



Development Services

Monthly Review Report

March 2017

Executive Summary

Development Services

The end of March presented a number of challenges for the Development Services directorate and the Mackay community with the arrival of Tropical Cyclone Debbie. While detailed assessments are still underway, initial reports suggest that the directorate has sustained some significant damage to our parks and foreshore assets with numerous beach accesses and other assets such as the Lamberts Beach toilet block sustaining significant damage. On a positive note the region hasn't sustained as much overall damage as could have been expected and many areas of our operations and the general community have rebounded quickly. Economic Development has been assisting businesses with access to information and referral pathways where they have required assistance.

In the development area it is pleasing once again to see another application lodged looking to start an innovative tourism enterprise in our beautiful Pioneer Valley. It is also pleasing to see a number of residential developments moving through the planning process as well as continued applications under Council's, Queensland leading Facilitating Development in the Mackay Region Policy which is stimulating development and creating jobs for local residents.



Gerard Carlyon
Director Development Services



Mackay, Isaac, Whitsunday delegation, supported by Economic Development, attending the Myriad Festival 2017 in Brisbane.

Development News 03/2017

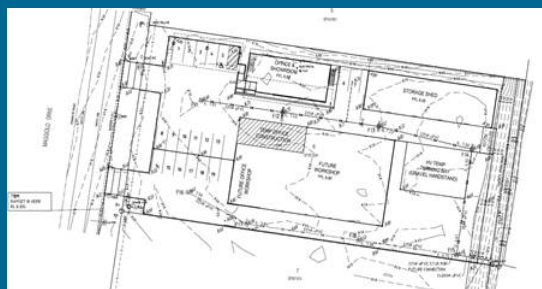
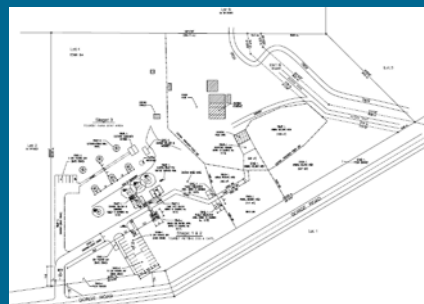
Updates on Significant Developments Currently Being Assessed by Council

NEW APPLICATION

DA-2017-20

498 Gorge Road, Finch Hatton

The applicant proposes to establish a tourist facility on the road to Finch Hatton Gorge. The proposal will include a petting zoo, café and farm stay accommodation, developed over three stages.



APPLICATION LODGED

OW-2017-8

5 Malcomson Street, North Mackay

Civil works associated with an aged care facility. Works include earthworks, stormwater, sewer, water supply network and road works.

APPLICATION APPROVED

DA-2017-15

180, 180A & 182 Shoal Point Road, Shoal Point

The application proposes to create 30 residential lots (ranging between 275m² and 488m²). Access to the lots will be gained from a new internal road accessed from Shoal Point Road.



PLANS SEALED

SPCOM-2016-61/1

Sugarfields Estate Stage 9C - Partial Release 2

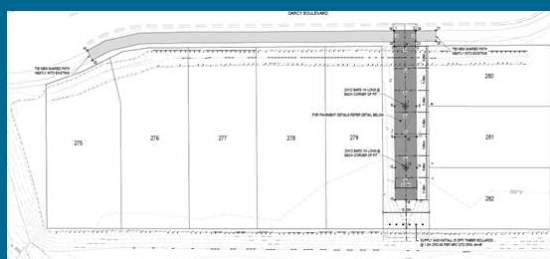
Plan of Lots 43 & 719

APPLICATION APPROVED

OW-2017-4

10 Darcy Boulevard, Beaconsfield

Civil Works Kerrisdale Estate Stage 2 consisting of 8 residential lots works to be carried out on this site are earthworks, roadworks, water, sewerage and stormwater.





Monthly Safety Review

Summary

Fourteen incidents were reported during March.

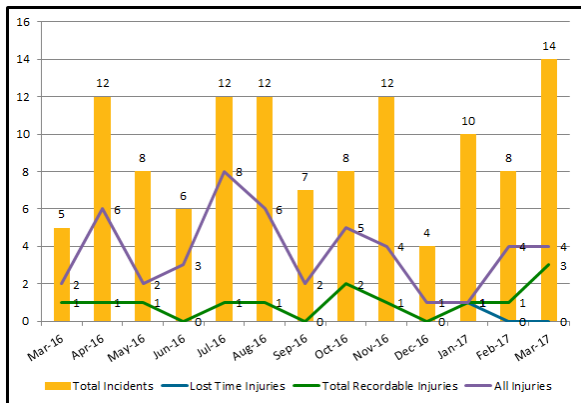
For the 2016-17 year to date there has been one lost time injury (which occurred in late January); with a total of 31 days lost. Eight days were lost in March; with the injured worker returning to work during the month.

Four injuries to MRC employees were reported in March:

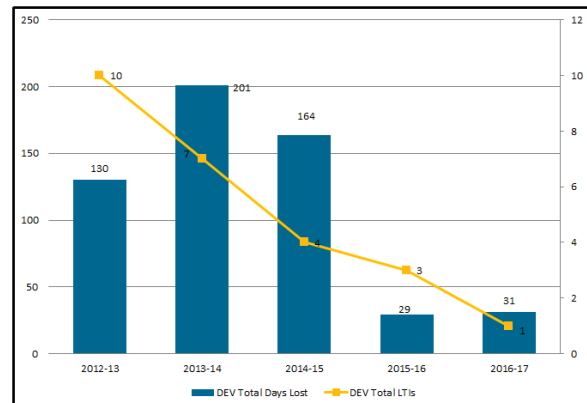
- A worker bruised their ankle after slipping on a wet floor.
- After trimming trees, a worker showed signs of swelling/welts on their arms and hands, and was treated for an allergic reaction to an insect.
- A worker experienced eye irritation after mulching gardens.
- A worker felt pain in their stomach after doing tree maintenance.

