



# Development Services

Monthly Review Report

October 2018

## Executive Summary

### DEVELOPMENT SERVICES

The Development Services Department closed out the first quarter with good results across safety, finance and project delivery. Development Assessment and Development Engineering continue to experience an increasing workflow, with four Operational Works applications approved in October with a total value of works of \$1,327,147.

During October Strategic Planning reached an important milestone for the Mackay Waterfront Priority Development Area (PDA) with Council receiving approval from the Minister for Economic Development Queensland to commence public notification of the proposed Development Scheme.

Economic Development continued to be active in promoting our region with the national SEGRA conference held in Mackay from 22-25 October. The conference which was supported by Council's Events Attraction Program, attracted approximately 250 registrations from around Australia.



**Teona Cousin**  
*Acting Director Development Services*



Six water refill stations have been installed across the region.

# Development News 10/2018

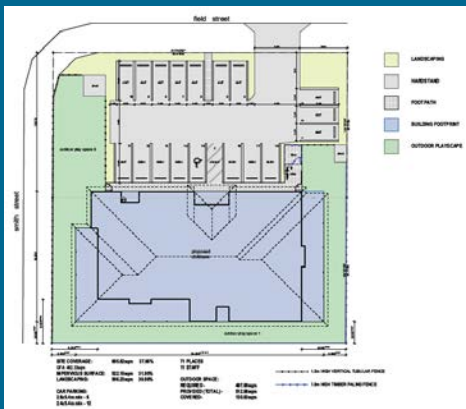
## Updates on Significant Developments Currently Being Assessed by Council

### APPLICATION LODGED

DA-2018-124

21 & 23 Smith Street, South Mackay

The applicant proposes to remove/demolish the two residential dwellings at the corner of Smith and Field Streets to construct a 71 place childcare centre run under their Kidz Play umbrella.



### APPLICATION LODGED

OW-2018-43

Lot 491 Bruce Highway, Bakers Creek

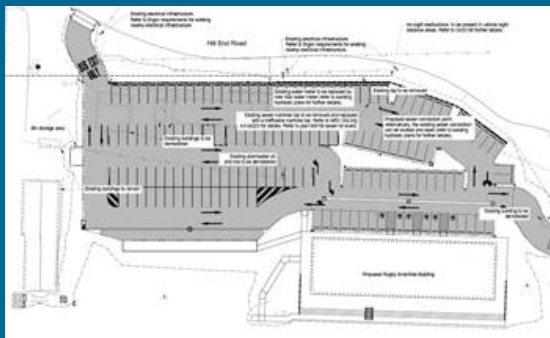
The Waters Ororea Stage 5E - three residential lots to be created with proposed works to include stormwater, water and sewerage infrastructure, drainage, earthworks, landscaping, electrical and telecommunication services.

### APPLICATION APPROVED

DA-2018-75

1 Matsen Street, Bakers Creek

Application for a Preliminary Approval for a service station, food & drink outlet and short term accommodation and Reconfiguration of a Lot for one township lot into three lots. The application was approved with conditions.



### APPLICATION APPROVED

OW-2018-23

Lease 12, 24-30 Sweeney Court, Glenella

Magpies Sporting Club (sports facilities amenities) - approved works to be carried out on site including roadworks, stormwater, water and sewerage infrastructure, drainage work, earthworks and signage.



## Monthly Safety Review

### Summary

Three injuries to MRC employees were reported in October:

- The tip of a palm frond being removed from a tree spiked a worker in the neck – requiring first aid treatment only.
- A worker’s skin became irritated when the fine hairs from a flower they brushed against came into contact with their skin.
- A worker who was whipper snipping tripped over a grave marker and injured their neck.

Six incidents involving asset damage were reported in October:

- A rock flicked up from a whipper snipper and hit the windscreen of a passing car.
- A truck parking alongside the curb hit a wheelie bin.
- A parked truck was hit by a reversing non-MRC vehicle.
- A trailer being towed hit a bench.
- A truck exiting a MRC depot bottomed out on a driveway, damaging the electric gate roller track.
- A mower drove over an air hose resulting in damage to the hose.

Two near miss incidents were reported in October:

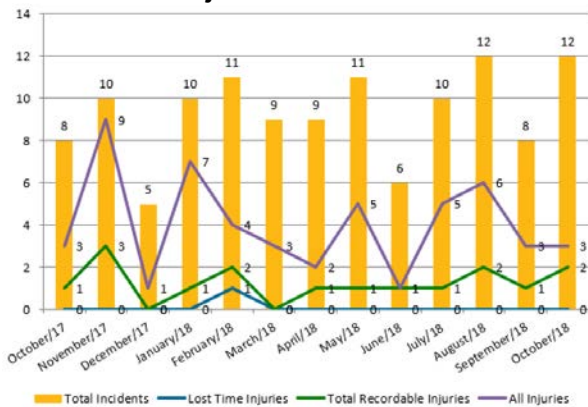
- A worker was identified using their mobile phone in a hazardous area.
- A slasher operator noticed a grass fire when mowing a reserve.

One incident involving a volunteer was reported in October:

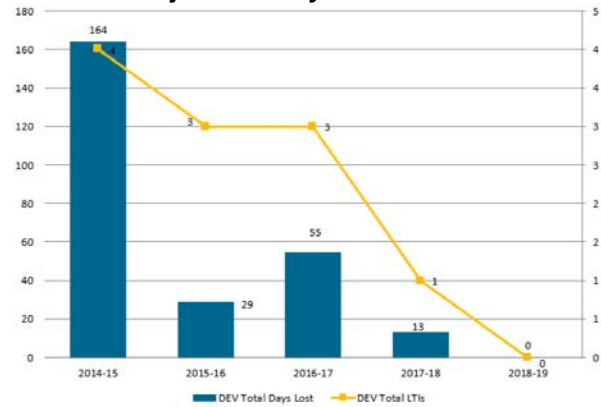
- A volunteer was pruning a plant with secateurs and suffered a minor cut to their finger.

