



Development Services

Monthly Review Report

December 2017 & January 2018

Executive Summary

DEVELOPMENT SERVICES

The local economy continues to strengthen with increased activity right across the development pipeline. Of particular note is a significant number of larger scale commercial developments which are moving through planning and into the construction stage. For local residents, this is likely to result in numerous new job opportunities as well as increased product offerings as a number of retailers not currently represented in Mackay enter into our market this year. Both industrial and residential development is also accelerating strongly and the success of Council's Facilitating Development in the Mackay Region Policy is evident in the projects now coming to fruition.

Our Parks capital program continues to progress well with many new project offerings such as the John Breen Park outdoor gym proving to be very popular which comes on the back of the Queens Park playground and Platypus Beach projects which the community has embraced.

Our safety performance in December and January was strong but regrettably the directorate has had its first lost time injury for the year in early February. Management is working with the affected employee to ensure they receive the required medical treatment to make a full recovery.

In the Strategic Planning area, many important pieces of work are progressing well, including the proposed PDA and recent sessions have been held with the development industry on both the LGIP and Open Space Policy.



Gerard Carlyon
Director Development Services



New exercise and workout facility at John Breen Park, North Mackay.

Development News

12/2017 to 01/2018

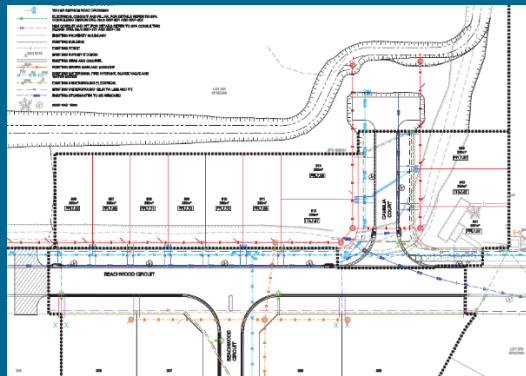
Updates on Significant Developments Currently Being Assessed by Council

APPLICATION LODGED

DA-2018-10

Lot 1 Mackay-Bucasia Road, Beaconsfield

An application has been received for Stage 4 of Kerrisdale Estate comprising 48 residential lots. Also, included in the application is a request for a Preliminary Approval for a Masterplan for the development of the remainder of the estate.



APPLICATION LODGED

OW-2018-3

Lot 392 Beachwood Circuit, Bakers Creek

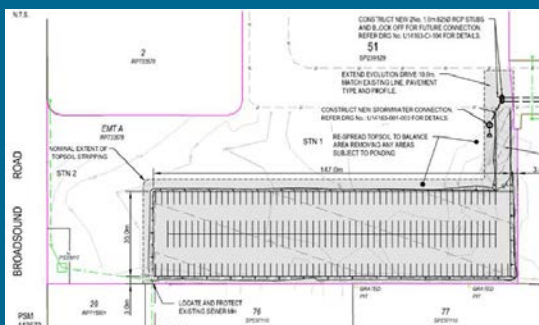
The Waters Ooralea Estate - Stage 5D, consisting of eleven residential lots. Proposed works to be carried out include roadworks, stormwater, water infrastructure, drainage work, earthworks, sewerage infrastructure, landscaping, signage, electrical and telecommunications.

APPLICATION APPROVED

DA-2017-4

Lot 103 Alexandra Street, West Mackay

A 126 room aged care facility has been approved for OzCare on the balance part of Lagoons Estate.



APPLICATION APPROVED

OW-2017-26

7 Evolution Drive, Paget

Stage 1 of the Scifleet Toyota development, which includes 222 carpark spaces, stormwater network, stormwater quality management, sewer network, earthworks and driveway.



Monthly Safety Review

Summary

Five incidents were reported in December 2017 and ten incidents in January 2018. No lost time injuries have been recorded in the 2017-18 year, which is a very positive result.

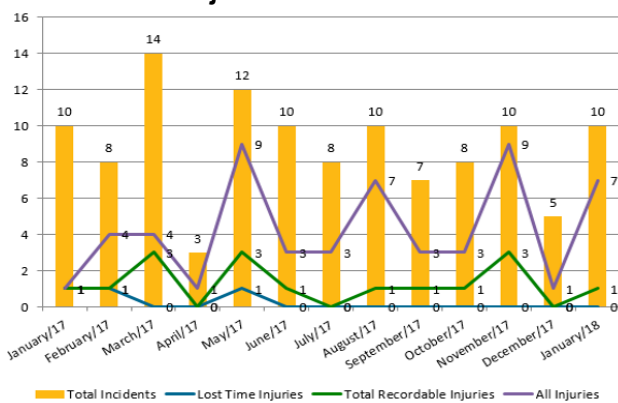
The following injuries were reported in December 2017 and January 2018 –

- A worker felt pain in their hip and back when carrying hand tools back to their vehicle.
- A worker was stung by a wasp.
- In two separate incidents, a worker experienced irritation to their throat and lungs after fumes entered the tractor cab during exhaust gas recirculation (EGR) burn.
- While pruning trees a worker stepped into a slight depression and sprained their ankle.
- A worker experienced shoulder pain after their vehicle collided with another vehicle at a roundabout.
- A worker was bitten by spider when working with trees.
- While operating a mower, a worker felt pain in their back when they turned to check the traffic behind them.

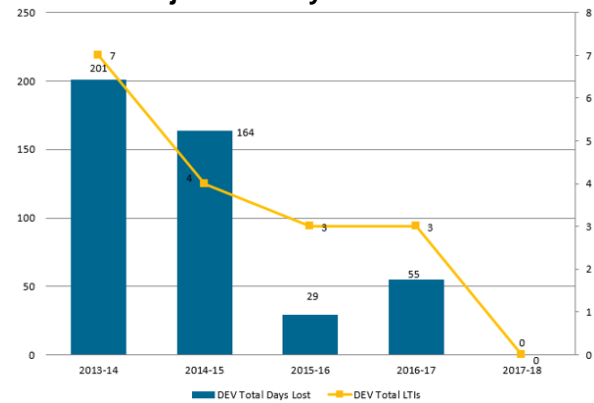
The following near misses were reported in December 2017 and January 2018 –

- A truck lost traction on wet grass and had to be winched out.
- When whipper snipping, a stone was flicked up into parked vehicle.
- When whipper snipping, a stone was flicked up into a nearby building window.
- A chainsaw that was being used to cut tree became lodged in the branch and fell with the branch.
- A mower operator was advised of windscreen damage to a passing vehicle.
- A non-staff member vehicle changing lanes collided with a MRC vehicle.
- Stones flicked up from whipper snipper broke a glass door.