Other incidents included vehicle incidents, resulting in minor damage. Each incident is investigated and appropriate corrective measures implemented, to reduce future risks.

Incidents and Injuries



Lost Time Injuries & Days Lost



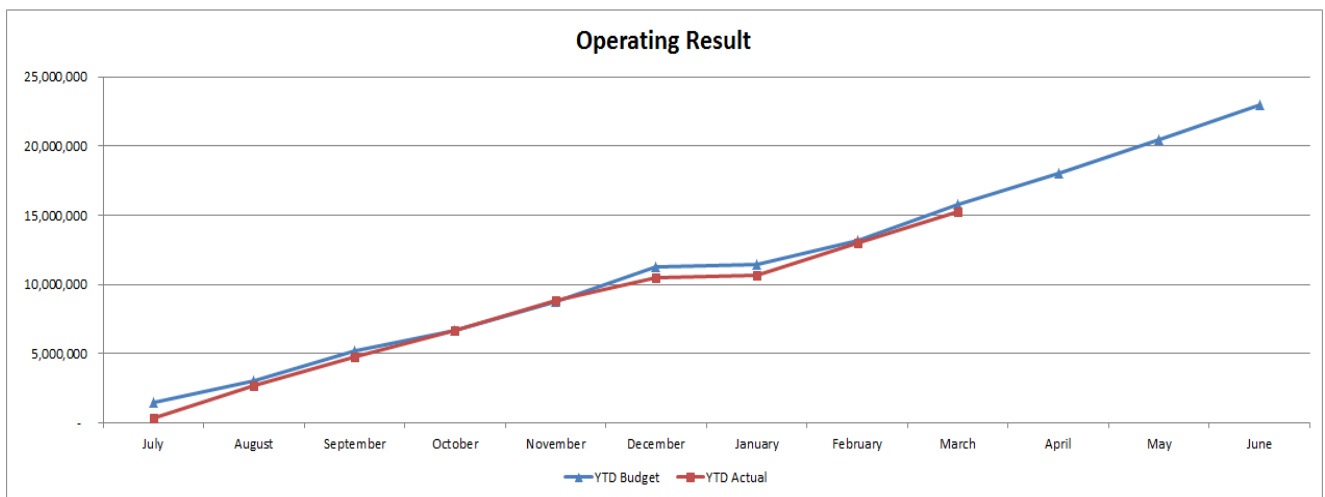
Department	2012-13		2013-14		2014-15		2015-16		2016-17	
	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost	LTI	Days Lost
Development Engineering										
Development Assessment										
Parks, Environment & Sustainability	9	130	6	179	4	164	3	29	1	31
Strategic Planning										
Economic Development			1	22						
Development Services	9	130	7	201	4	164	3	29	1	31

Financial Report

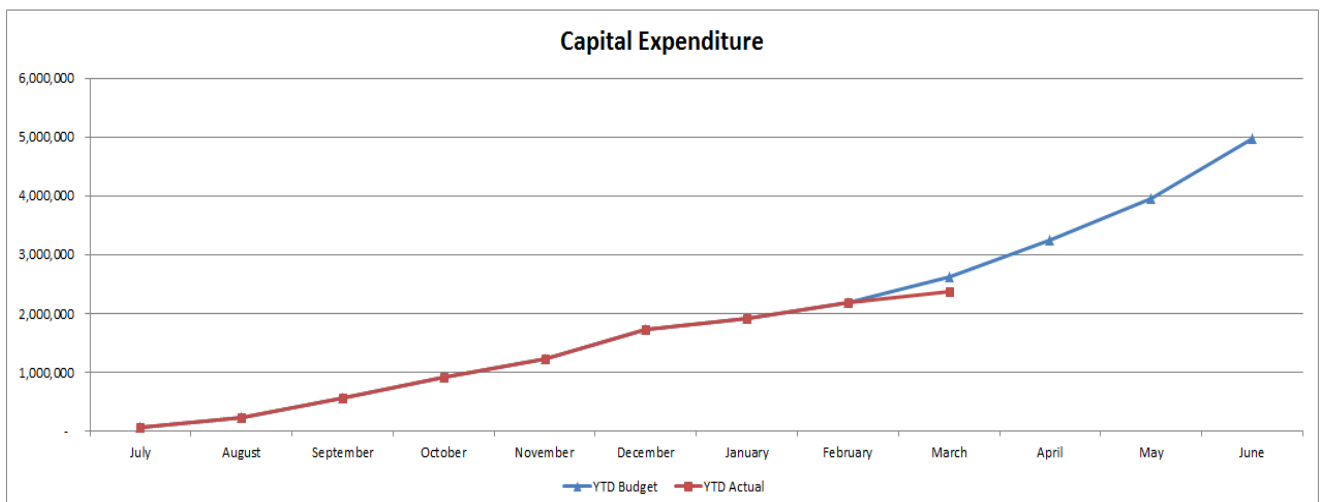
- Actuals more than 10% **over Budget**
- Actuals between 5% & 10% **over Budget**
- Actuals between 5% over & 10% **under Budget**
- ▲ Actuals between 10% & 50% **under Budget**
- ▲ Actuals more than 50% **under Budget**

Operating Results	YTD budget	YTD actual	Variance	%	Status	Comments
Development Services Management	332,816	302,629	-30,187	91%	●	Overall budgets for Development Services are tracking close to budget despite some variances in individual programs.
Strategic Planning	1,277,525	1,168,402	-109,123	91%	●	
Development Assessment	-42,586	-60,449	-17,863	142%	●	
Development Engineering	428,223	448,765	20,542	105%	●	
Economic Development	1,736,233	1,621,565	-114,667	93%	●	
Parks, Environment & Sustainability	12,041,950	11,806,773	-235,178	98%	●	
TOTAL OPERATIONAL	15,774,160	15,287,684	-486,476	97%	●	
Capital Expenditure	2,613,570	2,380,008	-233,561	91%	●	

Operating Results



Capital Expenditure



Review of Operations

- On Track
- Potential Issue
- Definite Issue

STRATEGIC PLANNING

Regional and Local Area Planning		
Projects	Status	Description / Update of Project
Proposed Mackay Region Planning Scheme	●	Proposed planning scheme has been submitted to the Planning Minister for approval. Awaiting response.
Mackay Region Industrial Land Provision Study	●	Long term study to consider infrastructure options for developing industrial precincts identified in the proposed planning scheme. Study will be ongoing for 2017.
Planning Scheme Policy – Open Space Policy	●	Draft policy to set service standards for open space provisions under the draft Mackay Region Planning Scheme. Consultation on the draft policy planned after completion of the proposed planning scheme.
Mackay Waterfront Redevelopment	●	Potential redevelopment opportunities at the Pioneer River and Binnington Esplanade waterfronts are being investigated.

