT'D

51342 - Armstrong Beach Road	313,029	409,565	30-Apr-09	30-Nov-09	Work in progress
51343 - Armstrong Beach Road - Miran Khan Dr Int	282,715	462,803	30-Apr-09	30-Nov-09	Work in progress
51345 - Pakula Gap Road	-	3,074	1-Mar-08	31-Aug-08	Complete
51347 - Armstrong Beach Rd Saturation Damage	46,543	105	1-Mar-08	30-Nov-08	Completed
51355 - Percy Court Retaining Wall	(227,891)	27,227	27-Apr-09	30-Oct-09	Funded NDRA Micky Water
51356 - Kinchant Dam Road - Reseal	39,661	-	29-Nov-08	30-Nov-08	Complete
51358 - School Road Ulrarai - Reseal	85,406	-	29-Nov-08	30-Nov-08	Complete
51359 - Bee Creek Road - Reseal	-	7	29-Nov-08	30-Nov-08	Complete
51361 - Rae Street Drain Stabilisation Works	1,151,010	1,225,047		30-Jun-10	Works funded NDRA
51363 - Freshwater Point Dual Boat Ramp	439,589	13,066			Design complete
51364 - Sarina Beach Boat Ramp	95,392	59,100			Construction Substantially Complete
51365 - O'Sheas Bridge	150,000	3,023			Design Only
51367 - Coral Point Leonard Coopers Avenue	847	236	5-Apr-09	31-Jul-09	Completed
51368 - Smart Road/ Bruce Highway, 0.00 - 2.92km	17,376	37,344	5-Apr-09	31-Jul-09	Completed
51369 - Cone Creek Road/ Bruce Highway, 1.33 - 1.	699	13,081	5-Apr-09	31-Jul-09	Completed
51370 - Kinchant Dam Road	380,000	33,143	29-Nov-08	30-Jul-09	Completed
51372 - Collins Ave/ Sarina Homebush Rd, 0.02 - 0.	2,539	236	5-Apr-09	31-Jul-09	Completed
51373 - Crescent St/ Armstrong Beach Rd, 0.00 - 0.	5,634	3,972	5-Apr-09	31-Jul-09	Completed
51374 - Rainbow St/ Crescent St, 0.00 - 0.12km	4,606	13,922	5-Apr-09	31-Jul-09	Completed
51378 - Rasmussen Ave/ Pacific Ave, 0.00 - 0.06km	95	218	5-Apr-09	31-Jul-09	Completed
51381 - Edmunds Ave / East End Bitumen, 0.42 - 0.	637	236	5-Apr-09	31-Jul-09	Completed
51382 - Hoden St/ Beagerie St, 0.00 - 0.08km	460	577	5-Apr-09	31-Jul-09	Completed
51383 - Fleetwood St/ Miran Khan Rd, 0.00 - 0.24km	2,460	8,714	5-Apr-09	31-Jul-09	Completed
51384 - Olsen Rd/Peninsula Dr/ Daulsh Rd/Rasmu	-	236	5-Apr-09	31-Jul-09	Completed
51385 - Kuch Rd/ Hay Point Rd, 0.00 - 0.08km	304	218	5-Apr-09	31-Jul-09	Completed
51386 - Stella Court/ Collins Ave, 0.00 - 0.05km	661	236	5-Apr-09	31-Jul-09	Completed
51387 - Hackett Court/ Morris Street, 0.00 - 0.40km	5,629	218	5-Apr-09	31-Jul-09	Completed
51391 - Campwin Beach Rd/ Sarina Coast Rd, 0.00	-	218	5-Apr-09	31-Jul-09	Completed
51396 - West Plane Creek Rd/ Sarina Homebush R	-	1,335	5-Apr-09	31-Jul-09	Completed
51397 - West Plane Creek Rd/ Sarina Homebush R	-	1,117	5-Apr-09		design in progress
51398 - Hospital Street/ Leslie Street, 0.00 - 0.07km	7	236	5-Apr-09	31-Jul-09	Completed
51400 - QT Bus Shelters (25%)	104,000	62,956	1-Apr-05	31-Jan-10	Work in progress
51420 - Gregory Street Bus Interchange QTBS	368,425	211,272	14-Sep-09	31-Jan-10	Work in Progress
52000 - Roads Capital Projects (Header)	608,564	-	1-Jul-07	30-Jun-09	Header - amts to be allocated to jobs
52004 - Alfred Street (Pavement Improvement)	6,230	6,230	1-Feb-07	2-Jun-07	Completed
52013 - Marwood-Sunnyside Road (Pavement Imp	1,316	1,316	1-Apr-05	31-Jul-06	Completed
52022 - Midere-Farleigh Road (Pavement Improve	604	604	1-Jun-05	31-Dec-05	Completed
52023 - Bergmans Road (Pavement Improvement	616	616			Completed
52027 - Homs Road Rehabilitation (Pavement Imp	661,242	643,209	1-Jul-08	30-Nov-09	Work in progress
52051 - Credlin Street (Pavement Improvement)	77,446	-		18-Sep-08	Complete
52052 - Enterprise Street (Pavement Improvement)	1,349	1,349		30-Jun-10	deferred
52054 - Keelan Street (Pavement Improvement)	306	306		18-Sep-08	Complete
52058 - Tincnes Court (Pavement Improvement)	306	306		18-Sep-08	Complete
52062 - Miller Street (Pavement Improvement)	6,362	6,362		31-Aug-09	Completed
52063 - Broomdyke Drive (Pavement Improvement	46,200	4,625		31-Aug-09	Completed
52064 - Broomdyke Drive (Pavement Improvement	16,841	53,585		31-Aug-09	Completed
52076 - Wellington Street (Pavement Improvement)	-	7		21-Dec-08	Completed
52083 - Shinn Street (Pavement Improvement)	83,984	-	1-May-08	19-Sep-08	Capitalised SBA
52088 - Balmoral Court (Pavement Improvement)	306	306		31-Aug-10	Completed
52089 - Urani Crescent (Pavement Improvement)	5,556	12,662		31-Aug-10	Completed
52094 - Ridolfis Road(Pavement Improvement)	45,000	-		23-Oct-09	Completed
52095 - Wattins Road (Pavement Improvement)	44,000	48,737		21-Dec-09	Completed awaiting final invoices
52096 - Meadowland Road (Pavement Improvemen	-	295		30-Sep-08	deferred
52105 - Etamang Street (Pavement Improvement)	299	299		20-Oct-08	Complete
52110 - Wellington Street (Pavement Improvement)	48,579	15,988			Design complete
52112 - Macalister Street (Pavement Improvement)	2,728	2,728	30-Apr-09	25-Jun-09	Completed
52113 - Bridge Road (Pavement Improvement)	149,080	157,415		28-Aug-09	Completed
52117 - Farleigh-Habana Rd Pavement Improvema	879,798	1,060,122		30-Oct-09	Completed
52118 - Alfred Street (Pavement Improvement)	200,306	36,949	15-Mar-09	28-Feb-10	Awaiting ergon works
52119 - Beaconsfield Road (Pavement Improvemer	54,732	67	19-Jan-09	27-Feb-09	Completed
52122 - Kilgour Street (Pavement Improvement)	539	5,749		31-Aug-09	Completed
52123 - Juliet Street (Pavement Improvements)	16,133	18,993		31-Aug-09	Completed
52124 - Hume Street	47,204	57,504		31-Aug-09	Completed
52129 - Field Street Shoulder Treatment	632,332	67,822			Design complete
52131 - Georgeniton Street Shoulder Treatment	-	35,109			Design complete
52132 - Klingner Street Shoulder Treatment	-	93,009			Design complete
52133 - Hodges Street Shoulder Treatment	-	35,109			Design commenced
52134 - Margaret Street Shoulder Treatment	144,000	232,481	21-Sep-09	20-Nov-09	Completed
52135 - Dennis Street Shoulder Treatment	175,000	18,010			Design complete
52136 - Kennedy Street Shoulder Treatment	215,000	290,258	15-Nov-09	15-Feb-10	work in progress
52138 - Wenget Street Shoulder Treatment	-	59,536			2010/11 project
52139 - Rolston Street Shoulder Treatment	-	6,453			Design in progress
52141 - Sarina Beach (Sunset Drive)	95,223	30,389		16-Oct-09	Completed
52142 - Brisbane Street Reconstruction	669,797	37,432			Design complete, Tenders Closed
52144 - Pinevale Road - Amco Pipe Replacement	-	11,149			Design commenced
52145 - Rogers Road Bridge	314,000	31,295			Design complete. DA to be submitted
52147 - Up River Road	118,000	17,917			Design complete
52148 - Irving Road Surfacing Works	12,000	-	1-Nov-09	31-Jan-10	work planned January 10
53155 - Penn St Footpath at Mercy College	66,727	-			Design complete, Currently Deferred
53156 - Rifle Range Road, Sarina	355,000	30,938	15-Dec-09	15-Feb-10	work in progress
53157 - Courtney Gap Road Sarina	182,000	280,458	1-Dec-09	15-Feb-10	work in progress
53158 - Pacific Drive/Barfield Street intersection	134,000	92,590	5-Jan-10	28-Feb-10	work in progress
53159 - Daniel/Meyer Intersection (Modified Tee)	4,876	4,876			Design complete
53170 - Cheribon Street Splitter Island	643	643			Design complete
53171 - Pilmaim Street Slow Point - TRAFFIC	29,127	1,209			Design complete

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

CAPITAL SCHEDULES – ENGINEERING SERVICES CONT'D

53172 - Shoal Dr / Challenger St - TRAFFIC	29,829	18,495		20-Apr-09	3-Sep-09	Completed
53173 - Mansfield Dr / Hicklin Dr - TRAFFIC	40,000	8,417		9-Nov-09	28-Feb-10	work in progress
53174 - Jarrah St / Shoal Dr - TRAFFIC	38,499	23,106		20-Apr-09	3-Sep-09	Completed
53245 - Mirani Treatment Plant Access Road	66,820	65,291		29-Jun-09	11-Sep-09	Completed
53245 - Juliet Street - Vigaro Access Road	31,865	31,865			18-Sep-09	Completed 50/50 TIDS funded
53800 - Annual Footpath / Bikeway Program (Headi	41,515	-			30-Jun-10	individual projects planned
53815 - Footpaths 05/06 - Oak Street	1,550	1,550		22-Jun-05	5-Jul-06	as constructed drwgs
53815 - Footpaths 05/06 - Harbour Road	930	930		3-Jan-06	28-Feb-06	as constructed drwgs
53835 - Footpaths 05/06 - Bridge Road	919	-		1-Jun-06	31-Aug-07	as constructed drwgs
53842 - Footpath - Keelers Road	141,486	128,504		1-Jul-07	20-Nov-09	Completed awaiting final invoices
53859 - Blue River Trail Botanical Gardens to Hospi	1,344,525	484,568		21-Sep-09	30-Jun-10	Work in progress
53860 - Shoal Point Road Construction	1,445,974	1,239,483			31-Jan-10	Work in progress
53862 - Footpath Mirani - Stage 1	195,429	4,476				Design complete
53863 - Camerons Rd / Pugsley St - TRAFFIC	10,525	10,525		13-Apr-09	28-Aug-09	Completed
53869 - Napier/Absolon Street Intersection Imp	20,926	204				Design complete
53870 - Pompey/Absolon Street Intersection Improv	16,558	16,105				Design complete
53871 - Snipe Street Pedestrian Refuge	44,811	48,823		13-Jul-09	11-Sep-09	Completed
53874 - Bridge Rd/Longair St Threshold	38,349	20,030				Design complete
53878 - Camerons Rd / James Muscat Drive	12,738	4,186		13-Apr-09	28-Aug-09	Completed. As Cons to Come
53879 - Peiry Road K&C and drainage Bold St	265,542	38,292				Design in Progress
53881 - Roberts Ave / Conway St-Hannaford St	342,578	35,228		4-Jan-10	28-Feb-10	work in progress
53882 - Chidlow Street Farleigh	89,015	2,958				Design in progress
53883 - Mango Avenue Reconstruction	410,000	5,554				Design commenced
53886 - Dougherty's Rd Bloomsbury Carpark Seal	48,469	25,535		15-Dec-09	31-Jan-10	work in progress
53887 - McCreadys Creek Catchment	186,960	15,007				Developer contribution to be paid
53889 - Boundary Rd Culverts Upgrade	1,494	1,494		1-Nov-08	20-Dec-08	Complete
53904 - DDA Action Plans (header)	20,000	-		1-Jul-05	30-Jun-10	Individual projects planned
53929 - Kennus Rd Footpath - Rivelloh to Mill Estab	563	84			18-Sep-09	Completed
53954 - Bluewater Trail Camelands - Bluewater Lag	1,800,000	254,510				Tender Called
53955 - Bluewater Trail Ron Camm Bridge - Camels	515,000	19,801				Tender Called
54000 - Carparks Header	68,770	-				Header - amts to be allocated to jobs
54254 - Bakers One	549,713	337,504			31-Jan-10	completed awaiting final invoices
54458 - Milton St & Boundary Rd	41,742	-		1-Jun-07	30-Jun-09	Design in progress
54484 - Farrellys Lane Widening	3,292,445	2,215,412		1-Jul-05	31-Dec-08	Work substantially completed
54485 - Farrellys Lane - Connors Rd to Michelmore	2,389,988	7,580		1-Jun-07	30-Sep-08	Work substantially completed
54487 - Pioneer Street at Schapers Rd Pedestrian	-	2,819		1-Jun-07	29-Apr-09	Completed
54488 - Central Park School - Zone treatment	39,727	6,552		5-Oct-09	31-Jan-10	Work in progress
54489 - Eimeo Road Footpath	63,000	2,505		1-Jun-07	30-Jun-09	Design complete
54492 - Nadanmu Drive Footpath	2,813	2,813		1-Apr-09	29-Apr-09	Completed
54495 - Davey Street Bikeway	22,865	22,865		1-Jun-07	31-Dec-08	Completed
54496 - Peak Downs Highway Bikeway	608	6		1-Jun-07	30-Jun-10	Work in Progress
54499 - Bridge Rd Footpath	15,000	-		1-Jun-07	30-Jun-10	Deferred pending hospital upgrade
54499 - Hebo Road 1 Footpath	-	2,432		1-Jun-07	30-Sep-08	Design complete
54502 - Nelson Street Footpath	29,344	29,344		1-Jun-07	23-Sep-09	Completed
54503 - Andergrove Road Drainage	17,033	285		15-Dec-09	15-Feb-10	work in progress
54504 - Stotts Road dust seal	-	2,914		1-Jun-07	30-Sep-08	Complete
54518 - Bold Street Culvert	55,875	38,388		1-Jun-07	30-Jun-11	Design complete
54519 - Reach A4-1 Downstream Stoddarts	108,000	-		1-Jun-07	30-Jun-11	Design in progress
54521 - River Street Realignment	-	1,374,503		1-Jun-07	28-Feb-10	work complete awaiting final invoices
54527 - Walkers Road Rail Crossing	-	3,571		1-Jun-07	30-Jun-10	Design complete
54529 - Cowleys Rd Upgrade	-	13,257		1-Jun-07	30-Jun-10	Design in progress
54534 - Caping Road Realignment	-	1,397		1-Jun-07	30-Jun-10	Design complete
54537 - Eungella Dam Road	200,000	2,829		1-Jun-07	30-Jun-10	Design in progress
54538 - Ilt Martin Loop Road	57,063	16,379		1-Jun-07	30-Jun-10	Design complete
54539 - Wills Street Footpath	43,450	954			30-Jun-10	Design complete
54540 - Melba House, Marian	47,916	46,900		1-Jun-07	16-Dec-09	Complete
54541 - Gargett State School	35,312	60,853		1-Jun-07	15-Oct-09	completed
54542 - Devereaux Creek Road	-	45		1-Jun-07	30-Jun-10	Design in progress
54543 - Road Reseal - Mirani (Header)	120,000	-		1-Jun-07	30-Jun-10	Design in progress
54548 - Grasstree Road Guardrail	80,000	13,600		1-Jun-07	30-Sep-08	Design complete
54549 - Sarina Beach at Eversleigh Road Intersecti	300,000	1,391		1-Jun-07	30-Sep-08	Design complete
54561 - Middle Creek Road	140,679	19,816		1-Jun-07	30-Sep-08	Design in progress
54561 - Paget Area Road Network Study	-	18,750				Design complete
54562 - Grasstree Road	75,000	45,112				Design in progress
54563 - Grasstree Road	75,000	-				Design commenced
54564 - Stotts Road - Intersection at Peint Road	28,000	18,030				Completed 1st Section of Road on 54504
55522 - Shoal Point Drainage	140,000	-				Developer contribution
55527 - Shoal Point Drainage	165,000	-				Design in progress
55528 - Holts Road (Culvert upgrd Ulty Bucasia Rd	113,947	14,116				Design in progress
55585 - South West Mackay Detention Basins	114,581	27,529				Awaiting upstream developers
55586 - McCreadys One - Cabbage Tree Rd Culvert	757,558	479,740			18-Sep-09	Completed
55587 - Broadsound Road Culvert	-	101		8-Oct-07	25-Mar-09	Completed
55589 - River Street Pipeline - Trunk Drainage	12,173	12,173			30-Jun-09	Completed
55591 - Farrellys Lane Culverts - Upgrade 5th Mackay	-	107,535		1-Jul-07	20-Dec-09	completed awaiting final invoices
55597 - Hague Street Culvert replacement	450,000	-				
55918 - River St - Macalister St to Sydney St	780,000	5,000				Design Complete
55928 - Bradman Drive - Pavement Improvements	-	46,720		1-Sep-08	18-Sep-08	Complete
90545 - Bahers Creek Drain	1,540,000	1,545,864		1-Jul-08	30-Oct-09	Land purchase finalised
Construction Sub Total	56,716,723	24,693,013	43%			
Total	$ 95,977,458	$ 32,991,437	34%			

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

CAPITAL SCHEDULES – WATER & WASTE SERVICES

	Budget 2009/2010	Actual 2009/2010	% Spent	Estimated Start Date	Estimated Finish Date	Status/Comment
Water and Waste Services Management						
	-	-	0%			
Planning & Sustainability						
	-	-	0%			
Infrastrucure Delivery						
30390 - Plant & Equipment at Cost - Water	224,160	184,820		1/07/2008	30/06/2009	Ongoing
30391 - Laboratory - Plant & Equipment at Cost	83,810	9,331		1/07/2008	30/06/2009	Ongoing
30395 - Sarina Chemical Storage Area	68,516	1,430			28/02/2010	Closed
40390 - Plant & Equipment at Cost - Sewerage	64,357	61,303		1/07/2007	30/06/2009	Ongoing
40391 - Laboratory - Plant & Equipment Purchases	14,729	15,114		1/07/2008	30/06/2009	Ongoing
45038 - Blacks Beach Cove Trunk I/S	-	61,389				
45039 - Blacks Beach Cove Trunk I/S	-	463,763				
60002 - Dumbleton Pump Station	993,280	270,771		1/04/2005	1/07/2012	Draft planning report received
60004 - Water Service Replacements	180,000	100,711		1/07/2008	30/06/2009	Ongoing
60005 - Eton Water Supply Augmentation	241,876	371		1/07/2005	30/12/2009	SCasey preparing op proposal for temp wt
60007 - Sarina Water Supply Main	7,000,000	2,065,191		1/07/2008	30/12/2009	See Arthur Borell
60008 - Walkerston Water Supply Augment	30,000	24,333		1/07/2005	30/09/2007	Complete
60011 - Depot Redevelopment - Mackay Water	2,331,067	-		1/07/2005	30/06/2009	Contribution only
60027 - WMR - Carlyle Street (Victoria - River)	67,695	21,792		9/11/2009	30/11/2009	Construction date
60028 - Depot Enhancements - Sarina Water & Wa	40,930	7,861			20/02/2010	Procurement ongoing
60029 - Middle Creek Dam	430,887	63,264			23/11/2010	Construction commenced
60030 - WTW Process System Improvements	10,921,933	4,420,978		1/07/2006	31/03/2011	Fluoridation progressed
60065 - Reticulation Program	335,319	28,793		30/11/2009	30/06/2009	Procurement complete
60068 - Ron Searle Drive	436,906	167,812		1/08/2005	2/04/2009	Intrac agree - 2nd proportion required
60132 - Reservoir - Shoal Point	38,906	-		1/10/2005	30/12/2009	Landowner issues to be resolved
60133 - Pump Stations - Unspecified	50,000	-		1/07/2008	30/06/2009	Capitalised 06
60169 - WMR Mengel Street	60,000	-				
60170 - Leak Detection and Demand Management	213,366	-		1/02/2007	1/12/2009	Investigate flow meter location
60211 - WMT Retic Replace - New Eimeo Rd Deviat	1,181,697	5,105		5/04/2010	18/05/2010	Tender going out Jan
60217 - WMR Retic Replace - Kennilworth Street	606	616				Complete
60220 - WMR Lawson Street (River St to Tennyson I	410,525	37,092		22/04/2010	28/08/2010	Construction date
60250 - Digitisation of Telemetry	40,000	11,153				Header Number for distribution sub proj
60255 - Mirani WTP	500,000	37,270		15/03/2008	31/05/2010	Planning report being submitted to APUT
60258 - Water Capital Investigations	-	4,752				Completed
60263 - Alfred Street - Wellington to Nelson St	-	72		20/07/2008	20/10/2008	Complete
60264 - WMR Shoal Point Rd - Kemp to Old Shoal F	61,010	38,126		20/06/2008	1/12/2009	Complete
60265 - WMR Bedford Rd - Coles to Andergrove Rd	102,000	72,487		1/08/2008	7/12/2008	Complete
60266 - WMR River St Water Main	843,161	33,083		1/02/2010	1/06/2010	Construction date
60268 - WMR Nebo Rd (Milne Ln to Lloyd St)	121,746	103,380		20/01/2009	28/10/2009	Complete
60270 - WMR Tolcher Lane (Upgrade)	61,000	-		1/02/2010	30/05/2010	Design only project
60271 - WMR Atherton St (Upgrade)	286,948	219,452		21/01/2009	22/10/2009	Complete
60272 - WMR Broad St (Upgrade)	570,000	11,734		12/04/2010	28/05/2010	Design complete
60274 - WMT Trunk Main-Norris Rd/Malcomson/Re	230,000	217,609		10/12/2008	1/09/2009	Awaiting as cons
60277 - Nebo Road WTP Road Embankment Stabil	32,000	2,071		1/02/2009	30/05/2009	Project on hold
60278 - WMR Peoples St (Ally-Eung Rd to Shewgra	488	569		10/02/2009	1/10/2009	Complete
60279 - WMR Letchford St (Cook St to Reservoir)	378,162	8,591		21/05/2010	23/07/2010	Construction date
60280 - Sarina WTP Refurbishment	39,482	39,118		29/01/2009	30/05/2009	Work in Progress
60281 - Mirani Water Works Shed	35,733	35,259		15/12/2008	30/05/2008	
60284 - WMR - Nelson St (Gordon to Victoria St)	40,092	37,347			30/08/2009	Complete
60285 - WMR - Bitoft St (Philip to Johnson)	45,000	15,225		1/04/2010	24/04/2010	Construction date
60286 - WMR -Goonyella St (Maudsley-Charles Ta	57,448	8,683		1/03/2010	15/03/2010	Construction date
60287 - WMR -Lee St (Nicholson - Anzac)	62,390	12,760		29/03/2010	12/04/2010	Construction date
60288 - WMR -Bell St/Anzac St Intersection	139,542	2,718		26/04/2010	10/05/2010	Construction date
60289 - WMR -Hospital St Miss Link/Leslie-Anzac	83,593	9,964		24/05/2010	7/06/2010	Construction date
60290 - WMR - Connors Rd Water & Trunk Upgrade	420,000	10,373		29/03/2010	31/05/2010	Construction date
60292 - MRW - Remote Site Chlorine Leak Monitor	55,000	-				
60293 - MRW - Install 2 Inline Chlorine Analysers	14,000	-				Work in progress
60294 - Shakespeare St Stockpile	12,963	12,963				Work in Progress
60295 - WMR Klingner St (Around Dennis St)	60,000	-				
61010 - Eton Water Pump Station	41,066	5,822		1/08/2008	30/06/2009	Awaiting reply from Scott Casey
61029 - WMR Boundary Road (Connors to Highway	392,902	10,126				Design to complete by Feb
61030 - Slade Point - PLC	11,543	-				
61031 - Mt Oscar High Level Controller	13,992	-				
61032 - Sarina Res Booster Upgrade	1,000	-				
61033 - Mirani Telemetry	254,654	-				
61034 - Water Level Monitor - Middle Creek	25,459	-				
61035 - Upgrading Treatment Plant Security	49,707	-				
61036 - Fluoride Treatment - Remote Sites	44,491	-				
61037 - Calen & Bloomsbury	139,929	-				
61038 - Koumala & Sarina hill	48,800	-				
61039 - Gargett & Finch Hatton	19,800	-				
61040 - Sarina Pneumatic Upgrade	16,916	-				
61045 - Mt Griffith Reservoir - Leaking Roof	7,137	-				

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

CAPITAL SCHEDULES – WATER & WASTE SERVICES CONT'D

61045 - Reservoir Chlorination System	81,520	-			
61224 - Farleigh Water Reservoir Roof Restoratio	10,000	3,730			Survey undertaking scope being prepared
62007 - Clear Water Balance Tank	15,000	4,935	1/07/2008	30/06/2009	Capitalised 06
62012 - G150 - River Street Water Main	51,227	2,545	1/07/2008	30/06/2009	As cons to be finalised
62014 - WTP - Nebo Road Filter Refurbishment	157,541	158,064	1/07/2007	30/06/2009	To be capitalised
63015 - Rural View Reservoir	88,393	-	1/07/2005	30/12/2008	Land under negotiation
63024 - Rural ViewTrunk Main	73,345	-	1/07/2007	30/10/2009	Completed
63026 - WMT Farrellys Lane Watermain Augmentati	210,000	209,329	1/07/2008	30/06/2009	Awaiting as cons from John Lennura
63030 - South Mackay Trunk Main	738,386	185,462	1/07/2010	30/06/2011	WP23
63031 - WMR Shakespeare St (Milton to Goldsmith)	991,571	14,764			WPDS being developed for these works
63032 - Ron Camm Bridge - New Valves	39,313	-			
63038 - Farrellys Lane East Development	137,500	-			
63040 - Dumbleton Main - Air Valves	25,698	-			
63042 - WMT Shoal Point Road - Missing Link	257,500	47,294	1/09/2009	1/04/2010	Contribution
63047 - WMR Bridge Road (Hume St - Streeter Ave)	350,000	71,085	26/01/2010	26/03/2010	Construction date
63048 - WMR Bridge Road (Juliet St-Goldsmith St)	230,000	39,578		27/02/2010	Design complete
63049 - WMR Paradise Street (Webberly St-Archibal	315,141	3,267	31/05/2010	7/07/2010	Construction date
63056 - WMR Smith Street (Wilson St-Nebo Rd)	277,750	3,424	7/03/2010	1/04/2010	Construction date
63057 - WMR Field Street (Webberly St-Keith Hamill	70,000	42,081	11/01/2010	2/02/2010	Construction date
63058 - WMR Kennedy Street (Evans St-Ready St)	121,918	1,799			Awaiting as cons
63059 - WMR McKenney Street (Symon St-Juliet St)	122,348	-			To be removed
63060 - Forgan Bridge Trunk Main	4,970	998	1/11/2005	30/06/2009	Project deferred
63061 - WMR Shakespeare Street (Nebo Rd-Gardr	19,958	219		30/06/2010	Design only
63062 - WMR Howard Street (George St-Griffin St)	10,222	4,870		30/06/2010	Design only
63063 - WMR Keith Hamilton Street (Nebo Rd-Long	289,186	24,030		30/06/2010	Design only
63064 - WMR Hinton Street (George St-Howard St)	19,741	219		30/06/2010	Design only
63066 - WMR Mogford Street (Field St-Nebo Rd)	11,000	476		30/06/2010	Design only
63068 - WMR Anzac Avenue - Mirani	148,536	-	7/07/2010	23/07/2010	Construction date
63076 - Bring Forward Design	150,000	-			
63082 - Nebo Road Trunk Main - Replacement	813,186	83,914	20/04/2007	1/02/2010	Finalising TOC submission
63084 - Trunk Main - Malcomson Street to Sweeney	2,974	2,974	1/07/2007	30/12/2008	TOC Submitted and Feb
70000 - CSR Distillery Rising Main Alteration	12,000	10,952			
70001 - Manholes Renewals	-	44	20/07/2005	30/06/2006	Capitalised 06
70002 - Manhole Repairs	9,645	146	20/07/2005	30/06/2009	Ongoing
70015 - MWRP Mty North Water Recycling Facility	-	326,877	1/11/2005	30/06/2009	Construction works complete
70019 - Recycled Water Distribution Mains	1,547,745	480,010	1/11/2005	30/06/2009	Construction works complete
70021 - On-Site Recycled Water Storages	357,187	357,752	1/11/2005	30/06/2009	Construction works complete
70022 - Recycled Water Rising Main	15,588	9,851	1/11/2005	30/06/2009	Construction works complete
70023 - Recycled Water Storage No. 3	495,322	63,207	1/11/2005	30/06/2009	Construction works complete
70024 - Recycled Water Distribution Pump Station	-	16,788	1/11/2005	30/06/2009	Construction works complete
70025 - Transfer System Management	-	118,118	1/11/2005	30/06/2009	Construction works complete
70026 - Mt Bassett Pump Station	-	87,840	1/11/2005	30/06/2009	Construction works complete
70027 - North Mackay Pump Station	165,480	-	1/11/2005	30/06/2009	Construction works complete
70029 - Southern Rising Main	-	57,679	1/11/2005	30/06/2009	Construction works complete
70040 - MWRP Mty South Water Recycling Facility	1,844,269	117,191	1/07/2005	30/06/2009	Construction works complete
70045 - SSRM Paint Coating Works	30,000	17,808			Capitalised 08A
70052 - Recycled Water System Management	743,048	102,106	1/07/2005	30/06/2009	Construction works complete
70070 - Gordon Street Pump Station Augmentation	2,400,000	1,169,178	1/07/2007	30/12/2009	New pump well to commence April
70102 - SRP Sewer Relic - Domino Crescent	75,000	70,981		30/12/2009	Complete
70105 - Sarina WWTP	616,883	30,309	8/08/2008	1/01/2011	Draft report + addendum
70107 - Mirani WWTP	1,306,594	219,263	15/03/2008	15/01/2010	Finalising report from APUT comments
70108 - Sewerage Treatment Plant Header	32,387	-			Header
70116 - Mirani WWTP Access Road Safety	-	9			
70117 - North Eton Biocycle Upgrade	93,040	878		3/02/2010	Redesign of land application area
70120 - Regional Septic Delivery Scheme - Mt Bass	105,714	1,815			
70133 - SPS Gooseponds - Upgrade	220,037	100,535	31/08/2009	18/12/2009	Review of prelim design
70134 - Gordon Street SPS Rising Main	1,286,960	-			Detailed design in progress
70138 - Emergency Relief Structures	196,544	-			
70139 - Place Avenue SPS - Sarina	98,432	42,852	1/10/2009	15/12/2009	Prelim desing commences in November
70140 - SPS - Sarina No 3	145,447	6,304	17/08/2009	13/11/2009	Detailed design ongoing
70141 - SPS - Sarina No 4	145,447	19,548	17/08/2009	13/11/2009	Detailed design ongoing
70142 - SPS - Sarina No 5	145,447	6,568	17/08/2009	13/11/2009	Detailed design ongoing
70143 - SPS - Sarina No 6	145,447	7,702	17/08/2009	13/11/2009	Detailed design ongoing
70144 - SPS - Sarina No 7	1,757	1,757			on hold
70145 - SPS - Sarina No 8	145,447	4,664	17/08/2009	13/11/2009	Detailed design ongoing
70149 - Sarina Telemetry	6,366	-			
70157 - Mamyatt Street Rising Main	86,080	-	1/07/2005	30/10/2009	Completed
70162 - Archibald Street Paget	60,000	-			To be done in conjunction with MIA
70163 - Mirani Telemetry	51,981	-			
70164 - Seaforth WWTP Upgrade	18,425	12,767			
70165 - Generator Connections	21,804	-			
70166 - High Level Alarms - 50 Sites	15,304	1,529	1/12/2010	30/12/2010	Procurement - installation commencing
70171 - Beaconsfield Trunk Sewer Upgrade	101,952	-			
70174 - Farrellys Lane East Development	144,375	-			
70177 - Bring Forward Design	100,000	-			
70490 - Waste Mnt Mobile Collection Module	151,580	-	1/07/2008	30/06/2009	To be purchased
70503 - New Hospital Bridge Trunk Rising Main	275,000	250,000	20/04/2007	30/06/2007	Construction to Main Roads
70505 - Forgan Bridge Trunk Rising Main	-	8,306	26/09/2007	5/01/2009	Connections in
71007 - Beaconsfield Rd No 1 Sewer Pump Station	1,778,947	1,653,633	1/07/2007	30/12/2009	Refurb subcontract to commence
71017 - Boundary Road Sewer Pump Station	7,350	-			
71019 - Bridge Road Sewer Pump Station	113,445	-			Capitalised 08
71025 - Burgess Street Sewer Pump Station	31,833	26,288			
71029 - Coles Road Sewer Pump Station	2,814,726	626,711	1/07/2007	30/12/2009	Pipeline refurb to commence
71039 - Dump Road Sewer Pump Station	-	66,334			

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

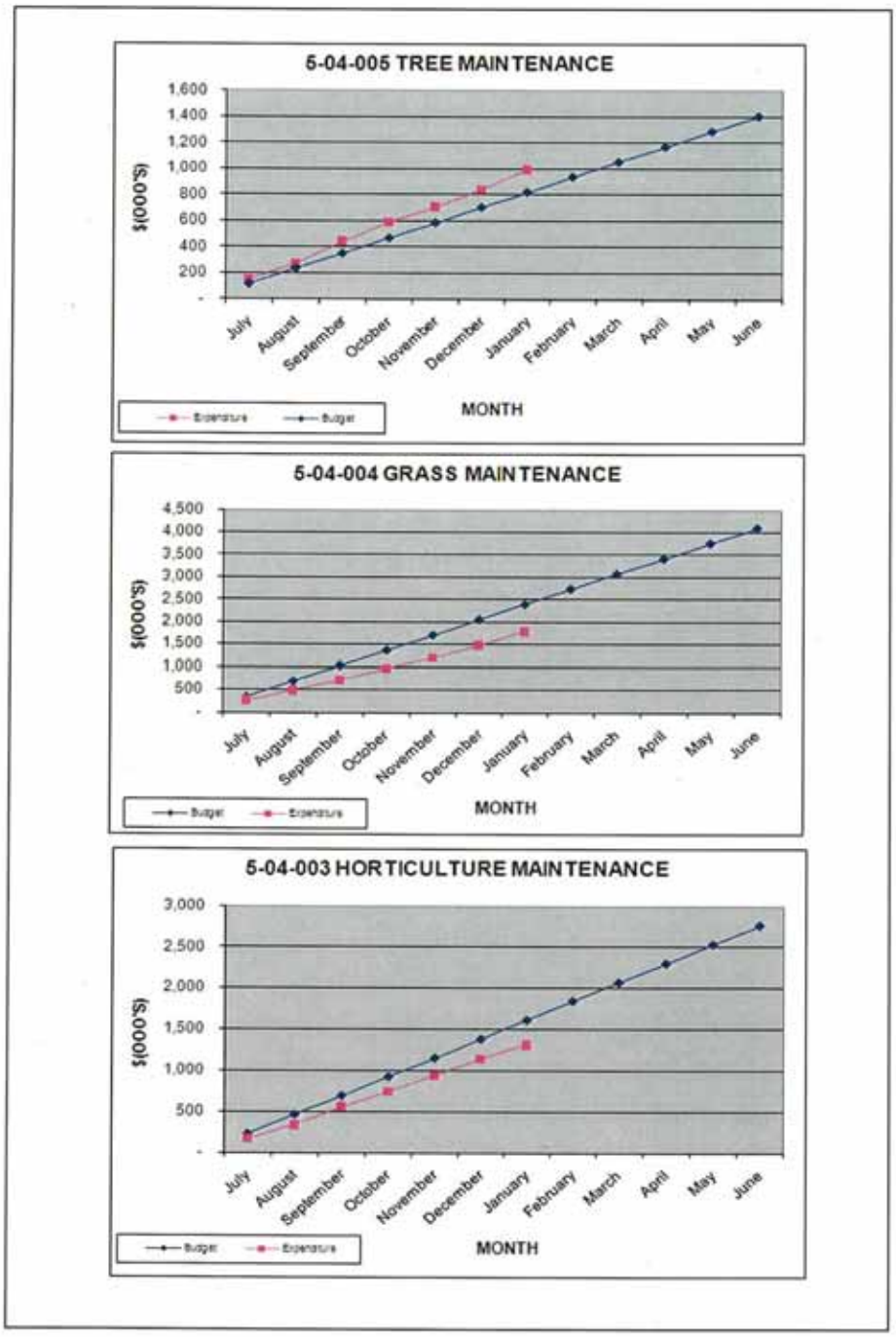
CAPITAL SCHEDULES – WATER & WASTE SERVICES CONT'D

