



Development Services

Monthly Review Report

September 2018

Executive Summary

DEVELOPMENT SERVICES

The Development Services Department is continuing to see increased development activity through a number of new applications and enquiries off the back of growing confidence in the Mackay region. An application for an indoor go-kart track was received and is currently under assessment, generating interest from the local media.

The Parks, Environment and Sustainability Program was busy completing a range of projects in preparation for the school holidays. Lifeguard patrols commenced at Bucasia Beach on September 22 and the Grasstree Beach playground shelter refurbishment was also completed. Sugar Bowl Mackay was officially opened on September 21, in time for the inaugural Rumble on the Reef Queensland Championships of Street Skateboarding which was supported through the Invest Mackay Events Program.

Mackay City Centre hosted the Renew in a Box travelling exhibition during September, with several presentations and workshops with Councillors, real estate agents and the creative community. An expanded program was held during the City Centre school holiday activities with two new events including a junior Ministry of Fitness program and two animation workshops which were both extremely popular.



Teona Cousin
Acting Director Development Services



Lifeguard patrols have started at Bucasia Beach – and the lifeguards are excited!

Development News 09/2018

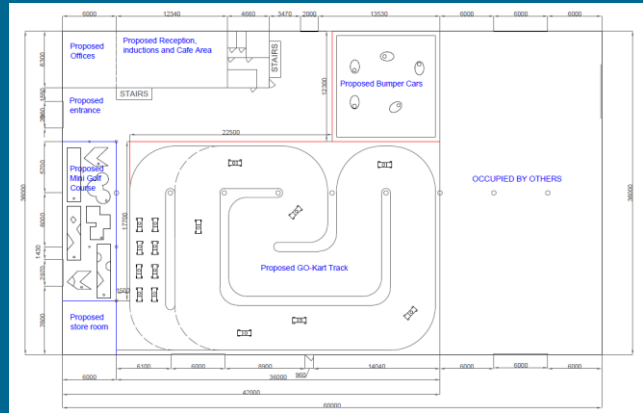
Updates on Significant Developments Currently Being Assessed by Council

APPLICATION LODGED

DA-2018-118

275 Nebo Road, West Mackay

The application is proposing to establish an indoor sport and recreation centre, including a go-cart track, bumper cars, mini golf and a café area. The activities are to be established in the former Woodman's Mitre 10 building near the City Gates.



APPLICATION LODGED

OW-2018-36

Lot 1 Mackay-Bucasia Road, Rural View

Richmond Hills Estate Stage 5 for 45 residential lots. The proposed works to be carried out include roadworks, stormwater, water infrastructure, drainage works, earthworks, sewerage infrastructure, signage, clearing of vegetation and landscaping.

APPLICATION APPROVED

DA-2018-10

Lot 1 Mackay-Bucasia Road, Beaconsfield

Council has approved the application for 48 residential lots as part of Stage 4 of Kerrisdale Estate. The approval also grants preliminary approval for the general layout of the balance of the estate, as a Development Framework Plan, which will guide future development of the estate.



APPLICATION APPROVED

OW-2018-20

Lot 970 Eimeo Road, RURAL VIEW

Plantation Palms Estate Stage 4B2 for 27 residential lots. The approved works to be carried out on site included road works, stormwater, water infrastructure, drainage work, earthworks, sewerage infrastructure and landscaping.





Monthly Safety Review

Summary

Three injuries to a MRC employee were reported in September:

- A worker reported feeling unwell after air conditioning failure.
- A worker suffered a small cut to the back of their hand, while holding a 'coppers log' as a work mate was using reciprocating saw to cut the log.
- A worker burnt their hand on the muffler of a brush cutter as they were removing the brush cutter from the back of the truck.

Three incidents involving asset damage were reported in September:

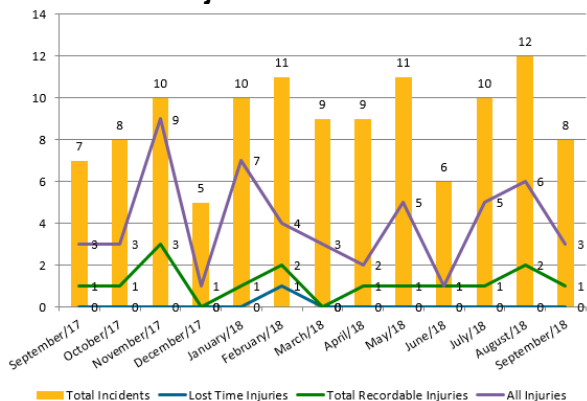
- While removing an insect out of truck cabin the vehicle drifted to left and sideswiped guard rail, damaging the passenger side indicator.
- While reversing a ute and trailer, the trailer hit a parked vehicle damaging its bumper.
- A tractor tail light was damaged while it was being towed out of a bog.

Two near miss incidents were reported in September:

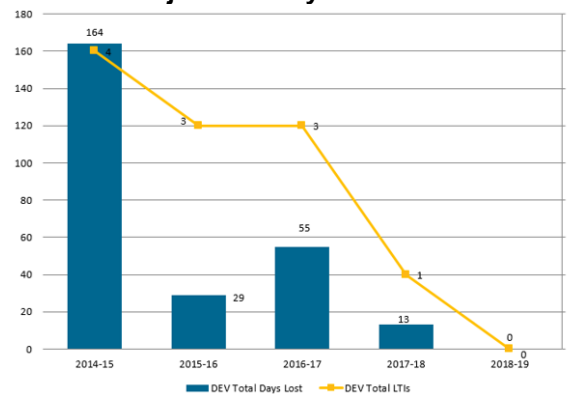
- A trailer wheel came free from a tandem trailer.
- A snake struck at worker from garden bed.

Each incident is investigated, and appropriate corrective measures implemented, to reduce future risks.