Transport & Infrastructure Planning		
Projects	Status	Description / Update of Project
Growth Allocation Model	●	A model to allocate and map future urban growth over a 20 year projection period based on growth scenarios. Further modelling scheduled to be undertaken following 2016 Census release.
Transport Modelling	●	Transport model developed and further scenario testing to be undertaken during 2017. Investigate options for model update in 2017/18.
Development of a Local Government Infrastructure Plan	●	Project planning and preparation for the project is underway. Development of the Draft LGIP is scheduled to commence in the first quarter of 2017 and set to be completed by June 2018. Project is linked to progress on the proposed planning scheme.

Waterways		
Projects	Status	Description / Update of Project
McCready's Creek South Stormwater Trunk Infrastructure Study	●	Study to consider existing flooding and stormwater drainage issues in the McCreadys Creek south catchment (which includes parts of Glenella, Mt Pleasant, Richmond & Beaconsfield). It will also identify acceptable solutions for trunk stormwater infrastructure for the next five years and potential ultimate development in the catchment.
Bakers Creek Stockroute Road East Stormwater trunk infrastructure Strategy	●	Study to consider existing flooding and stormwater drainage issues in the Bakers One catchment (which includes parts of Ooralea, Bakers Creek and Paget). It will also identify acceptable solutions for trunk stormwater infrastructure for the next 5 years and potential ultimate development in the catchment.
Mackay Region Coastal and Inland Flood Hazard Adaptation Strategy (CIFHAS)	●	Project will identify the Mackay Regions coastal and flood hazards and identify adaptation options to minimise the adverse impacts of these hazards. MRC have been successful in an application for over \$200,000 of funding from the State Government through LGAQ for Community Consultation Plan Development and detailed building survey. An Erosion Prone Area Review CIFHAS will also be undertaken.

Mackay Floodplain Management Plan	●	A brief of the Mackay Floodplain Management Plan Project was prepared and a consultant appointed. An inception
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		meeting with internal and external stakeholder groups was held during November 2016.
Catchment Data and Studies Review	★	Organise and consolidate existing stormwater catchment data and studies, presenting it in a GIS reference format with links to relevant data sources (such as studies, future planned works, infrastructure related agreements, drawing index etc.) All catchment data has now been collated and will be included in the modelling as part of the Floodplain Management Plan Project.
Urban Stormwater Quality Management Plan for Mackay	★	A plan for how stormwater quality is managed in the Mackay region. The plan was adopted by Council on March 9, 2017 and is now available on the council website.
Minor Stormwater System Design Standard for Residential Areas	★	Proposed reduction of minor stormwater system design standard from existing 18% AEP (Q5) to 39% AEP (Q2). Interim arrangements to consider the changed standards of service have been developed and are in place for developers to adopt the 39% AEP provided adequate justifications are made.
Flood Gauge Mapping	★	Development of interactive mapping showing the flood footprint linked to the Forgan Bridge flood gauge height.
Storm Tide Study	★	MRC engaged WBM BMT to update a storm tide study, originally completed in 2011. The study is complete and the revised storm tide levels can be applied with a greater level of confidence and are now available for application to the planning scheme on acceptance of the new levels by council.

DEVELOPMENT ASSESSMENT

Volume of Operations

Material Change of Use - Code, Impact, Compliance



Reconfiguration of a Lot - Code, Impact, Compliance



Combined Applications - Code, Impact



Concurrence Agency Referrals



Amended Applications



■ Under Assessment ■ New ■ Completed

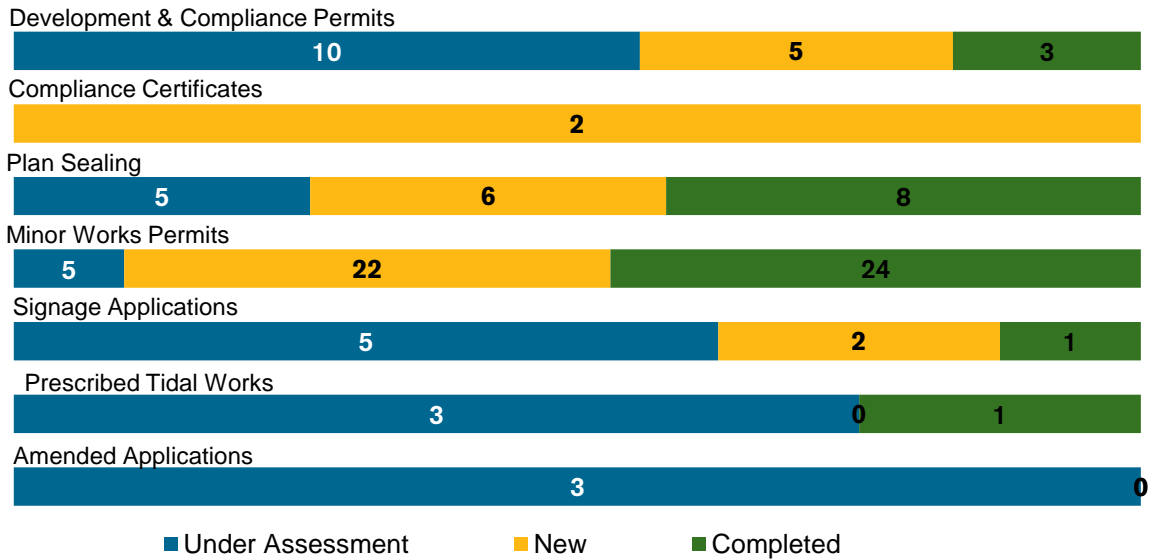
Development Assessment Performance Against Legislative Timeframes