Each incident is investigated, and appropriate corrective measures implemented to reduce future risks.

### Incidents and Injuries



### Lost Time Injuries & Days Lost



Department	2013-14		2014-15		2015-16		2016-17		2017-18	
	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost
Development Engineering										
Development Assessment										
Parks, Environment & Sustainability	4	164	3	29	3	55	1	13	0	0
Strategic Planning										
Economic Development & Tourism										
<b>Development Services</b>	<b>4</b>	<b>164</b>	<b>3</b>	<b>29</b>	<b>3</b>	<b>55</b>	<b>1</b>	<b>13</b>	<b>0</b>	<b>0</b>

# Financial Report

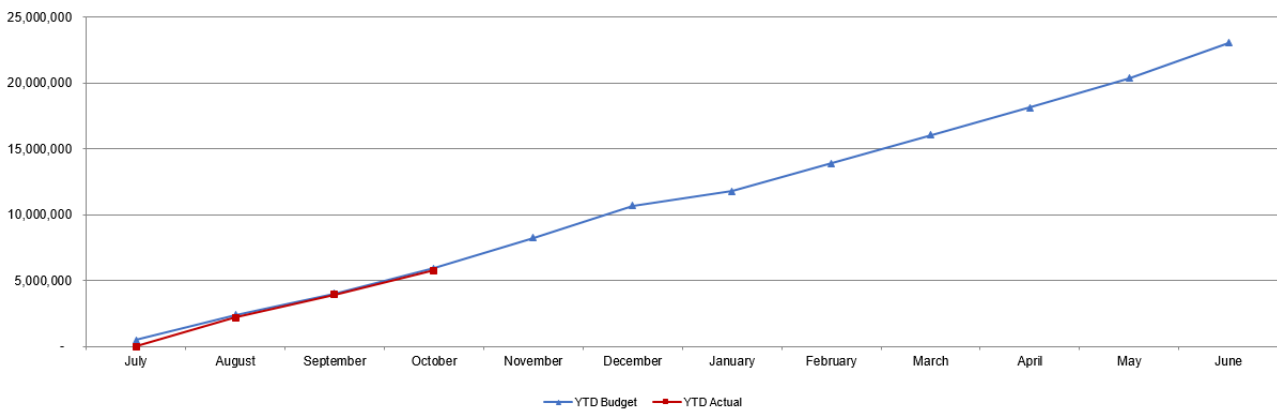
Year to date results are varied across individual programs but remain close to budget for the overall department.

Operating Results	YTD budget	YTD actual	Variance	Status
Development Services Management	116,419	105,073	(11,345)	🟢
Strategic Planning	437,871	352,432	(85,439)	🟢
Development Assessment	(63,181)	19,096	82,277	🔴
Development Engineering	(68,699)	(142,607)	(73,908)	🟢
Economic Development & Tourism	330,542	402,284	71,742	🔴
Parks, Environment & Sustainability	5,159,484	5,033,523	(125,961)	🟢
<b>TOTAL OPERATIONAL</b>	<b>5,912,435</b>	<b>5,769,802</b>	<b>(142,633)</b>	🟢

Legend	
🟢	YTD Variance favourable of budget
🟡	YTD Variance unfavourable, between 0% and 5% of YTD Budget
🔴	YTD Variance unfavourable, more than 5% of YTD Budget

