

Rating Category Statement 2026-2027

Mackay Regional Council issues rate notices half yearly, usually in February and August. These notices include charges for general rates and utilities (water, sewerage and waste services). Supplementary notices are issued throughout the year for properties that undergo changes that may affect the general rating category or Department of Natural Resources and Mines, Manufacturing and Regional and Rural Development (NRMRRD) valuation.

The following Differential General Rates and Minimum Differential General Rates have been made for the year 2026/27:

General Rating Category	Rate in the dollar charge	Minimum differential general rate
Residential categories		
# General Rates Category 1.101 Residential (RV \$0 to \$175,000)	0.011609	733.00
# General Rates Category 1.201 Residential (RV \$175,001 to \$345,000)	0.011217	1,016.00
# General Rates Category 1.301 Residential (RV \$345,001 to \$575,000)	0.009910	1,935.00
# General Rates Category 1.401 Residential (RV \$575,001 and above)	0.009678	2,849.00
# General Rates Category 1.511 Residential (Multi-unit)	0.016752	863.00
# General Rates Category 2.101 Special Residential Strata - Horizontal	0.021711	1,071.50
# General Rates Category 2.201 Special Residential Strata - Vertical	0.032663	1,131.50
Non-residential categories		
# General Rates Category 3 Canefarming	0.022288	1,267.00
# General Rates Category 4 Other Rural	0.010792	832.50
# General Rates Category 5 Large Shopping Centre	0.107398	1,520,728.50
# General Rates Category 6 Medium Shopping Centre	0.061340	533,684.00
# General Rates Category 7 Shopping Complex	0.028018	3,107.00
# General Rates Category 8.11 Other Commercial/Industrial - Mackay	0.023539	1,566.00
# General Rates Category 8.21 Other Commercial/Industrial - Regional	0.018794	983.50
# General Rates Category 8.31 Other Commercial/Industrial - Paget	0.027657	1,857.00
# General Rates Category 8.4 Retirement Village/Lifestyle Village	0.023539	1,566.00
# General Rates Category 8.5 Transformers	0.023539	1,566.00
# General Rates Category 9 Major Port Industry	0.272780	913,176.50
# General Rates Category 10 Sugar Mill or Sugar Refinery	0.152479	114,709.00
# General Rates Category 11 Other Significant Industry - 1	0.194672	5,900.00
# General Rates Category 12 Other Significant Industry - 2 (Mackay Port Precinct)	0.046711	7,286.50
# General Rates Category 13 Other Significant Industry - 3 (Airport Precinct)	0.045509	5,932.00
# General Rates Category 14 Resorts and Island Commercial Operations	0.051174	1,566.00
# General Rates Category 15 Not-for-Profit Organisation	0.014441	843.50
# General Rates Category 16 Non-Resident Workforce Accommodation	0.102934	4,183.00
# General Rates Category 17 Other (Not elsewhere classified)	0.017940	980.50
# General Rates Category 18 Renewable Energy Facilities	0.103581	16,234.00

Note: # Denotes prompt payment discount is applicable

How are my general rates calculated?

The value of each property and the rating category of the property is used as the basis for calculating what each property owner pays. Each rating category has a different rate in the dollar applied to the property value to calculate the General Rate. Service charges are also added to determine your final rates and charges.

Within each rating category a minimum general rate applies to ensure that all owners contribute a minimum equitable amount towards the costs of delivering infrastructure and services. If the calculated General Rate is below the minimum set for the relevant rating category, then the minimum applies.

Council calculates a rate charge by multiplying the land valuation by the cents in the dollar set. The rate depends on the relevant category/subcategory, which is based on primarily land use.

Averaging

Council averages your property's past two land valuations to determine the average rateable valuation. If your property was subdivided or re-surveyed, you may not have two past land valuations. In this case, an averaging factor is applied to the current land valuation to calculate your rates.

Objection to differential general rating categorisation

Rates are calculated using the rateable valuation (RV) of the land coupled with the rating category assigned to your property by council. If a property owner is not satisfied with the category allocated, they are able to object to council within 30 days of the issue date of the rate notice. Objections must be made on an official form available on council's website or via the Customer Service Centres. The sole ground on which the owner may object is that their land should have been included in a different rating category. A property owner is liable to pay the amount listed on the rate notice even if the owner submits an objection. It is the owner's responsibility to pay the full amount on the notice to claim any available prompt payment discount. Where the rating category is altered because of the objection, the rates will be adjusted at that time.

What is eNotices?

Can I receive my rate notice by email?

eNotices is the new electronic delivery of notices including rates, water, animal registration renewal, trade waste and backflow licencing. eNotices make it easier and more convenient for you to manage your payments, save paper and reduce waste. Your notices will be accessible on any electronic device (phone, tablet, laptop or desktop) so you can view them anytime, anywhere, 24 hours a day, seven days a week. Dump vouchers are attached to your digital rate notice and can be redeemed by presenting your notice at council's waste transfer facilities.

To make the switch and receive your notices electronically, sign up for eNotices using the unique reference number on your notice. If you have recently purchased a property in Mackay, you will receive a welcome email which contains the unique reference number required to sign up for eNotices. Alternatively, call council on 1300 MACKAY (622 529) for assistance. To update your email address for electronic notices, please sign in to your eNotices account and update your details. For further information visit council's website mackay.qld.gov.au.



Council determines the amount of money we need to service the region



Divided by the combined value of all rateable properties



To get the rate in the dollar



Multiplied by your individual land valuation



Plus charges such as waste, water and sewerage



Equals your rate notice



Non-profit community organisation

Council recognises the contribution made by community organisations and has the capacity to provide a rating remission to these eligible organisations.

An application for the remission is required to be lodged at least once every three years as scheduled by council and is subject to a number of conditions. To apply for a rating remission, please visit council's website to review eligibility criteria and download an application form.