- On Track
- Potential Issue
- Definite Issue

Application	Status	% Decided
MCU Code (85% in 40 Days)	●	100% decided in 40 days.
MCU Impact (50% in 40 Days)	●	100% decided in 40 days.
ROL (85% in 40 Days)	●	100% decided in 40 days.
Concurrence Agency (85% in 10 Days)	●	93% decided in 10 days.
FastTrack / Streamlined Applications	No Applications Lodged	

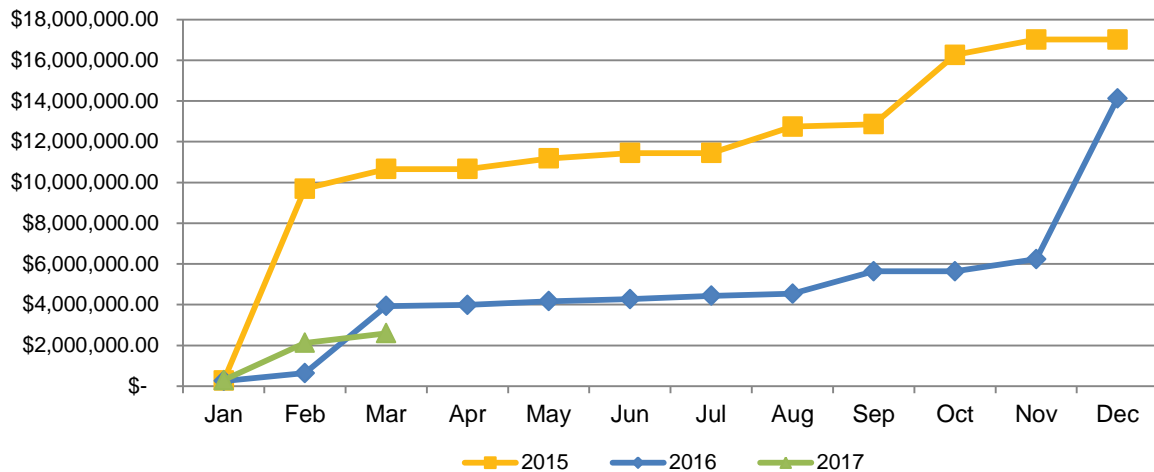
DEVELOPMENT ENGINEERING

Volume of Operations



Cumulative Value of Approved Operational Works

Three Operational Works applications were approved in March 2017 with a total value of works of \$476,750.00.



Development Engineering Performance Against Legislative Timeframes

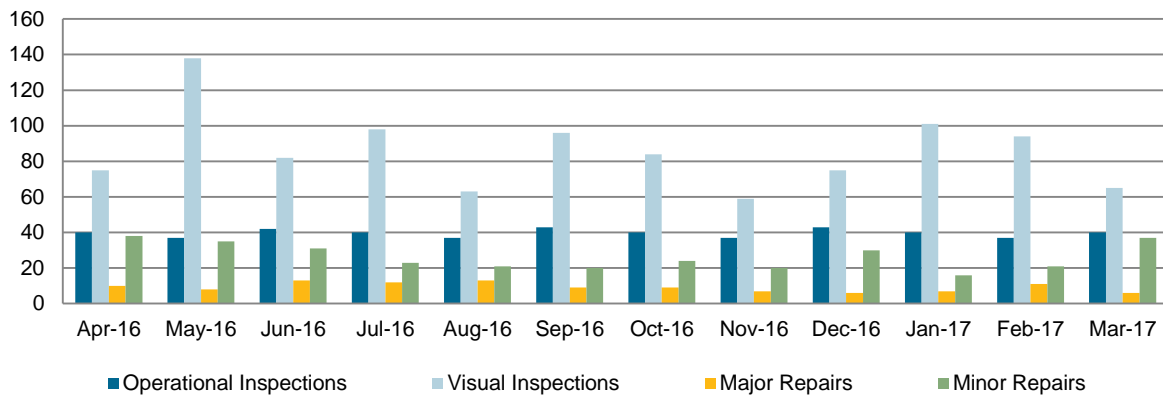
- On Track
- Potential Issue
- Definite Issue

Application	Status	% Decided
Minor Works (85% in <10 Days)	●	100% decided in 10 days.
Signage Applications	●	2 applications received.
Operational Works (85% in 40 Days)	●	100% decided in 40 days.
Plan Sealing (85% decided in 20 days without action notice)	●	100% decided in 20 days without Action Notice.