## Operating Results

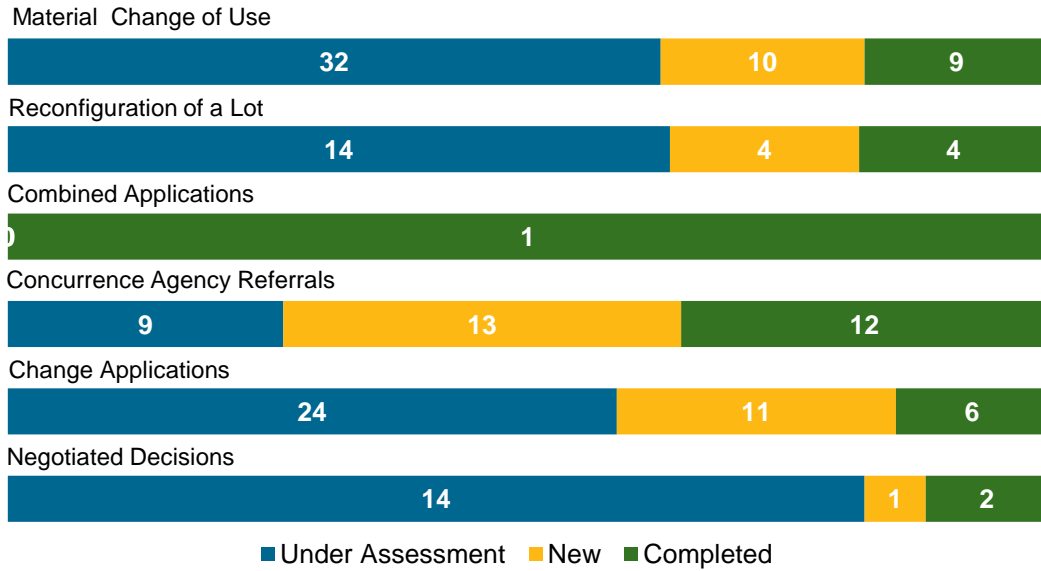


# Review of Operations

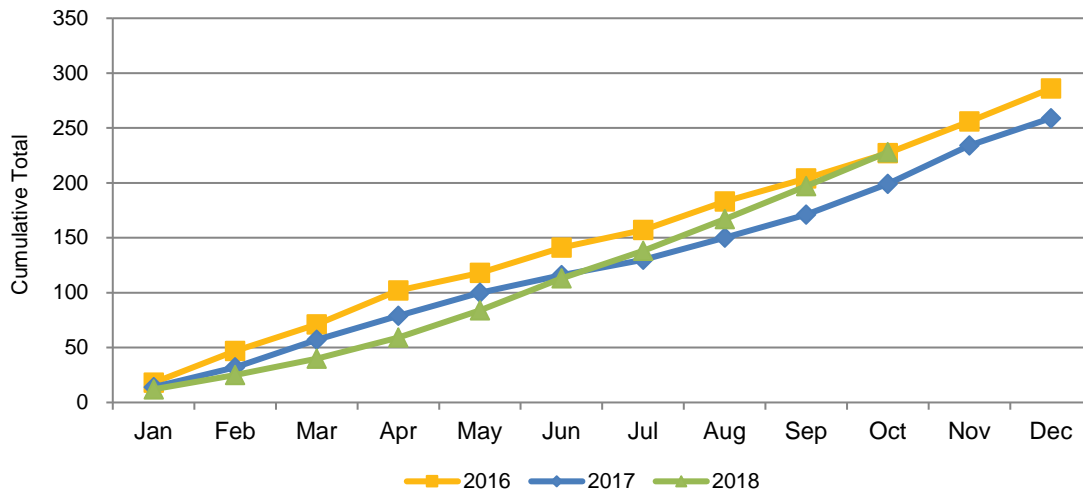
- On Track
- Potential Issue
- Definite Issue

## DEVELOPMENT ASSESSMENT

### Volume of Operations



### Cumulative Number of Approved Development Assessment Applications



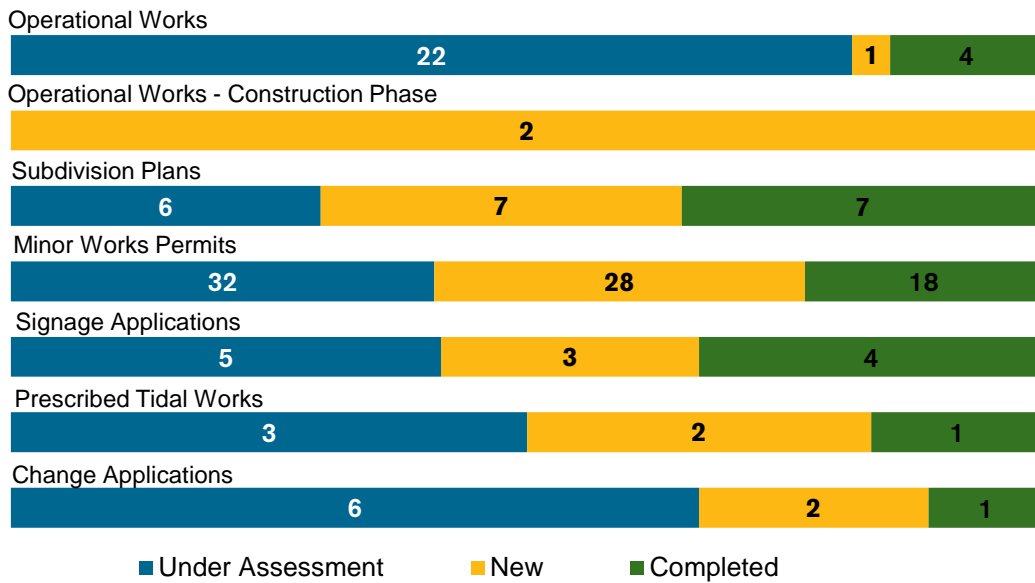
### Development Assessment Performance Against Legislative Timeframes

Application	Status	% Decided
MCU Code (85% in 40 Days)	<span style="color: green;">●</span>	100% decided in 40 days.
MCU Impact (50% in 40 Days)	<span style="color: green;">●</span>	100% decided in 40 days.
ROL (85% in 40 Days)	<span style="color: orange;">●</span>	75% decided in 40 days.
Concurrence Agency (85% in 10 Days)	<span style="color: green;">●</span>	100% decided in 10 days.