Incidents and Injuries



Lost Time Injuries & Days Lost



Department	2013-14		2014-15		2015-16		2016-17		2017-18	
	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost
Development Engineering										
Development Assessment										
Parks, Environment & Sustainability	4	164	3	29	3	55	1	13	0	0
Strategic Planning										
Economic Development & Tourism										
Development Services	4	164	3	29	3	55	1	13	0	0

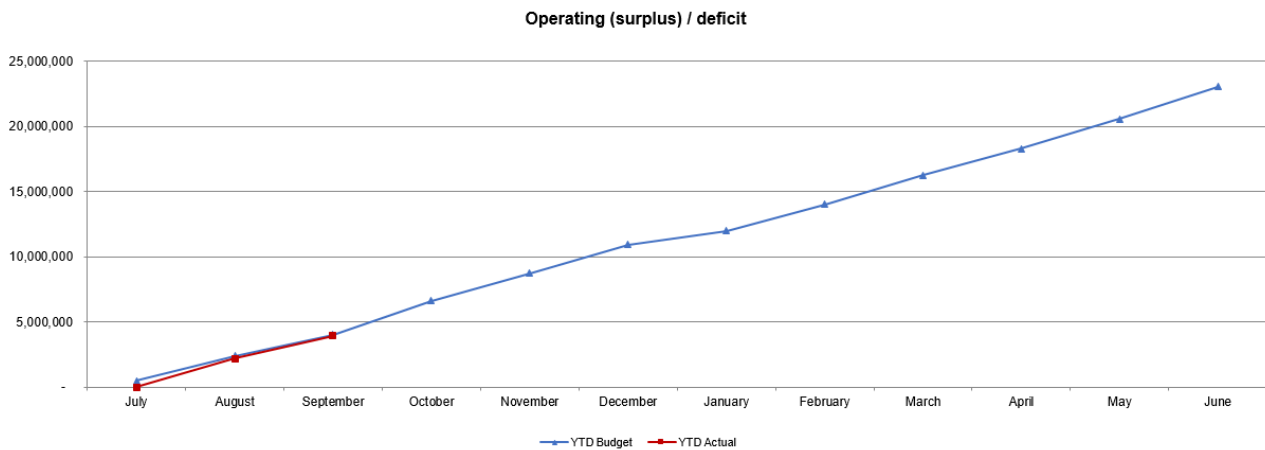
Financial Report

Year to date results are varied across individual programs but remain close to budget for the overall department. Development Engineering income is significantly ahead of expectations.

Operating Results	YTD budget	YTD actual	Variance	Status
Development Services Management	82,026	93,972	11,946	🔴
Strategic Planning	363,230	257,471	(105,758)	🟢
Development Assessment	(60,642)	(46,892)	13,750	🔴
Development Engineering	(47,115)	(115,194)	(68,079)	🟢
Economic Development & Tourism	13,287	108,429	95,142	🔴
Parks, Environment & Sustainability	3,686,406	3,631,746	(54,659)	🟢
TOTAL OPERATIONAL	4,037,192	3,929,533	(107,658)	🟢

Legend	
🟢	YTD Variance favourable of budget
🟡	YTD Variance unfavourable, between 0% and 5% of YTD Budget
🔴	YTD Variance unfavourable, more than 5% of YTD Budget