Incidents and Injuries



Lost Time Injuries & Days Lost



Department	2013-14		2014-15		2015-16		2016-17		2017-18	
	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost
Development Engineering										
Development Assessment										
Parks, Environment & Sustainability	6	179	4	164	3	29	3	55		
Strategic Planning										
Economic Development	1	22								
Development Services	7	201	4	164	3	29	3	55		

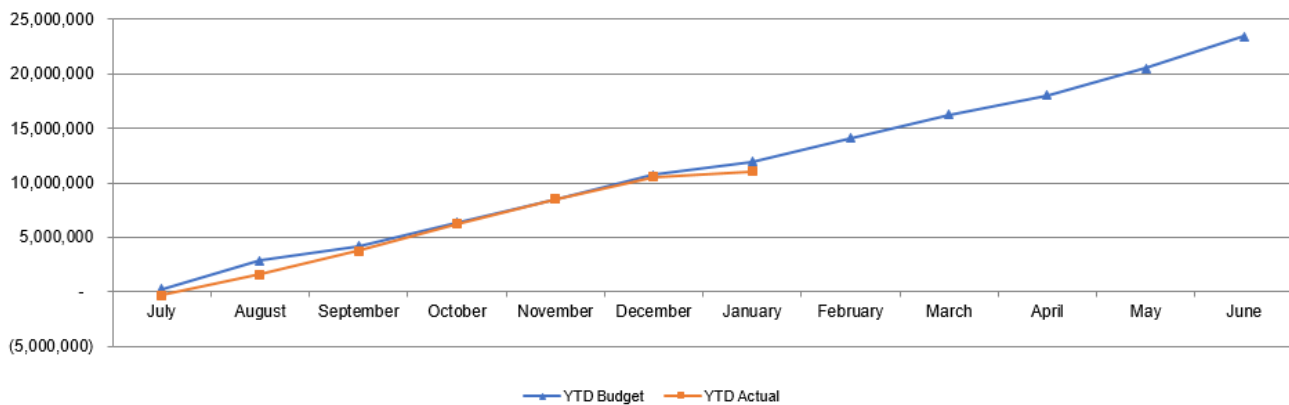
Financial Report

Financial results at this time of the year are being particularly affected by higher than expected income in the Development Assessment and Engineering programs as a result of larger than expected application loads. This is creating some pressure on resources and if sustained may require additional staffing. The budget is also positively impacted at this time of the year due to lower expenditure by the Parks program in the first half of the year. Expenditure in this area will increase as we move through the wetter growing season.

Operating Results	YTD budget	YTD actual	Variance	%	Status
Development Services Management	220,696	222,299	1,603	101%	●
Strategic Planning	1,288,158	1,129,084	(159,074)	88%	🚩
Development Assessment	(22,457)	(214,131)	(191,674)	953%	●
Development Engineering	276,856	76,104	(200,752)	27%	🚩
Economic Development & Tourism	1,034,659	1,022,509	(12,150)	99%	●
Parks, Environment & Sustainability	9,156,805	8,840,691	(316,114)	97%	●
TOTAL OPERATIONAL	11,954,717	11,076,556	(878,161)	93%	●

Legend	●	Actuals more than 10% over Budget	🚩	Actuals between 10% & 50% under Budget
	●	Actuals between 5% & 10% over Budget	🚩	Actuals more than 50% under Budget
	●	Actuals between 5% over & 10% under Budget		