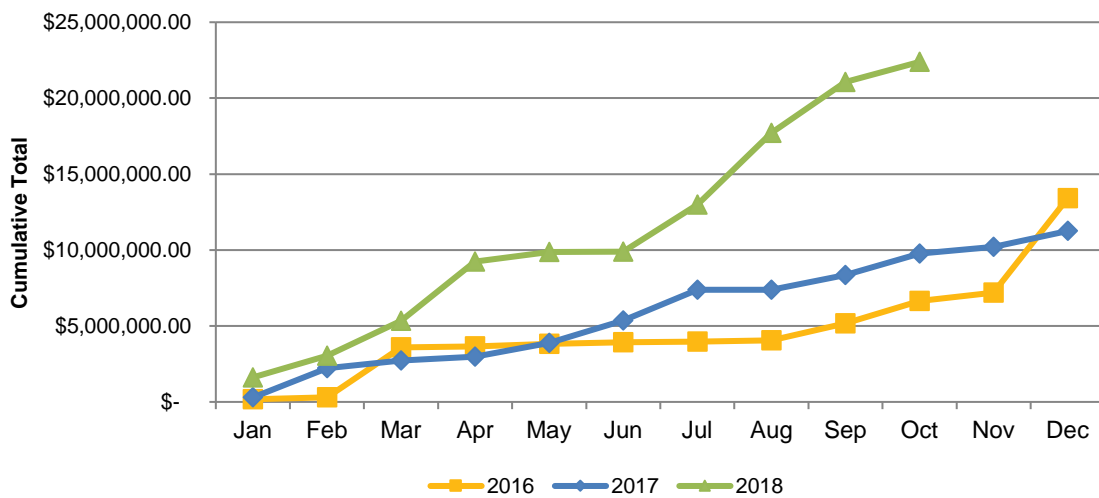
## DEVELOPMENT ENGINEERING

### Volume of Operations



### Cumulative Value of Approved Operational Works

Four Operational Works applications were approved in October with a total value of works of \$1,327,147.00.



### Development Engineering Performance Against Legislative Timeframes

Application	Status	% Decided
Minor Works (85% in <20 Days)	🟢	100% decided in 20 days.
Signage Applications (85% in <20 Days)	🟡	50% decided in 20 days.
Operational Works (85% in 40 Days)	🟢	100% decided in 40 days.
Plan Sealing (85% decided in 20 days without action notice)	🟢	100% decided in 20 days without Action Notice.

**STRATEGIC PLANNING**

<b>Regional and Local Area Planning</b>		
<b>Projects</b>	<b>Status</b>	<b>Description / Update of Project</b>
Sarina Town Centre Revitalisation Study	★	Business case investigations commenced.
Mackay Region Industrial Land Provision Study	★	Long term study to consider development and infrastructure options for industry investigation precincts in the Mackay Region Planning Scheme. Study will be ongoing to 2018/19.
Mackay Waterfront Priority Development Area	★	<p>In October 2018, Council received approval from the Minister for Economic Development Queensland to commence public notification of the proposed Development Scheme. The formal public notification period is from Monday 5 November to the close of business Wednesday 19 December 2018.</p> <p>Infrastructure and network investigation projects funded under the Queensland Government Maturing the Infrastructure Pipeline program are currently being scoped. The detailed design for the Queensland Government funded Queens Park revitalisation has commenced, with design completion scheduled for March 2019. Extensive consultation with Queens Park stakeholders is continuing to ensure their interests are considered. The Mackay Waterfront Masterplan has commenced and initial stakeholder workshops have been held with Council and internal staff. A preliminary master plan is scheduled for completion in the first quarter of 2019.</p>

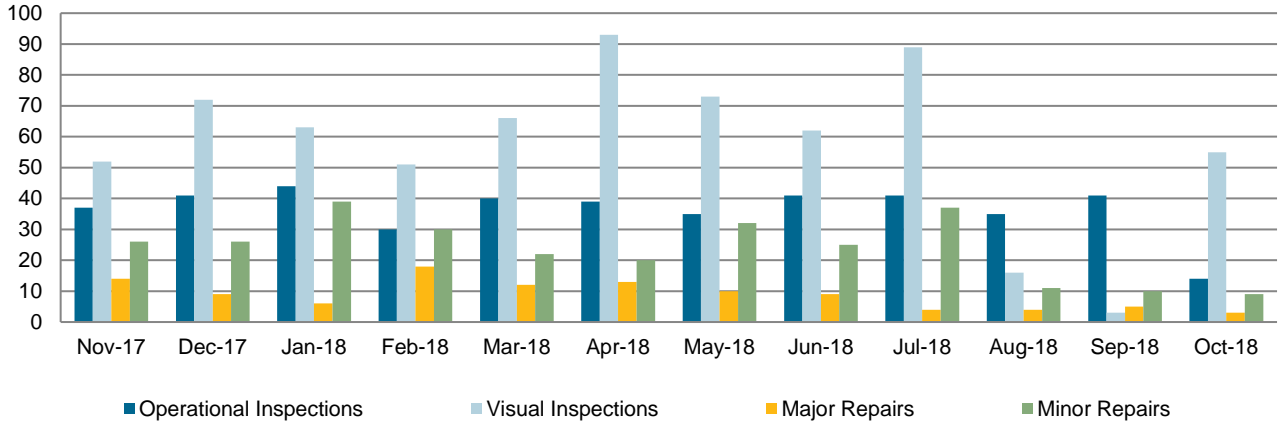
<b>Transport &amp; Infrastructure Planning</b>		
<b>Projects</b>	<b>Status</b>	<b>Description / Update of Project</b>
Growth Allocation Model	★	The Growth Allocation Model allocates and maps future urban growth over a 20-year projection period based on growth scenarios. A new modelling process has commenced in anticipation of new population projections to be released by Queensland Government.
Transport Modelling	★	Further transport modelling will be considered after completion of the 2018 growth allocation modelling.
Mackay Region Transport Strategy	★	Project planning has commenced with project anticipated to start in early 2019.
Engineering Design Guidelines Review	★	Internal discussions are occurring in relation to the update of the Engineering Design Guidelines for Stormwater and Landscape.