Operating Results

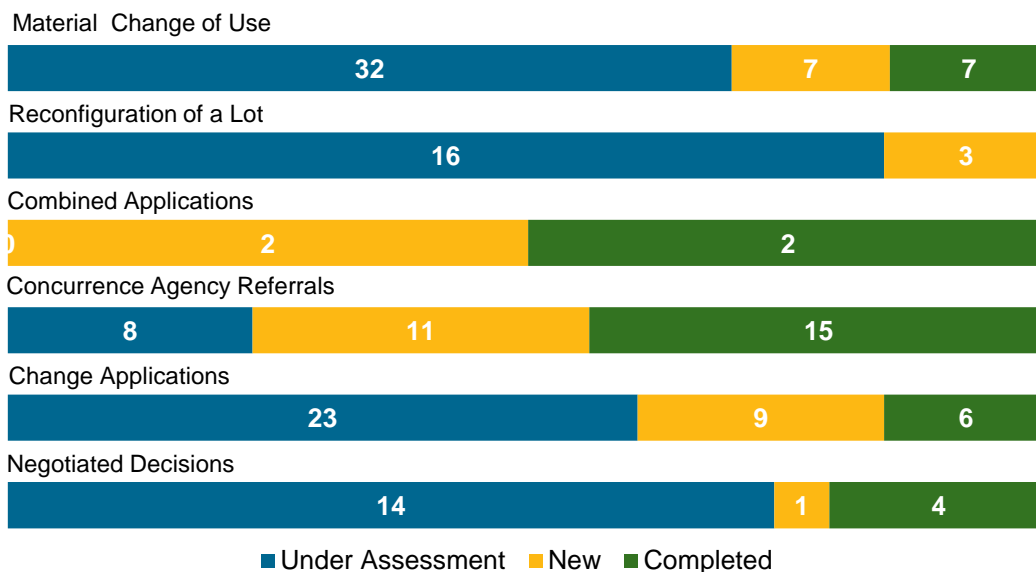


Review of Operations

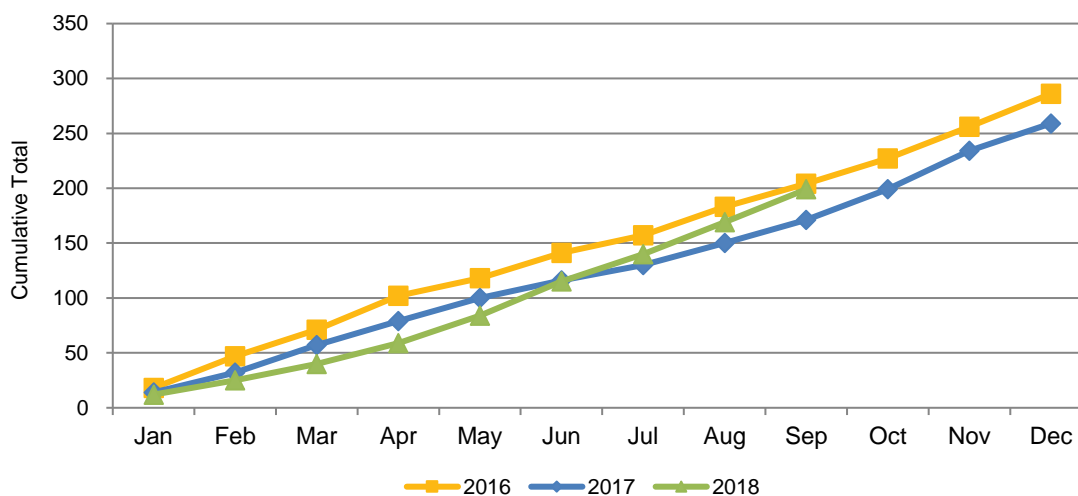
- On Track
- Potential Issue
- Definite Issue

DEVELOPMENT ASSESSMENT

Volume of Operations



Cumulative Number of Approved Development Assessment Applications

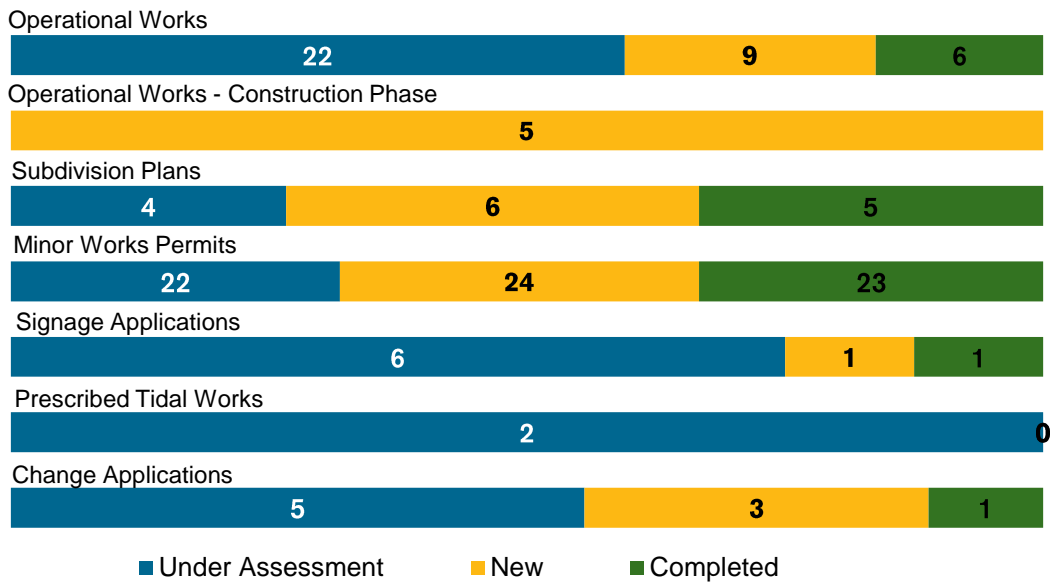


Development Assessment Performance Against Legislative Timeframes

Application	Status	% Decided
MCU Code (85% in 40 Days)	●	100% decided in 40 days.
MCU Impact (50% in 40 Days)	--	No applications decided.
ROL (85% in 40 Days)	--	No applications decided.
Concurrence Agency (85% in 10 Days)	●	100% decided in 10 days.

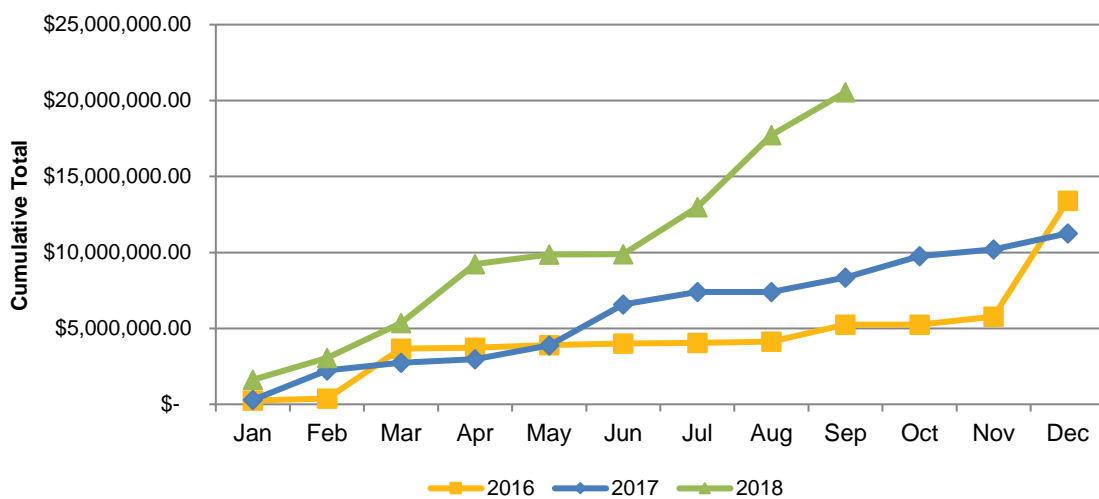
DEVELOPMENT ENGINEERING

Volume of Operations



Cumulative Value of Approved Operational Works

Six Operational Works applications were approved in September with a total value of works of \$2,833,243.00.