PARKS, ENVIRONMENT & SUSTAINABILITY

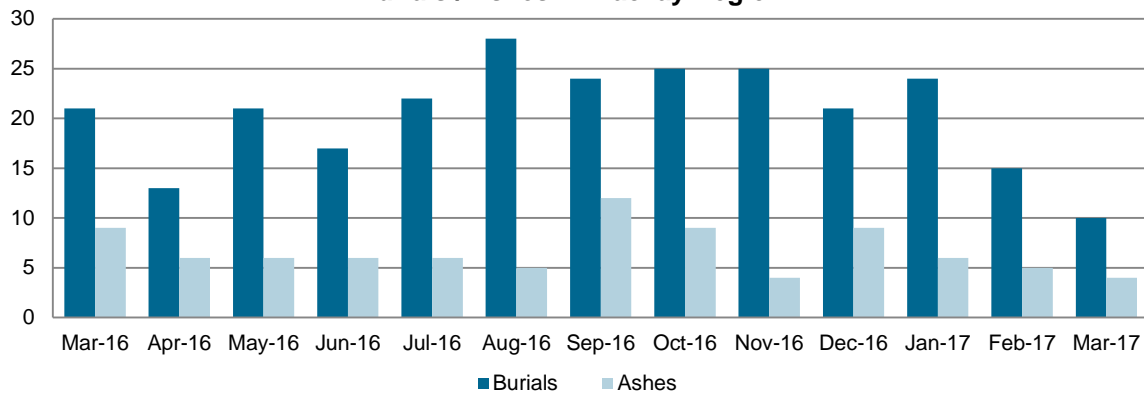
Parks Building Services Activities

Play Equipment Inspection and Maintenance



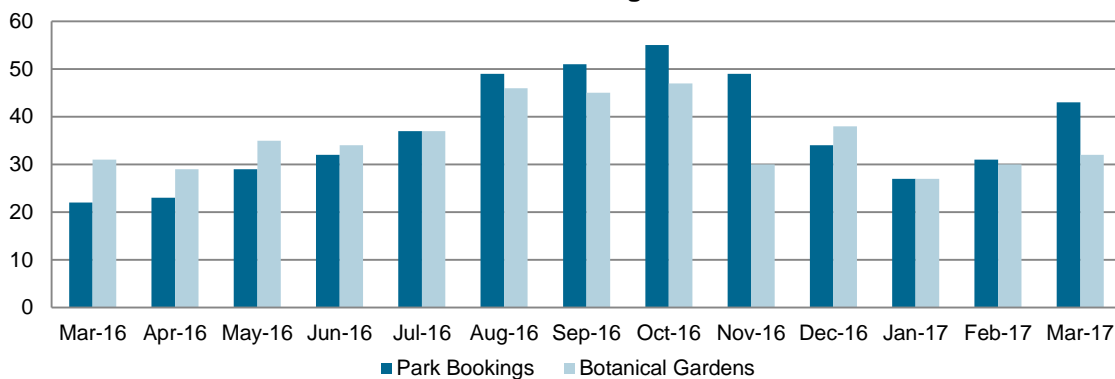
Cemeteries

Burials / Ashes in Mackay Region



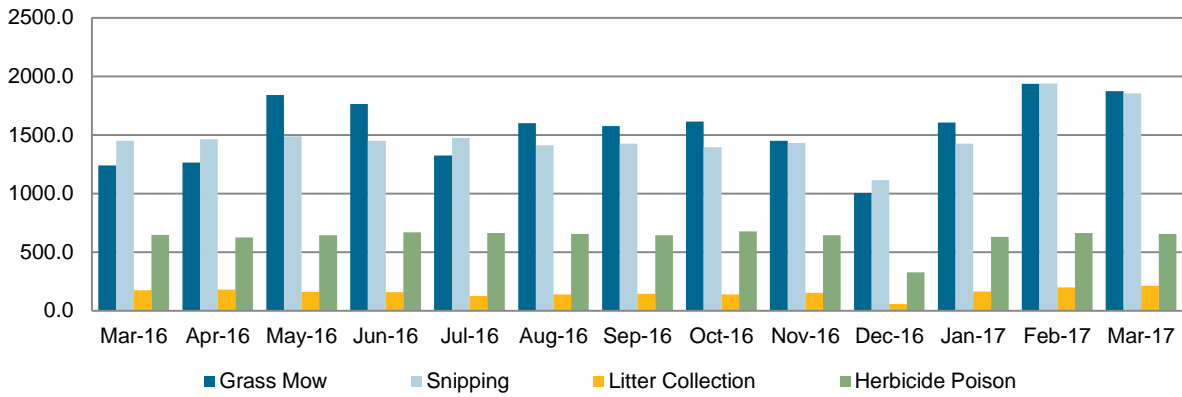
Administration – Parks Bookings

Park Bookings



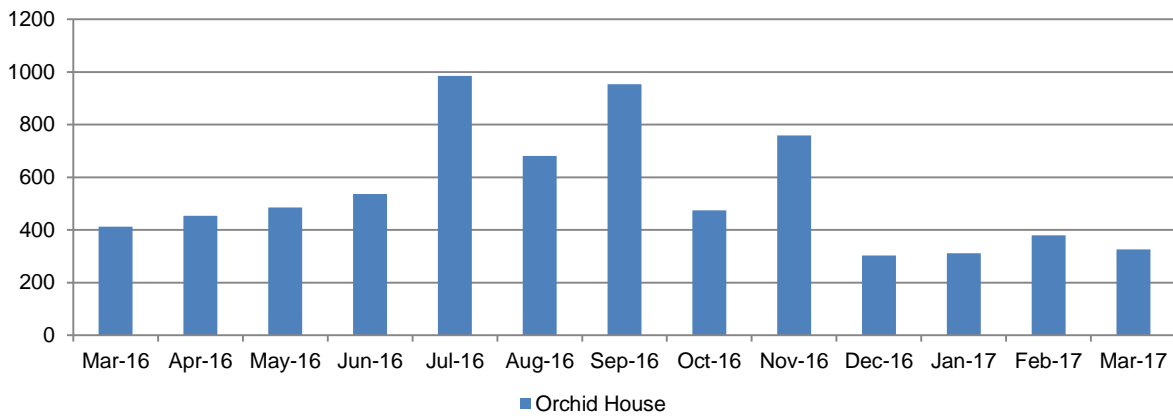
Grass Maintenance Activities

Parks Maintenance Activities



Horticulture

Orchid House Visitors



Plants Grown in the Nursery and Planted out by Horticulture Staff:

140mm Plants – 250
 Larger Plants – 145

Natural Environment Projects		
Projects	Status	Description / Update of Project
Sustainability Strategy Review	●	Strategy review on track. Targets and governance arrangements reviewed. Second benchmark report received.
Local Coastal Plan project	●	Draft plans in the process of being amended following community consultation. Report to council has been delayed by one month due to schedule slip as a result of Tropical Cyclone Debbie. Final draft plans will be available in April for internal review.
Reef Guardian Project	●	Staff attended a Reef Guardian networking meeting.
Platypus Beach Project	●	Project underway.