Operating Results

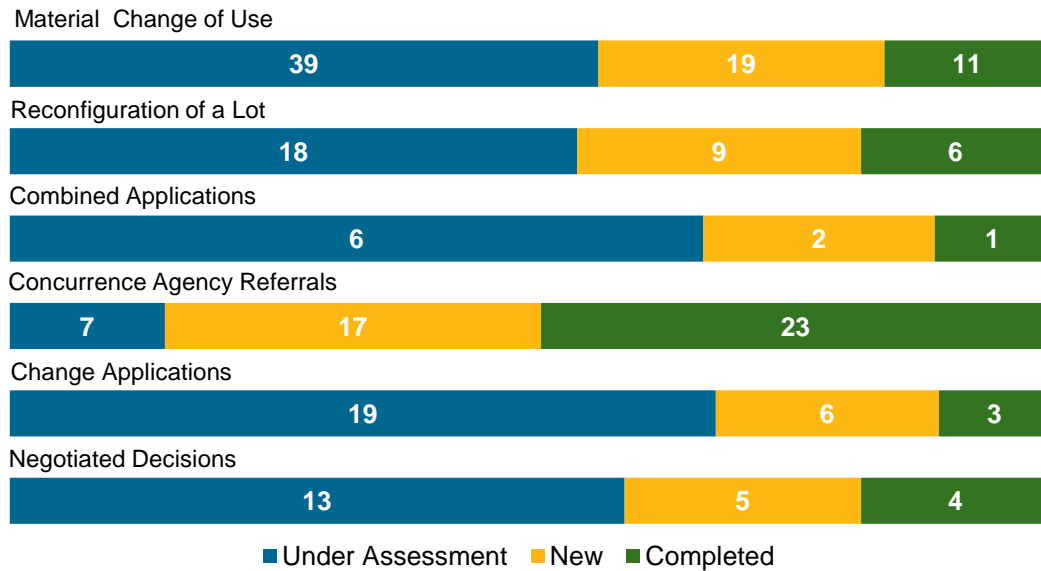


Review of Operations

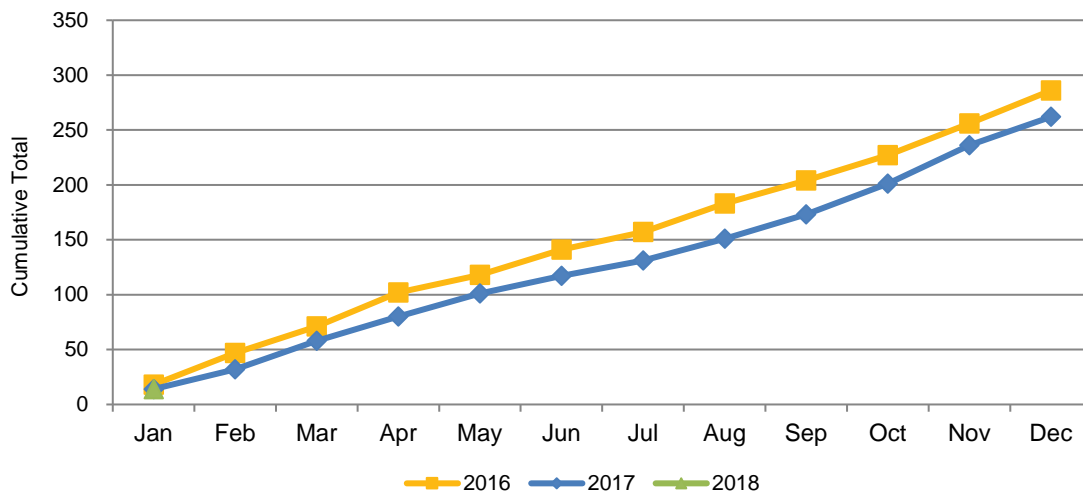
- On Track
- Potential Issue
- Definite Issue

DEVELOPMENT ASSESSMENT

Volume of Operations



Cumulative Number of Approved Development Assessment Applications

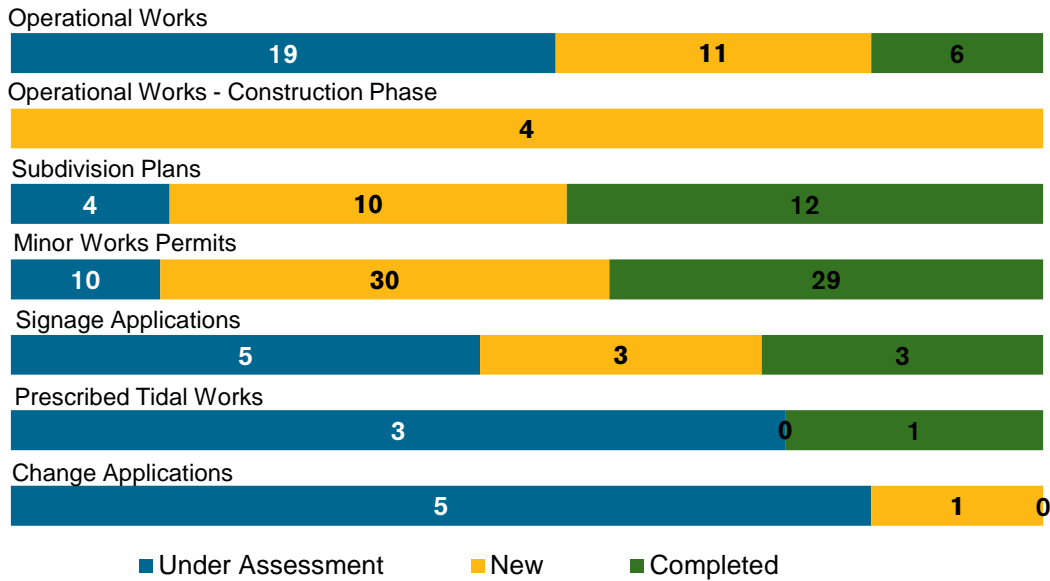


Development Assessment Performance Against Legislative Timeframes

Application	Status	% Decided
MCU Code (85% in 40 Days)	●	Dec 2017 - 100% decided in 40 days.
	●	Jan 2018 – 74% decided in 40 days.
MCU Impact (50% in 40 Days)	●	Dec 2017 – 100% decided in 40 days.
	●	Jan 2018 – No applications decided.
ROL (85% in 40 Days)	●	Dec 2017 – 100% decided in 40 days.
	●	Jan 2018 – 100% decided in 40 days.
Concurrence Agency (85% in 10 Days)	●	Dec 2017 – 94% decided in 10 days.
	●	Jan 2018 – 100% decided in 10 days.

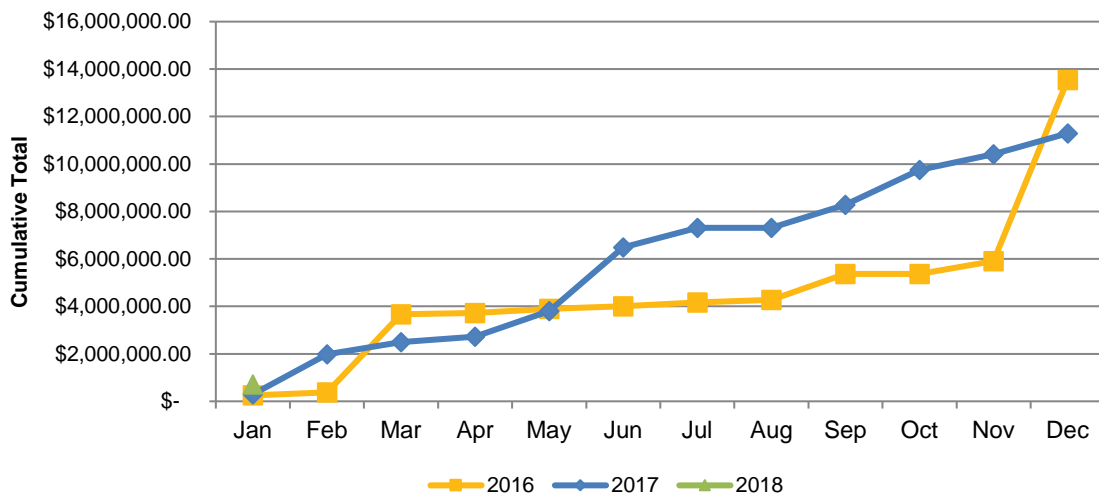
DEVELOPMENT ENGINEERING

Volume of Operations



Cumulative Value of Approved Operational Works

Six Operational Works applications were approved in December 2017 and January 2018 with a total value of works of \$1,599,103.00.