Development Engineering Performance Against Legislative Timeframes

Application	Status	% Decided
Minor Works (85% in <20 Days)	🟢	100% decided in 20 days.
Signage Applications (85% in <20 Days)	🟢	100% decided in 20 days.
Operational Works (85% in 40 Days)	🟢	75% decided in 40 days. One decision period was extended by agreement at the applicant's request.
Plan Sealing (85% decided in 20 days without action notice)	🟢	100% decided in 20 days without Action Notice.

STRATEGIC PLANNING

Regional and Local Area Planning		
Projects	Status	Description / Update of Project
Sarina Town Centre Revitalisation Study	●	Business case preparation planned to commence in October 2018.
Mackay Region Industrial Land Provision Study	●	Long term study to consider development and infrastructure options for industry investigation precincts in the Mackay Region Planning Scheme. Study will be ongoing to 2018/19.
Mackay Waterfront Priority Development Area	●	<p>Feedback on the proposed Development Scheme from the State Agency Review has been received and is being incorporated into the proposed Development Scheme where required. Formal community engagement is planned for late 2018.</p> <p>Infrastructure and network investigation projects funded under the Queensland Government Maturing the Infrastructure Pipeline program are commencing. The detailed design of Queens Park is expected to commence before the end of the year, with the project funded by QRA. Concept designs have commenced for some components of the PDA precincts. The Mackay Waterfront Masterplan is also expected to be undertaken in late 2018/early 2019.</p>

Transport & Infrastructure Planning		
Projects	Status	Description / Update of Project
Growth Allocation Model	●	The Growth Allocation Model allocates and maps future urban growth over a 20-year projection period based on growth scenarios. Further modelling will be undertaken in 2018 based on new population projections to be released by Queensland Government.
Transport Modelling	●	Further transport modelling will be considered after completion of the 2018 growth allocation modelling.
Mackay Region Transport Strategy	●	Project planning to commence in September and project planned to commence in early 2019.
Engineering Design Guidelines Review	●	Internal discussions are occurring in relation to the update of the Engineering Design Guidelines for Stormwater and Landscape.

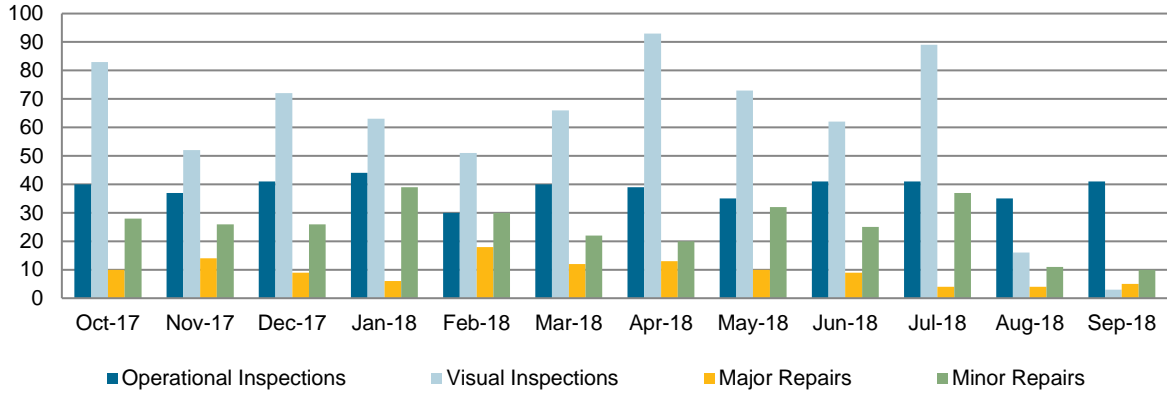
Waterways		
Projects	Status	Description / Update of Project
Mackay Region Coastal and Inland Flood Hazard Adaptation Strategy (CIFHAS)	●	The current stage is near complete with data now received from the terrestrial LIDAR project (street view image and property details such as floor levels, type etc.). Funding for the next phases (5-8) under the QCoast2100 program is being planned. The strategy is renamed the Storm Smart Strategy.
Mackay Floodplain Management Plan	●	Project is in Phase 2 and 3 involving mitigation option identification and testing which is expected to be finalised in late 2018.
Bakers Creek South Mackay Stormwater Trunk Infrastructure Study	●	The study is near complete and expected to be finalised in the next month.

Project Update: Flood Studies for Tropical Cyclone Debbie affected communities

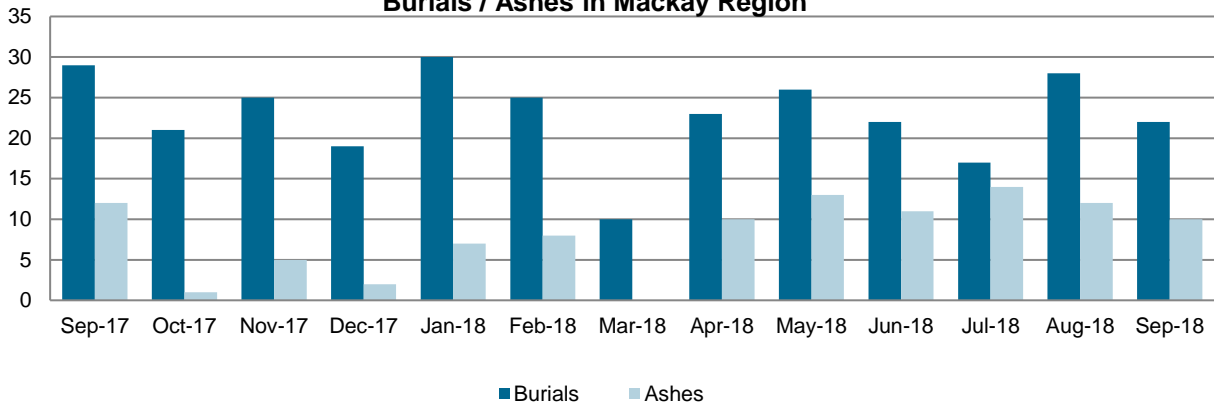
Strategic Planning is working with Community Development to undertake flood studies for communities affected by flooding resulting from Tropical Cyclone Debbie. The studies will be on the Sandy Creek catchment, Bakers Creek catchment and catchments at Sarina Range and Koumala. The collection of background information for the flood studies is underway together with the development of a community engagement plan. Council has engaged the local community recovery services to support the community engagement process and this is expected to start in the first half of 2019. Council has received funding assistance for the flood studies from the Commonwealth and Queensland Governments under the Natural Disaster Resilience Program (NDRP).