71049 - Forgan Street Sewer Pump Station	31,830	23,767				
71054 - Goldsmith Street Sewer Pump Station	517,117	4,584		20/01/2009	30/10/2009	Construction commenced
71063 - Hoits Road Sewer Pump Station	84,271	-		1/07/2007	30/06/2008	Work in progress
71079 - Malcomson Street No 2 Sewer Pump Statio	30,000	30,627			30/12/2009	Still awaiting pump delivery
71080 - Mamalit Street Sewer Pump Station	2,187,780	44,191		20/09/2008	31/10/2009	Detailed design in progress
71085 - Monique Court Sewer Pump Station	-	13,129				
71088 - Oak Street Sewer Pump Station	21,155	-		1/07/2007	30/12/2008	As cons to be finalised
71093 - SPS Pacific Esplanade - Switchboard	12,161	-				
71101 - Prawn Farm Sewer Pump Station	720,000	63,294				
71110 - Scott Street Sewer Pump Station	7,358	-		1/07/2007	30/06/2008	Work in progress
71115 - Slade Point Road Sewer Pump Station	30,000	23,164				
71121 - SPS Sydney Street Pump Station Handrails	12,000	9,466		19/10/2009	30/11/2009	Handrails being installed October
71128 - Wattle Street Sewer Pump Station	11,759	14,273				
71135 - Waste Tfr Station associated Pump Statio	-	311				Work in progress
71139 - Hamilton St WWPS Pump Replacement	-	18,171		28/11/2008	30/09/2009	ongoing
71140 - Sarina WWTP Refurbishment	-	7,080		25/02/2009	31/07/2009	Ongoing
71149 - Sarina Subdivision Chambers Sewer Desig	23,508	-		30/11/2008	30/06/2009	Work in Progress
71151 - SRU ECM-Sarina to Smyth Rd/Brewers to E	335,578	46,329		8/02/2010	24/03/2010	Construction date
71153 - SPS - Sarina - Well Lids & Safety Mesh	70,000	55,267				Work in progress
71154 - SPS - Schmidtkes Rd Pump Station	3,340,000	840,224			1/03/2010	Early works have commenced
71155 - STP - Marian Sewerage	730,000	717,035			30/06/2010	Awaiting as cons
71156 - SGM Bridge Rd (Juliet St - Goldsmith St) Inc	170,000	-				
73001 - Inflow/Infiltration	1,236,364	397,836		1/07/2007	1/07/2012	Reviewing draft implementation Strategy
	53,120,990	17,848,579	28%			
Operations						
		-				
	-	-	0%			
Waste Services						
90011 - Paget Waste Management Centre	78,575	13,783		27-Feb-04	30-Jun-09	Remove
90022 - Ottenburn Transfer Station - Design & Cons	100,000	1,380		4-Nov-09	30-Jun-10	Awaiting approval of 10yr Cap Plan
90025 - Eungella Cap and Close	33,675	8,342		1-Jul-08	30-Jun-09	Completed. Transfer funds to reserve
90027 - New Sarina Transfer Station	100,000	-		4-Nov-09	30-Jun-10	Awaiting approval of 10yr Cap Plan
90028 - Hogans Pocket Landfill - Cell 1 LFG	100,000	-		4-Nov-09	30-Jun-10	Awaiting approval of 10yr Cap Plan
90029 - Paget Transfer Station CCTV Enhancement	5,945	-		1-Jul-09	28-Feb-10	Work Completed Awaiting Invoice
90031 - Chemical Sheds Koumala, Sarina, Haypoir	7,502	-		1-Jul-09	30-Jun-10	Awaiting Quotes
90037 - Bedford Rd Liquid Waste Remediation	807,568	-				Project under control of ULDA
90038 - Sarina Landfill Closure/Remediation	64,726	-		4-Nov-09	30-Jun-10	Awaiting approval of 10yr Cap Plan
90039 - Hogans Pocket Landfill - Cell 2	200,000	-		4-Nov-09	30-Jun-10	Awaiting approval of 10yr Cap Plan
90040 - Hay Point Transfer Station - Design & Cons	200,000	-		4-Nov-09	30-Jun-10	Awaiting approval of 10 yr Cap Plan
90390 - Plant & Equipment at Cost - Waste Servic	1,926	-		1-Jul-08	30-Oct-08	Funds transfd Chem Shed Close and Remove
90612 - Paget Waste Resource Recovery	91,097	74,214		1-Sep-05	30-Dec-09	Complete. Funds transfd to Chem sheds
	1,791,213	97,719	5%			
Business Services						
	-	-	0%			
Total Mackay Water	$ 64,922,204	$ 17,946,289	28%			

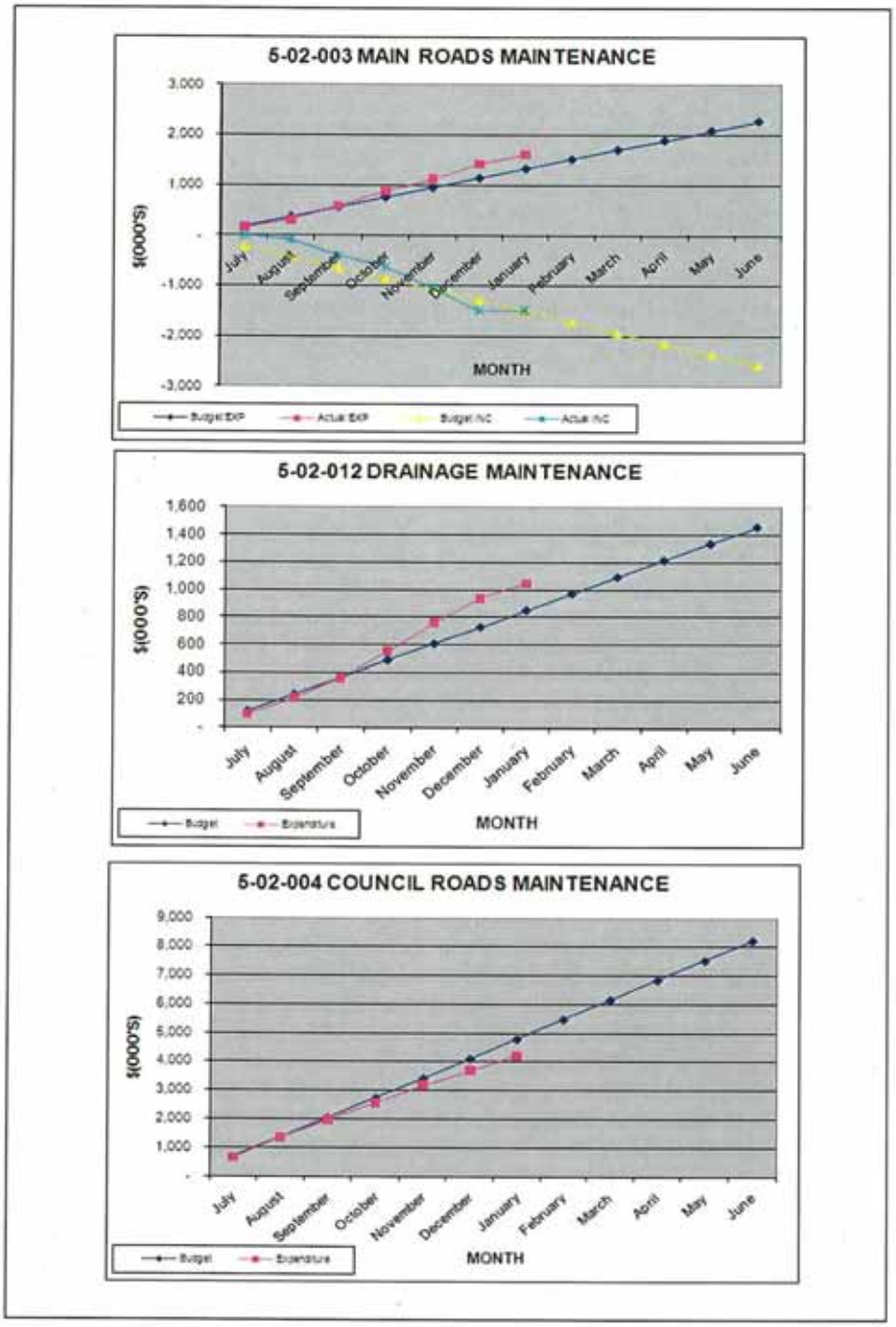
MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT
FOR THE MONTH OF JANUARY 2010

ROADS, DRAINAGE AND PARKS MAINTENANCE EXPENDITURE



ROADS, DRAINAGE AND PARKS MAINTENANCE EXPENDITURE CONT'D



MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT
FOR THE MONTH OF JANUARY 2010

CRITICAL BUDGET SUCCESS FACTORS

RATES AND CHARGES

Rates Outstanding

	Outstanding Balance	Rates Levied	Percentage
Rates Outstanding 31.01.2010	73,413,873	149,712,143	46.6%
Rates Overdue	5,343,944		3.4%
Rates Overdue Last Month	6,141,269	78,786,546	3.9%
Rates Outstanding 31.01.2009	6,877,019	71,721,585	4.8%
Rates Overdue	6,369,113		4.4%

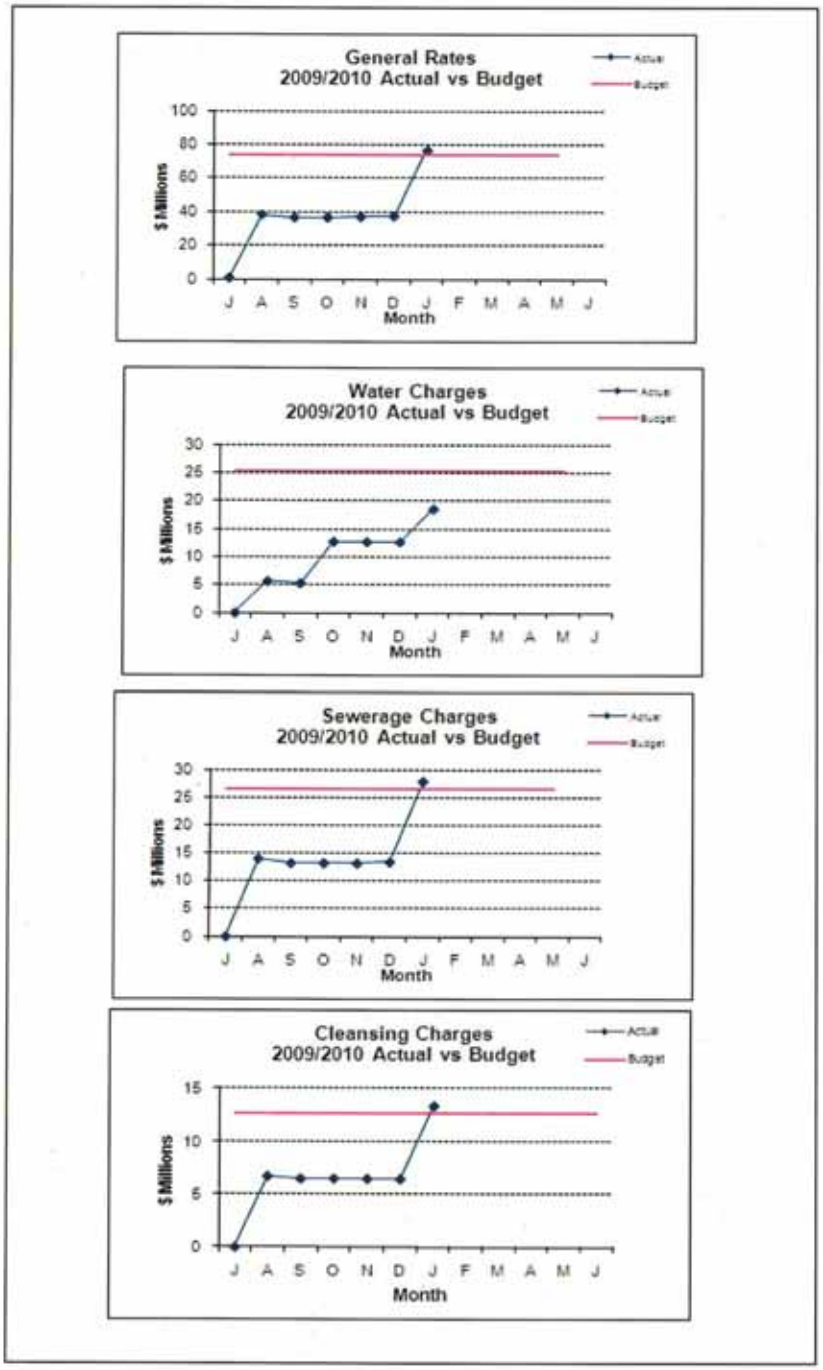
Sundry Debtors

	as at 31.01.2009	as at 31.01.2010
General Debtors	1,701,083	2,408,670
Complete Approval Services	346	0
Mackay Entertainment Centre	56,854	142,837
Water	162,880	35,454
Waste Water	899,579	50,375
Waste Services	754,391	477,158
Salary Sacrifice	4,552	0
Total	$ 3,579,685	$ 3,114,493

MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT
FOR THE MONTH OF JANUARY 2010

RATES AND CHARGES CONT'D



MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

INVESTMENTS

Investment Report

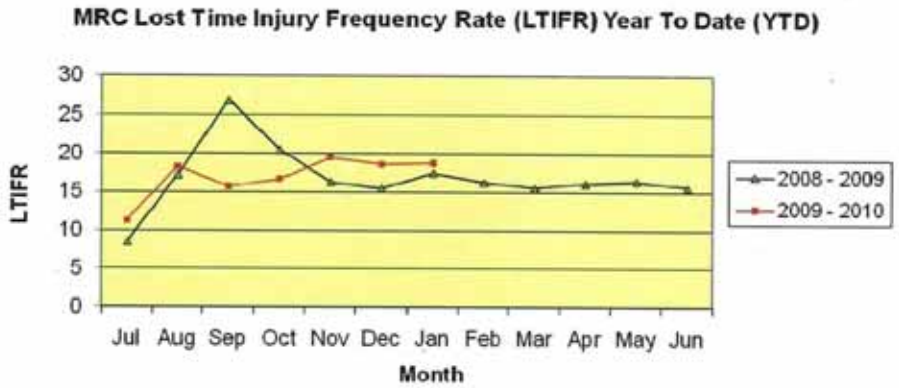
Investment	Bank	Term Deposits	QTC	Total	Interest Earned Year to Date
General					
Consolidated	7,245,874	8,200,000	2,936,006	18,381,880	429,405
	7,245,874	**8,200,000**	**2,936,006**	**18,381,880**	**429,406**
Cleansing	-	**5,000,000**	**570,213**	**5,570,213**	**175,565**
Mackay Water					
Sewerage	-	3,000,000	306,607	3,306,607	74,438
Water	-	4,000,000	331,508	4,331,508	159,610
	-	**7,000,000**	**638,115**	**7,638,115**	**234,048**
Reserves					
Capital Improvement	-	12,000,000	4,928,979	16,928,979	357,485
NCP	-	-	7,962	7,962	89
Off Street Parking	-	400,000	67,759	467,759	7,959
Cleansing	-	1,000,000	1,621,033	2,621,033	35,217
Sewerage	-	4,000,000	1,848,003	5,848,003	176,098
Water	-	12,800,000	5,105,046	17,905,046	304,695
Constrained Works	-	5,000,000	1,022,949	6,022,949	113,944
Environmental	-	600,000	886,161	1,486,161	21,117
Environmental (Land Acq)	-	1,000,000	314,417	1,314,417	20,415
	-	**36,800,000**	**15,802,309**	**52,602,309**	**1,037,019**
Trust	885,286	-	**5,000,000**	**5,885,286**	-
Total Investment Interest	**8,131,160**	**57,000,000**	**24,946,643**	**90,077,803**	**1,876,038**

Investment Fund	Jan-10	Dec-09	Nov-09	Quarter	12 Month Return
Council Investments*	6.00%	5.75%	4.74%	5.50%	3.73%
QTC Cash Fund	4.56%	4.32%	3.84%	4.24%	3.66%
Cashfund Returns - Average	4.32%	4.08%	3.68%	4.03%	3.58%
UBS Aust. Bank Bill Index	4.20%	3.84%	3.60%	3.88%	3.36%
11AM Indicative Cash Rate	3.72%	3.72%	3.36%	3.60%	3.19%

* Values shown against "Council Investments" do not include the returns achieved from QTC managed funds.

WORKPLACE HEALTH AND SAFETY STATISTICS

Graph derived using Mackay Regional Council Data



This graph uses Mackay Regional Council "actual hours worked" data to track our LTIFR YTD.

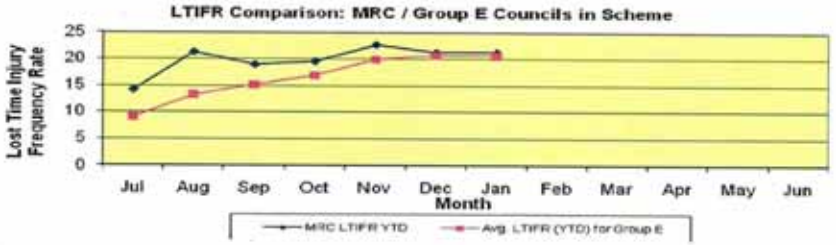
Mackay Regional Council Data 2009-2010 YTD	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Lost Time injuries (LTIs) YTD	2	6	8	11	16	18	21					
Hours Worked* for the month	176983	150792	180374	149880	159443	148152	149784					
Hours worked YTD	176983	327775	508149	658029	817472	965624	1115408					
LTIFR = No.of LTIs x 1,000 000 / Hours worked YTD	11.30	18.31	15.74	16.72	19.57	18.64	18.83					

*Hours Worked are an addition of MRC employee ordinary and overtime hours plus management hours.

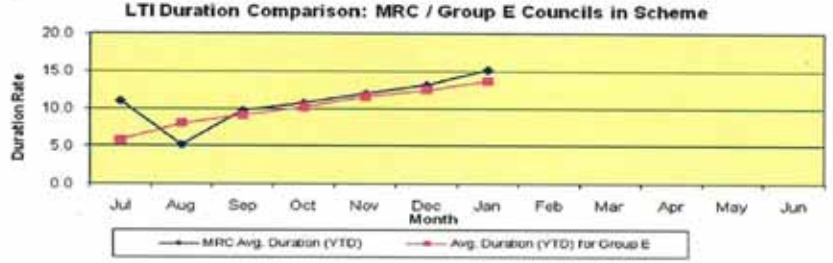
MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

WORKPLACE HEALTH AND SAFETY STATISTICS

Graph derived using LGW data



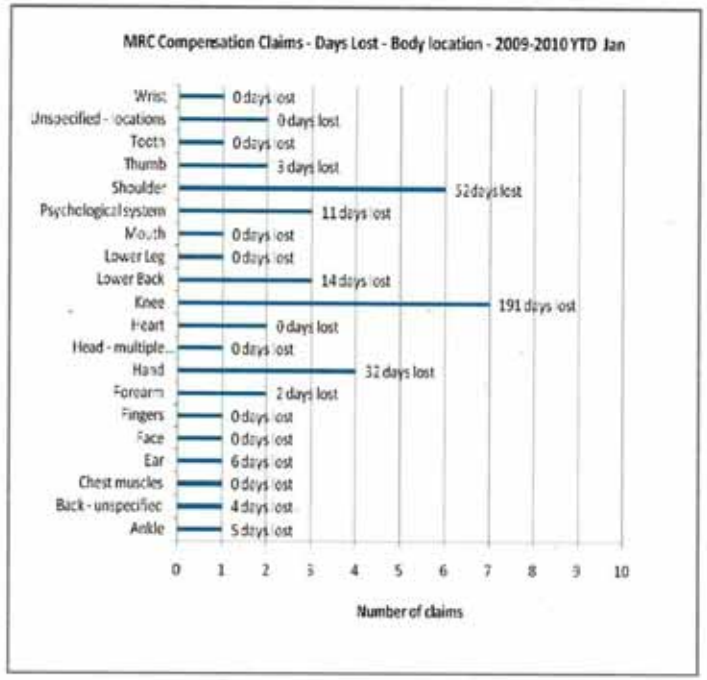
LGW Data: 2009 - 2010 YTD	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
MRC LTIs YTD	2	6	8	11	16	18	21					
MRC LTIFR YTD For hours worked LGW use a figure of 913 x 154 hrs/month	14.2	21.3	19.0	19.6	22.7	21.3	21.3					
Average LTIFR YTD for Group E (Councils with wages > $50 mil)	9.1	13.3	15.1	16.9	19.9	20.7	20.6					

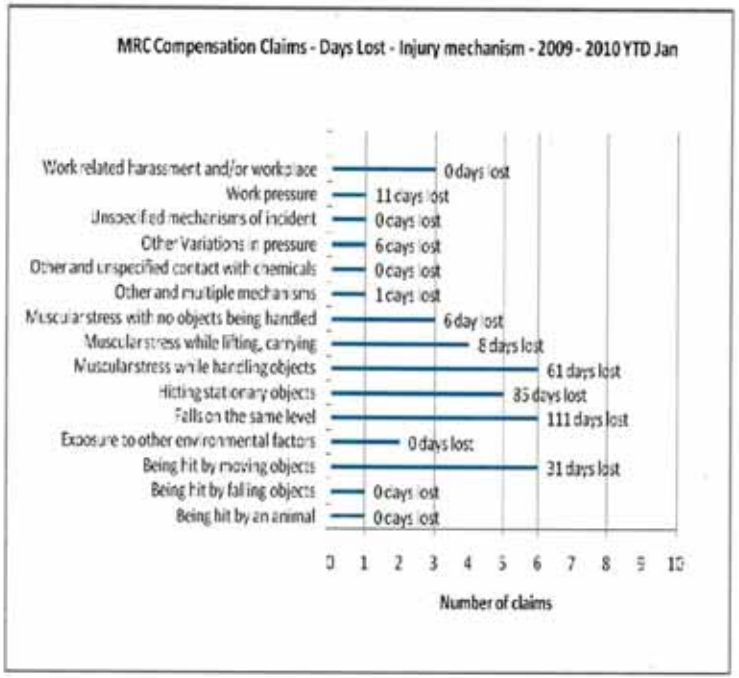


LGW Data: 2009 - 2010 YTD	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
MRC Days Lost: Accumulative (YTD)	22	31	78	118	192	239	320					
MRC LTIs YTD	2	6	8	11	16	18	21					
MRC Duration Rate: Days Lost / Number of LTIs.	11.0	5.2	9.8	10.7	12.0	13.2	15.2					
Average duration rate for Group E (Councils with wages > $50 mil)	5.8	8	9.1	10.2	11.6	12.5	13.7					

MACKAY REGIONAL COUNCIL **EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010**

Graph derived using LGW data





MACKAY REGIONAL COUNCIL

EXECUTIVE FINANCIAL PERFORMANCE REPORT FOR THE MONTH OF JANUARY 2010

Customer Service Report – February 2010

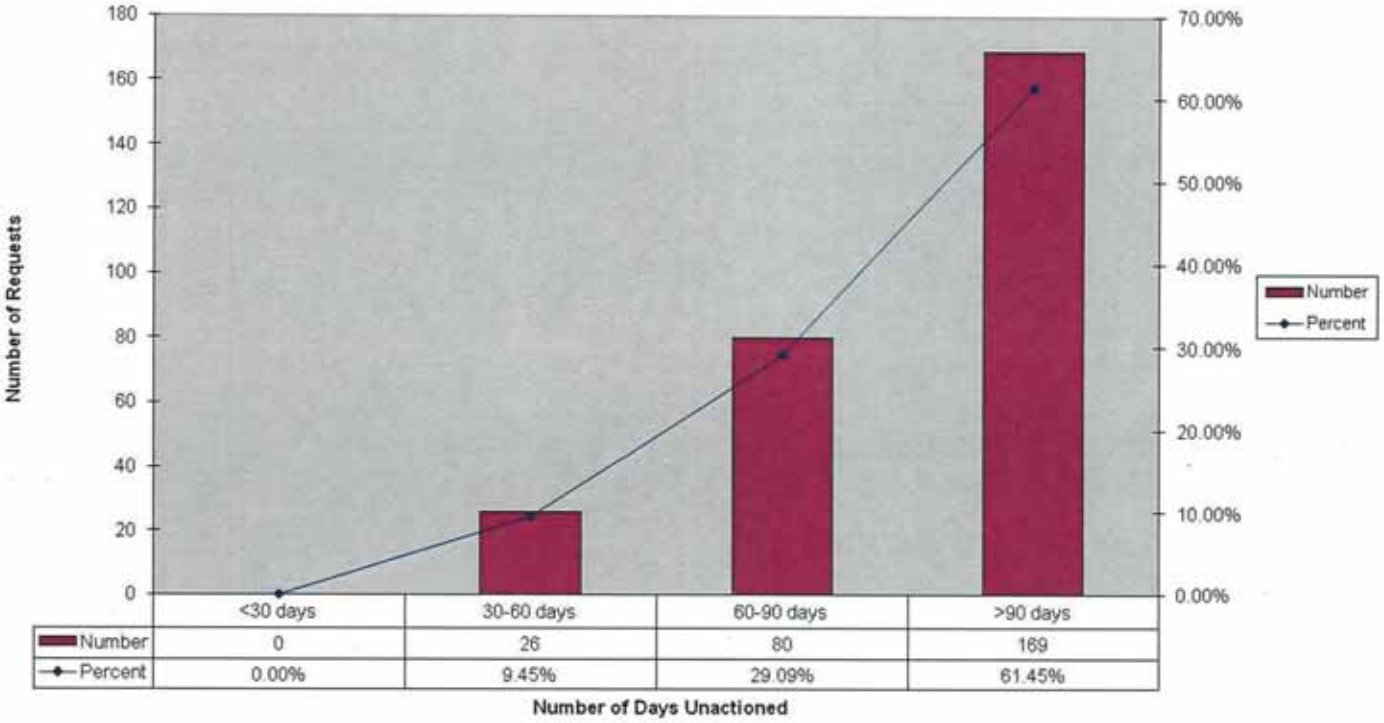
Analysis of Customer Requests

Department	Program	Requests Received in January	% Change in Requests Received - Last Month to This Month	Notes*	Year to Date Unactioned Requests as at 31 January	Year to Date Overdue Requests as at 31 January
Corporate Services	Asset Management	0	0%		0	0
	Corporate Communications	0	0%		0	0
	Customer Services	595	0%		0	0
	Financial Services	179	-15%		1	0
	Governance	4	-250%		0	0
	Human Resources	0	0%		0	0
	Information Services	1	-900%		0	0
	Procurement & Plant	0	0%		1	0
	Total	**779**	**-9%**		**2**	**0**
Community Services	Community Development & Libraries	0	0%		0	0
	Community Services - Administration	0	0%		0	0
	Convention Precinct & Events	0	0%		1	1
	Economic Development	0	0%		0	0
	Property Services	139	50%		3	0
	Recreation Services	0	0%		1	1
	Total	**139**	**26%**		**5**	**2**
Development Services	Development Assessment - Engineering	5	-1480%		7	4
	Development Assessment - Planning	9	-622%		0	0
	Development Services - Administration	0	0%		0	0
	Health & Regulatory Services	409	-28%		177	102
	Strategic Planning	0	0%		0	0
	Total	**423**	**-61%**		**184**	**106**
Engineering Services	Construction	10	-100%		4	0
	Emergency Management	9	78%		0	0
	Engineering Services - Administration	0	0%		0	0
	Maintenance	287	32%		145	25
	Programmed Maintenance	44	-23%		117	14
	Parks & Environment	327	40%		133	16
	Technical Services	121	-11%		4	2
	Total	**798**	**25%**		**403**	**57**
Water & Waste Services	Business Services	1	-600%		0	1
	Water & Waste Services - Administration	0	0%		0	0
	Infrastructure Delivery	23	35%		6	0
	Operations	321	92%		155	98
	Planning & Sustainability	0	0%		1	1
	Waste Services	34	-71%		23	10
	Total	**379**	**-29%**		**185**	**110**
	Grand Total	2518	-8%		779	275

Notes

* A generally quieter month across Council because of the Christmas/New Year closure

Aged Analysis of Customer Requests



Explanatory Note: the report is prepared on a Year-to-Date basis from 1 July each year.

COMMUNITY SERVICES HIGHLIGHTS AND SIGNIFICANT ISSUES REPORT – MONTH ENDING JANUARY 2010

Author: **DIRECTOR COMMUNITY SERVICES**

Purpose

To review Community Services Department highlights and significant issues for the month ending 31 January 2010.

Background and Discussion

Highlights and Significant Issues for January 2010 are as follows: -

COMMUNITY SERVICES MANAGEMENT

- Further development of the Hotel Attraction and Broadband Rollout studies with REDC
- Attendance at the community plan working group
- Participation in the Uncle Toby's Splashathon
- Asia Pacific Triennial Kids Day held at Artspace
- Melba House opening following the transfer from PVTDA to MTL
- Finalisation of the 3 year funding agreement between Mackay Tourism and MRC
- Visit to Mirani Swimming Pool and Caravan Park as part of the long term planning for the facility
- Big Aussie Breakfast and launch of the CBD Sunday Markets for 2010

COMMUNITY DEVELOPMENT AND LIBRARIES

Community Development

- Minister for Disability Services and Multicultural Affairs Hon Annastacia Palaszczuk MP visited Mackay during January to announce the State funding rounds for the Multicultural Assistance Program.
- Mackay Regional Council was successful in both applications through the Multicultural Assistance Program for Multicultural Swimming Lessons and for Maltese band Skorba to be a part of Global Grooves 2010.
- Community Development welcomed two new staff. a casual youth worker at the Sarina Youth Centre and an admin trainee.

- In December 2009 Mackay Region Aboriginal and Islanders Development Association Inc., (MARABISDA) was launched. MARABISDA was formed to assist Aboriginal, Torres Strait Islander, Australian South Sea Islander, as well as those people from disadvantaged groups to participate in sporting, cultural, educational and employment aspirations. The launch was attended by approximately 250 people. The association will raise funds and assist Community members who are experiencing financial barriers to participation in their sporting, cultural, educational and employment opportunities.
- Since the launch MARABISDA has assisted a number of community individuals as follows:- primary school student was assisted to attend a State Primary School sporting carnival, a young man was assisted to acquire a machinery operators ticket to gain employment, and a women's rugby league team was assisted to purchase first aid equipment and uniforms for their team.

Libraries

- General

The Mobile Library was not operating during January 2010 as it was off the road for maintenance. The major items involved with the maintenance are the replacement of the front landing leg, resizing of the capsule and an upgrade to the trailer suspension.

- Young People's Services

Around the world was the theme for school holiday activities. 113 children made Japanese yoyos and igloos at Walkerston, Mirani, Gordon White, Mackay City and Sarina libraries. Children also played *Four corners of the world* game which everyone enjoyed.

Another successful afternoon of tie-dyeing was held at Mackay City Library in spite of the heavy rain. Teens also watched the film *The sisterhood of the travelling pants* at the Gordon White Library. 24 young people attended the Finally it's Friday activities.

Left: Elise Dunckis Irving (15) with her tie-dyed shirt

Right: Jade (8) & Tahlia (10) Fiyen displaying the decorated jeans

The Summer Reading Club program finished with a party which 12 children attended. The children decorated jeans and watched a movie *Snow Buddies*. 68 children registered for the Summer Reading Club across 5 libraries.

Our regular Storytime and Baby Bounce programs have started again for 2010.

- Statistics

Computer Use and Classes	Total
DiscoverIT Classes (participants)	N/A
Public Computers - Users	2193
Public Computers – Bookings	3786
Public Computers – Express Computers	1026
Public Computers – Wireless (hrs)	203

Information Requests	Total
Online Enquiries	11
Ask the Library Queries	26
Reference Queries – Staff	602
Reference Queries – Phone	872

Website Visits	Total
Website Visits – Total	23,231
Website Visits - Home	9287
Website Visits - Catalogue	10,996
Website Visits – Locations & Opening Times	740
Website Visits – Ask the Library	214
Website Visits – Online Resources	193
Website Visits – Joining & Borrowing	184
Website Visits – Services for Children and Young People	180
Website Visits - Booklovers	119
Website Visits - Kidzone	113
Website Visits – Technology & Training	110
Website Visits – Heritage Collection	100

Database Visits	Total
Databases - EBO	0
Databases - Newsbank	0
Databases - EBSCO Host	17
Databases - Thompson Gale	6

Computer Requests	Total
Computer Support Requests – Mackay City Library	3
Computer Support Requests – Gordon White Library	2

InterLibrary Loans	Total
Customer Requests	100
Requests made by other Libraries	79

Home Library Service Statistics	Library Branch		
	Gordon White	Mackay City	Sarina
Assistive Technology Computer	19	12	
Home Library customers	N/A	N/A	
Bulk Loans	N/A	N/A	
Phone calls	N/A	N/A	
Reservations	10	N/A	
Kilometres travelled by FOML	N/A	N/A	
Number of items loaned	N/A	N/A	

Heritage Collection Room	
Total Users	72
Research Enquiries * up to 1 hr research required	6
Microfilm Reader Bookings	44

- Another 143 images from the Library's historical photograph collection have been uploaded to State Library of Queensland's Picture Queensland photographic database. This brings Mackay Regional Council Libraries contribution to the database up to 447.

- The Library Service has recently added the Mackay and District World War II Honour Roll as part of the Heritage collection microfilm resources. The original collection of registration cards includes details of A.I.F, R.A.A.F, R.A.N and Nursing volunteers from the City of Mackay and Shires of Pioneer, Mirani, Sarina and Nebo.

- Membership and loan statistics

  New members

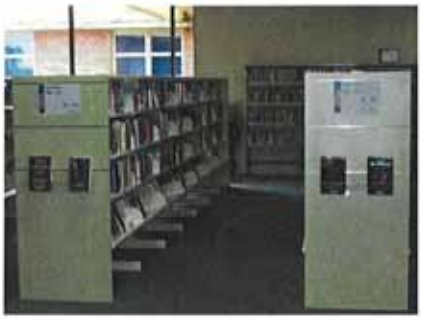
Library Branch	Previous Year	Current Year
Gordon White Library	217	166
Mackay City Library	291	250
Mirani Library	16	27
Mobile Library	30	Nil – off road
Sarina Library	33	32
Walkerston Library	17	20

  Loans

Library Branch	Previous Year	Current Year
Gordon White Library	28908	29322
Mackay City Library	28278	29315
Mirani Library	2214	2672
Mobile Library	2640	Nil – off road
Sarina Library	4504	4706
Walkerston Library	2115	2002

- Sarina Branch

The participation numbers keep climbing with the holiday activities getting more and more popular with Sarina children & parents. Sarina had the biggest crowd yet with the children making igloos and Chinese yo yo sticks. The 1918 Mackay Cyclone display was showcased at Sarina Library which attracted a lot of attention. The new bayends were installed with acrylic shelves for signage and display. Customers are making positive comments how bright and open the area is now looking.



RECREATION SERVICES

Management / Sport and Recreation

General

- Signage was ordered for two new 10,000 Steps program routes (Bluewater Lagoon and Sandfly Creek). The two new 10,000 Steps routes are scheduled to be launched in March 2010 and aim to capitalise on the Bluewater Trail.
- The internal Transport Survey data was compiled and finalised. Council's Sports & Recreation Officer presented the results from the transport survey to the Sustainable Futures Advisory Committee - Transport Working Group.
- Further progress was made regarding the Mackay cycling map, a merger of two maps developed by Council's Economic Development and Recreation Services programs.
- Planning activities associated with the Active CBD/Eat Well Be Active funding continue.
- General club inventory update completed.
- Strategic Leisure Pty Ltd was appointed on January 29 to undertake the aquatics strategy study.
- Research commenced regarding the suitability of firms for planned aquatic facility audits.
- Sport & Recreation Frequently Asked Questions (FAQ) were made available on the Council's website.
- Recreation Services' 'Sport & Recreation Newsletter' has been made available to the community on Council's website.
- Nominations opened Monday January 11 for the North Queensland Sports Foundation (NQSF) - Sport Star Awards.
- Discussions commenced with Council's Health & Regulatory Services program regarding the development of a 'Commercial Recreation Permit'.

Key Club Development Activities

- Pioneer Boxing Club - assistance with acquittal and advice on grants.
- Sarina Athletics – grants advice.
- Sarina Senior Rugby League Club - payment matters.
- Brewers Park clubs - electricity upgrade planning matters.
- Mackay Junior Tennis - works occurring at the end of Leisure Court.
- Dolphins Oval, Bucasia – investigation of land use.
- St John's South Mackay – investigation of land use.
- Adrenalin Rush Sports – assistance provided regarding kite surfing trailer proposal.
- Mackay Junior Tennis – lease arrangements.
- North Queensland Rifle Association - sporting grants.

Media / PR

- Local print media:
  - NQSF Sport Star Award 2010 nominations
  - Mackay's inaugural 'Big Splash-a-thon' event
- Local visual media:
  - 'Big Splash-a-thon' event.
  - $5,640 grant to deliver swimming lessons to people of a non-English speaking background. Manager Recreation Services was interviewed by a local radio station regarding this news.
- Ashleigh Stebbeings (NQ Sports Foundation Bursary Recipient) was awarded Pioneer Valley Junior Sports Award on Australia Day for her outstanding feats in water skiing.
- The issue of unattended youngsters at the Bluewater Lagoon was extensively highlighted by local media.

Aquatic Facilities

Bluewater Lagoon

- The Queensland Government's Division of Workplace, Health and Safety completed a safety audit.

Memorial Pool

- Key bookings
  - Water Polo - 5 x training sessions
  - 2 x school group bookings
  - 8 x Mackay Master Swimmers Bookings
  - 5 x Barb's Aqua Bookings
- Minor repairs were carried out in the female showers.
- Duty Supervisor team continues to attend to plumbing issues.
- 'Mission Inflatable' obstacle course activity continues to attract customers.
- Preparation begins for a face lift to the Plant Room.

Pioneer Pool

- Key bookings
  - 9 x school bookings
  - Pioneer Swim Club - 1 x Club Night
  - 1 x community group bookings
  - 1 x Youth Group night time booking
- 'Mission Inflatable' obstacle course activity continues to attract customers.

- The Queensland Government's Division of Workplace, Health and Safety completed a safety audit.
- Contract plumbers replace leaking diaphragm in the chlorine dosing system and replace water pressure booster on the Hot Water System servicing the male and female amenities.
- Aquatics staff carry out underwater inspections and some minor repairs to suspect tiles in the 50m pool.
- New Hazchem signs were erected outside the plant room.
- A significant amount of programs and activities re-commenced after the school holiday period including:
  - Adult Swim for Fitness program
  - The Orcas program
  - Term 01/2010 Learn-to-Swim program
- The 'Big Splash-a-thon' event was successfully held on January 23 at Pioneer Swim Centre. The event attracted approximately 700 visitors and raised money for RLSSA and Mackay Life Stream. The event was extensively covered by the media.
- Aquatics program staff promoted the aquatic facilities and associated activities at several events during January.
- Two AUSTSWIM courses were organised in Mackay in January, the 'Teacher of Swimming and Water Safety' course (23 – 24 January) and the 'Teacher of Infant Aquatics' course (24 – 26 January). Council's Aquatics Programs Coordinator delivered sections of the courses.
- Royal Life Saving Society Australia (RLSSA) conducted a workshop on January 22 at the Pioneer Swim Centre covering the updates made to the RLSSA Swim & Survive program. Council Learn-to-Swim teachers attended the workshop

Mirani Pool

- Water leaks located in the male and female change rooms attended to by contract plumbers.
- New chlorine pump replaces malfunctioning pump to enable automatic dosing to resume.
- Council staff consult with lessee in regards to upcoming audit to be undertaken by the Division of Workplace, Health and Safety.

Sarina Pool

- Council staff consult with lessee in regards to upcoming audit to be undertaken by the Division of Workplace, Health and Safety.