<b>Waterways</b>		
<b>Projects</b>	<b>Status</b>	<b>Description / Update of Project</b>
Mackay Region Coastal and Inland Flood Hazard Adaptation Strategy (CIFHAS)	★	The current stage is near complete with data now received from the terrestrial LIDAR project (street view image and property details such as floor levels, type etc). Funding for the next phases (5-8) under the QCoast2100 program is being planned. The strategy is renamed the Storm Smart Strategy.
Mackay Floodplain Management Plan	★	Project is in Phase 2 and 3 involving mitigation option identification and testing which is expected to be finalised in the next few months.
Bakers Creek South Mackay Stormwater Trunk Infrastructure Study	★	The study is nearing completion and expected to be finalised in early 2019.
Flood Studies for Tropical Cyclone Debbie affected communities	★	The collection of background information for the flood studies is underway together with the development of a community engagement plan. Engineering consultancy briefs will be issued in the near future.
Engineering Design Guidelines	★	The focus is currently on stormwater quality with a review of the policy for stormwater quality (voluntary mechanism) and review of state guidance on off-site stormwater quality treatment.

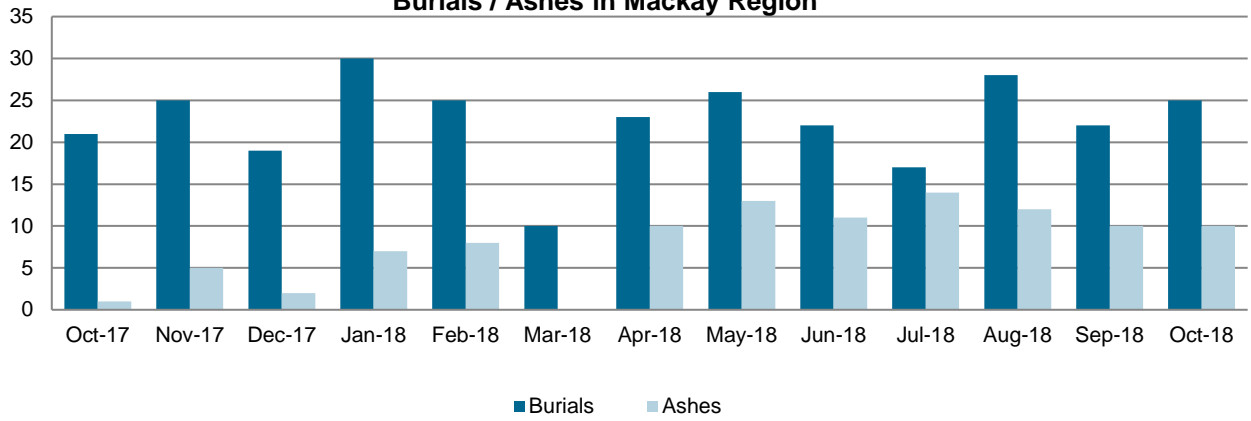


**PARKS, ENVIRONMENT & SUSTAINABILITY**

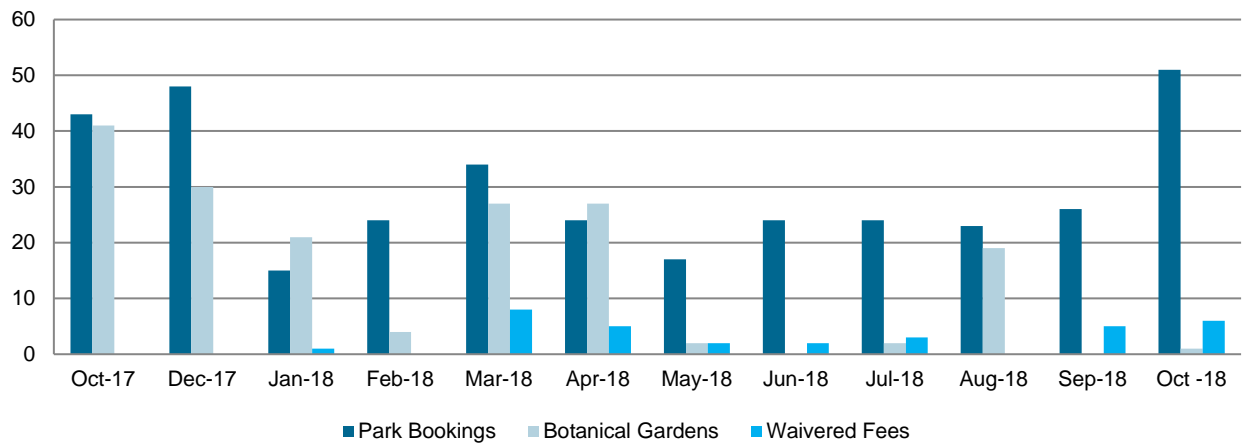
**Play Equipment Inspection and Maintenance**