Development Engineering Performance Against Legislative Timeframes

Application	Status	% Decided
Minor Works (85% in <10 Days)	★	Dec 2017 – 100% decided in 10 days.
		Jan 2018 – 100% decided in 10 days.
Signage Applications (85% in <20 Days)	★	Dec 2017 – 100% decided in 20 days.
		Jan 2018 – 100% decided in 20 days.
Operational Works (85% in 40 Days)	★	Dec 2017 – 100% decided in 40 days.
		Jan 2018 – 100% decided in 40 days.
Plan Sealing (85% decided in 20 days without action notice)	★	Dec 2017 – 100% decided in 20 days without Action Notice.
	★	Jan 2018 – 80% decided in 20 days without Action Notice. Marginal non-compliance due to staff shortage.

STRATEGIC PLANNING

Regional and Local Area Planning		
Projects	Status	Description / Update of Project
Mackay Region Planning Scheme – amendments to dwelling house provisions	*	<p>Qualified state interest amendment 1 of 2017 (dwelling house provisions) was submitted to the State Government for review on the 18 December 2017. Various matters regarding the proposed amendments have been discussed with the State Government, and, advice has been received that these matters have been resolved.</p> <p>It is anticipated that the Minister will authorise progression of the proposed amendments in the first quarter of 2018. Public consultation on the proposed amendments will commence soon after Ministerial notice is received.</p>
Sarina Town Centre Revitalisation Study	*	Further concepts were presented to Council in November 2017 with support to progress the strategy. The strategy is expected to be complete in mid-2018.
Mackay Region Industrial Land Provision Study	*	Long term study to consider development and infrastructure options for industry investigation precincts in the Mackay Region Planning Scheme. Study will be ongoing to 2017/18.
Planning Scheme Policy – Open Space Policy	*	<p>The proposed policy intends to support the Mackay Region Planning Scheme and set standards for open space provisions for new development. Council resolved in November 2017 to make the proposed Planning Scheme Policy on Open Space and to undertake public consultation on the proposed policy.</p> <p>Consultation on the proposed policy will be undertaken – starting in February 2018.</p>
Mackay Waterfront Priority Development Area	*	Council resolved to request a Priority Development Area declaration over the Mackay waterfront areas in November 2017. Preparations are continuing for the declaration request to be submitted to the Minister for Economic Development Queensland. Preliminary infrastructure issues papers have been completed and will inform further concept designs for various precincts in the project area.

Transport & Infrastructure Planning		
Projects	Status	Description / Update of Project
Growth Allocation Model	*	The Growth Allocation Model allocates and map future urban growth over a 20-year projection period based on growth scenarios. Further modelling will be undertaken in 2018 based on 2016 Census data and new population projections to be released by the State.
Transport Modelling	*	A comprehensive regional transport model was developed and further scenario testing now complete. The transport model will be updated after completion of the 2018 growth allocation modelling.
Development of a Local Government Infrastructure Plan (LGIP)	*	Council received the response from the Appointed Reviewer about the proposed plan in mid-December. The proposed LGIP has now been submitted to the Planning Minister for review by the State. Public consultation is expected to commence in early 2018 following response from the State.
Mackay Isaac Whitsunday Regional Transport Plan (State Government)	*	Council has been working with Transport and Main Roads and the Whitsunday and Isaac Regional Councils on the development of the State Government's Regional Transport Plan.

Engineering Design Guidelines Review	*	A review of the Engineering Design Guidelines has commenced, with a discussion paper being prepared to investigate the most appropriate framework to adopt for the revised guidelines. The discussion paper is anticipated to be completed in early 2018.
<p>Project Update: Commencement of the Adopted Infrastructure Charges Resolution (2017) The amended Adopted Infrastructure Charges Resolution 2017, adopted by Council on November 22, 2017 commenced on February 1, 2018. A MyMackay Planning and Development E-News notice was sent to stakeholders on January 25, 2018 to confirm the commencement date and that properly made applications received by January 31, 2018 will be eligible for infrastructure charges to be calculated under the previous charges policy (Adopted Infrastructure Charges Resolution 2014).</p>		

Waterways		
Projects	Status	Description / Update of Project
Mackay Region Coastal and Inland Flood Hazard Adaptation Strategy (CIFHAS)	*	The project will identify the Mackay Regions coastal and flood hazards and identify adaptation options to minimize the adverse impacts of these hazards. Two of the three projects in the current stage have been completed – the erosion prone area review and urban seawall risk assessment. The third project, the terrestrial LiDAR (street view image and property details such as floor levels, type etc.) is in the final stages of verification. After completion of these projects, the next stage will be planned, including consultation and information sharing on risks.
Mackay Floodplain Management Plan	*	Project is in Phase 1 – existing conditions data review. The LiDAR and flood damages assessments are expected to be finalised by March, enabling the next Phases of the project to continue. Phase 2 and 3 of the project, the floodplain management study and plan will be undertaken in late 2018.
Erosion Prone Area Review	*	Detailed studies of Town Beach and Blacks Beach have been completed.
Flood Damage Curves	*	The surveys of building stock in Mackay using 19 residential properties and six commercial properties was completed in June. The study's findings are being used in Phase 1 of the Mackay Floodplain Management Plan to determine the damages of above floor flooding which will assist in defining the real flood risk of the region.
Bakers Creek South Mackay Stormwater Trunk Infrastructure Study	*	This project will update the existing stormwater studies in the South Mackay and Paget areas which discharge to Bakers Creek and propose updates to the planning scheme flood mapping for these catchments. A consultant has been appointed and the project is in the data compilation phase, with an anticipated completion of the study in 2018.