PARKS, ENVIRONMENT & SUSTAINABILITY

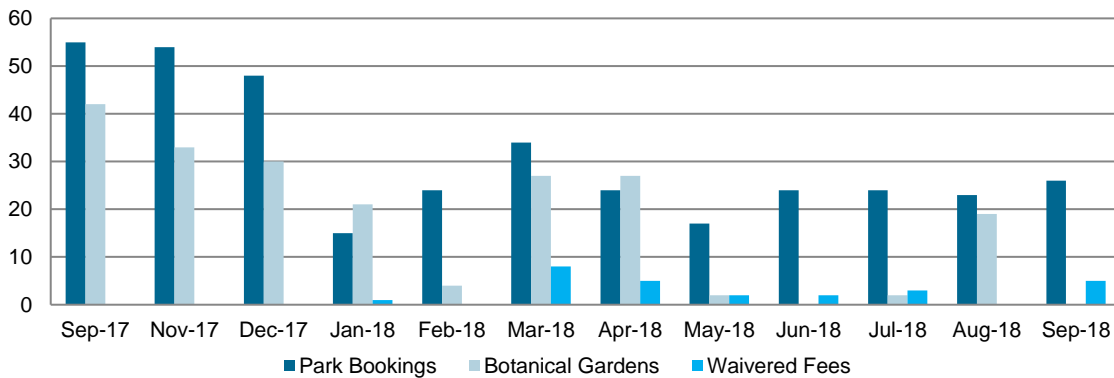
Play Equipment Inspection and Maintenance



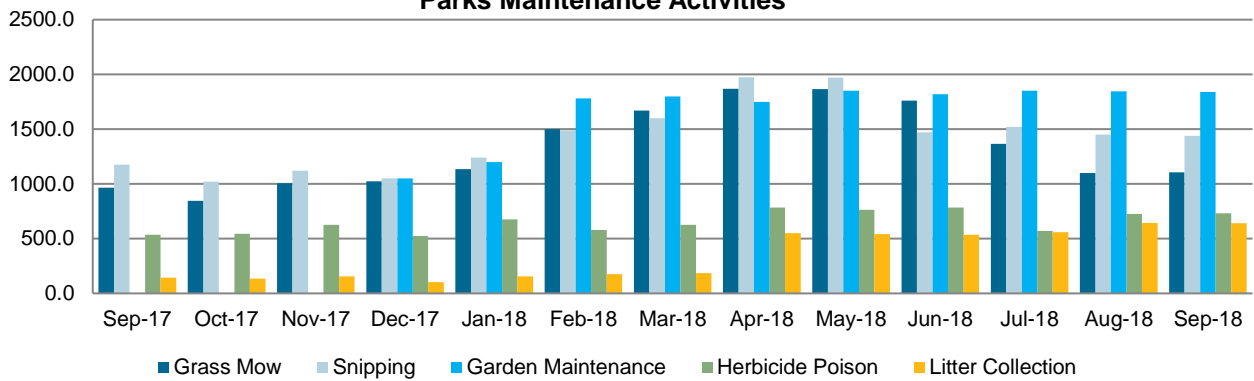
Burials / Ashes in Mackay Region



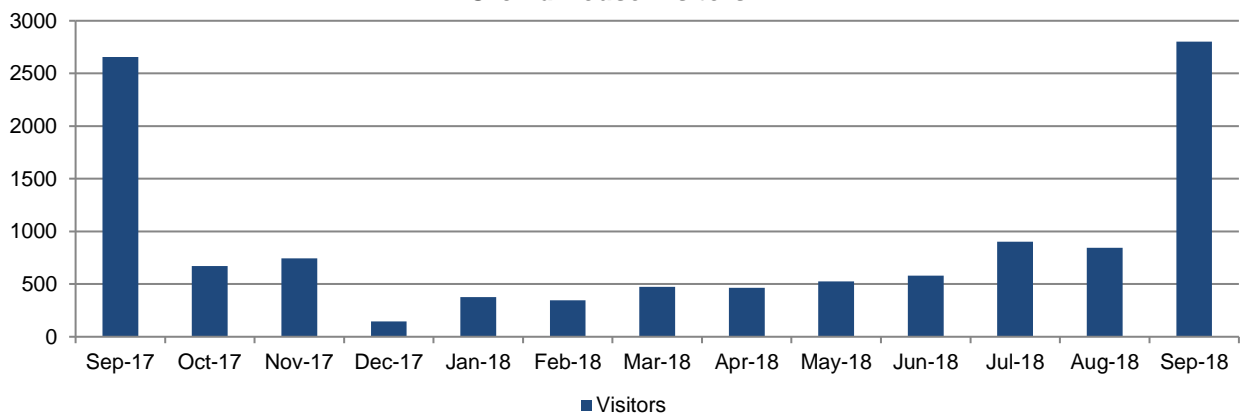
Park Bookings



Parks Maintenance Activities



Orchid House Visitors



Natural Environment Projects		
Project	Status	Description / Update of Project
Schools Program	●	Students from the Mercy College Justice Group are working with council to undertake revegetation, weed control and habitat improvement works. Activities were held at Shellgrit Creek and Far Beach. Council is also working with Mackay Christian College to undertake a wetland revegetation project, in partnership with Pioneer Catchment and Landcare Group.
Bucasia Beach Lifeguard Patrols	●	Lifeguard patrols commenced at Bucasia Beach on Saturday 22 September. The beach will be patrolled during school holidays, weekends and public holidays until May. A small storage facility has been established for the lifeguards, and a media campaign has been rolled out about safe swimming.
Conferences and Workshops	●	Staff attended a conference in Rockhampton on Net Free Zones and a local Healthy Rivers to Reef workshop.
Platypus Beach	●	Following a risk assessment undertaken by Surf Life Saving Queensland, signage is being developed for Platypus Beach that identifies hazards and regulations. Entry signage is also being developed.
Your Garden Project	●	Plants for the Your Garden Project at the Gordon White Library were supplied by the Mackay Natural Environment Centre, including plants to attract native bees and butterflies and for the participants to take home and plant in their own gardens.