The following customers have attended the Aquatic Facilities during January 2010:

Bluewater Lagoon*

Type of Customer	Bluewater Lagoon January 2009	Bluewater Lagoon January 2010
Children's Lagoon	4,553	6,561
Middle Lagoon	16,042	18,880
Upper Lagoon	3,881	7,085
TOTAL IN WATER CUSTOMERS	**24,476**	**32,526**
TOTAL PRECINCT (non-swimmers)	13,756	40,140
GRAND TOTAL	**38,232**	**72,666**

* Source: Lifeguard Statistics - Monthly Reports January 2010 - Visitations PDF by Surf Lifesaving Queensland (SLSQ)

Memorial Pool**

Type of Customer	Memorial Pool January 2009	Memorial Pool January 2010
Persons 15 years or older	1,515	1,499
Children from 3 years to persons under 15 years	395	439
Pensioner	60	87
TOTAL	**1,970**	**2,025**
Multi Visit Pass (persons 15 years or older)	119	134
Total Kiosk Revenue	$3,541.95	$3,087.70

** Source: Monthly Reconciliation Spreadsheet (Microsoft Excel)

Pioneer Pool**

Type of Customer	Pioneer Pool January 2009	Pioneer Pool January 2010
Persons 15 years or older	1,617	1,625
Children from 3 years to persons under 15 years	1,290	1,297
Pensioner	107	83
TOTAL	**3,014**	**3,005**
Multi Visit Pass (persons 15 years or older)	85	107
Total Kiosk Revenue	$6,476.20	$7,608.00

** Source: Monthly Reconciliation Spreadsheet (Microsoft Excel)

Mirani Pool*

Type of Customer	Mirani Pool January 2009	Mirani Pool January 2010
Persons 15 years or older	591	296
Children from 3 years to persons under 15 years	893	339
Pensioner	48	24
TOTAL	**1,532**	**659**

*** Source: Information received from Lessee of Mirani Pool

Sarina Pool**

Type of Customer	Sarina Pool January 2009	Sarina Pool January 2010
Persons 15 years or older	149	307
Children from 3 years to persons under 15 years	251	391
Pensioner	1	116
TOTAL	**401**	**814**

**** Source: Information received from Lessee of Sarina Pool

Revenue Received:**

Type of Customer	Pioneer Pool		Memorial Pool	
	January 2009	January 2010	January 2009	January 2010
Actual Gate	$13,706.50	$14,344.65	$11,102.50	$11,841.50
Season Tickets	$1,240.00	$530.00	$1,795.00	$1,825.00
Miscellaneous	$6,509.22	$8,078.34	$3,557.75	$3,223.40
TOTAL	**$21,455.72**	**$22,952.99**	**$16,455.25**	**$16,889.90**
Multi-visit pass sales component of Actual Gate	$2,550.00	$3,210.00	$3,570.00	$4,020.00

** Source: Monthly Reconciliation Spreadsheet (Microsoft Excel)

PROPERTY SERVICES

Management

- Attended meetings of the Paget Depot Project and Steering Committees.
- Participated in several meetings with the Dows Creek Community Hall Committee to discuss the future of the hall and required work to enhance the structural integrity of the building.
- Commenced work on preparing the Property Services draft 2010/11 Budget.

Property Services

- Undertaken extensive work in Paget Depot Project including ESD Report review and work with Change Management and Communication Consultant. Commenced preparation of relocation and Logistics Plan.
- Repairs completed on Slade Point Community Hall roof.
- Site investigation undertaken by Electrical Engineer for Brewers Park Sporting Complex project.
- Initiated Works Program to undertake project requirements for Andergrove Neighbourhood Centre.
- Mackay Admin Building Refurbishment Stage 1 – Council Chambers nearing completion of Construction and sourcing fit-out of interior requirements.
- Mackay Admin Building Refurbishment Stage 2 – New Corporate Services area progressing with painting completed and scheduling of Electrical and Carpet requirements.
- Sarina Cultural Hall, part A Bar Improvements has been initiated with the installation of a new glass washer and refurbishment works being scheduled.
- Attended Community Housing Tenant Meetings at several housing facilities.
- Undertaken review of community housing units and compiled a priority list for refurbishment.
- Commenced process of establishing a Fire Warden working group and also arranged training which was undertaken in January.

Property Co-ordinations

Leases and Easements

- Midge Point Road, Bloomsbury Tender/Lease for Grazing in exchange for Maintenance.
- Mackay Pioneer BMX Club Inc new lease agreement.
- Program staff are currently dealing with18 Leases and 8 Easements

Land Dealings

- Perry Road, Walkerston Realignment.
- Barclays Road, Dumbleton Realignment.
- Sarina Water Treatment Plant, Easement and Resumption of Land.
- Michelmore Street, Paget Road Truncation
- Program staff are currently dealing with 28 land dealings.

Sarina Sugar Shed

Total Sales for January are down in comparison to last year's figures. This has been due to a decrease of ticket sales for tours, the wet weather and the road works at the entrance to the Field of Dreams. The down turn in ticket sales has been offset by an increase in sales of alcohol, sauces, gift shop items and cafe takings.

Staff and volunteers continue to work on the bond room, plans are now being prepared for the Excise Department in preparation for their inspection and approval of this area.

A new visual presentation screen has been installed in the factory to give visitors a better overview of the facilities production process. As the miniature factory runs on a batch basis it is impossible to view the whole process during the limited time available on each guided tour. Filming of our production process will need to take place early in the crushing season. Once completed this will give visitors an improved all year round tour of our facility.

New products include a light style mango chutney. This non traditional chutney is designed to excite our customers developing taste buds. Chef John Walker describes the flavours – as Sarina meets Delhi (interesting!!).

The other new product is our HTLS. This product is for the serious chilli lovers, local chilli are fermented and brewed with Sugar Shed mango vinegar.

Both these products are on trial for the next three months to monitor their sales before being added to our Chefs Gusto range and labelling.

The new Sugar Shed DVD is almost complete with only minor changes required prior to it being available for use in tours, with front covers for the DVD being prepared to allow the item to be sold in the gift shop.

Regional business, tourism operators and RTO's have been invited to participate in our February family tours. The idea of the family tours is to assist these groups in increasing their destination and product knowledge of Sarina Sugar Shed and enhance their confidence in promoting the facility to their customers and visitors. Staff have allocated four days over a two week period for the tours which will commence on Monday 8th February.

CONVENTION PRECINCT AND EVENTS

Management

- Managed and oversaw the refurbishment of the MECC north foyer (ex MEC foyer) ensuring essential refurbishment works were completed during the Centre's Xmas shutdown
- Commenced planning for the 50th Anniversary Commemorations of the Abel Tasman air crash. The largest domestic air crash in Australian History
- Completed the 2010 Mackay Professional Theatre & Music Season and Dalrymple Bay Young People's Theatre Season programmes ready for launch in February.
- Actively participated in Mackay Tourism Week planning forums
- Assisted with Australia Day celebrations
- Welcomed actress Amanda Muggleton to Mackay for five weeks, facilitating much media
- Assisted with Sunday market activities
- Staff recruitment
- Managed many media inquiries re MECC theatre programme and Sunday Markets.

Mackay Entertainment and Convention Centre

The Mackay Entertainment and Convention Centre is reported on in the MECC Performance Report.

Festivals and Events

- There were no Council managed events coordinated by the Festivals & Events team in January, although assistance was provided to the Corporate Communications team who managed Council Australia Day celebrations and associated Citizenship and Awards ceremonies.
- Mackay's City Centre Sunday markets recommenced trading in January, which is earlier than previous years. Inclement weather has impacted on the January markets which have been quiet with fewer traders and visitors than normal. A marketing campaign approved by the City Heart traders will occur in February with a range of monthly themed activities planned and advertising through radio station Zinc FM. Further details of January market activities are reported in the Economic Development section of this report.

Artspace Mackay

- 2,532 people visited Artspace Mackay during January 2010
- 472 people visited the Town Hall during January 2010
- 9,390 people visited the Artspace Mackay website during January 2010

Exhibitions in January:

McAleese Gallery	18 Dec – 31 Jan 2010	*Fiona MacDonald: Local studies*
Mackay Mazda Foyer	18 Dec – 31 Jan 2010	*Expressions of self: An Artspace Mackay Volunteers' Exhibition*
Cox Rayner Gallery	Continuing exhibition	*Unpacked: Recent Acquisitions, Mackay Regional Council*
Seminar Room	1 Dec – 24 Jan 2010	*Matsuura Drawing Exchange Project*

Public & Education Programs in January

758 parents and children attended the extremely popular Kids' APT (Asia Pacific Triennial) Summer Spectacular organised in partnership with the Queensland Art Gallery. The children (and many of the parents) participated in seven different drawing and craft activities developed by leading artists whose work is included in the 6th Asia Pacific Triennial of Contemporary Art. Artspace Staff talked to many first-time visitors to the Gallery.

Holiday Art workshops for children at Artspace and Artspace-To-Go Holiday Art workshop at Gargett were all fully booked and well received

MP3 Guided Tours in January

Gallery visitors are now able to listen to the current exhibition's Floor Talk via MP3 players available from the Information Desk. The first talk was by artist Fiona MacDonald and Curator, Jo Holder talking about the exhibition *Fiona MacDonald: Local studies.*
Floor Talks may also be downloaded from Council's website.

ECONOMIC DEVELOPMENT

Management

- Meetings regarding Grant Funding – application for $150,000 funding from Proceeds of Crime to potentially fund additional Mackay CBD CCTV cameras in the City Centre. Application submitted by Council Grant Officer February 2.

- Follow up meetings with CEO REDC, Narelle Pearse and council Directors, for the Hotel Attraction strategy & accommodation inventory project currently being project managed through REDC in conjunction with Mackay Tourism Ltd.

- Re- Opening of Melba House following agreement with the Pioneer Valley Tourism and Development Association (PVTDA), Mackay Tourism Ltd (MTL) has assumed management of Melba House effective 4 January.

The Melba House Visitor Information Centre re-opening took place on Monday 18 January with Mayor Col Meng and councillors in attendance.

MTL plan to operate the centre as an accredited Visitor Information Centre on a seven days per week basis. Volunteers will be a key resource for the centre.

Mayor of the Mackay Region, pictured with Mackay Regional Councillors and Mackay Tourism Ltd Chair, Paul O'Connor.

- Attendance at MWI REDC planning meeting for Investment Attraction Conference to be held in Mackay in 2010

City Focus Advisory Committee

City Focus Advisory Committee meetings were in recess during January, however initiatives including an Explore Mackay map, news update sheets and a campaign to establish an email database of City Centre traders and property owners are on foot.

A City Focus workshop to be held in early February will be presented with a number of communication options, including developing a City Centre webpage.

Despite wetter than wet weather, Mackay Region Mayor and Councillors joined forces with the Variety Club of Mackay to cook up a bbq breakfast at the City Centre Markets on January 24. Economic Development Portfolio, and City Focus Chair, Cr Dave Perkins, served bacon and egg rolls while urging market patrons to donate to a worthy local charity. Variety Club are one of the many local groups that find the City Centre markets offer a great fund raising venue.

Consultation

There has been consultation with Community Services Program Managers.

Resource Implications

Nil.

Conclusion

All programs are progressing well at this stage of the financial year with most operational plan goals for the 2009/10 year well advanced

Director's Recommendation

THAT this report be received.

Mackay Entertainment and Convention Centre

Performance Management Report

JANUARY 2010

SUMMARY

1. Introduction

2. Customer Charter

3. Capital Program

4. Development/Other Issues

5. Performance

6. Conclusion

1. INTRODUCTION

The Centre closed on 24 December and re-opened the Box Office and Administration office on 4 January 2010. Essential maintenance work was carried out in the theatre with the theatre closed in January which is normal industry practice. The MECC north foyer (ex MEC foyer) underwent extensive refurbishment during this period The Centre's plenary halls and meeting rooms were available for hire from 4 January onwards, with some business occurring such as Council's Australia Day celebrations, a number of small meetings and the Daily Mercury's "Sales on Wheels" car competition and cocktail party.

2. CUSTOMER CHARTER

To be the premium provider of performing arts programs and conference facilities and to provide an increasing range of performing arts, function and convention facilities which are responsive to community and corporate needs.

HIRER'S COMMENTS

There are no comments to report this month.

CUSTOMER COMMENTS

We are really lucky to have the MECC!

3. CAPITAL PROGRAM

The MECC north foyer (ex MEC foyer) underwent extensive refurbishment with new carpet laid, interior painting undertaken and the last vestiges of the old MEC brand removed. Car park works for the Macalister Street car park have continued, as has defect rectification work in the Convention Centre.

4. DEVELOPMENTS/OTHER ISSUES

Extensive cleaning and detailing of the theatre and Lynette Denny Space have been undertaken. Artworks such as the Quilts made by Denise Vanderlught have been cleaned and conserved, much to the delight of the artist and community. Grinder's Corporate Catering has now relocated the Catering operation to the north foyer bar, freeing up the eastern entry point into the north foyer. Many favourable comments regarding the refurbishments and improvements are being received.

Entrepreneurial

The 2010 Mackay Professional Theatre & Music Season and the Dalrymple Bay Young People's Theatre Season will be launched on the 2nd February 2010. Channel 7 Mackay has kindly come on board as Theatre Season media sponsor providing a level of in kind advertising and support.

5. PERFORMANCE

Financial Performance Indicators

The detailed financial performance figures for the Mackay Entertainment and Convention Centre will be included in the Executive Monthly Financial Report

MECC income is significantly less than budget projections. This is partly because of the late access to the venue (originally expected April 2009, and delayed until July 2009), and the subsequent inability to show prospective hirers the venue and confirm bookings. The second half of the financial year indicates income should track well for next six months.

Significant start up expenses which were unbudgeted because of the late access has also been met from 2009/10 budget. These expenses had been budgeted for in the 08/09 financial year, however were placed into reserve as part of the 2009/10 surplus when they were unspent. The increased expenditure was noted early in the year and expenditure subsequently restricted in other areas however this has not resulted in a balanced budget for the precinct.

Other areas which have had a significant negative effect on the precincts budget for the year include:

The Coal to Coast Festival – Sarina which Council financially auspiced resulted in significant unbudgeted expenditure, and this Festival did not reach income targets.

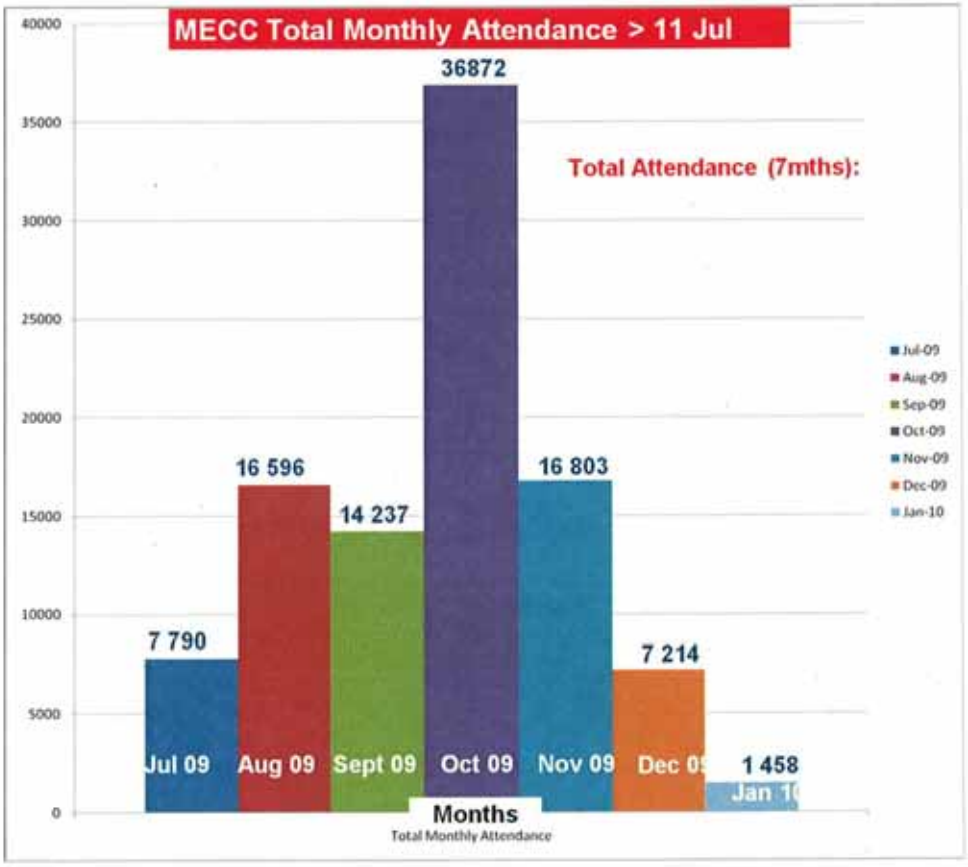
The Festival of Arts program also met with unbudgeted expenditure with sponsorship below that required to defray Council costs.

Non-Financial Performance Indicators

New Key Performance indicators are being developed to provide Council with a meaningful summary of the MECC business.

The following table details the type of events held at the Centre during January 2010 and the recorded attendance thereof.

Event Types	Jan 10 No.of Events	Jan 10 Total Attendance
Awards Evening	0	0
Concert	0	0
Dinner Dance	0	0
Entrepreneurial	0	0
Function	0	0
Performing Arts	0	0
Tour Group Booking	6	53
Festival	0	0
Formal	0	0
Gala Supper	0	0
Meeting	2	55
Office Space	0	0
Seminar	0	0
Trade Fair / Expo	0	0
Workshop	0	0
Rehearsal Space	0	0
Exhibition	0	0
Church Activity	0	0
Sporting Event	0	0
Maintenance	1	0
Conference	0	0
Awards Evening	0	0
Cocktail Party	1	100
Event	1	1250
Graduation	0	0
TOTALS	11	1458


MECC Total Monthly Attendance > 11 Jul
40000
35000
30000
25000
20000
15000
10000
5000
0
36872
Total Attendance (7mths):
16 596
14 237
16 803
7 790
7 214
1 458
Jul 09
Aug 09
Sept 09
Oct 09
Nov 09
Dec 0
Jan 1
Jul-09
Aug-09
Sep-09
Oct-09
Nov-09
Dec-09
Jan-10
Months
Total Monthly Attendance

	THREE YEAR COMPARISONS								
	2009 - 2010			2008 - 2009			2007 - 2008		
	No. of Perfs	No. of Patrons	Ticket sales - external events	No. of Perfs	No. of Patrons	Ticket sales - external events	No. of Perfs	No. of Patrons	Ticket sales - external events
JUL	17	6382	1355	19	7262	645	12	4035	1154
AUG	11	5919	1547	15	8329	1139	11	6048	448
SEP	7	1558	1867	13	4073	802	13	7783	0
OCT	116	31728	1556	64	28310	444	64	32395	1932
NOV	15	9824	316	18	7599	0	17	11521	1312
DEC	9	4994	451	5	2476	3074	10	5205	0
JAN	1	1124	509	nil	nil	nil	nil	nil	nil
FEB				7	2787	0	4	1404	3234
MAR				9	2313	139	6	2163	141
APR				8	5898	2084	10	4676	1194
MAY				15	8225	1565	13	6967	1893
JUN				8	2356	0	12	7046	0
TOTAL	160	60405	7092	181	79628	9892	172	89243	11308

6. CONCLUSION

Defect rectification work in the Convention Centre is still causing operational challenges. It is hoped that following meetings with the project management company RCP in February that rectification works will progress with speed. Most other aspects of the Centre's business are tracking well.

Mackay Regional Council

Disability Discrimination Act (1992)

Action Plan

December 2009

Project Report Prepared by:

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7. Is information about the service available in alternative formats, eg Braille on disk, on a website, in plain language? 25

8. Has staff working in this area had training in understanding disability issues, communicating with people with disabilities and their obligations under the anti-discrimination laws? 25

9. Do you think that staff would benefit from training/ more training in disability issues, customer service and obligations under the anti-discrimination laws? 26

10. Do you perceive there to be any other barriers to people with a disability accessing your service or product? 26

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Background:

The aim of the project has been to develop a Disability Action Plan for the Mackay Regional Council to meet the requirements of the Disability Discrimination Act (1992) which makes discrimination on the basis of disability unlawful in a number of areas of public life including employment, education and the provision of goods and services and facilities used by the public.

The boundaries of the newly formed Mackay Regional Council include the geographical areas of Mackay City Council, Sarina Shire Council and Mirani Shire Council as a result of the local government reforms taking effect in March 2008. Previously the Mackay City Council's DDA Action Plan was developed in 1997, reviewed in 2002 and is now due for renewal. Sarina Shire Council also had a DDA Action Plan developed in 2002 in the process of implementation at the time of amalgamation.

In addition to the DDA Action Plan Mackay Regional Council sought the services of a consultant firm to have a presentation for key council staff (engineers, designers, planners and relevant construction staff) on local government responsibilities under the DDA (1992) and how to specifically meet DDA requirements in current practices.

An Action Plan is a proactive way for council to ensure that there are appropriate policies, programs, services and facilities that are accessible and not discriminatory. The process of developing an Action Plan can raise awareness around disability matters, review current practices and produce change in systems and practices to create a more inclusive organisation and community. In other words Action Plans do not just eliminate discrimination and avoid complaints but they are good governance for councils.

This consultancy was initiated in early 2008 in the period just prior to the March 2008 elections (pre-amalgamation) with the lead being taken by the then Mackay City Council. The project has been completed with contributions from Bryce Tolliday of Access ALL WAYS, Mackay Regional Council Community Development Staff and Michelle Feenan of Engagement Plus.

Project Scope:

The scope of the project is to review the DDA plans for Mackay City Council and Sarina Shire Council and following a process of consulting relevant council staff and external stakeholders develop a new Disability Action Plan that meets the requirements of the Commonwealth Disability Discrimination Act (1992). The Action Plan would reflect the policy, facilities, services and programs provided through the Mackay Regional Council for its local government area.

The emphasis with this project was not just to focus on disability but to consider the needs of an ageing population as many of the benefits from making adjustments for people with disabilities also benefit older persons within this community. In essence the intent with this project was to focus more on access and equity for all citizens not just those with an explicit disability.

Definition of Disability Discrimination:

Disability discrimination occurs when a person is treated differently because of their disability in comparison to another person who does not have that disability. This can be in relation to access to premises, access to services, access to information or in any other way[1].

There are many different types of disability including:

- Total or partial loss of the person's bodily or mental functions; or
- Total or partial loss of a part of the body; or
- The presence in the body of organisms capable of causing disease or illness; or
- The malfunction, malformation or disfigurement of a part of the person's body; or
- A disorder or malfunction that results in the person learning differently from a person without the disorder or malfunction; or
- A disorder, illness or disease that affects a person's thought processes, perception of reality, emotions or judgment of that results in disturbed behaviour; and includes that:
    - Presently exists; or
    - Previously existed but no longer exists; or
    - May exist in the future; or
    - Is imputed to a person.

In other words we may all fall within this definition and so the Action Plan is about achieving an inclusive community.

[1] Disability Discrimination Act 1992 Act No. 135 of 1992 as amended.

Mackay Region:

The Mackay Regional Council now covers a geographical area of 7,261 sq km and provides local government services to some 110,000 residents. The area extends from Bloomsbury and Midge Point in the north to Koumala and Cape Palmerston in the south and west to Eungella Dam.

The Mackay region is the third fastest growing region in Queensland, with a projected annual growth rate of 2.1%. The region's estimated population in 2031 is about 173,000 people.

The Mackay region is characterised by 31 beautiful beaches, a rainforest hinterland and the Pioneer River system. The economy is strengthened by the fact that the Mackay region is the largest sugar producing region in Australia and nearly a third of Queensland's export goods originate from the Mackay region. Aside from the strong agricultural industries, the Mackay region boasts a strong retail trade industry and it is the gateway to the prosperous mining district of the Bowen basin.

Disability & Ageing profile:

Specific data on the prevalence of persons with a disability in the Mackay Regional Council are not readily available however it is reasonable to make comparison to the data for all Australians. The ABS has provided a publication entitled Disability, Australia, 2003[2] wherein there is some summary information that can be used as a guide to consider the nature of disability in our communities.

The 2003 Survey of Disability, Ageing and Carers (SDAC) estimate that one in five Australians (3,951,000 or 20%) had a disability. The rate was the same for males and females. The rate increased with age, reaching 81% for those aged 85 years and over. The 2003 SDAC also showed that one in seventeen people (5.9%) had a profound or severe level of core activity limitation (ie. they needed help with one or more self-care, mobility or communication activities).

People with a disability were less likely to have completed a higher educational qualification than those without a disability. In 2003, one in five people aged 15-64 years living in households who had no disability had completed a bachelor degree or higher, compared to one in eight people (13%) with a disability.

In terms of employment statistics and considering those people of an employable age, people with a disability had a higher unemployment rate (8.6%) than those without a disability (5.0%) and people with a disability who were employed were more likely to work in a part-time job (37%) than those who were employed and did not have a disability (29%).

There has been much reported in recent years about the impact of an ageing population in Australia. To understand what might be the significance of this for the Mackay region the

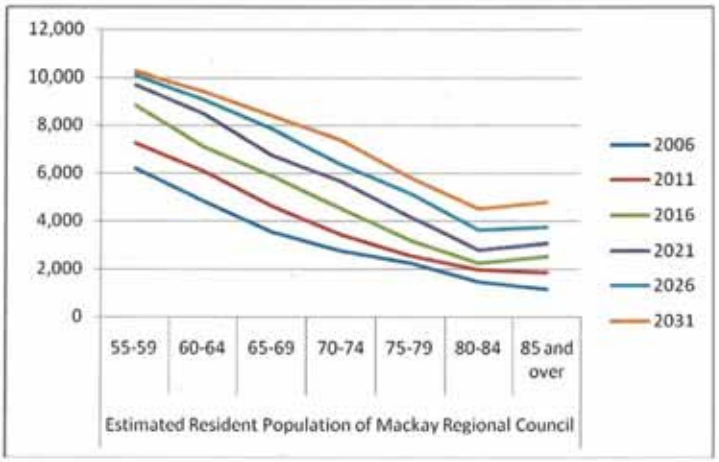
[2] *Disability, Australia, 2003*; Australian Bureau of Statistics 2003.

following data has been extrapolated from PIFU's data for the 2008 future population trends for Queensland[3].

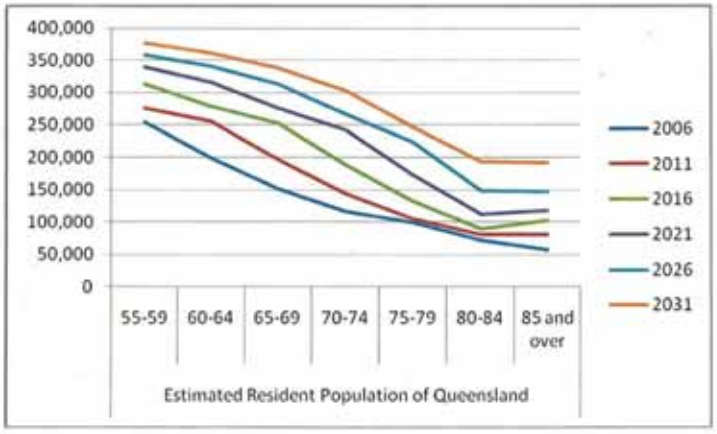
In considering the projected population trends from 2006 to 2031 (25 year project) specifically for persons aged 65 years and older the following key points are made:

- The **Mackay** region (SD) may see a **176%** increase in the number of persons aged 65 years and over (this represents an increase from 11,160 persons in 2006 to 30,847 persons in 2031), while
- The **Queensland** figures for persons aged 65 years and older for the same period may rise by approximately **157%** representing an estimated growth from 494,396 persons in 2006 to 1,274,624 in 2031;
- The proportion of persons aged 65 years and older in the Mackay region for 2006 was 10.4% and is estimated to increase to 17.8% in 2031;
- The median age of persons in Mackay may rise from 36 years in 2006 to 40 years in 2031.

The following two graphs show the estimated resident population for the years 2006 until 2031 (in 5 year intervals) for both Mackay region and Queensland.



[3] Department of Infrastructure & Planning, Planning Information & Forecasting Unit (PIFU), Appendix G Queensland's future population 2008 edition.



Corporate Plan:

The Corporate Plan for Mackay Regional Council states the council's Mission:

Our Mission is to deliver the vision for the Mackay region in partnership with our community and to strive for excellence in planning, delivering and managing community services and facilities.[4]

Also outlined in the Corporate Plan are the strategic priorities, related corporate objectives and then specific strategies that will govern the council's focus and resources for the next 5 years. Specific reference that give meaning and fundamental support for the implementation of a DDA Action Plan are:

Key Strategic Priority	**Corporate Objectives**
Community & Lifestyle	To build safe, strong and self-reliant communities with access to a diverse range of community services and facilities aimed at providing opportunities for participation in community life.

The relevant strategies include:

1.5 Facilitate and provide equitable access to facilities, services, information and opportunities across the region.

7.2 Provide professional, responsible, timely and accessible services to external and internal customers that reflect the values of the organisation.

[4] Mackay Regional Council Corporate Plan 2009 – 2014 , p. 10

Council's future direction therefore implies:

- People with disabilities have the same rights to active citizenship as all members of the Mackay region;
- People with disabilities have the right to access services and facilities within the Mackay region which will enable equitable opportunities for participation in community life.

The development of the DDA Action Plan has been completed in recognition of:

- The definitions of disability discrimination and the many different types of disability;
- The diverse context of the Mackay region, its people and its many townships;
- The governance and corporate context of the Mackay Regional Council.

Corporate structure:

The Mackay Regional Council is made up of a Mayor and 10 councilors. The structure of the council is made up of 5 Directorates covering the following core functions:

- Community Services: Convention Precinct and Events, Recreation Services, Community Development and Libraries, Property Services and Urban Renewal and Economy.
- Corporate Services: Customer Service, Corporate Communications, Financial Services, Information Services, Human Resources, Procurement and Plant, Governance.
- Development Services: Strategic Planning, Development Assessment, Development and Subdivision Services and Health and Regulatory.
- Engineering Services: Construction, Maintenance, Parks and Environment, Technical Services and Emergency Management.
- Commercial Services: Water Services and Waste Services.

Access & Equity Policy and the Mobility & Access Advisory Committee (MAAC):

The Mackay Regional Council has in place an Access & Equity Policy. The policy sets out definitions, guiding principles and objectives for council's services and facilities. As stated within the policy it "underpins council's current commitment and guides council's future direction in ensuring an accessible Mackay and an inclusive community".

As well as the policy council has established the Mobility and Access Advisory Committee (MAAC) made up of representatives from the disability sector as well as individuals and carers experiencing disability in some way. The MAAC has been operating for over 10 years, was active in the review of the previous DDA Action Plan and has continued to provide council with input on matters affecting accessibility in the community.

Both the Access & Equity Policy and the MAAC will be reviewed as part of the development of the new DDA Action Plan (copies of the Policy and MAAC Terms of Reference are included in the appendices).

Methodology:

Introduction:

The project methodology incorporated six (6) stages:

1. Management consultation – Executive Management Team, Project team and Mobility & Access Advisory Committee;
2. DDA presentation and workshop – key council staff;
3. Review of existing plans
4. Public and internal consultation
5. Needs review, best practice responses and draft report
6. Final report presented to council for adoption

Stages 1:

In Stage 1 awareness raising presentation and discussion was arranged in 2 forums: the first with the Executive Management Team on 27 March 2008 and secondly with a combined group of the Project Team members and representatives from the then dormant Mobility & Access Advisory Committee (MAAC) on the same day.

A power point presentation was used for the purpose of:

- Providing an overview of the project
- Legislative context to disability discrimination and the value of developing a DDA Action Plan
- Detail of what a DDA Action Plan can do
- Discussing the importance of commitment for the project throughout the organisation
- Clarifying the decision making processes and expectations on reporting the progress to senior management and council.

At the time of these briefings the council had just concluded the local government elections and the new entity of the Mackay Regional Council were established. Despite the council being in transition there was an attempt to involve relevant staff from the former Mirani and Sarina councils in these briefings.

Similarly the MAAC was not active and awaiting formal ratification from the new council however members from the pre-existing MAAC were invited to be part of the briefing in anticipation of the formality being resolved.

Stage 2:

The DDA presentation and workshop for key council staff on 14 April 2008 focused on local government responsibilities under the DDA (1992). The presentation and subsequent discussions centred on how to meet the requirements in current practices (the relationship between DDA (1992), the BCA and Australian Standards. The workshop content covered:

- Development/Building Applications
- Pedestrian Environment
- Pedestrian crossings
- Signs
- Public Transport Infrastructure
- On-street parking
- Parks

The DDA presentation and workshop was instrumental in raising awareness of the project with as many of the key Managers and relevant staff across council involved. The workshop also aimed to provide a technical and educative focus to understanding the application of the relevant Australian Standards in a local government context.

Summary notes from the workshop discussions are included in the appendices.

Stage 3:

The existing DDA Action Plans for both the previous Mackay City Council and Sarina Shire Council were reviewed in terms of their implementation. Input from key staff assisted in the review however there were some limitations on who had knowledge on progress of the Sarina Shire Council Action Plan.

A review of other DDA Action Plans that had been lodged with HREOC (Human Rights & Equal Opportunities Commission) was also completed to provide some comparisons for this project.

During this stage a review of the current policies relating to disability matters and the MAAC Committee were undertaken.

Stage 4:

This stage in the project was predominantly about engaging with both internal and external stakeholders on the current provision of services and facilities that may benefit people with disabilities, the identified issues and what may be some current access issues.

The engagement activities focused on:

- A survey made available to the general public and circulated to community groups
- Community workshops were held in Mackay, Sarina and Mirani on 16 and 17 October 2008
- Focus groups with key agency representatives on 10 March 2009
- Internal stakeholder interviews held between 12 March and 20 April 2009

The survey and workshops focused on a common set of questions that were developed by the Community Development staff at council as set out below:

1. Name access issues, concerns & outcomes you would like to see
2. How well is the council servicing the needs of people with a disability in the region?
3. What is the council doing well?
4. List some of the things you would like to see as priorities for future council budgets

5. Name one thing you would like to see addressed immediately
6. How do you usually contact council?
7. If you have a disability and the usual ways pose difficulties for you, could you please explain why and suggest how it could be improved
8. Who do you contact in council if you have a council-related problem? Did you get the result you were expecting? If not, why not?
9. How do you find out about what council is doing?
10. What else could council be doing?

Interviews with most of the Managers and key staff were completed using a structured interview schedule. The purpose of the interviews was to understand the nature of the services and programs delivered for each of the functional areas and assess how they impacted people with disabilities. Questions were also asked on relevant standards and policies that underpin their practice and whether the staff saw that there were some services or facilities that could be improved or made more appropriate for people with disabilities.

Finally the discussions also focused on implementation of the DDA Action Plan and what factors might assist in the successful integration of the actions into core functional activities.

Responses to these processes were collated and used in the next stage as the basis of workshop discussion on responding to the identified needs. A summary of the collated responses is included in the appendices.

Stage 5 & 6:

In these final stages a number of workshops were held to present the outcomes from the data gathered so far in the project and then to develop key strategies for inclusion in the final Action Plan.

The workshops were undertaken in separate sessions for internal and external stakeholders and in two rounds, the first to develop suggested directions and the second to provide feedback on key themes and suggested actions. A review of best practice approaches was used to guide the development of suggested actions in response to the identified issues and needs.

The draft Action Plan is to be presented to Mackay Regional Council for consideration and approval to circulate for community feedback. Once the feedback has been collated and considered for the Final Action Plan it will be presented to council for final endorsement.

Constraints of the methodology:

The project was initiated in March 2008 and has endured a protracted period of implementation due to the interrupted engagement of consultant firms. These interruptions may have affected the momentum of the project during this period.

Outcomes of the methodology:

The following section provides a detailed account of the outcomes from the plan and policy review and consultation activities. The raw data are included in the appendices for further reference. The next section provides the analysis from these outcomes and sets out the key themes and rationale for the detail of the proposed Action Plan in the final section.

Review of existing DDA Action Plans:

The existing DDA Action Plans were reviewed as best as possible with the information available from the staff interviewed during the time of the project. The outcomes of the review have been documented within the frame of the previous plans and included in the appendices of this report.

A reasonable proportion of the Disability Action Plans was completed with a strong emphasis on some of the infrastructure projects given the dedicated budget allocation to implement the schedule items. Where possible and where relevant incomplete actions have been considered for the new Disability Action Plan.

Review of Mackay Regional Council's Access & Equity Policy:

The Access & Equity Policy (Policy No CD08) was adopted by the Mackay City Council on 21 May 2003[5] and currently sits with the Community Development section of council. The Policy sets out a mission, definitions, principles, objectives and references to a number of documents including the Mackay City Council's Corporate Plan from 2001. The scope of the policy is for all of the residents and visitors to the Mackay region.

The overall intent of the policy is appropriate and consistent with current best practice approaches. However the content of the policy could be reviewed to include some contemporary definitions and concepts as some of the references are now outdated. For instance the reference to the new entity of Mackay Regional Council and the recently developed Corporate Plan could be included.

Disability Services Queensland's Strategic Framework provides the basis for planning, policy, and service development across all Queensland Government departments to meet the needs of people with a disability and their families. Their vision for the Queensland Government is:

> *"A society that values people with a disability upholds their rights and supports their equitable participation in everyday life."*[6]

This simple vision encapsulates an intent that is reflected in many government entities and is consistent with the expectations of HREOC (Human Rights and Equal Opportunity Commission).

Some definitions that could be useful for inclusion are:

> *The ABS 1998 Survey of Disability, Ageing and Carers defined disability as any person with a limitation, restriction or impairment which has lasted, or is likely to last, for at least six months and restricts everyday activities.*[7]

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[5] Mackay City Council Reference Folio 29659, May 2003.
[6] http://www.disability.qld.gov.au/about/strategic-directions.html
[7] Source: ABS (1999)

And,

> *It is difficult to easily define what is meant by a 'disability', but in general terms it can be considered as a condition that in some way hampers or hinders a person in terms of their ability to carry out day to day activities. The extent to which a condition hinders a person will vary from individual to individual and the general range of disabilities varies from conditions that are mild (for example, the need to wear reading glasses) to severe (for example, some forms of brain injury).*[8]

The Preamble section of the policy includes a number of statements that are not referenced thoroughly and without their position in time it is difficult to determine their current relevance. What may be more useful is to succinctly outline the process that was used to develop the policy and that any references are included at the end of the policy.

The Principles section is still relevant and well written although Principle 7 could be re-worded to "All organisations and business in the Mackay region should be encouraged to maximize the accessibility of their facilities, programs and services". The references to the new entity of Mackay Regional Council needs to be updated.

The Objectives section contains statements that are all appropriate however they could be refined to reflect the key outcomes to be achieved through the proposed Action Plan in this report.

The Conclusion section needs to be updated to reflect the current Corporate Plan however by doing so immediately dates the policy so perhaps it is best to rely on the overall Mission or Vision statement so that it is more sustainable.

Council's Human Resources section introduced a new policy entitled "Equal Employment Opportunity Principle" on 10 March 2009. The purpose of the policy is to ensure that all decisions affecting staff are made on the basis of merit and equity and the scope of the policy applies to all employees of council.

The policy is reasonably thorough but could include the following points in the Implementation section:

- Recruitment and selection processes allow for the diverse needs of applicants and are free from discrimination;
- Reasonable adjustments will be made if a staff member has a temporary or permanent disability.

Both policies reviewed do not specify any accountability and review requirements. It may be useful to include a description of the position/s within council that are responsible for the implementation and review of the policy and to specify the time period for when the policy will be reviewed.

Mobility & Access Advisory Committee (MAAC):

The MAAC has been established for over 10 years and has played a significant role in raising matters of poor accessibility within the community. The MAAC provided a major contribution to the previous DDA Action Plan and have partnered with the Project Implementation Team to

[8] Parliament of Australia, Parliamentary Library – Disability Support & Services, 16 October 2002.

monitor some of the actions from the Plan as well as provide input to significant projects such as Bluewater Lagoons and the recently completed Convention Centre.