Capital Works Projects		
Projects	Status	Description / Update of Project
Mulherin Industrial Park Paget Enhancement Project	●	Construction of a car park, paths, park furniture and tree planting has been completed.
Bundesen Street Reserve Enhancement	●	Construction of picnic shelter, furniture, shared pathway, landscape mounds, fencing, and tree planting has been completed and turf to complete the project is currently being established.
Lamberts Beach Whale Watching Lookout	●	Planning has been completed, materials ordered and received with construction about to commence. Small delay in commencement due to Tropical Cyclone Debbie.
Programmed Upgrade Amenities	●	Replacement of aged plumbing fittings and fixtures, renewal of epoxy flake flooring and full repaint of amenities at Finch Hatton, Ball Bay and Halliday Bay has commenced. Works on playgrounds will cease for the duration of the school holidays.

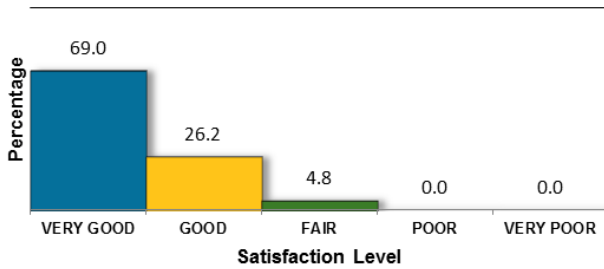
Botanic Gardens Projects		
Projects	Status	Description / Update of Project
Cremorne Sector Upgrades	●	Upgrades and improvements to the Cremorne Visitor Centre in progress.
Pathway Upgrades	●	Various pathway upgrades in progress – <ul style="list-style-type: none"> • Balmoral Pathway upgrade complete • Bridge upgrade in Cremorne complete • Pathway upgrade in Summerlands to be completed early April
Operational Depot Upgrades	●	Tender awarded, pre-start meeting held and construction works due to begin in early April.
Meadowlands Detailed Design	●	Detailed design of the balance of Meadowlands in progress. Completed with finishing touches to be applied in April

REQUESTS FOR MAINTENANCE WORK

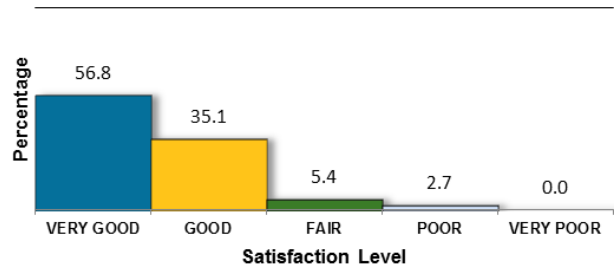
Results of Survey (January / February 2017)

Parks & Environment

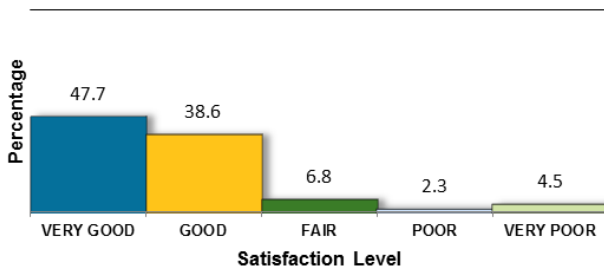
Attitude of staff receiving request



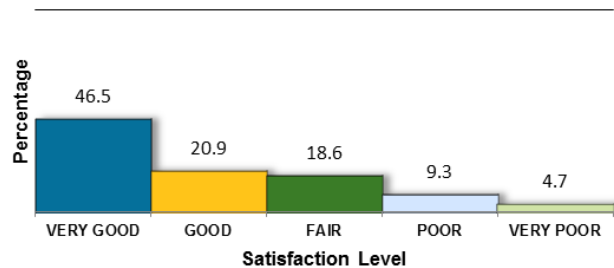
Attitude of staff attending request



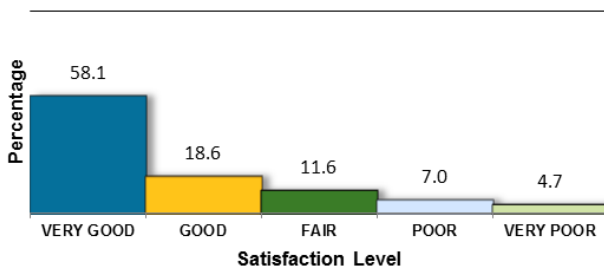
Time taken to address request



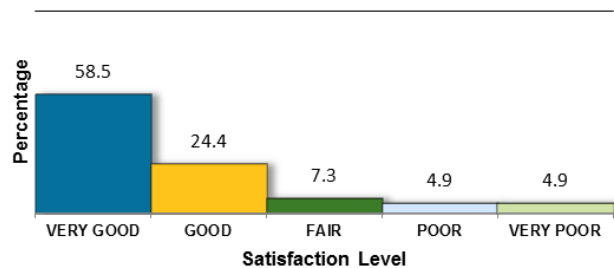
Appearance of completed work



Degree work addresses request



Overall satisfaction with response

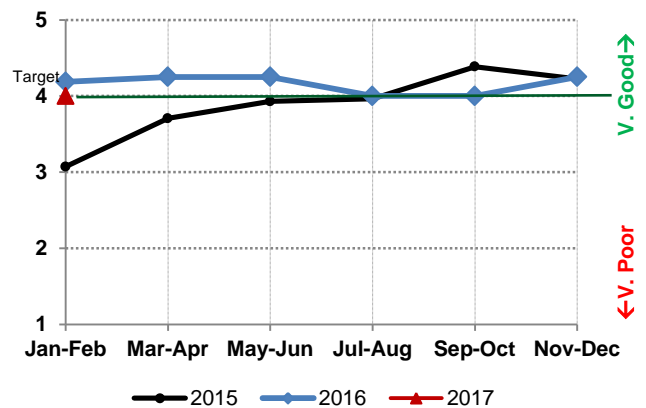


Representative Comments

- Helpful.
- Prompt.
- Great work, thank you.
- The guys who came out to my address did an excellent job!! Very happy.
- A big thank you to foreman of Parks & Gardens.
- The service we receive after storms is fabulous and fast.
- Job done as requested by a friendly and obliging crew.
- Was completed in a couple of days.
- The man in charge of tree maintenance phoned me to advise job was completed. He was very nice to deal with.
- Wonderful.