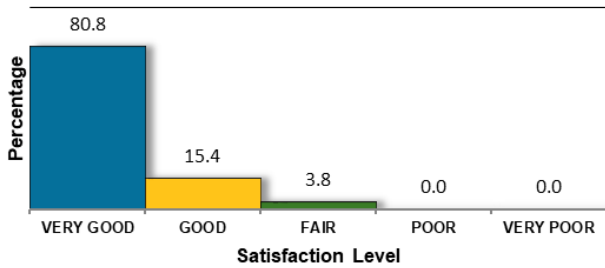
Capital Works Projects		
Project	Status	Description / Update of Project
North Street Park Eungella	★	Works for Queensland project involves completing concrete paths which were not able to be constructed as part of the original project. The works are almost complete, only requiring minor earth works and laying of turf to finish the project.
Mackay Sugar Bowl	★	Works have advanced to the point that the skate park was opened to the public on Friday September 21. Some minor works are still to be completed.
Park Shelter Roof Refurbishment Grasstree Beach	★	Replacement of corroded purlins and roof sheeting on the large shade structure over the play equipment at Grasstree Beach has been completed. The main framework of the structure was also coated with a marine grade anti corrosion finish. Soft fall sand was also renewed while the playground was closed. The playground was opened in time for the school holidays.
Mulherin Park Soft Fall Replacement	★	Project involves the replacement of the upper section of the rubber soft fall in the large play area. The childproof fencing will also be replaced around the play area. Goods and materials have been organised with onsite works to commence immediately after the September school holidays.

Botanic Gardens Projects		
Project	Status	Description / Update of Project
Carpark Upgrades	★	Meadowlands pathway complete. Cremorne precinct upgrades planned for next calendar year
Shade Sail Replacement	★	New shade sails for the playground are in the process of delivery. Installation due to take place in the coming months.
Signage Upgrades	★	Design manual scheduled for development over the coming months. Installation of upgraded signage due in first half of 2019

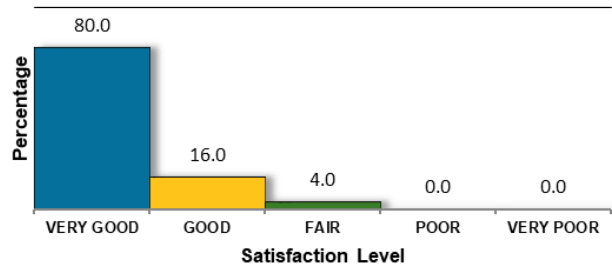
Requests for Maintenance Work

Results of Customer Survey (July / August 2018)

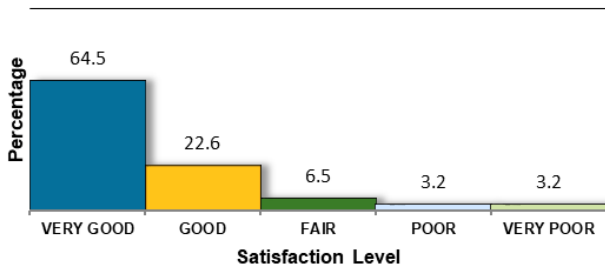
Attitude of staff receiving request



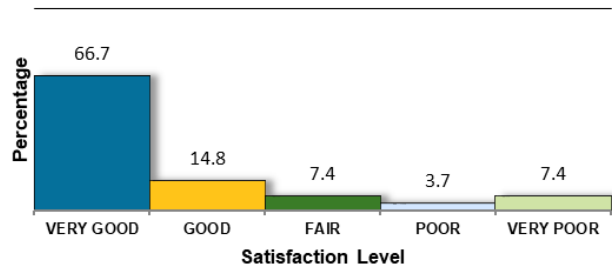
Attitude of staff attending request



Time taken to address request



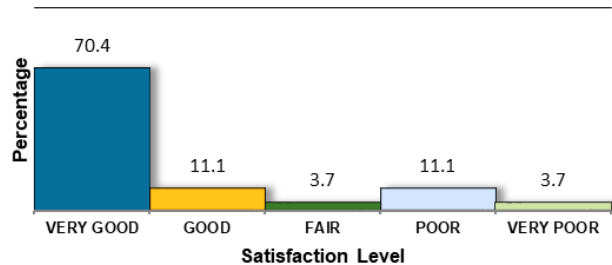
Appearance of completed work



Degree work addresses request



Overall satisfaction with response

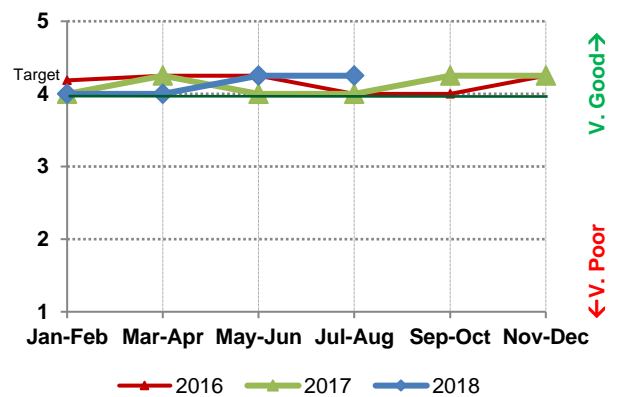


Representative Comments

- Very prompt and courteous.
- The team that carried out the maintenance were very informative and very professional.
- The job was done within a fortnight.
- The matter shouldn't be closed as they haven't come and mowed where requested.
- Can't see where they have been, but the problem is definitely fixed.
- Very good.
- Was not sure if I'd get response as it was garden on footpath but they were all over it.
- Thank you.
- I thought they got onto the problem quite quickly.
- You wouldn't know that the palms were ever there.
- I have been very happy with Council's response to two contacts lately.