There has been a lull in the operations of the MAAC brought on by the local government reforms however since the new council has been elected the MAAC was re-instated and the Terms of reference were renewed. The members of MACC were invited to participate in the consultation activities as well as the workshops designed to develop the key aims and objectives of this Action Plan.

The current list of members reflects a combination of individuals who experience some aspects of disability (18 people), representatives from disability services (9 agencies), staff members (Community Development Officer and Director Community Services) and Councillor George Christiansen who is chairman of the MAAC.

The MAAC meets every 8 weeks with reports on the activities of the MAAC being reported to council every 2 months.

Based on feedback from the consultation activities the MAAC has a good profile in the sector and has provided valuable input to council's significant construction projects. They have also provided useful advice on how the yearly allocation for accessibility upgrades should be spent. However one of the concerns regarding the operations of the MAAC is that the agenda is predominantly about the incidental accessibility issues raised by the members. There is a preference that these incidental matters be referred to the council's Customer Service request system and that the MAAC continue to focus on more strategic matters or key projects emanating from the Action Plan.

The Terms of Reference outline the role, membership, responsibilities and operations of the MAAC including the connection between the MAAC and the operations of council. In order to achieve a more strategic approach of the MAAC a number of options could be considered:

1. Reduce the frequency of the meetings of the MAAC. If the primary function is to be advisory on major projects or strategy within council then perhaps quarterly or half yearly forums may be more effective;
2. Alter the membership of the MAAC to reflect a higher proportion of representatives from the disability sector to those that are community members. Consider the inclusion of other representatives from council such as Engineering Services, Recreation Services and Library Services to the MAAC;
3. Alter the recruitment and selection of community members to include specific criteria related to the functions of the MAAC and not just their form of disability;
4. Consider renaming the committee to the Access & Equity Committee to reflect a broader scope than physical access and to strengthen the alignment with the current Access & Equity Policy.

Resetting the Benchmark - Survey & Workshop Results:

In October 2008 the Community Development section of council undertook a survey to determine the community's views on the current issues regarding access, current needs and issues in the disability sector, how the public view council's performance in responding to disability matters and what priority actions that the public thought the council should consider for its upcoming budgets.

The surveys were distributed to the disability service providers and promoted in the public. There were 31 returns of the survey.

The Community Development Section also conducted three (3) workshops in Mackay, Sarina and Mirani during October 2008. A total of 23 people attended the workshops (Mirani 9, Mackay 11 and Sarina 3). The program for the workshops included an overview of the project and then the discussion around the same questions as posed in the survey. All responses have been collated with the returns from the survey to provide a Summary which is included in the appendices. Outlined below are the results from each of the questions posed in the survey and workshops.

1. Name access issues, concerns and outcomes you would like to see:

Respondents were asked to give advice on access concerns relating to goods, services, premises and facilities that are provided by Mackay Regional Council. Respondents were asked to describe their concern and to indicate the outcomes that they would like to see.

Responses were grouped in key themes such as transport, parking & access, public amenities, street signage and footpaths. Miscellaneous comments that do not relate to scope of this project have been kept in the Summary but are not referenced here.

Some of the key points raised in relation to transport, parking and access included:

- Bluewater lagoons would benefit from an all terrain wheelchair;
- Mirani Community Hall has poor quality parking areas (gravel) but importantly there is a need for a concreted disability parking bay;
- Bus stops need to be compliant with DDA;
- Parking in the vicinity of the Entertainment Centre and Library has been problematic and concerns have been expressed that this will get worse with the opening of the Convention Centre;
- Parking in the CBD area is compromised by misuse of disability parking areas and poor enforcement;
- Safe crossing of the main road systems is problematic in some areas, such as:
    - Mackay CBD areas where there is insufficient time to cross the 4 lanes of traffic in the time allowed at the lights;
    - Sarina business area has limited points for crossing the national highway and the crossovers in these areas are poor (Main Roads are re-designing this location);
    - Mirani businesses are on both sides of the Mirani/Eungella Road however the crossovers are incomplete to the road surface causing problems during the wetter conditions;
- Privately owned developments (some are recent) have some aspects of poor accessibility, such as:
    - City Cinemas lacks railings on front steps and the lift is difficult to locate
    - Woolworths at Sarina lacks contrast colouring on the top of the concrete edge leading to the drop of the car park bays (the contrast is on the facing side but not the top);

- IGA at Sarina is noted for good accessibility from the disability car park bays into the main shopping areas however the concrete edges lack colour contrasting to delineate the drop of the pathways to the car park bays away from the ramped area.

Photographs highlighting some of the issues identified above are included in the next section.

Some comments and suggestions for public amenities and signage included the following:

- Improving the availability of seating in high usage public areas such as the CBD and Bluewater Lagoon;
- Making more water bubblers available in CBD area;
- Improving the accessibility to public toilets including at least a ramp and where possible pathways from the car park areas;
- There is confusion around who is to use the disability toilets in public spaces with a suggestion made to improve the signage for disability toilets;
- Similarly signage for the location of the ramp and lift for the Old Town Hall.

Footpaths were another topic raised and discussed by respondents during the consultations including comments about their condition, location and widths. Below are some of the key points raised:

- The footpaths in some areas are blocked due to them being littered, overgrown with bushes and overhanging branches;
- The footpaths in some areas are considered dangerous due to broken concrete, steep cambers and being littered with broken glass and bottles;
- Suggestions for additional footpaths in business areas such as the George Street shops;
- Suggestion to ensure that pedestrians are separated from vehicles on the Forgan Smith Bridge by having a concrete barrier and not just a painted line (Copenhagen style).

2. How well is council serving the needs of people with a disability in the region?

Comments from respondents reflected an appreciation for the efforts of the Mackay Regional Council. For instance the new council is being described as being proactive and achievements such as the disability toilets in Edward Lloyd Park are appreciated within the sector.

Council has also been seen to be responsive to requests in the Mirani area.

3. What is council doing well?

The comments from respondents reflects that the public are noticing the improvements that have been put in place by council and particularly the upgrade of facilities in response to requests made over a long period of time.

Specific mention has been made of:

- Improved access with street ramps, flat kerbs and improved access in parks;
- Bus and taxi ramps;
- Road improvements – gutter to gutter;
- Good communication processes have been established including the newsletter;
- Excellent library service, Entertainment Centre, Bluewater lagoons and the street beautification projects
- Consultations are appreciated and a view that council is listening;

However there were also comments that efforts in areas such as Sarina have not been as forthcoming and that council needs ensure some equity of service over the new council area.

4. List some of the things you would like to see as priorities for future council budgets.

- Mores sealed footpaths, particularly in the new housing areas for young mothers with prams and strollers and wheelchairs;
- Quadriplegic crossings where traffic lights are installed;
- Additional disabled parking and toilets in targeted areas;
- Walkways from Woolworths to Leagues club in Broad Street;
- More parking at Senior Citizens venue in Mackay;
- Access into water at lagoons;
- Better bus service and transport infrastructure;
- Improved accessibility in to council buildings;
- Improved signage for amenities.

5. Name one thing you would like to see addressed immediately

- Bringing HACC transport back for recreational activities such as BBQ at Entertainment Centre;
- Keeping gutters and footpaths in safer conditions and clear of blockages;
- Parking for seniors particularly near eh civic centre (Artspace, Seniors Hall, Entertainment Centre & library);
- Move the disability parking to curb side and away from the centre parking areas;
- Safe and accessible pedestrian crossings;

6. How do you usually contact council?

Respondents were asked what their preferred method in contacting council was. A tally of their responses was:

Nil	Email
1	In writing
9	By phone
8	In person
Nil	Council's Website
9	Combination of website, telephone and in person
3	Other – no contact or through other means such as Progress Association at Armstrong Beach.

Of significance is the preference for contact over the phone or in person at the Customer Service Centre.

7. If you have a disability and the usual ways pose difficulties for you, could you please explain why and suggest how it could be improved.

Some of the suggestions made included better bus routes, large print options particularly for phone numbers and faster responses on phone calls as calls can sometimes be on hold for 12 minutes and then get cut off.

8. Who do you contact in council if you have a council-related problem? Did you get the result you were expecting? If not, why not?

Respondents were asked to tick the relevant contact with the following results:

16	The Customer Services Centres
1	The Mayor
1	The CEO
4	Staff you know
5	A councillor you know

Again the significant point about these outcomes is the preference towards using the Customer Service Centres for council-related matters. When asked if they obtained the results they were expecting respondents provided a mixed response. Other than those that advised they had got the results they were expecting, others commented on service being slow or non-responsive.

9. How do you find out about what council is doing?

Mackay Regional Council uses a number of methods to inform the community about what is happening such as events, new programs and services, road closures and information on future plans. Respondents were asked to indicate which of the options mentioned would work best for them. The results are as follows:

3	Personal letter/Email
7	Letterbox drop
10	Local newspaper
4	Radio
12	TV
3	Council's website
2	From a friend
7	Through a local community group

Other methods that were suggested by respondents included by phone (1), the In Focus newsletter (3), and word of mouth (2), public notice boards (1) and information stalls such as at shopping centres (1).

10. What else could council be doing?

Respondents provided a number of comments for this general question with many of them out of the scope of this project. Those that related to improvements to access and equity included:

1. Transport matters – increased bus stops, additional wheelchair taxis and improved bus scheduling to allow more flexibility of routes and times;
2. Footpaths – suggestions for improved maintenance of footpaths, striving towards achieving a standard 1.5m wide footpath where they exist in the City;
3. Access to Lagoons – suggestions for having all terrain wheelchairs at the Bluewater Lagoons to enable access to the water for those who use a wheelchair or are frail.

Focus Group Discussions with Targeted Community Agencies:

It was decided to hold a focus group with key community agencies who had not yet been able to contribute to the consultations for the DDA review and Action Planning project and who were identified as significant to provide input for the project. Participants involved in the focus group discussions held on 10 March 2009 included representatives from:

- Commonwealth Respite Carelink;
- Mackay & District Respite care;
- HACC;
- Pioneer Employment;
- Disability Services Queensland (DSQ);

A full outline of the responses provided by this group is included in the appendices however some of the key points include:

- Education and/or orientation for Customer Service Centre staff to better respond to customers with a disability particularly those that may have a mental illness;

- Improved coordination of information about community and government services would make a significant difference in accessing services in the region. Currently this information is captured on council's website but it is outdated and there are difficulties in finding the form to update the information. The sector views the council's website as hard to navigate and has no confidence in accessing or using the information because it is not reliable;
- Some of the recreational facilities could be made more accessible – for instance the Liberty Swing in Ram Chandler Park is currently locked to prevent vandalism but the process to obtain a key to access it is cumbersome. A simpler system for access would be beneficial for families and groups who wish to use it. A suggestion was also made to integrate the Liberty Swing into a park that has a higher usage by families – such as Lagoon Street Park.
- Improved/increased access to facilities for customers in a number of areas. Improving the process to access parks and garden areas for community groups and their events would be beneficial. Currently there is a complex set of processes to go through in order to obtain permits and licenses.
- Promotion of council's facilities and services could be improved. There are many opportunities with the network groups who create their own newsletters that go directly to the disability sector. Council could choose to use these options to promote new developments or existing opportunities for their services and facilities.

Interviews with Mackay Regional Council Staff:

The internal consultations began with a structured interview focusing on the descriptions of functional areas across council and their practices, policies and impacts for people with a disability. There were a total of 17 interviews with Managers and other key staff conducted with follow up discussions with 3 Directors. A copy of the interview schedule used for these interviews is included in the appendices.

Outlined below are the summary responses provided by interviewees with the exception of the first question relating to a description of their service areas. These responses can be accessed by reviewing the original recordings.

1. Does the department have a written policy relating to access and equity issues?

Mackay Regional Council has the generic Access & Equity Policy however none of the departments interviewed had a separate policy with the exception of the Human Resources section who had just introduced the Equal Employment Principle.

2. Are there relevant standards?

A number of sections referenced a number of standards including the Australian Standards. These related to:

- MUTCD and DMR's Road Planning Manual;
- Development and maintenance of websites;

- Access to buildings;
- State Library standards.

Some of the Managers referred to the technical workshop that had been implemented as part of the earlier stages of the project advising that it had influenced some of their decisions and adjustments in practice.

3. Are records kept about the numbers of people with disabilities who use their service?

Most sections of council advised that they did not collate specific data on users of their service who may have had a disability except in the instances of the library area. With the borrowing of assisted technology and audio navigators it is possible to retrieve data on the level of usage for these tools. In the area of the Entertainment Centre and Convention Centre it is possible to track usage of wheelchair seats and currently arrangements with groups such as the Pioneer Employment Services to collate data on numbers of people with a disability who have been referred through those groups.

4. Do you provide specific services and products for people with a disability?

There were a number of sections in council that identified they provided specific services and products for people with a disability:

- Park & Recreation have a Liberty Swing for children using a wheelchair however it is locked unless you arrange to borrow the key;
- Convention Precincts Events have provision for wheelchair seats and an audio loop for the new Convention Centre. Council is also a participant with the Access Card program;
- Customer Services Centre has a lower and accessible counter however it is not actively used and is often used for storage;
- Community Development section coordinates the MAAC and has arranged for the Accessibility Map for visitors and tourists to the City;
- Corporate Communications will on request provide some publications in alternative formats– this advice is on the front page of the In Focus newsletter that goes out to residents;
- Property Services advised they are able to retro-fit social housing accommodation to ensure that is considered adaptable housing;
- Technical Services have an annual budget allocation to improve accessibility by retrofitting footpaths and ramps to identified areas;
- Information Services section advised that they provide alternative access capacities through the website. They also have ergonomic mice and keyboards for staff and where necessary operating systems can be modified to suit individual needs;
- Library Services provide the greatest range of services and programs such as large print books, talking books, adaptive technologies, dedicated touch screen computer, magnifiers, vision impairment software, audio navigators, and electronic lift for Mobile Library, rollators and adjustable desks.

Mackay

5. Is there a mechanism for people with disabilities to alert you to ways the service might improve?

For most sections their advice in response to this question was that council's Customer Service Request System, accessible through the website or the Customer Services Team was the most common mechanism used. In the Library Services area customers are also able to provide suggestions for improvement through the general customer surveys that occur periodically and the MACC was identified as another mechanism for alerting improvements to council services and facilities.

6. Does the eligibility criteria or processes to access these services prevent or hinder people with disabilities?

Across all sections interviewed the response to this question was generally 'no'. However in some areas it was recognisied that way-finding was problematic, for instance in the main Branch Library. There was also acknowledgement that the recent building works at the Convention Centre had caused some problems due to reduced car parking and drop off areas.

7. Is information about the service available in alternative formats, eg Braille on disk, on a website, in plain language?

Mackay Regional Council provides information in alternative formats on a request basis. The council's website and regular newsletter "In Focus" provides members of the public with the option for members of the public to request information in other languages or other formats:

"Council is committed to providing communications suitable to the needs of all residents. If you wish to receive information in an alternative format or if you require an interpreter for any council related business contact…"

As a result of the technical workshop completed in early 2008 council's website was enhanced to ensure that it now complies with Australian Standards offering re-sizable text etc.

Hard copy information is generally available in English only with the intent that on a case by case basis the information could be produced in other languages.

8. Has staff working in this area had training in understanding disability issues, communicating with people with disabilities and their obligations under the anti-discrimination laws?

Most sections made reference to the council run Induction Training which has a small component focusing on working with people with disabilities and anti-discrimination practices. Previously the Community Development section had provided more specific awareness training on communicating with people who have a disability that included a video presentation.

In the Property and Maintenance area there has been some other in-house training provided for specific needs and in the Infrastructure area staff have attended specific courses provided by

Department of Main Roads such as Bicycle Lane training.

In the Festival & Events area a partnership has developed with Pioneer Employment Services where awareness training by the employment service staff has been exchanged for staff assisting with joint functions.

Other than the centralised induction training all other training is arranged and sourced through the service departments.

9. Do you think that staff would benefit from training/ more training in disability issues, customer service and obligations under the anti-discrimination laws?

Most sections advised that they believed staff would benefit from additional training in a number of ways:

- Regular training on communication strategies for liaising with members of the public who have a disability. This is necessary for the purpose of being more aware of the nature of disabilities as well as providing a more effective service. Sections that have a high level of contact with the public such as the Library, Customer Service, Regulatory Services etc would benefit greatly;
- Training in relation to mobility and access issues and the optimal built form;
- Awareness of standards for web editors;
- Regular refresher training on awareness of matters impacting on people who have a disability;
- Technical training in relation to the interpretation of Australian Standards and specific design guidelines.

Most sections who commented here related the additional training back to the specifics of their service area and the need for effective customer service.

10. Do you perceive there to be any other barriers to people with a disability accessing your service or product?

The interviews with service Managers highlighted a number of factors that could be seen as barriers for people with disabilities accessing services of council. They included the following suggestions:

- Marketing of council's services may not be done in a way that captures a diverse community – it is focused predominantly on mainstream;
- Web accessibility could be improved further;
- Access to information about other services and facilities in the region is problematic;
- Some buildings in the outlying areas do not have lifts;
- Social housing provided by council may not be properly equipped – an audit is being prepared;
- Entertainment areas do not have content within their program that reflects a diverse community, eg signed performances.

11. How could your service or product be adapted to accommodate the needs for people with a disability and what would be the implications of these changes?

This final question was to identify areas for improvement within each of the service areas for people with a disability and to consider what might be the implications of the proposed changes. A number of suggestions were made that have been further discussed at the internal stakeholder's workshops and incorporated into the Disability Action Plan.

- Moving away from a largely reactive approach to a more proactive approach in matters affecting the disability sector;
- Improving web accessibility;
- Further clarification of the technical standards to ensure that council is doing the right thing with its design and construction of infrastructure;
- Introducing a more prioritised approach to retrospective works rather than the current ad hoc approach;
- The existing Bike Pathway Plan for the City needs to be extended to the other townships;
- The availability of Access Consultants to provide technical advice and services on council projects is extremely limited – there are a small number of them with high demands for their services;
- Improving community engagement practices to ensure that council is targeting people with a disability and the frail aged in their strategies;
- Complete an audit of infrastructure upgrades needed for Council facilities;
- Customer Satisfaction Surveys could be enhanced to include questions relevant to the disability sector;
- Better use of the lower counter within the Customer Service Centre as currently it is used for storage purposes;
- Better promotion of council's approach in providing services and facilities for people with a disability;
- Perhaps quarterly newsletters to the disability sector.

Workshops for Action Plan Development – Internal and External

Once the information gathered from the different consultative activities was collated and analysised, a series of workshops were scheduled to begin the development phase of the Disability Action Plan. Internal and external stakeholders who had been participating in the project were invited (to attend separate workshops in 2 stages:)

Stage 1: Developing the Plan

- A presentation of a summary of what had been learnt from the consultations and research;

- A presentation of the key areas of focus emanating from the analysis:
    - Customer Service & Access to Information
    - Infrastructure & facilities
    - Future development
    - Policy and Programs
    - Staff recruitment & training
    - Advocacy & representation
    - Implementation and review
- Workshop discussions on the following questions were then recorded:
    - What specific actions need to be considered (for each of the themes)?
    - Who are the critical stakeholders relating to those actions?
    - What resources might be needed to implement them?
    - What level of importance (scale of 1-5) and priority (scale of 1-5) would you apply to each of the actions – 1 being least and 5 being most important or greatest priority?

Stage 2: Proposed draft DDA Action Plan

- Presentation of the key goals and objectives of the proposed Action Plan
- Feedback sought through Comment response forms and discussion.

The workshops were very well attended by both the internal and external stakeholders and the outcomes have been used to develop the final DDA Action Plan.

Photographic Profile:

Photographs were taken of some of the areas identified by survey and forum participants. The photographs were used as discussion points by both the internal and external stakeholders during the plan development phase.

Sarina private shopping centre – face of kerb in parking areas colour marked but not the top of kerb.

Sarina – private shopping centre – pedestrian links to the centre are limited – better links are located on opposite side of major road.

Sarina – crossing of double lane highway difficult between 2 major commercial sectors.

Sarina – private commercial centre – no colour differentiation to define raised walkway.

Mirani – Medium strip Reserve showing crossovers from commercial shops on side of the highway to the library and council administration on other side of highway. Ramps go into dirt roadside that is affected significantly in the wet.

Findings – Needs Review:

The development of a Disability Action Plan in a local government context should reflect the views of people with a disability, their carers and families, the government and community based agencies that provide responses, but are couched in the parameters and accountable areas of local government. This section summarises the key results from the research undertaken throughout the process as well as the workshop discussions on needs and possible actions held with council and community stakeholders. It provides the rationale for the recommended actions posed in the Action Plan.

The specific areas of focus which we believe should be the key goals for the Disability Action Plan include:

1. Customer Service, Access to Information and Communication
2. Infrastructure Facilities & Future Development
3. Policy, Program & Events
4. Employment and Staff Development
5. Community Strengthening and Advocacy
6. Implementation, Review and Evaluation

1. Customer Service, Access to Information and Communication

There are a number of factors emanating from the research that have prompted this as an area for action:

a. The Customer Service area within council is a significant point of contact for residents who are seeking services and information from council. The physical space of the customer service centre includes a lower counter however it is currently used for storage of materials rather than its intended use. Consequently those customers using a wheelchair or frail aged do not have the benefit of this facility. A review of the operational practices may be needed in order to make more practical use of the lower counter for the benefit of the community.

b. Feedback from the community sector has highlighted the frustrations of not being able to access reliable and up to date information about other community and government services in the region. Community services agency staff have highlighted the benefits of being able to provide effective information and referral services, networking with other similar groups and to keep current on the new and changing profile of services in the region.

   The current information on council's website is dependent on the good will of those agencies that opt to provide their information and to keep it up to date and so the

community services directory is only as good as the participation involved. Recent developments to promote this service by council are encouraging however expectations from the community sector are that this service be comprehensive and reliable.

c. Community feedback has highlighted that some publications are difficult to read due to the colour contrasting and small font size used. For publications that provide information for emergency purposes such as "Storm Tide Events" and "Preparing for Cyclones" this issue can be more crucial. Discussions at the MAAC forum highlighted some of the difficulties that people with vision impairments are experiencing in reading the small font material and in particular important telephone numbers.

d. Suggestions from both the community and council stakeholders were that more could be done to effectively promote council's facilities, services and programs and to ensure that people with a disability had ready access to that information. Suggestions ranged from a dedicated newsletter or section of the website for disability matters to council contributing to community networks and their newsletters within the disability sector. There is a good opportunity for council to partner with the community sector in the disbursement of council information and updates where it relates to the disability sector.

2. Infrastructure, Facilities & Future Development

Physical access to council's facilities is a significant area of focus for the DDA Action Plan. A lot has been achieved since the previous DDA Action Plan was first implemented and there is an increased awareness on ensuring that effective accessibility is achieved in council's new projects. However some of the constraints and issues relate to keeping abreast of the intent of new Australian Standards, being able to access technical expertise and encouraging the private sector to incorporate smart design that is accessible.

a. While council has a budget allocation each year to address retrospective works and improve accessibility (generally footpaths and ramps) it is an ad hoc approach to determine what 'job' has precedence over another. The relevant staff has expressed a preference for a more strategic approach to the decision making.

b. The council has not undertaken an accessibility audit of the City's or regional facilities in the last ten years (possibly longer) and so the only gauge on the accessibility of the region is based on anecdotal information provided by concerned residents and groups and usually through the MAAC. There would be some benefit in undertaking an accessibility audit of targeted areas within council's ownership and management.

c. Technical expertise from Access Consultants is important to ensure that council's projects are conforming to the Australian Standards in both the design and

construction phases. However the availability of Access Consultants is compromised by there being only one in the local region and so few of them within Queensland. The high cost and poor timeliness of availability to Access Consultants is a significant constraint for council's Engineering Services. Strategies to up-skill existing design, construction and maintenance staff on the interpretation of Australian Standards would be an advantage in the short term.

d. When the community sector raises issues about poor accessibility in the community they are not differentiating between public and private spaces – they are just noticing poor accessibility. Further the council can't enforce situations in the private sector that may satisfy the Standards but are still a challenge in being accessible or simply poor design. This creates a great challenge for council that may require greater awareness campaigns for the developer and construction industry.

e. Throughout the consultations transport matters have been raised consistently in relation to both services and infrastructure. The upgrades to bus stops and shelters is on track with targets however next phases will be challenging given limited funding. Residents are also seeking a review of bus services in relation to routes and schedules. Additional maxi-taxis have also been suggested.

f. Recreational facilities specifically for people with disabilities such as the Liberty Swing and the All Terrain Wheelchairs were raised in the consultations. There is a suggestion to improve access to the Liberty Swing through relocation and shared key arrangements. An All Terrain Wheelchair at the Bluewater Lagoons has also been suggested to enhance the recreational experiences for people with a disability.

g. Council has to contend with the legacy of poor development resulting in increased costs with retrospective works, e.g. poorly located ramps and footpaths. This has prompted the preference to raise awareness and encourage the developer industry to consider smarter development through Planning Scheme policy and showcasing of best practice examples.

3. Policy, Program and Events

Mackay Regional Council has a long standing Access & Equity Policy that is well known across the organisation as well as a rich program of opportunities for people with disabilities to learn and attend council events. However there were a few areas where the policy, programs and events could be better aligned, promoted and planned.

a. The Access & Equity Policy is strong in its intent but could be refined as some of the references within the document are now outdated. It has also been illustrated through the course of this project that the impact of the policy sits with most sections of council and not just the Community and Customer Services section. There may be an argument to position the policy more centrally within council such as the newly established Governance section, due to the strategic nature of the policy.

b. Part of the new Governance section's role will be to create a consistent approach to the structure and format of council's policies. Where possible an audit of existing policies could be useful to review alignment of the relevant policies and to identify areas where programs and services aimed at improving access could be developed. Some examples of this could be in the area of the Planning Scheme as mentioned above as well as the prioritisation schedule for the provision of bike/pathway systems.

c. The consultations highlighted an opportunity for people with disabilities to be more involved in the planning for festivals and events. Currently there is a lot developing in practice where for example, mobility and drop off zones at events, access and dedicated viewing areas are improving for people with disabilities. These and similar issues can be captured in an Events Strategy being developed within the next few years.

d. The council's library services and programs are readily used by people with a disability. This includes partnerships with community organisations that may run their programs for people with disabilities by using the space and resources at the library. Internal consultations have identified the opportunity to broaden the programs of the Artspace and Entertainment Centre to include diversity concepts and increase the participation of people with disabilities in the programming.

4. Employment and Staff Development

The recruitment, selection, induction and further development of staff is a joint responsibility between Human Resource Services and line management. A recently introduced policy entitled "Equal Employment Opportunity Principle" is a significant step to ensuring that all staff are managed in an equitable way from the point of recruitment through to appointment. However the consultations identified some areas within the learning and development functions that could be considered for the future.

a. The generic induction program for council includes a component of disability awareness and information relating to anti-discriminatory practice. However this content is very limited as compared to a few years ago when Community Development services provided more detailed input and showed a video. The earlier program provided information about the different types of disability, their impacts and the things to be aware of when communicating with people who have a disability. There is a suggestion that the induction program may not be providing sufficient orientation on disability matters particularly for those staff that have a lot of contact with the public, e.g. local laws officers, library staff, customer service staff etc.

b. Consultations with the Managers and relevant staff from different sections in council highlighted that different functions require different knowledge sets and skill in liaising with people with disabilities or managing access related projects. Staff within the design team require detailed knowledge of the relevant Australian Standards and

Building Code of Australia for access matters, staff within the library services area need information about the different aides and equipment suitable for people with disabilities accessing a learning environment and staff within the customer service area need to have a greater awareness of the communication strategies for people with disabilities.

In other words there are some job specific training requirements that could be addressed through a strategic learning program developed for those identified positions and functional areas.

c. Community based organisations in the disability sector have specific skills, knowledge and expertise in working with people with disabilities that have been the core to some in-formal partnership arrangements with council. An example has been in the events area where a service has provided some specific awareness training for staff in exchange for assistance in the set up for mutual events. These services have offered to assist in the induction and specific learning requirements for relevant council staff under a protocol agreement where there may be avenues for further mutual benefit.

5. Community Strengthening & Advocacy

Mackay Regional Council has a good reputation for creating opportunities for advocacy from the disability sector through the long standing Mobility & Access Advisory Committee (MAAC). The MAAC group is chaired by a Councillor and provides specific input on council projects and policy as well as raising incidental matters of poor access in the community. They have a strong profile in the community and with council officers however there are some aspects of their membership and operations that could be enhanced.

a. Membership of the MAAC is predominantly individuals and carers of those people with a disability and a number of agency representatives. For a number of reasons agency personnel are not as frequent attendees and so sector input from a service perspective is not strong as what it could be for community development outcomes. Stronger membership from the community and government sector in the MAAC group would be advantageous to create more capacity building approaches by council.

b. The operations of the MAAC group are largely driven by who may be attending on the day of the meeting and what business items that they bring to the agenda. It has been expressed that the direction of the MAAC is more ad hoc than it is strategic and there would be some benefit in identifying some key projects (possibly from the Disability Action Plan) to set the direction for the MAAC group. Agenda setting, strong leadership and facilitation and action oriented minutes will be vital in creating these changes for the operations of the MAAC.

c. The community strengthening and advocacy role of council in disability matters relies on a strong partnership between key council staff and the sector. This is evident with the Community Development and Library sections of council however given the breadth of the scope of the Disability Action Plan there would be value in enhancing the awareness and partnership between other council roles and the disability sector. A suggestion from the internal consultations was for council to facilitate a Disability Symposium to foster greater connections between council and the disability sector.

d. Council's Community Grants program provides opportunities for building capacity within the disability sector either through capital projects or specific programs. The current guidelines encourage projects to benefit a number of sectors within the community however the criteria offers no special weighting for special needs areas such as the disability sector. While it was not widely discussed the consultations did suggest that grants programs could be better utilised to enhance the capacity of the disability sector.

6. Implementation, Review & Evaluation

The success of the Disability Action Plan will be dependent on the council's commitment of adequate resources and the vigor of key staff to drive the delivery of the actions. Factors such as the line of accountability for implementation of the Plan, mechanisms for monitoring and review of the actions as well as formal evaluation strategies are all important to success.

a. With the previous Disability Action Plan, council established a Project Action Team to oversee the implementation of the actions and the reporting responsibility was within the Community and Customer Services Section. The Project Action Team was made up of key Managers and staff from across council reflecting the diversity of the actions however the Team did not have anyone from a Director level.

   While internal consultations credited the Project Action Team with good achievements it also highlighted the gaps of not having a position with greater strategic and decision making power to address resource issues or complex problems. Staff who were previously involved in the Project Action Team have suggested that the future Plan be implemented by a cross-council team but be made up with a mix of operational Managers and senior management.

   A consideration for the Disability Action Plan and similarly for other strategic plans that have a broad reach across council, is to have them being monitored by a 'Strategic Implementation Team'. The Mackay Regional Council has introduced a Governance Section within council that may take on a number of functions to ensure corporate consistency. A suggestion would be that the 'Strategic Implementation Team' be coordinated through the Governance Section where monitoring of key projects and strategy with broad scope are best aligned.

b. Since the last Disability Action Plan, council has allocated a set amount in the Technical Services budget for improving accessibility such as fixing kerb ramps and footpaths as identified by the MAAC or other sources. Aside from this allocation there has not been any dedicated funding for Disability Action Plan actions and this has been raised as an issue through the internal consultations. In order for the Disability Action Plan to have status and appropriate resources all sections within council may need to identify the actions for their area of function and ensure that there is the alignment within the other strategy plans for council, such as Corporate and Operational Plans, Capital Works Program, 10 year Financial Plan and the annual budget.

c. Monitoring and review of the progress of the DDA Action Plan can include external stakeholders at key milestones such as an annual or bi-annual review. Subject to the direction being taken by the MAAC, a minimum approach may be to involve the MAAC in the regular review process so that they may assist with the feedback from the disability sector.

   Other opportunities may exist when council is canvassing input from the public through customer satisfaction surveys or similar strategies. Inquiring about whether the respondent has a disability (type and level of impairment may be included) when the public's view is being sought about council's facilities, programs and services would be easily achieved without introducing another layer of surveying. This practice could be standardised for other identified sectors such as indigenous and cultural groups.

d. Finally, at the time of preparing the draft DDA Action Plan it was noted that the Mackay Regional Council was undergoing significant change with the implementation of the amalgamating council areas, restructuring processes and budget constraints. With these pressures it was resolved to approach the timing of implementation of each of the actions in respect of Year 1, Year 2 and then the rest in Year 3-5. The view was that the Plan would be reviewed after Year 2 and remaining actions would be assigned a more defined timeframe.

Action Plan:

Mackay DDA Action Plan

Proposed timeframes: At this stage it is proposed to indicate a timeframe of within Year 1 or Year 2 and the others would be within 3-5 years with the view that the Action Plan would be reviewed and remaining actions would be assigned more specific time frames.

Theme Area 1: Customer Service, Access to Information & Communication					
	Action	**Findings Reference**	**Proposed timeframe**	**Lead Responsibility**	**Secondary partners**
1.1	Review Corporate Style Guide and existing publications to ensure that guidelines and their application are consistent with relevant standards.	1c	Year 1	Corporate Communications	Community Development
1.2	Review and develop improvements to the access to counter tops within all public access areas of council e.g. Customer Service, pools & entertainment venues.	1a	Year 3-5	Community Services & Customer Services	
1.3	Actively promote Council's Community Services Directory to the community sector to achieve maximum participation and usage by community groups.	1b	Year 1	Corporate Communications	Community Development
1.4	Develop strategies to improve the promotion of council's facilities, services and programs and highlight features that benefit people with a disability.	1d	Year 2	Corporate Communications	Community Development

Theme Area 2: Infrastructure, Facilities & Future Development					
	Action	**Findings reference**	**Proposed timeframe**	**Lead Responsibility**	**Secondary partners**
2.1	Undertake access audits of targeted areas based on demographics, high usage areas and significant places of interest: ❑ Council facilities & parks ❑ Commercial, Recreation, Education precincts ❑ Transport hubs	2b	Year 2 council facilities Year 3-5 Other facilities	Engineering Services	Community Development
2.2	Develop a prioritised schedule of upgrades and projects for inclusion in the 10yr Capital Works Plan and future budgets.	2a	Year 2 council facilities Year 3-5 Other facilities	Engineering Services	Community Development
2.3	Initiate action to improve the use and acquisition of access consultant services including: a. Prioritise need for access consultants by identifying key projects b. Arrange in-house training for key personnel c. Liaise with LGAQ regarding addressing issues in this area and determine preferred suppliers through Local Buy	2c	Year 1	Engineering Services (Coordination Role)	Relevant departments
2.4	Investigate and develop strategies to encourage the private developers to adopt good practice in creating and maintaining accessible premises	2d	Year 3-5	Development Services	
2.5	Transport Advisory Committee to give consideration to the review of transport services and related infrastructure to improve accessibility for identified locales	2e	Year 2	Community Services	Engineering Services
2.6	Continue to review upgrades of Bus Stops & Bus shelters in accordance with new legislation and	2e	Year 1	Engineering Services	

	further discussion with Qld Transport on funding and priority options.				
2.7	Review location and access arrangements for Liberty Swing (e.g. Mulherin Park, Botanical Gardens - Lagoon Street).	2f	Year 1	Engineering Services	Community Development
2.8	Consider the purchase of All Terrain Wheelchairs for use at Bluewater Lagoon.	2f	Year 1	Recreation Services	Community Development
2.9	Develop specific desired standards of service for improved accessibility (Good access is good access for all) to accompany the Planning Scheme/s.	2g	Year 3-5	Development Services	
2.10	Develop and showcase examples of preferred development demonstrating effective accessibility.	2g	Year 3-5	Development Services	Community Development

Theme Area 3: Policy, Program & Events					
	Action	**Findings Reference**	**Proposed timeframe**	**Lead Responsibility**	**Secondary partners**
3.1	The Access & Equity Policy be re-drafted and positioned more centrally in the Governance area of council.	3a	Year 1	Community Services	Governance
3.2	All departments to review their relevant policies to ensure that there is alignment with the Access & Equity Policy.	3b	Year 3-5	All departments	
3.3	Review & develop policies where identified gaps exist using proposed template (Governance), eg planning scheme, bike/pathway development, infrastructure upgrade policy.	3b	Year 3-5	All departments	
3.4	In the future Events Strategy include requirements for improved planning, access and viewing locations for people with a disability.	3c	Year 2	Convention, Precincts & Events	
3.5	Incorporate into the current Event Management procedures the provision of mobility drop off zones and time out spaces at community event sites. Develop checklist of requirements for events that encompasses a number of disability types.	3c	Year 1	Convention, Precincts & Events	
3.6	Review the cultural programs associated with Artspace, libraries and entertainment areas to ensure diversity in content and participation.	3d	Year 2	Convention, Precincts & Events/Libraries	

Theme Area 4: Employment & Staff Development

	Action	Findings Reference	Proposed timeframe	Lead Responsibility	Secondary partners
4.1	Review relevant content of generic induction and orientation programs for new staff in relation to disability awareness.	4a	Year 1	Human Resources	Community Development
4.2	Develop a specific learning program for identified positions within council where staff are in regular contact with the public and targeted technical roles (eg design & maintenance teams).	4b	Year 2	Human Resources	Relevant sections
4.3	Identify opportunities for partnerships with employment agencies to enhance recruitment, selection and learning opportunities for people with a disability.	4c	Year 2	Human Resources	
4.4	Develop partnerships with key service agency to assist in learning development programs for targeted personnel (guest speakers, site visits).	4c	Year 2	Human Resources	

Theme 5: Community Strengthening & Advocacy					
	Action	**Findings Reference**	**Proposed timeframe**	**Lead Responsibility**	**Secondary partners**
5.1	Review and make changes to the membership of the MAAC to include targeted representation from relevant community and government agencies as well as individuals with a disability.	5a	Year 1	Community Development	
5.2	Review and make changes to the operations of the MAAC to ensure clear mechanisms that guide council's policy, programs and services that benefit people with a disability.	5b	Year 1	Community Development	
5.3	Plan and conduct a Disability Symposium to share information and explore pathways for effective	5c	Year 2	Community Development	MAAC

	partnerships.				
5.4	Consider the introduction of targeted criteria for council's Grants program that benefit the disability sector.	5d	Year 2	Community Development	

Theme 6: Implementation, Review & Evaluation					
	Action	**Findings Reference**	**Proposed timeframe**	**Lead Responsibility**	**Secondary partners**
6.1	Develop and implement functions, membership and reporting regime for a cross Council 'Strategy Implementation Team" to be coordinated through the Governance area of council (Corporate Consistency)	6a	Year 1	Senior Leadership Team	
	Action	**Findings Reference**	**Proposed timeframe**	**Lead Responsibility**	**Secondary partners**
6.2	Align the actions within the DDA Action Plan with council's broader Corporate and Operational Plans, Capital Works Program, 10 year Financial Plan and budget processes.	6b	Year 1-2	All departments	
6.3	Create a joint review program of the DDA Action Plan involving the Strategy Implementation Team and council's Mobility & Access Advisory Committee (MAAC) twice per year with one of them being just prior to budget development period (e.g. September and February).	6c	Year 1-2	Senior Leadership Team/ Community Development	
6.4	Continue to undertake relevant community engagement activities to evaluate the impacts of the DDA Plan in the community.	6c	Year 2 & Year 5	Community Development	

Appendices:

Appendix 1	Access & Equity Policy
Appendix 2	Summary Notes - Technical Workshop
Appendix 3	Survey Tool
Appendix 4	Review of previous DDA Plans
Appendix 5	Equal Employment Opportunity Principle
Appendix 6	Terms of Reference – Mobility & Access Advisory Committee (MAAC)
Appendix 7	Membership list – Mobility & Access Advisory Committee
Appendix 8	Summary Results of Survey and Workshop Discussions
Appendix 9	Summary Notes Focus Group Discussions
Appendix 10	Internal Stakeholder Survey Tool

MACKAY CITY COUNCIL	COMMUNITY AND CUSTOMER SERVICES POLICIES

PROGRAM: COMMUNITY DEVELOPMENT POLICY NO.