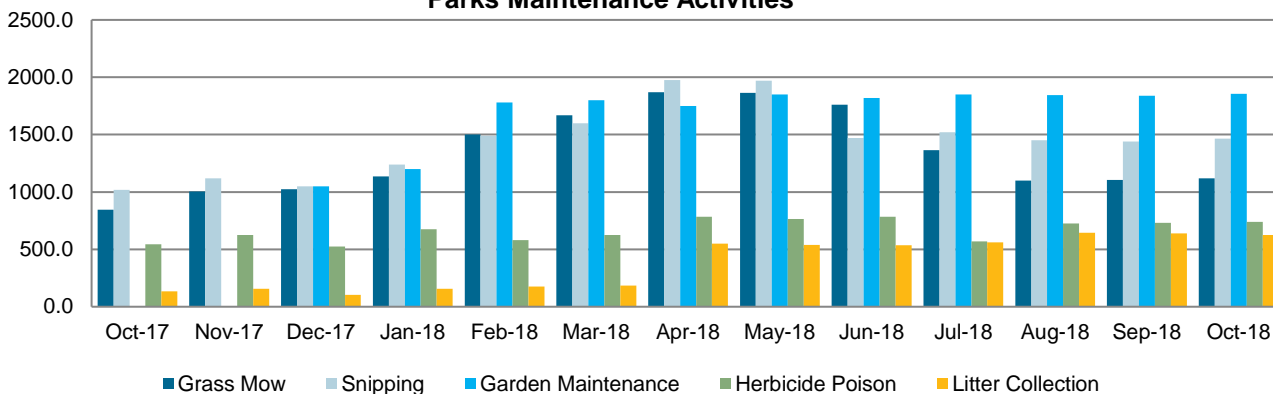
**Burials / Ashes in Mackay Region**



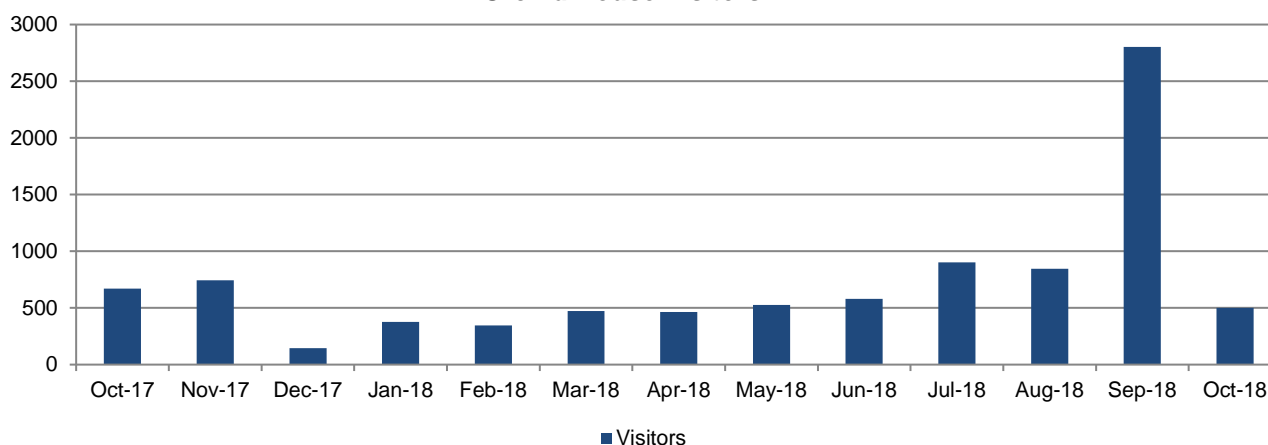
**Park Bookings**



**Parks Maintenance Activities**



**Orchid House Visitors**



Natural Environment Projects		
Project	Status	Description / Update of Project
Water refill stations	🌱	Six water refill stations with the slogan “Be smart – choose tap” have been installed around the region, including at the Field of Dreams, Blacks Beach Park and the Botanic Gardens.
Whitehaven Beach	🌱	The Mackay Natural Environment Centre (MNEC) Nursery has supplied local native plants for the restoration of the world-renowned Whitehaven Beach, which sustained damage during cyclone Debbie. Being a NIASA accredited nursery specialising in local provenance species ensured the MNEC nursery was able to supply high quality plants for this high-profile project.
Kinchant Dam Fish Habitat Project	🌱	A third working bee was held to create fish habitat structures which will be installed at Kinchant Dam in early November and will help improve recreational fishing opportunities.
McCreadys Creek South Regional Wetland project	🌱	Initial revegetation and weed control works have been completed as part of the shovel ready McCreadys Creek South Regional Wetland Project.
Community activities	🌱	Staff attended a wetland planting day at Mackay Christian College, participated in a working bee with the Friends of Morag McNichol Reserve and spoke about the natural values of Shellgrit Creek Environmental Reserve at a Beautiful Walk hosted by Mackay Conservation Group.

<b>Capital Works Projects</b>		
<b>Project</b>	<b>Status</b>	<b>Description / Update of Project</b>
North Street Park Eungella	★	A Works for Queensland project which involved completing concrete paths that were not able to be constructed as part of the original project. The works which also involved turf to the bank along North Street and installation of bollards has all been completed.
Owen Jenkins Park Sarina Beach Playground Fence	★	Replacement of the log fence between the playground and the road to improve safety is almost complete. A drinking fountain was also installed to replace a tap which was attached to the original log fence.
Mulherin Park Soft Fall Replacement	★	Project involves the replacement of the rubber soft fall in the large play area. The safety fencing will also be replaced around the play area. Works commenced immediately following the September school holidays. Works on the fencing and associated concrete nib walls is well advanced and soft fall installation was booked to commence on the 19 November.