ECONOMIC DEVELOPMENT & TOURISM

Revitalise the City Centre		
Strategy / Project	Status	Description / Update of Project
Business Attraction	★	Steve M Tyre and Wheel – Gordon St
Marketing	★	<p>City Centre Walking Fashion Tours The second City Centre walking fashion tour was held on December 1 which was designed to drive visitation and spend in the city's fashion retailers. Nine participants visited seven businesses for a VIP experience complete with special offers and giveaways. Feedback was collated on the event and will be used to determine whether there is sufficient interest to host more tours in the future.</p> <p>2017 Christmas Campaign Mackay City Centre's 2017 Christmas campaign was launched on November 16 and continued until December 23. Featuring "Walter-Melon and the Festive Fun Squad", \$50 City Centre Cash vouchers were handed out to random shoppers in the City Centre. A total of 54 vouchers were given out during the six-week campaign. The purpose of the campaign was to feature the entire festive season, including expenditure on fashion, beauty, homewares, fresh produce, dining and giftware. To date 34 vouchers have been redeemed at Mackay City Centre businesses with only 16 outstanding and yet to be redeemed.</p> <p>Flavours of the World Campaign Commenced January 8 and includes a six-week campaign to help promote Mackay City Centre eateries. Helloworld Travel sponsored and organised the amazing prize which is an eight-day luxury Mekong River cruise for two, worth over \$10,000. The campaign will continue until the Helloworld Travel Expo on Saturday February 17, where the major prize will be drawn.</p> <p>Television Commercial Campaign (TVC) Continued in December and January, featuring 1 x 30 second generic TVC, and 1 x 30 Flavours of the World TVC on Channel 7, WIN and Channel 10.</p> <p>Professional Services Campaign Commenced July 3 and includes a weekly press advertisement in the Daily Mercury featuring a different category each week. Articles published in December and January included Solicitors, Technology, Real Estate, Fitness, Employment Services, Labour Hire & Training, Finance and Architecture, Design & Construction.</p>
Events	★	Planning for Chinese New Year event being held on February 24 is in final stages.
Facade Improvement Scheme - City Centre	★	Expressions of interest opened on August 8, 2017 and are currently being considered as received. One application has been approved.
City Centre Digital Subscribers	★	<ul style="list-style-type: none"> • Facebook – 5,684 • Instagram – 1,200 • City Centre WiFi Sessions – 8,743

Strong Local Businesses with a Global Reach		
Strategy / Project	Status	Description / Update of Project
Resources Industry Network (RIN) Export Group	*	Council attends the monthly meetings of the export group and support is provided to members as required.
International Education and Training	*	The consultancy for the Study Greater Whitsunday Cluster Feasibility project has been awarded to Successful Graduate Pty Ltd. A survey was sent to key stakeholders and a workshop held on February 16. Partners on the project include GW3, CQ University and Whitsunday, Isaac and Mackay Regional Councils.
Resource Centre of Excellence	*	The pre-feasibility study and business case for the Resource Centre of Excellence was awarded in December and has now commenced. Targeted stakeholder engagement is currently being undertaken. The project is expected to be finalised in the first half of 2018. The business case supports the State Government's \$3.6 million funding announcement for construction of the facility.


Working to Support Local Business		
Strategy / Project	Status	Description / Update of Project
Mackay Events & Conference Attraction Program	*	<p>Events / conferences held in December / January Four events/conferences were held:</p> <ul style="list-style-type: none"> • Bulls Masters Youth Cup • Women's Big Bash League (WBBL) Brisbane Heat Vs Melbourne Stars • International Pro Darts Series • 2018 Australia Swims Optus Junior Dolphins Carnival <p>Events / conferences approved in December / January Five new events/conferences were approved through the program include:</p> <ul style="list-style-type: none"> • NEAFL • Football Queensland Community Cup • River Sessions music festival • Two sports event to be announced
Mackay Pride Facade Improvement Scheme - Expressions of Interest	*	Expressions of interest opened in August and are currently being assessed as received. Two applications have been approved.






Partnerships for Economic Development		
Strategy / Project	Status	Description / Update of Project
Implementation of the Economic Development Strategy	*	<p>Mackay Region Fishing Strategy \$100,000 matched grant funding for the delivery of the strategy has been announced by the Department of Agriculture and Fisheries (DAF). The actions to be delivered with this funding are currently being negotiated between council and DAF. The Fishing Strategy Steering Group is planned to meet in March.</p> <p>Mountain Bike Strategy The Mountain Bike Strategy was awarded in December and delivery of the strategy has now commenced. Targeted stakeholder engagement was undertaken in February with broader public consultation scheduled for April/May. Delivery of the strategy is expected in June/July.</p> <p>General Aviation Economic Development continues to coordinate advice to airstrip operators as requested.</p>

		<p>Driver Education Facility Needs Assessment</p> <p>The Driver Education Facility Needs Assessment was awarded in January and delivery has now commenced. The assessment will involve targeted stakeholder engagement to determine whether there is a demonstrated stakeholder need for the establishment of a driver education facility in the Mackay region. It is expected that the assessment results will be delivered in April.</p>
Recreational Vehicle Attraction	●	Economic Development has engaged a town planning consultant to undertake a review of Council's regulatory framework related to the approval and operation of caravan parks/camping grounds. The review is due to be finalised in February with consideration of recommendations to follow.
Facilitating Development in Mackay Region Policy	●	One expression of interest application is currently under assessment. Five applications have recently been approved, however the corresponding Stage 2 applications have not yet been received by Council.
Queensland Mining and Engineering Exhibition (QME)	●	Planning for the Mackay Region stand at QME 2018 has commenced. Mackay Regional Council, Mackay Airport, Mackay Tourism and Resource Industry Network (RIN) have agreed to work together to promote the region and showcase innovation.
Business Assistance Platform	●	Expressions of interest for the administration, marketing and website development components of the Business Assistance Platform project closed late December 2018. The selection process was undertaken in January and successful consultants will be notified early February 2018. The project is an initiative of the region's business assistance providers and aims to establish a coordinated approach to business event co-ordination, collaboration and cross promotion, and will provide information on business assistance available within the region.
Greater Whitsunday Food Network	●	Greater Whitsunday Food Network held a very successful Christmas Twilight Market on 8 December in conjunction with Paxton's night market. It was agreed at a follow up meeting with market stall holders, that a monthly twilight market would be trialled in 2018 in addition to Wednesday morning markets.