TITLE: ACCESS AND EQUITY POLICY

SUB-TITLE:

ADOPTED: FOLIO

AMENDED:

REVOKES:

Policy Title: Access and Equity Policy

Mission Statement: Mackay City Council, to its best endeavours practically and financially, will show leadership and demonstrate best practice by adopting and implementing policies and practices which will reinforce the right of people with a disability to full and equal participation in the life of the Mackay community.

Definitions:

Disability
Disability is a loss or reduction of functional ability that results in impairment. Disabilities may be physical, intellectual, psychiatric, sensory, neurological, learning based or disease causing organisms.

Access
Regardless of individual disabilities, all members of the community will have equitable opportunity to access and utilize information, services, facilities and places.

Equity
Individual disabilities will be taken into account to ensure that information, services, facilities and places are free from discriminatory practices and are provided to all members of the community on a fair and equitable basis.

Discrimination
Is the practice or act of treating a person unfavourably because of an impairment or disability.

Preamble: This Access and Equity Policy has been developed to comply with the Commonwealth Disability Discrimination Act (1992), the Queensland Disability Services Act 1992 and the Queensland Anti Discrimination Act (1991) and acknowledges that all people, whether with or without a disability, have the same fundamental human rights

to access Council buildings, facilities, products and services and to be valued as members of the community. The policy:

- expresses the commitment articulated in Mackay City Council's Corporate Plan objectives
- Recognizes Council's legal responsibilities in the areas of access to public buildings, provision of information, goods, services and facilities, employment, accommodation, buying and disposing of land, and administration of Commonwealth laws and programs
- Takes into consideration the release by the Human Rights and Equal Opportunity Commission of the 'Disability Discrimination Act Advisory Notes on Access to Premises' which have brought some certainty and clarity for professionals and consumers based in law
- Takes into consideration the agreement by all State and Territory governments and the Federal Cabinet to support the introduction of the National Accessible Transport Standard as legislation
- Takes into consideration the research findings on missed markets in tourism due to inaccessibility (Simon Darcy, University of Technology, Sydney)
- Takes into consideration the release by the Australian Local Government Association of 'Accessible Workplaces'
- Takes into consideration the legal precedents set in HREOC and Anti Discrimination Commission Queensland reviews, conciliations and Tribunal outcomes
- gives practical recognition to the principle that people with a disability have the same fundamental rights as all other citizens and
- minimizes Council's exposure to complaints and possible litigation under the Disability Discrimination Act (1992).

Principles: The following seven principles are founded on the objectives and requirements of the Disability Discrimination Act (1992) and were adopted by Mackay City Council in November 1996. The principles will underpin all objectives and strategies developed to ensure access for all members of the community.

1. People with disabilities, whatever the nature, origin, type or degree of disability, have the same basic human rights as other members of society and should be enabled to exercise those basic human rights.

2. Programs, facilities and services provided within the Mackay City Council area should complement an individual's own family and community supports and should be flexible.

3. People with a disability have the same rights as others to services and programs within the Mackay City Council area in a manner which results in the least restriction of their rights and opportunities to fulfil their individual potential.

4. Every effort will be made to develop an integrated community to ensure that no person who lives, works in or visits the Mackay City Council area will be denied access to any Council facility or services on the grounds of personal disability.

5. Programs and services provided by Mackay City Council should have operating guidelines which optimize their availability to persons experiencing disability, and those guidelines should be provided in a variety of formats.

6. People within the Mackay City Council area should have the same opportunity as other residents to participate in Council elections, office bearing, staff appointments, public consultations, grievance mechanisms and decision making processes.

7. All non-Council bodies in the Mackay City Council area should be encouraged to mazimize the accessibility of their facilities, programs and services.

Objectives:

Council will provide leadership and demonstrate best practice in developing an accessible Mackay.

Council will develop a Disability Discrimination Act (DDA) Action Plan which adheres to the guiding principles and ensures legal responsibilities are met.

Council will ensure the DDA Action Plan includes monitoring and evaluation processes to facilitate the plan remaining a dynamic working tool for Council to meet its ongoing DDA requirements.

Council will develop and maintain structures and networks (both external and internal) as required to facilitate effective implementation of its DDA Action Plan and to remain aware of the community's access and equity issues relating to people with a disability.

Council will allocate resources necessary to implement the DDA Action Plan.

MACKAY CITY COUNCIL	COMMUNITY AND CUSTOMER SERVICES POLICIES

Council will implement its DDA Action Plan

Council will strive, where it has influence, to eliminate communication and behavioural barriers as well as physical access barriers to equal participation in the Mackay community.

Conclusion: This policy is based on legislation and awareness of other relevant legislation and recent access and equity developments on both a national and state level. It underpins Council's current commitment and guides Council's future direction in ensuring an accessible Mackay and an inclusive community. The policy also compliments the Corporate Plan 2001 - 2005 Corporate Objective 1:

To plan for and offer a diverse range of lifestyle choices and community services aimed at enhancing quality of life throughout Mackay.

Strategy 1.9 'Plan, promote, provide and facilitate equitable access to facilities, services, information and opportunities for all community sectors'.

Access and Equity Community Consultation

Mackay REGIONAL COUNCIL

Resetting the benchmark
This survey is a major initiative of the Mackay Regional Council. The information collected will assist in ensuring that all services and facilities provided by Council for residents are fully accessible and reflect the changing needs of the community.

Confidentiality of Information
The information collected on this form will only be viewed by Council staff and the consultants engaged to complete this work. Provision of your name and contact details is optional. However, it will enable us to contact you if further information if required.

1. Your Details (optional)

Name: .....

Address: .....

Phone: .....

Email: .....

Would you like feedback on the results of this review? ☐ Yes ☐ No

Could you please indicate if you identify with one of the following groups:

- ☐ Person with a disability
- ☐ Carer
- ☐ Service Provider
- ☐ Aged resident
- ☐ Builder/Developer
- ☐ Business Owner/Manager
- ☐ Interested person without a disability
- ☐ Aged Care Facility
- ☐ Other

2. Why is Council doing this review?

The Disability Discrimination Act (DDA) '92, makes discrimination on the basis of disability unlawful in a number of areas of public life including employment, education, the provision of goods and services and access to premises and facilities used by the public. As a service provider, Council is required to adhere to this legislation as far as possible.

Also as part of this review process, Council is interested in the views of senior members of the community. This input will be of assistance to Council with long term planning to meet the needs of the region's ageing population.

Mackay Regional Council's goods, services, premises and facilities include:-

- Roads, footpath networks, drains, parking, bus shelters, etc (under Council control)
- Public facilities owned by Council incl. libraries, community halls, pools, Entertainment Centre, etc
- Council's festivals and community events
- Parks incl. playgrounds, seating, barbecue areas, Botanic Gardens, beaches & foreshores, environmental reserves, etc
- Council communication with residents incl. brochures, newsletters, fact sheets, website, Customer Services Centres, etc
- Employment procedures, Development Approvals, etc

3. Your issues/concerns about access

We need to know your access concerns with regard to the goods, services, premises and facilities Council provides.

Could you please list items of concern to you and outcomes you would like to see?

(Please use BLOCK LETTERS and attached additional sheets of paper if required.)

Item:

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Outcome:

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Item:

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Outcome:

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Outcome:

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4. How is Council doing?

Your view of Council's performance in servicing the access needs of people with mobility problems, vision impairment, hearing impairment, aged and frail, etc in the region would be helpful.

List some of the things you see Council doing well:

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List some of the things you would like to see as priorities for future Council budgets:

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Name one thing you would like to see addressed immediately. Please include suggestions on how you would address the issue.

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5. How do you usually contact Council?

There are many ways you can contact your Council. Could you please indicate your preference and the reason why:

☐ Email
☐ In Writing

☐ By phone
☐ In person

☐ Council's website

If you have a disability and any or all of the above ways pose difficulties for you, could you please explain why and suggest how this could be improved:

.....

.....

6. Who do you talk to in Council?

If you have a concern relating to Council's services and want Council to address it, who would you contact directly?

☐ The Customer Services Centres
☐ The Mayor

☐ The CEO
☐ Staff you know

☐ A councillor you know

Do you get the result you were expecting? ☐ Yes ☐ No

If 'no', why not? .....

.....

.....

7. How do you find out about what Council is doing?

Council's activities in a year are diverse and extensive and can include simple items such as notice of road closures as well as vital information for safety, development of new programs and services for residents, opening of new facilities, information on what is planned for the future, etc.

How do you find out about what is happening? Could you please tick the option/s that best work for you:

- ☐ Personal letter/Email
- ☐ Letterbox drop
- ☐ Local newspaper
- ☐ Radio
- ☐ TV
- ☐ Council's website
- ☐ From a friend
- ☐ Through a local community group

If you have a disability and some of the ways (above) pose a difficulty because of your disability, could you please provide a reason and your thoughts on a solution?

.....

.....

Are there other ways you think would be more effective?

If so, please describe: .....

.....

8. Thank You

Thank you for participating in this project. Your input into this project is valuable and will be noted.

Are you interested in providing comment on the draft Action Plan when it has been developed?

☐ Yes ☐ No

For further information and assistance, please contact Jan Hansen directly on p. 4961 9536 or Email: jan.hansen@mackay.qld.gov.au

Completed Survey Forms can be submitted at Mackay, Sarina and Mirani libraries and Customer Service Centres, returned to Council in the self addressed envelope provided or completed and submitted on line: www.mackay.qld.gov.au

Closing date is Friday 28 November 2008.

ACTION GRID – DDA ACTION PLAN REVIEW

There were 23 Recommendations endorsed by the Mackay City Council in July 1997 as part of its DDA Action Plan. The review has concentrated on re-framing the original recommendations in the light of Council change of personnel, direction and organisational structure and the substantial progress already made. The objective is to integrate the Plan with the new Council mechanisms.

It is recommended that Council endorses this review and electronically lodges it with the Human Rights and Equal Opportunity Commission to fulfil this Review stage of its DDA requirement for ongoing communication, evaluation and monitoring.

Progress to Date heading information is a combination of Review results and Council Officers' Reports.

No.	Recommendation	Progress To Date	Further Work To Be Done	Responsibility
1	That Council commits funds to upgrade Council parks, gardens, buildings and facilities by the year 2010, in accordance with the DDA Action Plan	Substantial progress on many areas of buildings & facilities	• MAAC to continue monitoring progress with these Review	Executive Manager of Infrastructure

	Schedule of Works and including proposed changes to the Schedule of Works submitted by MAAC and approved by Council in March 2001 *The schedule of works did not necessarily result in best practice access. Parks section has completed most of what was included in the Schedule. A designer has prepared some plans for a fully accessible toilet. These have been used as the blueprint to build a new facility in the footprint of the old ones when demolished and as funds becomes available.* *Council's Mobility & Access Advisory Committee (MAAC) has stressed the importance of doing connecting pathways one park at a time & doing it well (less recurring complaints that way).*	Policies are now established to ensure kerbing are appropriate designs for residential areas	recommendations & the 1997 Schedule of Works, with particular emphasis on Parks and Gardens. • Parks and Gardens need to re-frame priorities and seek funds	Services
2	That Council commits funds to upgrade safe access in the City Heart street infrastructure in accordance with the DDA Action Plan Schedule of Work. *Items in the original Schedule of Works have been completed. In the past 5 years, there has been a great deal of street infrastructure work happening as part of the City Centre Revitalization Project.*	Schedule of Works predominately completed in City Heart	MAAC continue to monitor infrastructure needs in the City Heart and provide access advice when major development plan authorisation is sought from Council	Executive Manager of Infrastructure Services and Chairperson of MAAC

3	That Council ensures that the amendments and recommendations of the Document Review process are implemented as detailed in the Stage 1, 2 and 3 Report. *The Stage 1, 2 and 3 Report is detailed in the original Action Plan; however these actions have not been implemented.*	Have been completed or new policies have made old by-laws redundant	• All Council policies to reflect DDA-preferred 'people first' language, equity and diversity	CEO and Executive Manager of Planning and Environmental Services
4	That Council implements an ongoing program to ensure equitable access for all people when developing and communicating Council policies and programs. *Council has adopted an approach where publications in alternative formats will be provided on request. A strong campaign to undertake internal awareness raising on equitable access has been done and an internal handbook on Access for Everyone – How do we do it? Information was developed and supplied by Access Audits Australia. There has been moderate use of the booklet within Council – except in the libraries.*	Council information productions lack disability information on venues	• Brochures, website pages, etc provide relevant access information and include inclusive imagery.	CEO and Executive Management Team
5	That Council integrates all recommendations in this DDA Action Plan Schedule of Work into the Operational Plan. *The DDA Action Team did get EMs to list items relating to access under a DDA heading and took the approach of promoting the actions within existing Council operations. Consequently there has been moderate implementation of the actions.* *The internal DDA Action Team had limited capacity to monitor this process – no Executive Manager on*	Uncoordinated and lack of departmental monitoring	• Implement recommended new co-ordinating body to integrate initiatives, actions and monitoring	DDA Action Group

	the team.			
6	That Council ensures that the Executive Manager Planning & Environmental Services examine all future development approvals to ensure equitable access for all people and that the outcomes of appropriate disability requirements are monitored to ensure those provisions are carried out. *This has not been implemented. There has been debate within Planning Services about how this can be achieved within a Planning Scheme context.*	Progress in this area has been hampered by changing personnel	• Ensure DDA issues are included and stressed in all planning and building approval documents to ensure future accessibility. • Introduce DDA Warning to Approval documents.	Executive Manager of Planning & Environmental Services
7	That Council instructs the Executive Manager Planning & Environmental Services to actively encourage builders of private dwellings to incorporate features of the Adaptable Housing Standard AS 4299 in their building plans. *A brochure was developed about 6 years ago and distributed to the private sector. However it has not been revisited since then. Council did play a semi active role in the development of a 'Smart House' for Mackay (a Department of Housing initiative incorporating the value of building to universal design - 'housing for life'. The smart house in Mackay (in the form of one part of a duplex) is currently open to the public.*	Pamphlet about the benefits of building adaptable housing could be developed	• Executive Manager Planning & Environmental Services to encourage home and other building owners.	Executive Manager Planning & Environmental Services
8	That Council approves and instructs the Executive Manager Financial & Information Services to implement a staff training program of at least 300 hours per year, which includes disability awareness.	No further specific Disability Awareness training since 1997	• New coordinating body to review & instigate staff training needs	DDA Action Group

	communication and DDA responsibilities. *HR section make DDA training available on a needs basis.*			
9	That Council instructs the Executive Manager Financial & Information Services to ensure that all new staff are made aware of their obligations and responsibilities under the Disability Discrimination Act 1992 and Equal Opportunity legislation during their staff induction process. *This is now addressed as one part of the Council induction program for new employees (20 mins). It now takes the form of self awareness, eg values, misconceptions, stereotyping, acceptance of difference, etc and how these elements can impact on effective communication.*	This is part of the current process	• Ongoing	HR manager & DDA Action Group
10	That Council notes and where appropriate Departmental Executive Managers act on the consultant's Stage 2 and 3 Report on the Community Survey findings affecting their areas of responsibility. *The MAAC has looked at this and made some recommendations that have been acted upon. The Stage 2 and 3 Reports are in the original DDA Action Plan (Attachments 2,3,& 4). The internal DDA Action Team did no work on this.*	It is not sure if this happened	• New coordinating body to review & instigate	DDA Action Group
11	That Council notes and where appropriate Departmental Executive Managers act in accordance with the SOA Stage 1 Report on the Community Consultation Public Meeting findings	It is not sure if this happened	• New coordinating body to review & instigate	DDA Action Group

	affecting their areas of responsibility. *As above.*			
12	That Council note and where appropriate Departmental Executive Managers act in accordance with the SOA Stage 2 and 3 Report Focus Group findings affecting their areas of responsibility. *As above.*	It is not sure if this happened	• New coordinating body to review & instigate	DDA Action Group
13	That Council's Mobility and Access Advisory Committee explore options and initiatives to improve, develop and coordinate facilities and services relating to transport, information, recreation and respite. In developing these options, MAAC should refer to findings of the CIP Community Survey, Community Consultation and Focus Groups. *The MAAC has had some influence on this within Council.*	Many achievements	• Ongoing	MAAC
14	That Council develops neighbourhood centres as suitable recreational and meeting places for parents and carers of those with intellectual and other disabilities. *All of the community halls are community meeting places. There is a booking officer attached to each hall and it is noted that there is high demand for bookings – lots of permanent weekly bookings locked in.*	Needs more attention	• Executive Manager Community &Customer Services to explore possibilities	Executive Manager Community &Customer Services and Chairperson of MAAC
15	That Council approves the following Terms of	MAAC has	• That MAAC contribute	Executive

	Reference for the Mobility and Access Advisory Committee: • to make recommendations to the Mackay City Council through the Community & Customer Services Committee; • to report on issues relating to the implementation of the DDA Action Plan and other disability issues referred from the Council or the community; • to provide a forum for comment and advice on the implementation of the DDA Action Plan and disability issues relating to Council's buildings, facilities and services; and • to provide comment and advice on community integration issues and other disability matters as requested. *The MAAC has taken these terms of reference into their operations and has done some good work.*	successfully integrated these recommendations in their mode of operating. The open forum has been a widely used feature of their meetings.	ideas to the new interdepartmental group to ensure that disability issues of concern are included in annual January pre-budget planning and funding considerations to ensure that disability issues and recommendations receive appropriate planning and financial funding within the annual planning process	Manager Community &Customer Services and Chairperson of MAAC
16	That Council approves a Mobility and Access Advisory Committee membership which clearly reflects the disability definitions contained in the Disability Discrimination Act 1992. *No work has been done on this.* *In the last few years, the committee focus has been on physical access issues (in a reactive way)and this has been difficult to turn around to a more proactive approach and perhaps is reflective of the membership.*	Some progress in this area but the areas of intellectual and psychiatric disability are under-represented. Mental health issues from consultations could benefit from MAAC attention.	That the Community Development Officer recruits and supports additional MAAC members with personal experience of psychiatric/mental health to assist in their community development and to raise the profile of mental health issues.	Executive Manager Community & Customer Services
17	That Council creates a new position of Disability	Not approved as part	• That Council re-consider	Councillors &

	Equity Officer (DEO) for an initial two-year appointment. *This has not been considered by Council. It was a one recommendation that was not endorsed.*	of the DDA Action Plan. A Community Development Officer carried on the roles suggested as a part of other roles.	the appointment of a Disability Equity Officer to raise disability awareness and strengthen action within the Council structures and community groups • If unsuccessful, ensure current officer is adequately resourced with time and finance.	CEO
18	That Council provides the Library with additional funds to initiate a Disability Information Centre within the Library as part of the Community Information Service. *A community directory is on Council's website which includes disability service.* *The need for a one stop shop for information was identified through the 1997 consultations and is still a focus at present.*	No action on this recommendation.	That Council supports the Manager Library Services in designing and developing a disability information component of the Council website	Councillors & Manager Library Services
19	That Council supports the Library in publicising its services and facilities. In addition that Council supports the ongoing training of library staff and	Library and Mobile Library more accessible.	• That Council reinforce the commitment of Library staff	Councillors & Manager Library

	volunteers in the use of specialist disability equipment and software. *The Mackay City and Gordon White libraries have really embraced this. A dedicated worker is available to provide facilities, equipment, programs and support.*	Staff training of new equipment	to ongoing enhancement of services and facilities for people with disabilities.	Services
20	That Council supports the provision of more equitable facilities for people with hearing impairments. *The libraries do cater for people with hearing impairment and hearing loops are included in the new Convention centre.*	Some achievements & new technology has changed priorities	• Explore new technology in consultation with deaf community to enhance opportunities for those with hearing impairments to access & use library services	MAAC & Manager Library Services
21	That the Mackay City Council Emergency Management Coordinator raises the need to address disability issues and requirements within future emergency plans. *The State Government has developed guidelines for disaster management for people with disabilities– however it is not sure if it is current.* *In the past the Emergency Management Coordinator has tried to develop a list of people with disabilities or major health issues living in their own homes without family support so that he will know the locations of people who will need help first in the event of a disaster. He has worked through the health and support services for this.*	Excellent work has been achieved in promulgating self help information	• Ongoing	Emergency Management Coordinator

22	That Council ensures that staff responsible for each Council building develops, promulgates and practices emergency evacuation procedures which include the safe egress of people with disabilities. *A procedure for this action was developed a few years ago however it is not being auctioned at present.*	More work is needed in developing plans	• More work is needed in developing plans	Executive Manager of Infrastructure Services & those responsible for Departmental buildings
23	That Council widely promulgates and makes available its DDA Action Plan and instigates ongoing monitoring and evaluation processes. *The Action Plan was available through Council's website for a period but has now been deleted.* *The DDA Action Team was established after the 2002 review but hasn't met since 2007.*	Plan available in hard copy, on Council website and with HREOC. Formal meeting structure of departments did not occur.	• That Council establish an interdepartmental Disability Action Group to provide coordination and communication framework for departmental disability initiatives and programs.	CEO and Executive Manager Community & Customer Services
	NEW INITIATIVES			
24	That Council establishes an interdepartmental Disability Action Group *Done*		• That Council establishes an interdepartmental Disability Action Group to provide coordination and communication framework for departmental disability initiatives and programs	Council & CEO

25	That Council capitalizes on its access provisions and promotes Mackay as a disability friendly tourist venue for people with disabilities. *The Community Development section started this a few years ago through its Access Friendly Mackay Project. Information is available on the website but it needs continual work..*		• That the Economic Development Manager works with MAAC to promote Access Friendly Mackay as a tourist destination for people with disabilities, to capitalise on the disability opportunities being created through the Action Plan	MAAC & Economic Development Manager
26	That Council ensures all new Council buildings & facilities meet DDA requirements. *This happened with recent projects such as the Convention Centre. However, there is a difficulty in recruiting an accredited access consultant for further work due to limited capacity and costs.*		• Use of an access consultant (as part of the tender document process) to review plans of all new and upgraded Council building and facilities would ensure that Council meets DDA requirements. MAAC would also be a valuable resource in this area.	CEO Executive Manager Planning & Environmental Services Other Executive Managers
27	*Mostly this is in place.*		• Distribute Access Report Cards throughout Council Libraries, Community Centres etc.	Executive Manager Community & Customer Services

28	*This has been constructed.*		• Ensure a new unisex accessible toilet is provided in the Library	Executive Manager Community & Customer Services and Manager Library Services
29	*This has not occurred.*		• Record, recognise and utilise particular staff member disability skills eg. Auslan signing.	Executive Manager Community & Customer Services & Manager Human Resources
30	*Needs looking at again. Was originally located in an arcade (accessible from 2 different streets). The arcade has now been blocked off and the blocked off area has been bought by the Mercure Hotel located next door - not sure for what purpose)*		• Negotiate directional signage for the City Heart disability toilet as suggested.	Executive Manager Infrastructure Services
31	*Not happened.*		• Initiate builder warning on DDA requirements for planning approval documents as suggested.	Executive Manager Planning & Environmental Services
32	*Not happened.*		• Initiate evacuation plans which include provisions for people with disabilities for all Council buildings and facilities.	Executive Managers

33	*The lift has been upgraded.*		• Consult with MAAC on 1st floor toilet & lift upgrade suggestions	Executive Manager Financial & Information Services
34	Council endorse the suggested role for the Disability Action Group *It was endorsed.*		• The Disability Action Group monitor and supervise these recommendations.	CEO

Mackay Regional Council

ADMINISTRATION POLICY – NUMBER 010

DEPARTMENT	CORPORATE SERVICES
PROGRAM	HUMAN RESOURCES
POLICY TITLE	**EQUAL EMPLOYMENT OPPORTUNITY PRINCIPLE**
IMPLEMENTED FROM	10 March 2009

1. PURPOSE

To promote the achievement of employment equity in Mackay Regional Council by ensuring that merit and equity form the basis of all decisions that affect staff.

2. SCOPE

This policy applies to all Mackay Regional Council Employees.

3. DEFINITIONS

Equal Employment Opportunity can be defined as all people being treated on their merits at every stage of the employment relationship regardless of sex, race, religious or political convictions, impairments or age.

4. REQUIREMENTS

To be effective, EEO requires the active participation of both staff and Management. All staff have the responsibility to:

- Work to their full capacity;
- Recognise the skills and talents of other staff members;
- Respect cultural and social diversity among colleagues and customers; and
- Refuse to be involved in, or condone any behaviour that may harass a colleague.

Supervisors and Managers have the additional responsibility of ensuring that:

- The work environment is free from all forms of harassment;
- Staff are provided with information so that they are aware of the standards of behaviour required of them;
- The principles of diversity and equity are promoted; and
- All complaints are dealt with seriously and confidentially.

ADMINISTRATION POLICY – NUMBER 010

5. IMPLEMENTATION

It is Mackay Regional Council's objective to ensure the absence of discrimination in its recruitment and selection, promotions, staff development and training, wages and all terms and conditions of employment. These decisions will be made based on merit. This means selection of the most proficient person having regard to the abilities, qualifications, relevant experience and personal qualities that are necessary for the performance of the position.

All staff members have an equal opportunity to:

- Increase skills to meet work demands;
- Attend training courses;
- Act in higher duties; and
- Apply for available jobs.

This policy aims to ensure:

- Fair practices in the workplace;
- Management decisions are made without bias;
- Recognition and respect for the social and cultural backgrounds of all staff and customers;
- Our workforce reflects the diversity of the Mackay Regional population it serves; and
- Improved productivity by guaranteeing that:
  - The best person is recruited and/or promoted;
  - Skilled staff are retained;
  - Training and development are linked to employee needs and customer needs; and
  - The workplace is efficient and free of harassment and discrimination.

When employees believe they may have been discriminated against on any of the above grounds, they are encouraged to raise the matter with Human Resources and to refer to the Discrimination and Harassment Policy.

Please Note: The Chief Executive Officer can vary all administrative policies at any given time.

6. AUTHORISATION

Approved by:

_____ _____

Executive Team Date

_____ _____

Chief Executive Officer Date

Mackay Regional Council's Mobility & Access Advisory Committee (MAAC)

Terms of Reference

Committee Role

To monitor and report on the implementation of the Mackay Regional Council's DDA Action Plan

To provide a process for input and feedback regarding the planning and provision of services, facilities and programs for people with a disability

To liaise with the internal DDA Action Team

To serve as an information link between community members/groups and Mackay Regional Council

To encourage community inclusion of people with a disability

To advocate for people with a disability and their needs at local, State and Commonwealth levels

To promote disability awareness within the local community.

Committee Membership

Individuals active within networks of communities of interest who have either personal or other experience, expertise or imputed expertise in the areas of:

- physical disability
- intellectual disability
- psychiatric disability including menta
- neurological disability (incl. acquired brain injury)
- those who are aged and frail
- carers of people with disability
- parents of people with intellectual disability
- sensory disability (visual and hearing)
- service providers to people with disability
-one Councillor (Chair), Director Community Services and one Community Development Officer.

Commercial sector representatives are to be invited to MAAC meetings as relevant.

Responsibilities of Committee Members

- represent the needs of people with a disability in at least one key area of need
- represent the scope of issues and needs addressed by their member organization with regards to people with a disability

- participate in activities to resolve issues and/or develop projects pertaining to disability,
- inclusion and access if possible
- Attend meetings regularly

The Chairperson shall provide continuity and direction for the MAAC with regard to the Committee's Terms of reference.

Term of Membership

The term of membership is 2 years.

Members may reapply for membership at the end of the term.

Frequency and Details of Meetings

The MAAC will meet on an eight week cycle wherever practicable. In the event of the committee being unable to meet at the delegated time, the meeting will be rescheduled at a date as close as possible to the original date.

A suitable day and time will be decided by members at the first meeting for the term.

One MAAC meeting in Sarina and one MAAC meeting in Mirani will be scheduled annually.

Quorum

The quorum must be half the number of members of the committee plus one.

Decision making of the committee will be by majority vote, with the Chairperson having a casting vote.

Open Forums

Open forums will be held in the first half hour prior to the commencement of the MAAC meeting to allow community members to raise community integration or other disability issues with the committee.

Open Forum participants will be required to leave prior to the commencement of the MAAC meeting.

Issues raised during the Open Forum will be referred to the meeting agenda under General Business for discussion by MAAC members at that time.

Open Forum participants will be advised by the Community Development Officer without delay of the MAAC's decision on how to progress the issues raised, if possible, within the parameters of the Committee's Terms of Reference.

Reporting Requirements & Resourcing

The committee will report to Council through the Community Services Department on a bi-monthly basis.

Attendance by relevant staff from other departments and sections of Council may be requested by the committee Chairperson through appropriate internals channels.

Related Policies

Mackay Regional Council's Access & Equity Policy.

NAME	AGENCY	ADDRESS	STATE	GREETING
Mr Cliff Andersen	Amputees and Families Support Group Inc	12 Willetts Road	NORTH MACKAY QLD 4740	Mr Andersen
Mrs Shirley Kelly	(Person with a disability)	Unit 2 6 Apollo Drive Andergrove	MACKAY QLD 4740	Mrs Kelly
Mr Peter Berardi	DSQ	PO Box 532	MACKAY QLD 4740	Mr Berardi
Mr Alan Elliot	Qld Spinal Injuries Assoc. Inc.	3 Kemp Street	BUCASIA QLD 4740	Mr Elliot
Mr Graham Patterson	(Carer of a person with a disability)	32 (b) Donaldson Street	WEST MACKAY 4740	Mr Patterson
Ms Jan Hansen	Mackay Regional Council	PO Box 41	MACKAY QLD 4740	Ms Hansen
Director Community Services	Mackay Regional Council	PO Box 41	MACKAY QLD 4740	Mr Carlyon
Mrs Joanne Davies/Kathy Maher	Prescare	132 Wood Street	MACKAY QLD 4740	Mrs Davies/Maher
Mrs Margaret Franklin	(Aged pensioner - Sarina)	6 Mc Canna Street	SALONIKA BEACH	Mrs Franklin
Mrs Aileen Franklin	(Aged pensioner - Sarina)	PO Box 6955	MACKAY MAIL CENTRE 4741	Mrs Franklin
Ms Sue Tyshing	Pioneer Employment Service	PO Box 471	MACKAY QLD 4740	Ms Tyshing
Ms Kathy Winterburn	Centrelink	PO Box 323	MACKAY QLD 4740	Ms Winterburn
Ms Ann Jennings	Community Health Services	12 – 14 Nelson Street	MACKAY QLD 4740	Ms Jennings
Mrs Connie Young		PO Box 14	MACKAY QLD 474O	Mrs Young
Cr George Christensen	Mackay Regional Council (MAAC Chairperson)	PO Box 41	MACKAY QLD 4740	Cr Christensen
Mr Damien Brown	(Person with a disability – Sarina)	PO Box 514	SARINA QLD 4737	Mr Brown
Mrs Barbara Best	(Carer of a person with a disability)	110 Scott Street	MACKAY QLD 4740	Mrs Best
Mr John Smith	(Person with a disabililty)	1 Pound Street	WALKERSTON QLD 4751	Mr Smith
Dr Thomas Block & Karen Langtree	MADEC	PO Box 3065	NORTH MACKAY QLD 4740	Dr Block
Mr Luke Simons	(Person with a disability)	391 Bridge Road	MACKAY	Mr Simons
Mrs Michelle Nichols	(Carer of a person with a disability)	7 Gentle Ave	BUCASIA	Mrs Nichols
Ms Suzanne La Fontaine	Carers Qld (Mackay)	PO Box 3066	NORTH MACKAY 4740	Ms La Fontaine

Mackay DDA Plan

Survey and Forum Responses

1.0 Name access issues, concerns and outcomes you would like to see

1.1 Transport, Parking and Access

- HACC has had funding cuts so transport is a huge demand.
- No disability access at the lagoon. Suggestion – waterproof wheelchair that stay at lagoon, floatation things.
- River to Reef too far away difficult to access.
- Taxi availability for wheelchair access taxis often a problem (new driver's not aware).
- Safety issues for securing wheelchairs on taxis.
- Cars don't stop when you are on the middle traffic islands. The green flashing light isn't on long enough to get across the road safely.
- Access at airport, harbour/port authority
- Roads – Zebra crossings. Hoey Street, East to West. People from aged care facility and Wongabeena crossing to other side.
- Footpaths – East Street Northern side none.
- Roads crossings from IGA/Tandara Hotel to shade seating under trees – Woolworths etc. Zebra crossings?
- Vehicle parking area at Western end of Netherdale Park. Area marked by treated pine posts concreted into ground.
- Council could supply treated pine posts, concrete and Netherdale Community would supply labour to do the work.
- Mirani community hall. Unsuitable parking, dirt surface, concrete disability bay required. Access to pedestrian footpath in Park is not good.
- Police Station. None have wheel chair ramps.
- Mature population. Will increase; with greater population in the Valley requires better bus service and bus service and bus access, (steps too high) and bus stop facilities with shelter; (designated sites).
- Parking at Senior Citizens hall. Open up the back area for seniors for parking. The small sign in front area are just ignored by workers.
- Need bigger signs out in the open and more parking.
- No parking in City Heart for older people, that is in walking distance of City Heart.
- Do as Perth did. Open up large area for parking end of River St, Victoria St, Run two small shuttle bus every ten minutes. This will work on same basis for workers with larger buses.

- Build Bikeway through Railway Corridor
- Bus stops. DDA compliance schedules being adhered to.
- Bus stop service doesn't provide access to drop off points often enough (schedules do not suit). Some people actually use two buses to get to where they wish to be.
- More parking at the Entertainment Centre
- Access to older buildings in Mackay.
- Not enough parking in CBD for disabled access, it is hard for me to cross busy roads, impossible to cross four lanes in the time provided at lights.
- At least one or two for each block, that way I can walk around block instead of having to cross road/s.
- People (who are not disabled) parking in bays for permit holders only.
- At least double the fine and have someone police the area – on a regular basis. I could not tell you the amount of times the bays have been incorrectly used, forcing me to park blocks away. This is a huge issue at nighttime as well.
- Senior Citizens club at McAlister Street and the library have no parking owing to all that.
- Building and workers' vehicles are in the way. Old people cannot walk too far.
- A free parking area close to City heart for disabled people (only).
- This could be financed by our $50 per house on our rates, which we pay.
- Mirani Eungella road in vicinity of shops. (Used by all ages, has centre parking which restricts view to heavy traffic). This area connects to disability path across the park. Business area in Mirani is on both sides of street.
- Mirani Alberta Street and Mary Street corner requires stop sign.
- Mirani pedestrian crossing in front of Post office.
- Finch Hatton, hotel vicinity pedestrian crossing.
- Transport
- The bus service need to be more frequent to eliminate long waits for connections. A large portion of the disabled sector cannot cope with this. A competitor in taxi service would be a good incentive to keep up good services to the disabled community.
- More parking for PWD, larger parking spaces for the larger vehicles with wheelchairs, foot paths upgraded, board walks ensuring the decking is running in the correct direction for wheelchair users, accessibility into all shops, sporting fields etc, more disabled toilets, all new building approvals to meet.
- Eimeo Beach car park, buffers in front of cars have caused several falls, people get out of cars, don't realize they are there and fall over them.
- Remove buffers, there is a barrier for cars and the buffers are not needed.
- Not enough parking at Botanic Gardens.
- Increase parking sensitively so attractiveness is maintained.
- Accept that City cinema is not Council property so complaint to them may be needed; no rail on front steps and lift hard to find.

- Rails and Signs.
- City Cinema disability access not visible – no sign at front of building, no handrails on front steps.
- Who polices handicapped parking to ensure permits are displayed?
- Inform public about this.
- More bus services and bus shelters.
- In all Areas.
- Southern part of Sarina – lights at NAB – no way of crossing the road safely. Example Tandara Motel and Leagues Club – can't cross the road. Main roads are realigning the road.
- Brewers road – needs concrete footpath near aged peoples homes and other aged/ disability services. Aged have scooters – Woolworths. Lots of trucks there – cement works. Move the cement works out of town.
- Woolworths – need an orange/yellow line on where there is a difference in depth of concrete not visible for P with V impairement on Western side, walking from town – can't tell where you can access. – need yellow line. Bit of a washout Council footpath on Western side a access to Woolworths. Woolworth's only opened in March 08.
- IGA complex – chemist and doctors' surgery (an add on) – nothing to denote a 6" drop in the concrete.
- General buildings. Doors are too narrow for wheelchairs through much of the Valley, too heavy and impossible for wheelchairs users to open, or anyone who is frail, aged or young, often open wrong way.
- Example: Mirani Library and Council Building, Mirani Post Office, step aside Mirani Library has no warning tape.

1.2 Public Amenities

- I'm unsure if this is Council jurisdiction. I would like to point out that your public toilets are very small (cubicles) I am a big girl, size 16 not 26 and I find the small space allowed just to enter the cubicle is very poor. I find I almost have to back in and stand over the toilet just to shut the door. It always makes me feel sorry for people larger than myself, and also for people with disabilities; as not all people with disabilities use a wheelchair, I often use a disabled toilet just for the extra room but I feel guilty when I get nasty looks from people.
  I think this is a big problem but most people are too embarrassed to complain. Your public toilets at the local beaches are a good size.
- Seating in City Heart area for older persons to rest.
- Water fountain. In town area.
- Need toilet facility at boat ramp.

- Access to disability toilets. Example who uses them? Able-bodied people using toilets, people with disability, having to wait. Clarification on who should use these toilets? Not enough signage in toilets, indicating which cubicle has disability mobility access.
- Public toilets in CBD.
- Schaeffer Street Park – No Bins, No toilets.
- There should be a water bubbler in town. The water bubbler on the boardwalk is a good one – with the lever. Should be more like that one in town.
- Showground – need two little bins – need larger bins.
- One unisex toilet facility.
- Council to supply and Netherdale community to supply labour to install facility.
- Kinchant Dam, No wheel chair access to toilets uphill.
- Mirani pool. Better access for aged and physically disabled. Portable aluminum stairs would assist. Plastic chairs available has no sides and does not feel safe. People are not invalid and need to be treated with dignity. Those recovering from surgery also require assistance. Toilets not accessible, no signage for ramp that is there but not obvious.
- Public toilets. Access from car to actual building is dirt surface. Some have steps. Need for more disability toilets only available in Marian in Edward Lloyd Park and behind Mirani Library.