Trends

Overall rating trends

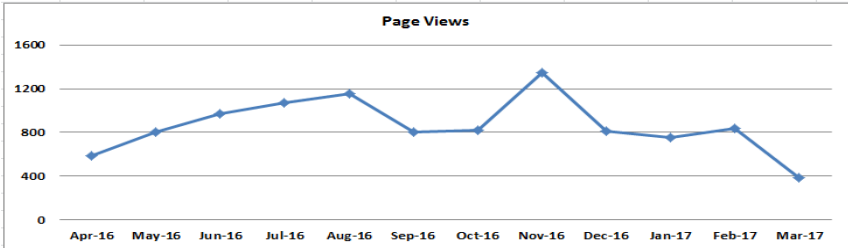
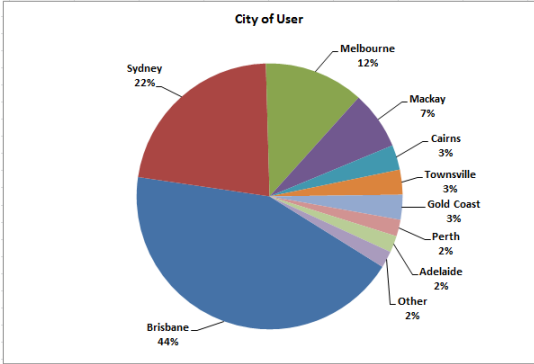
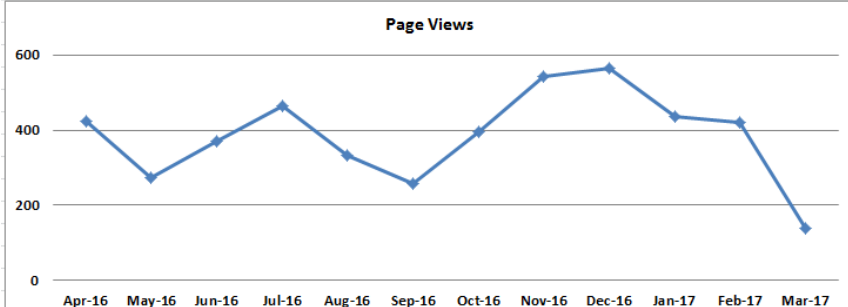


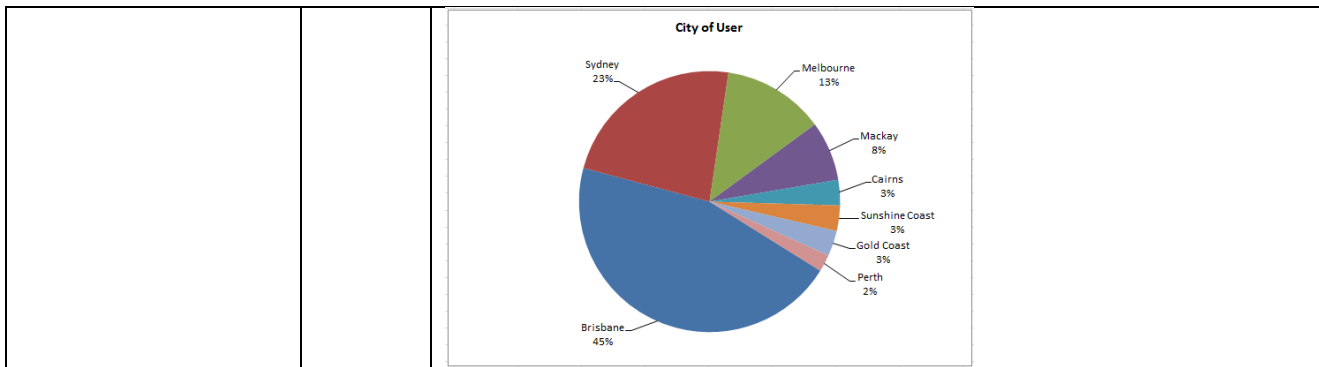
ECONOMIC DEVELOPMENT

Revitalise the City Centre		
Strategy / Project	Status	Description / Update of Project
Business Attraction	N/A	Let's Do Greek opened in City Centre in March 2017.
Marketing	★	<p>Easter Carnival 2017 This event is managed by the Festival & Events Team on behalf of Mackay City Centre. The Mackay City Centre team are working together to help produce promotional material.</p> <p>Active in the City Continues each week at Bluewater Quay. Zumba (Sundays 10am) attracts over 50 participants each week.</p>
Events	★	<p>Twilight Marina Run Launch (Wood Street – Friday March 3) Held in the evening on Friday March 3, the launch event consisted of a Fun Run through the City Centre. Mackay City Centre supported the Mackay Marina Run launch by coordinating traffic control, giveaway bags and advertising. The event hosted over 360 participants, and approx. 30 businesses supplied giveaways and/or special promotions for participants.</p>
Facade Improvement Scheme - Round 3	★	Round three of the City Centre Façade Improvement Scheme commenced on 16 January and closed on 6 March. Nine applications were approved.
City Centre Digital Subscribers	★	<ul style="list-style-type: none"> Facebook - 5,033 Instagram - 1,078 City Centre WiFi Sessions - 6,026

Strong Local Businesses with a Global Reach		
Strategy / Project	Status	Description / Update of Project
Third National Energy & Resource Services Forum	★	Collaboration continues with Australia India Business Council on their Third National Energy and Resource Services Forum to be held on 11 & 12 May. Work continues on developing the program of speakers and coordination of local site visits and activities associated with the forum.
Resources Industry Network (RIN) Export Sub Committee	★	Economic Development is engaging with the RIN Sub Committee to continue to identify opportunities in export market development. Key outcomes of March meeting included: members agreed to develop a five year strategy for the group and a future trade mission to India is to be investigated.
Export Ready Program	★	An Expression of Interest is to be drafted to investigate the level of interest in running an Export Ready Program for the agriculture sector.