Trends

Overall rating trends



ECONOMIC DEVELOPMENT & TOURISM

Revitalise the City Centre		
Strategy / Project	Status	Description / Update of Project
Business Attraction	*	<p>Renew in a Box Renew in a Box travelling exhibition visited Mackay. The Exhibition was on display at The Dome and captured how the City of Newcastle successfully manages the short-term use of the city's empty buildings. In conjunction with the Exhibition, Christopher Saunders, General Manager of Renew Newcastle held presentations and workshops with Councillors, real estate agents and the creative community and discussed the business model behind the successful Renew Newcastle model which has been delivered in a number of regions around Australia. The findings of the exhibition and workshops are now being considered.</p>
Marketing	*	<p>Connect - Mackay City Centre e-Newsletter A new-look monthly e-Newsletter has been designed for the City Centre, aimed at keeping City Centre businesses better connected and informed. The new-look newsletter features more content with a regular trader profile and an update from Economic Development.</p>
Events	*	<p>Ministry of Food and Mackay's Ministry of Fitness Bluewater Quay To leverage off the visit by Jamie Oliver's Ministry of Food, Mackay City Centre has teamed up with Mackay Regional Council's Sport and Recreation program to provide an intensive ten-week free fitness program. Ministry of Fitness is based at Bluewater Quay and will run alongside the ten weeks of cooking courses being delivered by the Ministry of Food. The Ministry of Fitness project received TV coverage as the two Ministries teamed up together.</p> <p>Active in the City The latest edition to the Active in the City program is a free Pilates Class held at Bluewater Quay which received media coverage as 130 participants took part in just one of the classes.</p> <p>Active Kids in the City An expanded program was held during the school holidays with two new events aimed at a higher age group:- a junior Ministry of Fitness program of Youth Athletic Development and Fitness and two animation workshops were developed to encourage some tech savvy youngsters. Both sessions proved a huge hit as workshops booked-out within two days of announcing.</p>
Facade Improvement Scheme (FIS) - City Centre	*	<p>Expressions of interest opened on July 1 and are currently being assessed as received. Two applications have been approved in 18/19.</p>
City Centre Digital Subscribers	*	<ul style="list-style-type: none"> • Facebook – 5998 • Instagram – 1230 • City Centre WiFi Sessions – Statistic currently unavailable

Strong Local Businesses with a Global Reach		
Strategy / Project	Status	Description / Update of Project
International Trade Group (formerly Export Group)	★	The International Trade Group has been established by local businesses interested in export. A meeting was held with members to ascertain interest in seeking funding to establish an Export Hub. Greater Whitsunday Alliance will submit an Expression of Interest to the funding body as the first step in the application process.
International Education and Training – Study Greater Whitsunday	★	The Steering Committee of the Study Greater Whitsunday is developing a Terms of Reference for members. Funding is available from Trade and Investment Queensland International Education and Training Unit (Study Queensland) to undertake a branding and positioning exercise for the cluster. Greater Whitsunday Alliance has submitted an application for this funding.
Mackay Isaac Whitsunday Trade and Investment Group (MIW TIG)		Trade and Investment Queensland, in collaboration with Regional Development Australia Mackay-Isaac-Whitsunday, invited Mackay Regional Council and other regional stakeholders to participate in the new Trade and Investment Group. The MIW Trade and Investment Group (MIW TIG) aims to bring agencies and stakeholders together quarterly to: share information, identify priorities, pool resources and deliver projects, and ensure regional outcomes.

Partnerships for Economic Development		
Strategy / Project	Status	Description / Update of Project
Implementation of the Economic Development Strategy	★	<p>Mackay Region Fishing Strategy Economic Development has commenced delivery of the action plan linked to the \$100,000 State Funding for implementation of the Mackay Region Recreational Fishing Strategy. Current actions have a focus on marketing, implementation of the voluntary code of conduct and event development/attraction. Economic Development attended the Rockhampton Recreational Fishing Forum in September and presented an update on the implementation of the Mackay Region Fishing Strategy.</p> <p>Mountain Bike Strategy The Draft Mount Bike Strategy was presented to Council this month by consultant Otium Planning. Feedback is now being considered and consultation will be undertaken with targeted stakeholders throughout October and November.</p> <p>General Aviation Economic Development continues to coordinate advice to airstrip operators as requested.</p> <p>Driver Education Facility Economic Development continues to investigate the establishment of a driver education facility and has continued to engage with regional stakeholders. A site visit to the Benaraby Driver Education Facility is planned for October.</p>
Recreational Vehicle Attraction	★	The Camping Choices Regulatory Review was received in February 2018. Internal review was conducted in February and March with implementation of recommendations now being investigated. A Council Briefing is scheduled for November to provide an update on the implementation of the Review.