1.3 Street Signage

- Street signs bigger, fluro for night, and every street signed. Numbers on curb and channeling for house number.
- Old Town Hall, lift and ramp from park hard to find, not signposted.

1.4 Footpaths

- Footpath along River Street between Macalister Street and Caneland shopping Centre is in disrepair most times. It is almost impossible to carry shopping between Macalister Street and Nelson Street is always full of rubbish and overgrown hedge, bottles etc.
- People sleeping on the seats on the promenade make it unsafe for people to walk in the morning.
- I would like to see the boardwalk kept clean.
- Around the Whitsunday Hotel is often dirty and dangerous – lots of broken glasses and bottles.
- A concrete path from parking area to shelter at Netherdale Park for the aged, those in wheel chairs and babies in prams. This will enable people to better view historic lift and steam engine.
- Council to plan pathway, supply concrete and Netherdale community to supply labour to construct path.
- Footpaths in disrepair.

- Footpaths are not level, causing a manual wheelchair to veer toward the gutter and making it difficult to push. There is also a danger of a chair tipping into the gutter.
- George Street around shops and neighbourhood centre no sealed footpath and grass footpaths are uneven and holes not visible.
- More sealed footpaths.
- Every street could have cement footpath.
- I hope the new Forgan Smith Bridge will have a section for pedestrians with a barricade between vehicles and pedestrians as exists at present. It is not enough to have a white line separating pedestrians and vehicles.
- Footpaths is my concern. Apart from not enough, they need to be wide to allow passing a wheelchair and other vehicles of transport for the disabled.
- Wider paths and lots more of them.
- The promenade is wonderful but it needs to be kept clean.
- Footpaths. Repair – camber (unsafe at present). The provision of footpaths, footpaths on at least one side of the road.
- Footpaths are really bumpy. Need concrete and wider footpaths and curb cut outs to steep can't stop.
- Broken River, upgrade of existing paths.

1.5 Miscellaneous

- Council building, too many large unnecessary things.
- Should be more housing for poorer people.
- Please look into drainage in East Mackay as haven't had maintenance done to them for several years.
- Use some money from the flood relief instead of spending it before you get it.
- A tourist centre promoting Mackay attractions and show grounds to be available to caravans to allow easy access to City.
- Develop a rest area, Mackay Showgrounds with maximum stay allow people to explore Mackay area.
- Hole in Glenpark Street on north side approaching overpass, contains cables etc. Concerned person rang council, told not their problem, rang Telstra, said would act, hole still there.
- Why can't Council pass on concerns and monitor situation.
- A map of tourist areas to include Sarina, coal mines, Emerald and Canarvon George.
- A map printed to show places of interest to visit, with information on back.
- Employment opportunities
- We have the Endeavour foundation, but from my understanding, their services have diminished. A farming opportunity for the disabled sector of the community would be a wonderful addition to the town.
- Housing affordability – lack of Council pressure on Government departments to address shortage of affordable accommodation. Example selling of caravan parks.

- Council needs to take responsibility for mixed zoning to allow cheaper housing (to avoid ghettos).
- Impacts on health family relationships, violence and crime increase. Creates vicious cycle as also impacts on NGO.
- Atone for sins of past. Responsibility for past decisions and approvals by Council now deemed inappropriate.
- Shops in city heart – display racism on footpath.
- Sometimes MRC reading material is not good for people with communication difficulties. Long sentences, etc suggest consultation with speechie or OT.
- Computer skills in Walkerston library as I live in Eton area and have to travel to Mackay to do courses offered and my carer has to drive me in.
- People in outlying areas would have more access to services in their areas.
- Computer training for seniors, available in Mirani and mobile phone texting training IT in general. Available in Mackay not in Mirani.
- Drainage. Mirani is the worst. Suffers severe local flooding in heavy rain. (Foot path issues).

2.0 How well is Council serving the needs of people with a disability in the region?

2.1 Community responses

- Stop Manager of Mackay tourism speaking on behalf of people of Mackay and Sunday trading. This is the Mayor's job.
- New council appears to be more proactive. Need more consideration for more bus shelters. Connectivity between services – making sure new facilities are accessible.
- OK – like the level of open conciliation like people being experts in one field – get a more comprehensive service.
- In Mirani area Council have in the past responded to requests.
- Example: disability toilets in Edward Lloyd Park.

3.0 What is Council doing well?

3.1 Community survey responses

- I think you have great access points for disabled people at Canelands and you also have plenty of parking spaces available.
- Since the floods Council is trying to please the people, Jobs have been done that were promised for years to be seen to.
- Entrance ramps and street/road ramps are a very good improvement. One bus and one taxi with ramp access are good for one person per hour, but more are needed.

- Trying to improve road works.
- Nothing, only spending our money.
- No work done around area.
- More tourist signs on brown background to indicate places of interest.
- I think the present Council is doing great work – road works, parks etc.
- Gutter to gutter roads in some of the older North Mackay streets. Beautification of the town.
- Parks and gardens, some rates reduced, Malcomson Street. Better, good newsletter, excellent library service, police on streets, excellent entertainment centre.
- Crossings for pedestrians, Blue water Lagoon is excellent, beautifying Victoria and Gordon Street.
- Council seems to be taking a genuine interest in the Mobility and Access Advisory Committee.
- Improved access, e.g. parks, flat pathways, kerbs etc. Much better venues for events, e.g. food and wine day, really helpful staff and volunteer's e.g. library, entertainment centre. Good toilets with lots of room and good access.
- Consultations – excellent incentive. Being proactive – consultations. Disabled parking in Canelands – new $150 fine great move. People have been fined. Now parks are available. George Christianson is enthusiastic and energetic – wants to get things done in the disability area.
- Pleased to see consultation happening. Lots of good programs and projects happening. Services for young and old. They are all doing well.
- Very well, improved access on to footpaths pram ramps. A good listening Council. Council has responded well to issues raised. Council has been good communicators offering great feedback on issues raised. Processes are good. MAAC Committee important.
- I have not seen any progress in Sarina over past 5 years. Been involved a few years back – no outcomes achieved. I declined to attend any further meetings.
- Not real good but I can see that things may start to improve with the new Council.
- Good lawn maintenance, poor gutter sweeping. Better maintenance on needs of roads e.g. mowing quick response to pot holes – Dalrymple Bay.
- Avenues of communications have been set up and good acknowledgement of local concerns and issues. Example: Australia Day. Willingness to consult.

4.0 List some of the things you would like to see as priorities for future Council budgets.

4.1 Community Survey responses

- Roads. I came here to live from the Interstate and I found that the roads are appalling. For such a rich area, I was shocked to see the state of the roads.

- A Zoo/wildlife park near the Botanical Gardens; Control of noisy dogs, bigger tax on dogs and cats; another community garden site, South-West Mackay Neighborhood and Park grounds with fully caged fruit trees.
- Better roads everywhere in the council areas.
- Low cost housing and free parking near doctors.
- Level footpath at bus stop also a bus shelter.
- More seating along River and walk and parks. More BBQ's in North Mackay Park. Footbridge over Goose ponds near Bowls Club. Toilets near Caltex service station in North Mackay.
- Permanent parking for senior citizens Club.
- Quadraplegic crossing particularly where traffic lights are installed. (These people cannot operate present pedestrian buttons).
- Interstate bus stop disgrace for visitors to City, unsafe, dirty, drunks urinating up alleys, fear for people arriving in early hours of morning.
- Cyclone pickup renewed twice a year.
- Fix Norris road, repaired part good, rest is terrible.
- More sealed footpaths, particularly in new housing areas for young mothers with prams and strollers and wheelchairs.
- Koumala transfer station has no recycling bins.
- Remove vegetation from around pedestrian crossings.
- Benches and taps at barbeque areas at goose ponds.
- Trim excessively high shrubs in round abouts.
- Several bus stops are dirty and littered.
- More streetlights and out Paget way. Smoother footpaths.
- The yellow painted part of the promenade is extremely slippery after a shower of rain.
- Extra money to increase the number of paved footpaths and fix those that need it.
- Footpaths, Bus shelters, Supply bus to transport people to the annual disability expo.
- Disabled parking and toilets.
- Brewer's road footpath. Walkways from Woolworths – Leagues Club from inside of Broad Street to the other – north of monument.
- Vehicle parking area at Western end of Netherdale Park. Area marked by treated pine posts concreted into ground. Council could supply treated Pine posts, concrete and Netherdale Community would supply labour to do the work.
- A concrete path from parking area to shelter at Netherdale Park for the aged, those in wheel chairs and babies in prams. This will enable people to better view historic lift and steam engine.Council to plan pathway, supply concrete and Netherdale community to supply labour to construct path.
- One unisex toilet facility. Council to supply and Netherdale community to supply labour to install facility.
- More parking at Seniors Citizens venue in Mackay.

- Swimming pool accessibility; safe pedestrian crossings; better bus service; public toilet – accessibility for disabled; Door accessibility at Council buildings; signage for amentities.

5.0 Name one thing you would like to see addressed immediately

5.1 Community Survey Responses

- I find it interesting that Mackay and its surrounding areas where all its 'hard working people' (mines) are overlooked. When they are the ones making all the money for this state and our country. I think our roads and Sarina area should be priority.
- A Zoo/wildlife park near the Botanical Gardens; Control of noisy dogs, bigger tax on dogs and cats; another community garden site, South-West Mackay Neighborhood and Park grounds with fully caged fruit trees.
- Bring HACC transport back for things like – BBQ at entertainment centre (seniors), more services for the aged.
- Keep gutters clean and footpaths tidy. Gutters in South Mackay are full of rubbish. Good for floods.
- As owing to disability would like to see it done immediately.
- Tourist signs to places like largest Coal port Hay Point. Ring road, Hay Point. Grass tree beach, Sarina Beach, Sarina, Mackay.
- I am concerned about the parking for seniors. My suggestions are, make a parking space behind the seniors building next to the artspace. At any time this space is required temporary for any other purpose like all other spaces (a sign could be erected "No parking" for that period. This is the only piece of ground left around the Seniors Hall close enough for the seniors to walk to their cars especially in the dark.
- Parking. We are losing elderly members who cannot walk a block away if they cannot find a handicap park. The seniors club should be allowed to park beside the old hall, facing the fountain until sufficient close parking can be found.
- Move disability parking from centre parking areas to curb side. (Disability parking permits are given to disabled drivers who cannot negotiate traffic crossing).
- Sewerage smell at goose ponds from small white building between bridge and bowls club.
- Footpaths – clean and safe.
- Repair the current footpaths to make them more user friendly for people in wheelchairs. It would also help everyone else.
- The repair of existing footpaths – audit process – prioritise; resurfacing and leveling; repaving. Access to shops in the City heart.
- State emergency service to be established.

- Brewer's road footpath. Walkways from Woolworths – Leagues Club from inside of Broad Street to the other – north of monument.
- Parking within reasonable distance of Senior citizen hall. We take a couple (94 and 90) to functions there, and there are not enough handicapped places. (He has a wheel chair and she has a walking stick) so we have to drop them off, then go park, often in Nelson Street, and walk back.
- Safe accessible pedestrian crossings.

6.0 How do you usually contact Council?

6.1 Community Survey Responses

- In writing, by phone and in person.
- In writing – Photo copy
- By phone – Ref No
- In person - too see which staff lies.
- Writing is challenging, with using big and sophisticated words to get the right message across to Admin to CEO's to Councilors, etc.
- By phone.
- By phone – no follow up contact from Council
- In person – not enough parking area
- Too many buildings not enough parking area. Council, Entertainment centre, seniors, artspace, Convention centre. Where are the parking spaces?
- Phone and in person.
- In person.
- By Phone – Most Environmentally friendly.
- In person – Most Environmentally friendly.
- In person.
- By phone and in person.
- In person and by phone.
- By phone and In person – in a wheelchair.
- In person.
- By phone and in person.
- By phone – Easy, quick, instant response.
- Website, Telephone contact councilors, face to face.
- Telephone, email, website, letter/post.
- By phone
- At Armstrong Beach, progress Association meetings.

- By phone.
- Phone.
- By phone – Living 80kms from Mackay, Phone is easiest.
- In person – If in Mackay and have a concern, go to Council In person.
- In person
- Phone or visit Mirani customer service centre.

7.0 If you have a disability and the usual ways pose difficulties for you, could you please explain why and suggest how it could be improved.

7.1 Community Survey Responses

- Local News is excellent in passing important information. If I cannot watch it, I tape it and watch it the next day.
- Better connecting bus routes so better community groups.
- Needs cement footpaths.
- If work in my area is being done the councilor, who it represents could consult with the resident's one on one as no minutes of councils meetings are published unless you have a computer.
- Not particularly unreasonable request or a difficult solution.
- Website, If large print format is not available – alternative assistance/formats should be available.
- Always need large print option particularly the phone number.
- Phone calls can be on hold for 12 minutes and cut off. Need more customer service officers or a call back service (some Valley calls are STD).
- Door accessibility improvement for better customer access. Enhanced staff training.

8.0 Who do you contact in Council if you have a Council-related problem. Do you get the result you were expecting? If not, why not?

8.1 Community Survey Responses

- The Customer Service Centres. Yes, I get the results.
- The Customer service centres.
- The Customer Service centres, The Mayor, The CEO, Staff you know and a councilor you know. No, often long time Admin staff first try their best to be unhelpful if they think they can get away with it.
- The customer services centres. Yes.

- The Customer service centres. No, too slow to answer.
- The Customer Service Centres. No, no answer to my enquiries.
- The Customer Service Centres. Yes, councilor Perkins does not responded to my correspondences as directed by Mayor.
- The Customer Service Centres.
- The Customer Service centre. No, cannot remove trees on the curbside at my residence, because they are nice trees (these trees are very messy and impede rubbish collection by collection trucks).
- A councilor you know. No, they don't follow through and get the job done – they don't listen.
- Customer Service Centre and Staff you know. Sometimes.
- Customer Service Centres. Yes.
- Reception. Sometimes.
- Front customer service team for work. Phone Call centre. All council members. Sometimes.
- The customer service desk, library, community development.
- Customer Service Centre. Sometimes.
- Anyone who will listen.
- The customer service centres and Staff you know. Most times we do/ or within reasonable time. Distance from Mackay Regional Council office is our worst problem.
- A councilor you know.
- Staff and members. Sometimes, amalgamation some paths not clear.

9.0 How do you find out about what Council is doing?

9.1 Community Survey Responses

- TV and Local Newspaper.
- TV and Through a local community group
- Letterbox drop, local newspaper and through a local community group.
- By phone
- TV
- TV, Letterbox drop, Local newspaper, from a friend, radio, through a local community group.
- TV and radio
- TV, Letterbox drop and Local newspaper
- TV, Letterbox drop, from a friend, Radio and through a local community group.
- TV, Letter drop Box and Local newspaper.
- Local newspaper.
- Email or personal letter, through a local community group.
- Letterbox drop and from a friend.

- In focus – newsletter; website; email us; MRCSD website.
- Word of mouth, TV, paper, radio, email, website, in focus bulletin, external networks and interagency meetings, public notice boards.
- Too secretive, selective reporting. Need to report to the public (voters/funders) financial accountability under their DDA Plan Example percentage of total spend across all council services.
- Genuine community access to customer service centres. Located in Community, example shopping centres.
- Through a local community group.
- Letterbox drop and Local newspaper.
- Local news – ABC
- TV and Local newspaper
- TV
- Local newspaper.
- Word of mouth and newsletter.

10.0 What else could Council be doing?

10.1 Community Survey Responses

- Need more bus stops. None close here.
- The Blue water Lagoon is beautiful but it is disgusting to see so much litter around it every afternoon. The board outside, lists "no running" yet there are many children (10 – 16 yrs old) running – is there no one who can see that the rules are obeyed?
- Move ahead with fixing the footpaths.
- 1.5m wide footpath all through the city.
- At least six water bubblers throughout the city.
- Have better access to footpaths and walking tracks in the suburbs.
- Transport for disability at night time. Wait for hours.
- More wheel chair taxis.
- Put buses on at night time to get people home.
- Access to the lagoon – something to be floated on.
- Transport around hospital not enough.
- Access a speechie to assist with reading materials.
- Council is benefiting directly from mining boom by increase in ratable properties and rates. Council needs to support NGO's with increase in rents, requirements for increased services (fair share).
- Provision of accommodation and premises at same level that the rest of the community expects (not a shed down back).

- Become involved and vocal to all areas and issues around public transport. i.e. services should run in business hours. Look at Hamilton (Victoria) community bus.
- Free rubbish pick-up. Pre-cyclone season. Free dumps to suit individual house holds by way of voucher system.
- Let the seniors use the community halls for free? Need a friendlier space with the hall over business hours – open the front doors to the hall. Nothing for seniors on lawn – a senior centre?
- Can't use swimming pool at school except after school hours (PCYC was going to have a multi purpose centre).
- Mackay and surrounding towns have free 'Midweek' and 'Pioneer news'. Publish in them but out here (Netherdale), we do not receive free papers, so we rely on TV and 'The Daily Mercury'.
- Pedestrian crossings.

11.0 Other input received

Response in relation to question one:

- Local Native Wildlife breeding program for all people that have challenging conditions, e.g. Zoo.
- Individual interest in shared life activities with others and animals on an hourly basis. Volunteers. Major Eco Tourist attraction close to Botanical Gardens.
- Up to nine chooks in Residential yards, bigger than 9x9 meters. Eight chooks in an 8x9 meter yard. Seven chooks in a 7x9 meter yard. Food scraps.
- Great pets – real eggs - waste re-use/recycles. They eat lawn grubs, moths, snails, slugs and spiders.
- Iodize or salt water swimming enclosure/water polo pool, near town beach/Queens Park, South-West neighborhood centre and Park and playground.
- Better, skin Health, eye health, body health and hair health. Physical activity shared community interaction. Water polo sport and Arena.
- The consultation process. Needs to be in other formats, example a low vision young families and older people. Times held/allocated – target groups unable to attend. Maybe weekends or after hours. Advertising – how wide spread? How do we get the word out? On a regular basis, example every two years. Feedback sessions on a regular basis – keeping every up to date. Over consultated – see no change. The promotion of what is already out there.
- Bus stops need to be smoke free zones. Council to liase with Queensland Cancer fund to use their signage at bus stops.
- Education on mental health illness for business sector staff.
- Headphones for information rather than getting same information from a person face to face is preferable for some people with mental illness – a phone in a bank would also work.

- Council to sponsor an information session for commercial sector on awareness raising of breakdown of their consumers.
- Poultry – change to Council bylaws allowing poultry as pets.
- Need in Mackay for a salt Lagoon.
- Community Services Directory? Is there one?
- When Main roads doing the work can local people give input into how to do it well. (E.g. disability, aged, etc). Until then – slowing traffic coming into Sarina need a crossing half way up the street.

Focus Group Discussions – 10 March 2009 - Outcomes

Access Issues:

- Education/orientation for staff to respond effectively with people with mental illness
- Possible to achieve through agreements with service providers who can assist with support and understanding - contact information to be provided.
- Protocols can be developed with service providers to guide staff on how to manage situations
- Accessing information – community directory – website information still outdated – can't find form to update details.
- Customer service staff to be able to access information to meet customer's needs – eg. Carelink – perhaps promotes this (eg through doctors (mouse pad))
- Bluewater lagoons – access to the water – all terrain wheelchairs or hoist – partner with DSQ?
- Liberty Swing in Ram Chandler Park – in a cage? – Could it be incorporated in park at Lagoon street (part of Botanical Gardens) – integrated.
- Conditions of pathways and roads – bus stops.
- Transport generally:
    - reading bus timetable – too small
    - options are very limited
- Blue River Walk – problems with use with wheelchairs
- Social isolation for aged eg transition from hospital to home needs for aged and frail.

Connections with Council:

- Improved/increased access to facilities for clients/customers
    - Mental Health Week – access to the gardens needed permits & licenses – no funding
    - Needs improvement in information up front and systems to support it
    - Find out what facilities could be used and what you need to access/book them
- Policy alignment relative to working with people with disabilities
- Competitive access to community centres or free space – regular bookings dominate the diary (eg yoga) - ? review policy to improve equitable use
- Promotion of facilities/services could be improved

- Information generally
- Input to park development eg Queen's Park
- Professional input for design staff on accessibility
- Festivals and events by Council could engage PWD more in the planning & delivery, eg River to Reef, River to Rock Festival

How to Improve Informing the Community re Council Services etc:

- Information sheets around key services **but** information changes rapidly
- Council website is hard to navigate or not well maintained
- Radio can be useful for key messages
- Free newspaper is good mode for info
- Use agency newsletters as a medium
- Consider use of Ning/Facebook/Blogs
- Shared calendar would be useful

Mackay Regional Council – DDA Action Plan

Internal Stakeholders Interview Schedule

Name & Title: **Date:**

1. Describe your core activities?	
2. Does this service/dept have a written policy on access and equity for people with disabilities (PWD)?	
3. Are there relevant standards for the service?	
4. Are records kept about the numbers of people with disabilities who use this service?	
5. Do you provide specific services for people with a disability?	
6. Do you have specific products for PWD?	
7. Is there a mechanism for people with disabilities to alert you to ways the service might improve?	
8. Does the eligibility criteria of the processes needed to be completed for access to this service prevent or hinder people with disabilities from using it?	
9. Is information about the service available in	

alternative formats eg Braille, on disk, on a website, in plain language?	
10. Has staff working in this area had training in understanding disability issues, communicating with people with disabilities and their obligations under the anti-discrimination laws?	
11. Do you think staff would benefit from training/more training in disability issues, customer service and obligations under the anti-discrimination laws?	
12. Do you perceive there to be any other barriers to PWD accessing your service or product?	
13. How could your service or product be adapted to accommodate the needs of PWD?	
14. What are the implications of this change?	
15. Comments.	

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Mackay Regional Council – DDA Action Plan Project

Summary Notes from Stage 1 – DDA Presentation & Workshop held Monday 14th April 2008.

Presentation Topic	Questions and discussion
DDA Overview • What is disability discrimination • Important Sections • Complaint Process • Defences • Complaint Examples • Commonwealth & State Funding Implications • DDA Driven Council Services	***Beach access – signage? Specialised area may not involved direct access – eg provision of all terrain wheelchair.*** ***By making beach access available through fenced areas (desirable for wheelchair, double prams etc) it automatically creates access for motorbikes (undesirable) on to beach areas.*** ***Footpath Trading Policy exists at the moment – this would compromise Council's position in relation to the Act. Current policy allows for 1.8m.***
DDA Access Standards & Australian Standards	***Retrospective element in relation to Standards?***

• Disability Standard for Accessible Public Transport • Disability Standard on Access to Premises • Australian Standards AS1428 • Australian Standard AS3745	
Development and Building Application • Integrated Planning Act • DA Conditions and Advice • Building Code of Australia • Heritage Buildings • Best Practice Examples • Risk	***What about workplaces where you need able bodied people to work in the area – do they need to be compliant? Who makes this decision? BCA requirements can be dealt with by Access Consultant assessing and providing written statement for certifier. A number of disabilities need to be considered when assessing access in terms of normal activity and emergency situations eg Braille to indicate exit paths.*** ***Why the requirement for ramp access near the set of stairs at boulevard in Mackay (as per photographs)?*** ***DDA requirements mean that it is adding an extra impost to developers or Council to ensure compliance – yes this is what is happening. It is not a large cost in the scheme of the other things that developers are required to provide. Would it be sufficient to have advice statements? Not all projects have DDA assessments however a common one is assessment of compliance of provisions under AS1428.*** ***Having a disability should not be reason not to employ someone because the work carried out in a small building where access issues may be a problem.***
Pedestrian Environments • Surfaces	

• Grades and Crossfalls • Accessways and Pathways • Parks & Gardens • Retail Trading Policies	
Pedestrian Crossings • Kerbs and Kerb Ramps • Tactile Ground Surface Indicators • Pedestrian Crossings • Audio Tactile Devices	***Discussions with Main Roads on kerb design – what is being addressed? Discussion about the need to read the text of the Standards and not be reliant about the drawing associated with the Standard – there has been a problem in how the drawings have limited the interpretation of the Standard.***
Wayfinding & Signage • Wayfinding – what is it? • Accessible Wayfinding • Sensory Wayfinding Design • Signage Public Transport Infrastructure On-Street Parking • AS2890.6 – review and implications	***New Standards are being introduced and will have implications for Councils in designing car park space. Parallel parking will cause the most difficulty.*** ***Off street car parking is safer for persons with a disability given the space needed to get in and out of cars and avoiding other traffic.*** ***Issues around possible compromises for drainage systems. Need to assess the whole environment, consider risk implications and creative solutions.***
Council Services • Information • Disability Awareness Training • DDA Action Plan • Integration with External Organisations	***Printed material – is large print options available?*** ***Web based information – very useful for persons with a disability*** ***Accessibility issues – need to consider how we let people know – there is a right way and wrong way to do this.*** ***Languages – is material available in other languages? Yes - Library brochures recently translated into Chinese, Spanish & Thai – very expensive process.***

	Disability Awareness training – Council takes a very limited approach now – reduced to values, discriminating, acceptance and covers a number of disadvantaged groups (now provision of 20 minutes in Induction training). *Consider use of service providers – spinal injuries Association (John Mayo,) Lifetec, Guide Dogs, vision Australia, Hearing Australia. Training needs to "peel" down to what is required and why for people who are working in the field (eg construction & maintenance).* *DDA Action Plan to be promoted in a positive manner, value for community, benefits to tourism industry as examples.* *Council will need to take a leadership role within the community.* *Reference group to own the DDA Action Plan – celebrate the successes.* *Peer review is important to the process – DDA Action Plan needs to undertake a peer review at least every 2 years.* *Council needs to take a lead role in integrating with external organisations eg construction and developer sectors.* *Organisations that provide services need to be engaged as part of the DDA Action Plan.* *A lot of value can be drawn into the community by having accessible tourism and the arts.* *Allied Health and their services need to be integrated into the DDA Action Plan – eg coming to the area for holiday or conference it would be good for visitors to know what health services could be accessed in the City.* *DDA Action Plan needs to identify what role the Aged care sector will have in the actions.* *Education services/sector need to be considered.*

Questions	*Process – review existing facilities? What is reasonable or not? How much money to put towards it? Audit of council facilities was not included in the brief – need to look at this or provide a self-assessment tool and then have consultant assess more complex aspects. Council's intentions to have a plan with a different purpose – focus on implementation, ownership, review and monitoring. Process of development of the Plan will involve keeping internal stakeholders informed about the process to promote this ownership.* *Having access to the expertise is important – need to have some further assistance on this. It may be important to know where Council is vulnerable and to complete an audit to gather this information. Audit could be done in a variety of ways.* *How detailed will the DDA Action Plan get? Will refer to standards and what may need to be done. Will include objectives with suggested timeframes eg. Toilets generally to meet standard and not a detailed list on each toilet block.* *Need to consider the scope of works and the cost of achieving this? Consultation will consider the major issues that come up from the community have a look at them and cost these – Plan still needs to be reasonable.* *Concern that if it is community driven then Plan could be too reactive. Consultants can be a fresh face for the community to genuinely understand what people are experiencing without providing commitments to resources and times etc.*

Mackay REGIONAL COUNCIL

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Risk assessment approach

1. Introduction

Mackay Regional Council (MRC) was formed in 2008 to amalgamate the previous Mackay City, Mirani Shire and Sarina Shire Councils. Each previous Council brought its own waste infrastructure, operating systems and contracts to the new Regional Council. Each had also its own strategic plan for waste management. The amalgamation provides a need and opportunity to plan integration and alignment of the existing three systems.

The old MCC's waste infrastructure, while of a high standard and very modern, was in fact planned seven or eight years ago. Since then the region's economy has expanded strongly bringing significant new development and population increase well above that expected seven or eight years ago. Other known needs include closure of unlined landfills and establishing a network of rural transfer stations, and a rationalisation of transfer station servicing arrangements across the region.

This report integrates the strategic direction developed in conjunction with Council officers, with MRC's draft waste management capital works plan, to form a document that will guide the waste management direction for Mackay Regional Council for the next five to 10 years.

2. Legislative framework/ strategic setting

2.1 Overview

This section outlines and discusses the key legislative drivers likely to have an impact upon Council decisions relating to waste management for the purposes of the Mackay Waste Strategy. These drivers include:

- Queensland legislation and policy
  - Environmental Protection Act 1994
  - Environmental Protection Policy and Regulations
  - Queensland waste strategy
  - Integrated Planning Act/ Sustainable Planning Act
  - Local Government Act
- Federal legislation and policy
  - National waste policy
  - Carbon Pollution Reduction Scheme
- Previous Council waste strategies.

2.2 State legislative and strategic drivers

The legislation outlined below underpins the Council's authority to manage waste and controls the operating environment within which it will be expected to function when implementing the new Mackay Waste Management Strategy.

2.2.1 Environmental Protection Act 1994

The Environmental Protection Act 1994 (EP Act) is the principal piece of legislation related to waste management in Queensland. A key legislative concept of relevance to waste management is that of "ecologically sustainable development" (ESD). This concept was enshrined in Queensland Legislation following the agreement of a National Strategy for Ecologically Sustainable development in 1992.

The *National Strategy for Ecologically Sustainable Development* 1992 outlines the two core principles of ESD:

- Incorporating ESD in decision-making
- The precautionary principle.

Accordingly, the main objective of the ESD approach to environmental protection as outlined in the EP Act is to protect Queensland's environment while allowing for development that improves the total quality of life, now and in the future, in a way that maintains ecological processes on which life depends.

2.2.2 Environmental Protection Policy and Regulations

Environmental Protection (Waste Management) Policy 2000

The Environmental Protection (Waste Management) Policy (Waste EPP) provides a strategic framework for managing wastes in Queensland. It does this by establishing a preferred waste management hierarchy and various principles as the basis for waste management. The waste hierarchy moves from the most preferred — waste avoidance, to re-use, recycling, and energy recovery, through to waste disposal, the least preferred as illustrated in Figure 2.1 below.

Figure 2.1 Waste Hierarchy

The waste hierarchy represents a guide to the preferred manner in which waste should be managed. The EPP Waste requires consideration of the hierarchy in decision making however it allows lower order options to be adopted should higher order options not be suitable. In most cases a combination of options for managing the different wastes produced in the home or in commercial environments will be needed. The waste hierarchy is however, required to be considered in the decision making process.

This hierarchy is supported by the following principles:

- "polluter pays principle" — all costs associated with waste management should, where possible, be borne by the waste generator
- "user pays principle" — all costs associated with the use of a resource should, where possible, be included in the price of goods and services developed from that resource. User pays ensures that those who generate the waste pay an appropriate price for managing and disposing of it.
- "product stewardship principle" — the producer or importer of a product should take all reasonable steps to minimise environmental harm from the production, use and disposal of the product. This principle recognises that everyone in a product supply chain is responsible for ensuring appropriate management during product design, manufacture and end of life phases.

The hierarchy and principles provide the basis for waste management programs that may be required as a condition of approval for an environmentally relevant activity for industry, for voluntary industry waste reduction programs and for State and local waste management plans.

Environmental Protection Regulation 2008

The overall objective of the Environmental Protection Regulation is to achieve the purposes of the EP Act by providing a list of regulated environmentally relevant activities (ERAs), establishing a system of administration for ERAs and environmental nuisance, recovering the costs of regulation of activities that have the potential to cause environmental harm (including serious or material harm), in an efficient and equitable manner and to give effect to national environmental protection measures. The primary intent of the Regulation is to provide for effective regulation of activities causing point source pollution to help achieve ecologically sustainable development.

Environmental Protection (Waste Management) Regulation 2000

The Environmental Protection (Waste Management) Regulation is the key instrument whereby local government has been devolved the power to administer and enforce waste management arrangements at premises in their local area. The regulation includes provisions for the following:

- Offences for unlawful activities at waste facilities
- Local government waste management administrative arrangements (transferred from the Environmental Protection (Interim Waste) Regulation 1996)
- The requirement to report on participation rates in kerbside recycling arrangements if offered
- Approval processes for beneficial use of wastes
- Design rules for waste equipment.

There are also general provisions related to collection and storage of waste contained in the Regulation with which local government and a person using local government services must comply.

Therefore, in addition to its significant role as a local community leader and policy maker, local government also has a key role in service provision. Household waste and recycling collection is one of many key services provided by local government. Councils either directly or through the engagement of contractors, provide for the collection, transport and disposal of Municipal Solid Waste (MSW). Some local government infrastructure such as transfer stations and landfills are also commercially available for use by other sectors such as Commercial and Industrial (C&I) and Construction and Demolition (C&D). Regional areas more so.

2.2.3 Queensland waste strategy

In 1996 Queensland released the draft *Waste Management Strategy for Queensland,* which deals with all types of waste, including hazardous waste. The 1996 draft Waste Strategy for Queensland was based on the following principles:

- Waste management must be fully integrated—dealing with waste management from the point of generation to final disposal
- The principles of 'polluter pays' and 'user pays' should be applied to waste management
- Waste generators and product designers are responsible for the fate of their wastes and products until correct management or disposal is assured
- Waste management should be based on the traditional waste management hierarchy.

DERM is currently in the process of developing a new State waste strategy and in October 2007 released the *"Let's not waste Our Future Queensland"* Waste Strategy Discussion Paper. This discussion paper sought and presented opinions and ideas on:

- Key waste management and resource recovery issues
- Current efforts to reduce waste generation and optimise resource recovery
- Options for action, change and innovation

It indicates that the anticipated objectives of the new Queensland waste strategy are to:

- Provide a clear public expression of the Government's priorities in relation to waste policy.
- Ensure that all sectors follow a coherent and united direction on waste in their many spheres of waste-related activity
- Enable government, business and community to operate confidently in a changing environment
- Establish an outcomes-based approach to waste management without rejecting any proven waste management technology
- Provide a strategic context for Queensland's waste-related activities, which embrace not only waste planning, disposal and minimisation but also economic development, community safety and promotion of community-based environmental projects
- Contribute to a safer, cleaner and healthier environment, and help to reduce greenhouse gas emissions in the light of rising concerns over climate change
- Meet expectations from Government that local governments have clear strategic statements concerning their approach to waste and ensure that waste is considered at all levels of planning

The following principles are expected to underpin a new Queensland waste strategy:

- The waste hierarchy
- Product stewardship
- User pays
- The proximity principle

The proximity principle involves finding local markets and solutions for recovered resources close to the source of generation, as transporting the commodities long distances to markets and re-processors can make recovery unsustainable and prohibitively expensive (eg transporting recovered materials from regional areas to re-processers in South East Queensland). As the proximity principle was not part of the 1996 waste strategy, this expected change in policy direction may serve to introduce new waste management responsibilities for local

governments based around considering and addressing the proximity principle in their waste management strategic plans.

Queensland is recognised as being inconsistent with other states in relation to the use of landfill levies. Other states impose such levies which, by making disposal a more expensive option, encourage those who generate waste to increase their recycling and resource recovery efforts, and thus divert waste from landfill. Queensland does not currently have such a levy, and the landfill gate fee is, on average, low in comparison with that of other states. Queensland landfills approximately 61 percent of all waste generated; New South Wales about 51 percent of its waste; and Victoria about 45 percent.

The possibility of introducing a landfill levy is explicitly mentioned in the Queensland Waste Strategy discussion paper. If introduced, a landfill levy will be a significant factor in influencing the feasibility of landfill as a sole waste management option. Other economic instruments such as pay as you throw, pay by weight and pay by volume are also on the table for discussion and if introduced these have the potential to have a profound impact both on waste tonnages to landfill and the types of collection services that local government can offer.

The possibility of the mandating of diversionary and recycling targets for the State, of more formal product stewardship arrangements and of penalties for local governments who fail to contribute to the achievement of diversionary targets are also under discussion.

The following is a summary of the potential impacts on local government of a revised waste strategy:

- Certainty in making decisions about alterative technologies and providing best practice services
- Potential for increased waste disposal costs under a landfill levy
- Potential funding for waste and resource recovery programs, infrastructure improvement and market development
- Access to additional Queensland-wide education and awareness material
- Incentives for exploring the use of regional contracting and service delivery
- Potential for additional resources to administer more effective waste management programmes
- Greater choice in 'green' purchasing of goods and services

2.2.4 Sustainable Planning Act 2009

General background

The Sustainable Planning Act (SPA) is Queensland's principal planning legislation and seeks to achieve ecologically sustainable development. SPA sets out the framework in which development, made assessable under the Act, is to be undertaken and emphasises the coordination and integration of planning at the state, regional and local levels. SPA repeals the *Integrated Planning Act 1997* (IPA) and seeks to deliver a more contemporary planning, development and building system to facilitate improved sustainable development outcomes.

Assessable development

Under SPA, development is either exempt, self-assessable, development requiring compliance assessment, assessable or prohibited. Schedule 1 of SPA prescribes certain development types to be prohibited development. Schedule 3 of the Sustainable Planning Regulation 2009 (SP Reg) prescribes certain developments to be assessable and self-assessable and Schedule 18 prescribes development subject to compliance assessment. Development that is prescribed by the State in Schedule 3 or by local government through their planning scheme as assessable development requires an application for development approval under SPA.

Implications for waste strategy

Development of new Council facilities on existing sites is likely to involve preparation and submission of development applications under the SPA. In addition, a planning scheme is one of the primary ways in which Council can secure land for use as a future waste facility. A planning scheme facilitates the allocation of land

for different uses, and these future uses are able to be prepared for, by recognising and accounting for, the need to coordinate and integrate infrastructure needs and the related land requirements.

By appropriately zoning future waste facility sites as well as incorporating provisions to protect such sites from incompatible development, and securing adequate future accesses, land can be expressly protected for the future development of a waste facility.

Given the recent amalgamations, MRC now has an ideal opportunity to secure land for future waste facilities through the types of development standards or criteria that they stipulate within the assessment tables and codes of the new planning scheme.

2.2.5 Local Government Act

The Local Government Bill 2009 was introduced to Parliament on the 22nd April, 2009. Some changes proposed in the Local Government Bill, which will supersede the *Local Government Act 1993,* are:

- Support for new structural arrangements
- Including Indigenous councils
- Consideration of Aboriginal traditions and Island customs by all councils
- Reflecting the revitalised local government system

The new Act will be supplemented by regulations governing essential but subordinate operational/ administrative matters.

Each local government will have the power under the new Act, if passed, to levy rates, special rates and utility charges and to separate rates and charges. Charges must be decided by resolution at the local government budget meeting for the financial year. Local governments also now have the power to set fees for their services which are aimed at cost recovery. These developments have favourable implications for the commercial viability of local government waste services and open the way for pay as you use pricing structures for waste collections.

Under the competitive neutrality principle, an entity that is conducting a business activity in competition with the private sector should not enjoy a net advantage over competitors only because the entity is in the public sector. Under the new Act, Local Government must remain competitively neutral and not secure advantage by virtue of the fact that they are public sector in business activities where they are competing against the private sector. This is of relevance for waste managers as there is a perceived ability to secure competitive advantage for local governments considering their dual role as regulators/enforcers of waste activities and service providers.