Working to Support Local Business		
Strategy / Project	Status	Description / Update of Project
Mackay Events & Conference Attraction Program	★	<p>Events/conferences held in March</p> <ul style="list-style-type: none"> One event/ conference was held in March : <ul style="list-style-type: none"> Carnage in the Cage <p>Events /conferences approved in March</p> <ul style="list-style-type: none"> Four events and conferences were approved in March: <ul style="list-style-type: none"> Taxi Council Queensland Conference QCWA Northern region Conference Mackay Airport Beach Horse Races Zach Mach Adventure Challenge Elton John and his band 'Once in a Lifetime; concert tickets went on sale in March and sold out almost immediately. Limited pre-sale tickets went on sale on March 9 and the remaining public release tickets went on sale on March 14, with tickets being sold out the same day.
Mackay Pride Facade Improvement Scheme - Round 4	★	Four Applications have been approved with a further two businesses submitting applications which are currently being reviewed for approval.

Partnerships for Economic Development		
Strategy / Project	Status	Description / Update of Project
Implementation of the Economic Development Strategy	●	<p>Mackay Region Fishing Strategy A stakeholder workshop was held in March and was attended by over 20 stakeholders. A community survey was distributed via Connecting Mackay over a two week period in which 100 responses were received. The Strategy is currently being drafted and a first draft is expected to be finalised by mid-April. Public consultation will follow the review of the first draft.</p> <p>General Aviation Following consideration of the General and Recreational Aviation – Regional Industry Discussion Paper in March, staff are writing to land owners with existing air strip facilities to offer assistance with facilitating any development/expansion plans that they may have.</p> <p>Eungella Processing Facility Economic Development is involved in the Eungella processing facility consultancy stakeholder group, coordinated by Department of State Development and is involved in investigating opportunities for the dairy industry in the Eungella region.</p>
Facilitating Development in Mackay Region Policy	●	<ul style="list-style-type: none"> • One x Stage 2 application was approved. • One x Expression of Interest is under assessment.
REMPPLAN Online Stats	N/A	<p>Economic Profile</p>  <p>City of User</p>  <p>Community Profile</p> 



Attracting & Keeping Young People in the Region

Strategy / Project	Status	Description / Update of Project
Support and incubate to foster creativity & commercialise ideas and start ups	★	<p>Split Spaces Mackay Economic Development supported the Mackay delegation attending Myriad Festival in Brisbane and to also host the Office of the Queensland Chief Entrepreneur regional tour held at the MECC.</p> <p>Start Up Mackay Economic Development will meet with Start Up Mackay to have a debrief of the Startup Weekend held in November 2016 and to discuss future events and partnership opportunities.</p>

Place Management of Suburbs & Localities

Strategy / Project	Status	Description / Update of Project
Pioneer Valley	★	The Valley Heart Business Group has indicated their interest in doing a public mural and options are currently being investigated with Council. Economic Development are reviewing possible place making activities in Sarina, Mirani and Evans Avenue.
Sarina Field of Dreams	★	<p>Parkland Development All Sarina Field of Dreams civil projects works including package A, B and E1 have been completed. The development of the new Visitor Information Centre into the Sarina Railway Station and completion of the masterplan is due to start in July.</p> <p>Website A draft website concept has been completed and is anticipated to be live in April 2017. All the content has been collaborated and the Field of Dreams photoshoot has been completed</p>

Promoting the Mackay Region Brand

Strategy / Project	Status	Description / Update of Project
Recreational Vehicle Attraction	★	A 'Camping Options Industry Briefing' was held with the current owners and operators of the region's camping grounds/tourist parks on the 13 th March. The intent of the briefing was to canvas the views of the industry regarding the camping market and the opportunities and issues relating to the drive market and regulated camping options. The briefing was attended by approximately 15 stakeholders who represented nine camping grounds/parks. Representatives from Council, Caravanning Qld, Caravanning Australia and Mackay Tourism presented at the briefing. Industry representations are now being considered as part of a holistic approach to the regulated camping market.
Mirani Caravan Park - RV Friendly Park	★	A tourism sign advertising '101 Things to do in the Mackay Region' has been installed on the wall in common BBQ/kitchen area of the Caravan Park.

Sarina Sugar Shed					
Strategy / Project	Status	Description / Update of Project			
		Item	Mar	YTD	Annual Target
Business Operations	🟢	Visitation	339	8,274	10,000
		Item	Mar	YTD	Annual Budget
	🟡	Ticket Sales	\$5,837.28	\$125,894.54	\$185,000.00
	🟡	Retail Sales	\$15,177.14	\$229,698.10	\$341,000.00
	🟢	Other	\$5,000.00	\$5,000.00	\$500.00
	🟡	Total Income (incl. Tickets income)	\$20,651.82	\$360,592.64	\$526,500.00
	🟢	Total Expenses	\$69,887.32	\$638,674.05	\$854,685.40

e-Statistics					
Subscribers	Mar	Feb	Jan	Dec	Nov
City Centre Business Network	981	989	1,007	1,014	1,021
Regional Focus Business Network	177	210	313	313	313
Sarina Businesses Network	199	226	289	289	289
Evans Avenue Network	132	132	132	132	132
City Deals Club Subscribers	3,789	4,076	2,620	2,720	2,824
Mackay Region Joblink Analytic Report	435 Users 2,899 views	408 users 2,919 views	408 users 2,919 views	388 users 2,135 views	Not available