Facilitating Development in Mackay Region Policy	★	The Facilitating Development in the Mackay Region Policy has been undergoing internal review in accordance with annual review requirements. A revised Policy will be proposed to Council in November. One stage 2 application was approved in September. Three Expression of Interest applications and four stage 2 applications are currently under review. A further six applications have progressed through the expression of interest assessment stage; however, stage 2 application have not yet been submitted.
Queensland Mining and Engineering Exhibition (QME)	★	A follow-up survey will be sent to participants on the Mackay Region Innovation Showcase stand to ascertain outcomes generated from QME.
Business Assistance Platform	★	Consultancy components of the Business Assistance Platform project are underway including website development and marketing material. The project is an initiative of the region's business assistance providers and aims to establish a coordinated approach to business event collaboration and cross promotion and, in addition, provide information on business assistance available within the region.
Greater Whitsunday Food Network	★	A strategy workshop was conducted with the Greater Whitsunday Food Network management team to identify priority actions for 2019. A River Street Twilight Market and bimonthly Network management committee meeting were held during September. Officers from Economic Development attended both events.
Resource Centre of Excellence	★	The pre-feasibility study and business case for the Resource Centre of Excellence was awarded in December and is currently being reviewed by council. The business case supports the State Government's \$3.6 million funding announcement for construction of the facility. The business case was presented to the State Government in September and a project steering committee will be held with the State Government in October.
Sustainable Economic Growth for Regional Australia (SEGRA) Conference	★	Mackay has been successful in securing the national SEGRA conference, to be held October 22-25. The local planning committee is continuing to develop content for the conference program. Economic Development is coordinating the Industry Forum to be held on Monday, October 22, and Study Tours to be held on October 25.
Advisory Board Essentials training	★	Economic Development supported Resource Industry Network (RIN) to convene two Advisory Board Essentials training programs – Advisory Board Essentials for Advisors and Advisory Board Essentials for Businesses – within the Mackay region. The workshops provided training to 34 representatives from mining services industries.

Working to Support Local Business		
Strategy / Project	Status	Description / Update of Project
Mackay Events & Conference Attraction Program	★	<p>Events / conferences held in September Three events / conferences were held:</p> <ul style="list-style-type: none"> • NRC Match - Queensland Country v Fiji Drua • U17 Softball QLD Boy's State Championships • Etnies Rumble on the Reef - Qld Championship of Street Skateboarding <p>Events / conferences approved in September Two new events / conferences were approved through the program:</p> <ul style="list-style-type: none"> • AFL Gold Coast Suns Partnership • Mackay Inflatable Boat Races
Mackay Pride Facade Improvement Scheme - Expressions of Interest	★	Expressions of interest opened on July 1 and are currently being assessed as received. One application has been approved in 18/19.

Attracting & Keeping Young People in the Region		
Strategy / Project	Status	Description / Update of Project
Support and incubate to foster creativity & commercialise ideas and start ups	*	<p>Split Spaces Mackay Economic Development will continue to engage with Split Spaces Mackay to discuss future partnership opportunities as requested.</p> <p>Startup Mackay Economic Development will continue to engage with Startup Mackay to discuss future partnership opportunities as requested.</p>

Place Management of Suburbs & Localities		
Strategy / Project	Status	Description / Update of Project
Placemaking	*	<p>Economic Development is delivering a placemaking grants program, Activate My Place (AMP), offering grants to individuals or organisations to deliver projects that enhance the amenity, activity and appearance of a place. A community workshop was held in March with 30 community members in attendance. Applications opened at the beginning of April and closed on May 1.</p> <p>Economic Development is working with the four successful applicants to progress the projects and provide assistance where required. The first successful project under the program, River Beats, was held in in September at the Twilight Markets. This project will continue to be held at each Twilight Market in 2018.</p>

Sarina Sugar Shed					
Strategy / Project	Status	Description / Update of Project			
		Item	September	YTD	Annual Target
Business Operations the figures excludes accruals	*	Visitation	1229	5095	10,000
		Item	September	YTD	Annual Budget
	*	Ticket Sales	\$18,927	\$80,174	\$160,000
	*	Retail Sales	\$36,027	\$112,250	\$289,000
	*	Total Income (incl. Tickets income)	\$54,954	\$192,425	\$449,000
	*	Total Expenses	\$80,698	\$208,383	\$789,155

Economic Indicators (Quarterly)

Indicator	Sep 18	Jun 18	Mar 18	Dec 17	Sep 17	Jun 17	Mar 17
Employment							
Unemployment rate	N/A*	3.8%	4.3%	5%	5.6%	6%	6.3%
Employed persons	N/A*	65,790	65,359	64,288	63,020	61,894	60,951
Real Estate							
Median house sale	N/A*	\$342,000	\$340,000	\$330,000	\$307,250	\$335,000	\$295,000
Res vacancy rate	N/A*	1.9%	3.6%	3%	2.8%	4.5%	6.4%
Residential Lot Supply							
Lots Approved	N/A*	128	27	51	75	7	42
Lots Registered	N/A*	74	46	27	34	43	25

*Data relates to the Mackay Local Government Area and is updated on a quarterly basis as it is received by Council. There is often a 3-6 month lag from the provision of data for a previous quarter.

e-Statistics

Subscribers	September	August	July	June	May	April
City Centre Business Network	987	992	984	993	993	933
Regional Focus Business Network	148	148	148	148	148	148
Sarina Businesses Network	172	172	172	172	172	173
Evans Avenue Network	64	64	64	64	64	64
City Centre Community Subscribers	3977	3977	3,904	3,904	3,904	3746
Mackay Region Joblink Analytic Report	532 Users 1633 Views	522 Users 1659 Views	519 Users 1271 Views	513 Users 3751 Views	497 Users 5602 Views	499 Users 3018 Views
Sarina Field of Dreams Usage WiFi	125 users 1664 sessions	161 users 1242 sessions	--	--	--	--

UPCOMING EVENTS

Date	Event	Location
10 November	La Scala Simulcast of <i>Don Quixote</i> Ballet in the Meadowlands Amphitheatre	Botanic Gardens
14 December	Christmas in the Gardens	Botanic Gardens