Local governments will have the power to enter into beneficial enterprises to the benefit of the community in participation or partnership with the private sector. These enterprises will be subject to full competition and commercial accountability. Therefore more than ever before there will be pressure on local governments and the waste management companies they form, to maximise their revenues from waste businesses whilst minimising waste.

Corporate and operational plans will be a constant feature of the running of local government enterprises as will asset management, the monitoring of costs and commercial viability. Beneficial enterprises therefore will be fully auditable and accountable.

These changed operating conditions should be a major consideration for the Mackay Waste Strategy planning and implementation phases, as future waste management operations will operate within this new competitive environment.

2.3 Federal legislative and strategic drivers

2.3.1 National waste policy

The Australian Government is currently considering the development of a national waste policy for Australia. A recent snapshot of waste and recycling trends in Australia (Waste and Recycling in Australia, 2008) showed our waste increased by 28 per cent between 2003 and 2007. This occurred in spite of a big increase in recycling efforts, through kerbside recycling programs and actions by the commercial and industrial sectors.

The last national waste policy, the national waste minimisation and recycling strategy, was published by the Commonwealth in 1992. In the same year the Council of Australian Governments (COAG) agreed to a National Strategy for Ecologically Sustainable Development which included waste objectives. Much has changed socially, environmentally and in the economy in the period since 1992 and the need for a review of the national waste policy has been identified.

The purpose of developing a new national waste policy is to identify best practice in waste management and resource recovery and to ensure that Australia has the right mix of incentives and regulation to achieve environmental, economic and community benefits from these activities. The Australian Government, with the support of the Environment Protection and Heritage Council, is seeking to develop a coherent, efficient and environmentally responsible waste management policy for Australia to 2020.

A national waste policy will seek to provide environmental, social and economic benefits to the Australian community through a framework of guiding principles and relevant strategies. This framework will enable the national waste policy to complement government policies to deliver emission reductions, reduce energy and water use, support jobs and invest in future long term economic growth. In achieving these goals, the national waste policy will take into account relevant Council of Australian Government (COAG) agreements such as the National Partnership Agreement to Deliver a Seamless National Economy which aims to 'deliver more consistent regulation across jurisdictions and address unnecessary or poorly designed regulation'.

A new national waste policy is expected to clarify many matters arising from individual states approach to waste management and will have an impact in Queensland by filtering down through the upcoming Queensland Waste Management Strategy and future potential regulatory changes. Local governments need to have regard to the national policy commitment to stimulate resource recovery as outlined in the consultation document for the new National Waste Policy development process.

2.3.2 Carbon Pollution Reduction Scheme

Current status

The Federal Government was elected on a platform which included the introduction of an emissions trading scheme, aimed at reducing the amount of carbon dioxide equivalent released to the environment, to reduce the potential impacts of global warming. The structure of the scheme and how it impacts upon the waste sector is in a constant state of flux, as the system is debated.

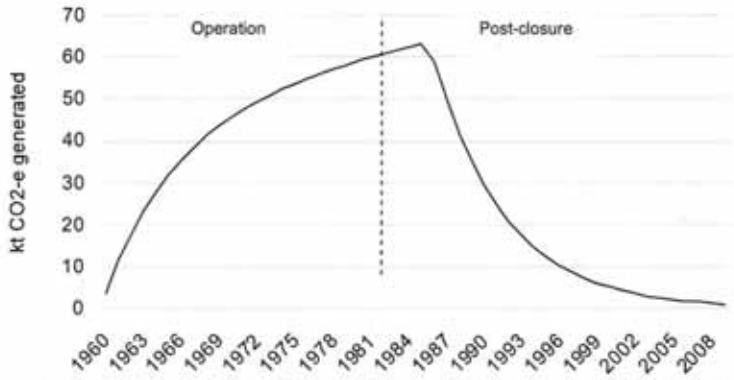
The Carbon Pollution Reduction Scheme (CPRS) legislation has been introduced to Parliament and the Government had committed to pass the legislation in 2009 although this was not achieved. Should the scheme proceed as currently envisage by the Federal Government emissions from the waste sector would be included. Australia has been the first country to take such an approach, due partly to the particular difficulties within the waste sector related to measurement of GHG emissions. Responsibility for emissions from a landfill facility will be determined by whether that facility is owned or operated by the Council.

If a Council either owns or operates a landfill facility that has direct emissions exceeding 25,000 tonnes of CO_{2-e} per financial year it will be a liable entity under the CPRS and required to report under the *National Greenhouse and Energy Reporting Act 2007* (NGERA). However, if a landfill facility is within a prescribed distance of another site that accepts the 'same classification of waste', the applicable threshold is 10,000 tonnes of CO_{2-e}.

This prescribed distance is yet to be defined although a figure generally around an 80km radius has been suggested as the prescribed distance. Therefore:

- Most urban and metropolitan landfill facilities will attract a threshold of 10,000 tonnes of CO_{2-e}
- Most rural and non-urban landfill facilities will attract a threshold of 25,000 tonnes of CO_{2-e}.

Legacy emissions from waste are expected to be excluded from the CPRS. Liability for landfill emissions, that potentially result from the generation of landfill gas over the life of a facility as illustrated in Figure 2.2 below, under the Scheme would now only apply to emissions that come from waste that is deposited after the commencement of the Scheme on 1 July 2011.



Source: Estimated by a Hyder model. Details of the model run (hypothetical site): opened 1st January 1959; closed 1st January 1985; located in Queensland or the Northern Territory; accepts MSW and C&I waste; accepted 50kt in its final year of operation; waste to landfill grew at the average rate in the NGGI 1990-2005 time series; all other parameters set to Department of Climate Change (DCC) default values.

Figure 2.2 Typical greenhouse gas emission profile for a landfill

Closed facilities would have little opportunity to recover costs – methane capture and conversion may be an option for reducing CPRS costs. Under the NGERA 2007, Councils will be required to decide which reporting mechanism (1, 2, or 3) will be used.

There continues to be significant debate around the manner in which GHG emissions are measured and estimated in a landfill environment. Modelling is sensitive to certain assumptions, which current debate argues are not soundly based on scientific rigour. This creates an issue for Councils deciding how to measure GHG emissions.

Likely impacts of CPRS on local governments are as follows:

- Requirement to purchase permits to offset emissions from landfill facilities (from waste deposited after CPRS commencement – 1 July 2011)
- There will be an allocation of cost to the release of GHG based on a permit fee, which will be determined by market forces
- Council will need to determine the increased costs of operating landfill facilities.

The likely emission sources from Council waste operations include:

- Organic waste deposited at the landfill facility
- Electricity utilised as part of the landfill facility operation
- Vehicle emissions resulting in collection and compaction of waste.

Although only wastes that are deposited after the commencement of the Scheme on 1 July 2011 would be considered in term of emissions generated, only landfill sites that are closed on 1 July 2008 and remain closed from this date will be completely exempt from the CPRS liability. Council should consider the following issues in relation to the CPRS:

- Determine methodology for emission calculation (1, 2, or 3)
- Measure and record waste entering landfill facilities and assess emissions
- Measure and record emissions from electricity use and vehicle emissions
- Diversion of organic waste from landfill operations
- Institute a methane capture and conversion process
- Utilise a landfill cap that is designed to oxidise methane
- Review contracts and/ or waste disposal rates with waste generators to ensure that costs under the CPRS are shared equally

2.4 Strategic direction from previous Councils

The former Mackay City, Sarina Shire and Mirani Shire Councils had each prepared waste strategy documents which outlined strategic approaches. A summary of the strategic directions for each of the former councils which now make up the amalgamated Mackay Regional Council is outlined below. Where these strategic directions remain relevant to the amalgamated entity they are reflected in the new Mackay Waste Strategy.

Mackay City Council

The former Mackay City Council had the following vision – Working Towards Sustainable Waste Solutions. The overall objectives for the Mackay Waste Management Strategic Plan (Impact Blue 2007) were to deliver state-of-the-art facilities and policies to manage the City's waste well into the future. The Strategy was to cater for expected growth by:

- Providing Mackay with the infrastructure necessary to take its rightful place as one of the most attractive and vibrant regional cities along the eastern coast of Australia
- Developing integrated systems of Waste Management Infrastructure to take Mackay into a new era
- Implementing the Paget Waste Management Centre, a recycling collection service and the accelerated stabilised engineered landfill at Hogan's Pocket
- Closing and rehabilitating a number of older facilities in accordance with Council approved Closure Plans

Sarina Shire Council

The Sarina Shire document Draft Waste Management Strategy (Robson and Associates 2006) lists the following strategy goals:

- Liquid waste – identify operators & disposal locations, approve contractors for collection, haulage & disposal
- Review collection contract
- Acceptance of Sarina's recyclables at Mackay's MRF
- Shire facility waste tonnage determination
- Determine waste system operating costs and probable income
- Investigate site for new Sarina waste transfer station
- Investigate size and type of transfer station at Sarina
- Review current transfer stations and reduce to a total of two
- Closure of Sarina Landfill
- Confirm viability of Louisa Creek landfill and detailed design of waste facility if favourable
- Landfill Supervision and introduction of fees and charges
- Consider Hogans Pocket as an alternative to Louisa Creek landfill
- Investigation and remediation of closed landfills
- Development of educational programmes

Mirani Shire Council

The overall objectives for the Mirani Shire Waste Management Strategy (Connell Wagner 2006) were:

- To effectively manage waste materials collection and disposal within Mirani Shire
- To minimise the quantity of solid waste generated in Mirani Shire
- To promote increased awareness of merits of reuse and recycling of materials
- To promote community education in waste management
- To promote the use of the "polluter/user pays" pricing system for waste management

The minimum service standards for waste management in Mirani Shire were:

- Provision of a domestic waste collection service on a regular basis to all communities within the Shire
- Provision of recyclable paper, glass, plastic and metal recycling collection facility or service
- Maximum one-way travel distance to a waste disposal facility for all communities of 40 minutes
- Landfills and other waste disposal facilities comply with all EPA requirements and guidelines
- A standard minimum waste collection frequency of weekly
- Expanded range of recyclable materials provided for such as green waste, batteries and oil
- Respond promptly to community complaints

2.5 Current and potential implications

There are a number of current implications from existing legislation and strategies as well as potential implications from yet to be introduced legislation and strategies. Section 3.2 on page 11 provides a summary of the implications from legislative and strategic direction.

3. Key drivers for waste management

3.1 Overview

The key issues driving waste management in the Mackay region include:

- Federal, State and Local legislative and strategic direction
- Population growth
- Waste generation rates
- Landfill closure requirements
- Remediation and management of closed landfill sites
- Rationalisation of facilities across the region
- Rationalisation of service standards across the region

3.2 Legislative and strategic direction

There are a number of current implications from existing legislation and strategies as well as potential implications from yet to be introduced legislation and strategies. The following is a summary of the key implications:

- Queensland legislative and strategic drivers:
  - The requirement to defer, where practicable, to the preferred waste management hierarchy and various related principles as the basis for waste management decisions
  - Devolution to Councils of the power to administer and enforce waste management arrangements at premises in their local area
  - Requirement for preparation and submission of development applications under the Sustainable Planning Act for development of new Council facilities
  - Potential for increased waste disposal costs under a future landfill levy
  - Potential funding for waste and resource recovery programs including education, infrastructure improvement and market development

- Federal legislative and strategic drivers include likely future:
  - Requirement to purchase permits to offset emissions from landfill facilities
  - Need for Council to determine the increased costs in operating landfill facilities to ensure that costs under the CPRS are appropriately apportioned
  - Need to measure and record wastes entering landfill facilities and assess emissions
  - Increased incentive for diversion of organic waste from landfill operations
  - Requirement to institute methane capture and conversion processes and the related infrastructure

- Strategic direction from previous Councils
  - Minimise the quantity of solid waste generated
  - Promote community education in waste management and increased awareness of merits of reuse and recycling of materials
  - Closure and rehabilitation of landfills that have reached capacity or cannot readily be brought into compliance with all EPA requirements and guidelines and development of transfer stations to provide replacement disposal facilities where required
  - Provision of waste and recyclables collection services on a regular basis to all communities

3.3 Population and population growth

From a Council waste management perspective one of the key drivers of waste generation is population, another is the location of the population as this determines where Council waste services and facilities need to be provided. This section identifies the current population within the Mackay Regional Council, as well as considering the future population forecasts for the region.

Current and future population

The Australian Bureau of Statistics estimated resident population in the Mackay Regional Council area was approximately 113,000 in 2008.

Forecasts of population growth are provided by the Population Information Forecasting Unit (PIFU) of the Department of Infrastructure and Planning. These forecasts are summarised in Table 3.1 below.

Table 3.1 Population forecast data

Projection series	Estimated resident population - 2008	Projected resident population				
		2011	2016	2021	2026	2031
High Series	112,607	128,214	150,345	168,066	179,982	189,497
Medium Series		125,669	144,463	158,529	166,958	172,993
Low Series		123,341	139,485	150,719	156,542	159,878

This projected growth which, even at low growth projections, is of the order of 40% over the next 20 years is substantial and will place substantial pressure on the existing waste management infrastructure, particularly those elements closest to the centres of population growth.

Location of future population growth

The location of population growth has an impact upon infrastructure and service delivery requirements. In-fill development around existing infrastructure will have an influence over whether the existing infrastructure can cope with the growth surrounding it, and therefore whether it requires upgrade or renewal. New development, if it is significant, can require the development of new facilities in order to maintain service levels.

Detailed assessments are yet to be finalised however the PIFU data (medium growth profile) for the pre-amalgamation local government areas (LGA) are as summarised in Table 3.2 below. From this data it is evident that the growth will take place in various centres across the region and will generally be an important input into the development of infrastructure development planning. However there are areas where current planning already identifies a future population centre that will warrant the development of new waste facilities. This is the area broadly described as North Mackay which is expected to accommodate about 70% of the growth forecast for the former Mackay LGA.

Table 3.2 Location of growth (medium PIFU series)

Projection series	Estimated resident population - 2008	Projected resident population				
		2011	2016	2021	2026	2031
Mackay	94,400	105,913	122,028	133,860	140,492	144,771
Sarina	11,800	13,030	14,699	15,913	16,609	17,091
Mirani	6,400	6,726	7,736	8,756	9,857	11,131
Total	**112,600**	**125,669**	**144,463**	**158,529**	**166,958**	**172,993**

More detailed information on Council's projected population, in particular its potential distribution within the region, has been used in the assessment of service loads as discussed in Section 5.5 on page 22.

3.4 Waste quantities and composition

Waste quantities

Mackay Regional Council currently manages approximately 115,000 tonnes of waste per annum from a population of 113,000. Due to the absence of weighbridges at most sites the actual waste quantities from the

various waste streams are not available for the region but estimates have been made for the purpose of this report. These estimates are summarised in Table 3.3 and Table 3.4 below.

Table 3.3 Estimated annual waste stream quantities

Waste stream	Estimated qty (tonnes)
Household general waste - self delivered	14,000
Household green waste - self delivered	9,000
Household waste – kerbside bin collection	28,500
Commercial and industrial general waste	50,000
Commercial green waste	3,500
Construction and demolition waste	10,000
Total	**115,000**

Table 3.4 Quantities by site

Disposal site	Estimated qty (tonnes)	
	Green Waste	Other Waste
Paget Transfer Station	7,700	96,800
Sarina landfill	600	1,200
Hay Point landfill	400	600
Otterburn landfill	300	1,300
Bloomsbury transfer station	100	550
Gargett landfill	Nil	300
Finch Hatton transfer station	Nil	50
Seaforth transfer station	100	750
Kolijo transfer station	90	450
Eungella transfer station	10	150
Kuttabul bin station	Nil	80
Koumala transfer station	Nil	250
Colston Park roadside bin station	Nil	20
Bayersville green waste site	1500	Nil
Bucasia green waste site	1000	Nil
Walkerston green waste site	700	Nil
Total	**12,500**	**102,500**

Waste composition

In the absence of any regional data, the best available estimate of the waste stream composition in the region comes from the Mackay City Council 2005 Waste Stream audit of the kerbside domestic waste and kerbside domestic recycling streams. This audit reported the results summarised in Table 3.5 and Table 3.6 below.

Table 3.5 Kerbside domestic waste stream composition (2005 Waste Stream Audit)1

Category	Percentage (by weight)
Compostable	28%
Putrescible	7%
Non-recyclables	25%
Recyclables	36%
Hazardous Household Items	0%
Organic (Non-compostable)	0%
Others	4%
Total	100%

The average weight of garbage collected in the domestic services was approximately 10.7kg on a weekly basis in 2005. (note: 2000 Audit average of 9.8kg).

Table 3.6 Kerbside domestic recycling stream composition (2005 Waste Stream Audit)

Category	Percentage (by weight)
Paper	45%
Cardboard	1%
Glass	23%
Plastics	9%
Aluminium	3%
Steel	4%
Others (contamination)	15%
Total	100%

The average weight of recyclables collected in the domestic services was 9.2kg of material per bin on a fortnightly basis. In 2005 the contamination rate of recyclables was around 15% excluding glass fines. While a contamination rate of 15% is not unusual in recycling services this result compares unfavourably with Council's contamination target of 10%.

The absence of current waste quantity and waste composition data across the region limits Council's capacity to plan and implement appropriate education campaigns and improve resource recovery efforts. This is an issue that needs to be addressed.

3.5 Landfill closure, remediation and management requirements

As well as its engineered landfill at Hogans Pocket, Council currently operates landfills at Sarina, Hay Point, Otterburn and Gargett. Excluding Hogans Pocket these facilities operate without a lining system to minimise the risk of leachate escape and as such should be closed as soon as possible. In addition, the EPA has directed that Sarina and Hay Point landfills are both to close by the end of 2011.

In order to service the local communities, waste transfer stations will have to be developed on, or in the vicinity of the landfill sites. These stations would include resource recovery facilities but any residual waste materials would be hauled by road to Hogans Pocket landfill.

[1] Source Mackay City Council (no date) Waste and Litter Education Strategy

In addition to the soon to be closed landfills at Sarina, Hay Point, Otterburn and Gargett, the Mackay Region has a significant number of previously closed sites as outlined in Section 5.4 on page 22. These sites require either one, or a combination of the following actions:

- Review monitoring requirements
- Review Landfill Remediation Assessment Program (LRAP) findings
- Review Closure/ Remediation Plan
- Develop Closure/ remediation plan

Additional detail on the closed landfill site remediation and management requirements is provided in Council's preliminary 10 year Capital Works Plan report.

3.6 Rationalisation of facilities in the region

Following amalgamation there is a need to confirm that Council's combined network of waste disposal sites are still required. This is chiefly driven by accessibility for householders and to a lesser extent by accessibility for Council contractors and commercial haulers.

Householders

The accessibility of waste disposal and resource recovery sites for householders is a key aspect in determining how many sites are required to service a specific region. It deals with how easy a site is to get to, including the standard of the access roads, but importantly also considers how long it takes the customer or contractors accessing the site to physically get from their home, business or collection run, to their nearest site.

For the purpose of this strategy it has been assumed that the standard adopted be that 90% of the region's population should be able to access a waste disposal facility within a typical maximum one-way travel time of 20 minutes.

Waste and recyclables collection

The key criteria for both waste collection services and recyclables collection services is the number of unloading points and how well these unloading points are located in relation to the collection activities. As the cost of any additional facilities may be offset in the long run by collection savings, this can be reduced to a financial or business case type analysis whereby the best solution is the one with the lowest whole of life cost. For the purpose of developing the attached initial capital works program it has been assumed that all collections will be directed to Paget transfer station or the materials recycling facility as applicable.

Using the standards outlined above an assessment of Council's network of waste disposal facilities has been carried out. This assessment is outlined in Section 5.5.

3.7 Rationalisation of service standards

The nature of the local government amalgamations is such that the new regional councils including MRC commonly have to address a range of inconsistencies in the standard of services and facilities provided. Waste management services are no exception and the issue of service standards applies to collection and disposal services and facilities. A formally agreed set of relevant waste management service standards are not yet available. As a result, in order to develop this draft waste strategy report it has been necessary to make a number of assumptions. These assumptions are outlined in the following sections.

3.7.1 Disposal services

In relation to disposal services, the standards of service adopted by Council will be the key determinants of the ultimate size, number and standard of waste management facilities in the Mackay region. For waste management disposal facilities, service standards include:

- Facility standard (including environmental and safety performance)
- Quality of service provided to customers of the facility
- Accessibility of the site to users

The standards adopted in the development of this strategy report are outlined as follows:

Facility standard

Facility standards relate to the quality of the site infrastructure including buildings, roadways, landscaping and systems and the level to which these facilities meet or exceed community expectations and regulatory requirements. Mackay has in recent years set the facility standard for the region with the quality of the built environment at its Paget, Seaforth, Bloomsbury and Kolijo transfer station sites and at the Hogans Pocket Landfill. It has been assumed that new facilities and upgrades to existing facilities will be of a comparable standard.

Quality of service

The quality of service provided at a landfill or a waste and resource recovery transfer station site, and in particular within the facilities provided on that site, relates predominantly to:

- Customer comfort
- The ability to carry out the desired recycling and/or disposal activity
- The overall time taken to complete the desired activity

Customer comfort begins with good levels of amenity provided by the built environment, as addressed under the criterion of facility standard, but is supported by appropriate facilities for resource recovery and waste disposal (also addressed by facility standard), by customer friendly opening hours. The provision of good service and support from site staff is also important but comment on this is outside the scope of this work.

Accessibility for householders

The accessibility of waste disposal and resource recovery sites for householders is a key aspect in determining how many sites are required to service a specific region. It deals with how easy a site is to get to, including the standard of the access roads, but importantly also considers how long it takes the customer accessing the site to physically get from their home to their nearest site.

This strategy has been developed using a standard that 90% of the region's population should be able to access a waste disposal facility within a typical maximum one-way travel time of 20 minutes.

Accessibility for waste and recyclables collection vehicles

The key criteria for both waste collection services and recyclables collection services is the number of unloading points and how well these unloading points are located in relation to the collection activities. This strategy has been developed on the assumption that all collections will be directed to Paget transfer station or the Paget materials recycling facility as applicable.

3.7.2 Collection services

In relation to collection services, the standards of service include type, frequency and quality of service. As Council contracts out its collection services, the issue of quality is a matter of contract specification and contract management. However, those contracts only deliver the types of services that Council asks for and it is in this area that appropriate strategic decisions need to be made including the extent or coverage of the region.

At this point all urban areas receive weekly kerbside collection of refuse and fortnightly collection of recyclables. Some, but not all, rural areas receive a similar service and the expansion of the kerbside collection service is recognised in the action plan as an issue that needs to be assessed in more detail.

4. Waste minimisation

4.1 Waste minimisation and resource recovery opportunities

As outlined in the previous section, MRC handles a substantial quantity of waste and with the expected population growth this quantity will increase at a similar rate. Thus the current quantity of 115,000 tonnes would reasonably be expected to be well over 150,000 tonnes within the next 25 years. The absence of current waste composition data limits the opportunities for detailed planning of additional resource recovery however the available (2005 Mackay City Council) data suggests that there are two areas that could warrant attention:

- Recyclable materials
- Compostable materials

Recyclable materials

The proportion of recyclable material in the domestic waste stream in 2005 was 36%. The diversion of these materials into the domestic recycling bin or other recycling services would result in a significant reduction in the quantity of material disposed to landfill. Achieving this reduction however can be expensive and difficult to achieve. The potential actions include:

- Expanding collection services to a wider geographical area
- Expanding collection services to a wider range of household types
- Expanding the range of material that can be accepted through the kerbside system
- Expanding collection services to business particularly small business
- Reducing refuse bin size to encourage recycling
- Additional education.

Compostable materials

A significant amount of garden waste was being disposed of through the kerbside collection and subsequently landfilled in 2005. It is reasonable to assume that this is still the case. This compostable material formed 28% of the waste stream in 2005 and presents a clear opportunity to reduce the quantity of waste and particularly the amount of putrescibles (and hence greenhouse gas producing) waste being landfilled. This is particularly relevant in the context of the impending implementation of the Federal Government's CPRS. The potential options to achieve a reduction in the amount of compostable waste in the domestic waste stream involve the introduction of additional green waste collection / disposal services including:

- Kerbside drop-off/ collection
- Kerbside wheelie bin collection.

4.2 Waste education

The former Mackay City Council had a Waste and Litter Education Strategy which detailed objectives, proposed programs and methods to evaluate the effectiveness of the programme.

The primary aim of this education strategy was to reduce the amount of municipal waste going to landfill via minimisation and responsible management of waste. This was to be partially achieved by changing community attitudes and behaviour and partially by government policy in relation to usage of consumer products and resources. Waste and litter education campaigns aim to change community attitudes and behaviour to minimise waste and responsibly manage waste.

The community must believe in the need to change their attitude and behaviour and any waste and litter education strategy needs to encourage the community to appropriately use the Council's waste and recycling services and reduce litter. Therefore education strategies/programmes will include:

- Awareness of waste management services provided by Council and how to use these services
- Litter education programme
- Awareness of resource recovery and recycling services available to the community so that contamination of kerbside recyclables is reduced and resource recovery services provided at self haul waste management facilities are used
- Discouraging illegal dumping activity

4.3 Alternative waste technologies

Alternative Waste Technology (AWT) is the generic term used for waste and resource recovery operations that are deemed to be "alternative" to disposal of wastes at conventional (dry) landfills. AWT is therefore intended to cover a wide range of options for resource recovery and disposal of residuals.

It is important to note that there are, as yet, no established, proven AWT systems operating in Australia that successfully treat and divert MSW for beneficial reuse. Accordingly, comprehensive waste diversion of MSW by treatment through an AWT approach should be considered as theoretical only at this stage.

An overview of the main AWT technologies follows. The technologies described below can be broken down into two main types:

- Waste/ resource recovery alternatives
- Treatment and disposal alternatives

Waste separation and mechanical sorting of wastes

Waste separation can lead to higher value end-use applications. The relative importance of these types of technology depends on the collection system and the extent to which the waste stream is prevented from mixing at source. The technologies use a variety of physical processes, such as rotating drums and pulverisers, to separate mixed residual wastes. They aim to recover specific waste streams for further processing or reprocessing, or reduced-volume disposal. Material typically recovered from waste separation technologies is shown in Table 4.1 below.

Table 4.1 Typical recovery from waste separation technologies

Product % of output	Use
Organic rich fraction 40–50%	Feedstock for further biological treatment or converted to energy (not composted due to contamination)
High calorific material 20–30% primarily plastic	Recycled or used as refuse derived fuel (RDF)
Inert material 10%	Landfilled (bricks, stones, glass)
Ferrous scrap 5%	Recycled

At the simpler end of the waste separation and mechanical sorting spectrum are Materials Recovery Facilities (MRFs) that are commonplace now and use automated and manual sorting to separate mixed recyclable materials into groups of specific materials such as brown glass. The outputs, being homogenous, are suitable for reuse, recycling or reprocessing. Once these materials have been sorted into specific streams, such as metals, glass and plastics, they can be recycled. MRFs have become a popular recovery alternative for waste management in Australia.

Waste to energy / thermal treatments

Thermal waste treatment technologies are well established in Europe and North America, with incineration being the most widely used process. Energy is usually recovered in the form of heat and electricity. For mixed municipal wastes, some form of sorting/separation pre-treatment is required to remove unsuitable materials and ensure consistency.

Several new thermal processes including gasification, pyrolysis and combinations of these have recently been adapted to handle municipal solid waste. These technologies require a uniform consistent input stream to ensure reliable operation. Another major consideration of these waste treatment technologies is that a minimum tonnage of waste per annum must be achieve to make these technologies cost effective.

Mechanical biological treatment

This form of AWT involves the sorting and treatment of the mixed waste stream followed by biological degradation of the organic fraction. The mechanical phase is designed to achieve separation of the inorganic fraction from the organic fraction. The biological phase is designed for the degradation of the organic fraction into stabilised organic rich products.

Potential application in Mackay Region

As outlined above, the comprehensive treatment of municipal solid wastes (MSW) by AWT for anything other than the purpose of accelerated decomposition/ stabilisation of this waste stream (and recovery of energy) and subsequent landfilling of residues has not yet been demonstrated as being viable.

Clean, source separated materials such as kerbside recyclables or self delivered and/or kerbside collected green wastes can be successfully processed into useful products at moderate cost. These costs are however still higher than landfilling and will usually involve additional collection costs. Thus the practical direction for MRC in the short term is:

- Determine the service or services it would like to consider implementing
- Evaluate the likely costs of such services and determine how these costs could be recovered
- Determine the actual service or services to be established
- Implement a procurement process to establish the service or services

5. Overview of facilities and services

5.1 Current services

Council presently provides the following waste services either for some or all Council residents:

- Weekly kerbside collection of refuse in 240l mobile garbage bins
- Fortnightly kerbside collection of recyclables in 240l mobile recycling bins
- Publicly accessible landfills at Sarina, Hay Point and Gargett;
- Green waste disposal at transfer stations, landfills and at Bayersville, Bucasia and Walkerston
- Disposal and resource recovery facilities at the transfer station facilities detailed in Section 5.3

In relation to the kerbside collection services, MRC currently provides a weekly kerbside collection service to approximately 44,500 households. Council also provides a recycling service to approximately 42,200. households with a participation rate of 95%.

5.2 Current contract arrangements

Mackay Regional Council's existing contract arrangements are summarised in Table 5.1 below.

Table 5.1 Existing contract arrangements

Location	Service	Service provider	Contract expiry date
Former Mackay LGA	Refuse collection	Veolia	Feb 2015
	Recyclables collection	JJ Richards	Feb 2015
	MRF	Veolia	Feb 2015
	Transfer station operation and waste transfer	Thiess Services	Oct 2014 (+1+1)
	Landfill development and operation	Thiess Services	Oct 2014 (+1+1)
	Green Waste management	AJK	Oct 2010 (+1)
Former Sarina LGA	Refuse collection	Veolia	Feb 2015
	Recyclables collection	Veolia	Feb 2015
Former Mirani LGA	Refuse collection	JJ Richards[1]	Feb 2015
	Recyclables collection	JJ Richards[1]	Feb 2015
	Waste transport from transfer stations	JJ Richards	Feb 2015

Notes
1. Recently re-negotiated to bring expiry date back to 2015

5.3 Operational facilities

Mackay Regional Council has seventeen operational waste management facilities as shown in Figure 5.1 below.

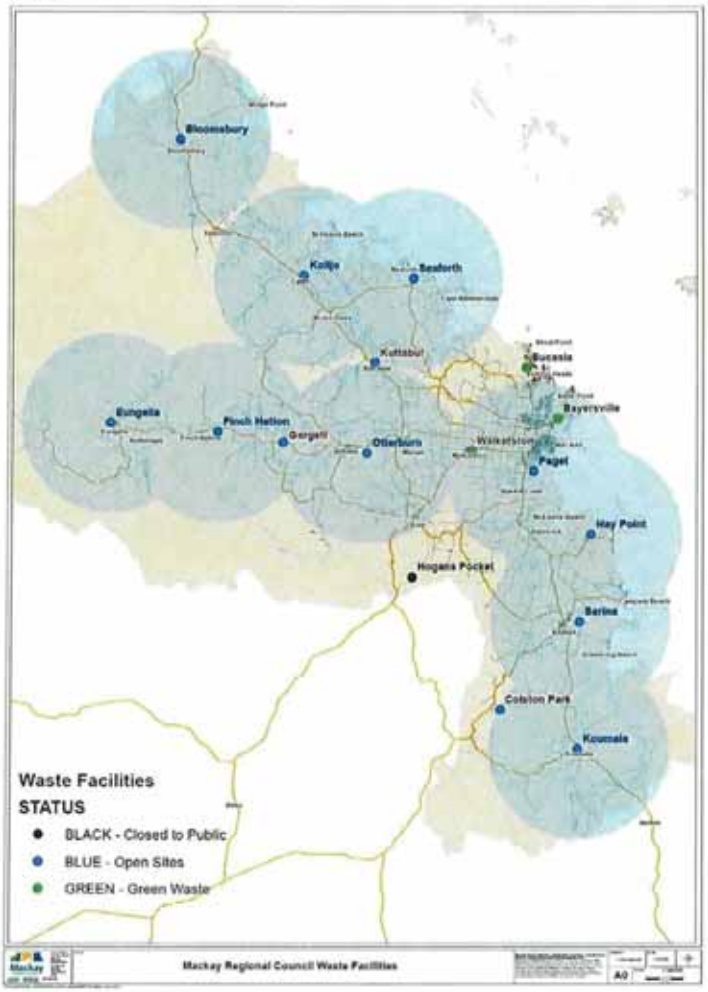


Figure 5.1 Site distribution map

While the geographical area managed by MRC is large and currently supports a population of approximately 113,000, the number of facilities is relatively high and some rationalisation would appear to be warranted. In addition, there are a number of small landfills that were developed under an earlier, less stringent

environmental compliance environment and the capital works plan will also address the MRC objective of closing unlined landfills and establishing a network of rural transfer stations across the region.

These operational sites are as follows and as described in the following sections:

- Hogans Pocket landfill
- Sarina landfill
- Hay Point landfill
- Paget Waste Management Centre
  - Transfer station
  - Recyclable items and resource recovery facility
  - Materials Recovery Facility
- Otterburn landfill
- Bloomsbury transfer station
- Gargett landfill
- Finch Hatton transfer station
- Seaforth transfer station
- Kolijo transfer station
- Eungella transfer station
- Kuttabul bin station
- Koumala transfer station
- Colston Park roadside bin station
- Bayersville green waste site
- Bucasia green waste site
- Walkerston green waste site.

5.4 Closed or non-operational facilities

In addition to its operating sites, MRC also has responsibility for at least sixteen closed disposal sites including:

- Bakers Creek landfill
- Bayersville landfill
- Bedford Road liquid waste site
- Boundary Road liquid waste site
- Bucasia landfill
- Eton landfill
- Eungella landfill
- Far Beach landfill
- Finch Hatton landfill
- Grendon Street landfill
- Kolijo landfill
- Koumala landfill
- Midge Point landfill
- Seaforth landfill
- St Helens landfill
- Walkerston landfill

5.5 Operational facilities assessment

5.5.1 Facility and operating standards

As outlined in the introduction, the existing facilities at Paget, Seaforth, Bloomsbury and Kolijo provide a benchmark for facility standard both in terms of the quality of the infrastructure and the disposal/ resource recovery option available to customers. Similarly the Hogans Pocket landfill provides a new benchmark for landfill environmental performance. Other criteria that need to be considered include:

- Location with respect to:
  - Topography
  - Geotechnical/ groundwater considerations
  - Adjacent land use/ buffers/ proximity to residential areas and other sensitive receptors
  - Access road proximity, standard and level of flood immunity
  - Visual screening
  - Travel distances for customers/ bulk haulage
- Surface water management
- Capacity to handle diverse waste types
- Current operations including health and safety implications.

As a guide to determining if any works are required across MRC's network of operational waste disposal sites an overview assessment has been made of the facility standard and operating standard in the context of the issues summarised above. This assessment is summarised in Table 5.2.

Table 5.2 Operational disposal site assessment outcomes

Location	Facility Standard	Operating Standard
Hogan's Pocket landfill	High	High
Sarina landfill	Needs significant improvement	Medium[1]
Hay Point landfill	Needs significant improvement	Medium[1]
Paget Transfer Station	High	High
Paget Resource Recovery Facility	High	High
Paget MRF	Medium[2]	High
Otterburn landfill	Needs significant improvement	Needs significant improvement
Bloomsbury transfer station	High	High
Gargett landfill	Needs significant improvement	Needs significant improvement
Finch Hatton transfer station	Acceptable[3]	Acceptable
Seaforth transfer station	High	High[4]
Kolijo transfer station	High	High[4]
Eungella transfer station	High	High[4]
Kuttabul bin station	Needs improvement	Needs improvement[5]
Koumala transfer station	Acceptable	Acceptable
Colston Park roadside bin station	Needs significant improvement	Needs significant improvement
Bayersville green waste site	Acceptable	Acceptable
Bucasia green waste site	Acceptable	Acceptable
Walkerston green waste site	Acceptable	Acceptable

Notes:
1. These sites have a "medium" operating standard for a landfill in terms of tip face management etc however these sites are below the modern waste disposal facility standard available at Paget, Kolijo, Seaforth, Bloomsbury and Hogans Pocket.
2. The Paget MRF, operated by Veolia, was not designed to accept a wide range of delivery vehicles and requires modification to enable materials from other locations to be accepted for processing.
3. The Finch Hatton facility is acceptable but modifications to bin configuration (from front lift bins to 30m^3 ro-ro bins) is desirable to provide for consistency across the region and potentially reduce operating costs.
4. Seaforth, Bloomsbury and Kolijo transfer stations each are open 4 days a week but this varies from site to site. The number of days open may warrant review given the relatively small populations being served and the benefits of a consistent regime for opening should be assessed.
5. Kuttabul has access issues relating to entry/ exit to/ from the site onto the main road.

5.5.2 Accessibility/ community need

In addition to the facility and operating standards, an assessment has been made of the community need for each of these sites using the following aspects:
a) Notional customer catchment as % of MRC population
b) Need for site based on access to alternate facilities

Customer catchment
An assessment of customer accessibility has been conducted for each site using the 20 minute one-way travel time standard for the region's 2006 population. This exercise was repeated for the region's forecast 2031 population. In each scenario the population served to this standard by each site is summarised in Table 5.3 below as a percentage of the total population.

Table 5.3 Existing waste disposal site network - proportion of population within 20 minutes travel

Disposal site	Proportion of MRC population serviced	
	2006	2031
Sarina landfill site	6.7%	7.8%
Hay Point landfill site	2.1%	2.5%
Paget transfer station	70.5%	66.4%
Otterburn landfill site	3.9%	4.1%
Bloomsbury transfer station	0.5%	0.6%
Gargett landfill site	0.8%	0.9%
Finch Hatton transfer station	0.6%	0.7%
Seaforth transfer station	1.6%	1.5%
Kolijo transfer station	1.0%	1.1%
Eungella transfer station	0.3%	0.4%
Kuttabul bin station	2.7%	2.7%
Koumala transfer station	0.8%	0.9%
Colston Park roadside bin station	0.7%	0.7%
Totals	**92.2%**	**90.3%**

This summary indicates that at present MRC already meets and in fact slightly exceeds a standard of 90% of the population within 20 minutes of a site, with the current network of sites. This is also the case for the 2031 scenario.

Access to alternate sites

For any Council service, in order to make the best use of available funds it is necessary to ensure that while meeting a certain service standard, Council does not over-service. In order to assess this issue, a review has also been carried out on the community's ability to access alternative site for waste disposal.

A key factor in determining the community's real need for a particular site or facility is the effectiveness of that site with respect to its proximity to other facilities. For the Mackay region this is illustrated by the *Mackay Regional Council Waste Facilities* map produced by MRC and shown in Section 5.3.