<b>Botanic Gardens Projects</b>		
<b>Project</b>	<b>Status</b>	<b>Description / Update of Project</b>
Carpark Upgrades	★	Meadowlands pathway complete. Cremorne upgrades planned for next calendar year.
Shade Sail Replacement	★	Shade sails delivered and programmed for installation in November.
Signage Upgrades	★	Design manual scheduled for development over the coming months. Installation of upgraded signage due in first half of 2019

## **ECONOMIC DEVELOPMENT & TOURISM**

<b>Revitalise the City Centre</b>		
<b>Strategy / Project</b>	<b>Status</b>	<b>Description / Update of Project</b>
Business Attraction	★	<b>Renew in a Box</b> The Renew Newcastle model continues to gain interest. Two local real estate companies are looking at offering similar short-term opportunities to local artists and business owners who sell hand-made items.
Marketing	★	<b>Taking the City Centre to the region</b> A bus advert campaign promoting the Festive Season and Summer in the City commences on 19 November. Four back of buses adverts advertising 'Things to do in December' will be active for five weeks and two side of bus adverts will promote 'Shop, Eat and Drink' and 'Culture, Heritage and Art'. Adverts will be travelling around the region for 18-weeks.  <b>10,000 Steps Winner</b> The winner of the 10,000 Steps competition was awarded with the recipient receiving a \$3000 City Centre Lifestyle voucher. The recipient will be able to spend the winnings on a gym membership, fitness wardrobe, fresh food vouchers and a visit to a wellness expert.  <b>Facebook Subscribers</b> The Mackay City Centre Facebook page reached a new milestone of 6,000 likes.

Events	*	<b>Festive Season – Summer in the City</b> A selection of the existing City Centre Christmas decorations will be upgraded in late November through the installation of solar-powered fairy lights. The lamp poles around the Wood Street and Victoria Street roundabout and the balcony of the former National Bank Building will also have new illuminated Christmas Decorations installed. Christmas carollers will also be roaming the City Centre during December.
Facade Improvement Scheme (FIS) - City Centre	*	Expressions of interest opened on 1 July and are currently being assessed as received. Two applications have been approved in 2018/19.
City Centre Digital Subscribers	*	<ul style="list-style-type: none"> <li>• Facebook – 6,013</li> <li>• Instagram – 1,234</li> <li>• City Centre WiFi Sessions – 1,353 users and 12,478 sessions</li> </ul>

Strong Local Businesses with a Global Reach		
Strategy / Project	Status	Description / Update of Project
International Trade Group (formerly Export Group)	*	The International Trade Group has been established by local businesses interested in export. A network event was held during October at Ocean International and guest speaker Mark Walter presented on his recent trip to India.
International Education and Training – Study Greater Whitsunday	*	A Study Greater Whitsunday Steering Committee meeting was held during October. A draft Terms of Reference for the committee was submitted and feedback was provided by members. The Greater Whitsunday Alliance reported that funding for the cluster’s branding and positioning project has been approved by Study Queensland. The project is anticipated to commence early next year.
Mackay Isaac Whitsunday Trade and Investment Group (MIW TIG)	*	Trade and Investment Queensland, in collaboration with Regional Development Australia Mackay-Isaac-Whitsunday, invited Mackay Regional Council and other regional stakeholders to participate in the new Trade and Investment Group. The MIW Trade and Investment Group (MIW TIG) aims to bring agencies and stakeholders together quarterly to: share information, identify priorities, pool resources and deliver projects to achieve coordinated and positive regional outcomes.

Partnerships for Economic Development		
Strategy / Project	Status	Description / Update of Project
Implementation of the Economic Development Strategy	*	<p><b>Mackay Region Fishing Strategy</b>            Economic Development has commenced delivery of the action plan linked to the \$100,000 State Funding for implementation of the Mackay Region Recreational Fishing Strategy. Current actions have a focus on marketing, implementation of the voluntary code of conduct and event development/attraction. A ‘Hooked on Mackay Facebook Page’ and website will be launched in November.</p> <p><b>Mountain Bike Strategy</b>            Targeted consultation of the Draft Mackay Region Mountain Bike Strategy will be undertaken with stakeholders in late November.</p> <p><b>General Aviation</b>            Economic Development continues to coordinate advice to airstrip operators as requested.</p> <p><b>Driver Education Facility</b>            Economic Development continues to investigate the establishment of a driver education facility and has continued to engage with regional stakeholders. A site visit to the Benaraby Driver Education Facility was undertaken in October.</p>

Recreational Vehicle Attraction	●	The Camping Choices Regulatory Review was received in February 2018. Internal review was conducted in February and March with implementation of recommendations now being investigated. An update on the implementation of the review will be provided to Council at a briefing in November.
Facilitating Development in Mackay Region Policy	●	The Facilitating Development in the Mackay Region Policy has been undergoing internal review in accordance with annual review requirements. A revised Policy will be proposed to Council in November.  One stage 2 application was approved in October. Six Expression of Interest applications and five stage 2 applications are currently under review. A further four applications have progressed through the expression of interest assessment stage; however, stage 2 applications have not yet been submitted.
Business Assistance Platform	●	Consultancy components of the Business Assistance Platform project are continuing and includes website development and marketing material. The project is an initiative of the region's business assistance providers and aims to establish a coordinated approach to business event collaboration and cross promotion and, in addition, provide information on business assistance available within the region.
Greater Whitsunday Food Network	●	Preparations are underway for the Greater Whitsunday Food Network AGM in November. Reef Catchments will be coordinating marketing and branding workshops to coincide with this event, and guest speaker Michelle Bell-Turner from Mungalli Creek Biodynamic Dairy will be presenting on the importance of story-telling and building your brand.
Resource Centre of Excellence	●	A project steering committee meeting was held with representatives from the State Government, Council and the Resource Industry Network in October. The Resource Centre of Excellence Business Case was presented to the State Government following this meeting and is currently under review by the State Government. The business case supports the State Government's \$3.6 million funding announcement for construction of the facility.
Sustainable Economic Growth for Regional Australia (SEGRA) Conference	●	The national SEGRA conference was held in Mackay from 22-25 October. The local planning committee and the Economic Development team were heavily involved in coordinating the Industry Forum on Monday 22 October, and Study Tours on Thursday 25 October. The conference which was supported by Council's Events Attraction Program, attracted approximately 250 registrations from around Australia.