Attracting & Keeping Young People in the Region		
Strategy / Project	Status	Description / Update of Project
Support and incubate to foster creativity & commercialise ideas and start ups	●	<p>Split Spaces Mackay</p> <p>Economic Development will continue to engage with Split Spaces Mackay to discuss future partnership opportunities as requested.</p> <p>Startup Mackay</p> <p>The Startup Weekend was held November 10-12, 2017. A debrief with the organisers will be sought in early 2018.</p>

Place Management of Suburbs & Localities		
Strategy / Project	Status	Description / Update of Project
Placemaking	●	Economic Development is facilitating a Placemaking Grants program offering grants to individuals or organisations to deliver projects that enhance the amenity, activity and appearance of a place. A community workshop is being scheduled to launch the event in March. Applications are due to open mid-March.

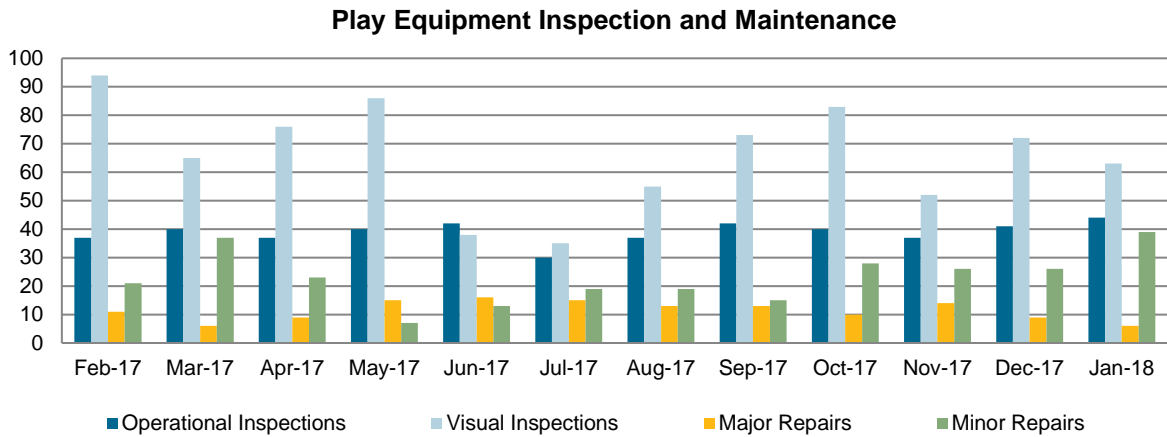
Sarina Field of Dreams - New Mackay Region Visitor Information Centre (VIC) & Parkland Development		<p>Railway Station Refurbishment for new Mackay Region VIC New external concrete, structural elements, and upgraded water, sewer and stormwater installation has occurred. Pre-paint maintenance works has commenced in preparation for internal and external painting of the building to occur. Refurbished original windows forecast to be installed in the next two weeks.</p> <p>Parkland Masterplan Vassallo Construction have finished all on site works and have now entered the maintenance and defects phase of the contract.</p> <p>Signage & Wayfinding Signage and Wayfinding package has entered detailed design phase with feedback received from stakeholders. The final design packaged is forecast to be completed for quotes in early March 2018.</p>
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Sarina Sugar Shed					
Strategy / Project	Status	Description / Update of Project			
Business Operations		Item	January	YTD	Annual Target
		Visitation	665	7127	10,000
		Item	January	YTD	Annual Budget
		Ticket Sales	\$16,269	\$125,890	\$185,000
		Retail Sales	\$21,384	\$208,072	\$327,000
		Total Income (incl. Tickets income)	\$37,654	\$333,962	\$512,000
	Total Expenses	\$95,242	\$523,179	\$809,664	

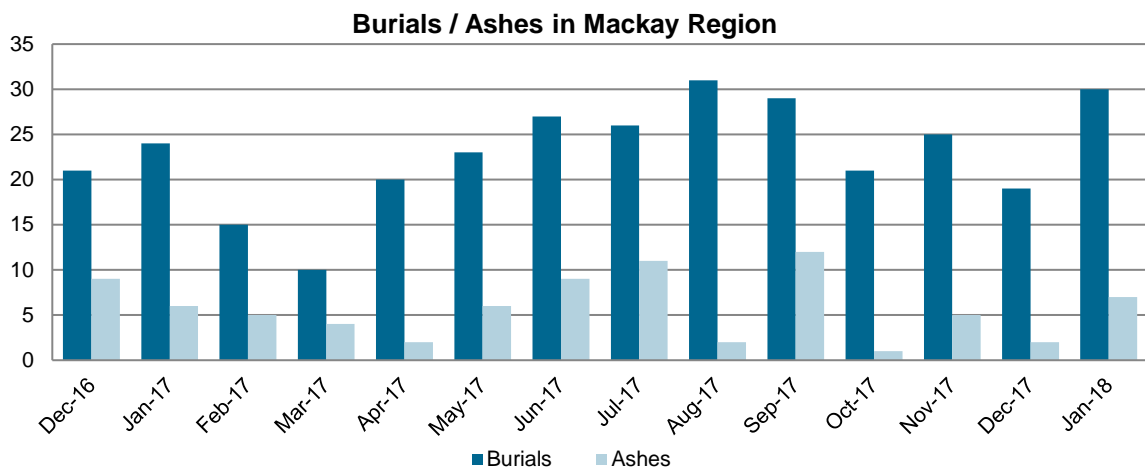
e-Statistics						
Subscribers	January	November	October	September	August	July
City Centre Business Network	1,080	1,098	1,100	1,101	1,111	1,127
Regional Focus Business Network	150	152	153	153	153	155
Sarina Businesses Network	176	182	182	182	184	186
Evans Avenue Network	65	65	71	71	71	72
City Deals Club Subscribers	3,693	3,714	3,695	3,658	3,675	3,668
Mackay Region Joblink Analytic Report	490 Users 552 Views	Not available at time of reporting.	476 Users 933 Views	474 Users 563 Views	497 Users 1,047 Views	485 Users 551 Views