This figure uses a circle with a 15 km radius as a proxy for the travel time standard and provides a simple means for showing any overlap between the existing sites. From this overview level analysis, the North Mackay locality is underserviced with a transfer station site potentially required in that area and three existing sites have been identified that may be surplus to the broader community requirements.

These existing sites, shown in red on Figure 5.2 are:

- Gargett
- Kuttabul
- Colston Park

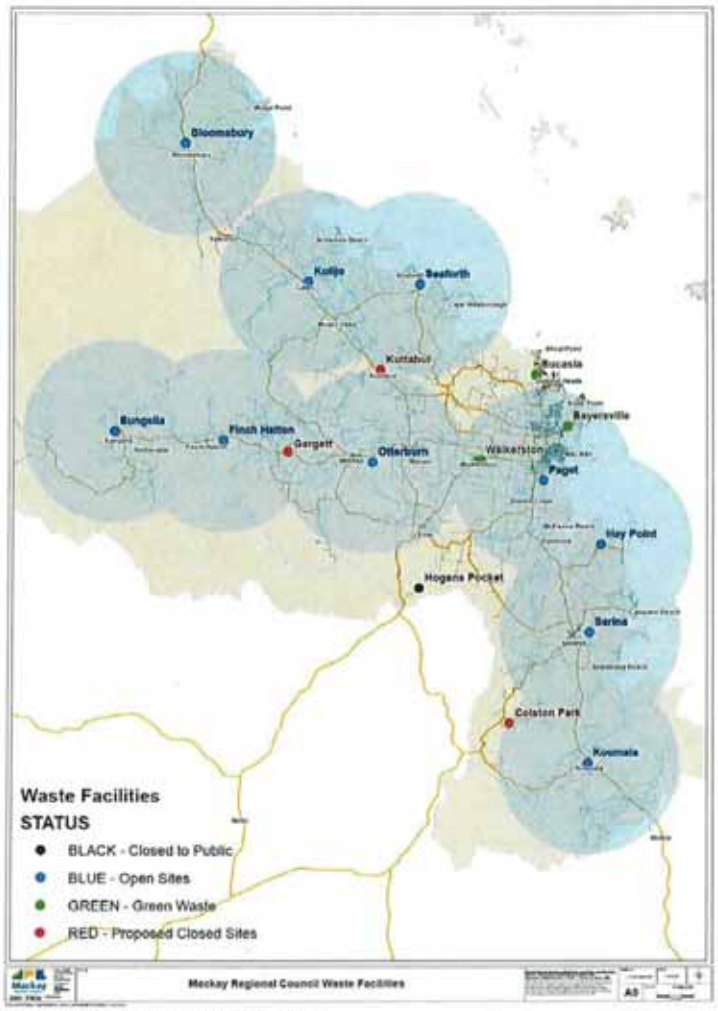


Figure 5.2 Map of potentially surplus sites

In order to assess the impact of changing the existing network, the customer accessibility assessment has been repeated with a North Mackay site added and the Gargett, Kuttabul and Colston Park sites excluded.

This new analysis results in the populations served by the remaining sites changing as outlined in Table 5.4 below. In summary, as would be expected, these changes result in:

- Significant population serviced by the potential North Mackay site
- Increased patronage at Sarina because of the closure of Colston Park
- Increased patronage at Kolijo, Seaforth, Finch Hatton, Otterburn and Paget because of the closure of Kuttabul and Gargett

Table 5.4 Modified waste disposal site network - proportion of population within 20 minutes travel

Disposal site	Proportion of MRC population serviced			
	2006		2031	
	Existing network	Modified network	Existing network	Modified network + North Mackay
Sarina landfill site	6.7%	7.0%	7.8%	8.2%
Hay Point landfill site	2.1%	2.1%	2.5%	2.5%
Paget transfer station	70.5%	70.9%	66.4%	29.0%
Otterburn landfill site	3.9%	4.7%	4.1%	6.3%
Bloomsbury transfer station	0.5%	0.5%	0.6%	0.6%
Gargett landfill site	0.8%	Closed	0.9%	Closed
Finch Hatton transfer station	0.6%	1.0%	0.7%	1.1%
Seaforth transfer station	1.6%	1.8%	1.5%	1.7%
Kolijo transfer station	1.0%	1.1%	1.1%	1.3%
Eungella transfer station	0.3%	0.3%	0.4%	0.4%
Kuttabul bin station	2.7%	Closed	2.7%	Closed
Koumala transfer station	0.8%	0.8%	0.9%	0.9%
Colston Park roadside bin station	0.7%	Closed	0.7%	Closed
Potential new North Mackay station	n/a	n/a	n/a	40.6%
Totals	**92.2%**	**90.2%**	**90.3%**	**92.6%**

This assessment indicates that at the current time MRC would still meet the target service standard with three fewer facilities and commensurately lower operating costs. However, while the situation with Gargett is quite clear cut and this is also the case to a lesser extent for Kuttabul, the Colston Park site warrants further investigation to identify the implications for local residents. In the longer term however, it is clear that with these sites closed MRC would not meet this nominal "90% within 20 minutes one-way travel time" standard without the development of a new North Mackay transfer station.

In summary, the outcome of the current community need assessment is as shown in Table 5.5 below.

Table 5.5 Community needs assessment

Location	Current community need
Hogan's Pocket landfill	High
Sarina landfill site	High
Hay Point landfill site	High – mainly commercial
Paget Transfer Station	High
Paget Resource Recovery Facility	High
Paget MRF	High
Otterburn landfill site	High
Bloomsbury transfer station	High
Gargett landfill site	Low - Serviced by other sites
Finch Hatton bin station	High
Seaforth transfer station	High
Kolijo transfer station	High
Eungella transfer station	Low – Eungella community could be serviced by the Finch Hatton site
Kuttabul bin station site	Serviced by other sites
Koumala transfer station	High
Colston Park roadside bin site	Potentially serviced by other sites[1]
Bayersville green waste site	Potentially serviced by Paget and/ or proposed North Mackay site
Bucasia green waste site	Desirable until proposed North Mackay site is developed
Walkerston green waste site	Potentially serviced by Paget/ Otterburn and/ or proposed North Mackay site
Future North Mackay transfer station	Required in the medium term to address future needs and to provide a back-up or contingency option should Paget be unable to operate as intended

Note:
1. The Colston Park bins currently provide a disposal point for residents with no kerbside waste collection. Expansion of kerbside collection services in this area would further reduce the community need for this site.

5.6 Closed or non-operational facilities assessment

The Mackay Region has a significant number of closed as well as other sites that have been identified as requiring closure as soon as practical. These sites are listed below:

- Bakers Ck landfill
- Bayersville landfill
- Bedford Rd liquid waste site
- Boundary Rd liquid waste site
- Bucasia landfill
- Eton landfill
- Eungella landfill
- Far Beach landfill
- Finch Hatton landfill
- Gargett landfill
- Grendon St landfill
- Hay Point landfill
- Kolijo landfill
- Koumala landfill
- Midge Point landfill
- Otterburn landfill
- St Helens landfill
- Sarina landfill
- Seaforth landfill
- Walkerston landfill

The requirement for action at these sites has been assessed on a preliminary basis as summarised in Table 5.6 below.

Table 5.6 Required actions – closed sites

Location	Review monitoring requirements	Review LRAP	Review closure/ remediation plan	Develop closure/ remediation plan
Far Beach landfill	4	4		
Sarina landfill	4			4
Hay Point landfill	4			4
Grendon Street landfill	4			4
Otterburn landfill	4			4
Midge Point landfill	4			4
Gargett landfill	4			4
Finch Hatton landfill	4			4
Seaforth landfill	4		4	
Kolijo landfill	4		4	
Eungella landfill	4			4
Bakers Creek landfill	4			4
Koumala landfill	4			4
Bayersville landfill	4		4	
Boundary Road liquid waste site	4	4		
Bedford Road liquid waste site	4	4		
St Helens landfill	4			4
Eton landfill	4			4
Walkerston landfill	4	4		4
Bucasia landfill	4	4		4

Landfill gas management

As well as the primary closure and remediation works summarised above it may also be necessary to install some form of infrastructure to manage landfill gas on some of these sites. This requirement would vary depending on the size and age of the landfill and on the types of material deposited.

Actual requirements can only be determined by individual site assessments and while it is likely that Bayersville would be generating recoverable quantities of landfill gas there is some uncertainty about the other sites. The likelihood that there would be sufficient gas quantities present (to extract and flare) at Sarina, Hay Point or Otterburn landfills is lower than that for Bayersville. However, for the purpose of this preliminary plan an allowance has been made for capture and flaring of landfill gas on these sites.

5.7 Additional sites

As well as considering where the existing waste disposal site network can be optimised, it is important to note that on an accessibility criterion alone there is clearly a need for an additional site in North Mackay particularly as the population grows. The need for, and the nature of, this potential north side facility has been previously considered by Mackay City Council through a study by Connell Wagner (now Aurecon). This study recommended that a major Paget style transfer station be developed in the North Mackay area in the medium term although the option exists for a small vehicles only facility initially with provision for a future upgrade.

Such a facility would address the serviceability gap shown in Figure 5.1 and if developed to accommodate large vehicles would provide a back-up facility for Paget in case of an emergency or other problem at that site as well

as reinforcing the existing argument for closing the Bayersville and Walkerston green waste facilities. It would also make the Bucasia facility redundant. All of these closures would be accompanied by a reduction in operating costs that would offset to some extent the costs of operating a new North Mackay facility.

5.8 Hogans Pocket

It is understood that the operating contract for the Hogans Pocket landfill does not include future cell construction, final cell capping or landfill gas extraction/ management. Under the current arrangements the funding for these works will come from the Mackay Waste Services capital works budget and will be included within this plan as outlined in Section 7.2 on page 35.

5.9 Overall assessment summary

The overall results of these preliminary assessments are shown in Table 5.7 below.

Table 5.7 Active disposal site assessment outcomes

Location	Facility standard	Operating standard	Community need
Hogan's Pocket landfill	High	High	High
Sarina landfill	Needs major improvement	Medium[1]	Small vehicles only
Hay Point landfill	Needs major improvement	Medium[1]	May not be required
Paget transfer station	High	High	High
Paget resource recovery facility	High	High	High
Paget MRF	Medium[2]	High	High
Otterburn landfill	Needs major improvement	Needs major improvement	High
Bloomsbury transfer station	High	High	High
Gargett landfill	Needs major improvement	Needs major improvement	May not be required
Finch Hatton transfer station	Acceptable[3]	Acceptable	High
Seaforth transfer station	High	High	High
Kolijo transfer station	High	High	High
Eungella transfer station	High	High	Medium
Kuttabul bin station	Needs improvement	Needs improvement[4]	May not be required
Koumala transfer station	Acceptable	Acceptable	High
Colston Park bin station	Needs major improvement	Needs major improvement	May not be required
Bayersville green waste site	Acceptable	Acceptable	Desirable
Bucasia green waste site	Acceptable	Acceptable	Desirable
Walkerston green waste site	Acceptable	Acceptable	May not be required

Notes:
1. These sites have a medium operating standard for a landfill in terms of tip face management etc however these sites are below the modern waste disposal facility standard available at Hogans Pocket, Paget, Kolijo, Seaforth Bloomsbury etc.
2. The Paget MRF, operated by Veolia, was not designed to accept a wide range of delivery vehicles and requires modification to enable materials from other locations to be accepted for processing.
3. The Finch Hatton facility is acceptable but modifications to bin configuration (from front lift bins to 30m^3 ro-ro bins) is desirable to provide for consistency across the region and potentially reduce operating costs.
4. Kuttabul has access issues relating to entry/ exit to/ from the site onto the main road.

6. Priority issues

6.1 Issues register

Based on the preliminary assessment outlined above, a number of issues have been identified and collated into a register. This issues register, included as Appendix A has been developed to enable a strategic review and prioritisation of the identified issues.

6.2 Priority issues

Using the risk assessment approach outlined in Appendix C an assessment has been made of each of the identified issues and an initial priority allocated. This process has produced the following priority issues:

General

- Update environmental monitoring programme
- Develop surface water management plans for all sites
- Review LRAP findings
- Develop closure plans for all closed or soon to be closed sites and develop a programme for remediation works on these sites

Operational sites

- Sarina and Hay Point – Close existing landfills, remediate the sites and develop either a single transfer station facility to service the established community need in this general location or, if the service loads (or potential revenues) justify the additional capital expense, a separate transfer station facility at each site
- Otterburn – Close existing landfill, remediate the site (including a landfill gas management system) and develop a transfer station facility to service the established community need
- Gargett – Close existing landfill
- Kuttabul – the need for this bin station site should be reviewed
- Colston Park – the need for this roadside bin site should be reviewed
- Paget MRF – determine upgrade requirements
- Hogans Pocket landfill – Ongoing landfill development along with progressive capping of completed cell areas and installation of landfill gas management

Closed sites

- Bayersville landfill remediation and landfill gas management system
- Bedford Road site remediation

New sites

- Preliminary planning for the potential new North Mackay transfer station

7. Action plan

7.1 Proposed actions

The potential actions identified cover a range of waste management activities including

- Resource recovery and waste education
- Addressing environmental objectives
- Addressing service standard inconsistencies
- Addressing waste disposal infrastructure needs

7.1.1 Resource recovery and waste education

In relation to resource recovery, the proposed actions include investigating:

- Expanding recyclables collection services to a wider geographical area
- Expanding recyclable collection services to a wider range of household types
- Expanding collection services to business particularly small business
- Continue to improve the collection of data on waste quantities handled by Council
- Initiate regular waste categorisation audits
- Additional recycling education
- Kerbside green waste collection

In relation to waste education, the proposed actions include development and implementation of:

- Awareness of waste management services provided by Council and how to use these services
- Litter education programme
- Awareness of resource recovery and recycling services available to the community so that contamination of kerbside recyclables is reduced and resource recovery services provided at self haul waste management facilities are used
- Discouraging illegal dumping activity

7.1.2 Environmental objectives

The following items are those that have been identified as being required regardless of any strategic or operational developments. They relate predominantly to the closed (or about to be closed) landfill sites and focus on addressing environmental obligations.

- Develop and implement an updated environmental monitoring programme
- Develop closure plans for Sarina, Hay Point, Otterburn and Gargett landfills
- Develop a program for remediation works on these sites as well as the Bayersville and Bedford Road sites

7.1.3 Service standard inconsistencies

Service standard inconsistencies are present in both the collection and disposal areas. Development of disposal facilities proposed under the following section will address some of these issues. However, the facilities standard at a number of sites will need to be reviewed after the priority infrastructure issues are addressed. As a precursor to this exercise, it would be desirable to develop a Council endorsed set of disposal facility service standards to guide infrastructure planning and development.

Similarly, a Council endorsed set of collection service standards should be developed. Collection service inconsistencies relate to the extent of kerbside collection services. The detailed analysis of service areas is outside the scope of this study and this report but as there are un-serviced areas at present the development of applicable service standards will need to incorporate measures that reflect the practical and financial constraints that exist.

7.1.4 Waste disposal infrastructure needs

Through the preceding assessment of facility and operating standards and review of the community need, the operating sites, where action is required, have been identified. These sites and the proposed actions are summarised as follows.

Sarina and Hay Point landfills
Close existing landfills, remediate the sites and develop either a single transfer station facility to service the established community need in this general location or, if the service loads (or potential revenues) justify the additional capital expense, a separate transfer station facility at each site.

Otterburn
Close existing landfill, remediate the site and develop a transfer station facility to service the established community need.

Gargett
Close existing landfill and remediate the site.

Kuttabul
Potentially close this bin station.

Colston Park
Potentially close this roadside bin station.

Walkerston
Potentially close this green waste site in the short term but definitely close this site after development of a North Mackay transfer station.

Bayersville
Potentially close this green waste site in the short term but definitely close this site after development of a North Mackay transfer station.

Bucasia
Close this green waste site after development of a North Mackay transfer station.

Hogans Pocket landfill
Ongoing landfill development along with progressive capping of completed cell areas and installation of landfill gas management.

Paget Waste Management Centre
The infrastructure on this site includes the transfer station, resource recovery facility and MRF. While all of this infrastructure is quite new and has been constructed to a high standard, a potential need for changes to the MRF have been identified. This facility was not designed to accept a wide range of delivery vehicles and will need to be modified to enable materials from other locations to be accepted for processing.

Seaforth, Bloomsbury and Kolijo transfer stations
The facilities at Seaforth, Bloomsbury and Kolijo transfer stations have been constructed and operate to a high standard. However, each site is open 4 days a week and this varies from site to site. The number of days these sites are open and the opening hours per day may warrant review given the relatively small populations being served. The benefits of a consistent regime for opening should be assessed as part of a future review of facility usage.

New North Mackay transfer station site
Develop a new major transfer station in North Mackay.

Timing of infrastructure Landfill closure/ remediation

The draft 10 year capital works plan outlines the following priorities for closure and remediation of MRC's various disposal landfill sites:

Table 7.1 Landfill closure/ remediation priorities

Site	Priority		
	High	Medium	Low
Bakers Ck landfill			✓
Bayersville landfill	✓		
Bedford Rd liquid waste site	✓		
Boundary Rd liquid waste site		✓	
Bucasia landfill			✓
Eton landfill			✓
Eungella landfill		✓	
Far Beach landfill		✓	
Finch Hatton landfill			✓
Gargett landfill		✓	
Grendon St landfill			✓
Hay Point landfill	✓		
Kolijo landfill		✓	
Koumala landfill			✓
Midge Point landfill			✓
Otterburn landfill	✓		
St Helens landfill			✓
Sarina landfill	✓		
Seaforth landfill		✓	
Walkerston landfill			✓

Where site closure needs to be complemented by development of a replacement transfer station facility, the development timelines indicated in the following section also need to be considered. The result of this consideration is the early scheduling of transfer station development works at Sarina, Hay Point and Otterburn.

Timing of transfer station development

The proposed new transfer stations to service the community needs at Sarina, Hay Point and Otterburn will need to be developed prior to the final closure of the corresponding landfills at these sites. While the initial capital works program includes transfer stations at both Sarina and Hay Point is it possible that with further investigation it may be determined that the Sarina/ Hay Point area could be adequately serviced by a single transfer station.

With target closure dates of December 2011 for Sarina and Hay Point landfills the transfer station development process, which could take 2 years as outlined below, will need to commence as soon as possible for these sites. For the purpose of this preliminary plan, a similar timeframe has also been assumed for the proposed Otterburn transfer station.

The development of new transfer stations will take between 2 and 4 years from the start of concept design development. The shorter timeframe is applicable to small stations such as that proposed at Sarina, Hay Point and Otterburn and then only where the facility is to be developed on an existing waste site. A new facility, particularly a large facility such as that proposed for North Mackay on a green field site, will take longer to design and the overall approval process is likely to be longer given the greater potential for objections from the adjacent community.

The small facility on an existing waste site scenario is illustrated in Figure 7.1 below. This short duration program assumes that the approvals phase proceeds unhindered e.g. without any community objections. The large facility on a green field site scenario is illustrated in Figure 7.2 below.

Figure 7.1 Indicative development time-line - small station facility on existing waste site

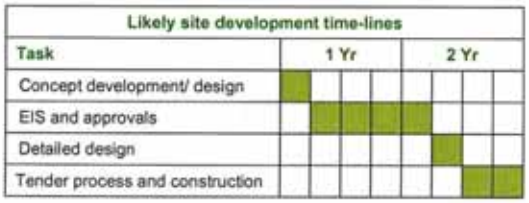


Figure 7.2 Indicative development time-line - large station facility on green field site

Hogans Pocket development

Based on new landfill cells at Hogans Pocket having an operating life of 2.5 years and the new cells being constructed at least six months before the old cell is full, the cell development timing has been assumed as summarised in Table 7.2 below.

Table 7.2 Cell development timetable assumptions

Cell/ stage	Construct cell/ stage by:	Cell filled by:
Cell 1	Not applicable	3rd Qtr 2011
Cell 2 – Stage 1	1st Qtr 2011	1st Qtr 2014
Cell 2 – Stage 2	3rd Qtr 2013	3rd Qtr 2016
Cell 2 – Stage 3	1st Qtr 2016	1st Qtr 2019
Cell 2 – Stage 4	3rd Qtr 2018	3rd Qtr 2021

Landfill gas infrastructure

For the purpose of this preliminary plan, it has been assumed that landfill gas infrastructure will be installed as part of the final capping process for the relevant landfill or in the case of Hogans Pocket the relevant cell area.

The form of the yet to be developed landfill gas management plan will need to reflect the anticipated MRC liabilities (and potential credits) under the Carbon Pollution Reduction Scheme (CPRS). It is possible that there will be a requirement to progressively install gas well in the active cells however for the purpose of this initial plan it has been assumed that wells will be installed in conjunction with the cell capping works.

7.2 Preliminary capital works programme

A preliminary capital works programme has been developed based on an average annual budget of about $7 million up until 2016. This programme is summarised in Table 7.3 on the following page.

This programme assumes that the new transfer stations to service the community need previously met by the Sarina, Hay Point and Otterburn landfills can be effectively developed on areas that require nil or minimal remediation works. Should this not be the case part of the remediation works (and costs) would need to be brought forward into the same period as the transfer station works.

Table 7.3 Proposed Capital Works Programme

	Legend
	Asset infrastructure improvements (Legal and operational obligations)
	Former landfills – remediation program
	New Facilities

Project	Expenditure in period ($million)											Total
	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/2020	
Hogans Pocket future landfill cell construction [1]	✓					✓				✓		
Hogans Pocket landfill cell capping [1]		✓	✓		✓	✓		✓	✓		✓	
Hogans Pocket landfill gas system [1]	✓	✓		✓	✓		✓	✓			✓	
Hogans Pocket - Cell 1 groundwater remediation	To be determined - subject to current negotiations											
Bayersville landfill remediation		✓	✓	✓								
Bayersville landfill gas system [2]		✓	✓									
Bedford Rd site remediation	✓	✓										
Hay Point transfer station	✓	✓										
Haypoint Landfill closure/ remediation		✓	✓	✓								
Haypoint Landfill gas sysytem		✓	✓									
Otterburn transfer station	✓	✓										
Otterburn landfill closure/remediation		✓	✓	✓								
Otterburn landfill gas system			✓	✓								
Sarina transfer station	✓	✓										
Sarina landfill closure/ remediation	✓	✓	✓									
Sarina landfill gas system		✓	✓									

Project	Expenditure in period ($million)											Total
	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/2020	
Boundary Rd site remediation				✓	✓							
Eungella landfill closure/ remediation				✓	✓							
Far Beach landfill remediation					✓	✓						
Gargett landfill closure/ remediation				✓	✓							
Koljo landfill remediation					✓	✓						
North Mackay transfer station			✓	✓	✓							
Seaforth landfill remediation						✓	✓					
Bakers Ck landfill remediation							✓	✓				
Bucasia landfill remediation						✓	✓					
Eton landfill remediation								✓	✓			
Finch Hatton landfill remediation							✓	✓				
Grendon St landfill remediation							✓	✓				
Koumala landfill remediation								✓	✓			
Midge Point landfill remediation								✓	✓			
St Helens landfill remediation										✓	✓	
Walkerston landfill remediation										✓	✓	
Paget MRF Upgrade					✓	✓						
Total Cost												

Notes:

1. These costs relate only to the works for the four cell development stages within Cell 2.
2. Options any exist to deliver the Bayersville landfill gas system without recourse to MRC funding. Further investigation is required.

8. References

Mackay Waste Management Strategic Plan (Impact Blue 2007)

Sarina Shire Draft Waste Management Strategy (Robson and Associates 2006)

Mirani Shire Waste Management Strategy (Connell Wagner 2006)

Mackay City Council Waste and Litter Education Strategy (no date)

Mackay Regional Council Preliminary 10 year Capital Works Plan Report (Aurecon 2009)

Appendix A
Issues register

Appendix A

Mackay Regional Council

Waste Management Issues

Category	Site	Issue	Consequence	Likelihood/ Priority	Risk Score
Closed Landfill	Bakers Ck landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Bakers Ck landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Closed Landfill	Bayersville landfill	Closure Plan needs to be reviewed	Moderate	Very likely/ High	High
Closed Landfill	Bayersville landfill	Undertake remediation works including LFG management	Major	Likely/ Medium	High
Closed Liquid Waste Site	Bedford Rd liquid waste site	Develop remediation Plan	Moderate	Very likely/ High	High
Closed Liquid Waste Site	Bedford Rd liquid waste site	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Liquid Waste Site	Bedford Rd liquid waste site	Undertake remediation works	Major	Likely/ Medium	High
Closed Liquid Waste Site	Boundary Rd liquid waste site	Develop remediation Plan	Moderate	Very likely/ High	High
Closed Liquid Waste Site	Boundary Rd liquid waste site	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Liquid Waste Site	Boundary Rd liquid waste site	Undertake remediation works	Major	Likely/ Medium	High
Closed Landfill	Bucasia landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Bucasia landfill	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Landfill	Bucasia landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Operating Transfer Station	Colston Park roadside bin station	Potentially close this site - linked to collection service expansion	Moderate	Likely/ Medium	Medium
Closed Landfill	Eton landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Eton landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Closed Landfill	Eungella landfill	Develop closure plan	Moderate	Likely/ Medium	Medium
Closed Landfill	Eungella landfill	Undertake remediation works	Major	Likely/ Medium	High
Closed Landfill	Far Beach landfill	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Landfill	Far Beach landfill	Undertake remediation works	Moderate	Very likely/ High	High
Closed Landfill	Finch Hatton landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Finch Hatton landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Operating Transfer Station	Finch Hatton transfer station	Upgrade existing transfer station	Moderate	Very likely/ High	High
Operating Landfill	Gargett landfill	Develop closure plan	Moderate	Very likely/ High	High
Operating Landfill	Gargett landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Closed Landfill	Grendon St landfill	Flood erosion - exposed waste on creek bank	Moderate	Very likely/ High	High
Closed Landfill	Grendon St landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Operating Landfill	Hay Point landfill	Currently exceeding licence tonnage threshold	Moderate	Likely/ Medium	Medium
Operating Landfill	Hay Point landfill	Develop closure plan	Moderate	Very likely/ High	High
Operating Landfill	Hay Point landfill	Different contractor	Minor	Likely/ Medium	Low
Other	Hay Point landfill	Transfer station facilities may be required before landfill can be closed	Moderate	Very likely/ High	High
Operating Landfill	Hay Point landfill	Undertake remediation works including LFG management	Major	Likely/ Medium	High
Operating Landfill	Hogan's Pocket landfill	Construction of capping to Cell 1 required in the near future	Moderate	Very likely/ High	High
Operating Landfill	Hogan's Pocket landfill	Develop LFG management infrastructure	Moderate	Very likely/ High	High
Operating Landfill	Hogan's Pocket landfill	Environmental monitoring plan to be reviewed	Moderate	Very likely/ High	High
Operating Landfill	Hogan's Pocket landfill	Landfill development plan required	Major	Very likely/ High	Extreme
Operating Landfill	Hogan's Pocket landfill	LFG management plan required	Major	Very likely/ High	Extreme
Operating Landfill	Hogan's Pocket landfill	New landfill cell required in the near future	Moderate	Very likely/ High	High
Operating Landfill	Hogan's Pocket landfill	Potential remediation needed to address Cell 1 groundwater	Moderate	Very likely/ High	High

Mackay Regional Council

Waste Management Issues

Category	Site	Issue	Consequence	Likelihood/ Priority	Risk Score
Closed Landfill	Kolijo landfill	Closure Plan needs to be reviewed	Moderate	Very likely/ High	High
Closed Landfill	Kolijo landfill	Undertake remediation works	Moderate	Very likely/ High	High
Closed Landfill	Koumala landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Koumala landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Operating Transfer Station	Koumala transfer station	Upgrade existing transfer station, potential shift to front-lift bins	Minor	Likely/ Medium	Low
Operating Transfer Station	Kuttabul bin station	Review location wrt access/ traffic	Moderate	Very likely/ High	High
Other	Mackay LGA	North Mackay area underserviced for transfer station facilities	Moderate	Likely/ Medium	Medium
Other	Mackay Region	Develop surface water management plans for all active sites	Major	Likely/ Medium	High
Other	Mackay Region	Develop waste infrastructure plan	Major	Very likely/ High	Extreme
Other	Mackay Region	Update Environmental Monitoring Program	Moderate	Likely/ Medium	Medium
Closed Landfill	Midge Point landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Midge Point landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Operating Landfill	Otterburn landfill	Develop closure plan	Moderate	Very likely/ High	High
Other	Otterburn landfill	Transfer station facilities required before landfill can be closed	Major	Very likely/ High	Extreme
Operating Landfill	Otterburn landfill	Undertake remediation works including LFG management	Major	Likely/ Medium	High
Other	Paget MRF	MRF unable to accept some collection/ delivery vehicles	Moderate	Likely/ Medium	Medium
Operating Landfill	Sarina landfill	Closure Plan needs to be reviewed	Moderate	Very likely/ High	High
Operating Landfill	Sarina landfill	Different contractor	Minor	Likely/ Medium	Low
Other	Sarina landfill	Transfer station facilities required before landfill can be closed	Major	Very likely/ High	Extreme
Operating Landfill	Sarina landfill	Undertake remediation works including LFG management	Major	Likely/ Medium	High
Contractual Arrangements	Sarina LGA	Contract expired. Currently being re-tendered	Minor	Unlikely/ Low	Low
Closed Landfill	Seaforth landfill	Closure Plan needs to be reviewed	Moderate	Very likely/ High	High
Closed Landfill	Seaforth landfill	Undertake remediation works	Moderate	Very likely/ High	High
Closed Landfill	St Helens landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	St Helens landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Closed Landfill	Walkerston landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Walkerston landfill	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Landfill	Walkerston landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium

Mackay Regional Council

Waste Management Issues

Category	Site	Issue	Consequence	Likelihood/ Priority	Risk Score
Closed Landfill	Bakers Ck landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Bakers Ck landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Closed Landfill	Bayersville landfill	Closure Plan needs to be reviewed	Moderate	Very likely/ High	High
Closed Landfill	Bayersville landfill	Undertake remediation works including LFG management	Major	Likely/ Medium	High
Closed Liquid Waste Site	Bedford Rd liquid waste site	Develop remediation Plan	Moderate	Very likely/ High	High
Closed Liquid Waste Site	Bedford Rd liquid waste site	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Liquid Waste Site	Bedford Rd liquid waste site	Undertake remediation works	Major	Likely/ Medium	High
Closed Liquid Waste Site	Boundary Rd liquid waste site	Develop remediation Plan	Moderate	Very likely/ High	High
Closed Liquid Waste Site	Boundary Rd liquid waste site	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Liquid Waste Site	Boundary Rd liquid waste site	Undertake remediation works	Major	Likely/ Medium	High
Closed Landfill	Bucasia landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Bucasia landfill	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Landfill	Bucasia landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
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Closed Landfill	Eton landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Eton landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Closed Landfill	Eungella landfill	Develop closure plan	Moderate	Likely/ Medium	Medium
Closed Landfill	Eungella landfill	Undertake remediation works	Major	Likely/ Medium	High
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Closed Landfill	Far Beach landfill	Undertake remediation works	Moderate	Very likely/ High	High
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Operating Transfer Station	Finch Hatton transfer station	Upgrade existing transfer station	Moderate	Very likely/ High	High
Operating Landfill	Gargett landfill	Develop closure plan	Moderate	Very likely/ High	High
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Operating Landfill	Hay Point landfill	Currently exceeding licence tonnage threshold	Moderate	Likely/ Medium	Medium
Operating Landfill	Hay Point landfill	Develop closure plan	Moderate	Very likely/ High	High
Operating Landfill	Hay Point landfill	Different contractor	Minor	Likely/ Medium	Low
Other	Hay Point landfill	Transfer station facilities may be required before landfill can be closed	Moderate	Very likely/ High	High
Operating Landfill	Hay Point landfill	Undertake remediation works including LFG management	Major	Likely/ Medium	High
Operating Landfill	Hogan's Pocket landfill	Construction of capping to Cell 1 required in the near future	Moderate	Very likely/ High	High
Operating Landfill	Hogan's Pocket landfill	Develop LFG management infrastructure	Moderate	Very likely/ High	High
Operating Landfill	Hogan's Pocket landfill	Environmental monitoring plan to be reviewed	Moderate	Very likely/ High	High
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Operating Landfill	Hogan's Pocket landfill	LFG management plan required	Major	Very likely/ High	Extreme
Operating Landfill	Hogan's Pocket landfill	New landfill cell required in the near future	Moderate	Very likely/ High	High
Operating Landfill	Hogan's Pocket landfill	Potential remediation needed to address Cell 1 groundwater	Moderate	Very likely/ High	High

Mackay Regional Council

Waste Management Issues

Category	Site	Issue	Consequence	Likelihood/ Priority	Risk Score
Closed Landfill	Kolijo landfill	Closure Plan needs to be reviewed	Moderate	Very likely/ High	High
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Closed Landfill	Koumala landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Operating Transfer Station	Koumala transfer station	Upgrade existing transfer station, potential shift to front-lift bins	Minor	Likely/ Medium	Low
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Other	Mackay Region	Update Environmental Monitoring Program	Moderate	Likely/ Medium	Medium
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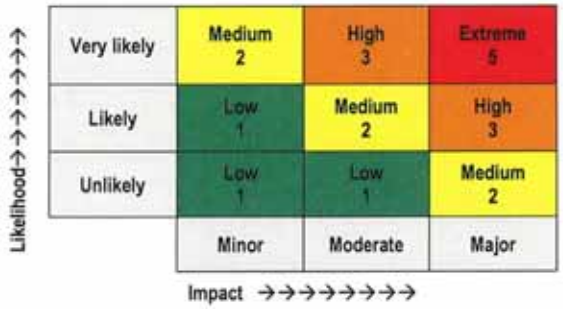
Closed Landfill	Midge Point landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Operating Landfill	Otterburn landfill	Develop closure plan	Moderate	Very likely/ High	High
Other	Otterburn landfill	Transfer station facilities required before landfill can be closed	Major	Very likely/ High	Extreme
Operating Landfill	Otterburn landfill	Undertake remediation works including LFG management	Major	Likely/ Medium	High
Other	Paget MRF	MRF unable to accept some collection/ delivery vehicles	Moderate	Likely/ Medium	Medium
Operating Landfill	Sarina landfill	Closure Plan needs to be reviewed	Moderate	Very likely/ High	High
Operating Landfill	Sarina landfill	Different contractor	Minor	Likely/ Medium	Low
Other	Sarina landfill	Transfer station facilities required before landfill can be closed	Major	Very likely/ High	Extreme
Operating Landfill	Sarina landfill	Undertake remediation works including LFG management	Major	Likely/ Medium	High
Contractual Arrangements	Sarina LGA	Contract expired. Currently being re-tendered	Minor	Unlikely/ Low	Low
Closed Landfill	Seaforth landfill	Closure Plan needs to be reviewed	Moderate	Very likely/ High	High
Closed Landfill	Seaforth landfill	Undertake remediation works	Moderate	Very likely/ High	High
Closed Landfill	St Helens landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	St Helens landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium
Closed Landfill	Walkerston landfill	Develop closure plan	Moderate	Very likely/ High	High
Closed Landfill	Walkerston landfill	Review LRAP findings	Moderate	Likely/ Medium	Medium
Closed Landfill	Walkerston landfill	Undertake remediation works	Moderate	Likely/ Medium	Medium

Appendix B
Risk assessment approach

Appendix B

Risk assessment approach
Each of the issues identified through the data collection phase of this project will be assessed using the following risk assessment approach.

Consideration of the likelihood of related problems arising and the potential impact or consequence of these problems will be ranked as indicated in the following table and allocated a risk rank of Low, Medium, High or Extreme.



The risk ranking determined in this manner corresponds to the following impact and action required.

Ranking	Impact / action required
5 - Extreme	Risk almost certain to happen and/ or to have very dire consequences. Action must be taken to prevent the incident from occurring or reduce the risk to an acceptable level
3 - High	Risk likely to happen and/ or to have serious consequences. Action must be taken to prevent the incident from occurring until risk is reduced
2 - Medium	Possible this could happen and/ or have moderate consequences. No immediate need to act if risk can be reduced
1 - Unlikely	Unlikely to happen and/ or have minor or negligible consequences. No immediate need to act

DRAFT MINUTES – CITY FOCUS ADVISORY COMMITTEE MEETING

To be held at Reception Room, Main Administration Building, Mackay Regional Council

Thursday 4 February 2010 - 3.00pm – 5.00pm

Members: Cr David Perkins (Chair); Cr Deirdre Comerford; David Aprile; MRC Manager Economic Development Julie Cardiff; Anna-Maree Coco, Michael Kirby; Lauren Manson; Stephen Wallace; Mr Ron Waters-Marsh, Dave Westman; and Claire Torkington,

Invited Guests: MRC Director Engineering Services Stuart Holley; MRC Director Community Services Gerard Carlyon; MRC Manager Convention Precinct and Events Mark Fawcett; MRC Manager Operations Scott Casey

Secretary: MRC Economic Development Administration Officer Lassara Reinke

	ITEM	COMMENT	ACTION
1	**Welcome**	• Introductions • Apologies : Cr Deirdre Comerford, David Aprile, Dave Westman.	
2	**Confirmation of Draft Minutes**	• Confirm Draft Minutes from 3 December 2009 Meeting	CFAC Minutes - DEC 09.doc Minutes confirmed.
	BUSINESS ARISING		
3		City Centre Car Parking Signage Reports	P signage installation Invite to Strategic Planning for March City Focus re - City Centre Car Parking Strategy
	NEW BUSINESS		
4	**City Centre Priorities Workshop**	• City Centre Revitalisation budget priorities - Levy funded and non Levy funded items , includes: o Communications, Promotions, o Urban Enhancements	MED to get costings for the City Centre website MED & MCC to prepare a City Centre marketing consultancy brief - to assist inform budget consideration around marketing

		and promotion spend as part of the City Centre Special Rate Management Levy **That City Focus recommends Council consider budget funding to set up and maintain a full City Centre website, including a comprehensive database to assist communications.** The committee requested that no additional funding be directed to City Centre highway billboard signage – and that the current contract for highway signage located at Glendaragh Road north of Mackay not be renewed. Committee indicated its support for advertising on public transport, and for the continuation of the Explorer bus service with investigation of potential for a future shuttle service around the City Centre Committee requests further discussion of urban design enhancements and upgrades to infrastructure and the public domain for its next meeting. **That City Focus recommends council consider preparation of a Masterplan to guide the revitalisation of the City Centre**

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6	**General Business**	• 150 Anniversary – arrival of Mr John Mackay at Pioneer River • Other	Councillor Dave Perkins raised celebrations based around the arrival of John Mackay at the Pioneer River on May 23rd. MCP&E advised the committee of a community float project. The community float will be worked on at the Sunday markets by the public and will be displayed at the Sugar festival. MED to seek a progress update from Department of Transport and Main Roads regarding planned activities to celebrate the Forgan Bridge
7	**Next Advisory Committee Meeting**	DATE: 4th March 2010 TIME: 3.00 pm VENUE: TBA Mackay Regional Council,	

Meeting Closed: 5:30pm

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APPENDIX / ATTACHMENTS