<b>Working to Support Local Business</b>		
<b>Strategy / Project</b>	<b>Status</b>	<b>Description / Update of Project</b>
Mackay Events & Conference Attraction Program	●	<p><b>Events / conferences held in October</b> Four events / conferences were held:</p> <ul style="list-style-type: none"> <li>• Cricket Australia U17 Male National Championships</li> <li>• Adventurethon Demolish Multisport Festival</li> <li>• Bulls Masters Country Challenge</li> <li>• Sustainable Economic Growth in Regional Australia (SEGRA) 2018 Conference</li> </ul> <p><b>Events / conferences approved in October</b> Two new events / conferences were approved through the program:</p> <ul style="list-style-type: none"> <li>• Party in the Park – Celebrating 150 years of Mackay Cricket</li> <li>• Australian Fishing Championships XV</li> </ul>
Mackay Pride Facade Improvement Scheme - Expressions of Interest	●	Expressions of interest opened on 1 July and are currently being assessed as received. One application has been approved in 18/19.

<b>Attracting &amp; Keeping Young People in the Region</b>		
<b>Strategy / Project</b>	<b>Status</b>	<b>Description / Update of Project</b>
Support and incubate to foster creativity & commercialise ideas and start ups	*	<p><b>Split Spaces Mackay</b> Economic Development will continue to engage with Split Spaces Mackay to discuss future partnership opportunities as requested.</p> <p><b>Startup Mackay</b> Economic Development will continue to engage with Startup Mackay to discuss future partnership opportunities as requested.</p>

<b>Place Management of Suburbs &amp; Localities</b>		
<b>Strategy / Project</b>	<b>Status</b>	<b>Description / Update of Project</b>
Placemaking	*	<p>The Activate My Place (AMP) grants program offers grants to individuals and/or organisations to deliver projects that enhance the amenity, activity and appearance of a place or locality. The four successful funding recipients from Round 1 of the program received approval in May 2018.</p> <p>Economic Development continues to work with these successful applicants to progress their projects and assist where required. The first successful project under the program, River Beats, was held in September at the Twilight Markets and will continue to be held at each Twilight Market in 2018. Another successful application, the installation of murals and artwork in Fifth Lane, Mackay is expected to commence in November.</p>

<b>Sarina Sugar Shed</b>						
<b>Strategy / Project</b>	<b>Status</b>	<b>Description / Update of Project</b>				
		<b>Item</b>	<b>October</b>	<b>YTD</b>	<b>Annual Target</b>	
Business Operations (excluding accruals)	*	Visitation	906	6001	10,000	
			<b>Item</b>	<b>October</b>	<b>YTD</b>	<b>Annual Budget</b>
	*	Ticket Sales	\$14,932	\$95,107	\$160,000	
	*	Retail Sales	\$29,252	\$141,503	\$289,000	
	*	Total Income (incl. Tickets income)	\$44,185	\$236,609	\$449,000	
	*	Total Expenses	\$85,134	\$293,517	\$785,265	

**Economic Indicators (Quarterly)**

<b>Indicator</b>	<b>Sep 18</b>	<b>Jun 18</b>	<b>Mar 18</b>	<b>Dec 17</b>	<b>Sep 17</b>	<b>Jun 17</b>	<b>Mar 17</b>
<b>Employment</b>							
Unemployment rate	N/A*	3.8%	4.3%	5%	5.6%	6%	6.3%
Employed persons	N/A*	65,790	65,359	64,288	63,020	61,894	60,951
<b>Real Estate</b>							
Median house sale	N/A*	\$342,000	\$340,000	\$330,000	\$307,250	\$335,000	\$295,000
Res vacancy rate	N/A*	1.9%	3.6%	3%	2.8%	4.5%	6.4%
<b>Residential Lot Supply</b>							
Lots Approved	N/A*	128	27	51	75	7	42
Lots Registered	N/A*	74	46	27	34	43	25

*\*Data relates to the Mackay Local Government Area and is updated on a quarterly basis as it is received by Council. There is often a 3-6 month lag from the receipt of data for a previous quarter.*



**e-Statistics**

Subscribers	October	September	August	July	June	May	April
City Centre Business Network	1,009	987	992	984	993	993	933
Regional Focus Business Network	148	148	148	148	148	148	148
Sarina Businesses Network	172	172	172	172	172	172	173
Evans Avenue Network	64	64	64	64	64	64	64
City Centre Community Subscribers	4,291	3,977	3,977	3,904	3,904	3,904	3,746
Mackay Region Joblink Analytic Report	538 users 2,053 views	532 Users 1633 Views	522 Users 1659 Views	519 Users 1271 Views	513 Users 3751 Views	497 Users 5602 Views	499 Users 3018 Views
Sarina Field of Dreams Usage WiFi	116 users 1,718 sessions	125 users 1664 sessions	161 users 1242 sessions	--	--	--	--

**UPCOMING EVENTS**

Date	Event	Location
9 December 2018	Queensland Cricket U13 & U14 Male State Championships (Nth Qld Region – Games two & three)	Harrup Park
14 December 2018	Christmas in the Gardens	Botanic Gardens Amphitheatre
17 December 2018	Bull Masters Youth Cup	Harrup Park
5 & 6 January 2019	Women's Big Bash League	Harrup Park