PARKS, ENVIRONMENT & SUSTAINABILITY

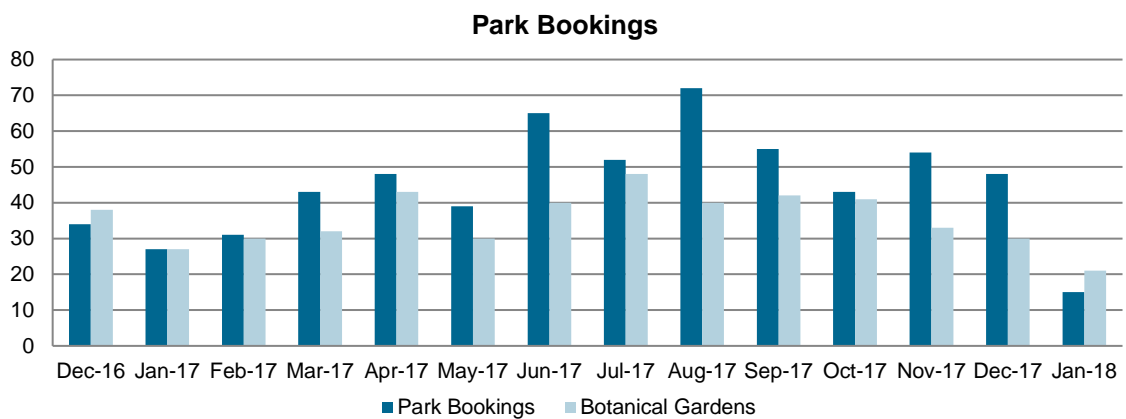
Parks Building Services Activities



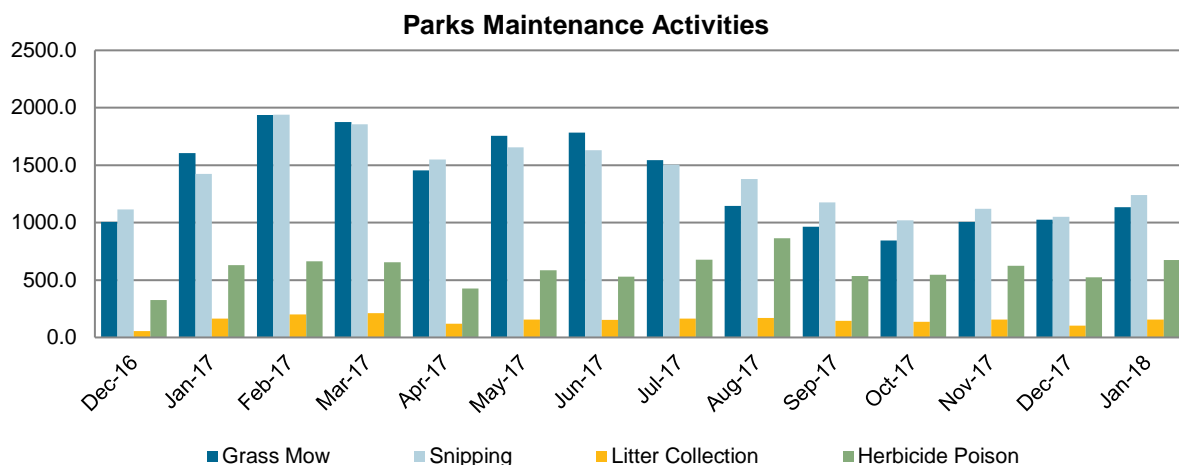
Cemeteries



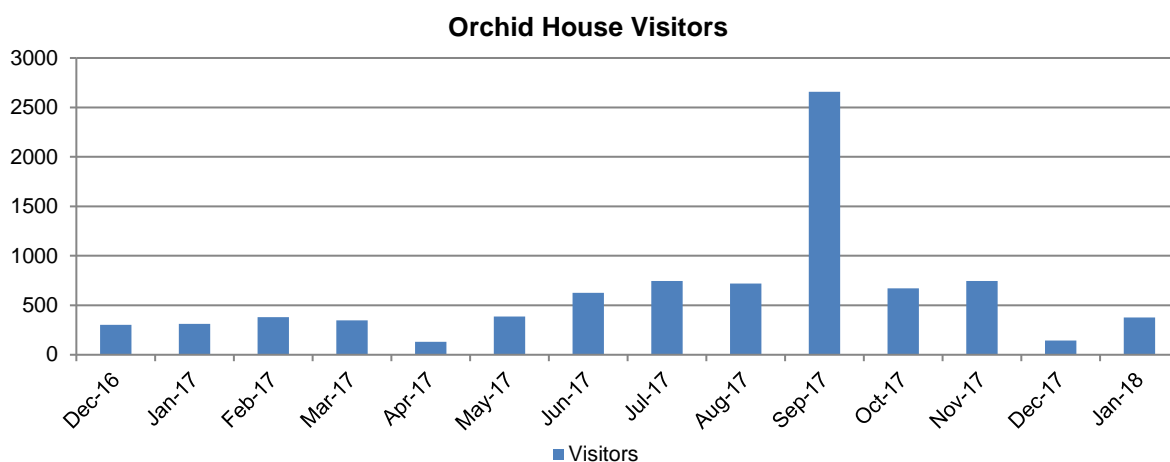
Administration – Parks Bookings



Grass Maintenance Activities



Horticulture



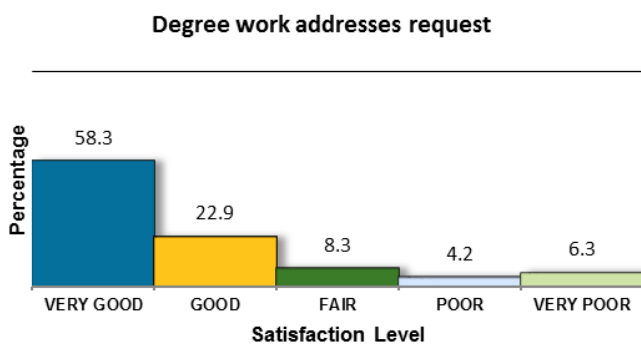
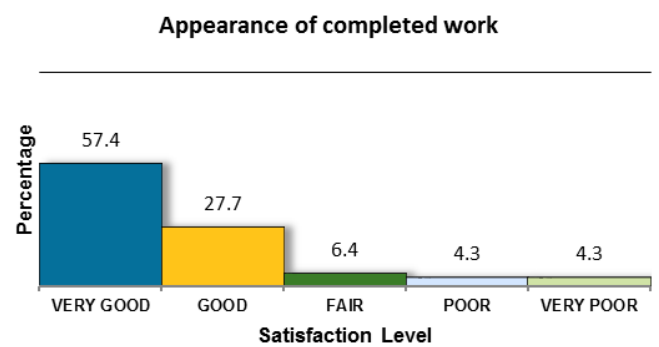
Natural Environment Projects		
Project	Status	Description / Update of Project
Local Coastal Plans	🟢	Draft Local Coastal Plans for Midge Point and Slade Point/Lamberts Beach are progressing well. Consultation is due to start in February for the Midge Point plan and April for the Lamberts Beach plan.
Vegetation Vandalism Awareness Campaign	🟢	New campaign will be initiated in February to support the new vegetation vandalism policy. The campaign will include media releases, social media, a TV advertisement and web content.
McCreadys Creek South Regional Wetlands	🟢	The initial stage of this project has commenced, with weed control and slashing being undertaken. This project is funded from the Voluntary Mechanism for Stormwater Quality Management.
Cyclone Debbie recovery works	🟢	Initial beach recovery works have been completed. Swimming enclosure repairs have also been completed. Additional works will commence shortly, now additional funding has been approved.
MNEC nursery accreditation	🟢	The Mackay Natural Environment Centre nursery received Nursery Industry Association accreditation.

Capital Works Projects		
Project	Status	Description / Update of Project
John Breen Park – Outdoor Gym	★	Installation of a cross circuit exercise facility including astro-turf and associated concrete and landscaping has been completed. The project also included replacing the large climbing net in the existing playground.
Shelter Roofing Replacement Blacks Beach Park	★	Works involve replacing corroded purlins on the shade structure at this park and applying a protective coating to the structure to prevent a reoccurrence.
