

e-petitions

A new online platform for the community to petition



What is an e-petition?

Besides the traditional paper petition, a petition can be started and signed online. These are called e-petitions. e-petitions enable petitioners:

- access a broader target audience
- constantly monitor the number of signatures for an issue
- provide the ability to easily collate signatures.

How to register an e-petition

The process to request an e-petition:

1. Visit mackay.qld.gov.au/petitions
2. Select the menu 'request an e-petition'.
3. Enter your personal details and the exact e-petition wording in the respective fields. Include the e-petition title, opening and closing dates, suburb, issue or grievance and action required.
4. Be clear and concise with your message and read over it carefully before submitting. Ensure the discussion point is something that council has jurisdiction over (that is, something council has the power to change).

Before any e-petition is published on Mackay Regional Council's

website, the e-petition's legitimacy is checked through an approval process (for example, checking the e-petition submitter details are correct and that the language is appropriate).

As a principal petitioner (owner of petition), your name and suburb will be published on council's e-petition portal.

How to sign an e-petition

Council's e-petition portal allows community members (petitioners) to respond to a petition online by registering personal details in support.

1. Visit mackay.qld.gov.au/petitions



2. Select the e-petition which you wish to support from the 'current e-petitions' page.
3. Select the 'sign e-petition' link and complete the contact details.
4. Thoroughly read and accept the website's 'terms and conditions' via the check box.
5. You will receive an email via the email address supplied to verify your contact details and support for this e-petition. (Please note some e-petition emails may automatically be treated as spam or junk mail by some email providers).
6. Your initials and suburb will be published as a signatory next to the e-petition signed

(for example, GB Sarina). This will be published on council's e-petition webpage.

7. Council's e-petition webpage will not allow you to sign a petition twice. It is fraudulent to represent yourself as someone else, whether that be as any other real or imaginary person.
8. Please contact customer service on 1300 MACKAY (622 529) if you are experiencing any difficulties.

e-petition closure

When the e-petition closes, the completed e-petition will be reviewed for compliance prior to council sending an email to the principal petitioner advising the outcome.

Outcome results are either the petition has met council's requirements and the principal petitioner may lodge the e-petition with council at their convenience or the petition has not met council's requirements and cannot be presented to council.

The e-petition will then be removed from the e-petitions portal.

For more details

Contact council's Corporate Governance team on 1300 MACKAY (622 529) or email council@mackay.qld.gov.au