Williams Avenue Bucasia	★	Work has commenced on the installation of a picnic setting, tree planting and additional native plantings on steep slopes adjacent to the path to prevent erosion.
Pacific Avenue Park Sarina - Embellishment	★	Embellishments to existing park are in progress and well advanced. The works involve construction of a seating shelter, drinking fountain, advanced tree plantings, gardens beds and turf.

Botanic Gardens Projects		
Project	Status	Description / Update of Project
Pathway Upgrades	★	Final pathway upgrade works for this year underway or complete.
Operational Depot & Nursery	★	Stage 1A, slab has been poured and columns erected. Final works to be completed in February
Furniture, Fixtures and Shelters	★	New bins to be installed beginning of February. Signage strategy review complete. New signs expected to be ordered and installed during the first half of 2018
Irrigation Upgrades	★	Quotes received for final irrigation upgrades through the Meadowlands Amphitheatre. Currently under assessment.

Requests for Maintenance Work

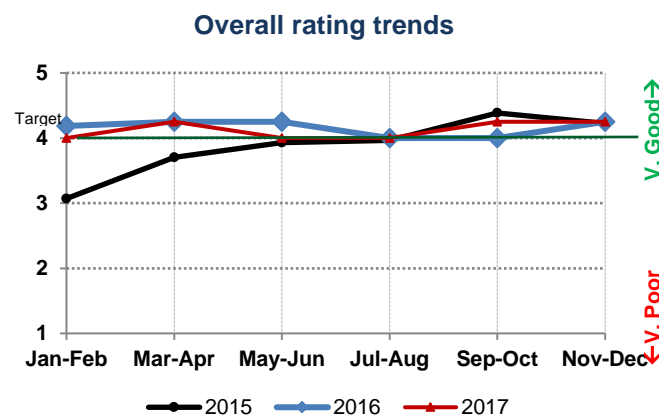
Results of Customer Survey (November / December 2017)



Representative Comments

- Warren, was very polite in his manner when he visited the site. A credit to himself and the council.
- Acceptable.
- Quick response.
- Action happened very quickly and informed me well when action will happen.
- Trees were removed quickly and area cleaned well once finished.
- Overall job by the team from start to finish was done at a professional standard. Well done and keep up good work.
- There's always more to do in this area!!
- Thank you =)
- They could have trimmed more.
- Very good.

Trends



UPCOMING EVENTS

Date	Event	Location
March TBC	Camilleri Street District Park Master Plan - Community Consultation / Draft Master Plan Delivery	Blacks Beach Tavern
March 31 – April 4	Basketball Australia Opals Pre-Commonwealth Games Camp	Mackay Multisport Stadium
April 8	Lamberts Beach Local Coastal Plans- Community Consultation event	Sea breeze Tavern 2.30 - 4.30pm